

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

June 12, 2015

Lois Russo, Superintendent

MCI Concord

965 Elm Street

P.O. Box 9106

Concord, MA 01742

Re: Facility Inspection – MCI Concord

Dear Superintendent Russo:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of MCI Concord on May 20, 21, and 22, 2015 accompanied by George Frascarelli, FS/EHSO. Violations noted during the inspection are listed below including 100 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**A BUILDING**

*Lobby*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Light shield missing

*Female Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Male Bathroom*

105 CMR 451.123\* Maintenance: Floor tiles damaged

105 CMR 451.123 Maintenance: Insects observed

105 CMR 451.141 Screens: Screen missing

**Administration Area**

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing

*Water Fountain*

No Violations Noted

*Coffee Station*

No Violations Noted

*Trap Area*

105 CMR 451.350\* Structural Maintenance: Window damaged

**Holding Tank**

*Cell A*

Not Inspected – No Longer Used

*Cell B*

Not Inspected – No Longer Used

**B BUILDING**

*Hallway*

No Violations Noted

***Visitor’s Bathrooms***

*Front Visitor’s Bathroom*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Slop Sink Closet*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Debris on floor

*Break Room*

No Violations Noted

*Weight Room*

No Violations Noted

***Visiting Room***

No Violations Noted

*Back Room*

No Violations Noted

***Treasurer’s Office Area***

No Violations Noted

*Inmate Bathroom (Urinalysis Bathroom)*

No Violations Noted

*Treasurer’s Bathroom*

Unable to Inspect - Locked

*Treasurer’s Kitchenette*

Unable to Inspect - Locked

**B Corridor**

*Inmate Bathroom*

No Violations Noted

*Vending Machines*

No Violations Noted

*Slop Sink Room*

No Violations Noted

*Male Staff Bathroom*

Unable to Inspect - Occupied

*Female Staff Bathroom*

Unable to Inspect - Locked

***B Building Control***

No Violations Noted

*Control Bathroom*

No Violations Noted

*Control Kitchenette*

No Violations Noted

**C BUILDING**

Unable to Inspect – Building Under Construction

**CRA Program - Basement**

Unable to Inspect – Closed

**SMU**

***First Floor***

*SMU Property*

No Violations Noted

*Hallway*

No Violations Noted

*Search Room # C1-3*

105 CMR 451.353\* Interior Maintenance: Wall vent dirty

*Search Room # C1-4*

No Violations Noted

*Lieutenant Office # C1-7*

No Violations Noted

*Sergeant Office # C1-8*

No Violations Noted

*Property # C1-9*

No Violations Noted

*Medical Exam Room # C1-10*

Unable to Inspect - Occupied

*Staff Bathroom # C1-11*

No Violations Noted

*Slop Sink Room # C1-62*

No Violations Noted

*Corridor # C1-5*

No Violations Noted

*Control*

FC 4-601.11(A) Cleaning of Equipment and Utensils, Objective: Food contact surface dirty, interior of toaster oven dirty

*Bathroom # C1-21B*

No Violations Noted

*Showers*

No Violations Noted

*Cells*

No Violations Noted

*Staff Break Room # C1-22*

FC 4-903.11(A)(2) Protection of Clean Items, Storing: Single-service items not protected from contamination, utensils left uncovered

*Law Library # C1-23*

No Violations Noted

*Recreational Decks*

No Violations Noted

***Second Floor***

*Slop Sink Room # C2-62*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Floor tile damaged outside shower # C2-24

*Cells*

No Violations Noted

*Counselor’s Office # C2-22*

No Violations Noted

*Law Library # C2-23*

No Violations Noted

*Recreational Deck*

No Violations Noted

**D BUILDING**

**Food Service Area**

*Broom Closet*

No Violations Noted

*Barrel Wash Room*

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, slop sink out-of-order

*Bread Cooler*

No Violations Noted

*Prep and Leftover Cooler*

No Violations Noted

*Produce Cooler*

No Violations Noted

*Tool Storage Room*

No Violations Noted

*Freezer*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, ice build-up on walls

*Ice Machine*

No Violations Noted

***Staff Office***

No Violations Noted

*Staff Bathroom*

No Violations Noted

*B Tool Room # 2*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Bakery/Dry Storage Room*

No Violations Noted

*Milk Cooler*

No Violations Noted

*Walk-in Freezer*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice build-up observed on floor

*Kosher Freezer*

No Violations Noted

*Refrigerator Unit*

No Violations Noted

*Pots and Pans Room*

FC 6-202.15(D)(1) Design, Construction, and Installation; Functionality: Screens not installed in exterior windows

FC 4-602.13 Cleaning of Equipment and Utensils, Frequency: Nonfood-Contact Surfaces dirty, fan dusty

*Reach-In Warmers*

No Violations Noted

***South Side***

*Kettles and Ovens Hood Area*

No Violations Noted

*Handwash Sink*

FC 5-202.12(A) Plumbing System, Design: Handwashing sinks water temperature recorded at 1640F

*Tray Prep*

No Violations Noted

*Traulsen Cooler*

No Violations Noted

*Old Food Service Line*

No Violations Noted

*Food Warmers*

No Violations Noted

*Continental Cooler*

No Violations Noted

*South Side Dining Room*

FC 6-202.15(D)(1) Design, Construction, and Installation; Functionality: Eleven screens missing

FC 6-202.15(D)(1) Design, Construction, and Installation; Functionality: Two windows cracked

***North Side***

*Hoods*

No Violations Noted

*Handwash Sink*

FC 5-202.12(A) Plumbing System, Design: Handwashing sinks water temperature recorded at 1500F

*Tray Prep Tables*

No Violations Noted

*Old Food Service Line*

No Violations Noted

*North Side Dining Room*

FC 6-202.15(A)(2) Design, Construction, and Installation; Functionality: Outer door not weathertight

*Mechanical Warewashing Room*

No Violations Noted

**E BUILDING**

**West Side**

*Stairway*

No Violations Noted

**West Down Control**

*Staff Bathroom*

No Violations Noted

***West Down Low***

*Hallway*

No Violations Noted

*Showers*

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, water observed on ceiling

105 CMR 451.123 Maintenance: Debris on floor

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain cover missing

*Cells*

No Violations Noted

*Day Room*

No Violations Noted

*Phone Room*

No Violations Noted

***West Down High***

*Hallway*

105 CMR 451.350\* Structural Maintenance: Floor damaged

*Slop Sink Room*

105 CMR 451.353 Interior Maintenance: Wet mop stored on floor

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on shower curtain

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, water observed on ceiling

105 CMR 451.123 Maintenance: Debris on floor

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 131 and 132

*Day Room*

105 CMR 451.353\* Interior Maintenance: Window sills filled with trash

105 CMR 451.350\* Structural Maintenance: Window panel missing

**West Up Control**

No Violations Noted

*Control Closet*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Heater cover not secured properly

***West Up Low***

*Hallway*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on shower curtain

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation in the shower area

*Cells*

105 CMR 451.350 Structural Maintenance: Window panel missing in cell # 220

*Day Room*

105 CMR 451.353\* Interior Maintenance: Window sills filled with debris

*Phone Room*

105 CMR 451.353\* Interior Maintenance: Window sills filled with debris

105 CMR 451.353\* Interior Maintenance: Floor damaged

105 CMR 451.353 Interior Maintenance: Electrical outlet cover missing

***West Up High***

*Hallway*

No Violations Noted

*Slop Sink Room*

105 CMR 451.353\* Interior Maintenance: Light shield missing

105 CMR 451.353 Interior Maintenance: Debris on floor

*Showers*

105 CMR 451.123 Maintenance: Soap scum on shower curtain

*Cells*

105 CMR 451.350 Structural Maintenance: Window panel missing in cell # 236, 237, and 238

*Day Room*

105 CMR 451.353\* Interior Maintenance: Window sills filled with debris

**East Side**

**East Down Control**

No Violations Noted

*Staff Bathroom*

105 CMR 451.123 Maintenance: Wall vent dusty

105 CMR 451.123 Maintenance: Ceiling paint peeling

***East Down Low***

*Hallway*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on shower curtain

*Cells*

No Violations Noted

*Day Room*

No Violations Noted

*Phone Room*

No Violations Noted

***East Down High***

*Hallway*

No Violations Noted

*Slop Sink Room*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet not secured properly

*Showers*

105 CMR 451.123 Maintenance: Soap scum on shower curtain

*Cells*

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 329

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 328 and 329

*Day Room*

No Violations Noted

**East Up Control**

No Violations Noted

*Staff Bathroom*

105 CMR 451.123 Maintenance: Wall vent dusty

***East Up Low***

*Hallway*

105 CMR 451.353\* Interior Maintenance: Floor damaged

*Showers*

105 CMR 451.123 Maintenance: Soap scum on shower curtain

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, water observed on ceiling

*Cells*

No Violations Noted

*Day Room*

No Violations Noted

*Phone Room*

105 CMR 451.353\* Interior Maintenance: Window sills filled with debris

105 CMR 451.353\* Interior Maintenance: Floor damaged

***East Up High***

*Hallway*

105 CMR 451.353\* Interior Maintenance: Floor damaged

*Slop Sink Room*

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, no ventilation system present

*Showers*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, 3 showers not working

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, water observed on ceiling

*Cells*

No Violations Noted

*Day Room*

105 CMR 451.353 Interior Maintenance: Window pane missing

**H BUILDING**

**Basement**

*H-1 Area*

105 CMR 451.350 Structural Maintenance: Area not rodent and weathertight

*Workout Room*

105 CMR 451.353 Interior Maintenance: Chair damaged at officer station

*Inmate Bathroom*

No Violations Noted

*Stairway*

No Violations Noted

**First Floor**

*Hallway*

No Violations Noted

*Gym Staff Bathroom*

No Violations Noted

*Gym*

105 CMR 451.353 Interior Maintenance: Vent grate dusty

*Mop Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet missing

*Recreational Office* No Violations Noted

*Barber Shop Closet*

105 CMR 451.353\* Interior Maintenance: Light shield missing

*Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Wall cracked

*Slop Sink Room*

105 CMR 451.353 Interior Maintenance: Slop sink basin dirty

*Barber Shop*

No Violations Noted

*Library*

105 CMR 451.141\* Screens: Seven screens missing

*Library Bathroom*

No Violations Noted

*Canteen*

105 CMR 451.353 Interior Maintenance: Floor surface damaged

105 CMR 451.353 Interior Maintenance: Heat duct paint peeling

*Storage*

Unable to Inspect – Locked

**Second Floor**

*Stairway*

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

*Hallway*

No Violations Noted

*Inmate Bathroom*

Unable to Inspect - Occupied

*Male Staff Bathroom*

105 CMR 451.123 Maintenance: Light shield dirty

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing in

handwash sink

*Female Staff Bathroom*

No Violations Noted

*Slop Sink Room*

No Violations Noted

*Inmate Bathroom*

Not Inspected – No Longer Used

*Classrooms*

No Violations Noted

*Law Library*

No Violations Noted

**I BUILDING**

*Common Area*

105 CMR 451.350\* Structural Maintenance: Roll-down door not weathertight

*Front Staff Office*

No Violations Noted

*Front Staff Bathroom*

No Violations Noted

*Front Inmate Bathroom*

No Violations Noted

*Side Office*

No Violations Noted

*Storage*

No Violations Noted

*Back Staff Bathroom*

105 CMR 451.123 Maintenance: Floor paint peeling

105 CMR 451.141 Screens: Screen missing

*Back Inmate Bathroom*

No Violations Noted

*Paint Shop Trap and Bathroom*

No Violations Noted

*Paint Shop Inmate Bathroom*

No Violations Noted

*Tool Control Officer’s Bathroom*

No Violations Noted

*Director of Engineering Office*

No Violations Noted

*Director of Engineering Bathroom*

No Violations Noted

**J BUILDING**

*Hallways*

105 CMR 451.353 Interior Maintenance: Baseboard damaged on J South ramp

**J Control Corridor**

*Female Staff Bathroom*

No Violations Noted

*Male Staff Bathroom*

105 CMR 451.123 Maintenance: Light not functioning properly, light out above toilet

*Janitor’s Closet*

No Violations Noted

**Building J Control**

No Violations Noted

*Staff Bathroom*

No Violations Noted

**Staff Kitchen and Dining Room**

*Outside-Dry Storage*

No Violations Noted

*Back Hallway*

No Violations Noted

*Refrigerators and Freezer Units*

Unable to Inspect – Under Repair

*Staff Bathroom*

No Violations Noted

***Baking and Prep Room***

No Violations Noted

*Refrigerator*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets dirty

FC 3-305.11(A)(2) Preventing Contamination from Premises: Food exposed to dust, fans dusty

**Kitchen Area**

*Inmate Bathroom*

No Violations Noted

*Pantry*

No Violations Noted

*Kettle Room*

No Violations Noted

*2-Compartment Sink*

No Violations Noted

*Dish Washing Area*

No Violations Noted

*Food Service Line*

No Violations Noted

*Beverage Air Refrigerator*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

*Ice Machine*

No Violations Noted

**Dining Room**

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dirty

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

**Second Floor**

**Phase II Classification**

*Inmate Bathroom*

No Violations Noted

*Staff Bathroom 1*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Slop sink drain cover missing

*Staff Bathroom 2*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Inmate Bathroom-Waiting Area*

Unable to Inspect – Occupied

*Water Fountain*

No Violations Noted

*Slop Sink Room*

No Violations Noted

*Conference Room*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Offices*

No Violations Noted

*Classrooms*

No Violations Noted

*Staff Dining Room*

No Violations Noted

**J Housing Units**

105 CMR 451.322\* Cell Size: Inadequate floor space in all cells

***Unit J1***

*Common Areas*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*CPO Office*

No Violations Noted

*Staff Office*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets dirty

*Slop Sink Room (1st Tier)*

No Violations Noted

*Slop Sink Room (3rd Tier)*

No Violations Noted

*Cells*

No Violations Noted

*1st Tier Showers*

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 2

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 1 and 2

*2nd Tier Showers*

105 CMR 451.123\* Maintenance: Soap scum on shower curtains in shower # 1 and 2

105 CMR 451.123 Maintenance: Floor tiles missing in shower # 1

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower head leaking in shower # 1

*3rd Tier Showers*

Unable to Inspect - Occupied

***Unit J2***

*Common Area*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Slop Sink Room (1st Tier)*

No Violations Noted

*Slop Sink Room (3rd Tier)*

Unable to Inspect – Locked and No Longer Used

*Cells*

No Violations Noted

*1st Tier Showers*

105 CMR 451.123\* Maintenance: Soap scum on shower curtain in shower # 1, 2, and 3

*2nd Tier Showers*

105 CMR 451.123\* Maintenance: Soap scum on shower curtain in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 2

*3rd Tier Showers*

105 CMR 451.123\* Maintenance: Soap scum on shower curtain in shower # 1 and 2

105 CMR 451.123 Maintenance: Debris on floor in shower # 2

*3rd Tier Storage*

Unable to Inspect – Locked and No Longer Used

***Unit J3***

*Common Area*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

*Staff Bathroom*

No Violations Noted

*Slop Sink Room (1st Tier)*

No Violations Noted

*Slop Sink Room (3rd Tier)*

Unable to Inspect – Locked and No Longer Used

*Water Fountain*

No Violations Noted

*Cells*

No Violations Noted

*1st Tier Showers*Unable to Inspect Shower # 1 – Not Used

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 1, 2, and 3

*2nd Tier Showers*

105 CMR 451.123\* Maintenance: Soap scum on shower curtains in showers # 1, 2, and 3

*3rd Tier Showers*

105 CMR 451.123\* Maintenance: Soap scum on shower curtains in shower # 1 and 2

***Unit J4***

Not Inspected – Not In Use

***Unit J5***

*Common Area*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Slop Sink Room (1st Tier)*

No Violations Noted

*Slop Sink Room (3rd Tier)*

Unable to Inspect – Locked and No Longer Used

*Staff Room (3rd Tier)*

Unable to Inspect – Locked and No Longer Used

*Cells*

No Violations Noted

*1st Tier Showers* Unable to Inspect Shower # 1 – In Use

No Violations Noted

*2nd Tier Showers*

105 CMR 451.123\* Maintenance: Soap scum on shower curtains in shower # 1, 2, and 3

*3rd Tier Showers*

Unable to Inspect – In Use

***Unit J6***

*Common Area*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged near phones

*Staff Bathroom*

No Violations Noted

*Slop Sink Room (1st Tier)*

No Violations Noted

*Slop Sink Room (3rd Tier)*

Unable to Inspect – Locked and No Longer Used

*Cells*

No Violations Noted

*1st Tier Showers*

105 CMR 451.123 Maintenance: Soap scum on shower curtains in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Wall dirty in shower # 2 and 3

105 CMR 451.123 Maintenance: Debris on floor in shower # 3

105 CMR 451.123 Maintenance: Shower # 3 out-of-order

*2nd Tier Showers*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123\* Maintenance: Soap scum on shower curtains in shower # 1 and 2

105 CMR 451.123 Maintenance: Wall dirty in shower # 2

*3rd Tier Showers* Unable to Inspect Shower # 2 – Not In Use

105 CMR 451.123\* Maintenance: Soap scum on shower curtains in shower # 1

105 CMR 451.123 Maintenance: Debris on floor in shower # 1

***Unit J7***

Not Inspected – Not In Use

**Health Service Unit**

*Nurses’ Control Area*

No Violations Noted

*Hallway*

No Violations Noted

*Bathroom # C 107A*

No Violations Noted

*Optometry Room # C 108A*

105 CMR 451.353\* Interior Maintenance: Light shield missing

105 CMR 451.353 Interior Maintenance: Cabinet handle broken

*Slop Sink Room # C 109A*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink drain cover missing

*Biohazard/Medical Waste # C 110A*

105 CMR 451.353 Interior Maintenance: Debris behind medical waste freezer

*Trauma Room # 1*

No Violations Noted

*Trauma Room # 2*

No Violations Noted

*Nurse Practitioner’s Office # C 112A*

No Violations Noted

*Psychiatrist Office # C 113A*

No Violations Noted

*Phlebotomy Room # C 114A*

No Violations Noted

*Office # C 116A*

No Violations Noted

*Medical Director’s Office # C 117A*

No Violations Noted

*Exam Room # C 118A*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, mislabeled hot and cold faucets

*Staff Break Room # C 119A*

No Violations Noted

*Back Storage # C 120A*

No Violations Noted

*Female Staff Bathroom # C 121*

No Violations Noted

*Med Room # C 122*

No Violations Noted

*Med Room # C 124*

No Violations Noted

*Med Room # C 125B*

No Violations Noted

*Exam Room # C126*

No Violations Noted

*X-Ray Room # C 127*

No Violations Noted

*Dental Exam Rooms # C129 and C130*

No Violations Noted

*Waiting Room # 102 - 104*

No Violations Noted

*Medical Record Supervisor Room # 132*

105 CMR 480.425(A) Tracking Medical or Biological Waste for Treatment: Medical waste tracking form missing recent transactions

105 CMR 480.500(A) Procedures; Records; Record-keeping Log: Written facility procedures not available

**Medical Unit Cells**

*Cell # 102*

No Violations Noted

*Cell # 103*

No Violations Noted

*Cell # 104*

No Violations Noted

*Cell # 106*

No Violations Noted

*Storage* No Violations Noted

*Cell # 108*

No Violations Noted

*Cell # 110*

No Violations Noted

*Cell # 112*

No Violations Noted

*Records # 109*

No Violations Noted

*Shower Unit*

No Violations Noted

**K BUILDING**

105 CMR 451.350 Structural Maintenance: Exterior door not weathertight

*Staff Bathroom # C-101*

105 CMR 451.123 Maintenance: Debris on floor

*Inmate Bathroom # C-102*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Protestant Chapel*

Unable to Inspect – Occupied

*Catholic Chapel*

Unable to Inspect – Occupied

*Islamic Chapel*

No Violations Noted

*Muslim Chapel*

No Violations Noted

*Security Staff Room*

No Violations Noted

*Storage Room*

No Violations Noted

**L BUILDING**

*Inmate Processing Common Area*

No Violations Noted

*Property*

No Violations Noted

*Office*

No Violations Noted

*Staff Break Room*

No Violations Noted

*Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Clothing Room*

No Violations Noted

*Clothing Issue Room*

No Violations Noted

*Search Chair Room*

Unable to Inspect – Occupied

*Inmate Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.126 Water Supply: No hot water supplied to handwash sink # 2

*Staff Bathroom*

No Violations Noted

*Laundry/Storage*

Unable to Inspect – Occupied

*Upstairs Office*

No Violations Noted

*Upstairs Office Bathroom*

No Violations Noted

**Dorms**

*Laundry Room*

105 CMR 451.141 Screens: Screens missing

*Office*

No Violations Noted

*Dorm Control*

No Violations Noted

*Control Bathroom*

No Violations Noted

***Dorm L1***

*Common Area*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, sink drain cover missing

*Bathroom # L1-14*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal out-of-order

*Shower Room # L1-13 A&B*

No Violations Noted

*Bathroom # L1-12*

No Violations Noted

***Dorm L2***

*Common Area*

No Violations Noted

*Bathroom # L1-22*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal out-of-order

*Shower Room # L2-23 A&B*

105 CMR 451.123 Maintenance: Shower curtain missing in shower # 1

*Bathroom # L2-24*

Unable to Inspect - Occupied

*Janitor’s Closet # L1-21*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink drain cover missing

105 CMR 451.141 Screens: Screen missing

***Offices L1-3***

*Female Bathroom # L1-4*

No Violations Noted

*Male Bathroom # L1-5*

105 CMR 451.123 Maintenance: Vent dusty

***Dorm L3***

Not Inspected – Closed

**Laundry Area**

No Violations Noted

*Staff Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.117 Toilet Fixtures: Toilet fixture not easily cleanable, toilet paint damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink not working

105 CMR 451.123 Maintenance: Ceiling damaged above sink

**Modular Units**

*Lobby Area*

No Violations Noted

*Control Area*

No Violations Noted

*Staff Bathroom*

Unable to Inspect – Occupied

**A Side**

*Recreational Area*

105 CMR 451.350 Structural Maintenance: Area not rodent and weathertight

*Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 1 broken

*Laundry Area*

No Violations Noted

*Shower Room*

105 CMR 451.123\* Maintenance: Drain cover missing in shower # 6

105 CMR 451.123 Maintenance: Shower floor damaged in shower # 1

***A Dorm Rooms***

*1A*

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, 1 light out

*2A*

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, 3 lights out

*3A*

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, 2 lights out

*4A*

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, 1 light out

*5A*

No Violations Noted

*6A*

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, 1 light out

*7A*

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, 1 light out

*8A*

No Violations Noted

*9A*

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, 1 light out

*10A*

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, 4 lights out

**B Side**

*Recreational Area*

No Violations noted

*Mop Closets # 103B*

No Violations Noted

*Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 1 out-of-order

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain in front of toilet # 4 not draining adequately

*Laundry Area*

No Violations Noted

*Shower Room*

105 CMR 451.123\* Maintenance: Shower curtain missing in shower # 4

***B Dorm Rooms***

*1B*

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, 2 lights out

*2B*

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, 2 lights out

*3B*

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, 2 lights out

*4B*

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, 1 light out

*5B*

No Violations Noted

*6B*

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, 1 light out

*7B*

No Violations Noted

*8B*

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, 1 light out

*9B*

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, 1 light out

*10B*

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, 1 light out

**OUTSIDE FACILITY**

**Store House**

*Box 1 – Walk-in Freezer*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, freezer gaskets damaged

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice build-up observed on ceiling

*Box 2 – Walk-in Refrigerator*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, wall damaged

*Box 3*

No Violations Noted

*Inmate Break Room*

No Violations Noted

*Chemical Storage Room # 4*

No Violations Noted

*Slop Sink Room*

105 CMR 451.353 Interior Maintenance: Wall dirty

*Male Bathroom*

105 CMR 451.126 Hot Water Hot water temperature recorded at 73oF

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Freezer 5 - Storage*

Unable to Inspect – Under Construction

*Cooler 6 – Storage*

105 CMR 451.353\* Interior Maintenance: Baseboard damaged at doorway

*Staff Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Window broken

*4-Bay Sink*

No Violations Noted

*Dry Goods Storage Room-2nd Floor*

No Violations Noted

*Slop Sink Room*

No Violations Noted

*Bathroom*

No Violations Noted

**VEHICLE TRAP**

*Control Area*

No Violations Noted

*Staff Bathroom*

No Violations Noted

**TOWERS**

***Tower # 1***

105 CMR 451.141\* Screens: Screens missing

105 CMR 451.350\* Structural Maintenance: Unfinished wood on exterior of tower

105 CMR 451.350 Structural Maintenance: Window cracked

***Tower # 2***

105 CMR 451.350\* Structural Maintenance: Unfinished wood on exterior of tower

105 CMR 451.141\* Screens: Screens missing

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, refrigerator unit damaged

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets dirty

***Tower # 3***

105 CMR 451.350\* Structural Maintenance: Unfinished wood on exterior of tower

105 CMR 451.350\* Structural Maintenance: Wall damaged

105 CMR 451.350\* Structural Maintenance: Floor window cracked

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets dirty

105 CMR 451.141\* Screens: Screens missing

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, sink basin cracked

***Tower # 4***

105 CMR 451.350\* Structural Maintenance: Unfinished wood on exterior of tower

105 CMR 451.350\* Structural Maintenance: Wall damaged

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.141\* Screens: Screens missing

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet leaking

***Tower # 5***

105 CMR 451.350\* Structural Maintenance: Unfinished wood on exterior of tower

105 CMR 451.141\* Screens: Screens missing

105 CMR 451.350\* Structural Maintenance: Hole in ceiling

105 CMR 451.353\* Interior Maintenance: Phone jack outlet damaged

105 CMR 451.350\* Structural Maintenance: Wall damaged, hole in wall

105 CMR 451.353 Interior Maintenance: Electrical outlet cover missing

***Tower # 6***

105 CMR 451.141\* Screens: Screens missing

**Observations and Recommendations**

1. The inmate population was 1063 at the time of inspection.
2. While exiting the SMU Building, the electronic locking system malfunctioned and we were not able to exit. The Department remains concerned in the event of an emergency, staff and inmates will not be able to exit appropriately.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/%7Edms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Jonathan Brown

Environmental Health Inspector, CSP, BEH

cc: Suzanne K. Condon, Associate Commissioner, Director, BEH

Steven Hughes, Director, CSP, BEH

Jay Youmans, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Carol Higgins O’Brien, Commissioner, DOC

George Frascarelli, FS/EHSO

Maurice Campbell, FS/EHSO

Susan G. Rask, Health Director, Concord Board of Health

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPS