



**Clarifications, Technical Corrections, and Policy Changes
to the Technical Specifications for the
MassHealth Managed Behavioral Health Vendor (MBHV) Quality and Equity Incentive
Program (MBHV-QEIP)
Performance Years 3-5**

This document outlines clarifications, technical corrections, and policy changes to the Technical Specifications for Performance Years 3-5 (PY3-5) of the MassHealth MBHV Quality and Equity Incentives Program (MBHV-QEIP). Updates are incorporated into the change log table below.

MassHealth’s working definitions for clarification, technical correction and policy changes are as follows:

Clarification is additional information that explains an existing requirement.

Technical Correction is a change made to rectify an error in the technical specification.

Policy Update is a modification of an existing requirement.

Measure Name	Page #	Type of Update	Section Header	Update	Update release date
RELD SOGI (all subcomponents)	4, 9, 14, 22, 34, 39	Clarification	Eligible Population	Clarified that encounters identified are MBHV encounter claims.	3/9/26
HRSN	45	Clarification	Eligible Population	Clarified that encounters identified are MBHV encounter claims.	3/9/26
HRSN	53	Clarification	PY3-5 Performance Requirements & Assessment	Clarified due date (time – 5pm)	3/9/26
Quality Performance Disparities Reduction	56	Technical Correction	Additional Measure Information	Removed section (not applicable to PY3-5)	3/9/26
Quality Performance Disparities Reduction	56	Technical Correction	PY3-5 Performance Requirements and Assessment	Changed due date of Measure Assessment Report from Oct 31, 2025 to “to be further specified by MassHealth.”	3/9/26

Measure Name	Page #	Type of Update	Section Header	Update	Update release date
Language Access	58	Policy Update	Eligible Population	Clarified measurement period for PY3 (July 1 – December 31, 2025)	3/9/26
Language Access	58	Clarification	Eligible Population	Clarified that encounters identified are MBHV encounter claims.	3/9/26
Language Access	62	Clarification	PY3-5 Performance Requirements & Assessment	Clarified due date (time – 5pm)	3/9/26
Disability Competent Care	65	Technical Correction	Administrative Specifications	Included the revised formula used to calculate the DCC Training Rate (Rate 1) and removed previous “Denominator” and “Numerator” descriptions	3/9/26
Disability Competent Care	66	Technical Correction	PY3-5 Performance Requirements and Assessment	Modified to state MassHealth will calculate the DCC Training Rate (Rate 1)	3/9/26
Disability Accommodation Needs	68	Technical Corrections	Eligible Population	Corrected age to “at least 6 years of age on the date of the visit”	3/9/26
Disability Accommodation Needs	68	Clarification	Eligible Population	Clarified that encounters identified are MBHV encounter claims.	3/9/26
Disability Accommodation Needs	73	Clarification	PY3-5 Performance Requirements & Assessment	Clarified due date (time – 5pm)	3/9/26
Achievement of External Standards for Health Equity	75-76	Clarification	All sections	Noted the updated NCQA product name change from “Health Equity Accreditation” to “Health Outcomes Accreditation.”	3/9/26

Measure Name	Page #	Type of Update	Section Header	Update	Update release date
RELD SOGI Data Completeness – All Sub-measures	4,9,14, 22,34, 39	Clarification	Eligible Population	Removed “pending” and replaced with “with permission from NCQA”	06/06/25
RELD SOGI Data Completeness – Disability Sub-measure	23-24	Clarification	Administrative Specification	For Numerator, clarified ages for each of the six disability questions.	06/06/25
HRSN Screening	45	Clarification	Eligible Population	Removed “pending” and replaced with “with permission from NCQA”	06/06/25
HRSN Screening	48	Clarification	Administrative Specification	Removed “pending” and replaced with “with permission from NCQA”	06/06/25
HRSN Screening	52	Technical Correction	Administrative Data Reporting Requirements – Housing Instability	Added ICD-10 Code Z58.6 (Inadequate drinking-water supply) to <i>Inadequate Housing</i>	06/06/25
Quality Performance Disparities Reduction	56	Clarification	Additional Measure Information	Provided additional clarification to general guidance. Added that “stratification may use imputed or other sources of data for race and ethnicity only when self-reported race and ethnicity data are not available.”	06/06/25
Language Access	58	Clarification	Measure Summary	Added the word “eligible” to “eligible behavioral health outpatient visits” in Component 2 description.	06/06/25
Language Access	58	Clarification	Measure Summary	Clarified Component 2, changing “either interpreter services or	06/06/25

Measure Name	Page #	Type of Update	Section Header	Update	Update release date
				in language services” to “language assistance services”.	
Language Access	58-59	Policy Update	Eligible Population	Added an interim step to the process for identifying eligible events to exclude events that are coded as a CBHC core outpatient services encounter (encounter bundle) occurring with a CBHC provider.	06/06/25
Language Access	59	Clarification	Eligible Population	Removed “pending” and replaced with “with permission from NCQA”	06/06/25
Language Access	61	Clarification	Administrative Specification	Clarified Component 2 description and numerator, changing “either interpreter services or in language services” to “language assistance services”.	06/06/25
Language Access	61	Clarification	Administrative Specification	For Component 2 Numerator, addition of “language services documentation system (e.g., vendor logs) as an acceptable source of documentation for language assistance services provided.	06/06/25
Disability Accommodation Needs	68	Clarification	Measure Summary	Added the word “eligible” to “eligible behavioral health outpatient visits” in Rate 1 description.	06/06/25
Disability Accommodation Needs	68	Clarification	Measure Summary	Clarified title of Rate 2 to “Accommodation Needs Documented”	06/06/25

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Disability Accommodation Needs	69	Policy Update	Eligible Population	Added an interim step to the process for identifying eligible events to exclude events that are coded as a CBHC core outpatient services encounter (encounter bundle) occurring with a CBHC provider.	06/06/25
Disability Accommodation Needs	69	Technical Correction	Eligible Population	Removed Note in “Events” row. Not applicable as MassHealth will identify the eligible population and provide a sample.	06/06/25
Disability Accommodation Needs	69	Clarification	Eligible Population	Removed “pending” and replaced with “with permission from NCQA”	06/06/25
Disability Accommodation Needs	70	Technical Correction	Definition— Covered Individuals with Self-reported Disability	Revised ages for each of the six questions to align with the ages listed in the RELD SOGI Data Completeness – Disability Data Completeness measure (under Eligible Population)	06/06/25
Disability Accommodation Needs	70	Clarification	Definitions	Added definition for “Covered Individual with Eligibility for MassHealth on the Basis of a Disability”	06/06/25
Disability Accommodation Needs	72	Clarification	Administration Specifications	Clarified title of Rate 2 to “Accommodation Needs Documented”	06/06/25
Disability Accommodation Needs	72-73	Policy Update	Reporting Method	Changed Reporting Method for Element 2 in which MassHealth provides a sample for	06/06/25

Measure Name	Page #	Type of Update	Section Header	Update	Update release date
				which MBHV is required to report.	
Disability Accommodation Needs	73-74	Technical Correction	PY3-5 Performance Requirements and Assessments	Changed due date for Reporting Element 2. In PY3: from 'June 30 2026' to 'September 1 2026'. In PY4-5: from 'June 30 following the PY' to 'September 1 following the PY'	06/06/25
Patient Experience	79	Clarification	Administrative Specification	Clarified survey question response choices.	06/06/25
Patient Experience	79	Technical Correction	Additional Measure Information	Updated question scoring methodology.	06/06/25