**Slide 1:**

One Care: MassHealth plus Medicare

MassHealth Demonstration   
to Integrate Care for Dual Eligibles

Implementation Council Meeting

September 11, 2015 1:00 PM – 3:00 PM

1 Ashburton Place, 21st Floor

Boston, MA

**Slide 2: Agenda for Today**

* One Care Finance and Extension Updates
* Fallon Total Care (FTC) Closure Information
* One Care Plans’ Enrollment Status
* LTS Coordinator Discussions with Tufts and CBOs
* Where we go from here: Growing One Care
* Next One Care Open Meeting

**Slide 3: One Care Finance and Extension Updates**

* Pursuant to the Commonwealth’s Memorandum of Understanding (MOU), CMS convened a meeting on September 2nd to evaluate the financial structure and payment parameters of One Care
  + Participants included leadership from CMS, the federal Office of Management and Budget, the federal Office of the Actuary, and MassHealth, along with brief presentations from Dennis Heaphy and Olivia Richard
  + MassHealth and CMS are actively working through follow-up items from this meeting, and will provide more information soon
* On August 28, 2015, MassHealth submitted a non-binding Letter of Intent to CMS to extend the One Care demonstration for an additional two years (through 2018)
  + One Care is currently authorized through December 31, 2016
  + MassHealth’s Letter of Intent is posted on our website under “Related Information” at: <http://www.mass.gov/masshealth/duals>.

**Slide 4: Fallon Total Care (FTC) Closure Information**

* Member Information:
  + On July 28th, FTC sent a letter to its members about the closure that included information about the transition, preliminary coverage options, and who to call for help
    - FTC also hosted enrollment/information sessions in Worcester (Aug. 17th) and Springfield (Aug. 19th)
  + On August 31, 2015, MassHealth and the Centers for Medicare & Medicaid Services (CMS) sent a joint letter to FTC members that included additional information about coverage options
    - Members who take no action will be automatically enrolled in Original Medicare and MassHealth fee for service, and in the Humana Preferred Rx Plan (PDP), plan # S5884-102 for prescription coverage
* MassHealth created a new page on the One Care website with information related to FTC’s closing.
  + - * Visit the One Care website at [www.mass.gov/masshealth/onecare](http://www.mass.gov/masshealth/onecare), and go to “News and Community” to access the new page

**Slide 5: Continuity for FTC Members’ Prior Authorizations**

* **MassHealth Services:**
  + MassHealth will honor service authorizations from Fallon Total Care for at least 90 days from October 1, 2015 (MassHealth services are mostly long-term services and supports and transportation)
  + Certain authorizations will remain in place for at least 6 months from October 1, 2015. They are:
    - Personal Care Attendant services (PCA)
    - Durable medical equipment (DME)
    - Oxygen and respiratory therapy equipment
    - Renal dialysis services
* **Medicare Services:**
  + Members may need to work with their health care provider to get authorization for certain health care services covered by Medicare (generally, inpatient/outpatient hospitals and doctor visits)
  + Medicare Part D
    - Humana (and any Medicare Part D plan) will provide access to at least one 30-day supply of the Part D drugs members currently take during their first 90 days in the plan, if, for example:
      * the drugs are not on the plan’s formulary,
      * the plan’s rules do not let the member get the amount ordered by their doctor, or
      * if the drug requires prior approval by the plan

**Slide 6: FTC Closure: Ongoing Work and Next Steps**

* MassHealth will continue working with stakeholders, including members of the Implementation Council
  + MassHealth appreciates the helpful suggestions and input provided by stakeholders on member outreach, notices, continuity of care, and other transition processes
* FTC has also been working closely with providers in their network to keep them informed about the transition and to partner with them on transition support for members
* Next Steps:
  + MassHealth will send a targeted mailing to FTC members in Worcester County whose primary care providers are also in Tufts Health Plan - Network Health
    - Targeted outreach session in late September for these members
  + MassHealth is also working to ensure a smooth transition for high-risk members, and to connect them with additional services where possible, including:
    - Prior HCBS Waiver programs
    - SCO (members age 65+)
    - PACE (members ages 55+ at facility level of care)
    - Elder Affairs Home Care Program (members ages 60+) and other State Agency services

**Slide 7: One Care Plans’ Enrollment Status**

* Commonwealth Care Alliance (CCA)
  + As of August 7, 2015, CCA is at capacity and is temporarily not accepting enrollment of new One Care members
    - Does not affect current CCA members or One Care members who had previously been enrolled in CCA and who wish to re-enroll
    - Does not affect CCA’s Senior Care Options (SCO) plan
* Tufts Health Plan – Network Health (Tufts)
  + Tufts accepting up to 500 new members in Worcester County through December 31, 2015
    - No impact for current Tufts’ One Care members or other Tufts Medicaid products
  + No limit on Suffolk County enrollments into Tufts’ One Care plan
* MassHealth will post updates on the One Care website at [www.mass.gov/masshealth/onecare](http://www.mass.gov/masshealth/onecare) under the “One Care Plans” section on the availability of both CCA and Tufts as One Care plan enrollment options

**Slide 8: LTS Coordinator Discussions with Tufts and CBOs**

* MassHealth has been having ongoing discussions with Tufts Health Plan and their contracted Community-Based Organizations (CBOs) to discuss the provision of the Long-Term Supports (LTS) Coordinators in Tufts Health Plan
* On September 8th, MassHealth hosted a joint meeting with Tufts and CBOs
* Discussion topics included:
* Billing/Payments
* Communication
* Authorization process
* Program approach
* Next steps:
* Ongoing meetings and discussions with Tufts and CBOs
* MassHealth will reconvene a joint meeting in 6 weeks with Tufts and their contracted CBOs

**Slide 9: Where we go from here: Growing One Care**

1. Based on discussions with CMS, we hope to come up with a financial construction that better supports diversionary behavioral health and community support services, complex care management, and administrative costs.
2. We need to maintain options for losses felt from Fallon’s withdrawal from One Care
   * Includes up to 500 enrollments with Tufts in Worcester County
3. Tufts has expressed interest in expanding its footprint in Suffolk County
   * Will help to offset the downsides of up to 500 Worcester County new enrollees
   * Will likely involve a different approach to passive enrollment
4. Tufts interested in expanding into Norfolk County in 2016

This combination of things should stabilize the Demonstration, reopen enrollment, and put us in a better position going into a 2 year extension.

**Slide 10: Next One Care Open Meeting**

Wednesday, September 23, 2015   
10:00 AM – 12:00 PM  
Worcester Public Library

3 Salem Square

Saxe Room

Worcester, MA

**Slide 11:**

Visit us at [www.mass.gov/masshealth/onecare](http://www.mass.gov/masshealth/onecare)

Email us at [OneCare@state.ma.us](mailto:OneCare@state.ma.us)