



One Care: Implementation Council Meeting

Executive Office of Health & Human Services

MassHealth Demonstration
to Integrate Care for Dual Eligibles

November 18, 2016, 1:00 PM – 3:00 PM
Center for Health Information Analysis
501 Boylston St., 5th Floor
Boston, MA



January 2017 Passive Enrollment Activities

- MassHealth sent 60-day notices to members who are being passively enrolled into One Care as of January 1, 2017
 - Passive enrollments are across all covered counties; the majority of members are in Essex, Hampden, Middlesex and Suffolk counties

- MassHealth and UMMS are planning two drop-in events:
 - Whittier Street Health Center (Suffolk County)
 - Friends of the Homeless Shelter (Hampden County)

- MassHealth will notify members with a flyer included in the 30-day notices, and will also share the flyer with the Council

- MassHealth will also be working with both plans to develop strategies to engage providers with high numbers of eligible and auto-assigned patients/clients



Ombudsman and SHIP/ADRC Grant Opportunity

- On September 30, 2016, CMS released a new funding opportunity announcement (FOA): “Beneficiary Counseling Programs for States Participating in the Medicare-Medicaid Financial Alignment Initiative.”

- This FOA provides two funding opportunities (each for two years):
 1. Ongoing support for existing state Demonstration ombudsman programs
 2. Support for health insurance options counseling provided to Demonstration-eligible beneficiaries by State Health Insurance Information and Assistance Programs (SHIPs) and Aging and Disability Resource Centers (ADRCs)

- MassHealth expects award(s) to be consistent with previous funding amounts

- MassHealth intends to submit an application for continued Demonstration ombudsman funding in January 2017.

- MassHealth is working with the Executive Office of Elder Affairs (EOEA), which oversees SHINE, to submit an application for the health insurance options counseling opportunity

- More information about this FOA can be found on: <http://www.grants.gov/>

Upcoming Implementation Council and Ombudsman Procurements



Implementation Council

- MassHealth will be issuing a procurement for One Care Implementation Council members
 - EOHHS seeks to select up to 21 individuals for a new term of the Implementation Council starting in or around January 2017.
 - As previously, at least half of all Implementation Council members will be MassHealth members with disabilities or family members or guardians of MassHealth members with disabilities
- Procurement materials, including an updated FAQ and fillable/accessible nomination form, will be posted on the One Care, COMMBUYS, and Duals Demonstration websites
- MassHealth will also share this information via stakeholder email
 - We would appreciate your help in sharing this information with your networks, including through any newsletters or email lists.

Ombudsman

- Over the coming months, MassHealth intends to procure Ombudsman supports for members in accountable and managed care products (MCOs, ACOs, SCO, PACE, and One Care plans)
 - Information on this procurement will be posted on the One Care, COMMBUYS, and Duals Demonstration websites, along with other locations.
 - MassHealth will also share this information via stakeholder email.
- MassHealth is working to extend the contract of the current One Care Ombudsman through May 31, 2017.
 - Current federal grant funding that supports OCO activities is available through the end of May 2017
 - If awarded, funding from the new grant is expected to begin on June 1, 2017



Visit us at: www.mass.gov/masshealth/onecare

Email us at: OneCare@state.ma.us