How do I submit this form?

- Mail your form to:
  Health Insurance Processing Center
  P.O. Box 4405
  Taunton, MA 02780

- Fax your form to:
  (857) 323-8300

- If you are authorizing only specific information to be shared (such as your claims information or application file), and have checked off the second, third, or fourth box in Section 2, send the PSI to MassHealth Privacy Office
  One Ashburton Place, Room 1109
  Boston, MA 02108

MASSHEALTH
Permission to Share Information (PSI) Form

Use this form if you want MassHealth to share the information we have about you with another person or organization, such as:
- a family member, friend, or other relative;
- someone who helps take care of you;
- someone who helps you fill out MassHealth forms; or
- a social worker, lawyer, or health care advocacy group.

Do not use this form if you want:
- information about yourself;
- information about your children under age 18 (You can usually get this without filling out any forms.); or
- your eligibility and payment information to be shared with your health care provider. (Your health care provider can get information about your MassHealth eligibility and payment for services provided to you without you filling out any forms.); or
- to create an appeal representative status related to a Fair Hearing. (You should fill out the appropriate sections on the Fair Hearings Request (FHR-1) form OR complete a current Authorized Representative Designation (ARD) form. Current versions of both forms are available at www.mass.gov/service-details/masshealth-member-forms.)

Important: If you decide that you do need to fill out this form, you must fill out all sections completely. Please print clearly.
SECTION 1  Name of MassHealth applicant or member

Permission is given for MassHealth and its representatives to share information listed in Section 2 about

(name of applicant or member whose information is to be shared)

Street

City/State/Zip

Date of birth Telephone number

MassHealth ID number

Please Note: If you do not have a MassHealth ID number, please use your social security number, if one has been issued, unless you are applying for or getting only MassHealth Limited, Children’s Medical Security Plan (CMSP), or Healthy Start benefits.

SECTION 2  What information do you want shared?

Check the box or boxes that apply.

☐ I am giving MassHealth permission to share eligibility notices and information about eligibility for, and access to, MassHealth benefits, with the person or organization listed in Section 3. Please note such notices may contain financial information. Check this box only if you want the person or organization in Section 3 to be able to contact MassHealth to get eligibility information and copies of your eligibility notices.

Please Note: Eligibility notices include information about all members of a household. If you check this box, a separate PSI form must be submitted and signed by each member of your household who is 18 years or older. If we do not get forms signed by each member of your household who is 18 years or older, we will not be able to honor your request.

☐ a summary of my MassHealth claims from ___________ to ___________

(month/year) (month/year)

☐ MassHealth’s file containing my applications and related information

☐ other (please be specific):

By giving MassHealth this permission to share information, are you also giving MassHealth permission to share drug and alcohol treatment information?

☐ Yes. Share drug and alcohol treatment information.

☐ No. Do not share drug and alcohol treatment information.

SECTION 3  Whom do you want us to share information with?

List the name of ONLY ONE person or organization in this section. You must fill out another PSI form if you want to name more than one person or organization.

MassHealth may share the information listed in Section 2 with

Name of person or organization

In care of (name of person in organization to whom mail should be sent)

Street

City/State/Zip

Telephone number

SECTION 4  Why do you want us to share your information?

Tell us why you want to share the information listed in Section 2. If you leave this section blank, we will assume you mean “at my request.”

SECTION 5  End of permission

This PSI will end in 18 months unless you specify an end date here.

SECTION 6  Your signature

I understand the following.

• When the person or organization named in Section 3 gets this information from MassHealth, that person or organization may be able to share it with others without my permission. If they do so, federal and state privacy laws may not protect the information.

• I need to send this PSI to the appropriate address on the back page of this brochure.

• I may cancel this permission at any time by sending a letter to MassHealth Privacy Office One Ashburton Place, Room 1109, Boston, MA 02108.

• If I cancel this permission, MassHealth cannot take back any information that it shared when it had my permission to do so.

• If I do not give MassHealth permission to share information, or if I cancel my permission to share information with the person or organization named in Section 3, my MassHealth benefits will not be affected in any way.

• In certain circumstances, MassHealth may not honor my request to share information.

Name of applicant or member

Signature of applicant or member Date