

Job Aid: Reporting Coordination-of-Benefits (COB) Information on Institutional Direct Data Entry (DDE) Claim Submissions When a Third-Party Insurance Has Adjudicated the Claim

This job aid describes the steps providers should follow to report coordination of benefits (COB) information on their institutional direct data entry (DDE) claim submission to MassHealth when another insurer such as Medicare, Medicare Advantage, Commercial, or Casualty Payer has adjudicated the claim. When submitting an institutional DDE claim, follow instructions outlined in the <u>MassHealth Institutional Claims Submission job aid</u>, then use this job aid to report COB information.

**Note:** Fields with an asterisk are required fields and must be completed to proceed to the next panel.

For specific billing information, providers should reference the relevant billing guides available at:

- <u>MassHealth Provider Publications</u>
- <u>MassHealth Administrative and Billing Regulations</u>, Third Party Liability at 130 CMR 450.316 through 450.318
- Administrative and Billing Instructions, Part 7. Other Insurance
- MassHealth Standard HIPAA Companion Guide for Health Care Claim: Institutional (8371)

Institutional Claims with COB information must follow COB balancing rules as described in the HIPAA 837I Implementation guide. See examples of COB balancing at the end of this job aid.

## **Coordination of Benefits**

1. Click on the Coordination of Benefits tab.

On the List of Coordination of Benefits (COB) panel:

2. Click New Item. The Coordination of Benefits (COB) Detail panel displays.

Enter Single Claim						?
Billing and Service	Extended Services	Coordination of Benefits	Procedure At	tachments	<b>Confirmation</b>	
List of Coordination of B	enefits (COB)					
There is a maximum of 10 COB re	cords.					
Carrier Code	Name	Remittance Date				COB Payer Paid Amt.
						New Item
Coordination of Benefits	(COB) Detail					

On the **COB Detail** panel:

- 3. In the **Carrier Code**\* field, enter the MassHealth seven-digit third-party insurance carrier code located in the Eligibility Verification System (EVS). On each date of service and at time of billing, check EVS before submitting your claim to verify the member's other health insurance coverage and obtain the MassHealth third party insurance carrier code.
- 4. In the **Carrier Name**\* field, enter the other insurance carrier name.
- 5. The **Remittance Date** is a critical field and cannot be entered on both the **Coordination of Benefits** tab and **Procedure** tab.

In the **Remittance Date** field on the **Coordination of Benefits** tab, enter the other payer's remittance date for inpatient and nursing facility room and board claims or when reporting a Casualty Payer claim.

For outpatient claims, only enter the **Remittance Date** on the **Coordination of Benefits** tab when one of the following applies:

- You are reporting a HIPAA claim adjustment amount to balance a Casualty Payer claim, OR
- You are reporting a HIPAA claim adjustment amount that has been applied to the entire claim and cannot be distributed at the detail service lines.

If either of the above does not apply to the outpatient claim, enter the **Remittance Date** on the **Procedure** tab.

- 6. In the **Payer Claim**\* number field, enter the other insurance claim number.
- 7. In the **Payer Responsibility**\* field, select the appropriate code from the dropdown list.
- 8. In the **COB Payer Paid Amount** field, enter the amount paid by the other insurance.
- 9. Only authorized provider types may enter a value in the **Total Noncovered Amount** field. Authorized provider types can refer to the Supplemental Instructions for Submitting Claims with Other Insurance appendix in their provider manual. The appendix outlines the specific conditions for which this field may be used and provides billing instructions.
- 10. Do not enter a value in the **Remaining Patient Liability** field. This is not a required field and is not necessary for claims adjudication.
- 11. In the **Claims Filing Indicator**\* field, select the appropriate code from the dropdown list.
  - Select MA for Medicare Part A
  - Select MB for Medicare Part B
  - Select CI for Commercial Insurance (includes Medicare Advantage & supplemental plans)
- 12. In the **Release of Information**\* field, select the appropriate code from the dropdown list.

13. In the **Assignment of Benefits**\* field, select the appropriate code from the dropdown list.

14. In the **Relationship to Subscriber**\* field, select the appropriate code from the dropdown list.

Billing and Service	Extended Services	Coordination of Benefits	Procedure	Attachments	<u>Confirmation</u>		
List of Coordination of Benefits (COB)							
There is a maximum of 10 COB records.							
Carrier Code	Name	Remittance Date				COB Payer Paid Amt.	
						New Item	
Coordination of Benefits	s (COB) Detail						
Carrier Code *			Carrier Name	*			
Remittance Date			Payer Claim #	‡ *		]	
Payer Responsibility *		~					
COB Payer Paid Amount		Tot	tal Non-Covered Amou	nt			
Remaining Patient Liability							
Claim Filing Indicator •			~				
Release of Information *					~		
Assignment of Benefits •	~						
Relationship to Subscriber *			~				
	ubscriber						
Subscriber Last Name *			Subscriber First Name				

If you selected **18—SELF** from the **Relationship to Subscriber** dropdown list, then click **Populate Subscriber**. The following data fields that have been entered on the **Billing and Service** tab will be populated:

- Subscriber Last Name
- Subscriber First Name
- Subscriber Address
- Subscriber City
- Subscriber State
- Subscriber Zip Code

If you select any other value from the **Relationship to Subscriber** dropdown list, you must enter the following required fields.

- Subscriber Last Name
- Subscriber First Name

15. In the **Subscriber ID**\* field, enter the other insurance subscriber ID number.

**Note:** The remaining data fields on this panel starting from **Subscriber Group #** through **PPS-Capital Exception Amount** are not required for claim adjudication.

Subscriber ID *		1	
Subscriber		1	
Group #			
Group Name			
Outpatient Adj	udication Information		
Reimbursement Rate		Claim HCPCS Payable Amount	
Remark Code1			
Remark Code2			
Remark Code3			
Remark Code4			
Remark Code5			
Claim ESRD		Nonpayable Professional	
Payment Amount		Component Amount	
Inpatient Adjud	lication Information		
Covered Days or			
Visits			
Lifetime Psychiatric Days		Claim DRG Amount	
Remark Code1			
Claim		Claim MSP Pass-through	
Disproportionate Share Amount		Amount	
Claim PPS Capital Amount		PPS-Capital FSP DRG Amount	
PPS-Capital HSP		PPS-Capital DSH DRG Amount	
DRG Amount			
Old Capital Amount		PPS-Capital IME Amount	
PPS-Operating Hospital Specific		Cost Report Day Count	
DRG Amount		Cost Report Day Count	
PP S-Operating		Claim PPS Capital Outlier	
Federal Specific DRG Amount		Amount	
Claim Indirect		Nonpayable Professional	
Teaching Amount		Component Amount	
Remark Code2			
Remark Code3			
Remark Code3			
Remark Codes			
PPS-Capital			
Exception			
Amount			0.44
Cancel Item			Add

16. For all inpatient and nursing facility room and board claims, continue to the next step in the List of COB Reasons/COB Reasons Detail Panel section.

For outpatient claims, skip to step 23 to save the information that has been entered on **COB Detail** panel unless:

- You are reporting a HIPAA claim adjustment amount to balance a Casualty Payer claim OR
- You are reporting a HIPAA claim adjustment amount that the other payer has applied to the entire claim and cannot be distributed at the detail service lines.

If either of the above is true for the outpatient claim, continue to the **List of COB Reasons/COB Reasons Detail Panel** section.

## List of COB Reasons/COB Reasons Detail Panel

For inpatient and nursing facility room and board claims, complete this panel. Do not repeat this information on the **Procedure** tab.

For outpatient claims, data is entered in this panel only when:

- you are reporting a HIPAA claim adjustment amount to balance a Casualty Payer claim, OR
- you are reporting a HIPAA claim adjustment amount that the other payer has applied to the entire claim and cannot be distributed at the detail service lines.

This HIPAA claim adjustment amount cannot be entered on both the **Coordination of Benefits** and the **Procedure** tabs.

On the List of COB Reasons panel:

17. Click New Item. The COB Reasons Detail panel displays.

Cancel Item		Add
List of COB Reasons		
There is a maximum of 30 COB reason records.		
Group Code	Reason	Amount
		New Item

On the COB Reasons Detail panel:

- 18. In the **Group Code**\* field, select the appropriate HIPAA Claim Adjustment Group code (CAGC) identifying the general category of payment adjustment from the dropdown list.
- 19. In the **Amount**\* field, enter the HIPAA adjustment amount associated with the group/reason code.
- 20. In the **Unit of Service**\* field, enter the units of service being adjusted.
- 21. In the **Reason**\* field, enter the HIPAA Claim Adjustment Reason code (CARC) identifying the detailed reason that the adjustment was made. Do not enter proprietary insurance reason codes. Proprietary codes must be translated to a HIPAA CARC.
- 22. Click Add to save COB Reasons Detail.

List of COB Reasons		
There is a maximum of 30 COB reason records.		
Group Code	Reason	Amount
		New Item
COB Reasons Detail		
Group Code *	▼	Amount*
Reason *	Units of	f Service *
Cancel Item		Add
Cancel Service		

Note: To report additional COB Reasons, repeat steps 16–22.

23. Click Add on the COB Detail Information panel to save the COB information.

PPS-Capital Exception Amount Cancel Item		Add
List of COB Reasons		
There is a maximum of 30 COB reason records.		
Group Code	Reason	Amount
Patient Responsibility	1	\$100.00
		New Item
Cancel Service		

**Note:** To report multiple payers, click **New Item** on the **List of COB** panel, and then repeat steps 1–22. Otherwise, continue to the **Procedure** tab.

Procedure A	<u>ttachments</u> <u>Co</u>	rvices Coordinat	ion of Benefits			
List of Coordination of Benefits (COB) There is a maximum of 10 COB records.						
Carrier Code	Name	Remittance Date	COB Payer Paid Amt.			
0085000	Medicare Part B		\$50.00			
0602006	UMR		\$100.00			
			New Item			

### Institutional Service Detail Panel

Providers should follow the instructions described in the <u>MassHealth Institutional Claims</u> <u>Submission job aid</u> to complete the **Institutional Service Detail** panel. Then, follow these steps to report COB.

For outpatient claims, the detailed COB information must be entered on the **COB Line Details** panel and the **COB Reasons Detail** panel.

On the List of COB Line Items panel:

24. Click New Item. The COB Line Details panel displays.

List of COB Line Items There is a maximum of 15 procedure COB records.					
Carrier Code	Remittance Date	Paid Amt.	Paid Units of Service	Bundled Line	
				New Item	

On the COB Line Details panel:

25. In the **Carrier Code**\* field, the carrier code will pre-populate with the carrier code that was entered on the **Coordination of Benefits** tab. If there are multiple carrier codes, select the appropriate code from the dropdown list.

- 26. In the **Bundled into Line #** field, enter the line number of the service line into which this service has been bundled. This field should only be used when the other insurance has bundled payment for a set of services. See example at end of job aid.
- 27. In the **Remittance Date** field, enter the other payer's remittance date. The Remittance Date is a critical field for COB adjudication and must be entered on the Procedure tab.
- 28. In the **Paid Amount** field, enter the amount paid by the other insurance.
- 29. In the Paid Units of Service\* field, enter the number of paid units.
- 30. In the **Revenue Code**\* field, enter the appropriate revenue code.
- 31. Do not enter a value in the **Remaining Patient Liability** field. This is not a required field and is not necessary for claims adjudication.
- 32. In the **Procedure Code** field, enter the procedure code associated with the revenue code if applicable.
- 33. In the **Modifier** fields, enter the modifiers associated with the procedure code if applicable.
- 34. In the **Proc Qualifier** field, enter the procedure qualifier associated with the procedure code if applicable.

COB Line Details		
Carrier Code *	<b>~</b>	Bundled into Line #
Remittance Date		Paid Amount
Paid Units of Service *		Revenue Code *
Remaining Patient Liability		
Procedure Code		Modifier 1 Modifier 2 Modifier 3 Modifier 4
Proc Qualifier	<b>~</b>	
Cancel Item		Add

### On the List of COB Reasons panel:

35. Click New Item. The COB Reasons Detail panel displays.

List of COB Reasons		
There is a maximum of 30 procedure COB reas	son records.	
Group Code	Reason	Amount
		New Item

#### On the COB Reasons Detail panel:

- 36. In the **Group Code**\* field, select the appropriate HIPAA Adjustment Group code (CAGC) to identify the general category of payment adjustment from the dropdown list.
- 37. In the **Amount**\* field, enter the HIPAA adjustment amount associated with the group/reason code.
- 38. In the **Reason**\* field, enter the HIPAA Adjustment Reason code (CARC) identifying the detailed reason that the adjustment was made. Do not enter proprietary insurance reason codes. Proprietary codes must be translated to a HIPAA CARC.
- 39. In the **Units of Service**\* field, enter the units of service being adjusted.

#### 40. Click Add to save COB Reasons Detail.

Note: To report additional COB Reasons, repeat steps 37-41.

re is a maximum of 30 procedure COB reason records.		
Group Code	Reason	
		Nev
OB Reasons Detail		
Group Code *	~	Amount •

41. Click Add again to save the COB Line Details.

Note: To report multiple payers, repeat steps 25–42.

COB Line Details		
Carrier Code *	<b>~</b>	Bundled into Line #
Remittance Date		Paid Amount
Paid Units of Service *		Revenue Code *
Remaining Patient Liability		
Procedure Code		Modifier 1 Modifier 2 Modifier 2 Modifier 3 Modifier 4
Proc Qualifier	~	
Cancel Item		Add

42. Click Add again to save the Institutional Service Detail panel information.

**Note:** Refer to the <u>MassHealth Institutional Claims Submission job aid</u> to complete a claim submission.

Cancel Item				Add
List of COB Line Iter	ms			
There is a maximum of 15 p	rocedure COB records.			
Carrier Code	Remittance Date	Paid Amount	Paid Units of Service	Bundled Line

The following pages contain COB Balancing and Bundled Payment Examples.

## COB Balancing Examples for Institutional Claims (for reference purposes only)

# Example 1: Claim Billed Amount Balancing for an Inpatient and Nursing Facility Room and Board Claims

**Claim Billed Amount Balancing**: For each payer reported on the claim, the **Total Charges** entered on the **Billing and Service** tab (\$1,980.04) must balance to the sum of **COB Payer Paid Amount** (\$690.02) and the claim level HIPAA Adjustment **Amounts** (\$983.53 + \$300.00 + \$6.49 = \$1,290.02) entered on the **Coordination of Benefits** tab.

	Billin	g and Service Tab						
Billing and Service Confirmation	Extended Services	Coordination of Benefits	Procedure	<u>Attachments</u>				
Claims Charges Total Charges	• \$1,980.04	Patient F	Responsibility					
	Coordination of Benefits Tab							
Billing and Serv Procedure	rice Extended S Attachments <u>C</u>	ervices Coordinati	ion of Benefit	s				
List of Coordinatio	n of Benefits (COB)							
Carrier Code	Name	Remittance Date	СОВ	Payer Paid Amt.				
0084000	MEDICARE A	02/01/2024		\$690.02				
				New Item				
List of COB Reasons There is a maximum of 30 COB reas	on records							
Group Code	on records.	Reason		Amount				
Contractual Obligations		45		\$983.53				
Patient Responsibility		1		\$300.00				
Patient Responsibility		2		\$6.49				
				New Item				

# Example 2: Payer Paid Amount Balancing and Service Line Billed Amount Balancing for an Outpatient Claim

**COB Payer Paid Amount Balancing**: For each payer reported on the claim, the **COB Payer Paid Amount** (\$591.22) entered on the **Coordination of Benefits** tab must balance to the sum of all the service line other payer **Paid Amounts** entered on the **Procedure** tab in the **COB Line Details** panel detail 1 (\$591.22) and detail 2 (\$0.00).

Billing and Service Confirmation	Extended Services	Coordination of Bene	fits <u>Procedure</u>	<u>Attachments</u>				
.ist of Coordination of E nere is a maximum of 10 COB re	· · ·							
Carrier Code	Name	Remittance Date		COB Payer Paid Amt.				
<u>0084000</u>	MEDICARE A			\$591.22				
				New Item				
Procedure Tab								
	vice Extended	Services <u>Coo</u>	rdination of Bene	fits Procedure				
<u>Attachments</u>	<u>Confirmation</u>			-				
		Detail 1						
COB Line Detail	<b>c</b>							
	s er Code * 0084000 <b>*</b>		Bundled into Lin	ne #				
	nce Date 2/01/2024		Paid Amo					
Paid Units of			Revenue Co					
			Revenue Co					
Remaining Patient								
Procedu	ure Code		Modifier 1	Modifier 2				
			Modifier 3	Modifier 4				
	Qualifier HC - HCP	CS Codes 🗸						
Cancel Item				Add				
		Detail 2						
COB Line Detail								
	> er Code ∗ 0084000 ✓		Bundled into Line	e #				
	nce Date 02/01/2024		Paid Amou					
Paid Units of			Revenue Cod					
			Nevenue Cou	0100				
Remaining Patient								
Procedu	ure Code	0	Modifier 1	Modifier 2				
			Modifier 3	Modifier 4				
	Qualifier HC - HCPC	CS Codes 🗸						
Cancel Item				Add				

### **Coordination of Benefits Tab**

**Detail 1**: Provider Billed Amount **(Charges)** for the service line (\$980.04) equals the sum of the other payer **Paid Amount** (\$591.22) and the service line HIPAA Adjustment **Amounts** (\$217.20 + \$28.64 + \$142.98 = \$388.82)

					•		
	Billing and Attachmer		Extended <u>Services</u> mation	Coor	dination of Benefit	s Proce	dure
			Deta	ail 1			
		tional Services	-				
here			al service detail records.			_	
	Detail	Rev Code	Service Date Range		Procedure	Units	Charges
	<u>02</u>	0760	01/10/2024 - 01/10/2024			1	\$363.17
→	<u>01</u>	0120	01/10/2024 - 01/10/2024			10	\$980.04
							New Item
F	Re Paid Un Remaining P Pr	Carrier Code • ( emittance Date ( its of Service • 1 atient Liability rocedure Code ( Proc Qualifier )	0084000  2/01/2024  0			\$591.22 0120 Modifier 2 Modifier 4	Remove
Th			e COB reason records.		D		
	Group				Reason		Amount
		ctual Obligations			45		\$217.20
		Responsibility			1		\$28.64
	Patient	Responsibility			2	L	\$142.98
						N	ew Item

**Procedure Tab** 

**Detail 2**: Provider Billed Amount **(Charges)** for the service line (\$363.17) equals the sum of the other payer **Paid Amount** (\$0.00) and the service line HIPAA Adjustment **Amounts** (\$363.17)

	Procedure Tab							
	Billing and Attachmer		Extended <u>Services</u> mation	<u>Coordina</u>	ation of Benefits	Proce	edure	
			Deta	il 2				
		tional Service						
Ther	Detail	Rev Code	al service detail records. Service Date Range		Procedure	Units	Charges	
+	02	0760	01/10/2024 - 01/10/2024		110000010	1	\$363.17	
	01	0120	01/10/2024 - 01/10/2024			10	\$980.04	
							New Item	
co	B Line De	tails						
	Ca	arrier Code * 0	084000 🗸	Bu	ndled into Line #			
	Rem	ittance Date 02	2/01/2024		Paid Amount	\$0.00		
	Paid Units	of Service * 1			Revenue Code *	0760		
Re	maining Pati	ient Liability						
	Proc	cedure Code		Modi Modi		Modifier 2	<u>a</u>	
	Pi	roc Qualifier H	C - HCPCS Codes	~				
Са	ncel Item						Add	
	t of COB F		COB reason records.					
mer	Group C		COD reason records.	Reas	on		Amount	
		esponsibility		96			\$363.17	
						Γ	New Item	
						-		

### Example 3: COB Payer Paid Amount Balancing for an Outpatient Claim

A HIPAA Claim Adjustment Amount has been applied to the entire claim and cannot be distributed at the detail lines and Service Line Billed Amount Balancing.

**COB Payer Paid Amount Balancing**: For each payer reported on the claim, the **COB Payer Paid Amount** (\$155.00) entered on the **Coordination of Benefits** tab must balance to the sum of all the service line other payer **Paid Amounts** entered on the **Procedure** tab in the **COB Line Details** panel (detail 1 (\$150.00) and detail 2 (\$20.00)) minus the claim level HIPAA Adjustment **Amount** (\$15.00) entered on the **Coordination of Benefits** tab.

	COOR				
illing and Serv <u>ice</u> onfirmation	Extended Services	Coordination of Bene	Procedure	<u>Attachments</u>	
of Coordination of	Benefits (COB)				
is a maximum of 10 COB					
Carrier Code	Name	Remittance Date			COB Payer Paid /
0084000	MEDICARE A				\$15
				_	New Ite
t of COB Reasons					
re is a maximum of 30 CC	B reason records.				
Group Code			Reason		Amo
Patient Responsibil	ity		1		S1
					New Ite
		Procedure Ta	b		
Billing and Se	ryice Extended S		ordination of Bene	Tite Pro	cedure
Attachments	Confirmation		rumation of Bene		cedure
		Detail 1			
-					
COB Line De					
C	Carrier Code ∗ 0084000 ✓	J	Bundled into Line #		
Rer	nittance Date 02/01/2024		Paid Amount	\$150.00	
Paid Unit	s of Service * 10	7	Revenue Code *	0120	
Demaining De	tiont Linbility				
Remaining Pa					
Dro	cedure Code	Q	Modifier 1	Modifier 2	
			Modifier 3	Modifier 4	
F	Proc Qualifier HC - HCPC	S Codes 🗸			
Cancel Item				Update	Remove
Cullouride				opulate	
		Detail 2			
COB Line De	etails				
0	Carrier Code * 0084000 🗸		Bundled into Line #	ŧ [	
Dor	nittance Date 02/01/2024		Paid Amount		
Paid Unit	s of Service * 1		Revenue Code *	0760	

### **Coordination of Benefits Tab**

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Procedure Code

0

Proc Qualifier HC - HCPCS Codes

Remaining Patient Liability

Cancel Item

Modifier 1

Modifier 3

~

POSC-JA\_ICS-COB (Rev. 04/24)

Update Remove

Q

Q

🔍 Modifier 2

🔍 Modifier 4

POS

**Detail 1**: Provider Billed Amount **(Charges)** for the service line (\$240.00) equals the sum of the other payer **Paid Amount** (\$150.00) and the service line HIPAA Adjustment **Amounts** (\$60.00 + \$30.00= \$90.00)

			Troced				
	Billing and Attachmei		Extended <u>Services</u> rmation	<u>Coordina</u>	ation of Benefits	Proced	lure
			Deta	ail 1			
Li	st of Instit	utional Servic	es				
The	re is a maxim	um of 999 institutio	onal service detail records.				
	Detail	Rev Code	Service Date Range		Procedure	Units	Charges
<b>→</b>	<u>01</u>	0120	01/10/2024 - 01/10/2024			10	\$240.00
	02	0760	01/10/2024 - 01/10/2024			1	\$60.00
							New Item
Ľ	COB Line D		0084000 ~		undled into Line #		
				В			
	Re	emittance Date	02/01/2024		Paid Amount	\$150.00	
	Paid Un	its of Service *	10		Revenue Code *	0120	
	Remaining P	Patient Liability					
	Pr	rocedure Code	<u>e</u>			Nodifier 2	
		(				nodiller 4	
		Proc Qualifier	HC - HCPCS Codes	~			
	Cancel Item	l				Update	Remove
l n	ist of COE	Reasons					
			ire COB reason records.				
	Group	Code		Re	ason		Amount
	Contra	ctual Obligations		45			\$60.00
	Patient	t Responsibility		2			\$30.00
						N	lew Item

**Procedure Tab** 

**Detail 2**: Provider Billed Amount **(Charges)** for the service line (\$60.00) equals the sum of the other payer **Paid Amount** (\$20.00) and the service line HIPAA Adjustment **Amounts** (\$35.00 + \$5.00= \$40.00)

		Tioceddi	C Iu				
Billing <u>Attach</u>		Extended <u>Services</u> mation	<u>Co</u>	ordina	tion of Benefit	<u>Pro</u>	cedure
-		Detai	12				
	stitutional Service						
		al service detail records.				_	
Detail		Service Date Range			Procedure	Units	Charges
<u>01</u>	0120	01/10/2024 - 01/10/2024				10	\$240.00
→ <u>02</u>	0760	01/10/2024 - 01/10/2024				1	\$60.00
							New Item
COB Line	Details						
		084000 🗸		Bu	ndled into Line #		
	Remittance Date 0	2/01/2024			Paid Amount		
Paid U	Jnits of Service * 1				Revenue Code	0760	
Remaining	Patient Liability						
	Procedure Code			Modif Modif		Modifier 2 Modifier 4	
	Proc Qualifier	IC - HCPCS Codes	~				
Cancel Iter	n					Upda	ate Remove
	DB Reasons aximum of 30 procedure	COR reason records					
	up Code	COD reason records.		Rea	son		Amount
	tractual Obligations			45	3011		\$35.00
	ent Responsibility			2			\$55.00
<u>r au</u>	and recoportaining			2			
							New Item

**Procedure Tab** 

## **COB Balancing Error Messages**

When a COB DDE claim is not balanced, one of the following error messages will appear on the **Confirmation** page.

- The sum of all line level payments amounts less any claim level adjustment amounts must balance to the claim level payment amount for the matched payer. Please correct and submit.
- The sum of the line level adjustment amounts and line level payments in each line adjudication information loop must balance to the provider's charge for that line. Please correct and submit.

### Bundled Payment Example (for reference purposes only)

**The Bundled into Line #** field should only be used when the other payer has bundled payment for a set of services.

In this example, there is a bundled payment of \$100 on Detail 1.

**The Bundled into Line #** of 1 on Detail 2 indicates that Detail 2 has been bundled into other payer paid amount on Detail 1.

		FIOCEGUIE Tab		
Enter Single Claim Billing and Service EX Confirmation	ctended Services	O Coordination of Benefi	ts Procedure	Attachments
		Detail 1		
COB Line Details				
Carrier Code *	0200008 🗸		Bundled into Line #	
Remittance Date	02/01/2024	-	Paid Amount	\$100.00
Paid Units of Service *	1	Rema	aining Patient Liability	
Procedure Code *	99285	Modifier 1 Modifier 3		Modifier 2
Prior Authorization #			Referral #	
Cancel Item				Update Remove
List of COB Reasons				
There is a maximum of 30 procedure C	OB reason records.			
Group Code		Reaso	on	Amount
Other adjustments		45		\$80.00
Patient Responsibility		2		\$20.00
				New Item

Detail 2

COB Line Details					
Carrier Code *	0200008 🗸		Bundled into Line #	1	
Remittance Date	02/01/2024		Paid Amount	\$0.00	
Paid Units of Service *	1	Ren	naining Patient Liability		
Procedure Code *	93042	Modifier 1 Modifier 3		Modifier 2 Modifier 4	<u>.</u>
Prior Authorization #			Referral #		
Cancel Item					Update Remove
List of COB Reasons					
There is a maximum of 30 procedure C	OB reason records.				
Group Code		R	leason		Amount
Contractual Obligations		9	7		\$250.00
					New Item

**Procedure Tab** 

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