

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

June 15, 2017

Douglas W. DeMoura, Superintendent

MCI Concord

965 Elm Street

P.O. Box 9106

Concord, MA 01742

Re: Facility Inspection – MCI Concord

Dear Superintendent DeMoura:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of MCI Concord on May 30, 31 and June 2, 2017 accompanied by Sergeant George Frascarelli, Fire Safety/Environmental Health and Safety Officer and Kerry Wagner, Community Sanitation Program. Violations noted during the inspection are listed below including 114 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**A BUILDING**

*Lobby*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Female Bathroom*

105 CMR 451.123\* Maintenance: Door paint peeling

*Male Bathroom*

No Violations Noted

**Administration Area**

*Male Bathroom*

Unable to Inspect – In Use

*Janitor’s Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, backflow preventer leaking

105 CMR 451.353 Interior Maintenance: Mop stored upside down

*Female Bathroom*

No Violations Noted

*Offices*

No Violations Noted

*Coffee Station*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with   
105 CMR 590.000, no functional thermometer in refrigerator

**Trap Area**

No Violations Noted

***Holding Tank***

*Cell A*

No Violations Noted

*Cell B*

No Violations Noted

**B BUILDING**

**Visitor’s Bathrooms**

*Front Visitor’s Bathroom*

No Violations Noted

*Slop Sink Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle missing

*Staff Bathroom*

No Violations Noted

*Training Room*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

*Computer Room*

No Violations Noted

**Visiting Room**

No Violations Noted

*Back Room*

No Violations Noted

**Treasurer’s Office Area**

No Violations Noted

*Inmate Bathroom (Urinalysis Bathroom)*

No Violations Noted

*Treasurer’s Bathroom*

No Violations Noted

*Treasurer’s Kitchenette*

No Violations Noted

**B Corridor**

*Inmate Bathroom*

No Violations Noted

*Vending Machines*

No Violations Noted

*Slop Sink Room*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

**B Building Control**

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with   
105 CMR 590.000, no functional thermometer in refrigerator

*Control Bathroom*

No Violations Noted

**C BUILDING**

**Control**

No Violations Noted

**First Tier**

*Slop Sink Room*

105 CMR 451.353 Interior Maintenance: Wet mop stored upside down

*Showers*

Unable to Inspect – In Use

*Cells*

105 CMR 451.350\* Structural Maintenance: Window not weathertight, covered with plastic in cell # 13

105 CMR 451.350 Structural Maintenance: Window not weathertight, covered with plastic in cell # 1

*Day Room*

No Violations Noted

*CO Break Area*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Slop Sink Room*

No Violations Noted

**Second Tier**

*Showers*

105 CMR 451.130 Hot Water: Shower water temperature recorded at 860F

*Cells*

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling in cell # 42, covered with plastic

105 CMR 451.353\* Interior Maintenance: Trash in window in cell # 30

105 CMR 451.141\* Screens: Screen damaged in cell # 26

105 CMR 451.350 Structural Maintenance: Window not weathertight, covered with plastic in cell # 31

*Day Room*

105 CMR 451.353\* Interior Maintenance: Trash in windows

105 CMR 451.350 Structural Maintenance: Window pane missing

**Basement**

Not Inspected – Not in Use

**SMU**

*SMU Property*

No Violations Noted

*Search Room # C1-3*

No Violations Noted

*Search Room # C1-4*

No Violations Noted

*Cell Extraction Room # C1-6*

No Violations Noted

*Lieutenant Office # C1-7*

No Violations Noted

*Sergeant Office # C1-8*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with   
105 CMR 590.000, no functional thermometer in refrigerator

*Property # C1-9*

No Violations Noted

*Medical Exam Room # C1-10*

No Violations Noted

*Staff Bathroom # C1-11*

No Violations Noted

*Slop Sink Room # C1-62*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

**Control**

105 CMR 451.350 Structural Maintenance: Window broken in door

*Bathroom # C1-21B*

No Violations Noted

**First Tier**

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on walls and floor in shower # C1-24, C1-25, C1-26, C1-60, and C1-61

105 CMR 451.123\* Maintenance: Soap scum on bench in shower # C1-60

*Cells*

No Violations Noted

*Staff Break Room # C1-22*

No Violations Noted

*Law Library # C1-23*

No Violations Noted

*Recreational Decks*

No Violations Noted

**Second Tier**

*Slop Sink Room # C2-62*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on walls and floor in shower # C2-24, C2-25, C2-26, C2-60, and C2-61

105 CMR 451.123\* Maintenance: Ceiling vent dusty in shower # C2-24

105 CMR 451.123\* Maintenance: Floor surface rough in shower # C2-24

105 CMR 451.123 Maintenance: Floor paint peeling in shower # C2-25

105 CMR 451.123 Maintenance: Baseboard damaged in shower # C2-26

*Cells*

105 CMR 451.353 Interior Maintenance: Wall paint peeling in cell # 2-33 and 2-56

*Counselor’s Office # C2-22*

No Violations Noted

*Law Library # C2-23*

No Violations Noted

*Recreational Deck*

No Violations Noted.

**D BUILDING**

**Control Area**

105 CMR 451.350 Structural Maintenance: Ceiling leaking above control desk

**Food Service Area**

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor surface rough throughout kitchen

*Storage Area*

No Violations Noted

*Mop Room*

FC 6-501.16 Maintenance and Operation; Cleaning: Wet mop stored in bucket

*Milk Cooler*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, light out

*Prep and Leftover Cooler*

No Violations Noted

*Produce Freezer*

No Violations Noted

*Vegetable Freezer & Paper Closet*

FC 7-201.11(A) Separation: Paint and painting supplies stored with single-use items

*Ice Machine*

No Violations Noted

*Staff Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Tool Storage Room*

No Violations Noted

*Freezer # 6*

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, ice build-up on fans and ceiling

*Bread Refrigerator # 5*

No Violations Noted

*Bakery Storage*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tile damaged

FC 6-403.11(B) Location and Placement; Employee Accommodations: No locker room area designated for employees, jacket stored on boxed food

*Halal Freezer*

No Violations Noted

*Kosher Freezer*

No Violations Noted

*Refrigerator Unit*

No Violations Noted

*Pots and Pans Room*

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in   
good repair, hot water faucet leaking at 3-compartment sink

*Reach-In Warmers*

No Violations Noted

**South Side**

*Kettles and Ovens Hood Area*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Tray Prep*

No Violations Noted

*Traulsen Cooler*

No Violations Noted

*Old Food Service Line*

No Violations Noted

*Food Warmers*

No Violations Noted

*South Side Dining Room*

Not Inspected – Not in Use

**North Side**

*Hoods*

No Violations Noted

*Handwash Sink*

FC 5-202.12(A)\* Plumbing System, Design: Handwashing sinks water temperature recorded at 1390F

*Tray Prep Tables*

No Violations Noted

*Old Food Service Line*

FC 4-903.11(B)(1) Protection of Clean Items, Storing: Serving trays not stored in an inverted position

*Food Warmers*

No Violations Noted

*North Side Dining Room*

No Violations Noted

*Mechanical Warewashing Room*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor surface damaged throughout room

**E BUILDING**

Not Inspected – Closed

**H BUILDING**

**Basement**

*H-1 Area*

Not Inspected – Not in Use

*Workout Room*

105 CMR 451.353\* Interior Maintenance: Workout equipment padding damaged

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling near pipes in back corner

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at water bubbler

*Inmate Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water not working at handsink

**First Floor**

*Control*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Gym*

No Violations Noted

*Recreational Office*

Not Inspected – Under Construction

*Mop Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Light out

*CO Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with   
105 CMR 590.000, no functioning thermometers in two refrigerators

*Staff Bathroom*

105 CMR 451.123 Maintenance: Ceiling left unfinished

*Inmate Bathroom*

No Violations Noted

*Slop Sink Room*

No Violations Noted

*Barber Shop*

No Violations Noted

*Barber Shop Closet*

No Violations Noted

*Library*

No Violations Noted

*Library Bathroom*

No Violations Noted

*Canteen*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with   
105 CMR 590.000, no functional thermometer in refrigerator

*Storage*

Unable to Inspect – Locked

**Second Floor**

*Inmate Bathroom*

105 CMR 451.123\* Maintenance: Floor dirty, water stained

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, bubbler outside female bathroom has low water pressure

*Slop Sink Room*

No Violations Noted

*Inmate Bathroom*

Not Inspected – Not in Use

**Classrooms**

*Room # 312*

105 CMR 451.141 Screens: Screen damaged

*Room # 313*

105 CMR 451.141 Screens: Screen damaged

*Room # 313*

105 CMR 451.141 Screens: Screen damaged

*Law Library*

105 CMR 451.141 Screens: Screens missing

**I BUILDING**

*Control*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Handwash Sink Area*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain cover not secured

*Side Office*

No Violations Noted

*Storage*

No Violations Noted

*Back Staff Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 650F

*Back Inmate Bathroom*

No Violations Noted

*Back Storage Area*

105 CMR 451.353\* Interior Maintenance: Wall paint peeling

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling

105 CMR 451.350\* Structural Maintenance: Roll-down door not weathertight

*Paint Shop Inmate Bathroom*

Not Inspected – Not in Use

*Tool Control Officer’s Bathroom*

Unable to Inspect – Locked

*Director of Engineering Office*

No Violations Noted

*Director of Engineering Bathroom*

No Violations Noted

**J BUILDING**

**J Control Corridor**

*Female Staff Bathroom*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

**Building J Control**

No Violations Noted

*Staff Bathroom*

No Violations Noted

**Staff Kitchen and Dining Room**

*Outside-Dry Storage*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, light out

*Back Hallway*

No Violations Noted

*Refrigerators and Freezer Units*

No Violations Noted

*Staff Bathroom*

No Violations Noted

**Baking and Prep Room**

No Violations Noted

*Walk-in Refrigerator*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

**Kitchen Area**

*Inmate Bathroom*

No Violations Noted

*Pantry*

No Violations Noted

*Kettle Room*

No Violations Noted

*2-Compartment Sink*

No Violations Noted

*Dishwashing Area*

FC 4-501.112(A)(2)\* Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machine

FC 4-204.115 Design and Construction, Functionality: Thermometer not functioning properly on warewashing machine, rinse step gauge was not reading accurate temperature

FC 4-101.111 Nonfood-Contact Surfaces: Cloth string used for handle on warewash machine, not made of the correct material

*3-Bay Sink*

No Violations Noted

*Food Service Line*

No Violations Noted

*Beverage Air Refrigerator*

No Violations Noted

*Ice Machine*

No Violations Noted

**Dining Room**

No Violations Noted

*Janitor’s Closet*

No Violations Noted

**Second Floor**

**Phase II Classification**

*Conference Room*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Janitor’s Closet*

Not Inspected – Not in Use

*Male Staff Bathroom*

Unable to Inspect – In Use

*Staff Dining Room*

No Violations Noted

**Offices**

*Assignment Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with   
105 CMR 590.000, no functional thermometer in refrigerator

*Slop Sink Room*

105 CMR 451.353\* Interior Maintenance: Wall damaged under faucet

**Phase II Mental Health**

*Inmate Bathroom-Waiting Area*

No Violations Noted

*Staff Bathroom # 1*

Unable to Inspect – Locked

*Janitor’s Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, backflow preventer leaking

*Staff Bathroom # 2*

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure of cold water at handwash sink

*Office/Break Area*

No Violations Noted

*Interview Rooms*

105 CMR 451.353 Interior Maintenance: Baseboard not secured in room # 1 and # 3

*Parole Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with   
105 CMR 590.000, no functional thermometer in refrigerator

*Classrooms*

No Violations Noted

**J Housing Units**

**Unit J1**

***Common Area***

105 CMR 451.353 Interior Maintenance: Ceiling dirty near wall vent by cell # 30

*Staff Bathroom*

No Violations Noted

*CPO Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with   
105 CMR 590.000, interior of microwave oven dirty

*Staff Office*

No Violations Noted

***First Tier***

*Showers*

No Violations Noted

*Slop Sink*

No Violations Noted

***Second Tier***

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling outside cells

*Showers*

105 CMR 451.123\* Maintenance: Floor tiles damaged in right and left shower

105 CMR 451.123 Maintenance: Soap scum on walls in right and left shower

105 CMR 451.123 Maintenance: Ceiling left unfinished around light fixture in left shower

105 CMR 451.123 Maintenance: Wall board damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, right shower continuously leaking

***Third Tier***

*Showers*

105 CMR 451.123\* Maintenance: Floor tiles damaged in left shower

105 CMR 451.123 Maintenance: Ceiling left unfinished around light fixture in left and right shower

105 CMR 451.123 Maintenance: Floor tiles damaged in right shower

*Slop Sink Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Cells*

105 CMR 451.322\* Cell Size: Inadequate floor space in all cells

**Unit J2**

***Common Area***

No Violations Noted

*Staff Bathroom*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*CPO Office*

No Violations Noted

*Staff Office*

No Violations Noted

***First Tier***

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling outside showers

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on shower curtains in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Ceiling left unfinished around light fixture in shower # 2

*Slop Sink Closet*

No Violations Noted

***Second Tier***

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling outside cells

*Showers*

105 CMR 451.123\* Maintenance: Debris in wall vent in shower # 1

105 CMR 451.123\* Maintenance: Floor surface damaged in shower # 2

105 CMR 451.123 Maintenance: Debris in wall vent in shower # 3

*Storage Closet*

Not Inspected – Not in Use

***Third Tier***

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on shower curtain in shower # 1 and 2

105 CMR 451.123\* Maintenance: Floor tile damaged in shower # 1

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 2

105 CMR 451.123 Maintenance: Ceiling left unfinished around light fixture in shower # 2

*Slop Sink Closet*

Not Inspected – Not in Use

*Storage Closet*

Not Inspected – Not in Use

***Cells***

105 CMR 451.322\* Cell Size: Inadequate floor space in all cells

**Unit J3**

***Common Area***

No Violations Noted

*Staff Bathroom*

No Violations Noted

*CPO Office*

No Violations Noted

*Staff Office*

No Violations Noted

***First Tier***

*Showers*

105 CMR 451.123\* Maintenance: Floor tile damaged in shower # 2

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 3

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 2

*Slop Sink Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Standing water observed in bucket

***Second Tier***

*Showers*

105 CMR 451.123 Maintenance: Soap scum on shower curtains in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Ceiling left unfinished around light fixture in shower # 1

105 CMR 451.123 Maintenance: Floor tiles damaged at entrance of shower # 3

***Third Tier***

*Showers*

105 CMR 451.123\* Maintenance: Floor damaged in left shower

*Slop Sink Closet*

No Violations Noted

*Storage Closet*

Not Inspected – No Longer Used

***Cells***

105 CMR 451.322\* Cell Size: Inadequate floor space in all cells

105 CMR 451.141 Screens: Screen damaged at window between cell # 41 and 40

105 CMR 451.353 Interior Maintenance: Ceiling paint peeling in cell # 18, 19, 25, 37, 38, and 41

**Unit J4**

***Common Area***

No Violations Noted

*Staff Bathroom*

No Violations Noted

*CPO Office*

Unable to Inspect – Locked

*Staff Office*

No Violations Noted

***First Tier***

*Showers*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, showerhead leaking in   
shower # 1

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 2

105 CMR 451.123 Maintenance: Ceiling left unfinished around light fixture in shower # 2

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 2

*Slop Sink*

Not Inspected – Not in Use

***Second Tier***

105 CMR 451.353 Interior Maintenance: Water stains on ceiling between cell # 14 and 15

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on shower curtains in shower # 1 and 2

105 CMR 451.123 Maintenance: Ceiling left unfinished around light fixture in shower # 1 and 2

105 CMR 451.123 Maintenance: Grout missing between floor tiles in shower # 2

***Third Tier***

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on shower curtain in shower # 1 and 2

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1

105 CMR 451.123 Maintenance: Ceiling board not secured in shower # 1

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 1

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 2

105 CMR 451.123 Maintenance: Ceiling left unfinished around light fixture in shower # 2

*Slop Sink Closet*

Not Inspected – Not in Use

*Storage Closet*

Not Inspected – Not in Use

***Cells***

105 CMR 451.322\* Cell Size: Inadequate floor space in all cells

**Unit J5**

***Common Area***

105 CMR 451.353\* Interior Maintenance: Ceiling dirty by wall vent near cell # 45

*Staff Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink leaking

*CPO Office*

No Violations Noted

***First Tier***

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on shower curtain in shower # 2

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 1

105 CMR 451.123 Maintenance: Ceiling left unfinished around light fixture in shower # 1

105 CMR 451.123 Maintenance: Wall board damaged in shower # 1

105 CMR 451.123 Maintenance: Floor epoxy damaged in shower # 3

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 3

*Slop Sink Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

***Second Tier***

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on shower curtains in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Wall paneling not secure in shower # 1

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 1 and 3

105 CMR 451.123 Maintenance: Shower curtain damaged in shower # 3

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint peeling in cell # 29

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 20

***Third Tier***

*Showers*

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1

105 CMR 451.123\* Maintenance: Soap scum on shower curtain in shower # 1 and 2

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1

105 CMR 451.123 Maintenance: Debris in wall vent and on floor in shower # 1

*Slop Sink Closet*

Not Inspected – Not in Use

*Storage Room*

Not Inspected – Not in Use

***Cells***

105 CMR 451.322\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Ceiling paint peeling in cell # 32

**Unit J6**

***Common Area***

105 CMR 451.353\* Interior Maintenance: Ceiling dirty by wall vent near cell # 31

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged by cell # 35

105 CMR 451.353\* Interior Maintenance: Door locking wall chase rusted by cell # 35

*Staff Bathroom*

No Violations Noted

*CPO Office*

No Violations Noted

*Staff Office*

No Violations Noted

***First Tier***

*Showers*

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1

105 CMR 451.123\* Maintenance: Soap scum on shower curtain in shower # 1 and 2

105 CMR 451.123\* Maintenance: Floor tile damaged in shower # 3

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1

105 CMR 451.123 Maintenance: Wall board damaged in shower # 2

***Cells***

105 CMR 451.141 Screens: Screen damaged between cell # 10 and 11

105 CMR 451.353 Interior Maintenance: Ceiling paint peeling in cell # 2 and 10

*Slop Sink Closet*

No Violations Noted

***Second Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint peeling in cell # 27

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 30

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on shower curtains in shower # 1 and 2

105 CMR 451.123 Maintenance: Wall board separated from wall above door in shower # 1

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower faucet continuously leaking in shower # 3

***Third Tier***

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on shower curtain in shower # 2

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 1

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1 and 2

*Slop Sink Closet*

Not Inspected – Not in Use

*Storage*

Not Inspected – Not in Use

*Cells*

105 CMR 451.322\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 36

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # 36

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 35

105 CMR 451.350 Structural Maintenance: Ceiling leaking in cell # 35 and 36

**Unit J7**

*Orientation Rooms*

No Violations Noted

**J-Building Orientation**

No Violations Noted

**Health Service Unit**

*Staff Break Room # C-119A*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with   
105 CMR 590.000, utensils left uncovered

*Back Storage # C-120A*

No Violations Noted

*Female Staff Bathroom # C-121*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 980F

*Med Room # C-122*

Not Inspected – Not in Use

*Nurse’s Control Area*

No Violations Noted

*Med Room # C-124*

No Violations Noted

*Med Room # C-125B*

No Violations Noted

*Exam Room # C-126*

No Violations Noted

*X-Ray Room # C-127*

No Violations Noted

*Dental Exam Room # C129 and C130*

No Violations Noted

*Exam Room # C-118A*

No Violations Noted

*Medical Director’s Office # C-117A*

No Violations Noted

*Office # C-116A*

No Violations Noted

*Phlebotomy Room # C-114A*

Unable to Inspect – Locked

*Psychiatrist Office # C-113A*

No Violations Noted

*Nurse Practitioner’s Office # C-112A*

No Violations Noted

*Medical Exam Room*

No Violations Noted

*Trauma Room 1 # C-111A*

No Violations Noted

*Biohazard/Medical Waste # C-110A*

105 CMR 480.500(B)(2) Procedures; Records; Record-Keeping Log: Generator did not maintain a record-keeping log for waste sent off-site for treatment

*Slop Sink Room # C-109A*

No Violations Noted

*Optometry Room # C-108A*

No Violations Noted

*Bathroom # C-107A*

No Violations Noted

*Holding Cell # 102-104*

No Violations Noted

*Medical Record Supervisor Room # 132*

No Violations Noted

*Slop Sink # 133*

No Violations Noted

**Medical Unit Cells**

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at bubbler in hallway outside of medical unit cells

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, bubbler continuously running

*Cell # 102*

No Violations Noted

*Cell # 103*

No Violations Noted

*Cell # 104*

No Violations Noted

*Cell # 105*

No Violations Noted

*Cell # 106*

No Violations Noted

*Cell # 107*

105 CMR 451.103 Mattresses: Mattress damaged

*Slop Sink* No Violations Noted

*Cell # 108*

No Violations Noted

*Cell # 109*

No Violations Noted

*Cell # 110*

No Violations Noted

*Cell # 111*

No Violations Noted

*Cell # 112*

No Violations Noted

***Records # 109***

No Violations Noted

*Shower Unit*

No Violations Noted

**K BUILDING**

*Staff Bathroom # C-101*

No Violations Noted

*Inmate Bathroom # C-102*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Protestant Chapel*

105 CMR 451.350\* Structural Maintenance: Ceiling windows leaking above alter

*Catholic Chapel*

No Violations Noted

*Islamic Chapel*

105 CMR 451.350\* Structural Maintenance: Ceiling windows leaking in opening area

*Muslim Chapel*

No Violations Noted

*Security Staff Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with   
105 CMR 590.000, no functional thermometer in refrigerator

*Storage Room*

No Violations Noted

**L BUILDING**

105 CMR 451.350 Structural Maintenance: Exterior door not rodent and weathertight

*Inmate Processing Common Area*

No Violations Noted

*Property*

No Violations Noted

*Office*

No Violations Noted

*Staff Break Room*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1350F

*Clothing Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with   
105 CMR 590.000, no functional thermometer in refrigerator

*Clothing Issue Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink leaking

*Search Chair Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with   
105 CMR 590.000, no functional thermometer in refrigerator

*Inmate Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink leaking underneath

105 CMR 451.123 Maintenance: Wall tile damaged

*Laundry/Storage*

No Violations Noted

*Upstairs Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with   
105 CMR 590.000, excessive ice build-up in freezer

*Upstairs Office Bathroom*

105 CMR 451.123 Maintenance: Light out

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink cold water handle hard to turn

**Dorms**

*Laundry Room*

No Violations Noted

*Office*

No Violations Noted

**Offices L1-3**

*Female Bathroom # L1-4*

No Violations Noted

*Male Bathroom # L1-5*

No Violations Noted

*Office # L1-7*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with   
105 CMR 590.000, refrigerator gasket dirty

**Dorm Control**

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, ceiling vent not working

*Control Bathroom*

No Violations Noted

**Dorm L1**

*Common Area*

105 CMR 451.353\* Interior Maintenance: Ceiling water damaged near storage # L1-11

105 CMR 451.350 Structural Maintenance: Ceiling damaged above beds # 55, 57, and 58

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at bubbler

*Janitor’s Closet*

No Violations Noted

*Storage # L1-11*

105 CMR 451.353 Interior Maintenance: Clean clothing and blankets stored on the ground

*Bathroom # L1-14*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal out-of-order

*Shower Room # L1-13 A & B*

105 CMR 451.123\* Maintenance: Floor surface damaged in shower # 1

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, showerhead leaking in   
shower # 6

105 CMR 451.123\* Maintenance: Soap scum on shower curtains in shower # 1-10

105 CMR 451.123\* Maintenance: Floor dirty in shower # 5

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 5, 6, and 7

105 CMR 451.123 Maintenance: Ceiling paint damaged in shower # 1

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, no shower faucet handle in   
shower # 1

105 CMR 451.123 Maintenance: Floor damaged in shower # 3, 5, 6, 7, 8, and 9

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 4

105 CMR 451.123 Maintenance: Soap scum on walls and floor in shower # 5, 7, and 9

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 8

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 8

*Bathroom # L1-12*

Unable to Inspect – In Use

**Dorm L2**

*Common Area*

No Violations Noted

*Bathroom # L1-22*

105 CMR 451.123\* Maintenance: Wall vent dusty above toilets

105 CMR 451.123\* Maintenance: Floor epoxy damaged throughout

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 1 out-of-order

105 CMR 451.123 Maintenance: Ceiling vent dusty

105 CMR 451.350 Structural Maintenance: Ceiling damaged

*Shower Room # L1-23 A & B*

Unable to Inspect – In Use

*Bathroom # L1-24*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1350F

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 4 not flushing properly

*Janitor’s Closet # L1-21*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

**Laundry Area**

No Violations Noted

*Staff Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

**Modular Units**

Not Inspected – Closed

**OUTSIDE FACILITY**

**Store House**

*Box #1 – Walk-In Freezer*

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, ice build-up on floor and ceiling

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, lights out

*Box #2 – Walk-In Refrigerator*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, lights out

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, wall damaged

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged

*Box #3*

No Violations Noted

*Inmate Break Room*

No Violations Noted

*Chemical Storage Room # 4*

No Violations Noted

*Slop Sink Room*

No Violations Noted

*Male Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Freezer #5 – Storage*

Not Inspected – Under Construction

*Cooler #6 – Storage*

No Violations Noted

*Walk-in Refrigerator # 7*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, lights out

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged

*Freezer (In Walk-in Refrigerator # 7)*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, wall damaged inside by door

*Staff Office*

No Violations Noted

*Staff Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 720F

**Recycling Area**

*Inmate Bathroom*

No Violations Noted

*4-Bay Sink*

105 CMR 451.360 Protective Measures: Flies observed

105 CMR 451.141 Screens: Screen damaged

***2nd Floor***

*Dry Goods Storage Room*

105 CMR 451.353\* Interior Maintenance: Ceiling paint peeling

*Slop Sink Room*

No Violations Noted

*Bathroom*

No Violations Noted

**VEHICLE TRAP**

*Control Area*

No Violations Noted

*Staff Bathroom*

No Violations Noted

**TOWERS**

***Tower # 1***

Not Inspected – Closed

***Tower # 2***

105 CMR 451.141\* Screens: Screen missing

105 CMR 451.353\* Interior Maintenance: Wall damaged

***Tower # 3***

105 CMR 451.350 Structural Maintenance: Soffit damaged on outside of tower

105 CMR 451.141 Screens: Screen damaged

***Tower # 4***

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.141 Screens: Screen damaged

***Tower # 5***

Not Inspected – Closed

***Tower # 6***

105 CMR 451.141\* Screens: Screen damaged

**Observations and Recommendations**

1. The inmate population was 704 at the time of inspection.
2. The Training Building outside of the facility was not inspected due to being closed and no longer used.
3. At the time of inspection, the mechanical warewashing machine in the Staff Kitchen was not reaching adequate water temperature. The Department recommended utilizing the 3-bay sink as well as switching over to disposable paper goods.
4. The Department recommended numbering all showers throughout the institution. This will assist the Department and Department of Correction employees to better recognize where issues exist.
5. The Department has a waiver on file for the privacy partitions for the E Building dated January 17, 2013. This waiver is valid through January 17, 2018.
6. The Department has a waiver on file for the privacy partitions for the C Building dated June 5, 2017. This waiver is valid through June 5, 2022.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/~dms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Amy Medeiros, MPH

Environmental Health Inspector, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH

Steven Hughes, Director, CSP, BEH

Timothy Miley, Director of Government Affairs

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

Sergeant George Frascarelli, FS/EHSO

Maurice Campbell, FS/EHSO

Susan G. Rask, Health Director, Concord Board of Health

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Nelson Alves, Director, Policy Development and Compliance Unit