Slide 1:

One Care

Implementation Council Meeting

Executive Office of Health & Human Services

MasHealth Demonstration to Integrate Care for Dual Eligibles

May 13, 2016

1 Ashburton Place, 21st Floor

Boston, MA

Slide 2:

Enrollments via Auto-Assignment Round 6 – As of May 1, 2016

Who was included

* 625 individuals from across the eligible population in Suffolk County
* 625 individuals from across the eligible population in Worcester County

Assignment Approach

* In addition to primary care, MassHealth used data on where individuals accessed LTSS and behavioral health services to match individuals to Tufts Health Plan

Key Dates

* Feb. 26, 2016: 60-day notices and outreach flyers mailed in Worcester County
* Feb. 29, 2016 60-day notices and outreach flyers mailed in Suffolk County
* Mar. 18, 2016: Outreach flyers re-mailed
* Mar. 29, 2016: 30-day notices mailed (Included outreach flyer again);
* May 1, 2016: Coverage effective date

Of the 1,250 individuals who were included in auto-assignment

* 63% stayed with Tufts for the May 1 enrollment date
* 1% decided to enroll in Tufts for an earlier effective date
* 6% switched plans
* 18% opted out of One Care
* 13% were cancelled for various reasons (e.g. no longer eligible, or notices came back undeliverable)

Slide 3:

One Care Enrollment Update

* Commonwealth Care Alliance (CCA)
  + CCA is open to new One Care enrollments in both Suffolk and Worcester counties
* Tufts Health Plan
  + Open to new One Care enrollments in Suffolk and Worcester counties

Any new updates on One Care enrollment options will be posted to the One Care website at [www.mass.gov/masshealth/onecare](http://www.mass.gov/masshealth/onecare).

Slide 4:

Update on Survey of Former Fallon Total Care Members

* MassHealth will be working with UMMS’ Office of Survey Research (OSR) on a survey of members who transitioned from Fallon Total Care (FTC) back into other forms of care (including Medicare and MassHealth fee for service, or another One Care plan)
* This survey will look at:
  + - The transition process from FTC, including:
      1. Adequacy of notices/information, and
      2. Availability and adequacy of assistance during the process (such as from navigators or MassHealth customer service);
    - Current access to care and services (including care coordination, access to medications, and PCA services); and
    - Members’ assessments of their current care and services compared to what they were receiving under FTC
* MassHealth expects that these surveys will be conducted over the next few months
* Results expected in Fall 2016

Slide 5:

Upcoming One Care Meetings

* Open Meeting: MassHealth is pleased to announce the next One Care Open Meeting to present and discuss One Care quality and finance data.  Details for this meeting are as follows:

Tuesday, May 24th 10am – 12pm

1 Ashburton Place, 21st floor

Boston, MA

* In response to requests from the Implementation Council, MassHealth is meeting with Council members on the following topics on an ad hoc basis:
  + Quality data – June 2016: MassHealth will meet with members of the Council to discuss additional quality metrics the Council may be interested in looking at.
  + Encounter data:
    - On May 10, 2016, MassHealth presented preliminary utilization data to Council members on: emergency room visits, inpatient stays, and behavioral health inpatient stays
    - This group will meet again to discuss follow-up items

Slide 6:

Visit us at: [www.mass.gov/masshealth/onecare](http://www.mass.gov/masshealth/onecare)

Email us at: OneCare@state.ma.us