



June 2023 Update on MassHealth Redeterminations

Background on MassHealth redeterminations

In March 2020, the federal government declared a public health emergency (PHE) due to the COVID-19 pandemic. In response to the PHE and consistent with federal requirements, MassHealth put protections in place that prevented members' MassHealth coverage from ending during the COVID-19 emergency. On April 1, 2023, these continuous coverage protections ended and MassHealth began the year-long process to redetermine all members' eligibility, as required by CMS.

About the redeterminations data dashboard

MassHealth is committed to publishing a monthly dashboard that provides data on MassHealth's caseload and detail on members joining and departing from MassHealth. This transparency will be critical to identifying populations that require additional support during the redetermination period and will give the public greater visibility into this important initiative. The dashboard will provide data through the end of the month prior to each release; for example, the June dashboard contains enrollment data through the end of May.

Highlights from June 2023 dashboard

- Overall, the MassHealth caseload of approximately 2.4 million members decreased 0.24% during the month of May 2023, as approximately 17,000 members newly joined the program and approximately 23,000 departed.
 - o The ~17,000 arrivals are within a typical monthly range for new entrants, as individuals become eligible for MassHealth.
 - o The ~23,000 departures represent a modest increase in departures as the redeterminations process enters its second month. These departures include voluntary disenrollments, members who passed away, and members who completed their redeterminations early and were found ineligible for MassHealth. This is within the range of what MassHealth anticipated for the second month of the redetermination process.
 - o Given that redeterminations began in April, and that most members have 45 days or more to respond to renewal notices, MassHealth will begin to see a significant number of caseload departures in June.
- MassHealth initiated redeterminations for ~85K members in May. This represents a continued, measured ramp-up in redeterminations, providing opportunity for MassHealth to ensure that its systems are fully functioning and allow additional time for outreach to members and for community partners to prepare.
 - o MassHealth "selects" renewals at the household level. In May, MassHealth initiated renewals for more households than in April, but there were fewer members per household in May, resulting in the lower total member renewal count for May.
 - o In future months, MassHealth plans to initiate redeterminations for 150K+ members per month, in order to process its full member caseload within 12 months as required under federal law.
 - o Additionally, there will be some months with a higher volume of renewals than average, such as in August, in order to facilitate MA Health Connector Open Enrollment. MassHealth is still on track to initiate all 2.4M renewals during the 12-month period.

How is MassHealth working to reach and support members?

Outreach efforts to members and collaboration with assisters (individuals available in the community to help complete MassHealth renewals) have continued at a rapid pace:

- Through EOHHS's partnership with Health Care For All, canvassers have knocked on over 230K doors in the 15 communities with the most members at risk of coverage loss.
- MassHealth Accountable Care Organizations and other health plans have conducted outreach to tens of thousands of members selected for renewal.
- MassHealth has hosted several in-person renewal events in partnership with community organizations to support

specific member populations through renewals, such as members who are experiencing homelessness

- EOHHS held trainings specifically for eligibility specialists supporting members over age 65.
- EOHHS executed >\$1.5M of grants to expand community assister capacity at 23 Community Based Organizations serving immigrants, refugees, older adults, and other vulnerable populations, as well as expanding assister capacity at Aging Services Access Points (ASAPs)
- EOHHS executed an additional \$1M grant in collaboration with the Health Connector to hire a team of 'Mobile Community Specialists' to conduct renewal assistance in the community.

You can learn more about MassHealth's renewal process at mass.gov/masshealthrenew