

MassHire Department of Career Services (MDCS)							
MAY 2025 TRAINING CALENDAR							
Date	Start	to	End	Training	Co-Organizer #1	Co-Organizer #2	External Presenter (If applicable, provide non-MDCS name & Email)
05/01/25	10:00 AM	-	11:00 AM	Customer Service Training for the Modern Workplace	Beal, Jim		
							This training is canceled due to scheduling conflicts with "EMT Basics Overview" Training. Please consider signing up for that training if you foresee assisting any customers with the new Unemployment Services for workers which replaces Unemployment Online beginning 5/6/25..
05/01/25	10:00 AM		11:30 AM	EMT Basics Overview	Leonard, Kim	Hunt, Gail	
							https://events.gcc.teams.microsoft.com/event/88588996-9922-4bd1-bcf1-8430ed76bddd@3e861d16-48b7-4a0e-9806-8c04d81b7b2a
05/05/25	1:00 PM		2:30 PM	EMT Basics Overview	Leonard, Kim	Hunt, Gail	
							https://events.gcc.teams.microsoft.com/event/88588996-9922-4bd1-bcf1-8430ed76bddd@3e861d16-48b7-4a0e-9806-8c04d81b7b2a
05/06/25	10:00 AM	-	11:30 AM	Complaint System, Module III: The Hearings Process	Terrill, Ashley		
							https://events.gcc.teams.microsoft.com/event/263941e0-8693-446a-bdfe-d33ae394a34@3e861d16-48b7-4a0e-9806-8c04d81b7b2a
05/06/25	1:00 PM	-	2:00 PM	Essentials of Career Planning	Beal, Jim		
							https://events.gcc.teams.microsoft.com/event/c3b77b8b-3d48-4a2e-b08b-6e5b5c30425@3e861d16-48b7-4a0e-9806-8c04d81b7b2a
05/08/25	10:00 AM		11:30 AM	Complaint System, Module IIC: Discrimination, Equal Employment Opportunity Commission (EEOC) & Massachusetts Commission Against Discrimination (MCAD) Complaints	Terrill, Ashley		
							https://events.gcc.teams.microsoft.com/event/cfcae1d7-7921-4e12-a17b-ecdfce16a8f6@3e861d16-48b7-4a0e-9806-8c04d81b7b2a
05/08/25	10:00 AM	-	11:00 AM	Labor Market Information (LMI) & Assessment Tools	Alfaro, Mike		
							https://events.gcc.teams.microsoft.com/event/03ae3f312-8683-4368-b55e-88b7d6ab29ea@3e861d16-48b7-4a0e-9806-8c04d81b7b2a
05/08/25	10:30 AM	-	12:00 PM	Question, Persuade, Refer (QPR): Suicide Prevention Training	Helms, Debbie		Debbie Helms - dhelms@fsmv.org
							This training is postponed and will be re-scheduled for a future date and time. Please check-back to the MDCS Training Calendar for updates
05/12/25	11:00 AM		12:00 PM	On-the-Job (OJT) Training	Scibelli, Melissa		
							https://events.gcc.teams.microsoft.com/event/95ae76eb-34e8-4d8a-87ae-2e90e6da724@3e861d16-48b7-4a0e-9806-8c04d81b7b2a
05/13/25	10:00 AM	-	11:30 AM	JobQuest: Viewing the Jobseeker's Journey	Leonard, Kim		
							https://events.gcc.teams.microsoft.com/event/73e8b104-2687-4ed2-a80b-dbd68f611a8a@3e861d16-48b7-4a0e-9806-8c04d81b7b2a
05/13/25	1:00 PM	-	2:30 PM	Complaint System, Module III: The Hearings Process	Terrill, Ashley		
							https://events.gcc.teams.microsoft.com/event/8387ca76-9f67-48a6-8aaf-4fceb8723af0@3e861d16-48b7-4a0e-9806-8c04d81b7b2a
05/13/25	9:00 AM	-	1:00 PM	MOSES 101: Jobseeker Basics (Session 1 of 3, Day 1)	Letourneau, Brenda	Cartier, Tom	
							https://www.mass.gov/how-to/moses-101-introduction-and-basic-moses-training
05/14/25	9:00 AM	-	1:00 PM	MOSES 101: Jobseeker Basics (Session 2 of 3, Day 2)	Letourneau, Brenda	Cartier, Tom	
							https://www.mass.gov/how-to/moses-101-introduction-and-basic-moses-training
05/15/25	9:00 AM	-	1:00 PM	MOSES 101: Jobseeker Basics (Session 3 of 3, Day 3)	Letourneau, Brenda	Cartier, Tom	
							https://www.mass.gov/how-to/moses-101-introduction-and-basic-moses-training
05/16/25	11:00 AM		11:30 AM	DAS/MassHire Career System Registered Apprenticeship Training	Collins, Dennis		
							https://www.mass.gov/how-to/masshire-career-system-registered-apprenticeship-training
05/20/25	1:30 PM	-	2:30 PM	Personal and Home Care Aide Training (PHCAST)	Staton, Allison		
							This training is postponed and will be re-scheduled for a future date and time. Please check-back to the MDCS Training Calendar for updates
05/20/25	9:00 AM	-	1:00 PM	MOSES 103: Career Planning Data Entry	Letourneau, Brenda	Cartier, Tom	
							https://www.mass.gov/how-to/moses-103-career-planning-data-entry
05/21/25	9:00 AM	-	10:00 AM	MassHire BizWorks: The Art of Delivering Business Services	Caisse, Kim	Percifull, Scott	
							https://events.gcc.teams.microsoft.com/event/3da646fe-bc7c-407a-a73f-4343c718643f@3e861d16-48b7-4a0e-9806-8c04d81b7b2a
05/21/25	1:00 PM	-	2:30 PM	State Monitor Advocate (SMO) Monitoring Review for MassHire Career Center and MassHire Workforce Board Staff	Raposo, Rogerio		
							https://events.gcc.teams.microsoft.com/event/76d5e8c8-8154-4402-85a3-c28a7fa44256@3e861d16-48b7-4a0e-9806-8c04d81b7b2a
05/21/25	9:00 AM	-	10:00 AM	MassHire Career Information System 360	Cartier, Tom	Yeretsian, Karen	
							https://www.mass.gov/how-to/masshire-career-information-system-360-cis-360-training
05/22/25	9:00 AM	-	1:00 PM	MOSES 104: MOSES Eligibility & Enrollment	Letourneau, Brenda	Cartier, Tom	
							https://www.mass.gov/how-to/moses-104-eligibility-program-enrollment-and-course-registration-in-moses-training
05/28/25	9:00 AM	-	10:00 AM	MOSES for Managers	Cartier, Tom	Letourneau, Brenda	
							https://www.mass.gov/how-to/manager-supervisory-functions-in-moses-training
05/29/25	9:00 AM	-	10:00 AM	MOSES Mini-Clinic	Cartier, Tom	Letourneau, Brenda	
							https://www.mass.gov/how-to/moses-mini-clinic