



The Commonwealth of Massachusetts
 Executive Office of Health and Human Services
 Department of Public Health
 Bureau of Environmental Health
 Community Sanitation Program
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December 19, 2019

Michael Rodrigues, Superintendent
 MCI Concord
 965 Elm Street
 P.O. Box 9106
 Concord, MA 01742 (electronic copy)

Re: Facility Inspection – MCI Concord

Dear Superintendent Rodrigues:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of MCI Concord on December 11 and 12, 2019 accompanied by Robert Montalvo, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 93 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Amy Medeiros
 Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH
 Jana Ferguson, Director, BEH
 Steven Hughes, Director, CSP, BEH
 Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
 Carol A. Mici, Commissioner, DOC (electronic copy)
 Thomas Turco, Secretary, EOPSS (electronic copy)
 Nelson Alves, Director, Policy Development and Compliance Unit (electronic copy)
 Robert Montalvo, EHSO (electronic copy)
 Susan G. Rask, RS, Health Director, Concord Board of Health (electronic copy)
 Clerk, Massachusetts House of Representatives (electronic copy)
 Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

A BUILDING

Lobby

No Violations Noted

Janitor's Closet

No Violations Noted

Female Bathroom
105 CMR 451.123

Maintenance: Ceiling light out

Male Bathroom
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, urinal out-of-order

Administration Area

Male Bathroom

No Violations Noted

Janitor's Closet
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, slop sink leaking

Female Bathroom
105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, bubbler out-of-order outside bathroom

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, cold water handle leaking at handwash sink # 2

105 CMR 451.126

Hot Water: Hot water temperature recorded at 91⁰F

Offices

No Violations Noted

Coffee Station

No Violations Noted

Trap Area

No Violations Noted

Holding Tank

Cell A

No Violations Noted

Cell B

No Violations Noted

B BUILDING

Hallway (on Right)

Front Visitor's Bathroom
105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

<i>Slop Sink Closet</i> 105 CMR 451.353*	Interior Maintenance: Light shield missing
<i>Staff Bathroom</i>	No Violations Noted
<i>Training Room</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
<i>Computer Room</i>	No Violations Noted
Visiting Room	No Violations Noted
<i>Back Room (on Right)</i>	No Violations Noted
Treasurer's Office Area	No Violations Noted
<i>Inmate Bathroom (Urinalysis Bathroom)</i>	No Violations Noted
<i>Treasurer's Bathroom</i>	No Violations Noted
<i>Treasurer's Kitchenette</i>	No Violations Noted
<i>I.P.S.</i>	Unable to Inspect – Locked
B Corridor	
<i>Vending Machines</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted
<i>Slop Sink Closet</i>	No Violations Noted
<i>Male Staff Bathroom</i>	Unable to Inspect – In Use
<i>Female Staff Bathroom</i>	No Violations Noted
<i>Offices</i>	No Violations Noted
B Building Control	No Violations Noted

Control Bathroom

No Violations Noted

*Records (2nd floor)
105 CMR 451.123*

Maintenance: Light out in Male Bathroom

C BUILDING

Unable to Inspect – Closed

RHU

Property

No Violations Noted

Search Room # C1-3

No Violations Noted

Search Room # C1-4

No Violations Noted

Cell Extraction Room # C1-6

No Violations Noted

Lieutenant Office # C1-7

No Violations Noted

Sergeant Office # C1-8

No Violations Noted

Property # C1-9

No Violations Noted

Medical Exam Room # C1-10

No Violations Noted

Staff Bathroom # C1-11

No Violations Noted

Slop Sink Room # C1-62

No Violations Noted

Control

No Violations Noted

Bathroom # C1-21B

No Violations Noted

First Tier

Showers

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # C1-24 and C1-26

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # C1-24

105 CMR 451.123*

Maintenance: Ceiling vent dusty in shower # C1-61

105 CMR 451.123

Maintenance: Soap scum on floor in shower # C1-61

105 CMR 451.123

Maintenance: Soap scum on walls in shower # C1-61

<i>Cells</i>	
105 CMR 451.353	Interior Maintenance: Floor paint damaged in cell # C1-28, C1-35, and C1-36
105 CMR 451.353	Interior Maintenance: Paint damaged on heater in cell # C1-40
<i>Staff Break Room # C1-22</i>	
105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, utensils left uncovered
<i>Law Library # C1-23</i>	
	No Violations Noted
<i>Recreational Decks</i>	
	No Violations Noted
Second Tier	
<i>Slop Sink Room # C2-62</i>	
	No Violations Noted
<i>Showers</i>	
105 CMR 451.123	Maintenance: Light out in shower # C2-60
105 CMR 451.123	Maintenance: Floor paint damaged in shower # C2-25
<i>Cells</i>	
105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # C2-55
<i>Interview Room # C2-22</i>	
	No Violations Noted
<i>Law Library # C2-23</i>	
	No Violations Noted
<i>Recreational Deck</i>	
	No Violations Noted
<u>D BUILDING</u>	
Control Area	
	No Violations Noted
Food Service Area	
FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, floor surface rough throughout kitchen
<i>Storage Area</i>	
	No Violations Noted
<i>Mop Room</i>	
	No Violations Noted
<i>Chemical Closet</i>	
	No Violations Noted
<i>Milk Cooler # 2</i>	
	No Violations Noted

<i>Leftovers Cooler</i>	No Violations Noted
<i>Produce # 3</i>	No Violations Noted
<i>Vegetable Freezer & Paper Closet</i>	No Violations Noted
<i>Office</i>	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted
<i>Tool Storage Room (outside Inmate Bathroom)</i>	No Violations Noted
<i>Freezer # 6</i>	No Violations Noted
<i>Refrigerator # 5</i>	No Violations Noted
<i>Ice Machine</i>	No Violations Noted
<i>Bakery Storage</i> FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, floor tile damaged
<i>Halal Freezer</i>	No Violations Noted
<i>Kosher Freezer</i>	No Violations Noted
<i>Pots & Pans Room</i>	No Violations Noted
<i>Reach-In Warmers</i>	No Violations Noted
South Side	
<i>Kettles & Ovens Hood Area</i>	No Violations Noted
<i>Handwash Sink</i>	No Violations Noted
<i>Tray Prep</i>	No Violations Noted

Traulsen Cooler

No Violations Noted

Old Food Service Line

No Violations Noted

Food Warmers

No Violations Noted

South Side Dining Room

Unable to Inspect – No Longer Used

North Side

Hoods

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, hood ventilation system was not working

Handwash Sink

No Violations Noted

Tray Prep Tables

No Violations Noted

Food Service Line

No Violations Noted

Food Warmers

No Violations Noted

Mechanical Warewashing Room

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor surface damaged throughout room

North Side Dining Room

No Violations Noted

E BUILDING

Unable to Inspect – Closed

H BUILDING

Basement

H-1 Area

Unable to Inspect – No Longer Used

Workout Room

No Violations Noted

Inmate Bathroom

105 CMR 451.130

105 CMR 451.126

105 CMR 451.123

Plumbing: Plumbing not maintained in good repair, leak underneath handwash sink
Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink
Maintenance: Floor dirty

<i>Computer Rooms</i>	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
First Floor	
<i>Control</i>	No Violations Noted
<i>Control Bathroom</i>	No Violations Noted
<i>Gym</i> 105 CMR 451.344*	Illumination in Habitable Areas: Lights not functioning properly, several lights out
<i>Recreational Office</i>	No Violations Noted
<i>Mop Closet (in Gym)</i> 105 CMR 451.353	Interior Maintenance: Mop stored upside down
<i>CO Office</i>	No Violations Noted
<i>Staff Bathroom</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, hot water handle leaking at handwash sink
<i>Inmate Bathroom</i> 105 CMR 451.123 105 CMR 451.123	Maintenance: Toilet # 1 out-of-order Maintenance: Grout missing between floor tiles in stall # 1
<i>Slop Sink Room</i>	No Violations Noted
Barber Shop 105 CMR 451.344 105 CMR 451.353	Illumination in Habitable Areas: Light not functioning properly, light out Interior Maintenance: Light shield not secured to ceiling
<i>Barber Shop Closet</i>	No Violations Noted
Library	No Violations Noted
<i>Library Office</i>	No Violations Noted
<i>Library Bathroom</i>	No Violations Noted
Canteen	Unable to Inspect – Locked

Storage

Unable to Inspect – Locked

Second Floor

Inmate Bathroom

105 CMR 451.126*

Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 2

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, water bubbler near Female Staff Bathroom out-of-order

Slop Sink Room

No Violations Noted

Inmate Bathroom

Unable to Inspect – No Longer Used

Classrooms

Rooms

Unable to Inspect – In Use

Law Library

105 CMR 451.141*

Screens: Screens missing

I BUILDING

Control

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Handwash Sink Area

No Violations Noted

Staff Bathroom

No Violations Noted

Side Office

Unable to Inspect – Locked

Storage

No Violations Noted

Back Staff Bathroom

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 102⁰F

Back Inmate Bathroom

No Violations Noted

Back Storage Area

Unable to Inspect – Locked

Paint Shop Inmate Bathroom
No Violations Noted

Tool Control Officer's Bathroom
Unable to Inspect – Locked

Director of Engineering Office
No Violations Noted

Director of Engineering Bathroom
No Violations Noted

Back Staff Bathroom
No Violations Noted

J BUILDING

J Control Corridor

Female Staff Bathroom
105 CMR 451.126*
Water Supply: Discolored water observed at handwash sink

Male Staff Bathroom
105 CMR 451.123
Maintenance: Wall damaged above sink

Janitor's Closet
No Violations Noted

Building J Control
105 CMR 451.200*
Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Control Bathroom
105 CMR 451.123*
Maintenance: Floor dirty

Staff Kitchen & Dining Room

Kitchen Area

Inmate Bathroom
No Violations Noted

Pantry
No Violations Noted

Kettle Room
No Violations Noted

2-Compartment Sink
No Violations Noted

Handwash Sink
No Violations Noted

Dishwashing Area
No Violations Noted

<i>3-Compartment Sink</i>	No Violations Noted
<i>Food Service Line</i>	No Violations Noted
<i>Beverage Air Refrigerator</i>	No Violations Noted
<i>Ice Machine</i>	No Violations Noted
Back Hallway	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
<i>Refrigerators and Freezer Units</i>	
FC 4-501.11(B)	Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets damaged
FC 4-501.11(B)	Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets dirty
Baking and Prep Room	
FC 6-501.11	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, floor paint damaged
<i>Walk-in Refrigerator</i>	No Violations Noted
Outside-Dry Storage	No Violations Noted
Dining Room	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<u>Second Floor</u>	
Phase II Mental Health	
<i>Disciplinary Office</i>	Unable to Inspect – In Use
<i>Inmate Bathroom-Waiting Area</i>	No Violations Noted
<i>Staff Bathroom (across from Waiting Area)</i>	
105 CMR 451.124	Water Supply: No cold water supplied to handwash sink
<i>Janitor's Closet</i>	
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, backflow preventer leaking

Staff Bathroom (next to Janitor's Closet)

105 CMR 451.123* Maintenance: Ceiling damaged
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink
105 CMR 451.126 Hot Water: Hot water temperature recorded at 58⁰F

Office/Break Area

No Violations Noted

Interview Rooms

No Violations Noted

Offices

No Violations Noted

Classrooms

No Violations Noted

Phase II Classification (through secured door)

Staff Break Room

No Violations Noted

Female Staff Bathroom

105 CMR 451.126* Hot Water: Hot water temperature recorded at 95⁰F at handwash sink

Janitor's Closet

No Violations Noted

Male Staff Bathroom

No Violations Noted

Conference Room

No Violations Noted

Offices

No Violations Noted

Female Staff Bathroom

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

Janitor's Closet

No Violations Noted

Male Staff Bathroom

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

J Housing Units

Unit J1

105 CMR 451.321* Cell Size: Inadequate floor space in cells

Common Area

105 CMR 451.353 Interior Maintenance: Ceiling dirty by wall vent

Slop Sink

No Violations Noted

Staff Bathroom

No Violations Noted

CPO Office

No Violations Noted

Staff Office

No Violations Noted

First Tier

Cells

No Violations Noted

Showers

Unable to Inspect – In Use

Second Tier

Cells

No Violations Noted

Showers

105 CMR 451.123
105 CMR 451.123*

(Unable to Inspect Shower # 1 – In Use)
Maintenance: Caulking damaged in shower # 2
Maintenance: Floor tiles damaged in shower # 2

Third Tier

Cells

No Violations Noted

Showers

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123

Maintenance: Floor tiles damaged in shower # 1
Maintenance: Wall board damaged in shower # 1
Maintenance: Caulking damaged in shower # 1 and 2
Maintenance: Floor tiles damaged in shower # 2

Unit J2

105 CMR 451.321*

Cell Size: Inadequate floor space in cells

Common Area

No Violations Noted

Staff Bathroom

105 CMR 451.123*

Maintenance: Floor paint damaged

CPO Office

No Violations Noted

Slop Sink Closet

No Violations Noted

First Tier

Cells

105 CMR 451.330

Room Temperature: Room temperature 60⁰F in cell # 5

Showers

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1
105 CMR 451.123 Maintenance: Paint damaged on door frame in shower # 1
105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 2
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 2 was leaking
105 CMR 451.123 Maintenance: Bars of soap on floor in shower # 2

Second Tier

Cells

105 CMR 451.353* Interior Maintenance: Ceiling paint damaged in cell # 21 and 27
105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 25 and 26

Showers

105 CMR 451.123* Maintenance: Floor tiles damaged in shower # 1
105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1
105 CMR 451.123 Maintenance: Floor damaged in shower # 2
105 CMR 451.123 Maintenance: Paint damaged above entrance in shower # 2

Storage Closet

No Violations Noted

Third Tier

No Violations Noted

Cells

105 CMR 451.353* Interior Maintenance: Ceiling paint damaged in cell # 43

Showers

105 CMR 451.123* Maintenance: Floor tiles damaged in shower # 1
105 CMR 451.123 Maintenance: Bars of soap on floor in shower # 1

Slop Sink Closet

Unable to Inspect – No Longer Used

Storage Closet

Unable to Inspect – No Longer Used

Office

No Violations Noted

Unit J3

105 CMR 451.321* Cell Size: Inadequate floor space in cells

Common Area

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, light out

Staff Bathroom

105 CMR 451.123* Maintenance: Floor paint damaged
105 CMR 451.123* Maintenance: Unlabeled chemical bottles

CPO Office

Unable to Inspect – Locked

Slop Sink Closet

No Violations Noted

First Tier

Cells

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 8

Showers

105 CMR 451.123* Maintenance: Floor paint damaged in shower # 1 and 3
105 CMR 451.123 Maintenance: Shower floor damaged in shower # 1
105 CMR 451.123 Maintenance: Soap scum observed on shower curtain in shower # 2

Second Tier

Cells

105 CMR 451.353* Interior Maintenance: Ceiling paint damaged in cell # 25
105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 22

Showers

105 CMR 451.123 (Unable to Inspect Shower # 3 – In Use)
105 CMR 451.130 Maintenance: Floor tiles damaged in shower # 1 and 2
Plumbing: Plumbing not maintained in good repair, shower # 2 was leaking

Third Tier

Cells

No Violations Noted

Showers

105 CMR 451.123* Maintenance: Floor epoxy damaged in shower # 1
105 CMR 451.123 Maintenance: Door frame rusted in shower # 1 and 2

Slop Sink Closet

Unable to Inspect – Locked

Storage Closet

Unable to Inspect – No Longer Used

Office

No Violations Noted

Hallway outside J4 Unit

105 CMR 451.353* Interior Maintenance: Ceiling water damaged
105 CMR 451.353* Interior Maintenance: Ceiling tiles missing

Unit J4

105 CMR 451.321* Cell Size: Inadequate floor space in cells

Common Area

105 CMR 451.353* Interior Maintenance: Ceiling dirty by wall vent near cell # 30
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, backflow preventer leaking at slop sink

Staff Bathroom

No Violations Noted

CPO Office

No Violations Noted

Staff Office

No Violations Noted

First Tier

Cells

No Violations Noted

Showers

105 CMR 451.123*

105 CMR 451.123*

(Unable to Inspect Shower # 2 – Under Construction)

Maintenance: Floor tiles damaged in shower # 1

Maintenance: Wall board damaged in shower # 1

Slop Sink

No Violations Noted

Second Tier

Cells

No Violations Noted

Showers

Unable to Inspect – Under Construction

Third Tier

Cells

No Violations Noted

Showers

Unable to Inspect – Under Construction

Slop Sink Closet

Unable to Inspect – No Longer Used

Storage Closet

Unable to Inspect – No Longer Used

J5 Unit

105 CMR 451.321*

Cell Size: Inadequate floor space in cells

Common Area

105 CMR 451.353*

Interior Maintenance: Ceiling dirty by wall vent near cell # 45

Staff Bathroom

105 CMR 451.123

Maintenance: Floor paint damaged

CPO Office

No Violations Noted

First Tier

Cells

No Violations Noted

Showers

105 CMR 451.123
105 CMR 451.123*
105 CMR 451.130

Maintenance: Wall board damaged in shower # 1
Maintenance: Floor tiles damaged in shower # 2
Plumbing: Plumbing not maintained in good repair, shower # 2 was leaking

Slop Sink Closet

No Violations Noted

Second Tier

Cells

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 30

Showers

105 CMR 451.123
105 CMR 451.130
105 CMR 451.123

Maintenance: Floor tiles damaged in shower # 1
Plumbing: Plumbing not maintained in good repair, shower # 1 was leaking
Maintenance: Soap scum on walls in shower # 2

Third Tier

Cells

No Violations Noted

Showers

105 CMR 451.123

Maintenance: Floor tiles damaged in shower # 1

Slop Sink

Unable to Inspect – No Longer Used

Storage Closet

Unable to Inspect – No Longer Used

Office

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

J6 Unit

105 CMR 451.321*
105 CMR 451.130*

Cell Size: Inadequate floor space in cells
Plumbing: Plumbing not maintained in good repair, bubbler outside unit out-of-order

Common Area

105 CMR 451.353*

Interior Maintenance: Ceiling dirty by wall vent near cell # 31

Staff Bathroom

105 CMR 451.123

Maintenance: Floor paint damaged

CPO Office

Unable to Inspect – Locked

Staff Office

No Violations Noted

Slop Sink Closet

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, drain cover missing

First Tier

Cells

No Violations Noted

Showers

105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Maintenance: Floor damaged in shower # 1
Maintenance: Band aids and razor on floor in shower # 1
Maintenance: Floor tiles damaged in shower # 2
Maintenance: Soap scum on walls and floor in shower # 2
Maintenance: Trash on floor in shower # 2
Maintenance: Paint damaged on door frame in shower # 3
Maintenance: Floor drain covered in lint buildup in shower # 3

Second Tier

Cells

No Violations Noted

Showers

105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Maintenance: Caulking was damaged in shower # 1
Maintenance: Floor tile damaged in shower # 1 and 2
Maintenance: Soap scum on walls in shower # 2 and 3

Third Tier

Cells

No Violations Noted

Showers

105 CMR 451.123
105 CMR 451.123
105 CMR 451.130

Maintenance: Caulking was moldy in shower # 1
Maintenance: Floor tiles damaged in shower # 2
Plumbing: Plumbing not maintained in good repair, shower # 2 was leaking

Slop Sink Closet

Unable to Inspect – No Longer Used

Storage

Unable to Inspect – No Longer Used

Office

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

J7 Unit

Orientation Rooms

105 CMR 451.124

Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink # 1

Needs Training Room

No Violations Noted

Health Service Unit

Female Staff Breakroom # C-121

No Violations Noted

Staff Break Room # C-119A

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, utensils left uncovered

Back Storage # C-120A

No Violations Noted

Exam Room # C-118A

No Violations Noted

Medical Director's Office # C-117A

No Violations Noted

Office # C-116A

Unable to Inspect – Locked

Phlebotomy Room # C-114A

Unable to Inspect – Locked

Psychiatrist Office # C-113A

No Violations Noted

Nurse Practitioner's Office # C-112A

No Violations Noted

Trauma Room # C-111A (Waste Log)

No Violations Noted

Exam Room/Biohazard Room # C-110A

No Violations Noted

Bathroom # C-107

No Violations Noted

Records # 109

No Violations Noted

Optometry Room # C-108A

No Violations Noted

Holding Cell # 102-104

105 CMR 451.124

Water Supply: No cold water supplied to handwash sink in cell # 103

Dental Exam Room # C-129 and C-130

No Violations Noted

X-Ray Room # C-127

No Violations Noted

Med Room # C-122

Unable to Inspect – No Longer Used

Med Room # C-124 & C-125B

No Violations Noted

Exam Room # C-126

Unable to Inspect – In Use

Medical Record Supervisor Room # 132

No Violations Noted

Slop Sink # 133

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, drain cover missing

Medical Unit Cells

Cell # 102-112

105 CMR 451.123

Maintenance: Wall vent covered with toilet paper in cell # 105

Shower Unit

105 CMR 451.123

Maintenance: Bench rusted in shower

Nurse's Control Area

No Violations Noted

K BUILDING

Staff Bathroom # C-101

No Violations Noted

Inmate Bathroom # C-102

105 CMR 451.123*

Maintenance: Entrance door damaged

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Protestant Chapel

105 CMR 451.350

Structural Maintenance: Ceiling windows leaking

Catholic Chapel

No Violations Noted

Islamic Chapel

105 CMR 451.350*

Structural Maintenance: Ceiling windows leaking

Security Staff Rooms

No Violations Noted

Storage Rooms

No Violations Noted

L BUILDING

Inmate Processing Common Area

No Violations Noted

Property

No Violations Noted

<i>Clothing Room</i>	No Violations Noted
<i>Offices</i>	No Violations Noted
<i>Staff Break Room</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
<i>Staff Bathroom</i> 105 CMR 451.353*	Interior Maintenance: Ceiling vent dusty
<i>Clothing Issue Room</i>	No Violations Noted
<i>Search Chair Room</i>	No Violations Noted
<i>Booking</i>	No Violations Noted
<i>Processing</i>	No Violations Noted
<i>Inmate Bathroom</i> 105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, handwash sink # 2 out-of-order
<i>Laundry/Storage</i>	No Violations Noted
<i>Upstairs Office</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, utensils left uncovered
<i>Upstairs Office Bathroom</i> 105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, cold water handle stuck at handwash sink
<u>Dorms</u>	
<i>Offices</i>	No Violations Noted
Offices L1-3	
<i>Female Bathroom # L1-4</i>	No Violations Noted
<i>Male Bathroom # L1-5</i>	No Violations Noted
<i>Office # L1-7</i>	No Violations Noted

Dorm Control

No Violations Noted

Control Bathroom

No Violations Noted

Dorm L1

105 CMR 451.330

Room Temperature: Room temperature 65⁰F at bunks near exterior wall

105 CMR 451.350

Structural Maintenance: Windows not weathertight, cold air was coming in

Common Area

105 CMR 451.124*

Water Supply: Insufficient water supply in quantity and pressure at water bubbler

Janitor's Closet # L1-15

No Violations Noted

Storage # L1-11

No Violations Noted

Bathroom # L1-14

105 CMR 451.123*

Maintenance: Floor paint damaged

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 138⁰F

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water handle was leaking at handwash sink # 1

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, toilet # 4 was continuously running

Shower Room # L1-13 A & B

105 CMR 451.123

Maintenance: Ceiling paint damaged throughout

105 CMR 451.123

Maintenance: Floor damaged in shower # 1-10

105 CMR 451.123

Maintenance: Floor paint damaged in shower # 1-10

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1-9

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, face plate damaged in shower # 1

105 CMR 451.123

Maintenance: Ceiling water damaged and in shower # 1 and 7

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower handle missing in shower # 2

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower # 4 was leaking

105 CMR 451.123

Maintenance: Baseboard damaged in shower # 1, 5, 6, 7, and 8

Bathroom # L1-12

105 CMR 451.123

Maintenance: Floor paint damaged

Dorm L2

Common Area

No Violations Noted

Bathroom # L1-22

105 CMR 451.123*

Maintenance: Floor epoxy damaged throughout

105 CMR 451.123*

Maintenance: Ceiling damaged

105 CMR 451.123

Maintenance: Handwash sink counter damaged

105 CMR 451.126

Hot Water: Hot water temperature recorded at 135⁰F

Shower Room # L1-23 A & B

105 CMR 451.123 Maintenance: Ceiling paint damaged throughout Shower Room
105 CMR 451.123 Maintenance: Floor paint damaged outside showers
105 CMR 451.123 Maintenance: Ceiling water damaged in shower # 1
105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure in shower # 2 and 8
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 4 was leaking
105 CMR 451.123 Maintenance: Floor paint damaged in shower # 1, 3, 4, 5, 6, 7, 8, 9, and 10
105 CMR 451.123 Maintenance: Floor damaged in shower # 1, 3, 4, 5, 6, 7, 8, 9, and 10
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 2, 3, 4, 5, 8, and 9
105 CMR 451.123 Maintenance: Baseboard damaged in shower # 10

Bathroom # L1-24

105 CMR 451.123* Maintenance: Ceiling water damaged
105 CMR 451.123* Maintenance: Floor damaged
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 4 was not flushing properly

Janitor's Closet # L1-21

No Violations Noted

Laundry Area

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, washers leaking

Staff Office

No Violations Noted

Staff Bathroom

No Violations Noted

Inmate Bathroom

No Violations Noted

Modular Units

Unable to Inspect – Closed

OUTSIDE FACILITY

Store House

Box # 1 – Walk-In Freezer

Unable to Inspect – Not Used

Box #2 – Walk-In Refrigerator

FC 4-501.11(A)* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, wall damaged

FC 6-501.11* Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged

Box # 3

Unable to Inspect – Not Used

Inmate Break Room

105 CMR 451.344* Illumination in Habitable Areas: Light not functioning properly, light out

Chemical Storage Room # 4

FC 4-903-11(A)(2) Protection of Clean Items, Storing: Single-Use Items not stored in an area where they are protected from contamination, stored uncovered above chemicals

<i>Slop Sink Room</i> 105 CMR 451.130 105 CMR 451.353	Plumbing: Plumbing not maintained in good repair, hot water handle leaking Interior Maintenance: Wet mop stored in slop sink
<i>Male Bathroom</i> 105 CMR 451.123* 105 CMR 451.123* 105 CMR 451.130* 105 CMR 451.130	Maintenance: Ceiling vent dusty Maintenance: Door handle missing Plumbing: Plumbing not maintained in good repair, hot water handle leaking Plumbing: Plumbing not maintained in good repair, cold water handle leaking
<i>Freezer # 5 – Storage</i>	Unable to Inspect – Not Used
<i>Cooler # 6 – Storage</i>	Unable to Inspect – Not Used
<i>Walk-in Refrigerator # 7</i> FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged
<i>Freezer (in Walk-in Refrigerator # 7)</i>	No Violations Noted
<i>Staff Office</i>	No Violations Noted
<i>Staff Bathroom</i> 105 CMR 451.126* 105 CMR 451.126* 105 CMR 451.123*	Hot Water: Hot water temperature recorded at 80 ⁰ F Water Supply: No cold water supplied to handwash sink Maintenance: Handwash sink dirty
<i>Break Area (by Staff Office)</i>	No Violations Noted
Recycling Area 105 CMR 451.141*	Screens: Screen damaged
<i>Inmate Bathroom</i> 105 CMR 451.126* 105 CMR 451.123	Hot Water: Hot water temperature recorded at 91 ⁰ F Maintenance: Wall vent dusty
<i>4-Compartment Sink</i>	No Violations Noted
2nd Floor	
<i>Dry Goods Storage Room</i> 105 CMR 451.353* 105 CMR 451.350*	Interior Maintenance: Ceiling paint damaged Structural Maintenance: Skylight leaking
<i>Slop Sink Room</i>	No Violations Noted
<i>Bathroom</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

VEHICLE TRAP

Control Area

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Staff Bathroom

105 CMR 451.123*

Maintenance: Light out

TOWERS

Tower # 1

Unable to Inspect – Closed

Tower # 2

105 CMR 451.141*

Screens: Screen missing

105 CMR 451.353*

Interior Maintenance: Wall left unfinished

105 CMR 451.353*

Interior Maintenance: Wall damaged around outlet

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, exterior of refrigerator damaged

105 CMR 451.126

Hot Water: Hot water temperature recorded at 101⁰F

Tower # 3

105 CMR 451.350*

Structural Maintenance: Soffit damaged on outside of tower

Tower # 4

105 CMR 451.350*

Structural Maintenance: Ceiling damaged

105 CMR 451.350*

Structural Maintenance: Window cracked

105 CMR 451.353*

Interior Maintenance: Outlet cover broken

Tower # 5

Unable to Inspect – Closed

Tower # 6

No Violations Noted

Observations and Recommendations

1. The inmate population was 603 at the time of inspection.
2. At the time of inspection, the showers in J4 Unit were being re-grouted, it was stated by staff that the showers would be operational again the same day.
3. Building C, Building E, and the Training Building outside of the facility are no longer used and was not inspected by the CSP.
4. The CSP recommends numbering all showers throughout the institution. This will assist the CSP and Department of Correction employees to better recognize where issues exist.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Medeiros
Environmental Health Inspector, CSP, BEH