



## Job Aid: HIPAA Pharmacy Claims

To produce Pharmacy 835 remittance advices, providers need only submit their claims through MMIS or the Pharmacy Online Processing System (POPS).

Claims submitted through the POPS include various remittance advices, such as for Pharmacy 835s and PDF remittance advices, and claims and services using NCPDP 5.1s (POPS), CMS 1500s (MMIS), crossover claims, and diabetes strips.

This job aid describes how to process pharmacy claims.

### Processing HIPAA Pharmacy 835 Claims

The following steps explain how claims are processed after you submit them through MMIS or POPS.

1. Pharmacies submit a claim through MMIS or POPS.
2. The system layer of POPS handles the claims adjudication for POPS claims. (Download the POPS billing guide at [mass.gov/doc/pops-billing-guide-10/download](https://mass.gov/doc/pops-billing-guide-10/download).)
3. The claim is adjudicated to a paid or denied status, and the relevant data is uploaded to MMIS for financial processing, payment, and historical purposes.

**Note:** If you need to go back and review the claim later, use the **MMIS Claim Search** panel to search for information about the pharmacy claim.