	BO	STON	
	Area: Boston 24-ho	ur access number: (8	00) 981-4357
		alized fax number: (617	
ESD			,
ESP	Provider: Boston Medical Center/Bo	0,	· /
		17) 414-8379 Tasha.Ferguso	-
	Assistant ESP Director: Elizabeth Pipe	r (617) 414-8307 Elizabeth	.piper@bmc.org
	Mobile Crisis Inter	vention Manager: TBD	
	Service Locations	Operating Hours	Cities/Towns in Area
BEST Community-Base	ed Location		Boston (Dorchester, South Boston, Roxbury, West
85 E. Newton Street		7 a.m 11 p.m. weekdays	Roxbury, Jamaica Plain, Mattapan, Roslindale,
Boston, MA 02118	(800) 981-4357		Hyde Park, Lower Mills), Brighton, Brookline, Charlestown, Chelsea, East Boston, Revere, and
(617) 414-8336		9 a.m 5 p.m. weekends	Winthrop
Fax (617) 414-8333			· · · · · · · · · · · · · · · · · · ·
BEST Community-Base	ed Location		
25 Staniford Street			
Boston, MA 02114	(800) 981-4357	7 a.m 5 p.m. weekdays	
(617) 523-1529			
Fax (617) 523-1207			
BEST/Boston Medical	Center		
818 Harrison Ave			
Boston, MA 02118	(800) 981-4357	24/7	
(617) 414-7612			
Fax (617) 414-4209			
BEST/Mass General Ho	ospital		
55 Fruit Street			
Boston, MA 02114	(800) 981-4357	24/7	
(617) 726-2994			
Fax (617) 724-3727			
	is Stabilization Program		
20 Vining St.			
Boston, MA 02118	(800) 981-4357	24/7	
(617) 371-3000			
Fax (617) 516-5070			4
-	is Stabilization Program		
85 E. Newton Street		0.47	
Boston, MA 02118	(800) 981-4357	24/7	
(617) 371-3000			
Fax (617) 414-8319			

Every ESP provides behavioral health crisis assessment, intervention and stabilization services, 24 hours per day/7 days per week/365 days per year, through 4 service components: Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. The operating hours for the ESP community based locations and CCS programs are noted above. The operating hours for Mobile Crisis Intervention services for youth are 24 hours per day/7 days per week at any and all locations. The operating hours for adult mobile services are 24 hours per day/7 days per week: during this time period, mobile services will be available from 7 a.m. to 8 p.m. at any/all locations, and from 8 p.m. to 7 a.m. this service will be available in residential programs and hospital emergency departments.

METRO BOSTON					
Area: C	Cambridge Somerville	24-hour access numb	per: (800) 981-4357		
Provider: Bo	ston Medical Center/Cambridge	Somerville Emergency Serv	vices Program (C.S.E.S.P.)		
ESP Dir	ESP Director: Tasha Ferguson (617) 414-8379 Tasha.Ferguson@bmc.org Direct Fax: (617) 414-4769 Assistant ESP Director: Elizabeth Piper Elizabeth.piper@bmc.org 617-414-8307 Mobile Crisis Intervention Manager: TBD				
S	ervice Locations	Operating Hours	Cities/Towns in Area		
CSESP Community-Based			Cambridge and Somerville		
660 Broadway Somerville, MA 02145 (617) 616-5111 Fax (617) 623-1817	(800) 981-4357	7 a.m 11 p.m. weekdays 8 a.m 4 p.m. weekends			
CSESP / Cambridge Hospit 1493 Cambridge Street Cambridge, MA 02139 (617) 665-1560 Fax (617) 616-5410	(800) 981-4357	24/7			
	Area: Norwood 24-he	our access number: (80	00) 529-5077		
	ESP Provider: R	iverside Community Care			
	ESP Director: Chris Lauzon Assistant ESP Director: Ben Gro Mobile Crisis Interventio		versidecc.org		
S	ervice Locations	Operating Hours	Cities/Towns in Area		
Riverside Community-Base 190 Lenox Street Norwood, MA 02062 (781) 769-8674 Fax (781) 440-0740	(800) 529-5077	8 a.m 8p.m. 7 days/week	Canton, Dedham, Dover, Foxboro, Medfield, Millis, Needham, Newton, Norfolk, Norwood, Plainville, Sharon, Walpole, Wellesley, Weston, Westwood, and Wrentham		
Riverside Community-Base 15 Beacon Ave Norwood, MA 02062 (781) 769-8674 Fax (781) 769-6072	(800) 529-5077	8 a.m 8p.m. 7 days/week			
Riverside Community Crisi 15 Beacon Ave Norwood, MA 02062 (781) 769-1342 Fax (781) 769-0197	s Stabilization Program (800) 529-5077	24/7			
Are	ea: South Shore 2	4-hour access number:	(800) 528-4890		
		Shore Mental Health (SS			
	ESP Director: Colleen Babso Mobile Crisis Intervention Manager: N	on (617) 774-6036 cbabson@s	,		
	ervice Locations	Operating Hours	Cities/Towns in Area		
SSMH Community-Based L 460 Quincy Ave Quincy, MA 02169 (617) 774-6036 Fax (617) 479-0356		24/7	Braintree, Cohasset, Hingham, Hull, Milton, Norwell, Quincy, Randolph, Scituate, and Weymouth		
SSMH Community Crisis S 460 Quincy Ave Quincy, MA 02169 (617) 774-6036 Fax (617) 479-0356	(800) 528-4890	24/7			

Every ESP provides behavioral health crisis assessment, intervention and stabilization services, 24 hours per day/7 days per week/365 days per year, through 4 service components: Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. The operating hours for the ESP community based locations and CCS programs are noted above. The operating hours for Mobile Crisis Intervention services for youth are 24 hours per day/7 days per week at any and all locations. The operating hours for adult mobile services are 24 hours per day/7 days per week: during this time period, mobile services will be available from 7 a.m. to 8 p.m. at any/all locations, and from 8 p.m. to 7 a.m. this service will be available in residential programs and hospital emergency departments.

WESTERN MASSACHUSETTS				
Area: T	he Berkshires	24-hour access number	er: (800) 252-0227	
	Provider: The Brien Center		· · · ·	
		13) 629-1062 Rebecca.Phelps@		
	risis Intervention Manager: Dorthy			
	ice Locations	Operating Hours	Cities/Towns in Area	
The Brien Center Community-Ba			Adams, Alford, Becket, Cheshire, Clarksburg,	
-			Dalton, Egremont, Florida, Great Barrington,	
34 Pomeroy Ave Pittsfield, MA 01201	(800) 252-0227	24/7	Hancock, Hinsdale, Lanesboro, Lee, Lenox,	
(413) 499-0412	(000) 232 0221		Monroe, Monterey, Mount Washington, New	
Fax (413) 499-0995			Ashford, New Marlboro, North Adams, Otis, Peru, Pittsfield, Richmond, Sandisfield, Savoy, Sheffield,	
The Brien Center Community-Ba	ased Location		Stockbridge, Tyringham, Washington, West	
66 West Street		8 a.m. 12 a.m.	Stockbridge, Williamstown, and Windsor	
Pittsfield, MA 01201	(800) 252-0227	8 a.m 12 a.m.		
(413) 499-0412		7 days/week		
Fax (413) 447-3245				
The Brien Center Community-Ba	ased Location			
124 American Legion Drive				
North Adams, MA 01247	(800) 252-0227	9 a.m 5 p.m. weekdays		
(413) 664-4541				
Fax (413) 662-3311				
The Brien Center Community-Ba	ased Location			
60 Cottage Street				
Great Barrington, MA 01230	(800) 252-0227	9 a.m 5 p.m. weekdays		
(413) 664-4541				
Fax (413) 528-8187			-	
The Brien Center Community Cr 34 Pomeroy Ave	isis Stabilization Program			
Pittsfield, MA 01201	(800) 252-0227	24/7		
(413) 499-0412	(000) 202 0221	2-1/1		
Fax (413) 499-0995				
	: Greenfield 24	-hour access number:	(800) 562-0112	
	ESP Provider: Cl	inical & Support Options		
ESF	Director: Dan Sontag (413) 774-	11 1	ax: (413) 773-8429	
	le Crisis Intervention Manager: Da		dpoulin@csoinc.org	
	ice Locations	Operating Hours	Cities/Towns in Area	
Clinical & Support Options Com			Ashfield, Athol, Bernardston, Buckland,	
298 Federal St., Condo B3			Charlemont, Colrain, Conway, Deerfield, Erving,	
Greenfield, MA 01301	(800) 562-0112	24/7	Gill, Greenfield, Hawley, Heath, Leverett, Leyden,	
(413) 774-5411	()		Millers Falls, Montague, New Salem, Northfield, Orange, Petersham, Phillipston, Rowe, Royalston,	
Fax (413) 773-8429			Shelburne, Shutebury, Sunderland, Turners Falls,	
Clinical & Support Options Community-Based Location Warwick, Wendell, and Whately				
491 Main Street				
Athol, MA 01331	(800) 562-0112	8 a.m 8 p.m. weekdays		
(978) 249-9490				
Fax (978) 249-3139			4	
Clinical & Support Options Community Crisis Stabilization Program				
298 Federal St., Condo B3				
Greenfield, MA 01301	(800) 562-0112	24/7		
(413) 774-5411 Fox (412) 772 8420				
Fax (413) 773-8429				

WESTERN MASSACHUSETTS (continued)				
Area: Northampton 24-hour access number: (844) 788-6470				
	•	nical & Support Options		
	ESP Director: Debra DeMuth (413		h@csoinc org	
	Mobile Crisis Intervention Manager: Am		gahn@csoinc.org	
	rvice Locations	Operating Hours	Cities/Towns in Area	
Clinical & Support Options C			Amherst, Chesterfield, Cummington,	
29 North Main Street	· · · · · · · · · · · · · · · · · · ·		Easthampton, Florence, Goshen, Hadley, Hatfield,	
Florence, MA 01062	(800) 322-0424	24/7	Middlefield, Northampton, Pelham, Plainfield,	
(413) 586-5555			Westhampton, Williamsburg, and Worthington	
Fax (413) 586-2723				
Clinical & Support Options C	Community Crisis Stabilization Program		1	
29 North Main Street				
Florence, MA 01062	(800) 322-0424	24/7		
(413) 586-2973				
Fax (413) 582-6893				
Area: Sou	thern Pioneer Valley		ımber: (800) 437-5922	
	ESP Provider: Ber	navioral Health Network		
	ESP Director: Kate Hildreth-Fortin	(413) 301-9350 kate.hildreth	@bhninc.org	
Mobile Cr	isis Intervention Manager: Hallie-Beth H	ollister (413) 271-8075 Halli	eBeth.Hollister@bhninc.org	
Se	rvice Locations	Operating Hours	Cities/Towns in Area	
Behavioral Health Network C			Agawam, Belchertown, Blandford, Bondsville,	
417 Liberty Street	······································		Chester, Chicopee, East Longmeadow, Granby,	
Springfield, MA 01104	(800) 437-5922	24/7	Granville, Hampden, Holyoke, Huntington, Indian	
(413) 733-6661			Orchard, Longmeadow, Ludlow, Monson, Montgomery, Palmer, Russell, South Hadley,	
Fax (413) 733-7841			Southampton, Southwick, Springfield, Thorndike,	
Behavioral Health Network C	Community-Based Location		Three Rivers, Tolland, Ware, Westfield, West	
Carson Center			Springfield, and Wilbraham	
77 Mill Street		04/7		
Westfield, MA 01085	(800) 437-5922	24/7		
(413) 568-6386				
Fax (413) 572-4144				
Behavioral Health Network C	Community Crisis Stabilization Program			
417 Liberty Street				
Springfield, MA 01104	(800) 437-5922	24/7		
(413) 733-6661				
Fax (413) 733-7841				
	Community Crisis Stabilization Program			
Carson Center				
77 Mill Street	(000) (07 5000	24/7		
Westfield, MA 01085	(800) 437-5922			
(413) 568-6386 Fox (412) 572 4144				
Fax (413) 572-4144 Rehavioral Health Network (Community Crisis Stabilization Program		4	
40 Bobala Road	Sommanity Orisis Stabilization Program			
40 Bobala Road Holyoke, MA 01104	(800) 437-5922	24/7		
(413) 532-8016	(000) 401-0022	2-7/1		
(413) 532-8018 Fax (413) 532-8205				

Every ESP provides behavioral health crisis assessment, intervention and stabilization services, 24 hours per day/7 days per week/365 days per year, through 4 service components: Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. The operating hours for the ESP community based locations and CCS programs are noted above. The operating hours for Mobile Crisis Intervention services for youth are 24 hours per day/7 days per week at any and all locations. The operating hours for adult mobile services are 24 hours per day/7 days per week: during this time period, mobile services will be available from 7 a.m. to 8 p.m. at any/all locations, and from 8 p.m. to 7 a.m. this service will be available in residential programs and hospital emergency departments.

CENTRAL MASSACHUSETTS				
Area: Metro West 24-hour access number: (800) 640-5432				
ESP Provider: Advocates				
ESP Director: John DeRonck (508) 661-2043 jderonc@advocatesinc.org ESP Director: Kellan McNally (781) 893-2003 KmcNall@advocatesinc.org Mobile Crisis Intervention Manager: Kimberly Ward (508) 620-0010 x109 Kimberly_ward@waysideyouth.org				
Service Locations	Operating Hours	Cities/Towns in Area		
Advocates Community-Based Location		Acton, Ashland, Arlington, Bedford, Belmont,		
354 Waverly Street Framingham, MA 01702 (800) 640-5432 (508) 872-3333 Fax (508) 875-2600	24/7	Boxborough, Burlington, Carlisle, Concord, Framingham, Holliston, Hopkinton, Hudson, Lexington, Lincoln, Littleton, Maynard, Marlborough, Natick, Northborough, Sherborn, Southborough, Stow, Sudbury, Waltham,		
Advocates Community-Based Location 28 Mill Street Marlboro, MA 01752 (800) 640-5432 (508) 786-1584 Fax (508) 786-1585	24/7	Watertown, Wayland, Westborough, Wilmington, Winchester, and Woburn		
Advocates Community-Based Location 675 Main Street Waltham, MA 02451 (800) 540-5806 (781) 893-2003 Fax (781) 647-0183	24/7			
Advocates Community Crisis Stabilization Program 28 Mill Street Marlboro, MA 01752 (800) 640-5432 (508) 786-1580	24/7			
Area: North County	24-hour access number	: (800) 977-5555		
ESP Provider: C	ommunity HealthLink, Inc.			
ESP Director: Julie Orozco (50 Mobile Crisis Intervention Manager: Wendy	8) 373-7982 jorozco@community	healthlink.org		
Service Locations	Operating Hours	Cities/Towns in Area		
Community HealthLink, Inc. Community-Based Location 40 Spruce Street Leominster, MA 01453 (800) 977-5555 (978) 534-6116 Fax (978) 537-4966	24/7	Ashburnham, Ashby, Ayer, Barre, Berlin, Bolton, Clinton, Fitchburg, Gardner, Groton, Hardwick, Harvard, Hubbardston, Lancaster, Leominster, Lunenburg, New Braintree, Oakham, Pepperell, Princeton, Rutland, Shirley, Sterling, Templeton, Townsend, Westminster, and Winchendon		
Community HeatlhLink, Inc. Community Crisis Stabilization Program 40 Spruce Street Leominster, MA 01453 (800) 977-5555 (978) 534-6116 Fax (978) 534-3294	24/7			

CENTRAL MASSACHUSETTS (continued)			
Area	: South County	24-hour access number	: (800) 294-4665
		: Riverside Community Care	
		·	
	ESP Director: Amanda Ruthe Assistant ESP Director: Shannor	erford (508) 634-3420 arutherford@ a Cassidy (508) 634-3420 scassidy	riversidecc.org @riversidecc.org
	le Crisis Intervention Manager:		orson@riversidecc.org
	vice Locations		
Riverside Community-Based		Operating Hours	Cities/Towns in Area
,	Location		Bellingham, Blackstone, Brimfield, Brookfield, Charlton, Douglas, Dudley, East Brookfield,
32 Hamilton St.	(000) 004 4005	24/7	Franklin, Holland, Hopedale, Medway, Mendon,
Milford, MA 01757	(800) 294-4665	24//	Milford, Millville, Northbridge, North Brookfield,
(508) 634-3420 Fax (508) 422-9644			Oxford, Southbridge, Sturbridge, Sutton, Upton, Uxbridge, Wales, Warren, Webster, and West
Riverside Community-Based	Location		Brookfield
206 Milford Street			
Upton, MA 01568	(800) 294-4665	9 a.m 8 p.m. weekdays	
(508) 529-7000	(000) 201 1000		
Fax (508) 529-7024			
Riverside/Harrington Memori	al Hospital		
100 South Street			
Southbridge, MA 01550	(800) 294-4665	24/7	
(508) 765-3035			
Fax (508) 764-2434			
Riverside Community Crisis	Stabiilization Program		
32 Hamilton St.			
Milford, MA 01757	(800) 294-4665	24/7	
Milford, MA 01757 (508) 422-8095	(800) 294-4665	24/7	
(508) 422-8095 Fax (978) 533-2462	\$ /		
(508) 422-8095 Fax (978) 533-2462	a: Worcester	24-hour access number:	
(508) 422-8095 Fax (978) 533-2462	a: Worcester ESP Provider	24-hour access number: Community Healthlink, Inc.	
(508) 422-8095 Fax (978) 533-2462	a: Worcester ESP Provider ESP Director: Janeane Daniels	24-hour access number: Community Healthlink, Inc. (978) 401-3820 jdaniels@communi	tyhealthlink.org
(508) 422-8095 Fax (978) 533-2462 Are Mobile Crisis Inte	a: Worcester ESP Provider ESP Director: Janeane Daniels ervention Manager: Lori Simkowi	24-hour access number: Community Healthlink, Inc. (978) 401-3820 jdaniels@communi tz-Lavigne (774) 312-2474 lsimkowitz	tyhealthlink.org lavigne@communityhealthlink.org
(508) 422-8095 Fax (978) 533-2462 Are Mobile Crisis Inte	a: Worcester ESP Provider ESP Director: Janeane Daniels ervention Manager: Lori Simkowi rvice Locations	24-hour access number: Community Healthlink, Inc. (978) 401-3820 jdaniels@communi	tyhealthlink.org
(508) 422-8095 Fax (978) 533-2462 Are Mobile Crisis Inte Sei Community HealthLink, Inc. C	a: Worcester ESP Provider ESP Director: Janeane Daniels ervention Manager: Lori Simkowi rvice Locations	24-hour access number: Community Healthlink, Inc. (978) 401-3820 jdaniels@communi tz-Lavigne (774) 312-2474 lsimkowitz	tyhealthlink.org -lavigne@communityhealthlink.org Cities/Towns in Area Auburn, Boylston, Grafton, Holden, Leicester, Milbury, Paxton, Shrewsbury, Spencer, West
(508) 422-8095 Fax (978) 533-2462 Are Mobile Crisis Inte Sei Community HealthLink, Inc. 0 72 Jaques Ave	a: Worcester ESP Provider ESP Director: Janeane Daniels ervention Manager: Lori Simkowi rvice Locations	24-hour access number: : Community Healthlink, Inc. (978) 401-3820 jdaniels@communi tz-Lavigne (774) 312-2474 lsimkowitz Operating Hours	tyhealthlink.org lavigne@communityhealthlink.org Cities/Towns in Area Auburn, Boylston, Grafton, Holden, Leicester,
(508) 422-8095 Fax (978) 533-2462 Are Mobile Crisis Inte Sei Community HealthLink, Inc. C 72 Jaques Ave Thayer Building, 2nd floor	a: Worcester ESP Provider ESP Director: Janeane Daniels ervention Manager: Lori Simkowi rvice Locations Community-Based Location	24-hour access number: Community Healthlink, Inc. (978) 401-3820 jdaniels@communi tz-Lavigne (774) 312-2474 lsimkowitz	tyhealthlink.org -lavigne@communityhealthlink.org Cities/Towns in Area Auburn, Boylston, Grafton, Holden, Leicester, Milbury, Paxton, Shrewsbury, Spencer, West
(508) 422-8095 Fax (978) 533-2462 Are Mobile Crisis Inte Sei Community HealthLink, Inc. C 72 Jaques Ave Thayer Building, 2nd floor Worcester, MA 01610	a: Worcester ESP Provider ESP Director: Janeane Daniels ervention Manager: Lori Simkowi rvice Locations	24-hour access number: : Community Healthlink, Inc. (978) 401-3820 jdaniels@communi tz-Lavigne (774) 312-2474 lsimkowitz Operating Hours	tyhealthlink.org -lavigne@communityhealthlink.org Cities/Towns in Area Auburn, Boylston, Grafton, Holden, Leicester, Milbury, Paxton, Shrewsbury, Spencer, West
(508) 422-8095 Fax (978) 533-2462 Are Mobile Crisis Inte Sei Community HealthLink, Inc. C 72 Jaques Ave Thayer Building, 2nd floor	a: Worcester ESP Provider ESP Director: Janeane Daniels ervention Manager: Lori Simkowi rvice Locations Community-Based Location	24-hour access number: : Community Healthlink, Inc. (978) 401-3820 jdaniels@communi tz-Lavigne (774) 312-2474 lsimkowitz Operating Hours	tyhealthlink.org -lavigne@communityhealthlink.org Cities/Towns in Area Auburn, Boylston, Grafton, Holden, Leicester, Milbury, Paxton, Shrewsbury, Spencer, West
(508) 422-8095 Fax (978) 533-2462 Are Mobile Crisis Inte Sei Community HealthLink, Inc. C 72 Jaques Ave Thayer Building, 2nd floor Worcester, MA 01610 (508) 860-1283	a: Worcester ESP Director: Janeane Daniels ervention Manager: Lori Simkowi vice Locations Community-Based Location	24-hour access number: : Community Healthlink, Inc. (978) 401-3820 jdaniels@communi tz-Lavigne (774) 312-2474 lsimkowitz Operating Hours	tyhealthlink.org -lavigne@communityhealthlink.org Cities/Towns in Area Auburn, Boylston, Grafton, Holden, Leicester, Milbury, Paxton, Shrewsbury, Spencer, West
(508) 422-8095 Fax (978) 533-2462 Are Mobile Crisis Inte Sei Community HealthLink, Inc. C 72 Jaques Ave Thayer Building, 2nd floor Worcester, MA 01610 (508) 860-1283 Fax (508) 856-1695	a: Worcester ESP Director: Janeane Daniels ervention Manager: Lori Simkowi vice Locations Community-Based Location	24-hour access number: : Community Healthlink, Inc. (978) 401-3820 jdaniels@communi tz-Lavigne (774) 312-2474 lsimkowitz Operating Hours	tyhealthlink.org lavigne@communityhealthlink.org Cities/Towns in Area Auburn, Boylston, Grafton, Holden, Leicester, Milbury, Paxton, Shrewsbury, Spencer, West
(508) 422-8095 Fax (978) 533-2462 Are Mobile Crisis Inte Sei Community HealthLink, Inc. C 72 Jaques Ave Thayer Building, 2nd floor Worcester, MA 01610 (508) 860-1283 Fax (508) 856-1695 UMASS Memorial Medical Ce	a: Worcester ESP Director: Janeane Daniels ervention Manager: Lori Simkowi vice Locations Community-Based Location	24-hour access number: : Community Healthlink, Inc. (978) 401-3820 jdaniels@communi tz-Lavigne (774) 312-2474 lsimkowitz Operating Hours	tyhealthlink.org lavigne@communityhealthlink.org Cities/Towns in Area Auburn, Boylston, Grafton, Holden, Leicester, Milbury, Paxton, Shrewsbury, Spencer, West
(508) 422-8095 Fax (978) 533-2462 Are Mobile Crisis Inte Set Community HealthLink, Inc. C 72 Jaques Ave Thayer Building, 2nd floor Worcester, MA 01610 (508) 860-1283 Fax (508) 856-1695 UMASS Memorial Medical Ce 55 Lake Avenue North	a: Worcester ESP Director: Janeane Daniels ervention Manager: Lori Simkowi vice Locations Community-Based Location (866) 549-2142	24-hour access number: Community Healthlink, Inc. (978) 401-3820 jdaniels@communi tz-Lavigne (774) 312-2474 Isimkowitz Operating Hours 24/7	tyhealthlink.org -lavigne@communityhealthlink.org Cities/Towns in Area Auburn, Boylston, Grafton, Holden, Leicester, Milbury, Paxton, Shrewsbury, Spencer, West
(508) 422-8095 Fax (978) 533-2462 Are Mobile Crisis Inte Sei Community HealthLink, Inc. C 72 Jaques Ave Thayer Building, 2nd floor Worcester, MA 01610 (508) 856-1695 UMASS Memorial Medical Ce 55 Lake Avenue North Worcester, MA 01655 (508) 334-3562 Fax (508) 856-1695	a: Worcester ESP Director: Janeane Daniels ervention Manager: Lori Simkowi vice Locations Community-Based Location (866) 549-2142 nter (866) 549-2142	24-hour access number: Community Healthlink, Inc. (978) 401-3820 jdaniels@communi tz-Lavigne (774) 312-2474 lsimkowitz Operating Hours 24/7 24/7	tyhealthlink.org -lavigne@communityhealthlink.org Cities/Towns in Area Auburn, Boylston, Grafton, Holden, Leicester, Milbury, Paxton, Shrewsbury, Spencer, West
(508) 422-8095 Fax (978) 533-2462 Are Mobile Crisis Inte Sei Community HealthLink, Inc. C 72 Jaques Ave Thayer Building, 2nd floor Worcester, MA 01610 (508) 856-1695 UMASS Memorial Medical Ce 55 Lake Avenue North Worcester, MA 01655 (508) 334-3562 Fax (508) 856-1695	a: Worcester ESP Director: Janeane Daniels ervention Manager: Lori Simkowi vice Locations Community-Based Location (866) 549-2142	24-hour access number: Community Healthlink, Inc. (978) 401-3820 jdaniels@communi tz-Lavigne (774) 312-2474 lsimkowitz Operating Hours 24/7 24/7	tyhealthlink.org -lavigne@communityhealthlink.org Cities/Towns in Area Auburn, Boylston, Grafton, Holden, Leicester, Milbury, Paxton, Shrewsbury, Spencer, West
(508) 422-8095 Fax (978) 533-2462 Are Mobile Crisis Inte Sei Community HealthLink, Inc. C 72 Jaques Ave Thayer Building, 2nd floor Worcester, MA 01610 (508) 860-1283 Fax (508) 856-1695 UMASS Memorial Medical Ce 55 Lake Avenue North Worcester, MA 01655 (508) 334-3562 Fax (508) 856-1695 Community HealthLink, Inc. C 72 Jaques Ave	a: Worcester ESP Director: Janeane Daniels ervention Manager: Lori Simkowi vice Locations Community-Based Location (866) 549-2142 nter (866) 549-2142	24-hour access number: Community Healthlink, Inc. (978) 401-3820 jdaniels@communi tz-Lavigne (774) 312-2474 lsimkowitz Operating Hours 24/7 24/7	tyhealthlink.org -lavigne@communityhealthlink.org Cities/Towns in Area Auburn, Boylston, Grafton, Holden, Leicester, Milbury, Paxton, Shrewsbury, Spencer, West
(508) 422-8095 Fax (978) 533-2462 Are Mobile Crisis Inte Set Community HealthLink, Inc. C 72 Jaques Ave Thayer Building, 2nd floor Worcester, MA 01610 (508) 860-1283 Fax (508) 856-1695 UMASS Memorial Medical Ce 55 Lake Avenue North Worcester, MA 01655 (508) 334-3562 Fax (508) 856-1695 Community HealthLink, Inc. C 72 Jaques Ave Thayer Building, 2nd floor	a: Worcester ESP Director: Janeane Daniels ervention Manager: Lori Simkowi vice Locations Community-Based Location (866) 549-2142 nter (866) 549-2142 Community Crisis Stabalization Program	24-hour access number: Community Healthlink, Inc. (978) 401-3820 jdaniels@communi tz-Lavigne (774) 312-2474 Isimkowitz Operating Hours 24/7 24/7	tyhealthlink.org lavigne@communityhealthlink.org Cities/Towns in Area Auburn, Boylston, Grafton, Holden, Leicester, Milbury, Paxton, Shrewsbury, Spencer, West
(508) 422-8095 Fax (978) 533-2462 Are Mobile Crisis Inter Ser Community HealthLink, Inc. O 72 Jaques Ave Thayer Building, 2nd floor Worcester, MA 01610 (508) 860-1283 Fax (508) 856-1695 UMASS Memorial Medical Ce 55 Lake Avenue North Worcester, MA 01655 (508) 334-3562 Fax (508) 856-1695 Community HealthLink, Inc. O 72 Jaques Ave Thayer Building, 2nd floor Worcester, MA 01610	a: Worcester ESP Director: Janeane Daniels ervention Manager: Lori Simkowi vice Locations Community-Based Location (866) 549-2142	24-hour access number: Community Healthlink, Inc. (978) 401-3820 jdaniels@communi tz-Lavigne (774) 312-2474 lsimkowitz Operating Hours 24/7 24/7	tyhealthlink.org lavigne@communityhealthlink.org Cities/Towns in Area Auburn, Boylston, Grafton, Holden, Leicester, Milbury, Paxton, Shrewsbury, Spencer, West
(508) 422-8095 Fax (978) 533-2462 Are Mobile Crisis Inte Set Community HealthLink, Inc. C 72 Jaques Ave Thayer Building, 2nd floor Worcester, MA 01610 (508) 860-1283 Fax (508) 856-1695 UMASS Memorial Medical Ce 55 Lake Avenue North Worcester, MA 01655 (508) 334-3562 Fax (508) 856-1695 Community HealthLink, Inc. C 72 Jaques Ave Thayer Building, 2nd floor	a: Worcester ESP Director: Janeane Daniels ervention Manager: Lori Simkowi vice Locations Community-Based Location (866) 549-2142 nter (866) 549-2142 Community Crisis Stabalization Program	24-hour access number: Community Healthlink, Inc. (978) 401-3820 jdaniels@communi tz-Lavigne (774) 312-2474 Isimkowitz Operating Hours 24/7 24/7	tyhealthlink.org lavigne@communityhealthlink.org Cities/Towns in Area Auburn, Boylston, Grafton, Holden, Leicester, Milbury, Paxton, Shrewsbury, Spencer, West

Every ESP provides behavioral health crisis assessment, intervention and stabilization services, 24 hours per day/7 days per week/365 days per year, through 4 service components: Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. The operating hours for the ESP community based locations and CCS programs are noted above. The operating hours for Mobile Crisis Intervention services for youth are 24 hours per day/7 days per week at any and all locations. The operating hours for adult mobile services are 24 hours per day/7 days per week: during this time period, mobile services will be available from 7 a.m. to 8 p.m. at any/all locations, and from 8 p.m. to 7 a.m. this service will be available in residential programs and hospital emergency departments.

	NORTHEASTERN	MASSACHUS	ETTS
Area:	North Essex 24-	hour access number:	(866) 523-1216
	ESP Provider: Lahey/N	Northeast Behavioral He	alth
	ESP Director: Ellen Jarmusik (97		@Lahey.org
	ssistant ESP Director: Haskell Broo		oks@Lahey.org
	Crisis Intervention Manager: Kacie E		
Servi	ce Locations	Operating Hours	Cities/Towns in Area
Lahey/NBH Community-Based Lo	ocation		Amesbury, Beverly, Boxford, Danvers, Essex, Georgetown, Gloucester, Groveland, Hamilton,
62 Brown St., Suite 305	(000) 004 0000	8 a.m 8 p.m. M-Th	Haverhill, Ipswich, Manchester by the Sea,
Haverhill, MA 01830 (978) 521-7777	(800) 281-3223	8 a.m 5 p.m. Fri	Marblehead, Merrimac, Middleton, Newbury,
Fax : (978) 521-7767			Newburyport, Peabody, Rockport, Rowley, Salem, Salisbury, Topsfield, Wenham, and West Newbury
Lahey/NBH Community-Based Lo	ocation		
35 Congress St., Suite 2150			
Salem, MA 01970	(866) 523-1216	24/7	
(978) 744-1585			
Fax (978) 744-1379			4
Lahey/NBH/Salem Hospital - Nort 81 Highland Avenue	th Shore Medical Center		
Salem, MA 01970	(866) 523-1216	24/7	
(978) 354-4550	(000) 525-1210	2-1/1	
Fax (978) 745-9021			
Lahey/NBH Community Crisis St	abilization program		
35 Congress St., Suite 2150			
Salem, MA 01970	(866) 523-1216	24/7	
(978) 744-1585			
Fax (978) 744-1379			
Area		our access number:	· · · · ·
	ESP Provider: Lahey/N	Northeast Behavioral He	alth
Mabila Crisi	ESP Director: Tyrone Scott (9		ahey.org ne.b.macphail@Lahey.org
	s Intervention Manager: Suzanne Mo ce Locations	Operating Hours	Cities/Towns in Area
Lahey/NBH Community-Based Lo			Andover, Lawrence, Methuen, and North Andover
12 Methuen St., 2nd Floor			
Lawrence, MA 01841	(877) 255-1261	8 a.m 12 a.m.	
(978)-620-1250		7 days/week	
Fax (978) 682-9333			
Lahey/NBH Community Crisis St	abilization Program		
12 Methuen St., 2nd Floor	(077) 055 4004	24/7	
Lawrence, MA 01841 (978)-620-1250	(877) 255-1261	24/7	
(978)-620-1250 Fax (978) 682-9333			
	a: Lowell 24-ho	ur access number: (80	00) 830-5177
	ESP Provider: Lahey/N	Northeast Behavioral He	ealth
Moh	ESP Director: Kate Bergeron (978 ile Crisis Intervention Manager: Atom	8) 455-3397 Kathryn.Bergeron na King (978) 455-3397 ator	@Lahey.org na.king@lahey.org
	ce Locations	Operating Hours	Cities/Towns in Area
Lahey/NBH Community-Based Lo			Billerica, Chelmsford, Dracut, Dunstable, Lowell,
391 Varnum Ave			Tewksbury, Tyngsboro, and Westford
Lowell, MA 01854	(800) 830-5177	8 a.m 8 p.m.	
(978) 455-3397		7 days/week	
Fax (978) 459-9096			
Lahey/NBH Community Crisis St	abilization Program		
391 Varnum Ave	(
Lowell, MA 01854	(800) 830-5177	24/7	
(978) 455-3397 Fax (978) 459-9096			
an (310) 433-3030			

NORTHEASTERN MASSACHUSETTS (continued)			
	Area: Tri-City 24	-hour access number: (8	00) 988-1111
	ESP Provider:	Eliot Community Services	
	ESP Director: Zachary Thompson	on (781) 581-4422 zthompson@	eliotchs.org
	Mobile Crisis Intervention Manager: Do	onna Kausek (781) 581-4493 dł	kausek@eliotchs.org
	Service Locations	Operating Hours	Cities/Towns in Area
Eliot Community-Bas 95 Pleasant Street Lynn, MA 01901 (781) 596-9222 Fax (781) 581-9876	(800) 988-1111	8 a.m 8 p.m. weekdays 9 a.m 6 p.m. weekends	Everett, Lynn, Lynnfield, Malden, Medford, Melrose, Nahant, North Reading, Reading, Saugus, Stoneham, Swampscott, and Wakefield
Eliot Community-Bas 173 Chelsea Street Everett, MA 02149 (781) 388-6220 Fax (781) 581-9876	(800) 988-1111	8 a.m 8 p.m. weekdays	
<i>Eliot Community Cri</i> 95 Pleasant Street Lynn, MA 01901 (781) 596-9222 Fax (781) 581-9876	isis Stabilization Program (800) 988-1111	24/7	

Every ESP provides behavioral health crisis assessment, intervention and stabilization services, 24 hours per day/7 days per week/365 days per year, through 4 service components: Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. The operating hours for the ESP community based locations and CCS programs are noted above. The operating hours for Mobile Crisis Intervention services for youth are 24 hours per day/7 days per week at any and all locations. The operating hours for adult mobile services are 24 hours per day/7 days per week: during this time period, mobile services will be available from 7 a.m. to 8 p.m. at any/all locations, and from 8 p.m. to 7 a.m. this service will be available in residential programs and hospital emergency departments.

SOUTHEASTERN MASSACHUSETTS			
Area: Southern Coast 24	4-hour access numbe	r: (877) 996-3154	
ESP Provider: Child and F	amily Services of New	Bedford	
Acting ESP Director: Michelle Wright			
Mobile Crisis Intervention Manager: Matthe	ew Boyd (508) 996-3154 mb	ooyd@cfservices.org	
Service Locations	Operating Hours	Cities/Towns in Area	
Child and Family Services Community-Based Location		Acushnet, Carver, Dartmouth, Duxbury, Fairhaven,	
543 North Street		Halifax, Hanover, Hanson, Kingston, Marion,	
New Bedford, MA 02740 (877) 996-3154	24/7	Marshfield, Mattapoisett, New Bedford, Pembroke, Plymouth, Plympton, Rochester, and Wareham	
(508) 996-3154		i lymouri, i lympion, reconcision, and waronam	
Fax (508) 991-8082			
Child and Family Services Community-Based Location			
118 Long Pond Rd, Suite 102	24/7		
Plymouth, MA 02360 (877) 996-3154 (508) 747-8833	24/1		
Fax (508) 747-8835			
Child and Family Services Community Crisis Stabilization Program			
543 North Street			
New Bedford, MA 02740 (877) 996-3154	24/7		
(508) 996-3154			
Fax (508) 991-8082			
Area: Brockton 24-h	our access number: (8	877) 670-9957	
ESP Provider: Community Counse	ling of Bristol County (CCBC) Brockton	
ESP Director: Courtney Matto (50			
Mobile Crisis Inter			
Service Locations	Operating Hours	Cities/Towns in Area	
Community Counseling of Bristol County Community-Based Location		Abington, Avon, Bridgewater, Brockton, East	
56 Cherry Street		Bridgewater, Easton, Holbrook, Rockland,	
Brockton, MA 02301 (877) 670-9957	8 a.m 8 p.m.	Stoughton, West Bridgewater, and Whitman	
(508) 580-0801	-		
Fax (508) 580-0690			
CCBC Crisis Stabilization Program			
TBD	0477		
(877) 670-9957	24/7		
Area: Cape Cod and The Islands		ıber: (833) 229-2683*	
ESP Provider: *Baycove / Cape Cod & th			
	(508) 815-5375 Imyles@baye		
ESP Director: Joanne Groetzinger	(508) 815-5373 jgroetzinger	2 baycove.org	
	Shorten (508) 815-5373 js		
Service Locations	Operating Hours	Cities/Towns in Area	
Cape Cod Community-Based Location		Aquinnah, Barnstable, Bourne, Brewster,	
270 Communication Way, Unit 1E	7 a.m 11 p.m. weekdays	Chatham, Chilmark, Cotuit, Dennis, Eastham, Edgartown, Falmouth, Gay Head, Gosnold,	
Hyannis, MA 02601 (800) 322-1356	9 a.m 5 p.m. weekends	Harwich, Hyannis, Mashpee, Nantucket, Oak	
(508) 815-5373		Bluffs, Orleans, Osterville, Provincetown,	
Fax (508) 815-5361		Sandwich, Tisbury, Truro, Wellfleet, West Tisbury, Woods Hole, and Yarmouth	
Martha's Vinyard Community-Based Location			
111 Edgartown Road Vineyard Haven, MA 02568	7 a.m 11 p.m. weekdays		
(508) 693-7900	9 a.m 5 p.m. weekends		
Fax (508) 696-0401			
Nantucket Community-Based Location		1	
35 Old South Road	7 am 11 nm weekdow		
Nantucket, MA 02554	7 a.m 11 p.m. weekdays		
(508) 228-3955	9 a.m 5 p.m. weekends		
Fax (774) 763-6055			
Cape Cod Community Crisis Stabilization Program			
270 Communication Way, Unit 1E			
Hyannis, MA 02601 (800) 322-1356	24/7		
(508) 790-4094 Fax (508) 790-0899			

SOUTHEASTERN MASSACHUSETTS (continued)					
Are	Area: Fall River 24-hour access number: (877) 425-0048				
ESP Pro	ESP Provider: Boston Medical Center (BMC) / Fall River Emergency Services				
	Clinical Director: Eliza			ě,	
			508)-985-6630 jsanders@bay		
Mobil	e Crisis Intervention Manager:	: Julius	Franco (508)-985-6630 jfr	anco@baycove.org	
Servi	ice Locations		Operating Hours	Cities/Towns in Area	
Corrigan Mental Health Center C	ommunity-Based Location			Fall River, Freetown, Somerset, Swansea, and	
49 Hillside Street			7 a.m 11 p.m. weekdays	Westport	
Fall River, MA 02720	(877) 425-0048		9 a.m 5 p.m. weekends		
(508)-985-6630			9 a.m 5 p.m. weekends		
Fax (508) 235-7345					
Corrigan Mental Health Center C	community Crisis Stabilization Progra	m			
589 President Ave.					
Fall River, MA 02720	(877) 425-0048		24/7		
(508) 985-6150					
Fax (508) 985-6152					
Child and Family Services Comm	nunity Crisis Stabilization Program				
543 North Street					
New Bedford, MA 02740			24/7		
(508) 996-3154					
Fax (508) 991-8082					
Area:	Taunton/Attleboro	24-l	hour access number:	(800) 660-4300	
ESP Provid	der: Community Couns				
			3) 285-9400 fdurand@comco	unseling.org	
	Mobile Cri	isis Inter	vention Manager: TBD		
Servi	ice Locations		Operating Hours	Cities/Towns in Area	
Taunton/Attleboro Emergency Se	ervice Community-Based Location			Attleboro, Berkley, Dighton, Lakeville, Mansfield,	
108 West Main St., Bldg. #2				Middleborough, North Attleboro, Norton, Raynham,	
Norton, MA 02766	(800) 660-4300		8 a.m 8 p.m.	Rehoboth, Seekonk, and Taunton	
(508) 285-9400	. ,				
Fax (508) 285-6573					
Taunton/Attleboro Community C	Taunton/Attleboro Community Crisis Stabilization Program				
108 West Main St., Bldg. #2					
Norton, MA 02766	(800) 660-4300		24/7		
(508) 285-9400					
Fax (508) 285-6573					

Every ESP provides behavioral health crisis assessment, intervention and stabilization services, 24 hours per day/7 days per week/365 days per year, through 4 service components: Mobile Crisis Intervention (MCI) services for youth, adult mobile services, ESP community based locations, and community crisis stabilization (CCS) services for ages 18 and over. The operating hours for the ESP community based locations and CCS programs are noted above. The operating hours for Mobile Crisis Intervention services for youth are 24 hours per day/7 days per week at any and all locations. The operating hours for adult mobile services are 24 hours per day/7 days per week at any and all locations. The operating hours for a services are an advected above. The operating hours for a services are 24 hours per day/7 days per week at any and all locations. The operating hours for adult mobile services are locations, and from 8 p.m. to 7 a.m. this service will be available in residential programs and hospital emergency departments.