

Massachusetts Workforce Investment Board
WIOA Steering Committee
Job Seeker & Employer Subcommittee

Performance Measurements Workgroup
May 29, 2015
Meeting Notes

Members in Attendance: Marilyn Boyle (Lead), Les Abramowitz, Linda Bass, David Buck, Matt Burke, Arthur Chilingirian, Michael Doak, Lee Ann Johnson, Rena Kottcamp, Joseph Mello, Brian Newquist, William Noone, Yashira Pepin, Cheryl Ransom, Mina Reddy, Steven Sullivan, Jeff Turgeon, Joseph Viana, Gene White.

DISCUSSION TOPICS:

The meeting began with a brief overview of the roles of the Massachusetts Workforce Investment Board's Steering Committee and WIOA Subcommittees and Workgroups.

Purpose of the Performance Measurements Workgroup

- Review accountability measures and assess readiness of core program agencies (DCS, ACLS, MRC) to respond.
- Identify systems impacts and changes needed by core program agencies.
- Identify new state level performance measures to reflect workforce system goals.

Discussion of the Indicators of Performance

- Changes from WIA Common Measures
- Definitions of the Indicators of Performance
- Discussion on definitions for *Participants* and *Reporting Individuals*
- Focus on Staff assisted services as measureable

Indicators yet to be defined in the Regulations

- Effectiveness in serving employers –
 - Both MRC and DCS agree with a retention measure
- Measureable skill gain –program specific and guidance needed from DOL and DOE
 - Adult Education has approved tool for measuring skill gain.
 - Can 'Citizenship' be added as a skill gain?
 - Can Career Readiness (benchmarks) - being used in Central Mass – be used.

Notice of Proposed Rulemaking

- DCS, MRC and ABE have independently submitted comments. These comments will be made available before the next meeting.
- Comments on NPRM are due on June 15th – group will convene to discuss adding additional comments.

Co-Enrollment between Agencies – questions:

- How are co-enrollments going to be defined?
- What about the overlap between Academic & Training programs?
- Will there be a common exit across agency core programs?

Focus on Program Participants with Staff Assisted Service

- What is the definition of ‘Staff Assisted Service’?
- Possible impact from current reporting on performance reporting on certain Career Center customers, on-line users, and co-enrolled.
- Discussion on career center services to be considered staff-assisted?

Wage Reporting

- Required for Indicators of Performance
- Brief discussion of wage record data currently provided for WIA reporting
- What is the definition of ‘median wage’?
- How will the restrictions surrounding unique identifiers affect the wage reporting requirements?
- Wage Records & Supplemental Data sub-group will work on developing a process to meet the WIOA wage reporting requirements.
- A meeting will be held to discuss these topics.

NEXT MEETINGS:

- Meeting to work on additional Comments on the NPRM (June 4 or June 9).
- Meeting to discuss Wage Record matching for Indicators of Performance - to be scheduled.
- Next Meeting of Full Workgroup tentative for last week of June.