



The Commonwealth of Massachusetts
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Community Sanitation Program
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June 15, 2017

Douglas W. DeMoura, Superintendent
MCI Concord
965 Elm Street
P.O. Box 9106
Concord, MA 01742

Re: Facility Inspection – MCI Concord

Dear Superintendent DeMoura:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of MCI Concord on May 30, 31 and June 2, 2017 accompanied by Sergeant George Frascarelli, Fire Safety/Environmental Health and Safety Officer and Kerry Wagner, Community Sanitation Program. Violations noted during the inspection are listed below including 114 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

A BUILDING

Lobby

No Violations Noted

Janitor's Closet

No Violations Noted

Female Bathroom

105 CMR 451.123*

Maintenance: Door paint peeling

Male Bathroom

No Violations Noted

Administration Area

Male Bathroom

Unable to Inspect – In Use

Janitor's Closet

105 CMR 451.130
105 CMR 451.353

Plumbing: Plumbing not maintained in good repair, backflow preventer leaking
Interior Maintenance: Mop stored upside down

Female Bathroom

No Violations Noted

Offices

No Violations Noted

Coffee Station

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, no functional thermometer in refrigerator

Trap Area

No Violations Noted

Holding Tank

Cell A

No Violations Noted

Cell B

No Violations Noted

B BUILDING

Visitor's Bathrooms

Front Visitor's Bathroom

No Violations Noted

Slop Sink Closet

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water handle missing

Staff Bathroom

No Violations Noted

Training Room

105 CMR 451.353*

Interior Maintenance: Ceiling tiles water stained

Computer Room

No Violations Noted

Visiting Room

No Violations Noted

Back Room

No Violations Noted

Treasurer's Office Area

No Violations Noted

Inmate Bathroom (Urinalysis Bathroom)

No Violations Noted

Treasurer's Bathroom

No Violations Noted

Treasurer's Kitchenette

No Violations Noted

B Corridor

Inmate Bathroom

No Violations Noted

Vending Machines

No Violations Noted

Slop Sink Room

No Violations Noted

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

No Violations Noted

B Building Control

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functional thermometer in refrigerator

Control Bathroom

No Violations Noted

C BUILDING

Control

No Violations Noted

First Tier

Slop Sink Room

105 CMR 451.353

Interior Maintenance: Wet mop stored upside down

Showers

Unable to Inspect – In Use

Cells

105 CMR 451.350*

105 CMR 451.350

Structural Maintenance: Window not weathertight, covered with plastic in cell # 13

Structural Maintenance: Window not weathertight, covered with plastic in cell # 1

Day Room

No Violations Noted

CO Break Area

No Violations Noted

Staff Bathroom

No Violations Noted

Slop Sink Room

No Violations Noted

Second Tier

Showers

105 CMR 451.130

Hot Water: Shower water temperature recorded at 86°F

Cells

105 CMR 451.353*

Interior Maintenance: Ceiling paint peeling in cell # 42, covered with plastic

105 CMR 451.353*

Interior Maintenance: Trash in window in cell # 30

105 CMR 451.141*

Screens: Screen damaged in cell # 26

105 CMR 451.350

Structural Maintenance: Window not weathertight, covered with plastic in cell # 31

Day Room

105 CMR 451.353*

Interior Maintenance: Trash in windows

105 CMR 451.350

Structural Maintenance: Window pane missing

Basement

Not Inspected – Not in Use

SMU

SMU Property

No Violations Noted

Search Room # C1-3

No Violations Noted

Search Room # C1-4

No Violations Noted

Cell Extraction Room # C1-6

No Violations Noted

Lieutenant Office # C1-7

No Violations Noted

Sergeant Office # C1-8

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functional thermometer in refrigerator

Property # C1-9

No Violations Noted

Medical Exam Room # C1-10

No Violations Noted

Staff Bathroom # C1-11

No Violations Noted

Slop Sink Room # C1-62

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Control

105 CMR 451.350

Structural Maintenance: Window broken in door

Bathroom # C1-21B

No Violations Noted

First Tier

Showers

105 CMR 451.123*

Maintenance: Soap scum on walls and floor in shower # C1-24, C1-25, C1-26, C1-60, and C1-61

105 CMR 451.123*

Maintenance: Soap scum on bench in shower # C1-60

Cells

No Violations Noted

Staff Break Room # C1-22

No Violations Noted

Law Library # C1-23

No Violations Noted

Recreational Decks

No Violations Noted

Second Tier

Slop Sink Room # C2-62

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Showers

105 CMR 451.123*

Maintenance: Soap scum on walls and floor in shower # C2-24, C2-25, C2-26, C2-60, and C2-61

105 CMR 451.123*

Maintenance: Ceiling vent dusty in shower # C2-24

105 CMR 451.123*

Maintenance: Floor surface rough in shower # C2-24

105 CMR 451.123

Maintenance: Floor paint peeling in shower # C2-25

105 CMR 451.123

Maintenance: Baseboard damaged in shower # C2-26

Cells

105 CMR 451.353

Interior Maintenance: Wall paint peeling in cell # 2-33 and 2-56

Counselor's Office # C2-22

No Violations Noted

Law Library # C2-23

No Violations Noted

Recreational Deck

No Violations Noted.

D BUILDING

Control Area

105 CMR 451.350

Structural Maintenance: Ceiling leaking above control desk

Food Service Area

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor surface rough throughout kitchen

<i>Storage Area</i>	No Violations Noted
<i>Mop Room</i> FC 6-501.16	Maintenance and Operation; Cleaning: Wet mop stored in bucket
<i>Milk Cooler</i> FC 6-501.11	Maintenance and Operation; Repairing: Facility not in good repair, light out
<i>Prep and Leftover Cooler</i>	No Violations Noted
<i>Produce Freezer</i>	No Violations Noted
<i>Vegetable Freezer & Paper Closet</i> FC 7-201.11(A)	Separation: Paint and painting supplies stored with single-use items
<i>Ice Machine</i>	No Violations Noted
<i>Staff Office</i>	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted
<i>Tool Storage Room</i>	No Violations Noted
<i>Freezer # 6</i> FC 6-501.12(A)	Maintenance and Operation; Cleaning: Facility not cleaned properly, ice build-up on fans and ceiling
<i>Bread Refrigerator # 5</i>	No Violations Noted
<i>Bakery Storage</i> FC 6-501.11* FC 6-403.11(B)	Maintenance and Operation; Repairing: Facility not in good repair, floor tile damaged Location and Placement; Employee Accommodations: No locker room area designated for employees, jacket stored on boxed food
<i>Halal Freezer</i>	No Violations Noted
<i>Kosher Freezer</i>	No Violations Noted
<i>Refrigerator Unit</i>	No Violations Noted

Pots and Pans Room

FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, hot water faucet leaking at 3-compartment sink

Reach-In Warmers

No Violations Noted

South Side

Kettles and Ovens Hood Area

No Violations Noted

Handwash Sink

No Violations Noted

Tray Prep

No Violations Noted

Traulsen Cooler

No Violations Noted

Old Food Service Line

No Violations Noted

Food Warmers

No Violations Noted

South Side Dining Room

Not Inspected – Not in Use

North Side

Hoods

No Violations Noted

Handwash Sink

FC 5-202.12(A)*

Plumbing System, Design: Handwashing sinks water temperature recorded at 139°F

Tray Prep Tables

No Violations Noted

Old Food Service Line

FC 4-903.11(B)(1)

Protection of Clean Items, Storing: Serving trays not stored in an inverted position

Food Warmers

No Violations Noted

North Side Dining Room

No Violations Noted

Mechanical Warewashing Room

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor surface damaged throughout room

E BUILDING

Not Inspected – Closed

H BUILDING

Basement

H-1 Area

Not Inspected – Not in Use

Workout Room

105 CMR 451.353*

Interior Maintenance: Workout equipment padding damaged

105 CMR 451.353*

Interior Maintenance: Ceiling paint peeling near pipes in back corner

105 CMR 451.124

Water Supply: Insufficient water supply in quantity and pressure at water bubbler

Inmate Bathroom

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water not working at handsink

First Floor

Control

No Violations Noted

Control Bathroom

No Violations Noted

Gym

No Violations Noted

Recreational Office

Not Inspected – Under Construction

Mop Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353

Interior Maintenance: Light out

CO Office

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometers in two refrigerators

Staff Bathroom

105 CMR 451.123

Maintenance: Ceiling left unfinished

Inmate Bathroom

No Violations Noted

Slop Sink Room

No Violations Noted

Barber Shop

No Violations Noted

Barber Shop Closet

No Violations Noted

Library

No Violations Noted

Library Bathroom

No Violations Noted

Canteen

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functional thermometer in refrigerator

Storage

Unable to Inspect – Locked

Second Floor

Inmate Bathroom

105 CMR 451.123*

Maintenance: Floor dirty, water stained

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, bubbler outside female bathroom has low water pressure

Slop Sink Room

No Violations Noted

Inmate Bathroom

Not Inspected – Not in Use

Classrooms

Room # 312

105 CMR 451.141

Screens: Screen damaged

Room # 313

105 CMR 451.141

Screens: Screen damaged

Room # 313

105 CMR 451.141

Screens: Screen damaged

Law Library

105 CMR 451.141

Screens: Screens missing

I BUILDING

Control

No Violations Noted

Control Bathroom

No Violations Noted

Handwash Sink Area

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, floor drain cover not secured

Side Office

No Violations Noted

Storage

No Violations Noted

Back Staff Bathroom

105 CMR 451.126

Hot Water: Hot water temperature recorded at 65°F

Back Inmate Bathroom

No Violations Noted

Back Storage Area

105 CMR 451.353*

Interior Maintenance: Wall paint peeling

105 CMR 451.353*

Interior Maintenance: Ceiling paint peeling

105 CMR 451.350*

Structural Maintenance: Roll-down door not weathertight

Paint Shop Inmate Bathroom

Not Inspected – Not in Use

Tool Control Officer's Bathroom

Unable to Inspect – Locked

Director of Engineering Office

No Violations Noted

Director of Engineering Bathroom

No Violations Noted

J BUILDING

J Control Corridor

Female Staff Bathroom

No Violations Noted

Male Staff Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Building J Control

No Violations Noted

Staff Bathroom

No Violations Noted

Staff Kitchen and Dining Room

Outside-Dry Storage

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, light out

Back Hallway

No Violations Noted

Refrigerators and Freezer Units

No Violations Noted

Staff Bathroom

No Violations Noted

Baking and Prep Room

No Violations Noted

Walk-in Refrigerator

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

Kitchen Area

Inmate Bathroom

No Violations Noted

Pantry

No Violations Noted

Kettle Room

No Violations Noted

2-Compartment Sink

No Violations Noted

Dishwashing Area

FC 4-501.112(A)(2)*

Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machine

FC 4-204.115

Design and Construction, Functionality: Thermometer not functioning properly on warewashing machine, rinse step gauge was not reading accurate temperature

FC 4-101.111

Nonfood-Contact Surfaces: Cloth string used for handle on warewash machine, not made of the correct material

3-Bay Sink

No Violations Noted

Food Service Line

No Violations Noted

Beverage Air Refrigerator

No Violations Noted

Ice Machine

No Violations Noted

Dining Room

No Violations Noted

Janitor's Closet

No Violations Noted

Second Floor

Phase II Classification

Conference Room

No Violations Noted

Female Staff Bathroom

No Violations Noted

Janitor's Closet

Not Inspected – Not in Use

Male Staff Bathroom

Unable to Inspect – In Use

Staff Dining Room

No Violations Noted

Offices

Assignment Office

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functional thermometer in refrigerator

Slop Sink Room

105 CMR 451.353*

Interior Maintenance: Wall damaged under faucet

Phase II Mental Health

Inmate Bathroom-Waiting Area

No Violations Noted

Staff Bathroom # 1

Unable to Inspect – Locked

Janitor's Closet

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, backflow preventer leaking

Staff Bathroom # 2

105 CMR 451.124

Water Supply: Insufficient water supply in quantity and pressure of cold water at handwash sink

Office/Break Area

No Violations Noted

Interview Rooms

105 CMR 451.353

Interior Maintenance: Baseboard not secured in room # 1 and # 3

Parole Office

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functional thermometer in refrigerator

Classrooms

No Violations Noted

J Housing Units

Unit J1

Common Area

105 CMR 451.353

Interior Maintenance: Ceiling dirty near wall vent by cell # 30

Staff Bathroom

No Violations Noted

CPO Office

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Staff Office

No Violations Noted

First Tier

Showers

No Violations Noted

Slop Sink

No Violations Noted

Second Tier

105 CMR 451.353*

Interior Maintenance: Ceiling paint peeling outside cells

Showers

105 CMR 451.123*

Maintenance: Floor tiles damaged in right and left shower

105 CMR 451.123

Maintenance: Soap scum on walls in right and left shower

105 CMR 451.123

Maintenance: Ceiling left unfinished around light fixture in left shower

105 CMR 451.123

Maintenance: Wall board damaged

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, right shower continuously leaking

Third Tier

Showers

105 CMR 451.123*

Maintenance: Floor tiles damaged in left shower

105 CMR 451.123

Maintenance: Ceiling left unfinished around light fixture in left and right shower

105 CMR 451.123

Maintenance: Floor tiles damaged in right shower

Slop Sink Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Cells

105 CMR 451.322*

Cell Size: Inadequate floor space in all cells

Unit J2

Common Area

No Violations Noted

Staff Bathroom

105 CMR 451.353*

Interior Maintenance: Floor paint damaged

CPO Office

No Violations Noted

Staff Office

No Violations Noted

First Tier

105 CMR 451.353*

Interior Maintenance: Ceiling paint peeling outside showers

Showers

105 CMR 451.123*

Maintenance: Soap scum on shower curtains in shower # 1, 2, and 3

105 CMR 451.123

Maintenance: Ceiling left unfinished around light fixture in shower # 2

Slop Sink Closet

No Violations Noted

Second Tier

105 CMR 451.353*

Interior Maintenance: Ceiling paint peeling outside cells

Showers

105 CMR 451.123*

Maintenance: Debris in wall vent in shower # 1

105 CMR 451.123*

Maintenance: Floor surface damaged in shower # 2

105 CMR 451.123

Maintenance: Debris in wall vent in shower # 3

Storage Closet

Not Inspected – Not in Use

Third Tier***Showers***

105 CMR 451.123*

Maintenance: Soap scum on shower curtain in shower # 1 and 2

105 CMR 451.123*

Maintenance: Floor tile damaged in shower # 1

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 2

105 CMR 451.123

Maintenance: Ceiling left unfinished around light fixture in shower # 2

Slop Sink Closet

Not Inspected – Not in Use

Storage Closet

Not Inspected – Not in Use

Cells

105 CMR 451.322*

Cell Size: Inadequate floor space in all cells

Unit J3***Common Area***

No Violations Noted

Staff Bathroom

No Violations Noted

CPO Office

No Violations Noted

Staff Office

No Violations Noted

First Tier

Showers

105 CMR 451.123*	Maintenance: Floor tile damaged in shower # 2
105 CMR 451.123*	Maintenance: Floor paint damaged in shower # 3
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 2

Slop Sink Closet

105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
105 CMR 451.353	Interior Maintenance: Standing water observed in bucket

Second Tier

Showers

105 CMR 451.123	Maintenance: Soap scum on shower curtains in shower # 1, 2, and 3
105 CMR 451.123	Maintenance: Ceiling left unfinished around light fixture in shower # 1
105 CMR 451.123	Maintenance: Floor tiles damaged at entrance of shower # 3

Third Tier

Showers

105 CMR 451.123*	Maintenance: Floor damaged in left shower
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Slop Sink Closet

No Violations Noted

Storage Closet

Not Inspected – No Longer Used

Cells

105 CMR 451.322*	Cell Size: Inadequate floor space in all cells
105 CMR 451.141	Screens: Screen damaged at window between cell # 41 and 40
105 CMR 451.353	Interior Maintenance: Ceiling paint peeling in cell # 18, 19, 25, 37, 38, and 41

Unit J4

Common Area

No Violations Noted

Staff Bathroom

No Violations Noted

CPO Office

Unable to Inspect – Locked

Staff Office

No Violations Noted

First Tier

Showers

105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, showerhead leaking in shower # 1
105 CMR 451.123*	Maintenance: Floor tiles damaged in shower # 2
105 CMR 451.123	Maintenance: Ceiling left unfinished around light fixture in shower # 2
105 CMR 451.123	Maintenance: Soap scum on shower curtain in shower # 2

Slop Sink

Not Inspected – Not in Use

Second Tier

105 CMR 451.353

Interior Maintenance: Water stains on ceiling between cell # 14 and 15

Showers

105 CMR 451.123*

Maintenance: Soap scum on shower curtains in shower # 1 and 2

105 CMR 451.123

Maintenance: Ceiling left unfinished around light fixture in shower # 1 and 2

105 CMR 451.123

Maintenance: Grout missing between floor tiles in shower # 2

Third Tier

Showers

105 CMR 451.123*

Maintenance: Soap scum on shower curtain in shower # 1 and 2

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 1

105 CMR 451.123

Maintenance: Ceiling board not secured in shower # 1

105 CMR 451.123

Maintenance: Floor tiles damaged in shower # 1

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 2

105 CMR 451.123

Maintenance: Ceiling left unfinished around light fixture in shower # 2

Slop Sink Closet

Not Inspected – Not in Use

Storage Closet

Not Inspected – Not in Use

Cells

105 CMR 451.322*

Cell Size: Inadequate floor space in all cells

Unit J5

Common Area

105 CMR 451.353*

Interior Maintenance: Ceiling dirty by wall vent near cell # 45

Staff Bathroom

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink leaking

CPO Office

No Violations Noted

First Tier

Showers

105 CMR 451.123*

Maintenance: Soap scum on shower curtain in shower # 2

105 CMR 451.123

Maintenance: Floor tiles damaged in shower # 1

105 CMR 451.123

Maintenance: Ceiling left unfinished around light fixture in shower # 1

105 CMR 451.123

Maintenance: Wall board damaged in shower # 1

105 CMR 451.123

Maintenance: Floor epoxy damaged in shower # 3

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 3

Slop Sink Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Second Tier

Showers

105 CMR 451.123*	Maintenance: Soap scum on shower curtains in shower # 1, 2, and 3
105 CMR 451.123*	Maintenance: Wall paneling not secure in shower # 1
105 CMR 451.123*	Maintenance: Floor tiles damaged in shower # 1 and 3
105 CMR 451.123	Maintenance: Shower curtain damaged in shower # 3

Cells

105 CMR 451.353	Interior Maintenance: Ceiling paint peeling in cell # 29
105 CMR 451.140	Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 20

Third Tier

Showers

105 CMR 451.123*	Maintenance: Floor damaged in shower # 1
105 CMR 451.123*	Maintenance: Soap scum on shower curtain in shower # 1 and 2
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 1
105 CMR 451.123	Maintenance: Debris in wall vent and on floor in shower # 1

Slop Sink Closet

Not Inspected – Not in Use

Storage Room

Not Inspected – Not in Use

Cells

105 CMR 451.322*	Cell Size: Inadequate floor space in all cells
105 CMR 451.353	Interior Maintenance: Ceiling paint peeling in cell # 32

Unit J6

Common Area

105 CMR 451.353*	Interior Maintenance: Ceiling dirty by wall vent near cell # 31
105 CMR 451.350*	Structural Maintenance: Ceiling water damaged by cell # 35
105 CMR 451.353*	Interior Maintenance: Door locking wall chase rusted by cell # 35

Staff Bathroom

No Violations Noted

CPO Office

No Violations Noted

Staff Office

No Violations Noted

First Tier

Showers

105 CMR 451.123*	Maintenance: Floor damaged in shower # 1
105 CMR 451.123*	Maintenance: Soap scum on shower curtain in shower # 1 and 2
105 CMR 451.123*	Maintenance: Floor tile damaged in shower # 3
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 1
105 CMR 451.123	Maintenance: Wall board damaged in shower # 2

Cells

105 CMR 451.141
105 CMR 451.353

Screens: Screen damaged between cell # 10 and 11
Interior Maintenance: Ceiling paint peeling in cell # 2 and 10

Slop Sink Closet

No Violations Noted

Second Tier**Cells**

105 CMR 451.353
105 CMR 451.140

Interior Maintenance: Ceiling paint peeling in cell # 27
Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 30

Showers

105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123
105 CMR 451.130

Maintenance: Soap scum on shower curtains in shower # 1 and 2
Maintenance: Wall board separated from wall above door in shower # 1
Maintenance: Soap scum on floor in shower # 1
Plumbing: Plumbing not maintained in good repair, shower faucet continuously leaking in shower # 3

Third Tier**Showers**

105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123

Maintenance: Soap scum on shower curtain in shower # 2
Maintenance: Soap scum on shower curtain in shower # 1
Maintenance: Soap scum on floor in shower # 1 and 2

Slop Sink Closet

Not Inspected – Not in Use

Storage

Not Inspected – Not in Use

Cells

105 CMR 451.322*
105 CMR 451.353*
105 CMR 451.353*
105 CMR 451.353
105 CMR 451.350

Cell Size: Inadequate floor space in all cells
Interior Maintenance: Ceiling paint damaged in cell # 36
Interior Maintenance: Wall paint damaged in cell # 36
Interior Maintenance: Wall paint damaged in cell # 35
Structural Maintenance: Ceiling leaking in cell # 35 and 36

Unit J7**Orientation Rooms**

No Violations Noted

J-Building Orientation

No Violations Noted

Health Service Unit**Staff Break Room # C-119A**

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, utensils left uncovered

Back Storage # C-120A

No Violations Noted

Female Staff Bathroom # C-121

105 CMR 451.126 Hot Water: Hot water temperature recorded at 98°F

Med Room # C-122

Not Inspected – Not in Use

Nurse's Control Area

No Violations Noted

Med Room # C-124

No Violations Noted

Med Room # C-125B

No Violations Noted

Exam Room # C-126

No Violations Noted

X-Ray Room # C-127

No Violations Noted

Dental Exam Room # C129 and C130

No Violations Noted

Exam Room # C-118A

No Violations Noted

Medical Director's Office # C-117A

No Violations Noted

Office # C-116A

No Violations Noted

Phlebotomy Room # C-114A

Unable to Inspect – Locked

Psychiatrist Office # C-113A

No Violations Noted

Nurse Practitioner's Office # C-112A

No Violations Noted

Medical Exam Room

No Violations Noted

Trauma Room 1 # C-111A

No Violations Noted

Biohazard/Medical Waste # C-110A

105 CMR 480.500(B)(2) Procedures; Records; Record-Keeping Log: Generator did not maintain a record-keeping log for waste sent off-site for treatment

Slop Sink Room # C-109A

No Violations Noted

<i>Optometry Room # C-108A</i>	No Violations Noted
<i>Bathroom # C-107A</i>	No Violations Noted
<i>Holding Cell # 102-104</i>	No Violations Noted
<i>Medical Record Supervisor Room # 132</i>	No Violations Noted
<i>Slop Sink # 133</i>	No Violations Noted
Medical Unit Cells	
105 CMR 451.124	Water Supply: Insufficient water supply in quantity and pressure at bubbler in hallway outside of medical unit cells
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, bubbler continuously running
<i>Cell # 102</i>	No Violations Noted
<i>Cell # 103</i>	No Violations Noted
<i>Cell # 104</i>	No Violations Noted
<i>Cell # 105</i>	No Violations Noted
<i>Cell # 106</i>	No Violations Noted
<i>Cell # 107</i> 105 CMR 451.103	Mattresses: Mattress damaged
<i>Slop Sink</i>	No Violations Noted
<i>Cell # 108</i>	No Violations Noted
<i>Cell # 109</i>	No Violations Noted
<i>Cell # 110</i>	No Violations Noted
<i>Cell # 111</i>	No Violations Noted
<i>Cell # 112</i>	No Violations Noted

Records # 109

No Violations Noted

Shower Unit

No Violations Noted

K BUILDING

Staff Bathroom # C-101

No Violations Noted

Inmate Bathroom # C-102

No Violations Noted

Janitor's Closet

No Violations Noted

Protestant Chapel
105 CMR 451.350*

Structural Maintenance: Ceiling windows leaking above alter

Catholic Chapel

No Violations Noted

Islamic Chapel
105 CMR 451.350*

Structural Maintenance: Ceiling windows leaking in opening area

Muslim Chapel

No Violations Noted

Security Staff Room
105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functional thermometer in refrigerator

Storage Room

No Violations Noted

L BUILDING

105 CMR 451.350

Structural Maintenance: Exterior door not rodent and weathertight

Inmate Processing Common Area

No Violations Noted

Property

No Violations Noted

Office

No Violations Noted

Staff Break Room

No Violations Noted

Staff Bathroom
105 CMR 451.123*
105 CMR 451.126

Maintenance: Ceiling vent dusty
Hot Water: Hot water temperature recorded at 135°F

<i>Clothing Room</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functional thermometer in refrigerator
<i>Clothing Issue Room</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, sink leaking
<i>Search Chair Room</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functional thermometer in refrigerator
<i>Inmate Bathroom</i> 105 CMR 451.130 105 CMR 451.123	Plumbing: Plumbing not maintained in good repair, handwash sink leaking underneath Maintenance: Wall tile damaged
<i>Laundry/Storage</i>	No Violations Noted
<i>Upstairs Office</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice build-up in freezer
<i>Upstairs Office Bathroom</i> 105 CMR 451.123 105 CMR 451.130	Maintenance: Light out Plumbing: Plumbing not maintained in good repair, handwash sink cold water handle hard to turn
<u>Dorms</u>	
<i>Laundry Room</i>	No Violations Noted
<i>Office</i>	No Violations Noted
Offices L1-3	
<i>Female Bathroom # L1-4</i>	No Violations Noted
<i>Male Bathroom # L1-5</i>	No Violations Noted
<i>Office # L1-7</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gasket dirty
Dorm Control 105 CMR 451.140	Adequate Ventilation: Inadequate ventilation, ceiling vent not working
<i>Control Bathroom</i>	No Violations Noted

Dorm L1

Common Area

105 CMR 451.353* Interior Maintenance: Ceiling water damaged near storage # L1-11
105 CMR 451.350 Structural Maintenance: Ceiling damaged above beds # 55, 57, and 58
105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at bubbler

Janitor's Closet

No Violations Noted

Storage # L1-11

105 CMR 451.353 Interior Maintenance: Clean clothing and blankets stored on the ground

Bathroom # L1-14

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal out-of-order

Shower Room # L1-13 A & B

105 CMR 451.123* Maintenance: Floor surface damaged in shower # 1
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, showerhead leaking in shower # 6

105 CMR 451.123* Maintenance: Soap scum on shower curtains in shower # 1-10
105 CMR 451.123* Maintenance: Floor dirty in shower # 5
105 CMR 451.123* Maintenance: Soap scum on floor in shower # 5, 6, and 7
105 CMR 451.123 Maintenance: Ceiling paint damaged in shower # 1
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, no shower faucet handle in shower # 1

105 CMR 451.123 Maintenance: Floor damaged in shower # 3, 5, 6, 7, 8, and 9
105 CMR 451.123 Maintenance: Floor paint damaged in shower # 4
105 CMR 451.123 Maintenance: Soap scum on walls and floor in shower # 5, 7, and 9
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 8
105 CMR 451.123 Maintenance: Baseboard damaged in shower # 8

Bathroom # L1-12

Unable to Inspect – In Use

Dorm L2

Common Area

No Violations Noted

Bathroom # L1-22

105 CMR 451.123* Maintenance: Wall vent dusty above toilets
105 CMR 451.123* Maintenance: Floor epoxy damaged throughout
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 1 out-of-order
105 CMR 451.123 Maintenance: Ceiling vent dusty
105 CMR 451.350 Structural Maintenance: Ceiling damaged

Shower Room # L1-23 A & B

Unable to Inspect – In Use

Bathroom # L1-24

105 CMR 451.126 Hot Water: Hot water temperature recorded at 135°F
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 4 not flushing properly

Janitor's Closet # L1-21

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Laundry Area

No Violations Noted

Staff Office

No Violations Noted

Staff Bathroom

No Violations Noted

Inmate Bathroom

No Violations Noted

Modular Units

Not Inspected – Closed

OUTSIDE FACILITY**Store House***Box #1 – Walk-In Freezer*

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, ice build-up on floor and ceiling

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, lights out

Box #2 – Walk-In Refrigerator

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, lights out

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, wall damaged

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged

Box #3

No Violations Noted

Inmate Break Room

No Violations Noted

Chemical Storage Room # 4

No Violations Noted

Slop Sink Room

No Violations Noted

Male Bathroom

105 CMR 451.123

Maintenance: Ceiling vent dusty

Freezer #5 – Storage

Not Inspected – Under Construction

Cooler #6 – Storage

No Violations Noted

Walk-in Refrigerator # 7

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, lights out

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged

Freezer (In Walk-in Refrigerator # 7)

FC 4-501.11(A)*

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, wall damaged inside by door

Staff Office

No Violations Noted

Staff Bathroom

105 CMR 451.126

Hot Water: Hot water temperature recorded at 72⁰F

Recycling Area

Inmate Bathroom

No Violations Noted

4-Bay Sink

105 CMR 451.360

105 CMR 451.141

Protective Measures: Flies observed

Screens: Screen damaged

2nd Floor

Dry Goods Storage Room

105 CMR 451.353*

Interior Maintenance: Ceiling paint peeling

Slop Sink Room

No Violations Noted

Bathroom

No Violations Noted

VEHICLE TRAP

Control Area

No Violations Noted

Staff Bathroom

No Violations Noted

TOWERS

Tower # 1

Not Inspected – Closed

Tower # 2

105 CMR 451.141*

105 CMR 451.353*

Screens: Screen missing

Interior Maintenance: Wall damaged

Tower # 3

105 CMR 451.350

105 CMR 451.141

Structural Maintenance: Soffit damaged on outside of tower

Screens: Screen damaged

Tower # 4

105 CMR 451.350*

105 CMR 451.141

Structural Maintenance: Ceiling damaged

Screens: Screen damaged

Tower # 5

Not Inspected – Closed

Tower # 6

105 CMR 451.141*

Screens: Screen damaged

Observations and Recommendations

1. The inmate population was 704 at the time of inspection.
2. The Training Building outside of the facility was not inspected due to being closed and no longer used.
3. At the time of inspection, the mechanical warewashing machine in the Staff Kitchen was not reaching adequate water temperature. The Department recommended utilizing the 3-bay sink as well as switching over to disposable paper goods.
4. The Department recommended numbering all showers throughout the institution. This will assist the Department and Department of Correction employees to better recognize where issues exist.
5. The Department has a waiver on file for the privacy partitions for the E Building dated January 17, 2013. This waiver is valid through January 17, 2018.
6. The Department has a waiver on file for the privacy partitions for the C Building dated June 5, 2017. This waiver is valid through June 5, 2022.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "[1999 Food Code](#)".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Medeiros, MPH
Environmental Health Inspector, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH
Steven Hughes, Director, CSP, BEH
Timothy Miley, Director of Government Affairs
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
Sergeant George Frascarelli, FS/EHSO
Maurice Campbell, FS/EHSO
Susan G. Rask, Health Director, Concord Board of Health
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS
Nelson Alves, Director, Policy Development and Compliance Unit