

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

67 Forest Street, Suite # 100

MARYLOU SUDDERS

Secretary

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

December 19, 2019

Michael Rodrigues, Superintendent

MCI Concord

965 Elm Street

P.O. Box 9106

Concord, MA 01742 (electronic copy)

Re: Facility Inspection – MCI Concord

Dear Superintendent Rodrigues:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of MCI Concord on December 11 and 12, 2019 accompanied by Robert Montalvo,

Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 93 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,



Amy Medeiros

Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH

Jana Ferguson, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)

Carol A. Mici, Commissioner, DOC (electronic copy)

Thomas Turco, Secretary, EOPSS (electronic copy)

Nelson Alves, Director, Policy Development and Compliance Unit (electronic copy)

Robert Montalvo, EHSO (electronic copy)

Susan G. Rask, RS, Health Director, Concord Board of Health (electronic copy)

Clerk, Massachusetts House of Representatives (electronic copy)

Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**A BUILDING**

*Lobby*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Female Bathroom*

105 CMR 451.123 Maintenance: Ceiling light out

*Male Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal out-of-order

**Administration Area**

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink leaking

*Female Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, bubbler out-of-order outside bathroom

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water handle leaking at handwash sink # 2

105 CMR 451.126 Hot Water: Hot water temperature recorded at 910F

*Offices*

No Violations Noted

*Coffee Station*

No Violations Noted

**Trap Area**

No Violations Noted

***Holding Tank***

*Cell A*

No Violations Noted

*Cell B*

No Violations Noted

**B BUILDING**

**Hallway (on Right)**

*Front Visitor’s Bathroom*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

*Slop Sink Closet*

105 CMR 451.353\* Interior Maintenance: Light shield missing

*Staff Bathroom*

No Violations Noted

*Training Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

*Computer Room*

No Violations Noted

**Visiting Room**

No Violations Noted

*Back Room (on Right)*

No Violations Noted

**Treasurer’s Office Area**

No Violations Noted

*Inmate Bathroom (Urinalysis Bathroom)*

No Violations Noted

*Treasurer’s Bathroom*

No Violations Noted

*Treasurer’s Kitchenette*

No Violations Noted

*I.P.S.*

Unable to Inspect – Locked

**B Corridor**

*Vending Machines*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

*Male Staff Bathroom*

Unable to Inspect – In Use

*Female Staff Bathroom*

No Violations Noted

*Offices*

No Violations Noted

**B Building Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

*Records (2nd floor)*

105 CMR 451.123 Maintenance: Light out in Male Bathroom

**C BUILDING**

Unable to Inspect – Closed

**RHU**

*Property*

No Violations Noted

*Search Room # C1-3*

No Violations Noted

*Search Room # C1-4*

No Violations Noted

*Cell Extraction Room # C1-6*

No Violations Noted

*Lieutenant Office # C1-7*

No Violations Noted

*Sergeant Office # C1-8*

No Violations Noted

*Property # C1-9*

No Violations Noted

*Medical Exam Room # C1-10*

No Violations Noted

*Staff Bathroom # C1-11*

No Violations Noted

*Slop Sink Room # C1-62*

No Violations Noted

**Control**

No Violations Noted

*Bathroom # C1-21B*

No Violations Noted

**First Tier**

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # C1-24 and C1-26

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # C1-24

105 CMR 451.123\* Maintenance: Ceiling vent dusty in shower # C1-61

105 CMR 451.123 Maintenance: Soap scum on floor in shower # C1-61

105 CMR 451.123 Maintenance: Soap scum on walls in shower # C1-61

*Cells*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # C1-28, C1-35, and C1-36

105 CMR 451.353 Interior Maintenance: Paint damaged on heater in cell # C1-40

*Staff Break Room # C1-22*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, utensils left uncovered

*Law Library # C1-23*

No Violations Noted

*Recreational Decks*

No Violations Noted

**Second Tier**

*Slop Sink Room # C2-62*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Light out in shower # C2-60

105 CMR 451.123 Maintenance: Floor paint damaged in shower # C2-25

*Cells*

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # C2-55

*Interview Room # C2-22*

No Violations Noted

*Law Library # C2-23*

No Violations Noted

*Recreational Deck*

No Violations Noted

**D BUILDING**

**Control Area**

No Violations Noted

**Food Service Area**

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor surface rough throughout kitchen

*Storage Area*

No Violations Noted

*Mop Room*

No Violations Noted

*Chemical Closet*

No Violations Noted

*Milk Cooler # 2*

No Violations Noted

*Leftovers Cooler*

No Violations Noted

*Produce # 3*

No Violations Noted

*Vegetable Freezer & Paper Closet*

No Violations Noted

*Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Tool Storage Room (outside Inmate Bathroom)*

No Violations Noted

*Freezer # 6*

No Violations Noted

*Refrigerator # 5*

No Violations Noted

*Ice Machine*

No Violations Noted

*Bakery Storage*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tile damaged

*Halal Freezer*

No Violations Noted

*Kosher Freezer*

No Violations Noted

*Pots & Pans Room*

No Violations Noted

*Reach-In Warmers*

No Violations Noted

**South Side**

*Kettles & Ovens Hood Area*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Tray Prep*

No Violations Noted

*Traulsen Cooler*

No Violations Noted

*Old Food Service Line*

No Violations Noted

*Food Warmers*

No Violations Noted

*South Side Dining Room*

Unable to Inspect – No Longer Used

**North Side**

*Hoods*

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, hood ventilation system was not working

*Handwash Sink*

No Violations Noted

*Tray Prep Tables*

No Violations Noted

*Food Service Line*

No Violations Noted

*Food Warmers*

No Violations Noted

*Mechanical Warewashing Room*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor surface damaged throughout room

*North Side Dining Room*

No Violations Noted

**E BUILDING**

Unable to Inspect – Closed

**H BUILDING**

**Basement**

*H-1 Area*

Unable to Inspect – No Longer Used

*Workout Room*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, leak underneath handwash sink

105 CMR 451.126 Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink

105 CMR 451.123 Maintenance: Floor dirty

*Computer Rooms*

No Violations Noted

*Staff Bathroom*

No Violations Noted

**First Floor**

*Control*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Gym*

105 CMR 451.344\* Illumination in Habitable Areas: Lights not functioning properly, several lights out

*Recreational Office*

No Violations Noted

*Mop Closet (in Gym)*

105 CMR 451.353 Interior Maintenance: Mop stored upside down

*CO Office*

No Violations Noted

*Staff Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle leaking at handwash sink

*Inmate Bathroom*

105 CMR 451.123 Maintenance: Toilet # 1 out-of-order

105 CMR 451.123 Maintenance: Grout missing between floor tiles in stall # 1

*Slop Sink Room*

No Violations Noted

***Barber Shop***

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

105 CMR 451.353 Interior Maintenance: Light shield not secured to ceiling

*Barber Shop Closet*

No Violations Noted

***Library***

No Violations Noted

*Library Office*

No Violations Noted

*Library Bathroom*

No Violations Noted

***Canteen***

Unable to Inspect – Locked

***Storage***

Unable to Inspect – Locked

**Second Floor**

*Inmate Bathroom*

105 CMR 451.126\* Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 2

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, water bubbler near Female Staff Bathroom out-of-order

*Slop Sink Room*

No Violations Noted

*Inmate Bathroom*

Unable to Inspect – No Longer Used

**Classrooms**

*Rooms*

Unable to Inspect – In Use

*Law Library*

105 CMR 451.141\* Screens: Screens missing

**I BUILDING**

*Control*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Handwash Sink Area*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Side Office*

Unable to Inspect – Locked

*Storage*

No Violations Noted

*Back Staff Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1020F

*Back Inmate Bathroom*

No Violations Noted

*Back Storage Area*

Unable to Inspect – Locked

*Paint Shop Inmate Bathroom*

No Violations Noted

*Tool Control Officer’s Bathroom*

Unable to Inspect – Locked

*Director of Engineering Office*

No Violations Noted

*Director of Engineering Bathroom*

No Violations Noted

*Back Staff Bathroom*

No Violations Noted

**J BUILDING**

**J Control Corridor**

*Female Staff Bathroom*

105 CMR 451.126\* Water Supply: Discolored water observed at handwash sink

*Male Staff Bathroom*

105 CMR 451.123 Maintenance: Wall damaged above sink

*Janitor’s Closet*

No Violations Noted

**Building J Control**

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Control Bathroom*

105 CMR 451.123\* Maintenance: Floor dirty

**Staff Kitchen & Dining Room**

**Kitchen Area**

*Inmate Bathroom*

No Violations Noted

*Pantry*

No Violations Noted

*Kettle Room*

No Violations Noted

*2-Compartment Sink*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Dishwashing Area*

No Violations Noted

*3-Compartment Sink*

No Violations Noted

*Food Service Line*

No Violations Noted

*Beverage Air Refrigerator*

No Violations Noted

*Ice Machine*

No Violations Noted

**Back Hallway**

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Refrigerators and Freezer Units*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets damaged

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets dirty

**Baking and Prep Room**

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, floor paint damaged

*Walk-in Refrigerator*

No Violations Noted

**Outside-Dry Storage**

No Violations Noted

**Dining Room**

No Violations Noted

*Janitor’s Closet*

No Violations Noted

**Second Floor**

**Phase II Mental Health**

*Disciplinary Office*

Unable to Inspect – In Use

*Inmate Bathroom-Waiting Area*

No Violations Noted

*Staff Bathroom (across from Waiting Area)*

105 CMR 451.124 Water Supply: No cold water supplied to handwash sink

*Janitor’s Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, backflow preventer leaking

*Staff Bathroom (next to Janitor’s Closet)*

105 CMR 451.123\* Maintenance: Ceiling damaged

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

105 CMR 451.126 Hot Water: Hot water temperature recorded at 580F

*Office/Break Area*

No Violations Noted

*Interview Rooms*

No Violations Noted

*Offices*

No Violations Noted

*Classrooms*

No Violations Noted

**Phase II Classification (through secured door)**

*Staff Break Room*

No Violations Noted

*Female Staff Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 950F at handwash sink

*Janitor’s Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Conference Room*

No Violations Noted

*Offices*

No Violations Noted

*Female Staff Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

*Janitor’s Closet*

No Violations Noted

*Male Staff Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

**J Housing Units**

**Unit J1**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

***Common Area***

105 CMR 451.353 Interior Maintenance: Ceiling dirty by wall vent

*Slop Sink*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*CPO Office*

No Violations Noted

*Staff Office*

No Violations Noted

***First Tier***

*Cells*

No Violations Noted

*Showers*

Unable to Inspect – In Use

***Second Tier***

*Cells*

No Violations Noted

*Showers* (Unable to Inspect Shower # 1 – In Use)

105 CMR 451.123 Maintenance: Caulking damaged in shower # 2

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 2

***Third Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 1

105 CMR 451.123\* Maintenance: Wall board damaged in shower # 1

105 CMR 451.123 Maintenance: Caulking damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 2

**Unit J2**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

***Common Area***

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

*CPO Office*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

***First Tier***

*Cells*

105 CMR 451.330 Room Temperature: Room temperature 600F in cell # 5

*Showers*

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1

105 CMR 451.123 Maintenance: Paint damaged on door frame in shower # 1

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 2 was leaking

105 CMR 451.123 Maintenance: Bars of soap on floor in shower # 2

***Second Tier***

*Cells*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 21 and 27

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 25 and 26

*Showers*

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 1

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1

105 CMR 451.123 Maintenance: Floor damaged in shower # 2

105 CMR 451.123 Maintenance: Paint damaged above entrance in shower # 2

*Storage Closet*

No Violations Noted

***Third Tier***

No Violations Noted

*Cells*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 43

*Showers*

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 1

105 CMR 451.123 Maintenance: Bars of soap on floor in shower # 1

*Slop Sink Closet*

Unable to Inspect – No Longer Used

*Storage Closet*

Unable to Inspect – No Longer Used

*Office*

No Violations Noted

**Unit J3**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

***Common Area***

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, light out

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Unlabeled chemical bottles

*CPO Office*

Unable to Inspect – Locked

*Slop Sink Closet*

No Violations Noted

***First Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 8

*Showers*

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 1 and 3

105 CMR 451.123 Maintenance: Shower floor damaged in shower # 1

105 CMR 451.123 Maintenance: Soap scum observed on shower curtain in shower # 2

***Second Tier***

*Cells*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 25

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 22

*Showers* (Unable to Inspect Shower # 3 – In Use)

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 1 and 2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 2 was leaking

***Third Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Floor epoxy damaged in shower # 1

105 CMR 451.123 Maintenance: Door frame rusted in shower # 1 and 2

*Slop Sink Closet*

Unable to Inspect – Locked

*Storage Closet*

Unable to Inspect – No Longer Used

*Office*

No Violations Noted

**Hallway outside J4 Unit**

105 CMR 451.353\* Interior Maintenance: Ceiling water damaged

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

**Unit J4**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

***Common Area***

105 CMR 451.353\* Interior Maintenance: Ceiling dirty by wall vent near cell # 30

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, backflow preventer leaking at slop sink

*Staff Bathroom*

No Violations Noted

*CPO Office*

No Violations Noted

*Staff Office*

No Violations Noted

***First Tier***

*Cells*

No Violations Noted

*Showers* (Unable to Inspect Shower # 2 – Under Construction)

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 1

105 CMR 451.123\* Maintenance: Wall board damaged in shower # 1

*Slop Sink*

No Violations Noted

***Second Tier***

*Cells*

No Violations Noted

*Showers*

Unable to Inspect – Under Construction

***Third Tier***

*Cells*

No Violations Noted

*Showers*

Unable to Inspect – Under Construction

*Slop Sink Closet*

Unable to Inspect – No Longer Used

*Storage Closet*

Unable to Inspect – No Longer Used

**J5 Unit**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

***Common Area***

105 CMR 451.353\* Interior Maintenance: Ceiling dirty by wall vent near cell # 45

*Staff Bathroom*

105 CMR 451.123 Maintenance: Floor paint damaged

*CPO Office*

No Violations Noted

***First Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Wall board damaged in shower # 1

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 2 was leaking

*Slop Sink Closet*

No Violations Noted

***Second Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 30

*Showers*

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 1

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 1 was leaking

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2

***Third Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 1

*Slop Sink*

Unable to Inspect – No Longer Used

*Storage Closet*

Unable to Inspect – No Longer Used

*Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

**J6 Unit**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, bubbler outside unit out-of-order

***Common Area***

105 CMR 451.353\* Interior Maintenance: Ceiling dirty by wall vent near cell # 31

*Staff Bathroom*

105 CMR 451.123 Maintenance: Floor paint damaged

*CPO Office*

Unable to Inspect – Locked

*Staff Office*

No Violations Noted

*Slop Sink Closet*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing

***First Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1

105 CMR 451.123 Maintenance: Band aids and razor on floor in shower # 1

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 2

105 CMR 451.123 Maintenance: Soap scum on walls and floor in shower # 2

105 CMR 451.123 Maintenance: Trash on floor in shower # 2

105 CMR 451.123 Maintenance: Paint damaged on door frame in shower # 3

105 CMR 451.123 Maintenance: Floor drain covered in lint buildup in shower # 3

***Second Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Caulking was damaged in shower # 1

105 CMR 451.123 Maintenance: Floor tile damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2 and 3

***Third Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Caulking was moldy in shower # 1

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 2 was leaking

*Slop Sink Closet*

Unable to Inspect – No Longer Used

*Storage*

Unable to Inspect – No Longer Used

*Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

**J7 Unit**

*Orientation Rooms*

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 1

**Neads Training Room**

No Violations Noted

**Health Service Unit**

*Female Staff Breakroom # C-121*

No Violations Noted

*Staff Break Room # C-119A*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, utensils left uncovered

*Back Storage # C-120A*

No Violations Noted

*Exam Room # C-118A*

No Violations Noted

*Medical Director’s Office # C-117A*

No Violations Noted

*Office # C-116A*

Unable to Inspect – Locked

*Phlebotomy Room # C-114A*

Unable to Inspect – Locked

*Psychiatrist Office # C-113A*

No Violations Noted

*Nurse Practitioner’s Office # C-112A*

No Violations Noted

*Trauma Room # C-111A (Waste Log)*

No Violations Noted

*Exam Room/Biohazard Room # C-110A*

No Violations Noted

*Bathroom # C-107*

No Violations Noted

*Records # 109*

No Violations Noted

*Optometry Room # C-108A*

No Violations Noted

*Holding Cell # 102-104*

105 CMR 451.124 Water Supply: No cold water supplied to handwash sink in cell # 103

*Dental Exam Room # C-129 and C-130*

No Violations Noted

*X-Ray Room # C-127*

No Violations Noted

*Med Room # C-122*

Unable to Inspect – No Longer Used

*Med Room # C-124 & C-125B*

No Violations Noted

*Exam Room # C-126*

Unable to Inspect – In Use

*Medical Record Supervisor Room # 132*

No Violations Noted

*Slop Sink # 133*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing

**Medical Unit Cells**

*Cell # 102-112*

105 CMR 451.123 Maintenance: Wall vent covered with toilet paper in cell # 105

*Shower Unit*

105 CMR 451.123 Maintenance: Bench rusted in shower

*Nurse’s Control Area*

No Violations Noted

**K BUILDING**

*Staff Bathroom # C-101*

No Violations Noted

*Inmate Bathroom # C-102*

105 CMR 451.123\* Maintenance: Entrance door damaged

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Protestant Chapel*

105 CMR 451.350 Structural Maintenance: Ceiling windows leaking

*Catholic Chapel*

No Violations Noted

*Islamic Chapel*

105 CMR 451.350\* Structural Maintenance: Ceiling windows leaking

*Security Staff Rooms*

No Violations Noted

*Storage Rooms*

No Violations Noted

**L BUILDING**

*Inmate Processing Common Area*

No Violations Noted

*Property*

No Violations Noted

*Clothing Room*

No Violations Noted

*Offices*

No Violations Noted

*Staff Break Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Staff Bathroom*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Clothing Issue Room*

No Violations Noted

*Search Chair Room*

No Violations Noted

*Booking*

No Violations Noted

*Processing*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, handwash sink # 2 out-of-order

*Laundry/Storage*

No Violations Noted

*Upstairs Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, utensils left uncovered

*Upstairs Office Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, cold water handle stuck at handwash sink

**Dorms**

*Offices*

No Violations Noted

**Offices L1-3**

*Female Bathroom # L1-4*

No Violations Noted

*Male Bathroom # L1-5*

No Violations Noted

*Office # L1-7*

No Violations Noted

**Dorm Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

**Dorm L1**

105 CMR 451.330 Room Temperature: Room temperature 650F at bunks near exterior wall

105 CMR 451.350 Structural Maintenance: Windows not weathertight, cold air was coming in

*Common Area*

105 CMR 451.124\* Water Supply: Insufficient water supply in quantity and pressure at water bubbler

*Janitor’s Closet # L1-15*

No Violations Noted

*Storage # L1-11*

No Violations Noted

*Bathroom # L1-14*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1380F

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle was leaking at handwash sink # 1

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 4 was continuously running

*Shower Room # L1-13 A & B*

105 CMR 451.123 Maintenance: Ceiling paint damaged throughout

105 CMR 451.123 Maintenance: Floor damaged in shower # 1-10

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 1-10

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1-9

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, face plate damaged in shower # 1

105 CMR 451.123 Maintenance: Ceiling water damaged and in shower # 1 and 7

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower handle missing in shower # 2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 4 was leaking

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 1, 5, 6, 7, and 8

*Bathroom # L1-12*

105 CMR 451.123 Maintenance: Floor paint damaged

**Dorm L2**

*Common Area*

No Violations Noted

*Bathroom # L1-22*

105 CMR 451.123\* Maintenance: Floor epoxy damaged throughout

105 CMR 451.123\* Maintenance: Ceiling damaged

105 CMR 451.123 Maintenance: Handwash sink counter damaged

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1350F

*Shower Room # L1-23 A & B*

105 CMR 451.123 Maintenance: Ceiling paint damaged throughout Shower Room

105 CMR 451.123 Maintenance: Floor paint damaged outside showers

105 CMR 451.123 Maintenance: Ceiling water damaged in shower # 1

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure in shower # 2 and 8

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 4 was leaking

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 1, 3, 4, 5, 6, 7, 8, 9, and 10

105 CMR 451.123 Maintenance: Floor damaged in shower # 1, 3, 4, 5, 6, 7, 8, 9, and 10

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 2, 3, 4, 5, 8, and 9

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 10

*Bathroom # L1-24*

105 CMR 451.123\* Maintenance: Ceiling water damaged

105 CMR 451.123\* Maintenance: Floor damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 4 was not flushing properly

*Janitor’s Closet # L1-21*

No Violations Noted

**Laundry Area**

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, washers leaking

*Staff Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

**Modular Units**

Unable to Inspect – Closed

**OUTSIDE FACILITY**

**Store House**

*Box # 1 – Walk-In Freezer*

Unable to Inspect – Not Used

*Box #2 – Walk-In Refrigerator*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, wall damaged

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged

*Box # 3*

Unable to Inspect – Not Used

*Inmate Break Room*

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light out

*Chemical Storage Room # 4*

FC 4-903-11(A)(2) Protection of Clean Items, Storing: Single-Use Items not stored in an area where they are protected from contamination, stored uncovered above chemicals

*Slop Sink Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle leaking

105 CMR 451.353 Interior Maintenance: Wet mop stored in slop sink

*Male Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.123\* Maintenance: Door handle missing

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, hot water handle leaking

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water handle leaking

*Freezer # 5 – Storage*

Unable to Inspect – Not Used

*Cooler # 6 – Storage*

Unable to Inspect – Not Used

*Walk-in Refrigerator # 7*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged

*Freezer (in Walk-in Refrigerator # 7)*

No Violations Noted

*Staff Office*

No Violations Noted

*Staff Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 800F

105 CMR 451.126\* Water Supply: No cold water supplied to handwash sink

105 CMR 451.123\* Maintenance: Handwash sink dirty

*Break Area (by Staff Office)*

No Violations Noted

**Recycling Area**

105 CMR 451.141\* Screens: Screen damaged

*Inmate Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 910F

105 CMR 451.123 Maintenance: Wall vent dusty

*4-Compartment Sink*

No Violations Noted

***2nd Floor***

*Dry Goods Storage Room*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.350\* Structural Maintenance: Skylight leaking

*Slop Sink Room*

No Violations Noted

*Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

**VEHICLE TRAP**

*Control Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Light out

**TOWERS**

***Tower # 1***

Unable to Inspect – Closed

***Tower # 2***

105 CMR 451.141\* Screens: Screen missing

105 CMR 451.353\* Interior Maintenance: Wall left unfinished

105 CMR 451.353\* Interior Maintenance: Wall damaged around outlet

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, exterior of refrigerator damaged

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1010F

***Tower # 3***

105 CMR 451.350\* Structural Maintenance: Soffit damaged on outside of tower

***Tower # 4***

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.350\* Structural Maintenance: Window cracked

105 CMR 451.353\* Interior Maintenance: Outlet cover broken

***Tower # 5***

Unable to Inspect – Closed

***Tower # 6***

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 603 at the time of inspection.
2. At the time of inspection, the showers in J4 Unit were being re-grouted, it was stated by staff that the showers would be operational again the same day.
3. Building C, Building E, and the Training Building outside of the facility are no longer used and was not inspected by the CSP.
4. The CSP recommends numbering all showers throughout the institution. This will assist the CSP and Department of Correction employees to better recognize where issues exist.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Medeiros Environmental Health Inspector, CSP, BEH