Slide 1:

**One Care:**

**Implementation Council Meeting**

**Executive Office of Health & Human Services**

**MassHealth Demonstration   
to Integrate Care for Dual Eligibles**

**October 10, 2017, 10:00 AM – 12:00 PM**

**AARP Office  
One Beacon St., Suite 2301  
Boston, MA**

Slide 2:

**One Care Rating Category Definitions**

* **F1 – Facility-based Care.** Individuals identified as having a long-term facility stay of more than 90 days
* **C3 – Community Tier 3 – High Community Need.** Individuals who have a daily skilled need; two or more Activities of Daily Living (ADL) limitations AND three days of skilled nursing need; and individuals with 4 or more ADL limitations
  + In CY2014, C3 split into two subsets:
    - **C3B:** for C3 individuals with certain diagnoses (e.g., quadriplegia, ALS, Muscular Dystrophy and Respirator dependence) leading to costs considerably above the average for current C3
    - **C3A:** for remaining C3 individuals
* **C2 – Community Tier 2 – Community High Behavioral Health.** Individuals who have a chronic and ongoing Behavioral Health diagnosis that indicates a high level of service need
  + In CY2014, C2 split into two subsets
    - **C2B:** forC2 individuals with co-occurring diagnoses of substance abuse and serious mental illness
    - **C2A:** for remaining C2 individuals
* **C1 – Community Tier 1 Community Other**. Individuals in the community who do not meet F1, C2 or C3 criteria

Slide 3:

**Total Enrollment**

* Effective **September 1,** **2017**, total number of enrollees: **17,571**

The following information was displayed in a table:

Total Enrollment by Plan

|  |  |
| --- | --- |
| Commonwealth Care Alliance (CCA) | 14,430 |
| Tufts Health Plan | 3,143 |
| Total | 17,573 |

End of Table.

* 7,311 individuals enrolled in One Care during 2017.
* Of the 17,573 enrolled in One Care in September 2017, 5,444 individuals had enrolled during 2017.
* As these data points are snapshots for 2017, some of these individuals may have been enrolled in One Care before.

The following information was displayed in a table:

Total Enrollment by Rating Category

|  |  |
| --- | --- |
| F1 | 83 |
| C3B | 202 |
| C3A | 6,953 |
| C2B | 1,103 |
| C2A | 5,451 |
| C1 | 3,770 |
| Unavailable\* | 11 |
| Total | 17,573 |

End of table.

This information was included as footnotes to the table

\*The rating categories for 11 enrollments were unavailable at the time of this report.

**Slide 4**

**Enrollment Over Time: Demonstration Year 4**

The following information was displayed in a line graph format:

**Monthly One Care Enrollments**

**Demonstration Year 4 (Jan. 2017 – Sept. 2017)**

|  |  |
| --- | --- |
| New One Care Enrollments  2017 | |
| Jan\* | 2,117 |
| Feb | 280 |
| Mar | 212 |
| Apr\* | 1,877 |
| May | 192 |
| June | 197 |
| July\* | 1,586 |
| Aug | 208 |
| Sep | 275 |

|  |  |
| --- | --- |
| Total Enrolled  2017 | |
| Jan\* | 16,072 |
| Feb | 15,849 |
| Mar | 15,643 |
| Apr\* | 17,180 |
| May | 16,994 |
| June | 16,801 |
| July\* | 17,979 |
| Aug | 17,600 |
| Sep | 17,573 |

This information was a footnote:

\*Auto-assignment effective dates (Round 8: 1/1/2017; Round 9: 4/1/2017; Round 10: 7/1/2017)

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

Slide 5:

**New Monthly Enrollments Over Time, By Plan:   
Demonstration Year 4**

**The table below represents a graph showing the monthly One Care enrollment by plan for Demonstration Year 4 (January 2017 – September 2017).**

|  |  |  |
| --- | --- | --- |
| 2017 Enrollments | CCA | Tufts |
| Jan\* | 1,273 | 844 |
| Feb | 247 | 33 |
| Mar | 186 | 26 |
| Apr\* | 1,100 | 777 |
| May | 171 | 21 |
| Jun | 186 | 11 |
| Jul\* | 1,420 | 166 |
| Aug | 193 | 15 |
| Sep | 247 | 28 |

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 2017 | **Jan\*** | **Feb** | **Mar** | **Apr\*** | **May** | **Jun** | **Jul\*** | **Aug** | **Sep** |
| **New Monthly Enrollments** | 2,117 | 280 | 212 | 1,877 | 192 | 197 | 1,586 | 208 | 275 |

\*Auto-assignment effective dates (Round 8: 1/1/2017; Round 9: 4/1/2017; Round 10: 7/1/2017).

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

Slide 6:

Recent Disenrollment Snapshot

* + For people who enrolled between October 2016 and June 2017, 17.9% disenrolled within the first 3 months
  + For people who enrolled between October 2016 and June 2017, 11.1% disenrolled sometime after 3 months
  + 70.2% of individuals from these enrollment cohorts were still enrolled or had re-enrolled in September 2017

Slide 7:

**Opt-Outs: Demonstration Year 4**  
Monthly One Care Opt-Outs Demonstration Year 4 (January 2017 – September 2017)

|  |  |  |
| --- | --- | --- |
|  | Cumulative | New Month |
| Jan\* | 31,849 | 298 |
| Feb | 32,236 | 387 |
| Mar | 32,731 | 495 |
| Apr\* | 32,991 | 260 |
| May | 33,427 | 436 |
| Jun | 33,702 | 275 |
| Jul\* | 33,885 | 183 |
| Aug | 34,189 | 304 |

\*Auto-assignment effective dates (Round 8: 1/1/2017; Round 9: 4/1/2017; Round 10: 7/1/2017).

Note: Data in the graph reflect current month information about enrollments. Monthly data may vary slightly from the previous reports due to enrollment status changes that have occurred since previous reports were issued.

Slide 8:

Most Opt-Outs Requested in Demonstration Year 1

Total Opt-Outs as of September 1, 2017 (reflects opt-outs through last day of prior month)

|  |  |  |
| --- | --- | --- |
|  | New in Year | Cumulative |
| Sep-Dec 2013 | 14,980 | 14,980 |
| 2014 | 11,020 | 26,000 |
| 2015 | 2,346 | 28,346 |
| 2016 | 3,205 | 31,551 |
| Jan-Aug 2017 | 2,638 | 34,189 |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Passive Enrollments Effective by Year | | | | |
| **Sep - Dec 2013** | **2014** | **2015** | **2016** | **Jan-Aug 2017** |
| 0 | 23,950 | 0 | 3,520 | 8,557 |

Slide 9:

One Care Updates

* + Online enrollment:
    - Members can now enroll in One Care online
    - To enroll, visit the One Care website at [www.mass.gov/one-care](http://www.mass.gov/one-care) and click on “I’m ready to enroll in One Care!”
  + Update on MassHealth redeterminations

Slide 10:

**Visit us at:** [**www.mass.gov/one-care**](http://www.mass.gov/one-care)

**Email us at:** [**OneCare@state.ma.us**](mailto:OneCare@state.ma.us)