



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
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December 20, 2016

Douglas W. DeMoura, Superintendent
MCI Concord
965 Elm Street
P.O. Box 9106
Concord, MA 01742

Re: Facility Inspection – MCI Concord

Dear Superintendent DeMoura:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of MCI Concord on December 6, 7, and 9, 2016 accompanied by Sergeant George Frascarelli and Maurice Campbell, Environmental Health and Safety/Fire Safety Officers. Violations noted during the inspection are listed below including 10 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

A BUILDING

Lobby

No Violations Noted

Janitor's Closet

No Violations Noted

Female Bathroom

105 CMR 451.123
105 CMR 451.123

Maintenance: Door paint peeling
Maintenance: Ceiling vent dusty

Male Bathroom

No Violations Noted

Administration Area

Male Bathroom

No Violations Noted

Janitor's Closet

Unable to Inspect – Locked

Female Bathroom

No Violations Noted

Offices

No Violations Noted

Coffee Station

No Violations Noted

Trap Area

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Holding Tank

Cell A

No Violations Noted

Cell B

No Violations Noted

B BUILDING

Visitor's Bathrooms

Front Visitor's Bathroom

No Violations Noted

Slop Sink Closet

No Violations Noted

Staff Bathroom

No Violations Noted

Training Room

105 CMR 451.353

Interior Maintenance: Ceiling tiles water stained

Computer Room

No Violations Noted

Visiting Room

105 CMR 451.353

Interior Maintenance: Floor tiles damaged under vending machine

Back Room

No Violations Noted

Treasurer's Office Area

No Violations Noted

Inmate Bathroom (Urinalysis Bathroom)

No Violations Noted

Treasurer's Bathroom

No Violations Noted

Treasurer's Kitchenette

No Violations Noted

B Corridor

Inmate Bathroom

No Violations Noted

Vending Machines

No Violations Noted

Slop Sink Room

No Violations Noted

Male Staff Bathroom

Unable to Inspect – Occupied

Female Staff Bathroom

No Violations Noted

B Building Control

No Violations Noted

Control Bathroom

No Violations Noted

C BUILDING

Control

No Violations Noted

First Tier

Slop Sink Room

No Violations Noted

Showers

105 CMR 451.121(A)

Privacy: No privacy partition between showers

105 CMR 451.123

Maintenance: Soap scum on shower curtains in left and right shower

105 CMR 451.123

Maintenance: Grout dirty, possible mold/mildew in right shower

105 CMR 451.123

Maintenance: Poor ventilation, water present on ceiling in right shower

105 CMR 451.123

Maintenance: Floor unfinished around drain in right shower

105 CMR 451.123

Maintenance: One showerhead leaking in right and left shower

Cells

105 CMR 451.350

Structural Maintenance: Window not weathertight, covered with plastic in cell # 13

Day Room

105 CMR 451.353

Interior Maintenance: Window panels missing at entrance

Second Tier

CO Break Area

No Violations Noted

Staff Bathroom

No Violations Noted

Slop Sink Room

No Violations Noted

Showers

105 CMR 451.121(A)

Privacy: No privacy partition between showers

105 CMR 451.123

Maintenance: Floor and wall tile surface rough in right shower

Cells

105 CMR 451.353

Interior Maintenance: Ceiling paint peeling in cell # 42, covered with plastic

105 CMR 451.353

Interior Maintenance: Trash in window in cell # 30

105 CMR 451.141

Screens: Screen damaged in cell # 26

Day Room

105 CMR 451.353

Interior Maintenance: Trash in windows

Basement

Not Inspected – Not Used

SMU

SMU Property

No Violations Noted

Search Room # C1-3

No Violations Noted

Search Room # C1-4

No Violations Noted

Cell Extraction Room # C1-6

No Violations Noted

Lieutenant Office # C1-7

No Violations Noted

Sergeant Office # C1-8

No Violations Noted

Property # C1-9

No Violations Noted

Medical Exam Room # C1-10

No Violations Noted

Staff Bathroom # C1-11

No Violations Noted

Slop Sink Room # C1-62

105 CMR 451.353

Interior Maintenance: Ceiling paint peeling

Control

No Violations Noted

Bathroom # C1-21B

No Violations Noted

First Tier

Showers

105 CMR 451.123

Maintenance: Soap scum on walls and floor in shower # C1-24, C1-25, C1-26, C1-60, and C1-61

105 CMR 451.123

Maintenance: Soap scum on bench in shower # C1-60

105 CMR 451.123

Maintenance: Door paint peeling on outside of shower # C1-24

Cells

No Violations Noted

Staff Break Room # C1-22

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Law Library # C1-23

No Violations Noted

Recreational Decks

105 CMR 451.360

Protective Measures: Effective measures against the presence of birds on the premises not taken, bird feces covered the deck

Second Tier

Slop Sink Room # C2-62

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover missing

105 CMR 451.353

Interior Maintenance: Wall damaged near sink

Showers

105 CMR 451.123

Maintenance: Soap scum on walls and floor in shower # C2-24, C2-25, C2-26, C2-60, and C2-61

105 CMR 451.123

Maintenance: Ceiling vent dusty in shower # C2-24

105 CMR 451.123

Maintenance: Floor surface rough in shower # C2-24

Cells

105 CMR 451.103

Mattresses: Mattress damaged in cell # 229

Counselor's Office # C2-22

No Violations Noted

Law Library # C2-23

No Violations Noted

Recreational Deck

No Violations Noted.

D BUILDING

Food Service Area

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, floor surface rough throughout kitchen

Storage Area

No Violations Noted

Mop Room

No Violations Noted

Milk Cooler

No Violations Noted

Prep and Leftover Cooler

No Violations Noted

Produce Cooler

FC 3-305.11(A)(2) Preventing Contamination from Premises: Food exposed to dust, fans in cooler dusty

Ice Machine

No Violations Noted

Staff Office

No Violations Noted

Staff Bathroom

No Violations Noted

Inmate Bathroom

FC 5-202.12(A) Plumbing System, Design: Handwashing sinks water temperature recorded at 138⁰F

Tool Storage Room

No Violations Noted

Freezer # 6

No Violations Noted

Bread Refrigerator # 5

No Violations Noted

Bakery Storage

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, floor tile damaged

Halal Freezer

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gasket damaged

Kosher Freezer

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gasket damaged

Refrigerator Unit

No Violations Noted

Pots and Pans Room

No Violations Noted

Reach-In Warmers

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gasket damaged

South Side

Kettles and Ovens Hood Area

No Violations Noted

Handwash Sink

FC 5-202.12(A)

FC 6-501.12(A)

Plumbing System, Design: Handwashing sinks water temperature recorded at 140°F
Maintenance and Operation; Cleaning: Facility not cleaned properly, ceiling vent dusty above sink

Tray Prep

No Violations Noted

Traulsen Cooler

No Violations Noted

Old Food Service Line

No Violations Noted

Food Warmers

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged

South Side Dining Room

Not Inspected – Not Used

North Side

Hoods

No Violations Noted

Handwash Sink

FC 5-202.12(A)

Plumbing System, Design: Handwashing sinks water temperature recorded at 135°F

Tray Prep Tables

No Violations Noted

Old Food Service Line

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

Food Warmers

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged

North Side Dining Room

No Violations Noted

Mechanical Warewashing Room

FC 6-501.11	Maintenance and Operation; Repairing: Facility not in good repair, floor surface damaged throughout room
FC 6-501.11	Maintenance and Operation; Repairing: Facility not in good repair, ceiling leaking near light fixture

E BUILDING

Unable to Inspect – Closed

H BUILDING

Basement

H-1 Area

No Violations Noted

Workout Room

105 CMR 451.353	Interior Maintenance: Workout equipment padding damaged
105 CMR 451.353	Interior Maintenance: Ceiling paint peeling near pipes in back corner

Inmate Bathroom

No Violations Noted

First Floor

Control

No Violations Noted

Control Bathroom

No Violations Noted

Gym

No Violations Noted

Recreational Office

No Violations Noted

Mop Closet

No Violations Noted

CO Office

No Violations Noted

Staff Bathroom

No Violations Noted

Inmate Bathroom

No Violations Noted

Slop Sink Room

No Violations Noted

Barber Shop

No Violations Noted

Barber Shop Closet

105 CMR 451.353	Interior Maintenance: Ceiling vent dusty
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Library

105 CMR 451.141* Screens: Screens missing in upper windows

Library Bathroom

105 CMR 451.123 Maintenance: Mirror not secure to wall
105 CMR 451.123 Maintenance: Ceiling vent dusty

Canteen

No Violations Noted

Storage

No Violations Noted

Second Floor

Inmate Bathroom

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, toilet # 2 out-of-order
105 CMR 451.123 Maintenance: Floor dirty, water stained

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

No Violations Noted

Slop Sink Room

No Violations Noted

Inmate Bathroom

No Violations Noted

Classrooms

No Violations Noted

Law Library

No Violations Noted

I BUILDING

Control

No Violations Noted

Control Bathroom

No Violations Noted

Handwash Sink Area

No Violations Noted

Side Office

No Violations Noted

Storage

No Violations Noted

Back Staff Bathroom

No Violations Noted

Back Inmate Bathroom

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink not working properly, low water pressure

Back Storage Area

105 CMR 451.353

Interior Maintenance: Wall paint peeling

105 CMR 451.353

Interior Maintenance: Ceiling paint peeling

105 CMR 451.350*

Structural Maintenance: Roll-down door not weathertight

Paint Shop Trap and Bathroom

No Violations Noted

Paint Shop Inmate Bathroom

No Violations Noted

Tool Control Officer's Bathroom

No Violations Noted

Director of Engineering Office

No Violations Noted

Director of Engineering Bathroom

No Violations Noted

J BUILDING

105 CMR 451.353

Interior Maintenance: Ceiling tiles water stained in hallway outside bathrooms and control

J Control Corridor

Female Staff Bathroom

No Violations Noted

Male Staff Bathroom

105 CMR 451.123

Maintenance: Floor tiles not secure near stall entrance

Janitor's Closet

No Violations Noted

Building J Control

No Violations Noted

Staff Bathroom

105 CMR 451.123*

Maintenance: Ceiling vent dusty

105 CMR 451.123

Maintenance: Ceiling dirty

Staff Kitchen and Dining Room

Outside-Dry Storage

No Violations Noted

Back Hallway

No Violations Noted

Refrigerators and Freezer Units

No Violations Noted

Staff Bathroom

No Violations Noted

Baking and Prep Room

No Violations Noted

Walk-in Refrigerator

FC 6-202.11(A)

Design, Construction, and Installation; Functionality: Light bulbs not shatter-resistant or protected by light shields, light shield missing

Kitchen Area

Inmate Bathroom

No Violations Noted

Pantry

FC 6-404.11

Location and Placement; Distressed Merchandise: Dented cans not properly segregated, dented can observed

Kettle Room

No Violations Noted

2-Compartment Sink

No Violations Noted

Dishwashing Area

FC 4-501.112(A)(2)

Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machine

3-Bay Sink

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, ceiling vent dusty

Food Service Line

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, floor dirty in open area of serving line

Beverage Air Refrigerator

FC 6-501.114(A)

Maintenance and Operations; Maintaining Premises: Nonfunctional equipment not repaired or removed from premises, refrigerator re-used as storage

Ice Machine

No Violations Noted

Dining Room

No Violations Noted

Janitor's Closet

No Violations Noted

Second Floor

Phase II Classification

Conference Room

No Violations Noted

Female Staff Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Male Staff Bathroom

Unable to Inspect – Occupied

Staff Dining Room

No Violations Noted

Offices

No Violations Noted

Slop Sink Room

105 CMR 451.353

Interior Maintenance: Wall damaged under faucet

Phase II Mental Health

Inmate Bathroom-Waiting Area

Unable to Inspect – Occupied

Staff Bathroom # 1

No Violations Noted

Janitor's Closet

No Violations Noted

Staff Bathroom # 2

No Violations Noted

Office/Break Area

No Violations Noted

Client Rooms

No Violations Noted

Classrooms

No Violations Noted

J Housing Units

Unit J1

Common Area

105 CMR 451.353

Interior Maintenance: Ceiling dirty near wall vent by cell # 30

Staff Bathroom

No Violations Noted

CPO Office

No Violations Noted

Staff Office

No Violations Noted

First Tier***Showers***

No Violations Noted

Slop Sink

No Violations Noted

Second Tier

105 CMR 451.353

Interior Maintenance: Ceiling paint peeling outside cells

Showers

105 CMR 451.123

Maintenance: Soap scum on shower curtain in right and left shower

105 CMR 451.123

Maintenance: Paint peeling on light fixture in left shower

105 CMR 451.123

Maintenance: Floor tiles damaged in right and left shower

Third Tier***Showers***

105 CMR 451.123

Maintenance: Floor tiles damaged in left shower

105 CMR 451.123

Maintenance: Light out in right shower

Slop Sink Closet

No Violations Noted

Cells

105 CMR 451.322*

Cell Size: Inadequate floor space in all cells

Unit J2***Common Area***

105 CMR 451.353

Interior Maintenance: Ceiling return vents dusty

105 CMR 451.353

Interior Maintenance: Wall paint damaged by cell # 45

105 CMR 451.353

Interior Maintenance: Door locking chase rusted by cell # 45

105 CMR 451.350

Structural Maintenance: Ceiling leaking in corner of unit by cell # 45

Staff Bathroom

105 CMR 451.353

Interior Maintenance: Floor paint damaged

CPO Office

No Violations Noted

Staff Office

No Violations Noted

First Tier

105 CMR 451.353

Interior Maintenance: Ceiling paint peeling outside showers

Showers

105 CMR 451.123

Maintenance: Soap scum on shower curtains in shower # 1, 2, and 3

Slop Sink Closet

No Violations Noted

Second Tier

105 CMR 451.353

Interior Maintenance: Ceiling paint peeling outside cells

Showers

105 CMR 451.123	Maintenance: Debris in wall vent in shower # 1
105 CMR 451.123	Maintenance: Wall vent dusty in shower # 2
105 CMR 451.123	Maintenance: Floor surface damaged in shower # 2
105 CMR 451.123*	Maintenance: Floor tile damaged in shower # 3

Storage Closet

Not Inspected – No Longer Used

Third Tier

Showers

105 CMR 451.123	Maintenance: Soap scum on shower curtain in shower # 1 and 2
105 CMR 451.123	Maintenance: Floor tile damaged in shower # 1

Slop Sink Closet

Not Inspected – No Longer Used

Storage Closet

Not Inspected – No Longer Used

Cells

105 CMR 451.322*	Cell Size: Inadequate floor space in all cells
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Unit J3

Common Area

105 CMR 451.353	Interior Maintenance: Ceiling damaged
105 CMR 451.353	Interior Maintenance: Ceiling return vent dusty

Staff Bathroom

105 CMR 451.353	Interior Maintenance: Floor paint damaged
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CPO Office

No Violations Noted

Staff Office

No Violations Noted

First Tier

105 CMR 451.353	Interior Maintenance: Light shield filled with debris outside showers
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Showers

105 CMR 451.123	Maintenance: Wall vent rusted in shower # 2
105 CMR 451.123	Maintenance: Floor tile damaged in shower # 2
105 CMR 451.123	Maintenance: Floor paint damaged in shower # 3
105 CMR 451.123	Maintenance: Light out in shower # 3

Slop Sink Closet

105 CMR 451.353	Interior Maintenance: Wall vent dusty
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Second Tier

Showers

105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Maintenance: Soap scum on shower curtains in shower # 1 and 2
Maintenance: Floor tiles damaged at entrance of shower # 1
Maintenance: Floor tile damaged in shower # 2

Third Tier

Showers

105 CMR 451.123
105 CMR 451.123

Maintenance: Floor tiles cracked in right shower
Maintenance: Floor damaged in left shower

Slop Sink Closet

Not Inspected – No Longer Used

Storage Closet

Not Inspected – No Longer Used

Cells

105 CMR 451.322*

Cell Size: Inadequate floor space in all cells

Unit J4

Common Area

105 CMR 451.353
105 CMR 451.353
105 CMR 451.353

Interior Maintenance: Ceiling return vent dusty
Interior Maintenance: Wall mounted fans dusty
Interior Maintenance: Unlabeled chemical bottles

Staff Bathroom

No Violations Noted

CPO Office

No Violations Noted

Staff Office

No Violations Noted

First Tier

105 CMR 451.353

Interior Maintenance: Microwave shelf not secure to wall

Showers

105 CMR 451.123
105 CMR 451.130

Maintenance: Floor tiles damaged in shower # 1 and 2
Plumbing: Plumbing not maintained in good repair, showerhead leaking in shower # 1 and 2

Slop Sink

No Violations Noted

Second Tier

105 CMR 451.353

Interior Maintenance: Water stains on wall between cell # 14 and 15

Showers

105 CMR 451.123
105 CMR 451.123

Maintenance: Soap scum on shower curtains in shower # 1 and 2
Maintenance: Debris in wall vent in shower # 2

Showers

105 CMR 451.123
105 CMR 451.123
105 CMR 451.130

Maintenance: Soap scum on floor in shower # 1
Maintenance: Soap scum on shower curtain in shower # 1 and 2
Plumbing: Plumbing not maintained in good repair, showerhead leaking in shower # 2

Slop Sink Closet

Not Inspected – No Longer Used

Storage Closet

Not Inspected – No Longer Used

Cells

105 CMR 451.322*
105 CMR 451.353

Cell Size: Inadequate floor space in all cells
Interior Maintenance: Ceiling paint peeling in cell # 18

Unit J5

Common Area

105 CMR 451.353
105 CMR 451.353

Interior Maintenance: Ceiling dirty by wall vent near cell # 45
Interior Maintenance: Ceiling return vent dusty

Staff Bathroom

No Violations Noted

CPO Office

No Violations Noted

Staff Office

No Violations Noted

First Tier

Showers

105 CMR 451.123
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Maintenance: Floor epoxy damaged in shower # 1
Maintenance: Floor tile damaged in shower # 2
Maintenance: Soap scum on shower curtain in shower # 1 and 2
Maintenance: Wall vent rusted in shower # 1

Slop Sink Closet

105 CMR 451.353

Interior Maintenance: Wall chase damaged under slop sink

Second Tier

Showers

105 CMR 451.123
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Maintenance: Soap scum on shower curtains in shower # 1, 2, and 3
Maintenance: Wall paneling not secure in shower # 1
Maintenance: Floor tiles damaged in shower # 1 and 3
Maintenance: Debris in wall vent in shower # 3

Third Tier

Showers

105 CMR 451.123
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Maintenance: Floor tiles damaged in shower # 2
Maintenance: Floor damaged in shower # 1
Maintenance: Soap scum on walls in shower # 1
Maintenance: Soap scum on shower curtain in shower # 1 and 2

Slop Sink Closet

Not Inspected – No Longer Used

Staff Room

Not Inspected – No Longer Used

Cells

105 CMR 451.322*

Cell Size: Inadequate floor space in all cells

105 CMR 451.353

Interior Maintenance: Ceiling paint peeling in cell # 2, 3, 4, 26, and 28

Unit J6

Common Area

105 CMR 451.353

Interior Maintenance: Ceiling dirty by wall vent near cell # 31

105 CMR 451.350

Structural Maintenance: Ceiling cracked

105 CMR 451.350

Structural Maintenance: Ceiling leaking by cell # 35

105 CMR 451.353

Interior Maintenance: Door locking wall chase rusted by cell # 35

105 CMR 451.353

Interior Maintenance: Standing water outside cell # 35

Staff Bathroom

No Violations Noted

CPO Office

No Violations Noted

Staff Office

No Violations Noted

First Tier

Showers

105 CMR 451.123

Maintenance: Floor damaged in shower # 1

105 CMR 451.123

Maintenance: Floor tile damaged in shower # 3

105 CMR 451.123

Maintenance: Soap scum on shower curtain in shower # 1, 2, and 3

Slop Sink Closet

105 CMR 451.353

Interior Maintenance: Wall chase damaged under slop sink

Second Tier

105 CMR 451.353

Interior Maintenance: Ceiling paint peeling outside showers

Showers

Shower # 3 Not Inspected – Not Used

105 CMR 451.123

Maintenance: Soap scum on shower curtains in shower # 1 and 2

105 CMR 451.123

Maintenance: Floor tiles damaged in shower # 2

Third Tier

Showers

105 CMR 451.123

Maintenance: Floor tiles damaged in shower # 1 and 2

105 CMR 451.123

Maintenance: Soap scum on shower curtain in shower # 2

Slop Sink Closet

Not Inspected – No Longer Used

Storage

Not Inspected – No Longer Used

Cells

105 CMR 451.322*	Cell Size: Inadequate floor space in all cells
105 CMR 451.353	Interior Maintenance: Ceiling paint bubbling in cell # 35
105 CMR 451.350	Structural Maintenance: Ceiling actively leaking in cell # 35
105 CMR 451.353	Interior Maintenance: Standing water in cell # 35
105 CMR 451.353	Interior Maintenance: Ceiling paint damaged in cell # 36
105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # 36

Unit J7*Classroom*

No Violations Noted

J-Building Orientation

No Violations Noted

Health Service Unit*Staff Break Room # C-119A*

No Violations Noted

Back Storage # C-120A

No Violations Noted

Female Staff Bathroom # C-121

No Violations Noted

Med Room # C-122

No Violations Noted

Nurse's Control Area

No Violations Noted

Med Room # C-124

No Violations Noted

Med Room # C-125B

No Violations Noted

Exam Room # C-126

No Violations Noted

X-Ray Room # C-127

No Violations Noted

Dental Exam Room # C129 and C130

No Violations Noted

Exam Room # C-118A

No Violations Noted

Medical Director's Office # C-117A

No Violations Noted

Office # C-116A

No Violations Noted

<i>Phlebotomy Room # C-114A</i>	No Violations Noted
<i>Psychiatrist Office # C-113A</i>	No Violations Noted
<i>Nurse Practitioner's Office # C-112A</i>	No Violations Noted
<i>Break Room</i>	No Violations Noted
<i>Trauma Room 1 # C-111A</i>	No Violations Noted
<i>Biohazard/Medical Waste # C-110A</i>	No Violations Noted
<i>Slop Sink Room # C-109A</i>	No Violations Noted
<i>Optometry Room # C-108A</i>	No Violations Noted
<i>Bathroom # C-107A</i>	No Violations Noted
<i>Holding Cell # 102-104</i>	No Violations Noted
<i>Medical Record Supervisor Room # 132</i>	No Violations Noted
Medical Unit Cells	
<i>Cell # 102</i>	No Violations Noted
<i>Cell # 103</i>	No Violations Noted
<i>Cell # 104</i>	No Violations Noted
<i>Cell # 106</i>	No Violations Noted
<i>Storage</i>	No Violations Noted
<i>Cell # 108</i>	No Violations Noted
<i>Cell # 110</i>	No Violations Noted

Cell # 112

No Violations Noted

Records # 109

No Violations Noted

Shower Unit

No Violations Noted

K BUILDING

105 CMR 451.350*

Structural Maintenance: Exterior door not weathertight

Staff Bathroom # C-101

No Violations Noted

Inmate Bathroom # C-102

No Violations Noted

Janitor's Closet

No Violations Noted

Protestant Chapel

105 CMR 451.350

Structural Maintenance: Ceiling windows leaking above alter

Catholic Chapel

No Violations Noted

Islamic Chapel

105 CMR 451.350

Structural Maintenance: Ceiling windows leaking in opening area

Muslim Chapel

No Violations Noted

Security Staff Room

No Violations Noted

Storage Room

No Violations Noted

L BUILDING

Inmate Processing Common Area

No Violations Noted

Property

No Violations Noted

Office

No Violations Noted

Staff Break Room

No Violations Noted

Staff Bathroom

105 CMR 451.123*

Maintenance: Ceiling vent dusty

<i>Clothing Room</i>	No Violations Noted
<i>Clothing Issue Room</i>	No Violations Noted
<i>Search Chair Room</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, nonfunctional equipment not repaired or removed from premises, refrigerator not working
<i>Inmate Bathroom</i>	No Violations Noted
<i>Laundry/Storage</i>	No Violations Noted
<i>Upstairs Office</i>	No Violations Noted
<i>Upstairs Office Bathroom</i>	No Violations Noted
<u>Dorms</u>	
<i>Laundry Room</i>	No Violations Noted
<i>Office</i>	No Violations Noted
Offices L1-3	
<i>Female Bathroom # L1-4</i> 105 CMR 451.123	Maintenance: Ceiling vent dusty
<i>Male Bathroom # L1-5</i>	No Violations Noted
Dorm Control	
	No Violations Noted
<i>Control Bathroom</i> 105 CMR 451.123	Maintenance: Ceiling vent missing
Dorm L1	
<i>Common Area</i> 105 CMR 451.353 105 CMR 451.353 105 CMR 451.353	Interior Maintenance: Ceiling water damaged near storage # L1-1 Interior Maintenance: Unfinished wood panel covering ceiling Interior Maintenance: Table top paint damaged
<i>Janitor's Closet</i>	No Violations Noted

Storage # L1-11

No Violations Noted

Bathroom # L1-14

105 CMR 451.123

105 CMR 451.123

Maintenance: Unfinished wood panel above toilets on right side

Maintenance: Ceiling vent dusty

Shower Room # L1-13 A & B

105 CMR 451.123

105 CMR 451.123

105 CMR 451.130

Maintenance: Floor surface damaged in shower # 1 and 2

Maintenance: Ceiling damaged in shower # 1

Plumbing: Plumbing not maintained in good repair, showerhead leaking in shower # 1 and 6

105 CMR 451.123

Maintenance: Soap scum on shower curtains in shower # 1-10

105 CMR 451.123

Maintenance: Floor dirty in shower # 5

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 5, 6, and 7

Bathroom # L1-12

105 CMR 451.123

Maintenance: Floor surface damaged

Dorm L2

Common Area

No Violations Noted

Bathroom # L1-22

105 CMR 451.123

105 CMR 451.123

Maintenance: Floor surface damaged throughout

Maintenance: Wall vent dusty above toilets

Shower Room # L2-23 A & B

Unable to Inspect – Occupied

Bathroom # L2-24

Unable to Inspect – Occupied

Janitor's Closet # L1-21

No Violations Noted

Dorm L3

Not Inspected – Closed

Laundry Area

105 CMR 451.353

105 CMR 451.353

Interior Maintenance: Washers leaking

Interior Maintenance: Standing water under washer units

Staff Office

No Violations Noted

Staff Bathroom

No Violations Noted

Inmate Bathroom

No Violations Noted

Modular Units

Not Inspected – Closed

OUTSIDE FACILITY

Store House

Box #1 – Walk-In Freezer

No Violations Noted

Box #2 – Walk-In Refrigerator

No Violations Noted

Box #3

No Violations Noted

Inmate Break Room

No Violations Noted

Chemical Storage Room # 4

No Violations Noted

Slop Sink Room

No Violations Noted

Male Bathroom

No Violations Noted

Freezer #5 – Storage

Not Inspected – Under Construction

Cooler #6 – Storage

No Violations Noted

Walk-in Refrigerator # 7

No Violations Noted

Freezer (In Walk-in Refrigerator # 7)

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, wall damaged inside by door

Staff Office

No Violations Noted

Staff Bathroom

No Violations Noted

Recycling Area

Inmate Bathroom

No Violations Noted

4-Bay Sink

No Violations Noted

2nd Floor

Dry Goods Storage Room

105 CMR 451.353

Interior Maintenance: Ceiling paint peeling

Slop Sink Room

No Violations Noted

Bathroom

No Violations Noted

VEHICLE TRAP

Control Area

No Violations Noted

Staff Bathroom

No Violations Noted

TOWERS

Tower # 1

Not Inspected – Closed

Tower # 2

105 CMR 451.141*

Screens: Screen missing

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, top of refrigerator damaged

105 CMR 451.353

Interior Maintenance: Wall damaged

Tower # 3

105 CMR 451.350

Structural Maintenance: Soffit damaged on outside of tower

Tower # 4

105 CMR 451.350*

Structural Maintenance: Ceiling damaged

Tower # 5

Not Inspected – Closed

Tower # 6

105 CMR 451.141

Screens: Screen damaged

Observations and Recommendations

1. The inmate population was 696 at the time of inspection.
2. The Training Building outside of the facility was not inspected due to being closed and no longer used.
3. At the time of inspection, the mechanical warewashing machine was not reaching adequate water temperature. The Department recommended utilizing the 3-bay sink as well as switching over to disposable paper goods.
4. The Department recommended numbering all showers throughout the institution. This will assist the Department and Department of Correction employees to better recognize where issues exist.
5. The Department has a waiver on file for the privacy partitions for the E Building dated January 17, 2013. This waiver is valid through January 17, 2018.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "[1999 Food Code](#)".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Marian Robertson
Environmental Health Inspector, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH
Steven Hughes, Director, CSP, BEH
Timothy Miley, Director of Government Affairs
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
Sergeant George Frascarelli, FS/EHSO
Maurice Campbell, FS/EHSO
Susan G. Rask, Health Director, Concord Board of Health
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS
Jennifer Gaffney, Director, Policy Development and Compliance Unit