

# **Clarifications, Technical Corrections, and Policy Changes**

# **to the Technical Specifications for the**

# **MassHealth Managed Behavioral Health Vendor (MBHV) Quality and Equity Incentive Program (MBHV-QEIP)**

# **Performance Years 3-5**

This document outlines clarifications, technical corrections, and policy changes to the Technical Specifications for Performance Years 3-5 (PY3-5) of the MassHealth MBHV Quality and Equity Incentives Program (MBHV-QEIP). Updates are incorporated into the change log table below.

MassHealth’s working definitions for clarification, technical correction and policy changes are as follows:

**Clarification** is additional information that explains an existing requirement.

**Technical Correction** is a change made to rectify an error in the technical specification.

**Policy Update** is a modification of an existing requirement.

| **Measure Name** | **Page #** | **Type of Update** | **Section Header** | **Update** | **Update release date** |
| --- | --- | --- | --- | --- | --- |
| RELD SOGI Data Completeness – All Sub-measures | 4,9,14, 22,34, 39 | Clarification | Eligible Population | Removed “pending” and replaced with “*with* permission from NCQA” | 06/06/25 |
| RELD SOGI Data Completeness – Disability Sub-measure | 23-24 | Clarification | Administrative Specification | For Numerator, clarified ages for each of the six disability questions. | 06/06/25 |
| HRSN Screening | 45 | Clarification | Eligible Population | Removed “pending” and replaced with “*with* permission from NCQA” | 06/06/25 |
| HRSN Screening | 48 | Clarification | Administrative Specification | Removed “pending” and replaced with “*with* permission from NCQA” | 06/06/25 |
| HRSN Screening | 52 | Technical Correction | Administrative Data Reporting Requirements – Housing Instability | Added ICD-10 Code Z58.6 (Inadequate drinking-water supply) to *Inadequate Housing* | 06/06/25 |
| Quality Performance Disparities Reduction | 56 | Clarification | Additional Measure Information | Provided additional clarification to general guidance. Added that “stratification may use imputed or other sources of data for race and ethnicity only when self-reported race and ethnicity data are not available.” | 06/06/25 |
| Language Access | 58 | Clarification | Measure Summary | Added the word “eligible” to “eligible behavioral health outpatient visits” in Component 2 description. | 06/06/25 |
| Language Access | 58 | Clarification | Measure Summary | Clarified Component 2, changing “either interpreter services or in language services” to “language assistance services”. | 06/06/25 |
| Language Access | 58-59 | Policy Update | Eligible Population | Added an interim step to the process for identifying eligible events to exclude events that are coded as a CBHC core outpatient services encounter (encounter bundle) occurring with a CBHC provider. | 06/06/25 |
| Language Access | 59 | Clarification | Eligible Population | Removed “pending” and replaced with “*with* permission from NCQA” | 06/06/25 |
| Language Access | 61 | Clarification | Administrative Specification | Clarified Component 2 description and numerator, changing “either interpreter services or in language services” to “language assistance services”. | 06/06/25 |
| Language Access | 61 | Clarification | Administrative Specification | For Component 2 Numerator, addition of “language services documentation system (e.g., vendor logs) as an acceptable source of documentation for language assistance services provided. | 06/06/25 |
| Disability Accommodation Needs | 68 | Clarification | Measure Summary | Added the word “eligible” to “eligible behavioral health outpatient visits” in Rate 1 description. | 06/06/25 |
| Disability Accommodation Needs | 68 | Clarification | Measure Summary | Clarified title of Rate 2 to “Accommodation Needs Documented” | 06/06/25 |
| Disability Accommodation Needs | 69 | Policy Update | Eligible Population | Added an interim step to the process for identifying eligible events to exclude events that are coded as a CBHC core outpatient services encounter (encounter bundle) occurring with a CBHC provider. | 06/06/25 |
| Disability Accommodation Needs | 69 | Technical Correction | Eligible Population | Removed Note in “Events” row. Not applicable as MassHealth will identify the eligible population and provide a sample. | 06/06/25 |
| Disability Accommodation Needs | 69 | Clarification | Eligible Population | Removed “pending” and replaced with “*with* permission from NCQA” | 06/06/25 |
| Disability Accommodation Needs | 70 | Technical Correction | Definition— Covered Individuals with Self-reported Disability | Revised ages for each of the six questions to align with the ages listed in the RELD SOGI Data Completeness – Disability Data Completeness measure (under Eligible Population) | 06/06/25 |
| Disability Accommodation Needs | 70 | Clarification | Definitions | Added definition for “Covered Individual with Eligibility for MassHealth on the Basis of a Disability” | 06/06/25 |
| Disability Accommodation Needs | 72 | Clarification | Administration Specifications | Clarified title of Rate 2 to “Accommodation Needs Documented” | 06/06/25 |
| Disability Accommodation Needs | 72-73 | Policy Update | Reporting Method | Changed Reporting Method for Element 2 in which MassHealth provides a sample for which MBHV is required to report. | 06/06/25 |
| Disability Accommodation Needs | 73-74 | Technical Correction | PY3-5 Performance Requirements and Assessments | Changed due date for Reporting Element 2.  In PY3: from ‘June 30 2026’ to ‘September 1 2026’.  In PY4-5: from ‘June 30 following the PY’ to ‘September 1 following the PY’ | 06/06/25 |
| Patient Experience | 79 | Clarification | Administrative Specification | Clarified survey question response choices. | 06/06/25 |
| Patient Experience | 79 | Technical Correction | Additional Measure Information | Updated question scoring methodology. | 06/06/25 |