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MassHire JobQuest Employer Improvements

We have implemented a fresh new design for employers.

In this release, we have added new features to improve the account registration and management process, as well as a new employer home page and customized dashboard that are mobile friendly and accessible.

Once you login, here are some of the features included in this release:



Registration

Enhanced employer registration and account management:

- Multiple accounts for each employer with an administrative (admin) and standard user account structure
- An employer's admin users can add, modify, or delete their admin and standard user accounts
- Simple login process using email accounts
- For more information about registration and account management, you can watch this video: **click here**



Home Page

- Quick links to access the MassHire resources you use most
- Connect with a MassHire Business Service Representative (BSR)
- Easily find the specific employer resources you need or see a full list of the services and programs we offer for your business needs
- For more information about the home page and dashboard, you can watch this video: click here



Dashboard

- Create new or access existing job orders
- Register for job fairs and events
- View your upcoming events and job fairs
- Find your local MassHire Career Center
- Access our FAQ or contact our Help Desk for support
- Provide us feedback or your suggestions for future improvements
- For more information about the home page and dashboard, you can watch this video: <u>click here</u>

Stay Tuned!

This is only the beginning of our enhancements to <u>MassHire JobQuest</u>. Be on the lookout for more updates in the near future!

Access your employer account to start taking advantage of all the features MassHire JobQuest has to offer. And if you do not have one yet, create an account today to get started!

The Department of Unemployment Assistance (DUA) and MassHire Department of Career Services (MDCS) work closely to provide services for the Commonwealth's jobseekers and employers by developing new virtual tools and platforms, increasing staff knowledge, and developing new strategies to streamline the jobseeker experience toward a goal of re-employment. DUA and MassHire Programs & Services are funded in full by US Department of Labor (USDOL) Employment and Training Administration grants. Additional details furnished upon request.

