



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
250 Washington Street, Boston, MA 02108-4619
Phone: 617-624-5757 Fax: 617-624-5777
TTY: 617-624-5286

CHARLES D. BAKER
Governor

KARYN E. POLITO
Lieutenant Governor

MARYLOU SUDDERS
Secretary

MONICA BHAREL, MD, MPH
Commissioner

Tel: 617-624-6000
www.mass.gov/dph

June 12, 2015

Lois Russo, Superintendent
MCI Concord
965 Elm Street
P.O. Box 9106
Concord, MA 01742

Re: Facility Inspection – MCI Concord

Dear Superintendent Russo:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of MCI Concord on May 20, 21, and 22, 2015 accompanied by George Frascarelli, FS/EHSO. Violations noted during the inspection are listed below including 100 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

A BUILDING

Lobby

No Violations Noted

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Light shield missing

Female Bathroom

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Male Bathroom

105 CMR 451.123*

Maintenance: Floor tiles damaged

105 CMR 451.123

Maintenance: Insects observed

105 CMR 451.141

Screens: Screen missing

Administration Area

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Janitor's Closet

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover missing

Water Fountain

No Violations Noted

Coffee Station

No Violations Noted

Trap Area

105 CMR 451.350*

Structural Maintenance: Window damaged

Holding Tank

Cell A

Not Inspected – No Longer Used

Cell B

Not Inspected – No Longer Used

B BUILDING

Hallway

No Violations Noted

Visitor's Bathrooms

Front Visitor's Bathroom

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Slop Sink Closet

No Violations Noted

Staff Bathroom

105 CMR 451.123*

105 CMR 451.123

Maintenance: Ceiling vent dusty

Maintenance: Debris on floor

Break Room

No Violations Noted

Weight Room

No Violations Noted

Visiting Room

No Violations Noted

Back Room

No Violations Noted

Treasurer's Office Area

No Violations Noted

Inmate Bathroom (Urinalysis Bathroom)

No Violations Noted

Treasurer's Bathroom

Unable to Inspect - Locked

Treasurer's Kitchenette

Unable to Inspect - Locked

B Corridor***Inmate Bathroom***

No Violations Noted

Vending Machines

No Violations Noted

Slop Sink Room

No Violations Noted

Male Staff Bathroom

Unable to Inspect - Occupied

Female Staff Bathroom

Unable to Inspect - Locked

B Building Control

No Violations Noted

Control Bathroom

No Violations Noted

Control Kitchenette

No Violations Noted

C BUILDING

Unable to Inspect – Building Under Construction

CRA Program - Basement

Unable to Inspect – Closed

SMU***First Floor******SMU Property***

No Violations Noted

Hallway

No Violations Noted

Search Room # C1-3
105 CMR 451.353*

Interior Maintenance: Wall vent dirty

<i>Search Room # C1-4</i>	No Violations Noted
<i>Lieutenant Office # C1-7</i>	No Violations Noted
<i>Sergeant Office # C1-8</i>	No Violations Noted
<i>Property # C1-9</i>	No Violations Noted
<i>Medical Exam Room # C1-10</i>	Unable to Inspect - Occupied
<i>Staff Bathroom # C1-11</i>	No Violations Noted
<i>Slop Sink Room # C1-62</i>	No Violations Noted
<i>Corridor # C1-5</i>	No Violations Noted
<i>Control</i> FC 4-601.11(A)	Cleaning of Equipment and Utensils, Objective: Food contact surface dirty, interior of toaster oven dirty
<i>Bathroom # C1-21B</i>	No Violations Noted
<i>Showers</i>	No Violations Noted
<i>Cells</i>	No Violations Noted
<i>Staff Break Room # C1-22</i> FC 4-903.11(A)(2)	Protection of Clean Items, Storing: Single-service items not protected from contamination, utensils left uncovered
<i>Law Library # C1-23</i>	No Violations Noted
<i>Recreational Decks</i>	No Violations Noted
<i>Second Floor</i>	
<i>Slop Sink Room # C2-62</i>	No Violations Noted
<i>Showers</i> 105 CMR 451.123*	Maintenance: Floor tile damaged outside shower # C2-24

Cells

No Violations Noted

Counselor's Office # C2-22

No Violations Noted

Law Library # C2-23

No Violations Noted

Recreational Deck

No Violations Noted

D BUILDING

Food Service Area

Broom Closet

No Violations Noted

Barrel Wash Room
FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, slop sink out-of-order

Bread Cooler

No Violations Noted

Prep and Leftover Cooler

No Violations Noted

Produce Cooler

No Violations Noted

Tool Storage Room

No Violations Noted

Freezer
FC 6-501.12(A)*

Maintenance and Operation; Cleaning: Facility not cleaned properly, ice build-up on walls

Ice Machine

No Violations Noted

Staff Office

No Violations Noted

Staff Bathroom

No Violations Noted

B Tool Room # 2

No Violations Noted

Inmate Bathroom

No Violations Noted

Bakery/Dry Storage Room

No Violations Noted

<i>Milk Cooler</i>	No Violations Noted
<i>Walk-in Freezer</i> FC 4-501.11(A)*	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice build-up observed on floor
<i>Kosher Freezer</i>	No Violations Noted
<i>Refrigerator Unit</i>	No Violations Noted
<i>Pots and Pans Room</i> FC 6-202.15(D)(1) FC 4-602.13	Design, Construction, and Installation; Functionality: Screens not installed in exterior windows Cleaning of Equipment and Utensils, Frequency: Nonfood-Contact Surfaces dirty, fan dusty
<i>Reach-In Warmers</i>	No Violations Noted
<i>South Side</i>	
<i>Kettles and Ovens Hood Area</i>	No Violations Noted
<i>Handwash Sink</i> FC 5-202.12(A)	Plumbing System, Design: Handwashing sinks water temperature recorded at 164 ⁰ F
<i>Tray Prep</i>	No Violations Noted
<i>Traulsen Cooler</i>	No Violations Noted
<i>Old Food Service Line</i>	No Violations Noted
<i>Food Warmers</i>	No Violations Noted
<i>Continental Cooler</i>	No Violations Noted
<i>South Side Dining Room</i> FC 6-202.15(D)(1) FC 6-202.15(D)(1)	Design, Construction, and Installation; Functionality: Eleven screens missing Design, Construction, and Installation; Functionality: Two windows cracked
<i>North Side</i>	
<i>Hoods</i>	No Violations Noted

<i>Handwash Sink</i> FC 5-202.12(A)	Plumbing System, Design: Handwashing sinks water temperature recorded at 150 ⁰ F
<i>Tray Prep Tables</i>	No Violations Noted
<i>Old Food Service Line</i>	No Violations Noted
<i>North Side Dining Room</i> FC 6-202.15(A)(2)	Design, Construction, and Installation; Functionality: Outer door not weathertight
<i>Mechanical Warewashing Room</i>	No Violations Noted

E BUILDING

West Side

<i>Stairway</i>	No Violations Noted
-----------------	---------------------

West Down Control

<i>Staff Bathroom</i>	No Violations Noted
-----------------------	---------------------

West Down Low

<i>Hallway</i>	No Violations Noted
----------------	---------------------

<i>Showers</i> 105 CMR 451.140 105 CMR 451.123 105 CMR 451.130	Adequate Ventilation: Inadequate ventilation, water observed on ceiling Maintenance: Debris on floor Plumbing: Plumbing not maintained in good repair, floor drain cover missing
---	--

<i>Cells</i>	No Violations Noted
--------------	---------------------

<i>Day Room</i>	No Violations Noted
-----------------	---------------------

<i>Phone Room</i>	No Violations Noted
-------------------	---------------------

West Down High

<i>Hallway</i> 105 CMR 451.350*	Structural Maintenance: Floor damaged
------------------------------------	---------------------------------------

<i>Slop Sink Room</i> 105 CMR 451.353	Interior Maintenance: Wet mop stored on floor
--	---

Showers

105 CMR 451.123*
105 CMR 451.140
105 CMR 451.123

Maintenance: Soap scum on shower curtain
Adequate Ventilation: Inadequate ventilation, water observed on ceiling
Maintenance: Debris on floor

Cells

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 131 and 132

Day Room

105 CMR 451.353*
105 CMR 451.350*

Interior Maintenance: Window sills filled with trash
Structural Maintenance: Window panel missing

West Up Control

No Violations Noted

Control Closet

No Violations Noted

Staff Bathroom

105 CMR 451.123*

Maintenance: Heater cover not secured properly

West Up Low

Hallway

No Violations Noted

Showers

105 CMR 451.123*
105 CMR 451.140

Maintenance: Soap scum on shower curtain
Adequate Ventilation: Inadequate ventilation in the shower area

Cells

105 CMR 451.350

Structural Maintenance: Window panel missing in cell # 220

Day Room

105 CMR 451.353*

Interior Maintenance: Window sills filled with debris

Phone Room

105 CMR 451.353*
105 CMR 451.353*
105 CMR 451.353

Interior Maintenance: Window sills filled with debris
Interior Maintenance: Floor damaged
Interior Maintenance: Electrical outlet cover missing

West Up High

Hallway

No Violations Noted

Slop Sink Room

105 CMR 451.353*
105 CMR 451.353

Interior Maintenance: Light shield missing
Interior Maintenance: Debris on floor

Showers

105 CMR 451.123

Maintenance: Soap scum on shower curtain

Cells

105 CMR 451.350

Structural Maintenance: Window panel missing in cell # 236, 237, and 238

Day Room

105 CMR 451.353*

Interior Maintenance: Window sills filled with debris

East Side

East Down Control

No Violations Noted

Staff Bathroom

105 CMR 451.123

Maintenance: Wall vent dusty

105 CMR 451.123

Maintenance: Ceiling paint peeling

East Down Low

Hallway

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Soap scum on shower curtain

Cells

No Violations Noted

Day Room

No Violations Noted

Phone Room

No Violations Noted

East Down High

Hallway

No Violations Noted

Slop Sink Room

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, faucet not secured properly

Showers

105 CMR 451.123

Maintenance: Soap scum on shower curtain

Cells

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 329

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 328 and 329

Day Room

No Violations Noted

East Up Control

No Violations Noted

Staff Bathroom

105 CMR 451.123

Maintenance: Wall vent dusty

East Up Low

Hallway

105 CMR 451.353* Interior Maintenance: Floor damaged

Showers

105 CMR 451.123 Maintenance: Soap scum on shower curtain

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, water observed on ceiling

Cells

No Violations Noted

Day Room

No Violations Noted

Phone Room

105 CMR 451.353* Interior Maintenance: Window sills filled with debris

105 CMR 451.353* Interior Maintenance: Floor damaged

East Up High

Hallway

105 CMR 451.353* Interior Maintenance: Floor damaged

Slop Sink Room

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, no ventilation system present

Showers

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, 3 showers not working

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, water observed on ceiling

Cells

No Violations Noted

Day Room

105 CMR 451.353 Interior Maintenance: Window pane missing

H BUILDING

Basement

H-1 Area

105 CMR 451.350 Structural Maintenance: Area not rodent and weathertight

Workout Room

105 CMR 451.353 Interior Maintenance: Chair damaged at officer station

Inmate Bathroom

No Violations Noted

Stairway

No Violations Noted

First Floor

Hallway

No Violations Noted

Gym Staff Bathroom

No Violations Noted

Gym

105 CMR 451.353

Interior Maintenance: Vent grate dusty

Mop Closet

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, faucet missing

Recreational Office

No Violations Noted

Barber Shop Closet

105 CMR 451.353*

Interior Maintenance: Light shield missing

Office

No Violations Noted

Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.123*

Maintenance: Wall cracked

Slop Sink Room

105 CMR 451.353

Interior Maintenance: Slop sink basin dirty

Barber Shop

No Violations Noted

Library

105 CMR 451.141*

Screens: Seven screens missing

Library Bathroom

No Violations Noted

Canteen

105 CMR 451.353

Interior Maintenance: Floor surface damaged

105 CMR 451.353

Interior Maintenance: Heat duct paint peeling

Storage

Unable to Inspect – Locked

Second Floor

Stairway

105 CMR 451.353

Interior Maintenance: Floor tiles damaged

Hallway

No Violations Noted

<i>Inmate Bathroom</i>	Unable to Inspect - Occupied
<i>Male Staff Bathroom</i> 105 CMR 451.123 105 CMR 451.130	Maintenance: Light shield dirty Plumbing: Plumbing not maintained in good repair, drain cover missing in handwash sink
<i>Female Staff Bathroom</i>	No Violations Noted
<i>Slop Sink Room</i>	No Violations Noted
<i>Inmate Bathroom</i>	Not Inspected – No Longer Used
<i>Classrooms</i>	No Violations Noted
<i>Law Library</i>	No Violations Noted
<u>I BUILDING</u>	
<i>Common Area</i> 105 CMR 451.350*	Structural Maintenance: Roll-down door not weathertight
<i>Front Staff Office</i>	No Violations Noted
<i>Front Staff Bathroom</i>	No Violations Noted
<i>Front Inmate Bathroom</i>	No Violations Noted
<i>Side Office</i>	No Violations Noted
<i>Storage</i>	No Violations Noted
<i>Back Staff Bathroom</i> 105 CMR 451.123 105 CMR 451.141	Maintenance: Floor paint peeling Screens: Screen missing
<i>Back Inmate Bathroom</i>	No Violations Noted
<i>Paint Shop Trap and Bathroom</i>	No Violations Noted
<i>Paint Shop Inmate Bathroom</i>	No Violations Noted

Tool Control Officer's Bathroom
No Violations Noted

Director of Engineering Office
No Violations Noted

Director of Engineering Bathroom
No Violations Noted

J BUILDING

Hallways
105 CMR 451.353 Interior Maintenance: Baseboard damaged on J South ramp

J Control Corridor

Female Staff Bathroom
No Violations Noted

Male Staff Bathroom
105 CMR 451.123 Maintenance: Light not functioning properly, light out above toilet

Janitor's Closet
No Violations Noted

Building J Control
No Violations Noted

Staff Bathroom
No Violations Noted

Staff Kitchen and Dining Room

Outside-Dry Storage
No Violations Noted

Back Hallway
No Violations Noted

Refrigerators and Freezer Units
Unable to Inspect – Under Repair

Staff Bathroom
No Violations Noted

Baking and Prep Room
No Violations Noted

Refrigerator
FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets dirty
FC 3-305.11(A)(2) Preventing Contamination from Premises: Food exposed to dust, fans dusty

Kitchen Area

Inmate Bathroom

No Violations Noted

Pantry

No Violations Noted

Kettle Room

No Violations Noted

2-Compartment Sink

No Violations Noted

Dish Washing Area

No Violations Noted

Food Service Line

No Violations Noted

Beverage Air Refrigerator FC 4-501.11(B)*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

Ice Machine

No Violations Noted

Dining Room

No Violations Noted

Janitor's Closet 105 CMR 451.353* 105 CMR 451.353

Interior Maintenance: Ceiling vent dirty
Interior Maintenance: Wet mop stored in bucket

Second Floor

Phase II Classification

Inmate Bathroom

No Violations Noted

Staff Bathroom 1

No Violations Noted

Janitor's Closet 105 CMR 451.353

Interior Maintenance: Slop sink drain cover missing

Staff Bathroom 2 105 CMR 451.123

Maintenance: Ceiling vent dusty

Inmate Bathroom-Waiting Area

Unable to Inspect – Occupied

Water Fountain

No Violations Noted

<i>Slop Sink Room</i>	No Violations Noted
<i>Conference Room</i>	No Violations Noted
<i>Female Staff Bathroom</i>	No Violations Noted
<i>Male Staff Bathroom</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>Offices</i>	No Violations Noted
<i>Classrooms</i>	No Violations Noted
<i>Staff Dining Room</i>	No Violations Noted
J Housing Units 105 CMR 451.322*	Cell Size: Inadequate floor space in all cells
Unit J1	
<i>Common Areas</i>	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
<i>CPO Office</i>	No Violations Noted
<i>Staff Office</i> FC 4-501.11(B)	Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets dirty
<i>Slop Sink Room (1st Tier)</i>	No Violations Noted
<i>Slop Sink Room (3rd Tier)</i>	No Violations Noted
<i>Cells</i>	No Violations Noted
<i>1st Tier Showers</i> 105 CMR 451.123 105 CMR 451.123	Maintenance: Wall paint damaged in shower # 2 Maintenance: Soap scum on shower curtain in shower # 1 and 2

<p><i>2nd Tier Showers</i> 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.130</p>	<p>Maintenance: Soap scum on shower curtains in shower # 1 and 2 Maintenance: Floor tiles missing in shower # 1 Plumbing: Plumbing not maintained in good repair, shower head leaking in shower # 1</p>
<p><i>3rd Tier Showers</i></p>	<p>Unable to Inspect - Occupied</p>
<p>Unit J2</p>	
<p><i>Common Area</i></p>	<p>No Violations Noted</p>
<p><i>Staff Bathroom</i></p>	<p>No Violations Noted</p>
<p><i>Slop Sink Room (1st Tier)</i></p>	<p>No Violations Noted</p>
<p><i>Slop Sink Room (3rd Tier)</i></p>	<p>Unable to Inspect – Locked and No Longer Used</p>
<p><i>Cells</i></p>	<p>No Violations Noted</p>
<p><i>1st Tier Showers</i> 105 CMR 451.123*</p>	<p>Maintenance: Soap scum on shower curtain in shower # 1, 2, and 3</p>
<p><i>2nd Tier Showers</i> 105 CMR 451.123* 105 CMR 451.123*</p>	<p>Maintenance: Soap scum on shower curtain in shower # 1, 2, and 3 Maintenance: Soap scum on floor in shower # 2</p>
<p><i>3rd Tier Showers</i> 105 CMR 451.123* 105 CMR 451.123</p>	<p>Maintenance: Soap scum on shower curtain in shower # 1 and 2 Maintenance: Debris on floor in shower # 2</p>
<p><i>3rd Tier Storage</i></p>	<p>Unable to Inspect – Locked and No Longer Used</p>
<p>Unit J3</p>	
<p><i>Common Area</i> 105 CMR 451.350*</p>	<p>Structural Maintenance: Ceiling damaged</p>
<p><i>Staff Bathroom</i></p>	<p>No Violations Noted</p>
<p><i>Slop Sink Room (1st Tier)</i></p>	<p>No Violations Noted</p>
<p><i>Slop Sink Room (3rd Tier)</i></p>	<p>Unable to Inspect – Locked and No Longer Used</p>
<p><i>Water Fountain</i></p>	<p>No Violations Noted</p>

<i>Cells</i>	No Violations Noted
<i>1st Tier Showers</i> 105 CMR 451.123	Unable to Inspect Shower # 1 – Not Used Maintenance: Soap scum on shower curtain in shower # 1, 2, and 3
<i>2nd Tier Showers</i> 105 CMR 451.123*	Maintenance: Soap scum on shower curtains in showers # 1, 2, and 3
<i>3rd Tier Showers</i> 105 CMR 451.123*	Maintenance: Soap scum on shower curtains in shower # 1 and 2
Unit J4	Not Inspected – Not In Use
Unit J5	
<i>Common Area</i>	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
<i>Slop Sink Room (1st Tier)</i>	No Violations Noted
<i>Slop Sink Room (3rd Tier)</i>	Unable to Inspect – Locked and No Longer Used
<i>Staff Room (3rd Tier)</i>	Unable to Inspect – Locked and No Longer Used
<i>Cells</i>	No Violations Noted
<i>1st Tier Showers</i>	Unable to Inspect Shower # 1 – In Use No Violations Noted
<i>2nd Tier Showers</i> 105 CMR 451.123*	Maintenance: Soap scum on shower curtains in shower # 1, 2, and 3
<i>3rd Tier Showers</i>	Unable to Inspect – In Use
Unit J6	
<i>Common Area</i> 105 CMR 451.353*	Interior Maintenance: Wall paint damaged near phones
<i>Staff Bathroom</i>	No Violations Noted
<i>Slop Sink Room (1st Tier)</i>	No Violations Noted
<i>Slop Sink Room (3rd Tier)</i>	Unable to Inspect – Locked and No Longer Used

Cells

No Violations Noted

1st Tier Showers

105 CMR 451.123

Maintenance: Soap scum on shower curtains in shower # 1, 2, and 3

105 CMR 451.123

Maintenance: Wall dirty in shower # 2 and 3

105 CMR 451.123

Maintenance: Debris on floor in shower # 3

105 CMR 451.123

Maintenance: Shower # 3 out-of-order

2nd Tier Showers

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # 1

105 CMR 451.123*

Maintenance: Soap scum on shower curtains in shower # 1 and 2

105 CMR 451.123

Maintenance: Wall dirty in shower # 2

3rd Tier Showers

105 CMR 451.123*

Unable to Inspect Shower # 2 – Not In Use

105 CMR 451.123

Maintenance: Soap scum on shower curtains in shower # 1

Maintenance: Debris on floor in shower # 1

Unit J7

Not Inspected – Not In Use

Health Service Unit

Nurses' Control Area

No Violations Noted

Hallway

No Violations Noted

Bathroom # C 107A

No Violations Noted

Optometry Room # C 108A

105 CMR 451.353*

Interior Maintenance: Light shield missing

105 CMR 451.353

Interior Maintenance: Cabinet handle broken

Slop Sink Room # C 109A

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink drain cover missing

Biohazard/Medical Waste # C 110A

105 CMR 451.353

Interior Maintenance: Debris behind medical waste freezer

Trauma Room # 1

No Violations Noted

Trauma Room # 2

No Violations Noted

Nurse Practitioner's Office # C 112A

No Violations Noted

Psychiatrist Office # C 113A

No Violations Noted

Phlebotomy Room # C 114A

No Violations Noted

Office # C 116A

No Violations Noted

Medical Director's Office # C 117A

No Violations Noted

Exam Room # C 118A

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, mislabeled hot and cold faucets

Staff Break Room # C 119A

No Violations Noted

Back Storage # C 120A

No Violations Noted

Female Staff Bathroom # C 121

No Violations Noted

Med Room # C 122

No Violations Noted

Med Room # C 124

No Violations Noted

Med Room # C 125B

No Violations Noted

Exam Room # C126

No Violations Noted

X-Ray Room # C 127

No Violations Noted

Dental Exam Rooms # C129 and C130

No Violations Noted

Waiting Room # 102 - 104

No Violations Noted

Medical Record Supervisor Room # 132

105 CMR 480.425(A)

Tracking Medical or Biological Waste for Treatment: Medical waste tracking form missing recent transactions

105 CMR 480.500(A)

Procedures; Records; Record-keeping Log: Written facility procedures not available

Medical Unit Cells

Cell # 102

No Violations Noted

Cell # 103

No Violations Noted

Cell # 104

No Violations Noted

<i>Cell # 106</i>	No Violations Noted
<i>Storage</i>	No Violations Noted
<i>Cell # 108</i>	No Violations Noted
<i>Cell # 110</i>	No Violations Noted
<i>Cell # 112</i>	No Violations Noted
<i>Records # 109</i>	No Violations Noted
<i>Shower Unit</i>	No Violations Noted
<u>K BUILDING</u>	
105 CMR 451.350	Structural Maintenance: Exterior door not weathertight
<i>Staff Bathroom # C-101</i> 105 CMR 451.123	Maintenance: Debris on floor
<i>Inmate Bathroom # C-102</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>Protestant Chapel</i>	Unable to Inspect – Occupied
<i>Catholic Chapel</i>	Unable to Inspect – Occupied
<i>Islamic Chapel</i>	No Violations Noted
<i>Muslim Chapel</i>	No Violations Noted
<i>Security Staff Room</i>	No Violations Noted
<i>Storage Room</i>	No Violations Noted

L BUILDING

<i>Inmate Processing Common Area</i>	No Violations Noted
--------------------------------------	---------------------

<i>Property</i>	No Violations Noted
<i>Office</i>	No Violations Noted
<i>Staff Break Room</i>	No Violations Noted
<i>Bathroom</i> 105 CMR 451.123	Maintenance: Ceiling vent dusty
<i>Clothing Room</i>	No Violations Noted
<i>Clothing Issue Room</i>	No Violations Noted
<i>Search Chair Room</i>	Unable to Inspect – Occupied
<i>Inmate Bathroom</i> 105 CMR 451.123 105 CMR 451.126	Maintenance: Ceiling vent dusty Water Supply: No hot water supplied to handwash sink # 2
<i>Staff Bathroom</i>	No Violations Noted
<i>Laundry/Storage</i>	Unable to Inspect – Occupied
<i>Upstairs Office</i>	No Violations Noted
<i>Upstairs Office Bathroom</i>	No Violations Noted
<u>Dorms</u>	
<i>Laundry Room</i> 105 CMR 451.141	Screens: Screens missing
<i>Office</i>	No Violations Noted
<i>Dorm Control</i>	No Violations Noted
<i>Control Bathroom</i>	No Violations Noted
<i>Dorm L1</i>	
<i>Common Area</i>	No Violations Noted

<i>Janitor's Closet</i> 105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, sink drain cover missing
<i>Bathroom # L1-14</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, urinal out-of-order
<i>Shower Room # L1-13 A&B</i>	No Violations Noted
<i>Bathroom # L1-12</i>	No Violations Noted
<i>Dorm L2</i>	
<i>Common Area</i>	No Violations Noted
<i>Bathroom # L1-22</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, urinal out-of-order
<i>Shower Room # L2-23 A&B</i> 105 CMR 451.123	Maintenance: Shower curtain missing in shower # 1
<i>Bathroom # L2-24</i>	Unable to Inspect - Occupied
<i>Janitor's Closet # L1-21</i> 105 CMR 451.130 105 CMR 451.141	Plumbing: Plumbing not maintained in good repair, sink drain cover missing Screens: Screen missing
<i>Offices L1-3</i>	
<i>Female Bathroom # L1-4</i>	No Violations Noted
<i>Male Bathroom # L1-5</i> 105 CMR 451.123	Maintenance: Vent dusty
<i>Dorm L3</i>	Not Inspected – Closed
<u>Laundry Area</u>	No Violations Noted
<i>Staff Office</i>	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
<i>Inmate Bathroom</i> 105 CMR 451.117 105 CMR 451.130 105 CMR 451.123	Toilet Fixtures: Toilet fixture not easily cleanable, toilet paint damaged Plumbing: Plumbing not maintained in good repair, sink not working Maintenance: Ceiling damaged above sink

Modular Units

Lobby Area

No Violations Noted

Control Area

No Violations Noted

Staff Bathroom

Unable to Inspect – Occupied

A Side

Recreational Area

105 CMR 451.350

Structural Maintenance: Area not rodent and weathertight

Bathroom

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, toilet # 1 broken

Laundry Area

No Violations Noted

Shower Room

105 CMR 451.123*

105 CMR 451.123

Maintenance: Drain cover missing in shower # 6

Maintenance: Shower floor damaged in shower # 1

A Dorm Rooms

1A

105 CMR 451.344

Illumination in Habitable Areas: Lights not functioning properly, 1 light out

2A

105 CMR 451.344

Illumination in Habitable Areas: Lights not functioning properly, 3 lights out

3A

105 CMR 451.344

Illumination in Habitable Areas: Lights not functioning properly, 2 lights out

4A

105 CMR 451.344

Illumination in Habitable Areas: Lights not functioning properly, 1 light out

5A

No Violations Noted

6A

105 CMR 451.344

Illumination in Habitable Areas: Lights not functioning properly, 1 light out

7A

105 CMR 451.344

Illumination in Habitable Areas: Lights not functioning properly, 1 light out

8A

No Violations Noted

9A

105 CMR 451.344

Illumination in Habitable Areas: Lights not functioning properly, 1 light out

10A

105 CMR 451.344

Illumination in Habitable Areas: Lights not functioning properly, 4 lights out

B Side

Recreational Area

No Violations noted

Mop Closets # 103B

No Violations Noted

Bathroom

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, toilet # 1 out-of-order

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, floor drain in front of toilet # 4 not draining adequately

Laundry Area

No Violations Noted

Shower Room

105 CMR 451.123*

Maintenance: Shower curtain missing in shower # 4

B Dorm Rooms

1B

105 CMR 451.344

Illumination in Habitable Areas: Lights not functioning properly, 2 lights out

2B

105 CMR 451.344

Illumination in Habitable Areas: Lights not functioning properly, 2 lights out

3B

105 CMR 451.344

Illumination in Habitable Areas: Lights not functioning properly, 2 lights out

4B

105 CMR 451.344

Illumination in Habitable Areas: Lights not functioning properly, 1 light out

5B

No Violations Noted

6B

105 CMR 451.344

Illumination in Habitable Areas: Lights not functioning properly, 1 light out

7B

No Violations Noted

8B

105 CMR 451.344

Illumination in Habitable Areas: Lights not functioning properly, 1 light out

9B

105 CMR 451.344

Illumination in Habitable Areas: Lights not functioning properly, 1 light out

10B

105 CMR 451.344

Illumination in Habitable Areas: Lights not functioning properly, 1 light out

OUTSIDE FACILITY

Store House

Box 1 – Walk-in Freezer

FC 4-501.11(B)*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, freezer gaskets damaged

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice build-up observed on ceiling

Box 2 – Walk-in Refrigerator

FC 4-501.11(A)*

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, wall damaged

Box 3

No Violations Noted

Inmate Break Room

No Violations Noted

Chemical Storage Room # 4

No Violations Noted

Slop Sink Room

105 CMR 451.353

Interior Maintenance: Wall dirty

Male Bathroom

105 CMR 451.126

Hot Water Hot water temperature recorded at 73°F

105 CMR 451.123

Maintenance: Ceiling vent dusty

Freezer 5 - Storage

Unable to Inspect – Under Construction

Cooler 6 – Storage

105 CMR 451.353*

Interior Maintenance: Baseboard damaged at doorway

Staff Office

No Violations Noted

Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.123*

Maintenance: Window broken

4-Bay Sink

No Violations Noted

Dry Goods Storage Room-2nd Floor

No Violations Noted

Slop Sink Room

No Violations Noted

Bathroom

No Violations Noted

VEHICLE TRAP

Control Area

No Violations Noted

Staff Bathroom

No Violations Noted

TOWERS

Tower # 1

105 CMR 451.141*
105 CMR 451.350*
105 CMR 451.350

Screens: Screens missing
Structural Maintenance: Unfinished wood on exterior of tower
Structural Maintenance: Window cracked

Tower # 2

105 CMR 451.350*
105 CMR 451.141*
FC 4-501.11(A)*

Structural Maintenance: Unfinished wood on exterior of tower
Screens: Screens missing
Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, refrigerator unit damaged
Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets dirty

Tower # 3

105 CMR 451.350*
105 CMR 451.350*
105 CMR 451.350*
FC 4-501.11(B)

Structural Maintenance: Unfinished wood on exterior of tower
Structural Maintenance: Wall damaged
Structural Maintenance: Floor window cracked
Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets dirty
Screens: Screens missing
Plumbing: Plumbing not maintained in good repair, sink basin cracked

Tower # 4

105 CMR 451.350*
105 CMR 451.350*
105 CMR 451.350*
105 CMR 451.141*
105 CMR 451.130*

Structural Maintenance: Unfinished wood on exterior of tower
Structural Maintenance: Wall damaged
Structural Maintenance: Ceiling damaged
Screens: Screens missing
Plumbing: Plumbing not maintained in good repair, faucet leaking

Tower # 5

105 CMR 451.350*
105 CMR 451.141*
105 CMR 451.350*
105 CMR 451.353*
105 CMR 451.350*
105 CMR 451.353

Structural Maintenance: Unfinished wood on exterior of tower
Screens: Screens missing
Structural Maintenance: Hole in ceiling
Interior Maintenance: Phone jack outlet damaged
Structural Maintenance: Wall damaged, hole in wall
Interior Maintenance: Electrical outlet cover missing

Tower # 6

105 CMR 451.141*

Screens: Screens missing

Observations and Recommendations

1. The inmate population was 1063 at the time of inspection.
2. While exiting the SMU Building, the electronic locking system malfunctioned and we were not able to exit. The Department remains concerned in the event of an emergency, staff and inmates will not be able to exit appropriately.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "[1999 Food Code](#)".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Jonathan Brown
Environmental Health Inspector, CSP, BEH

cc: Suzanne K. Condon, Associate Commissioner, Director, BEH
Steven Hughes, Director, CSP, BEH
Jay Youmans, Director of Government Affairs
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Carol Higgins O'Brien, Commissioner, DOC
George Frascarelli, FS/EHSO
Maurice Campbell, FS/EHSO
Susan G. Rask, Health Director, Concord Board of Health
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPS