

APPENDIX A-3 Emergency Services Program Provider List

| BOSTON | | |
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| Area: Boston | | 24-hour access number: (800) 981-4357 Centralized fax number: (617) 414-8306 |
| ESP Provider: Boston Medical Center/Boston Emergency Services Team (B.E.S.T.) | | |
| ESP Director: Andrea Hall (617) 414-8307 andrea.hall@bmc.org Mobile Crisis Intervention Manager: Deborah Fauntleroy (617) 414-8379 deborah.fauntleroy@bmc.org | | |
| Service Locations | Operating Hours | Cities/Towns in Area |
| BEST Community-Based Location 85 E. Newton Street Boston, MA 02118 (800) 981-4357 (617) 414-8336 Fax (617) 414-8333 | 7 a.m. - 11 p.m. weekdays 9 a.m. - 5 p.m. weekends | Boston (Dorchester, South Boston, Roxbury, West Roxbury, Jamaica Plain, Mattapan, Roslindale, Hyde Park, Lower Mills), Brighton, Brookline, Charlestown, Chelsea, East Boston, Revere, and Winthrop |
| BEST Community-Based Location 25 Staniford Street Boston, MA 02114 (800) 981-4357 (617) 523-1529 Fax (617) 523-1207 | 7 a.m. - 5 p.m. weekdays | |
| BEST/Boston Medical Center 818 Harrison Ave Boston, MA 02118 (800) 981-4357 (617) 414-7612 Fax (617) 414-4209 | 24/7 | |
| BEST/Mass General Hospital 55 Fruit Street Boston, MA 02114 (800) 981-4357 (617) 726-2994 Fax (617) 724-3727 | 24/7 | |
| BEST Community Crisis Stabilization Program 85 E. Newton Street Boston, MA 02118 (800) 981-4357 (617) 371-3000 Fax (617) 414-8319 | 24/7 | |
| METRO BOSTON | | |
| Area: Cambridge Somerville | | 24-hour access number: (800) 981-4357 |
| Provider: Boston Medical Center/Cambridge Somerville Emergency Services Team (C.S.E.S.T.) | | |
| ESP Director: Andrea Hall (617) 414-8307 andrea.hall@bmc.org Direct Fax: (617) 414-4769 Mobile Crisis Intervention Manager: Deborah Fauntleroy (617) 414-8379 deborah.fauntleroy@bmc.org | | |
| Service Locations | Operating Hours | Cities/Towns in Area |
| CSEST Community-Based Location 660 Broadway Somerville, MA 02144 (800) 981-4357 (617) 616-5111 Fax (617) 623-1817 | 7 a.m. - 11 p.m. weekdays 11 a.m. - 7 p.m. weekends | Cambridge and Somerville |
| CSEST/Cambridge Hospital 1493 Cambridge Street Cambridge, MA 02139 (800) 981-4357 (617) 665-1560 Fax (617) 616-5410 | 24/7 | |
| CSEST Community Crisis Stabilization Program 660 Broadway Somerville, MA 02144 (800) 981-4357 (617) 616-5111 Fax (617) 623-1817 | 24/7 | |

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| Area: Norwood 24-hour access number: (800) 529-5077 | | |
|---|---|---|
| ESP Provider: Riverside Community Care | | |
| ESP Director: Sue Burton (781) 769-8674 sburton@riversidecc.org | | |
| Mobile Crisis Intervention Manager: Wen-Hui Yang (800) 529-5077 wenhuiyang@riversidecc.org | | |
| Service Locations | Operating Hours | Cities/Towns in Area |
| Riverside Community-Based Location 190 Lenox Street Norwood, MA 02062 (800) 529-5077 (781) 769-8674 Fax (781) 440-0740 | 8 a.m. - 8 p.m. weekdays | Canton, Dedham, Dover, Foxboro, Medfield, Millis, Needham, Newton, Norfolk, Norwood, Plainville, Sharon, Walpole, Wellesley, Weston, Westwood, and Wrentham |
| Riverside Community-Based Location 15 Beacon Ave Norwood, MA 02062 (800) 529-5077 (781) 769-8674 Fax (781) 769-6072 | 8 p.m. - 8 a.m. weekdays 24 hours weekends | |
| Riverside Community Crisis Stabilization Program 15 Beacon Ave Norwood, MA 02062 (800) 529-5077 (781) 769-1342 Fax (781) 769-0197 | 24/7 | |
| Area: South Shore 24-hour access number: (800) 528-4890 | | |
| ESP Provider: South Shore Mental Health (SSMH) | | |
| ESP Director: Amy Pearlman (617) 774-6065 apearlma@ssmh.org | | |
| Mobile Crisis Intervention Manager: Rosi Olmstead (617) 869-2546 rolmstea@ssmh.org | | |
| Service Locations | Operating Hours | Cities/Towns in Area |
| SSMH Community-Based Location 460 Quincy Ave Quincy, MA 02169 (800) 528-4890 (617) 774-6036 Fax (617) 479-0356 | 24/7 | Braintree, Cohasset, Hingham, Hull, Milton, Norwell, Quincy, Randolph, Scituate, and Weymouth |
| SSMH Community Crisis Stabilization Program 460 Quincy Ave Quincy, MA 02169 (800) 528-4890 (617) 774-6036 Fax (617) 479-0356 | 24/7 | |
| WESTERN MASSACHUSETTS | | |
| Area: The Berkshires 24-hour access number: (800) 252-0227 | | |
| ESP Provider: The Brien Center for Mental Health and Substance Abuse | | |
| Acting ESP Director: Janice Prichett (413) 629-1190 jpric@briencenter.org | | |
| Mobile Crisis Intervention Manager: Richard Collins (413) 629-1072 rcoll@briencenter.org | | |
| Service Locations | Operating Hours | Cities/Towns in Area |
| The Brien Center Community-Based Location 34 Pomeroy Ave Pittsfield, MA 01201 (800) 252-0227 (413) 499-0412 Fax (413) 499-0995 | 24/7 | Adams, Alford, Becket, Cheshire, Clarksburg, Dalton, Egremont, Florida, Great Barrington, Hancock, Hinsdale, Lanesboro, Lee, Lenox, Monroe, Monterey, Mount Washington, New Ashford, New Marlboro, North Adams, Otis, Peru, Pittsfield, Richmond, Sandisfield, Savoy, Sheffield, Stockbridge, Tyringham, Washington, West Stockbridge, Williamstown, and Windsor |
| The Brien Center Community-Based Location 741 North Street Pittsfield, MA 01201 (800) 252-0227 (413) 499-0412 Fax (413) 499-0995 | 8 a.m. - 8p.m. 7 days/week | |
| The Brien Center Community-Based Location 25 Marshall Street North Adams, MA 01247 (800) 252-0227 (413) 664-4541 Fax (413) 662-3311 | 9 a.m. - 5 p.m. weekdays | |

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| The Brien Center Community-Based Location | | |
| 60 Cottage Street Great Barrington, MA 01230 (413) 664-4541 Fax (413) 528-8187 | (800) 252-0227 | 9 a.m. - 5 p.m. weekdays |
| The Brien Center Community Crisis Stabilization Program | | |
| 34 Pomeroy Ave Pittsfield, MA 01201 (413) 499-0412 Fax (413) 499-0995 | (800) 252-0227 | 24/7 |
| Area: Greenfield 24-hour access number: (800) 562-0112 | | |
| ESP Provider: Clinical & Support Options | | |
| ESP Director: Dan Sontag (413) 774-5411 dsontag@csoinc.org Fax: (413) 773-8429 Mobile Crisis Intervention Manager: Carissa Sinclair (413) 774-5411 csinclair@csoinc.org | | |
| Service Locations | Operating Hours | Cities/Towns in Area |
| Clinical & Support Options Community-Based Location | | |
| 140 High Street Greenfield, MA 01301 (413) 774-5411 Fax (413) 773-8429 | (800) 562-0112 | |
| Clinical & Support Options Community Crisis Stabilization Program | | |
| 140 High Street Greenfield, MA 01301 (413) 772-0249 Fax (413) 773-8429 | (800) 562-0112 | Ashfield, Athol, Bernardston, Buckland, Charlemont, Colrain, Conway, Deerfield, Erving, Gill, Greenfield, Hawley, Heath, Leverett, Leyden, Millers Falls, Montague, New Salem, Northfield, Orange, Petersham, Phillipston, Rowe, Royalston, Shelburne, Shutebury, Sunderland, Turners Falls, Warwick, Wendell, and Whately |
| WESTERN MASSACHUSETTS (continued) | | |
| Area: Northampton 24-hour access number: (800) 562-0112 | | |
| ESP Provider: Clinical & Support Options | | |
| ESP Director: Heather Bachmann-Baez (413) 586-5382, Ext. 3501 hbachmann-baez@csoinc.org Mobile Crisis Intervention Manager: Lise Wessmann (413) 586-5555 lwessmann@csoinc.org | | |
| Service Locations | Operating Hours | Cities/Towns in Area |
| Clinical & Support Options Community-Based Location | | |
| 29 North Main Street Florence, MA 01062 (413) 586-5555 Fax (413) 586-2723 | (800) 562-0112 | |
| Clinical & Support Options Community Crisis Stabilization Program | | |
| 29 North Main Street Florence, MA 01062 (413) 586-2973 Fax (413) 582-6893 | (800) 562-0112 | Amherst, Chesterfield, Cumington, Easthampton, Florence, Goshen, Hadley, Hatfield, Middlefield, Northampton, Pelham, Plainfield, Westhampton, Williamsburg, and Worthington |
| Area: Southern Pioneer Valley 24-hour access number: (800) 437-5922 | | |
| ESP Provider: Behavioral Health Network | | |
| ESP Director: Meg Mastriana (413) 301-9352 meg.mastriana@bhninc.org Mobile Crisis Intervention Manager: Kate Hildreth-Fortin (413) 301-9350 kate.hildreth@bhninc.org | | |
| Service Locations | Operating Hours | Cities/Towns in Area |
| Behavioral Health Network Community-Based Location | | |
| 417 Liberty Street Springfield, MA 01104 (413) 733-6661 Fax (413) 733-7841 | (800) 437-5922 | |
| Behavioral Health Network Community-Based Location | | |
| Carson Center | | |
| 77 Mill Street Westfield, MA 01085 (413) 568-6386 Fax (413) 572-4144 | (800) 437-5922 | Agawam, Belchertown, Blandford, Bondsville, Chester, Chicopee, East Longmeadow, Granby, Granville, Hampden, Holyoke, Huntington, Indian Orchard, Longmeadow, Ludlow, Monson, Montgomery, Palmer, Russell, South Hadley, Southampton, Southwick, Springfield, Thorndike, Three Rivers, Tolland, Ware, Westfield, West Springfield, and Wilbraham |

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| Behavioral Health Network Community Crisis Stabilization Program | | | |
| 417 Liberty Street Springfield, MA 01104 (413) 733-6661 Fax (413) 733-7841 | (800) 437-5922 | 24/7 | |
| Behavioral Health Network Community Crisis Stabilization Program | | | |
| Carson Center | | | |
| 77 Mill Street Westfield, MA 01085 (413) 568-6386 Fax (413) 572-4144 | (800) 437-5922 | 24/7 | |
| Behavioral Health Network Community Crisis Stabilization Program | | | |
| 40 Bobala Road Holyoke, MA 01104 (413) 532-8016 Fax (413) 532-8205 | (800) 437-5922 | 24/7 | |
| CENTRAL MASSACHUSETTS | | | |
| Area: Metro West 24-hour access number: (800) 640-5432 | | | |
| ESP Provider: Advocates | | | |
| ESP Director: Sarah Trongone (508) 661-2049 strongone@advocatesinc.org | | | |
| Mobile Crisis Intervention Manager: Casey Doherty (781) 893-2003 cadohert@advocatesinc.org | | | |
| Mobile Crisis Intervention Manager: John DeRonck (508) 661-2043 jderonc@advocatesinc.org | | | |
| Service Locations | Operating Hours | Cities/Towns in Area | |
| Advocates Community-Based Location | | Acton, Ashland, Arlington, Bedford, Belmont, Boxborough, Burlington, Carlisle, Concord, Framingham, Holliston, Hopkinton, Hudson, Lexington, Lincoln, Littleton, Maynard, Marlborough, Natick, Northborough, Sherborn, Southborough, Stow, Sudbury, Waltham, Watertown, Wayland, Westborough, Wilmington, Winchester, and Woburn | |
| 354 Waverly Street Framingham, MA 01702 (508) 872-3333 Fax (508) 875-2600 | (800) 640-5432 | | 24/7 |
| Advocates Community-Based Location | | | |
| 28 Mill Street Marlboro, MA 01752 (508) 786-1584 Fax (508) 786-1585 | (800) 640-5432 | | 24/7 |
| Advocates Community-Based Location | | | |
| 675 Main Street Waltham, MA 02451 (781) 893-2003 Fax (781) 647-0183 | (800) 540-5806 | 24/7 | |
| Advocates Community Crisis Stabilization Program | | | |
| 28 Mill Street Marlboro, MA 01752 (508) 786-1580 | (800) 640-5432 | 24/7 | |
| Area: North County 24-hour access number: (800) 977-5555 | | | |
| ESP Provider: Community HealthLink, Inc. | | | |
| Interim ESP Director: Karen Duby (978) 840-9301 kduby@communityhealthlink.org | | | |
| Mobile Crisis Intervention Manager: Lori Simkowitz-Lavigne (508) 373-7982 lsimkowitz-lavigne@communityhealthlink.org | | | |
| Service Locations | Operating Hours | Cities/Towns in Area | |
| Community HealthLink, Inc. Community-Based Location | | Ashburnham, Ashby, Ayer, Barre, Berlin, Bolton, Clinton, Fitchburg, Gardner, Groton, Harvard, Hubbardston, Lancaster, Leominster, Lunenburg, New Braintree, Oakham, Pepperell, Princeton, Rutland, Shirley, Sterling, Templeton, Townsend, Westminster, and Winchendon | |
| 40 Spruce Street Leominster, MA 01453 (978) 534-6116 Fax (978) 537-4966 | (800) 977-5555 | | 24/7 |
| Community HealthLink, Inc. Community-Based Location | | | |
| 10 Parker Street Gardner, MA 01440 (978) 630-4740 Fax (978) 630-4765 | (800) 977-5555 | 8 a.m. - 6 p.m. weekdays | |

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| Community HealthLink, Inc. Community Crisis Stabilization Program 40 Spruce Street Leominster, MA 01453 (800) 977-5555 (978) 534-6116 Fax (978) 534-3294 | | 24/7 |
| CENTRAL MASSACHUSETTS (continued) | | |
| Area: South County | | 24-hour access number: (800) 294-4665 |
| ESP Provider: Riverside Community Care | | |
| ESP Director: Deb Gardner (508) 634-3420 dgardner@riversidecc.org Mobile Crisis Intervention Manager: Hilda Miller (508) 634-3420 hmiller@riversidecc.org Mobile Crisis Intervention Manager: Susan Butler-Moore (508) 765-3035 sbutler@harringtonhospital.org | | |
| Service Locations | Operating Hours | Cities/Towns in Area |
| Riverside Community-Based Location 32 Hamilton St. Milford, MA 01757 (800) 294-4665 (508) 634-3420 Fax (508) 422-9644 | 24/7 | Bellingham, Blackstone, Brimfield, Brookfield, Charlton, Douglas, Dudley, East Brookfield, Franklin, Holland, Hopedale, Medway, Mendon, Milford, Millville, Northbridge, North Brookfield, Oxford, Southbridge, Sturbridge, Sutton, Upton, Uxbridge, Wales, Warren, Webster, and West Brookfield |
| Riverside Community-Based Location 206 Milford Street Upton, MA 01568 (800) 294-4665 (508) 529-7000 Fax (508) 529-7001 | 8 a.m. - 5 p.m. weekdays | |
| Riverside/Harrington Memorial Hospital 100 South Street Southbridge, MA 01550 (800) 294-4665 (508) 765-3035 Fax (508) 764-2434 | 8 a.m. - 8 p.m. 7 days/week | |
| Riverside Community-Based Location GB Wells Center 29 Pine Street Southbridge, MA 01550 (800) 294-4665 (508) 765-9167 Fax (508) 764-2434 | To Be Announced | |
| Riverside Community Crisis Stabilization Program 32 Hamilton St. Milford, MA 01757 (800) 294-4665 (508) 634-3420 Fax (508) 422-9644 | 24/7 | |
| Area: Worcester | | 24-hour access number: (866) 549-2142 |
| ESP Provider: Community Healthlink, Inc. | | |
| ESP Director: Bill Dwinnells (508) 373-7833 wdwinnells@communityhealthlink.org Mobile Crisis Intervention Manager: Lori Simkowitz-Lavigne (508) 373-7982 lsimkowitz-lavigne@communityhealthlink.org | | |
| Service Locations | Operating Hours | Cities/Towns in Area |
| Community HealthLink, Inc. Community-Based Location 72 Jaques Ave Thayer Building, 2nd floor Worcester, MA 01610 (866) 549-2142 (508) 860-1283 Fax (508) 856-1695 | 8 a.m. - 8 p.m. weekdays 8 a.m. - 5 p.m. weekends | Auburn, Boylston, Grafton, Holden, Leicester, Milbury, Paxton, Shrewsbury, Spencer, West Boylston, and Worcester |
| UMASS Memorial Medical Center 55 Lake Avenue North Worcester, MA 01655 (866) 549-2142 (508) 334-3562 Fax (508) 856-1695 | 24/7 | |
| Community HealthLink, Inc. Community Crisis Stabilization Program 72 Jaques Ave Thayer Building, 2nd floor Worcester, MA 01610 (866) 549-2142 (508) 860-1283 Fax (508) 856-1695 | 24/7 | |

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Emergency Services Program Provider List**

| NORTHEASTERN MASSACHUSETTS | | |
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| Area: North Essex 24-hour access number: (866) 523-1216 | | |
| ESP Provider: Health and Education Services (HES) | | |
| ESP Director: Colleen Babson (978) 744-1585 cbabson@hes-inc.org | | |
| Assistant ESP Director: Karen Weinberg (978) 521-7777 kweinberg@hes-inc.org | | |
| Mobile Crisis Intervention Manager: Paula Garrant (978) 521-7777 pgarrant@hes-inc.org | | |
| Mobile Crisis Intervention Manager: Maria Wolters (978) 744-1585 mwolters@hes-inc.org | | |
| Service Locations | Operating Hours | Cities/Towns in Area |
| HES Community-Based Location 60 Merrimack Street Haverhill, MA 01830 (800) 281-3223 (978) 521-7777 Fax (978)521-7767 | 8 a.m. - 8 p.m. M-Th 8 a.m. - 5 p.m. Fri | Amesbury, Beverly, Boxford, Danvers, Essex, Georgetown, Gloucester, Groveland, Hamilton, Haverhill, Ipswich, Manchester by the Sea, Marblehead, Merrimac, Middleton, Newbury, Newburyport, Peabody, Rockport, Rowley, Salem, Salisbury, Topsfield, Wenham, and West Newbury |
| HES Community-Based Location 41 Mason Street, Unit #4 Salem, MA 01970 (866) 523-1216 (978) 744-1585 Fax (978) 744-1379 | 24/7 | |
| HES/Salem Hospital - North Shore Medical Center 81 Highland Avenue Salem, MA 01970 (866) 523-1216 (978) 354-4550 Fax (978) 745-9021 | 24/7 | |
| HES Community Crisis Stabilization program 41 Mason Street, Unit #4 Salem, MA 01970 (866) 523-1216 (978) 744-1585 Fax (978) 744-1379 | 24/7 | |
| Area: Lawrence 24-hour access number: (877) 255-1261 | | |
| ESP Provider: Health and Education Services (HES) | | |
| ESP Director: David Rafferty (978) 620-1250 drafferty@hes-inc.org | | |
| Mobile Crisis Intervention Manager: Jose Rodriguez (978) 620-1250 jrodriguez@hes-inc.org | | |
| Service Locations | Operating Hours | Cities/Towns in Area |
| HES Community-Based Location 12 Methuen St., 2nd Floor Lawrence, MA 01841 (877) 255-1261 (978)-620-1250 Fax (978) 682-9333 | 8 a.m. - 12 a.m. 7 days/week | Andover, Lawrence, Methuen, and North Andover |
| HES Community Crisis Stabilization Program 12 Methuen St., 2nd Floor Lawrence, MA 01841 (877) 255-1261 (978)-620-1250 Fax (978) 682-9333 | 24/7 | |
| Area: Lowell 24-hour access number: (800) 830-5177 | | |
| ESP Provider: Health and Education Services (HES) | | |
| ESP Director: Beth Shapiro (978) 322-5120 bshapiro@hes-inc.org | | |
| Mobile Crisis Intervention Manager: Cathy Richardson-Brown (978) 322-5120 crichardsonbrown@hes-inc.org | | |
| Service Locations | Operating Hours | Cities/Towns in Area |
| HES Community-Based Location 391 Varnum Ave Lowell, MA 01854 (800) 830-5177 (978) 322-5120 Fax (978) 322-5134 | 8 a.m. - 8 p.m. 7 days/week | Billerica, Chelmsford, Dracut, Dunstable, Lowell, Tewksbury, Tyngsboro, and Westford |
| HES Community Crisis Stabilization Program 391 Varnum Ave Lowell, MA 01854 (800) 830-5177 (978) 322-5120 Fax (978) 322-5134 | 24/7 | |

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| NORTHEASTERN MASSACHUSETTS (continued) | | |
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| Area: Tri-City 24-hour access number: (800) 988-1111 | | |
| ESP Provider: Eliot Community Services | | |
| Interim ESP Director: Maureen Gebhardt (781) 581-4427 mgebhardt@eliotchs.org Mobile Crisis Intervention Manager: Donna Kausek (781) 581-4493 dkausek@eliotchs.org | | |
| Service Locations | Operating Hours | Cities/Towns in Area |
| Eliot Community-Based Location 95 Pleasant Street Lynn, MA 01901 (800) 988-1111 (781) 596-9222 Fax (781) 581-9876 | 8 a.m. - 8 p.m. weekdays 9 a.m. - 6 p.m. weekends | Everett, Lynn, Lynnfield, Malden, Medford, Melrose, Nahant, North Reading, Reading, Saugus, Stoneham, Swampscott, and Wakefield |
| Eliot Community-Based Location 173 Chelsea Street Everett, MA 02149 (800) 988-1111 (781) 388-6220 Fax (781) 581-9876 | 8 a.m. - 8 p.m. weekdays 9 a.m. - 6 p.m. weekends | |
| Eliot Community Crisis Stabilization Program 95 Pleasant Street Lynn, MA 01901 (800) 988-1111 (781) 596-9222 Fax (781) 581-9876 | 24/7 | |
| SOUTHEASTERN MASSACHUSETTS | | |
| Area: Southern Coast 24-hour access number: (877) 996-3154 | | |
| ESP Provider: Child and Family Services of New Bedford | | |
| ESP Director: Jessica Medeiros (508) 996-3154 jmedeiros@cfservices.org Mobile Crisis Intervention Manager: Rebecca Pye (508) 996-3154 rpye@cfservices.org | | |
| Service Locations | Operating Hours | Cities/Towns in Area |
| Child and Family Services Community-Based Location 543 North Street New Bedford, MA 02740 (877) 996-3154 (508) 996-3154 Fax (508) 991-8082 | 24/7 | Acushnet, Carver, Dartmouth, Duxbury, Fairhaven, Halifax, Hanover, Hanson, Kingston, Marion, Marshfield, Mattapoisett, New Bedford, Pembroke, Plymouth, Plympton, Rochester, and Wareham |
| Child and Family Services Community-Based Location 118 Long Pond Rd, Ste 102 Plymouth, MA 02360 (877) 996-3154 (508) 747-8834 Fax (508) 747-8835 | 24/7 | |
| Child and Family Services Community Crisis Stabilization Program 543 North Street New Bedford, MA 02740 (877) 996-3154 (508) 996-3154 Fax (508) 991-8082 | 24/7 | |
| Area: Brockton 24-hour access number: (877) 670-9957 | | |
| ESP Provider: Community Counseling of Bristol County (CCBC) Brockton | | |
| ESP Director: Maria Johnson (508) 897-2100 TBD | | |
| Mobile Crisis Intervention Manager: Heather McCarthy (508) 897-2100 TBD | | |
| Service Locations | Operating Hours | Cities/Towns in Area |
| Brockton Multi-Service Center Community-Based Location 165 Quincy Street Brockton, MA 02302 (877) 670-9957 (508) 897-2100 Fax (508) 897-2135 | 24/7 | Abington, Avon, Bridgewater, Brockton, East Bridgewater, Easton, Holbrook, Rockland, Stoughton, West Bridgewater, and Whitman |
| Brockton Multi-Service Community Crisis Stabilization Program 165 Quincy Street Brockton, MA 02302 (877) 670-9957 (508) 897-2100 Fax (508) 586-5117 | 24/7 | |

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| Area: Cape Cod and The Islands | | 24-hour access number: (800) 322-1356 |
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| ESP Provider: Boston Medical Center (BMC)/ Cape Cod & the Islands Emergency Services | | |
| Clinical Director: Elizabeth Mandel elizabeth.mandell@bmc.org ESP Director: Joanne Grotzinger jgrotziner@baycove.org Mobile Crisis Intervention Manager: Jamie Shorten jshorten@bmc.org | | |
| Service Locations | Operating Hours | Cities/Towns in Area |
| Cape Cod Community-Based Location 270 Communication Way, Unit 1E Hyannis, MA 02601 (800) 322-1356 Fax Fax (508) 564-9699 | 24/7 | Aquinnah, Barnstable, Bourne, Brewster, Chatham, Chilmark, Cotuit, Dennis, Eastham, Edgartown, Falmouth, Gay Head, Gosnold, Harwich, Hyannis, Mashpee, Nantucket, Oak Bluffs, Orleans, Osterville, Provincetown, Sandwich, Tisbury, Truro, Wellfleet, West Tisbury, Woods Hole, and Yarmouth |
| Cape Cod Community Crisis Stabilization Program May Institute 270 Communication Way, Unit 1E Hyannis, MA 02601 (800) 322-1356 (508) 790-4094 Fax (508) 362-5647 | 7 a.m - 11 a.m. weekday 9 a.m. - 5 p.m weekends | |
| SOUTHEASTERN MASSACHUSETTS (continued) | | |
| Area: Fall River | | 24-hour access number: (877) 425-0048 |
| ESP Provider: Boston Medical Center (BMC)/ Fall River Emergency Services | | |
| Clinical Director: Elizabeth Mandel elizabeth.mandell@bmc.org ESP Director: Julie Sanders jsanders@baycove.org Mobile Crisis Intervention Manager: Julie Franco jfranco@baycove.org | | |
| Service Locations | Operating Hours | Cities/Towns in Area |
| Corrigan Mental Health Center Community-Based Location 49 Hillside Street Fall River, MA 02720 (877) 425-0048 Fax | 7 a.m - 11 a.m. weekday 9 a.m. - 5 p.m weekends | Fall River, Freetown, Somerset, Swansea, and Westport |
| Area: Taunton/Attleboro | | 24-hour access number: (800) 660-4300 |
| ESP Provider: Community Counseling of Bristol County (CCBC) Taunton Attleboro | | |
| ESP Director: Felipe Durand (508) 285-9400 TBD Mobile Crisis Intervention Manager: TBD | | |
| Service Locations | Operating Hours | Cities/Towns in Area |
| Taunton/Attleboro Emergency Service Community-Based Location 108 West Main St., Bldg. #2 Norton, MA 02766 (800) 660-4300 (508) 285-9400 Fax (508) 285-6573 | 8 a.m - 8 p.m | Attleboro, Berkley, Dighton, Lakeville, Mansfield, Middleborough, North Attleboro, Norton, Raynham, Rehoboth, Seekonk, and Taunton |
| Taunton/Attleboro Community Crisis Stabilization Program 108 West Main St., Bldg. #2 Norton, MA 02766 (800) 660-4300 (508) 285-9400 Fax (508) 285-6573 | 24/7 | |