



**Clarifications, Technical Corrections, and Policy Changes
to the Technical Specifications for the
MassHealth Managed Behavioral Health Vendor (MBHV) Quality and Equity
Incentive Program (MBHV-QEIP)
Performance Year 2**

This document outlines clarifications, technical corrections, and policy changes to the Technical Specifications for Performance Year 2 (PY2) of the MassHealth MBHV Quality and Equity Incentives Program (MBHV-QEIP). Updates are incorporated into the change log table below.

MassHealth's working definitions for clarification, technical correction and policy changes are as follows:

Clarification is additional information that explains an existing requirement.

Technical Correction is a change made to rectify an error in the technical specification.

Policy Update is a modification of an existing requirement.

Measure Name	Page #	Type of Update	Section Header	Update	Update release date
Language Access	65	Technical Correction	PY2 Performance Requirements and Assessment	Changed due date for Component 2 from December 31, 2025 to January 23, 2026.	11/18/25
Disability Competent Care	71	Technical Correction	PY2 Performance Requirements & Assessment	Corrected the formula for calculating the DCC Training Rate.	11/18/25
RELD SOGI Data Completeness – All Sub-measures	4, 10, 15, 23, 35, 40	Clarification	Eligible Population	Removed “pending” and replaced with “ <i>with</i> permission from NCQA”	06/06/25
RELD SOGI Data Completeness –	24-25	Clarification	Administrative Specification	For Numerator, clarified ages for each of the six disability questions.	06/06/25

Measure Name	Page #	Type of Update	Section Header	Update	Update release date
Disability Sub-measure					
Health-Related Social Needs	46	Clarification	Eligible Population	Removed “pending” and replaced with “ <i>with</i> permission from NCQA”	06/06/25
Health-Related Social Needs	49	Clarification	Administrative Specification	Removed “pending” and replaced with “ <i>with</i> permission from NCQA”	06/06/25
Quality Performance Disparities Reduction	58	Clarification	Additional Measure Information	Provided additional general guidance that “stratification may use imputed or other sources of data for race and ethnicity only when self-reported race and ethnicity data are not available.”	06/06/25
Language Access	60	Clarification	Measure Summary	Added the word “eligible” to “eligible behavioral health outpatient visits” in Component 2 description.	06/06/25
Language Access	60	Clarification	Measure Summary	Clarified Component 2, changing “either interpreter services or in language services” to “language assistance services”.	06/06/25
Language Access	61	Policy Update	Eligible Population	Added an interim step to the process for identifying eligible events to exclude events that are coded as a CBHC core outpatient services encounter (encounter bundle) occurring with a CBHC provider.	06/06/25
Language Access	61	Clarification	Eligible Population	Removed “pending” and replaced with “ <i>with</i> permission from NCQA”	06/06/25
Language Access	63	Clarification	Administrative Specification	Added the word “eligible” to “eligible behavioral	06/06/25

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				health outpatient visits” in Component 2 description and numerator.	
Language Access	63	Clarification	Administrative Specification	Clarified Component 2 description and numerator, changing “either interpreter services or in language services” to “language assistance services”.	06/06/25
Language Access	63	Clarification	Administrative Specification	For Component 2 Numerator, addition of “language services documentation system (e.g., vendor logs) as an acceptable source of documentation for language assistance services provided.	06/06/25
Language Access	65	Technical Correction	PY2 Performance Requirements and Assessment	Changed due date for Component 2 from September 30, 2025 to December 31, 2025.	06/06/25
Disability Accommodation Needs	73	Technical Correction	Definition—Covered Individuals with Self-reported Disability	Clarified ages for each of the six questions to align with the ages listed in the RELD SOGI Data Completeness – Disability Data Completeness measure (under Eligible Population)	06/06/25
Patient Experience	80	Clarification	Administrative Specification	Clarified survey question response choices.	06/06/25
Patient Experience	80	Technical Correction	Additional Measure Information	Updated question scoring methodology.	06/06/25
RELD SOGI: Data Completeness –	3, 9, 14, 22, 34, 39	Clarification	Overview	Clarified Denominator Source to “MassHealth Administrative and Encounter Data.”	03/14/25

Measure Name	Page #	Type of Update	Section Header	Update	Update release date
All sub-measures					
RELD SOGI: Data Completeness – All sub-measures	4, 10, 15, 23, 35, 40	Clarification	Eligible Population	Clarified Continuous Enrollment criteria to “Continuous enrollment in MassHealth for the measurement year.”	03/14/25
Health-Related Social Needs	46	Clarification	Measure Summary	Clarified Rate 2: HRSN Screen Positive Rate to “Covered Individuals who had an HRSN identified (i.e., screen positive) among cases in numerator Rate 1.”	03/14/25
Health-Related Social Needs	49	Clarification	Administrative Specification	Clarified description of Rate 2: HRSN Screen Positive Rate to “Covered Individuals who had an HRSN identified (i.e., screen positive) among cases in numerator Rate 1.”	03/14/25
Health-Related Social Needs	49	Clarification	Administrative Specification	Clarified Rate 2 denominator description.	03/14/25
Health-Related Social Needs	53	Policy Change	Administrative Data Reporting Requirements	Added ICD-10 Code “Z59.12” to ICD-10 Codes Contribution to Rate 2 Numerators for Utility Difficulties.	03/14/25
Health-Related Social Needs	54	Clarification	Supplemental Data Reporting Requirements	Added language about audit expectations.	03/14/25
Health-Related Social Needs	54	Clarification	PY2 Performance Requirements & Assessment	Clarified that the data submission due date is applicable to all data submitted by the MBHV (administrative and supplemental, as applicable).	03/14/25
Quality Performance	56	Clarification	Eligible Population	Clarified that the eligible population for applicable quality measure is	03/14/25

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Disparities Reduction				defined in their respective measure steward technical specifications.	
Quality Performance Disparities Reduction	58	Clarification	Reporting Method	Added language about requesting additional member-level data.	03/14/25
Language Access	60	Clarification	Measure Summary	Clarified title of Component 2 to “Address Language Access needs in Behavioral Health Outpatient Settings”.	03/14/25
Language Access	60	Clarification	Measure Summary	Clarified Component 2 measure summary description to add “occurring with an MBHV Network Provider”	03/14/25
Language Access	61	Clarification	Eligible Population	Clarified title of Component 2 to “Address Language Access Needs in Behavioral Health Outpatient Settings”.	03/14/25
Language Access	62	Clarification	Definitions	Clarified definition of “Language Assistance Services”	03/14/25
Language Access	63	Clarification	Administrative Specifications	Clarified title of Component 2 to “Address Language Access needs in Behavioral Health Outpatient Settings”.	03/14/25
Language Access	64	Clarification	Reporting Method	Clarified sampling methodology language and added reference to the QEIP Portal User Guide, which contains further sampling methodology details.	03/14/25
Language Access	64	Clarification	Reporting Method	Added language about audit expectations.	03/14/25

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Language Access	64	Technical Correction	PY2 Performance Requirements and Assessment	Changed due date for Component 2 from September 1, 2025 to September 30, 2025.	03/14/25
Disability Competent Care	70	Clarification	PY2 Performance Requirements and Assessments	Clarified reporting requirements for the DCC Training Report.	03/14/25
Patient Experience	80	Technical Correction	PY2 Performance Requirements and Assessment	Updated description of Member Experience Assessment Report to review and assessment of PY1 baseline survey results (originally stated PY2).	03/14/25