



Mass General Brigham
Health Plan



Mass General Brigham **SCO** (Senior Care Options)

Table of contents

Welcome 3

Background and eligibility 4

Benefit highlights 5

Your care team 6

OTC benefits 7

Dental, hearing, and vision benefits 8

Fitness 9

Transportation 10

How to enroll 11

What happens next? 12

Welcome

Thank you for your interest in Mass General Brigham SCO (Senior Care Options).

Whether you are looking to learn more about our plan for yourself or for a loved one, this guide will provide you with all of the information you'll need to get started.



Connect with a Plan Associate

Call us at **888-403-7578 (TTY: 711)**

- October 1 – March 31, 8 a.m. to 8 p.m. ET
Monday through Sunday
- April 1 – September 30, 8 a.m. to 8 p.m. ET
Monday through Friday



Explore plan benefits online

Visit MGBAdvantage.org/SCO

Background and eligibility

What is Mass General Brigham SCO (Senior Care Options)?

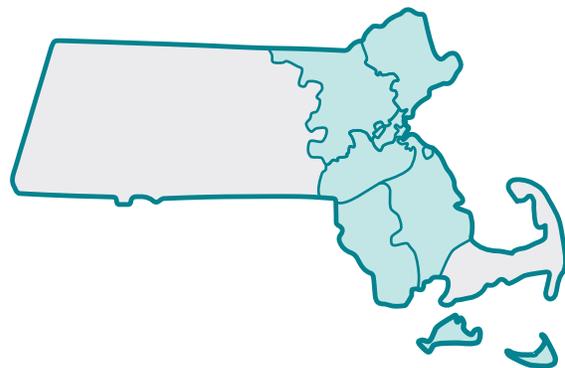
Our Senior Care Options plan is made for individuals who qualify for both **MassHealth** and **Medicare**.

It combines benefits into one convenient plan that covers medical care, dental, vision, behavioral health, transportation, and support services. We work closely with trusted providers and community partners to ensure you get the quality care and support you need to live your healthiest life.

Who is eligible for SCO?

In order to qualify, an individual must:

- Be age 65 or older
- Have MassHealth Standard
- Have Medicare
- Be a Massachusetts resident living in our service area (service area shaded in teal)
- Not be enrolled into any other comprehensive health insurance plan (except Medicare)



Have MassHealth and Medicare?

You can enroll in Mass General Brigham **SCO** today!



Call us at
888-403-7578
(TTY: 711)



Or visit
[MGBAdvantage.org](https://www.massgeneralbrigham.org/SCO)
[/SCO](https://www.massgeneralbrigham.org/SCO)

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Mass General Brigham SCO (Senior Care Options) is a Coordinated Care plan with a Medicare contract and a contract with the Commonwealth of Massachusetts Medicaid program. Enrollment in the plan depends on the plan's contract renewal with Medicare. This plan is a voluntary program that is available to anyone 65 and older who qualifies for MassHealth Standard and Original Medicare and does not have any other comprehensive health insurance, except Medicare. ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **888-403-7578** (TTY: 711).

Benefit highlights

**Have questions
about benefits?**

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Our Senior Care Options plan includes a wide range of benefits including:

 **\$0 copays** for doctor visits, hospital stays, and urgent care

 **\$0 dental care** includes exams and cleanings, X-rays, crowns, root canals, and dentures

 **\$0 prescription drugs** on the plan drug list

 **Fitness allowance** of \$250 per year to use on participating gyms, virtual classes, and equipment

 **Vision care** includes a \$0 eye exam every year and a \$200 annual allowance for eyeglasses or contact lenses

 **Hearing care** includes \$0 exams and coverage for hearing aids

 **Behavioral health services** to support you within the community and help you achieve your recovery goals

 **Transportation** includes unlimited rides to medical appointments. Two monthly round trips up to 50 miles each way to non-medical destinations connected to your care plan

 **Over-the-counter (OTC)** allowance of \$250 every three months for health-related purchases like aspirin, bandages, vitamins, and more

 **Personalized care team** to help manage your health

 **24/7 Nurse Line** to talk to a nurse anytime

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Your care team

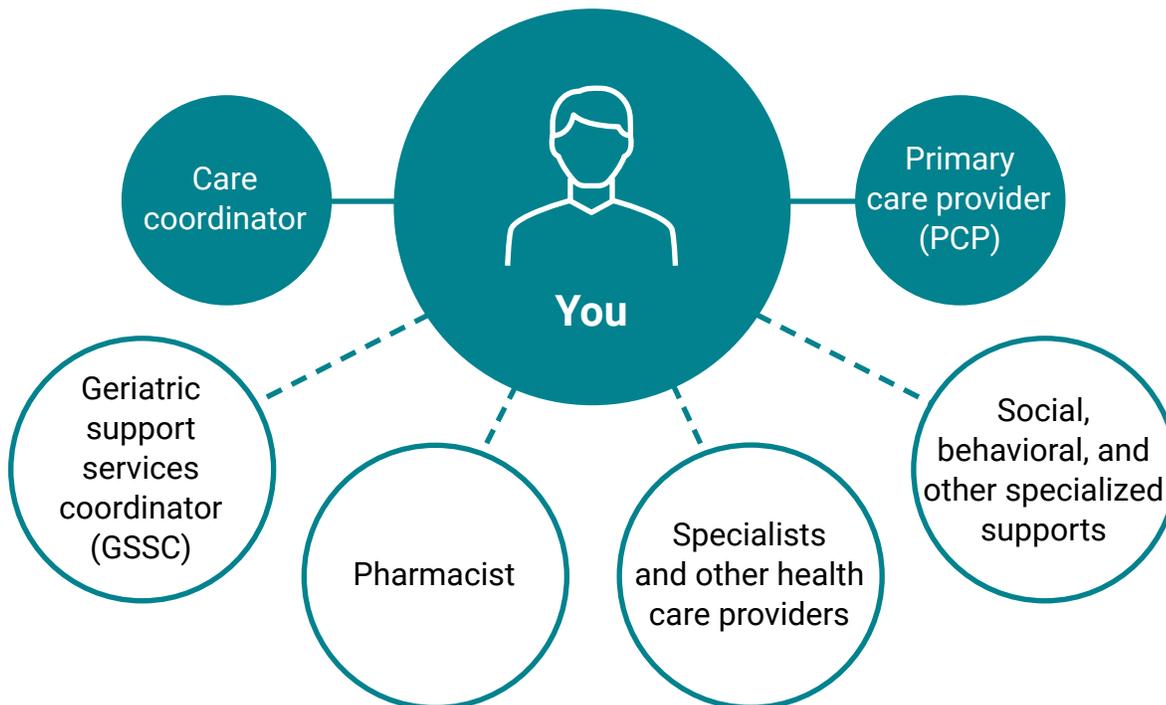
What does a care team look like?

When you enroll, you'll be assigned a **care coordinator** who works with you, your **primary care provider (PCP)**, and your care team to create a personalized plan.

Based on your needs, your care team may also include:

Have questions?

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OTC benefits

Receive \$250 every three months¹ to spend on qualifying over-the-counter (OTC) products like:

- Pain relievers
- Cold and allergy medications
- Vitamins and supplements
- First aid supplies
- Personal care items
- And more!

Have questions about OTC benefits?

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¹Amount does not rollover between three-month periods.

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Dental, hearing, and vision benefits

**Have questions
about dental,
vision, or hearing
benefits?**

Call us at
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or visit
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Dental

Dental health is essential to overall well-being.
Our plan includes:

- Cleanings and exams
- X-rays and fillings
- Extractions and root canals
- Dentures and denture fittings



Vision

Get a \$0 eye exam every year and a \$200 annual allowance for eyeglasses or contact lenses



Hearing

Annual hearing exams are free and hearing aids are covered.

Fitness

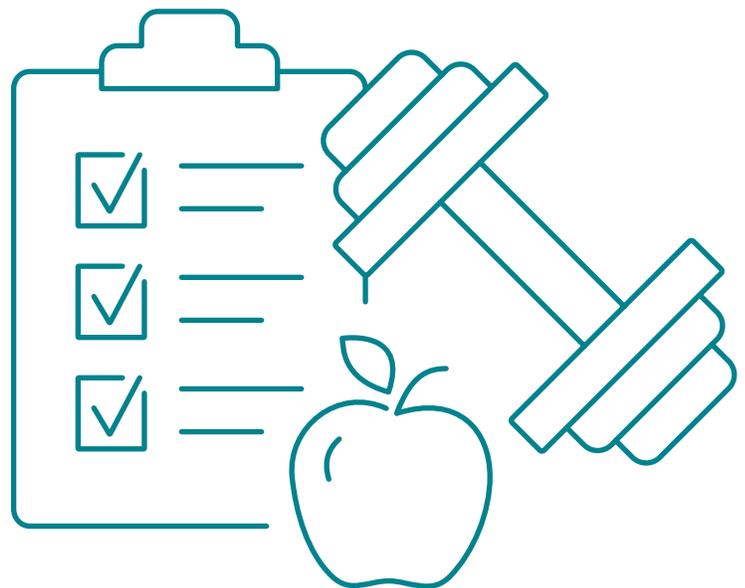
Stay active at-home or on-the-go with your fitness benefit!

Your benefit includes \$250 per year added to your flex card to use on wellness purchases like:

- Membership at participating gyms
- Fitness classes
- Activity trackers
- Workout equipment
- Virtual classes

Have questions about your fitness benefit?

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Transportation

Transportation

Senior Care Options includes unlimited rides to medical appointments and two round trips per month up to 50 miles each way to non-medical destinations connected to your care plan.

Long-term support services (LTSS)

You may be eligible for long-term support services that provide hands-on care and monitoring in your home, allowing you to live independently and get help with everyday activities like getting dressed, eating, taking a bath, and laundry.



Want to learn more?

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How to enroll

Need help enrolling?

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or visit
MGBAdvantage.org/SCO

①

Call us

Connect with a Plan Associate
at **888-403-7578** (TTY: 711)

②

Walkthrough options

Our Plan Associates will help you review
plan benefits and determine eligibility

③

Enroll

Complete your Senior Care Options
enrollment forms

What happens next?

Once you enroll, here's what to expect:



Enrollment letter: You'll get a letter from MassHealth confirming your enrollment.



New member kit: You'll receive your member ID card and benefit guide.



Welcome call: A care team member will reach out to give you an overview of your plan and schedule your first health assessment.



Start using benefits: Begin scheduling appointments and accessing services.



Ongoing support: Your care team is available to help with questions, referrals, and care planning.

Have questions?



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[/SCO](https://MGBAdvantage.org/SCO)

Our service area covers plans in the following counties:
Bristol, Dukes, Essex, Middlesex, Nantucket, Norfolk, Plymouth, and Suffolk.



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