



# BizWorks

[mass.gov/bizworks](http://mass.gov/bizworks) | 1-800-252-1591

## Hiring and Recruiting

### MassHire Career Centers

Employment-related services for businesses' needs

Website: [mass.gov/careercenters](http://mass.gov/careercenters) | Call: (617) 626-5300

### MassHire JobQuest

Online resource to post job openings

Website: [mass.gov/jobquest/employers](http://mass.gov/jobquest/employers) |

Helpline: (617) 626-6571

### MassHire Department of Career Services - Work Opportunity Tax Credit (WOTC)

Tax credits for hiring targeted populations

Website: [mass.gov/dcs/wotc](http://mass.gov/dcs/wotc) | Call: (617) 626-5353

### Massachusetts State Colleges and Universities

Talented graduates and contract training

Website: [mass.gov/lists/public-higher-education-campuses](http://mass.gov/lists/public-higher-education-campuses)

## Training and Workplace Safety

### Adult and Community Learning Services (ACLS) Workplace Education Programs

- Workplace adult basic education (ABE)
- English for speakers of other languages (ESOL)

Website: [doe.mass.edu/acls](http://doe.mass.edu/acls)

### Commonwealth Corporation - Workforce Training Fund Program (WTFP)

Funding and resources to train current and new employees

Website: [commcorp.org/wtftp](http://commcorp.org/wtftp) | Call: (617) 727-8158

### MassHire Department of Career Services - On-the-Job Training (OJT) Program

Assistance with the cost of hiring and training new employees

Website: [mass.gov/dcs/ojt](http://mass.gov/dcs/ojt) | Contact a local career center

Website: [mass.gov/careercenters](http://mass.gov/careercenters)

### Division of Apprentices Standards (DAS) - Apprenticeship Programs

Apprenticeship programs available to businesses.

Website: [mass.gov/das](http://mass.gov/das) | Call: (617) 626-5409

### Department of Industrial Accidents (DIA) - Safety Grant Program

Funding for workplace safety training

Website: [mass.gov/dia/safety](http://mass.gov/dia/safety) | Call: (617) 727-4900

### Dept. of Labor Standards (DLS) - On-Site Consultation Program

Free service to help private employers meet OSHA requirements

Website: [mass.gov/dols/consult](http://mass.gov/dols/consult) | Call: (508) 616-0461

MassHire Programs and Services  
are funded in full by United States  
Department of Labor (USDOL)  
Employment and Training  
Administration grants.





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## Layoff Aversion and Management

### MassHire Department of Career Services (MDCS) - Rapid Response

Assistance with layoffs/closings and access to skilled workers

Website: [mass.gov/rapidresponse](https://mass.gov/rapidresponse) | Call: (617) 438-7841

### Department of Unemployment Assistance (DUA) - UI Program

Temporary income and support for Massachusetts workers

Website: [mass.gov/dua](https://mass.gov/dua) | Call Employer Customer Service: (617) 626-5075

### Department of Unemployment Assistance (DUA) - WorkShare Program

Layoff aversion - supplements reduced pay in slow periods

Website: [mass.gov/workshare](https://mass.gov/workshare) | Call the WorkShare Unit: (617) 626-5521 or email: [workshare@detma.org](mailto:workshare@detma.org)

## Business Development/Partnerships

### Massachusetts Office of Business Development (MOBD)

Tax incentives to create jobs and stimulate business growth

Website: [mass.gov/mobd](https://mass.gov/mobd) | Call: (617) 973-8600

### Mass Development

Finance and real estate development services

Website: [massdevelopment.com](https://massdevelopment.com) | Call: (800) 445-8030

### Massachusetts Small Business Development Center (MSBDC) Network

Advising and training for businesses and startups

Website: [msbdc.org](https://msbdc.org) | Call: (413) 545-6301

### Massachusetts Growth Capital Corporation (MGCC)

Working capital and loan guarantees

Website: [empoweringsmallbusiness.org](https://empoweringsmallbusiness.org) | Call: (617) 523-6262

### Operational Service Division (OSD)

Commerce between government and businesses

Website: [mass.gov/osd](https://mass.gov/osd) | Call: (617) 720-3300

### MassHire Workforce Boards

Partnerships and strategies to address workforce issues

Website: [mass.gov/service-details/connect-with-your-local-masshire-workforce-board](https://mass.gov/service-details/connect-with-your-local-masshire-workforce-board)

## External Resources (Non-State Affiliated)

### MassMEP

Mentoring and training that help businesses grow and innovate

Website: [massmep.org](https://massmep.org) | Call: (508) 831-7020

### Office of Federal Contract Compliance Programs (OFCCP)

Guidance for nondiscrimination compliance

Website: [dol.gov/ofccp](https://dol.gov/ofccp) | Call: (617) 624-6780

### United States Small Business Administration (SBA)

Assistance in starting, building, and growing businesses

Website: [sba.gov](https://sba.gov) | Call: (617) 565-5590