



One Care: Implementation Council Meeting

Executive Office of Health & Human Services

MassHealth Demonstration
to Integrate Care for Dual Eligibles

May 13, 2016, 1:00 PM – 3:00 PM
1 Ashburton Place, 21st Floor
Boston, MA

Enrollments via Auto-Assignment Round 6 - As of May 1, 2016



Who was Included	Assignment Approach	Key Dates
<p>625 individuals from across the eligible population in Suffolk County</p> <p>625 individuals from across the eligible population in Worcester County</p>	<p>In addition to primary care, MassHealth used data on where individuals accessed LTSS and behavioral health services to match individuals to Tufts Health Plan</p>	<ul style="list-style-type: none"> • Feb. 26, 2016: 60-day notices and outreach flyers mailed in Worcester County • Feb. 29, 2016 60-day notices and outreach flyers mailed in Suffolk County • Mar. 18, 2016: Outreach flyers re-mailed • Mar. 29, 2016: 30-day notices mailed; <ul style="list-style-type: none"> • Included outreach flyer again • May 1, 2016: Coverage effective date

- Of the 1,250 individuals who were included in auto-assignment
 - 63% stayed with Tufts for the May 1 enrollment date
 - 1% decided to enroll in Tufts for an earlier effective date
 - 6% switched plans
 - 18% opted out of One Care
 - 13% were cancelled for various reasons (e.g. no longer eligible, or notices came back undeliverable)



One Care Enrollment Update

Commonwealth Care Alliance (CCA)

- CCA is open to new One Care enrollments in both Suffolk and Worcester counties

Tufts Health Plan

- Open to new One Care enrollments in Suffolk and Worcester counties

Any new updates on One Care enrollment options will be posted to the One Care website at www.mass.gov/masshealth/onecare.



Update on Survey of Former Fallon Total Care Members

- MassHealth will be working with UMMS' Office of Survey Research (OSR) on a survey of members who transitioned from Fallon Total Care (FTC) back into other forms of care (including Medicare and MassHealth fee for service, or another One Care plan)

- This survey will look at:
 - The transition process from FTC, including:
 1. Adequacy of notices/information, and
 2. Availability and adequacy of assistance during the process (such as from navigators or MassHealth customer service);
 - Current access to care and services (including care coordination, access to medications, and PCA services); and
 - Members' assessments of their current care and services compared to what they were receiving under FTC

- MassHealth expects that these surveys will be conducted over the next few months
- Results expected in Fall 2016



Upcoming One Care Meetings

- **Open Meeting:** MassHealth is pleased to announce the next One Care Open Meeting to present and discuss One Care **quality** and **finance data**. Details for this meeting are as follows:

Tuesday, May 24th 10am – 12pm

1 Ashburton Place, 21st floor

Boston, MA

- In response to requests from the Implementation Council, MassHealth is meeting with Council members on the following topics on an ad hoc basis:
 - **Quality data – June 2016:** MassHealth will meet with members of the Council to discuss additional quality metrics the Council may be interested in looking at.
 - **Encounter data:**
 - On May 10, 2016, MassHealth presented preliminary utilization data to Council members on: emergency room visits, inpatient stays, and behavioral health inpatient stays
 - This group will meet again to discuss follow-up items



Visit us at: www.mass.gov/masshealth/onecare

Email us at: OneCare@state.ma.us