# **Slide 1:**

One Care:

Implementation Council Meeting

Executive Office of Health & Human Services

MassHealth Demonstration   
to Integrate Care for Dual Eligibles

November 18, 2016, 1:00 PM – 3:00 PM

Center for Health Information Analysis  
501 Boylston St., 5th Floor  
Boston, MA

**Slide 2:**

January 2017 Passive Enrollment Activities

* MassHealth sent 60-day notices to members who are being passively enrolled into One Care as of January 1, 2017
  + Passive enrollments are across all covered counties; the majority of members are in Essex, Hampden, Middlesex and Suffolk counties
* MassHealth and UMMS are planning two drop-in events:
  + Whittier Street Health Center (Suffolk County)
  + Friends of the Homeless Shelter (Hampden County)
* MassHealth will notify members with a flyer included in the 30-day notices, and will also share the flyer with the Council
* MassHealth will also be working with both plans to develop strategies to engage providers with high numbers of eligible and auto-assigned patients/clients

**Slide 3:**

Ombudsman and SHIP/ADRC Grant Opportunity

* On September 30, 2016, CMS released a new funding opportunity announcement (FOA): “Beneficiary Counseling Programs for States Participating in the Medicare-Medicaid Financial Alignment Initiative.”
* This FOA provides two funding opportunities (each for two years):
  1. Ongoing support for existing state Demonstration ombudsman programs
  2. Support for health insurance options counseling provided to Demonstration-eligible beneficiaries by State Health Insurance Information and Assistance Programs (SHIPs) and Aging and Disability Resource Centers (ADRCs)
* MassHealth expects award(s) to be consistent with previous funding amounts
* MassHealth intends to submit an application for continued Demonstration ombudsman funding in January 2017.
* MassHealth is working with the Executive Office of Elder Affairs (EOEA), which oversees SHINE, to submit an application for the health insurance options counseling opportunity
* More information about this FOA can be found on: http://www.grants.gov/

**Slide 4:**

**Upcoming Implementation Council and Ombudsman Procurements**

**Implementation Council**

* MassHealth will be issuing a procurement for One Care Implementation Council members
  + EOHHS seeks to select up to 21 individuals for a new term of the Implementation Council starting in or around January 2017.
  + As previously, at least half of all Implementation Council members will be MassHealth members with disabilities or family members or guardians of MassHealth members with disabilities
* Procurement materials, including an updated FAQ and fillable/accessible nomination form, will be posted on the One Care, COMMBUYS, and Duals Demonstration websites
* MassHealth will also share this information via stakeholder email
  + We would appreciate your help in sharing this information with your networks, including through any newsletters or email lists.

**Ombudsman**

* Over the coming months, MassHealth intends to procure Ombudsman supports for members in accountable and managed care products (MCOs, ACOs, SCO, PACE, and One Care plans)
  + Information on this procurement will be posted on the One Care, COMMBUYS, and Duals Demonstration websites, along with other locations.
  + MassHealth will also share this information via stakeholder email.
* MassHealth is working to extend the contract of the current One Care Ombudsman through May 31, 2017.
  + Current federal grant funding that supports OCO activities is available through the end of May 2017
  + If awarded, funding from the new grant is expected to begin on June 1, 2017

**Slide 5:**

Visit us at: www.mass.gov/masshealth/onecare

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