



The Commonwealth of Massachusetts  
 Executive Office of Health and Human Services  
 Department of Public Health  
 Bureau of Environmental Health  
 Community Sanitation Program  
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December 20, 2016

Douglas W. DeMoura, Superintendent  
 MCI Concord  
 965 Elm Street  
 P.O. Box 9106  
 Concord, MA 01742

Re: Facility Inspection – MCI Concord

Dear Superintendent DeMoura:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of MCI Concord on December 6, 7, and 9, 2016 accompanied by Sergeant George Frascarelli and Maurice Campbell, Environmental Health and Safety/Fire Safety Officers. Violations noted during the inspection are listed below including 10 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

*(\* indicates conditions documented on previous inspection reports)*

**A BUILDING**

*Lobby*

No Violations Noted

*Janitor's Closet*

No Violations Noted

*Female Bathroom*

105 CMR 451.123  
 105 CMR 451.123

Maintenance: Door paint peeling  
 Maintenance: Ceiling vent dusty

*Male Bathroom*

No Violations Noted

**Administration Area**

*Male Bathroom*

No Violations Noted

*Janitor's Closet*

Unable to Inspect – Locked

*Female Bathroom*

No Violations Noted

*Offices*

No Violations Noted

*Coffee Station*

No Violations Noted

**Trap Area**

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

***Holding Tank***

*Cell A*

No Violations Noted

*Cell B*

No Violations Noted

**B BUILDING**

***Visitor's Bathrooms***

*Front Visitor's Bathroom*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Training Room*

105 CMR 451.353

Interior Maintenance: Ceiling tiles water stained

*Computer Room*

No Violations Noted

***Visiting Room***

105 CMR 451.353

Interior Maintenance: Floor tiles damaged under vending machine

*Back Room*

No Violations Noted

***Treasurer's Office Area***

No Violations Noted

*Inmate Bathroom (Urinalysis Bathroom)*

No Violations Noted

*Treasurer's Bathroom*

No Violations Noted

*Treasurer's Kitchenette*

No Violations Noted

**B Corridor**

*Inmate Bathroom*

No Violations Noted

*Vending Machines*

No Violations Noted

*Slop Sink Room*

No Violations Noted

*Male Staff Bathroom*

Unable to Inspect – Occupied

*Female Staff Bathroom*

No Violations Noted

**B Building Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

**C BUILDING**

**Control**

No Violations Noted

**First Tier**

*Slop Sink Room*

No Violations Noted

*Showers*

105 CMR 451.121(A)

Privacy: No privacy partition between showers

105 CMR 451.123

Maintenance: Soap scum on shower curtains in left and right shower

105 CMR 451.123

Maintenance: Grout dirty, possible mold/mildew in right shower

105 CMR 451.123

Maintenance: Poor ventilation, water present on ceiling in right shower

105 CMR 451.123

Maintenance: Floor unfinished around drain in right shower

105 CMR 451.123

Maintenance: One showerhead leaking in right and left shower

*Cells*

105 CMR 451.350

Structural Maintenance: Window not weathertight, covered with plastic in cell # 13

*Day Room*

105 CMR 451.353

Interior Maintenance: Window panels missing at entrance

## **Second Tier**

### *CO Break Area*

No Violations Noted

### *Staff Bathroom*

No Violations Noted

### *Slop Sink Room*

No Violations Noted

### *Showers*

105 CMR 451.121(A)  
105 CMR 451.123

Privacy: No privacy partition between showers  
Maintenance: Floor and wall tile surface rough in right shower

### *Cells*

105 CMR 451.353  
105 CMR 451.353  
105 CMR 451.141

Interior Maintenance: Ceiling paint peeling in cell # 42, covered with plastic  
Interior Maintenance: Trash in window in cell # 30  
Screens: Screen damaged in cell # 26

### *Day Room*

105 CMR 451.353

Interior Maintenance: Trash in windows

## **Basement**

Not Inspected – Not Used

## **SMU**

### *SMU Property*

No Violations Noted

### *Search Room # C1-3*

No Violations Noted

### *Search Room # C1-4*

No Violations Noted

### *Cell Extraction Room # C1-6*

No Violations Noted

### *Lieutenant Office # C1-7*

No Violations Noted

### *Sergeant Office # C1-8*

No Violations Noted

### *Property # C1-9*

No Violations Noted

### *Medical Exam Room # C1-10*

No Violations Noted

### *Staff Bathroom # C1-11*

No Violations Noted

*Slop Sink Room # C1-62*

105 CMR 451.353

Interior Maintenance: Ceiling paint peeling

**Control**

No Violations Noted

*Bathroom # C1-21B*

No Violations Noted

**First Tier**

*Showers*

105 CMR 451.123

Maintenance: Soap scum on walls and floor in shower # C1-24, C1-25, C1-26, C1-60, and C1-61

105 CMR 451.123

Maintenance: Soap scum on bench in shower # C1-60

105 CMR 451.123

Maintenance: Door paint peeling on outside of shower # C1-24

*Cells*

No Violations Noted

*Staff Break Room # C1-22*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Law Library # C1-23*

No Violations Noted

*Recreational Decks*

105 CMR 451.360

Protective Measures: Effective measures against the presence of birds on the premises not taken, bird feces covered the deck

**Second Tier**

*Slop Sink Room # C2-62*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover missing

105 CMR 451.353

Interior Maintenance: Wall damaged near sink

*Showers*

105 CMR 451.123

Maintenance: Soap scum on walls and floor in shower # C2-24, C2-25, C2-26, C2-60, and C2-61

105 CMR 451.123

Maintenance: Ceiling vent dusty in shower # C2-24

105 CMR 451.123

Maintenance: Floor surface rough in shower # C2-24

*Cells*

105 CMR 451.103

Mattresses: Mattress damaged in cell # 229

*Counselor's Office # C2-22*

No Violations Noted

*Law Library # C2-23*

No Violations Noted

*Recreational Deck*

No Violations Noted.

## D BUILDING

### **Food Service Area**

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, floor surface rough throughout kitchen

### *Storage Area*

No Violations Noted

### *Mop Room*

No Violations Noted

### *Milk Cooler*

No Violations Noted

### *Prep and Leftover Cooler*

No Violations Noted

### *Produce Cooler*

FC 3-305.11(A)(2) Preventing Contamination from Premises: Food exposed to dust, fans in cooler dusty

### *Ice Machine*

No Violations Noted

### *Staff Office*

No Violations Noted

### *Staff Bathroom*

No Violations Noted

### *Inmate Bathroom*

FC 5-202.12(A) Plumbing System, Design: Handwashing sinks water temperature recorded at 138<sup>0</sup>F

### *Tool Storage Room*

No Violations Noted

### *Freezer # 6*

No Violations Noted

### *Bread Refrigerator # 5*

No Violations Noted

### *Bakery Storage*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, floor tile damaged

### *Halal Freezer*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gasket damaged

### *Kosher Freezer*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gasket damaged

### *Refrigerator Unit*

No Violations Noted

*Pots and Pans Room*

No Violations Noted

*Reach-In Warmers*

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gasket damaged

**South Side**

*Kettles and Ovens Hood Area*

No Violations Noted

*Handwash Sink*

FC 5-202.12(A)

FC 6-501.12(A)

Plumbing System, Design: Handwashing sinks water temperature recorded at 140°F  
Maintenance and Operation; Cleaning: Facility not cleaned properly, ceiling vent dusty above sink

*Tray Prep*

No Violations Noted

*Traulsen Cooler*

No Violations Noted

*Old Food Service Line*

No Violations Noted

*Food Warmers*

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged

*South Side Dining Room*

Not Inspected – Not Used

**North Side**

*Hoods*

No Violations Noted

*Handwash Sink*

FC 5-202.12(A)

Plumbing System, Design: Handwashing sinks water temperature recorded at 135°F

*Tray Prep Tables*

No Violations Noted

*Old Food Service Line*

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

*Food Warmers*

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged

*North Side Dining Room*

No Violations Noted

*Mechanical Warewashing Room*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, floor surface damaged throughout room  
FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, ceiling leaking near light fixture

**E BUILDING**

Unable to Inspect – Closed

**H BUILDING**

**Basement**

*H-1 Area*

No Violations Noted

*Workout Room*

105 CMR 451.353 Interior Maintenance: Workout equipment padding damaged  
105 CMR 451.353 Interior Maintenance: Ceiling paint peeling near pipes in back corner

*Inmate Bathroom*

No Violations Noted

**First Floor**

*Control*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Gym*

No Violations Noted

*Recreational Office*

No Violations Noted

*Mop Closet*

No Violations Noted

*CO Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Slop Sink Room*

No Violations Noted

*Barber Shop*

No Violations Noted

*Barber Shop Closet*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Library*

105 CMR 451.141\*

Screens: Screens missing in upper windows

*Library Bathroom*

105 CMR 451.123

105 CMR 451.123

Maintenance: Mirror not secure to wall

Maintenance: Ceiling vent dusty

*Canteen*

No Violations Noted

*Storage*

No Violations Noted

**Second Floor**

*Inmate Bathroom*

105 CMR 451.130\*

105 CMR 451.123

Plumbing: Plumbing not maintained in good repair, toilet # 2 out-of-order

Maintenance: Floor dirty, water stained

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Slop Sink Room*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Classrooms*

No Violations Noted

*Law Library*

No Violations Noted

**I BUILDING**

*Control*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Handwash Sink Area*

No Violations Noted

*Side Office*

No Violations Noted

*Storage*

No Violations Noted

*Back Staff Bathroom*

No Violations Noted

*Back Inmate Bathroom*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink not working properly, low water pressure

*Back Storage Area*

105 CMR 451.353

105 CMR 451.353

105 CMR 451.350\*

Interior Maintenance: Wall paint peeling

Interior Maintenance: Ceiling paint peeling

Structural Maintenance: Roll-down door not weathertight

*Paint Shop Trap and Bathroom*

No Violations Noted

*Paint Shop Inmate Bathroom*

No Violations Noted

*Tool Control Officer's Bathroom*

No Violations Noted

*Director of Engineering Office*

No Violations Noted

*Director of Engineering Bathroom*

No Violations Noted

**J BUILDING**

105 CMR 451.353

Interior Maintenance: Ceiling tiles water stained in hallway outside bathrooms and control

**J Control Corridor**

*Female Staff Bathroom*

No Violations Noted

*Male Staff Bathroom*

105 CMR 451.123

Maintenance: Floor tiles not secure near stall entrance

*Janitor's Closet*

No Violations Noted

**Building J Control**

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\*

105 CMR 451.123

Maintenance: Ceiling vent dusty

Maintenance: Ceiling dirty

**Staff Kitchen and Dining Room**

*Outside-Dry Storage*

No Violations Noted

*Back Hallway*

No Violations Noted

*Refrigerators and Freezer Units*

No Violations Noted

*Staff Bathroom*

No Violations Noted

***Baking and Prep Room***

No Violations Noted

*Walk-in Refrigerator*

FC 6-202.11(A)

Design, Construction, and Installation; Functionality: Light bulbs not shatter-resistant or protected by light shields, light shield missing

**Kitchen Area**

*Inmate Bathroom*

No Violations Noted

*Pantry*

FC 6-404.11

Location and Placement; Distressed Merchandise: Dented cans not properly segregated, dented can observed

*Kettle Room*

No Violations Noted

*2-Compartment Sink*

No Violations Noted

*Dishwashing Area*

FC 4-501.112(A)(2)

Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machine

*3-Bay Sink*

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, ceiling vent dusty

*Food Service Line*

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, floor dirty in open area of serving line

*Beverage Air Refrigerator*

FC 6-501.114(A)

Maintenance and Operations; Maintaining Premises: Nonfunctional equipment not repaired or removed from premises, refrigerator re-used as storage

*Ice Machine*

No Violations Noted

**Dining Room**

No Violations Noted

*Janitor's Closet*

No Violations Noted

**Second Floor**

**Phase II Classification**

*Conference Room*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Janitor's Closet*

No Violations Noted

*Male Staff Bathroom*

Unable to Inspect – Occupied

*Staff Dining Room*

No Violations Noted

*Offices*

No Violations Noted

*Slop Sink Room*

105 CMR 451.353

Interior Maintenance: Wall damaged under faucet

**Phase II Mental Health**

*Inmate Bathroom-Waiting Area*

Unable to Inspect – Occupied

*Staff Bathroom # 1*

No Violations Noted

*Janitor's Closet*

No Violations Noted

*Staff Bathroom # 2*

No Violations Noted

*Office/Break Area*

No Violations Noted

*Client Rooms*

No Violations Noted

*Classrooms*

No Violations Noted

**J Housing Units**

**Unit J1**

***Common Area***

105 CMR 451.353

Interior Maintenance: Ceiling dirty near wall vent by cell # 30

*Staff Bathroom*

No Violations Noted

*CPO Office*

No Violations Noted

*Staff Office*

No Violations Noted

***First Tier***

*Showers*

No Violations Noted

*Slop Sink*

No Violations Noted

***Second Tier***

105 CMR 451.353

Interior Maintenance: Ceiling paint peeling outside cells

*Showers*

105 CMR 451.123

Maintenance: Soap scum on shower curtain in right and left shower

105 CMR 451.123

Maintenance: Paint peeling on light fixture in left shower

105 CMR 451.123

Maintenance: Floor tiles damaged in right and left shower

***Third Tier***

*Showers*

105 CMR 451.123

Maintenance: Floor tiles damaged in left shower

105 CMR 451.123

Maintenance: Light out in right shower

*Slop Sink Closet*

No Violations Noted

***Cells***

105 CMR 451.322\*

Cell Size: Inadequate floor space in all cells

***Unit J2***

***Common Area***

105 CMR 451.353

Interior Maintenance: Ceiling return vents dusty

105 CMR 451.353

Interior Maintenance: Wall paint damaged by cell # 45

105 CMR 451.353

Interior Maintenance: Door locking chase rusted by cell # 45

105 CMR 451.350

Structural Maintenance: Ceiling leaking in corner of unit by cell # 45

*Staff Bathroom*

105 CMR 451.353

Interior Maintenance: Floor paint damaged

*CPO Office*

No Violations Noted

*Staff Office*

No Violations Noted

***First Tier***

105 CMR 451.353

Interior Maintenance: Ceiling paint peeling outside showers

*Showers*

105 CMR 451.123

Maintenance: Soap scum on shower curtains in shower # 1, 2, and 3

*Slop Sink Closet*

No Violations Noted

***Second Tier***

105 CMR 451.353

Interior Maintenance: Ceiling paint peeling outside cells

*Showers*

105 CMR 451.123 Maintenance: Debris in wall vent in shower # 1  
105 CMR 451.123 Maintenance: Wall vent dusty in shower # 2  
105 CMR 451.123 Maintenance: Floor surface damaged in shower # 2  
105 CMR 451.123\* Maintenance: Floor tile damaged in shower # 3

*Storage Closet*

Not Inspected – No Longer Used

**Third Tier**

*Showers*

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 1 and 2  
105 CMR 451.123 Maintenance: Floor tile damaged in shower # 1

*Slop Sink Closet*

Not Inspected – No Longer Used

*Storage Closet*

Not Inspected – No Longer Used

**Cells**

105 CMR 451.322\* Cell Size: Inadequate floor space in all cells

**Unit J3**

**Common Area**

105 CMR 451.353 Interior Maintenance: Ceiling damaged  
105 CMR 451.353 Interior Maintenance: Ceiling return vent dusty

*Staff Bathroom*

105 CMR 451.353 Interior Maintenance: Floor paint damaged

*CPO Office*

No Violations Noted

*Staff Office*

No Violations Noted

**First Tier**

105 CMR 451.353 Interior Maintenance: Light shield filled with debris outside showers

*Showers*

105 CMR 451.123 Maintenance: Wall vent rusted in shower # 2  
105 CMR 451.123 Maintenance: Floor tile damaged in shower # 2  
105 CMR 451.123 Maintenance: Floor paint damaged in shower # 3  
105 CMR 451.123 Maintenance: Light out in shower # 3

*Slop Sink Closet*

105 CMR 451.353 Interior Maintenance: Wall vent dusty

**Second Tier**

*Showers*

105 CMR 451.123 Maintenance: Soap scum on shower curtains in shower # 1 and 2  
105 CMR 451.123 Maintenance: Floor tiles damaged at entrance of shower # 1  
105 CMR 451.123 Maintenance: Floor tile damaged in shower # 2

**Third Tier**

*Showers*

105 CMR 451.123 Maintenance: Floor tiles cracked in right shower  
105 CMR 451.123 Maintenance: Floor damaged in left shower

*Slop Sink Closet*

Not Inspected – No Longer Used

*Storage Closet*

Not Inspected – No Longer Used

**Cells**

105 CMR 451.322\* Cell Size: Inadequate floor space in all cells

**Unit J4**

**Common Area**

105 CMR 451.353 Interior Maintenance: Ceiling return vent dusty  
105 CMR 451.353 Interior Maintenance: Wall mounted fans dusty  
105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottles

*Staff Bathroom*

No Violations Noted

*CPO Office*

No Violations Noted

*Staff Office*

No Violations Noted

**First Tier**

105 CMR 451.353 Interior Maintenance: Microwave shelf not secure to wall

*Showers*

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 1 and 2  
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, showerhead leaking in shower # 1 and 2

*Slop Sink*

No Violations Noted

**Second Tier**

105 CMR 451.353 Interior Maintenance: Water stains on wall between cell # 14 and 15

*Showers*

105 CMR 451.123 Maintenance: Soap scum on shower curtains in shower # 1 and 2  
105 CMR 451.123 Maintenance: Debris in wall vent in shower # 2

*Showers*

105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.130

Maintenance: Soap scum on floor in shower # 1  
Maintenance: Soap scum on shower curtain in shower # 1 and 2  
Plumbing: Plumbing not maintained in good repair, showerhead leaking in shower # 2

*Slop Sink Closet*

Not Inspected – No Longer Used

*Storage Closet*

Not Inspected – No Longer Used

**Cells**

105 CMR 451.322\*  
105 CMR 451.353

Cell Size: Inadequate floor space in all cells  
Interior Maintenance: Ceiling paint peeling in cell # 18

**Unit J5**

**Common Area**

105 CMR 451.353  
105 CMR 451.353

Interior Maintenance: Ceiling dirty by wall vent near cell # 45  
Interior Maintenance: Ceiling return vent dusty

*Staff Bathroom*

No Violations Noted

*CPO Office*

No Violations Noted

*Staff Office*

No Violations Noted

**First Tier**

*Showers*

105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123

Maintenance: Floor epoxy damaged in shower # 1  
Maintenance: Floor tile damaged in shower # 2  
Maintenance: Soap scum on shower curtain in shower # 1 and 2  
Maintenance: Wall vent rusted in shower # 1

*Slop Sink Closet*

105 CMR 451.353

Interior Maintenance: Wall chase damaged under slop sink

**Second Tier**

*Showers*

105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123

Maintenance: Soap scum on shower curtains in shower # 1, 2, and 3  
Maintenance: Wall paneling not secure in shower # 1  
Maintenance: Floor tiles damaged in shower # 1 and 3  
Maintenance: Debris in wall vent in shower # 3

**Third Tier**

*Showers*

105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123

Maintenance: Floor tiles damaged in shower # 2  
Maintenance: Floor damaged in shower # 1  
Maintenance: Soap scum on walls in shower # 1  
Maintenance: Soap scum on shower curtain in shower # 1 and 2

*Slop Sink Closet*

Not Inspected – No Longer Used

*Staff Room*

Not Inspected – No Longer Used

**Cells**

105 CMR 451.322\*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353

Interior Maintenance: Ceiling paint peeling in cell # 2, 3, 4, 26, and 28

**Unit J6**

**Common Area**

105 CMR 451.353

Interior Maintenance: Ceiling dirty by wall vent near cell # 31

105 CMR 451.350

Structural Maintenance: Ceiling cracked

105 CMR 451.350

Structural Maintenance: Ceiling leaking by cell # 35

105 CMR 451.353

Interior Maintenance: Door locking wall chase rusted by cell # 35

105 CMR 451.353

Interior Maintenance: Standing water outside cell # 35

*Staff Bathroom*

No Violations Noted

*CPO Office*

No Violations Noted

*Staff Office*

No Violations Noted

**First Tier**

*Showers*

105 CMR 451.123

Maintenance: Floor damaged in shower # 1

105 CMR 451.123

Maintenance: Floor tile damaged in shower # 3

105 CMR 451.123

Maintenance: Soap scum on shower curtain in shower # 1, 2, and 3

*Slop Sink Closet*

105 CMR 451.353

Interior Maintenance: Wall chase damaged under slop sink

**Second Tier**

105 CMR 451.353

Interior Maintenance: Ceiling paint peeling outside showers

*Showers*

Shower # 3 Not Inspected – Not Used

105 CMR 451.123

Maintenance: Soap scum on shower curtains in shower # 1 and 2

105 CMR 451.123

Maintenance: Floor tiles damaged in shower # 2

**Third Tier**

*Showers*

105 CMR 451.123

Maintenance: Floor tiles damaged in shower # 1 and 2

105 CMR 451.123

Maintenance: Soap scum on shower curtain in shower # 2

*Slop Sink Closet*

Not Inspected – No Longer Used

*Storage*

Not Inspected – No Longer Used

**Cells**

105 CMR 451.322*	Cell Size: Inadequate floor space in all cells
105 CMR 451.353	Interior Maintenance: Ceiling paint bubbling in cell # 35
105 CMR 451.350	Structural Maintenance: Ceiling actively leaking in cell # 35
105 CMR 451.353	Interior Maintenance: Standing water in cell # 35
105 CMR 451.353	Interior Maintenance: Ceiling paint damaged in cell # 36
105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # 36

**Unit J7**

*Classroom*

No Violations Noted

**J-Building Orientation**

No Violations Noted

**Health Service Unit**

*Staff Break Room # C-119A*

No Violations Noted

*Back Storage # C-120A*

No Violations Noted

*Female Staff Bathroom # C-121*

No Violations Noted

*Med Room # C-122*

No Violations Noted

*Nurse's Control Area*

No Violations Noted

*Med Room # C-124*

No Violations Noted

*Med Room # C-125B*

No Violations Noted

*Exam Room # C-126*

No Violations Noted

*X-Ray Room # C-127*

No Violations Noted

*Dental Exam Room # C129 and C130*

No Violations Noted

*Exam Room # C-118A*

No Violations Noted

*Medical Director's Office # C-117A*

No Violations Noted

*Office # C-116A*

No Violations Noted

*Phlebotomy Room # C-114A* No Violations Noted

*Psychiatrist Office # C-113A* No Violations Noted

*Nurse Practitioner's Office # C-112A* No Violations Noted

*Break Room* No Violations Noted

*Trauma Room 1 # C-111A* No Violations Noted

*Biohazard/Medical Waste # C-110A* No Violations Noted

*Slop Sink Room # C-109A* No Violations Noted

*Optometry Room # C-108A* No Violations Noted

*Bathroom # C-107A* No Violations Noted

*Holding Cell # 102-104* No Violations Noted

*Medical Record Supervisor Room # 132* No Violations Noted

**Medical Unit Cells**

*Cell # 102* No Violations Noted

*Cell # 103* No Violations Noted

*Cell # 104* No Violations Noted

*Cell # 106* No Violations Noted

*Storage* No Violations Noted

*Cell # 108* No Violations Noted

*Cell # 110* No Violations Noted

Cell # 112

No Violations Noted

Records # 109

No Violations Noted

Shower Unit

No Violations Noted

**K BUILDING**

105 CMR 451.350\*

Structural Maintenance: Exterior door not weathertight

Staff Bathroom # C-101

No Violations Noted

Inmate Bathroom # C-102

No Violations Noted

Janitor's Closet

No Violations Noted

Protestant Chapel

105 CMR 451.350

Structural Maintenance: Ceiling windows leaking above alter

Catholic Chapel

No Violations Noted

Islamic Chapel

105 CMR 451.350

Structural Maintenance: Ceiling windows leaking in opening area

Muslim Chapel

No Violations Noted

Security Staff Room

No Violations Noted

Storage Room

No Violations Noted

**L BUILDING**

Inmate Processing Common Area

No Violations Noted

Property

No Violations Noted

Office

No Violations Noted

Staff Break Room

No Violations Noted

Staff Bathroom

105 CMR 451.123\*

Maintenance: Ceiling vent dusty

<i>Clothing Room</i>	No Violations Noted
<i>Clothing Issue Room</i>	No Violations Noted
<i>Search Chair Room</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, nonfunctional equipment not repaired or removed from premises, refrigerator not working
<i>Inmate Bathroom</i>	No Violations Noted
<i>Laundry/Storage</i>	No Violations Noted
<i>Upstairs Office</i>	No Violations Noted
<i>Upstairs Office Bathroom</i>	No Violations Noted
<b><u>Dorms</u></b>	
<i>Laundry Room</i>	No Violations Noted
<i>Office</i>	No Violations Noted
<b>Offices L1-3</b>	
<i>Female Bathroom # L1-4</i> 105 CMR 451.123	Maintenance: Ceiling vent dusty
<i>Male Bathroom # L1-5</i>	No Violations Noted
<b>Dorm Control</b>	
	No Violations Noted
<i>Control Bathroom</i> 105 CMR 451.123	Maintenance: Ceiling vent missing
<b>Dorm L1</b>	
<i>Common Area</i> 105 CMR 451.353 105 CMR 451.353 105 CMR 451.353	Interior Maintenance: Ceiling water damaged near storage # L1-1 Interior Maintenance: Unfinished wood panel covering ceiling Interior Maintenance: Table top paint damaged
<i>Janitor's Closet</i>	No Violations Noted

*Storage # L1-11*

No Violations Noted

*Bathroom # L1-14*

105 CMR 451.123  
105 CMR 451.123

Maintenance: Unfinished wood panel above toilets on right side  
Maintenance: Ceiling vent dusty

*Shower Room # L1-13 A & B*

105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.130

Maintenance: Floor surface damaged in shower # 1 and 2  
Maintenance: Ceiling damaged in shower # 1  
Plumbing: Plumbing not maintained in good repair, showerhead leaking in shower # 1 and 6  
Maintenance: Soap scum on shower curtains in shower # 1-10  
Maintenance: Floor dirty in shower # 5  
Maintenance: Soap scum on floor in shower # 5, 6, and 7

*Bathroom # L1-12*

105 CMR 451.123

Maintenance: Floor surface damaged

**Dorm L2**

*Common Area*

No Violations Noted

*Bathroom # L1-22*

105 CMR 451.123  
105 CMR 451.123

Maintenance: Floor surface damaged throughout  
Maintenance: Wall vent dusty above toilets

*Shower Room # L2-23 A & B*

Unable to Inspect – Occupied

*Bathroom # L2-24*

Unable to Inspect – Occupied

*Janitor's Closet # L1-21*

No Violations Noted

**Dorm L3**

Not Inspected – Closed

**Laundry Area**

105 CMR 451.353  
105 CMR 451.353

Interior Maintenance: Washers leaking  
Interior Maintenance: Standing water under washer units

*Staff Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

**Modular Units**

Not Inspected – Closed

**OUTSIDE FACILITY**

**Store House**

*Box #1 – Walk-In Freezer*

No Violations Noted

*Box #2 – Walk-In Refrigerator*

No Violations Noted

*Box #3*

No Violations Noted

*Inmate Break Room*

No Violations Noted

*Chemical Storage Room # 4*

No Violations Noted

*Slop Sink Room*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Freezer #5 – Storage*

Not Inspected – Under Construction

*Cooler #6 – Storage*

No Violations Noted

*Walk-in Refrigerator # 7*

No Violations Noted

*Freezer (In Walk-in Refrigerator # 7)*

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, wall damaged inside by door

*Staff Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

***Recycling Area***

*Inmate Bathroom*

No Violations Noted

*4-Bay Sink*

No Violations Noted

***2<sup>nd</sup> Floor***

*Dry Goods Storage Room*

105 CMR 451.353

Interior Maintenance: Ceiling paint peeling

*Slop Sink Room*

No Violations Noted

*Bathroom*

No Violations Noted

**VEHICLE TRAP**

*Control Area*

No Violations Noted

*Staff Bathroom*

No Violations Noted

**TOWERS**

***Tower # 1***

Not Inspected – Closed

***Tower # 2***

105 CMR 451.141\*

Screens: Screen missing

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, top of refrigerator damaged

105 CMR 451.353

Interior Maintenance: Wall damaged

***Tower # 3***

105 CMR 451.350

Structural Maintenance: Soffit damaged on outside of tower

***Tower # 4***

105 CMR 451.350\*

Structural Maintenance: Ceiling damaged

***Tower # 5***

Not Inspected – Closed

***Tower # 6***

105 CMR 451.141

Screens: Screen damaged

**Observations and Recommendations**

1. The inmate population was 696 at the time of inspection.
2. The Training Building outside of the facility was not inspected due to being closed and no longer used.
3. At the time of inspection, the mechanical warewashing machine was not reaching adequate water temperature. The Department recommended utilizing the 3-bay sink as well as switching over to disposable paper goods.
4. The Department recommended numbering all showers throughout the institution. This will assist the Department and Department of Correction employees to better recognize where issues exist.
5. The Department has a waiver on file for the privacy partitions for the E Building dated January 17, 2013. This waiver is valid through January 17, 2018.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "[1999 Food Code](#)".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Marian Robertson  
Environmental Health Inspector, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH  
Steven Hughes, Director, CSP, BEH  
Timothy Miley, Director of Government Affairs  
Marylou Sudders, Secretary, Executive Office of Health and Human Services  
Thomas Turco, Commissioner, DOC  
Sergeant George Frascarelli, FS/EHSO  
Maurice Campbell, FS/EHSO  
Susan G. Rask, Health Director, Concord Board of Health  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate  
Daniel Bennett, Secretary, EOPSS  
Jennifer Gaffney, Director, Policy Development and Compliance Unit