



The Commonwealth of Massachusetts
 Executive Office of Health and Human Services
 Department of Public Health
 Bureau of Environmental Health
 Community Sanitation Program
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MARYLOU SUDDERS
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July 27, 2021

Sheila Kelly, Superintendent
 MCI Concord
 965 Elm Street
 P.O. Box 9106
 Concord, MA 01742 (electronic copy)

Re: Facility Inspection – MCI Concord

Dear Superintendent Kelly:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of MCI Concord on June 29 and 30, 2021 accompanied by Sergeant Robert Montalvo, Environmental Health and Safety Officer; and Joel Martin, Fire Safety Officer. Violations noted during the inspection are listed below including 155 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Amy Medeiros
 Environmental Health Inspector, CSP, BEH

- cc: Margret R. Cooke, Acting Commissioner, DPH
 Jan Sullivan, Acting Director, BEH
 Steven Hughes, Director, CSP, BEH
 Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
 Carol A. Mici, Commissioner, DOC (electronic copy)
 Thomas Turco, Secretary, EOPSS (electronic copy)
 Timothy Gotovich, Acting Director, Policy Development and Compliance Unit (electronic copy)
 Robert Montalvo, EHSO (electronic copy)
 Joel Martin, FSO (electronic copy)
 Susan G. Rask, RS, Health Director, Concord Board of Health (electronic copy)
 Clerk, Massachusetts House of Representatives (electronic copy)
 Clerk, Massachusetts Senate (electronic copy)

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

A BUILDING

Lobby

No Violations Noted

Janitor's Closet

Unable to Inspect – Locked

Child Care Room
105 CMR 451.353

Interior Maintenance: Light shield broken

Female Bathroom
105 CMR 451.123*

Maintenance: Ceiling light out

Male Bathroom
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, floor drain cover not secured

Control

No Violations Noted

Administration Area

Male Bathroom

No Violations Noted

Janitor's Closet
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, backflow preventor leaking

Female Bathroom
105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, bubbler out-of-order outside bathroom

Offices

No Violations Noted

Coffee Station

No Violations Noted

Trap Area

No Violations Noted

Holding Tank

105 CMR 451.126
105 CMR 451.126
105 CMR 451.124
105 CMR 451.353
105 CMR 451.117

Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink in cell # 1
Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink in cell # 2
Water Supply: No cold water supplied to handwash sink # 2
Interior Maintenance: Handwash sink basin rusted in cell # 2
Toilet Fixtures: Toilet fixtures dirty in cell # 2

B BUILDING

Hallway (on Right)

Front Visitor's Bathroom

No Violations Noted

Slop Sink Closet

105 CMR 451.353*
105 CMR 451.130

Interior Maintenance: Light shield missing
Plumbing: Plumbing not maintained in good repair, hot water handle missing on slop sink

Staff Bathroom

No Violations Noted

Training Room

No Violations Noted

Computer Room

No Violations Noted

Visiting Room

No Violations Noted

Back Room (on Right)

No Violations Noted

Office Area

No Violations Noted

Inmate Bathroom (Urinalysis Bathroom)

No Violations Noted

Bathroom

105 CMR 451.124

(Unable to Inspect Toilet # 2 – Under Construction)
Water Supply: No cold water supplied to handwash sink # 1

I.P.S.

No Violations Noted

B Corridor

Vending Machines

No Violations Noted

Inmate Bathroom

No Violations Noted

Slop Sink Closet

No Violations Noted

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

No Violations Noted

Offices

No Violations Noted

B Building Control

No Violations Noted

Control Bathroom

No Violations Noted

Records (2nd floor)

105 CMR 451.353

Interior Maintenance: Light shield missing over slop sink

C BUILDING

Unable to Inspect – Closed

RHU

Property

No Violations Noted

Search Room # C1-3

No Violations Noted

Search Room # C1-4

No Violations Noted

Cell Extraction Room # C1-6

No Violations Noted

Lieutenant Office # C1-7

No Violations Noted

Sergeant Office # C1-8

No Violations Noted

Property # C1-9

No Violations Noted

Medical Exam Room # C1-10

No Violations Noted

Staff Bathroom # C1-11

No Violations Noted

Slop Sink Room # C1-62

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover not secured on slop sink

Control

No Violations Noted

Bathroom # C1-21B

No Violations Noted

First Tier

Showers

105 CMR 451.123 Maintenance: Shower # C1-60 out-of-order
105 CMR 451.123 Maintenance: Ceiling paint damaged in shower # C1-24, C1-25, C1-26, and C1-61
105 CMR 451.123 Maintenance: Soap scum on walls in shower # C1-25

Cells

105 CMR 451.353* Interior Maintenance: Floor paint damaged in cell # C1-35

Staff Break Room # C1-22

No Violations Noted

Law Library # C1-23

No Violations Noted

Recreational Decks

No Violations Noted

Second Tier

Slop Sink Room # C2-62

No Violations Noted

Showers

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # C2-25
105 CMR 451.123* Maintenance: Floor paint damaged in shower # C2-25
105 CMR 451.123 Maintenance: Door paint damaged in shower # C2-60

Cells

No Violations Noted

Interview Room # C2-22

No Violations Noted

Law Library # C2-23

No Violations Noted

Recreational Deck

No Violations Noted

D BUILDING

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Control Area

No Violations Noted

Food Service Area

FC 6-501.11* Maintenance and Operation; Repairing: Facility not in good repair, floor surface rough throughout kitchen

Storage Area

No Violations Noted

<i>Mop Room</i>	No Violations Noted
<i>Chemical Closet</i>	No Violations Noted
<i>Bread Cooler # 1</i>	No Violations Noted
<i>Milk Cooler # 2</i>	No Violations Noted
<i>Produce # 3</i>	No Violations Noted
<i>2-Compartment Sink</i> FC 5-205.15(B)	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, cold water handle leaking
<i>Vegetable Freezer & Paper Closet</i>	No Violations Noted
<i>Office</i> FC 4-501.11(B)	Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair refrigerator gaskets damaged
<i>Staff Bathroom</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted
<i>Tool Storage Room (outside Inmate Bathroom)</i>	No Violations Noted
<i>Freezer # 6</i>	No Violations Noted
<i>Refrigerator # 5</i>	No Violations Noted
<i>Ice Machine</i>	No Violations Noted
<i>Bakery Storage</i> FC 6-501.11* FC 6-501.114(A)	Maintenance and Operation; Repairing: Facility not in good repair, floor tile damaged Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Non-functional equipment not repaired or removed from premises, Trueline Freezer out-of-order
<i>Pots & Pans Room</i>	No Violations Noted

South Side

Special Diets Warmer

No Violations Noted

Kettles & Ovens Hood Area

No Violations Noted

Handwash Sink
FC 6-301.12(A)

Numbers and Capacity; Handwashing Sinks: No hand drying method available at handwashing sink^{Pf}

Tray Prep

No Violations Noted

Old Food Service Line

No Violations Noted

Food Warmers
FC 3-501.16(A)(1)

Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 135°F or above^P, green beans temperature recorded at 122°F in warmer

South Side Dining Room

No Violations Noted

Mechanical Warewashing Room

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor surface damaged throughout room

North Side

Hoods

No Violations Noted

Handwash Sink

No Violations Noted

Prep Tables

No Violations Noted

Food Service Line

No Violations Noted

Food Warmers

No Violations Noted

North Side Dining Room

Unable to Inspect – Not Used

E BUILDING

Unable to Inspect – Closed

H BUILDING

Basement

H-1 Area

Unable to Inspect – Not Used

Workout Room

No Violations Noted

Inmate Bathroom

105 CMR 451.126*

Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink

Computer Rooms

No Violations Noted

Staff Bathroom

No Violations Noted

First Floor

Control

No Violations Noted

Control Bathroom

No Violations Noted

Gym

No Violations Noted

Recreational Office

No Violations Noted

Mop Closet (in Gym)

Unable to Inspect – Locked

CO Office

No Violations Noted

Slop Sink Room

105 CMR 451.353

105 CMR 451.344

105 CMR 451.353

Interior Maintenance: Light shield missing
Illumination in Habitable Areas: Light not functioning properly, light out
Interior Maintenance: Wet mop stored in bucket

Staff Bathroom

No Violations Noted

Inmate Bathroom

No Violations Noted

Slop Sink

105 CMR 451.353

105 CMR 451.124

Interior Maintenance: Slop sink dirty
Water Supply: No cold water supplied to slop sink

Barber Shop

No Violations Noted

Barber Shop Closet

No Violations Noted

Library

No Violations Noted

Library Office

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Library Bathroom

No Violations Noted

Canteen

No Violations Noted

Storage

Unable to Inspect – Locked

Second Floor

Inmate Bathroom

105 CMR 451.126*

105 CMR 451.353

Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 2
Interior Maintenance: Light out

Slop Sink Room

No Violations Noted

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, water bubbler near Female Staff Bathroom out-of-order

Inmate Bathroom

Unable to Inspect – Not Used

Classrooms

Rooms

No Violations Noted

Law Library

105 CMR 451.141*

Screens: Screens missing

I BUILDING

Control

No Violations Noted

Handwash Sink Area

No Violations Noted

Staff Bathroom

No Violations Noted

Side Office

Unable to Inspect – Locked

Storage

No Violations Noted

Back Staff Bathroom

No Violations Noted

Back Inmate Bathroom

105 CMR 451.123

Maintenance: Toilet dirty

105 CMR 451.124

Water Supply: Excessive water pressure at handwash sink

Back Storage Area

No Violations Noted

Legal Storage

105 CMR 451.353

Interior Maintenance: Air conditioning unit not functioning properly

105 CMR 451.353

Interior Maintenance: Underground steam pipe causing excessive room temperature of 142°F

Paint Shop Inmate Bathroom

No Violations Noted

Tool Control Officer's Bathroom

No Violations Noted

Director of Engineering Office

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, microwave door broken

Director of Engineering Bathroom

No Violations Noted

Back Staff Bathroom

No Violations Noted

J BUILDING

J Control Corridor

Female Staff Bathroom

105 CMR 451.126*

Water Supply: Discolored water observed at handwash sink

105 CMR 451.126

Hot Water: Hot water temperature recorded at 140°F

Male Staff Bathroom

105 CMR 451.123*

Maintenance: Wall damaged above sink

105 CMR 451.126

Water Supply: Discolored water observed at handwash sink

Janitor's Closet

No Violations Noted

Building J Control

No Violations Noted

Control Bathroom

No Violations Noted

Staff Kitchen & Dining Room

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Kitchen Area

Inmate Bathroom

No Violations Noted

Pantry

No Violations Noted

Kettle Room

No Violations Noted

2-Compartment Sink

No Violations Noted

Handwash Sink

105 CMR 451.126

Hot Water: Hot water temperature recorded at 147°F

Dishwashing Area

FC 4-501.15

Maintenance and Operation; Equipment: Warewashing machine not operating in accordance with manufacturer's instructions, sanitizing cycle water temperature gauge not reading in accordance with data plate

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, water temperature gauge for wash cycle not functioning on warewash machine

FC 6-501.12(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, mold observed on caulking above stainless steel prep tables

3-Compartment Sink

No Violations Noted

Food Service Line

No Violations Noted

Beverage Air Refrigerator

No Violations Noted

Ice Machine

No Violations Noted

Back Hallway

No Violations Noted

Staff Bathroom

No Violations Noted

Refrigerators and Freezer Units

FC 4-501.11(B)*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets dirty

Office
105 CMR 590.002(A)(1)(C) Management and Personnel: No prominently posted food safety certification

Baking and Prep Room
FC 6-501.11* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Facility not in good repair, floor paint damaged

Walk-in Refrigerator
No Violations Noted

Outside-Dry Storage
No Violations Noted

Dining Room
No Violations Noted

Janitor's Closet
No Violations Noted

Second Floor

Phase II Mental Health

Disciplinary Office
Unable to Inspect – Locked

Inmate Bathroom-Waiting Area
105 CMR 451.123 Maintenance: Floor dirty in bathroom
105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Staff Bathroom (across from Waiting Area)
105 CMR 451.124* Water Supply: No cold water supplied to handwash sink

Janitor's Closet
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, backflow preventer leaking
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink

Staff Bathroom (next to Janitor's Closet)
105 CMR 451.123* Maintenance: Ceiling damaged
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

Office/Break Area
105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with
105 CMR 590.000, interior of microwave oven dirty

Interview Rooms
No Violations Noted

Offices
No Violations Noted

Classrooms
No Violations Noted

Phase II Classification (through secured door)

Staff Break Room

No Violations Noted

Female Staff Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Male Staff Bathroom

No Violations Noted

Conference Room

No Violations Noted

Offices

No Violations Noted

Female Staff Bathroom

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

Janitor's Closet

No Violations Noted

Male Staff Bathroom

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

J Housing Units

Unit J1

105 CMR 451.321*

Cell Size: Inadequate floor space in cells

Common Area

Slop Sink

No Violations Noted

Staff Bathroom

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink

CPO Office

Unable to Inspect – Locked

CO Office

No Violations Noted

First Tier

Cells

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 6 and 8

Showers

105 CMR 451.123
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Maintenance: Caulking damaged in shower # 1
Maintenance: Floor tile damaged in shower # 2
Maintenance: Wall paint damaged in shower # 2
Maintenance: Soap scum on curtain in shower # 1 and 2

Second Tier

Cells

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 11 and 14

Showers

105 CMR 451.123
105 CMR 451.123*
105 CMR 451.123*

Maintenance: Floor tiles damaged in shower # 1
Maintenance: Caulking damaged in shower # 2
Maintenance: Floor tiles damaged in shower # 2

Third Tier

Cells

No Violations Noted

Showers

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123

(Unable to Inspect Shower # 1 – In Use)
Maintenance: Caulking damaged in shower # 2
Maintenance: Floor tiles damaged in shower # 2
Maintenance: Wall board damaged in shower # 2

J South Hallway

Staff Bathroom

105 CMR 451.123

Maintenance: Floor paint damaged

Unit J2

105 CMR 451.321*

Cell Size: Inadequate floor space in cells

Common Area

No Violations Noted

Staff Bathroom

105 CMR 451.123*
105 CMR 451.126

Maintenance: Floor paint damaged
Hot Water: Hot water temperature recorded at 102⁰F

CPO Office

No Violations Noted

Slop Sink Closet

No Violations Noted

First Tier

Cells

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 5, 8, 9, 11, and 12

Showers

105 CMR 451.123 Maintenance: Debris on floor in shower # 1
105 CMR 451.123* Maintenance: Floor tiles damaged in shower # 2
105 CMR 451.123 Maintenance: Caulking moldy in shower # 2
105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 3
105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1, 2, and 3

Second Tier

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged on tier outside of cell # 16

Cells

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 24

Showers

105 CMR 451.123* Maintenance: Floor tiles damaged in shower # 1
105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1 and 2
105 CMR 451.123* Maintenance: Floor damaged in shower # 2
105 CMR 451.123 Maintenance: White substance above doorway and on threshold to shower # 2
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 3 leaking
105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 3

Storage Closet

No Violations Noted

Third Tier

No Violations Noted

Cells

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 41

Showers

105 CMR 451.123* Maintenance: Floor tiles damaged in shower # 1
105 CMR 451.123 Maintenance: Door frame rusted in shower # 1 and 2
105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1 and 2

Slop Sink Closet

Unable to Inspect – Not Used

Storage Closet

Unable to Inspect – Not Used

Office

No Violations Noted

Unit J3

105 CMR 451.321* Cell Size: Inadequate floor space in cells

Common Area

No Violations Noted

Staff Bathroom

105 CMR 451.123* Maintenance: Floor paint damaged
105 CMR 451.123* Maintenance: Unlabeled chemical bottles
105 CMR 451.126 Hot Water: Hot water temperature recorded at 100°F

CPO Office

No Violations Noted

Slop Sink Closet

No Violations Noted

First Tier

Cells

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 1, 2, 4, and 10

Showers

105 CMR 451.123*

(Unable to Inspect Shower # 1 – In Use)

105 CMR 451.130

Maintenance: Floor tile damaged in shower # 2

105 CMR 451.123*

Plumbing: Plumbing not maintained in good repair, faceplate missing in shower # 2

105 CMR 451.123

Maintenance: Soap scum on curtain in shower # 2

105 CMR 451.123

Maintenance: Soap scum on curtain in shower # 3

Maintenance: Floor paint damaged in shower # 3

Second Tier

Cells

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 16 and 20

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged in cell # 22 and 25

105 CMR 451.353

Interior Maintenance: Uncovered junction box in cell # 28

105 CMR 451.350

Structural Maintenance: Roof leaking, water leaking down wall and plumbing chase near cell # 26

Showers

105 CMR 451.123*

Maintenance: Floor tiles damaged in shower # 1 and 2

105 CMR 451.123

Maintenance: Caulking moldy in shower # 1 and 3

105 CMR 451.123

Maintenance: Floor tiles damaged in shower # 3

Third Tier

Cells

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 37

Showers

105 CMR 451.123*

Maintenance: Floor epoxy damaged in shower # 1

105 CMR 451.123*

Maintenance: Door frame rusted in shower # 1 and 2

105 CMR 451.123

Maintenance: Wall paint damaged in shower # 2

Slop Sink Closet

No Violations Noted

Storage Closet

Unable to Inspect – Not Used

Office

No Violations Noted

Hallway outside J4 Unit

105 CMR 451.353*

Interior Maintenance: Ceiling water damaged

105 CMR 451.353*

Interior Maintenance: Ceiling tiles missing

Unit J4

105 CMR 451.321*
105 CMR 451.350

Cell Size: Inadequate floor space in cells
Structural Maintenance: Window cracked at entrance

Common Area

105 CMR 451.353*
105 CMR 451.130

Interior Maintenance: Ceiling dirty by wall vent near cell # 30
Plumbing: Plumbing not maintained in good repair, drain cover missing at slop sink

Staff Bathroom

Unable to Inspect – In Use

CPO Office

No Violations Noted

Staff Office

No Violations Noted

First Tier

Cells

105 CMR 451.353

Interior Maintenance: Wall vent closed in cell # 1 and 9

Showers

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Maintenance: Wall board damaged in shower # 1
Maintenance: Floor tiles damaged in shower # 1
Maintenance: Floor tiles damaged in shower # 2
Maintenance: Caulking damaged in shower # 2
Maintenance: Soap scum on curtain in shower # 2

Slop Sink

No Violations Noted

Second Tier

Cells

No Violations Noted

Showers

105 CMR 451.124
105 CMR 451.123
105 CMR 451.123

Water Supply: Insufficient water supply in quantity and pressure in shower # 1
Maintenance: Wall board damaged in shower # 1
Maintenance: Floor tiles damaged in shower # 1

Third Tier

Cells

105 CMR 451.130
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink clogged in cell # 21
Plumbing: Plumbing not maintained in good repair, handwash sink continually running in cell # 21

Showers

105 CMR 451.123

Maintenance: Wall board damaged in shower # 1 and 2

Slop Sink Closet

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover missing

Storage Closet

Unable to Inspect – Not Used

J5 Unit

105 CMR 451.321*

Cell Size: Inadequate floor space in cells

Common Area

105 CMR 451.353*

Interior Maintenance: Ceiling dirty by wall vent near cell # 45

Staff Bathroom

105 CMR 451.123*

Maintenance: Floor paint damaged

105 CMR 451.126

Hot Water: Hot water temperature recorded at 95⁰F

CPO Office

Unable to Inspect – Locked

First Tier

Cells

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 1

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 2

Showers

105 CMR 451.123*

(Unable to Inspect Shower # 1– In Use)

105 CMR 451.123

Maintenance: Floor tiles damaged in shower # 2

105 CMR 451.123

Maintenance: Soap scum on curtain in shower # 2 and 3

Maintenance: Debris in wall vent in shower # 3

Slop Sink Closet

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover not secured in slop sink

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353

Interior Maintenance: Standing water in mop bucket

Second Tier

Cells

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged in cell # 30

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 26

Showers

105 CMR 451.123

(Unable to Inspect Shower # 3 – In Use)

Maintenance: Pooling water on floor outside all showers, leaking down from 3rd tier showers

105 CMR 451.123

Maintenance: Soap scum on curtain in shower # 2

Third Tier

Cells

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 32, 33, and 36

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 36

105 CMR 451.353

Interior Maintenance: Uncovered junction box in cell # 36

Showers

105 CMR 451.123

Maintenance: Floor epoxy damaged in shower # 1

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1

105 CMR 451.123

Maintenance: Floor tiles damaged in shower # 2

105 CMR 451.123

Maintenance: Soap scum on curtain in shower # 2

Slop Sink

Unable to Inspect – Not Used

Storage Closet

Unable to Inspect – Not Used

Office

Unable to Inspect – Locked

Hallway

Staff Bathroom

No Violations Noted

J6 Unit

105 CMR 451.321*
105 CMR 451.130*

Cell Size: Inadequate floor space in cells
Plumbing: Plumbing not maintained in good repair, bubbler outside unit out-of-order

Common Area

105 CMR 451.353*

Interior Maintenance: Ceiling dirty by wall vent near cell # 31

Staff Bathroom

105 CMR 451.123*
105 CMR 451.126

Maintenance: Floor paint damaged
Hot Water: Hot water temperature recorded at 105°F

CPO Office

Unable to Inspect – Locked

Staff Office

No Violations Noted

Slop Sink Closet

Unable to Inspect – In Use

First Tier

Cells

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 1, 4, 5, 13, and 15

Showers

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123*
105 CMR 451.123

Maintenance: Floor damaged in shower # 1
Maintenance: Floor tiles damaged in shower # 2
Maintenance: Caulking moldy in shower # 2
Maintenance: Debris in wall vent in shower # 2
Maintenance: Floor tile damaged in shower # 3
Maintenance: Caulking damaged in shower # 3
Maintenance: Paint damaged on door frame in shower # 3
Maintenance: Soap scum on curtain in shower # 1, 2, and 3

Second Tier

Cells

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 16 and 25

Showers
105 CMR 451.123* (Unable to Inspect Shower # 1 – In Use)
105 CMR 451.123 Maintenance: Floor tile damaged in shower # 2
Maintenance: Floor tile damaged in shower # 3

Third Tier

Cells
105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 35 and 40
105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 36

Showers
105 CMR 451.123* (Unable to Inspect Shower # 2 – In Use)
Maintenance: Caulking was moldy in shower # 1

Slop Sink Closet
Unable to Inspect – Not Used

Storage
Unable to Inspect – Not Used

Office
No Violations Noted

J7 Unit

Orientation Rooms
No Violations Noted

Needs Training Room
No Violations Noted

Health Service Unit

Female Staff Breakroom # C-121
No Violations Noted

Staff Break Room # C-119A
No Violations Noted

Back Storage # C-120A
No Violations Noted

Exam Room # C-118A
No Violations Noted

Medical Director's Office # C-117A
No Violations Noted

Office # C-116A
Unable to Inspect – In Use

Phlebotomy Room # C-114A
No Violations Noted

Psychiatrist Office # C-113A
Unable to Inspect – Locked

Nurse Practitioner's Office # C-112A

Unable to Inspect – Locked

Trauma Room # C-111A (Waste Log)

No Violations Noted

Exam Room/Biohazard Room # C-110A

No Violations Noted

Bathroom # C-107

No Violations Noted

Records # 109

No Violations Noted

Optometry Room # C-108A

Unable to Inspect – Locked

Holding Cell # 102-104

105 CMR 451.124

Water Supply: No cold water supplied to handwash sink in cell # 104

Dental Exam Room # C-129 and C-130

No Violations Noted

X-Ray Room # C-127

No Violations Noted

Med Room # C-122

Unable to Inspect – Not Used

Med Room # C-124 & C-125B

No Violations Noted

Exam Room # C-126

Unable to Inspect – In Use

Medical Record Supervisor Room # 132

No Violations Noted

Slop Sink # 133

No Violations Noted

Medical Unit Cells

Cell # 102-112

No Violations Noted

Shower Unit

105 CMR 451.123*

Maintenance: Bench rusted in shower

Nurse's Control Area

No Violations Noted

K BUILDING

Staff Bathroom # C-101

No Violations Noted

Inmate Bathroom # C-102
105 CMR 451.123*

Maintenance: Entrance door damaged

Janitor's Closet
105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

Protestant Chapel
105 CMR 451.350*
105 CMR 451.353

Structural Maintenance: Ceiling windows leaking
Interior Maintenance: Wall water damaged under ceiling windows

Catholic Chapel
105 CMR 451.350
105 CMR 451.353

Structural Maintenance: Ceiling windows leaking
Interior Maintenance: Wall water damaged under ceiling windows

Islamic Chapel
105 CMR 451.350*
105 CMR 451.353

Structural Maintenance: Ceiling windows leaking
Interior Maintenance: Wall water damaged under ceiling windows

Security Staff Rooms

No Violations Noted

Storage Rooms

No Violations Noted

L BUILDING

Inmate Processing Common Area

No Violations Noted

Property

No Violations Noted

Clothing Room

No Violations Noted

Offices

No Violations Noted

Staff Break Room

No Violations Noted

Staff Bathroom
105 CMR 451.353*

Interior Maintenance: Ceiling vent dusty

Clothing Issue Room

No Violations Noted

Search Chair Room

No Violations Noted

Booking

No Violations Noted

Processing

No Violations Noted

Inmate Bathroom

105 CMR 451.130*
105 CMR 451.110(A)

Plumbing: Plumbing not maintained in good repair, handwash sink # 2 out-of-order
Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Laundry/Storage

No Violations Noted

Upstairs Office

No Violations Noted

Upstairs Office Bathroom

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, cold water handle stuck at handwash sink

Dorms

Offices

No Violations Noted

Offices L1-3

Female Bathroom # L1-4

No Violations Noted

Male Bathroom # L1-5

No Violations Noted

Office # L1-7

No Violations Noted

Dorm Control

No Violations Noted

Control Bathroom

No Violations Noted

Dorm L1

105 CMR 451.350*
105 CMR 451.140

Structural Maintenance: Windows not weathertight
Adequate Ventilation: Inadequate ventilation, air conditioning unit not functioning properly

Common Area

105 CMR 451.124*
105 CMR 451.350

Water Supply: Insufficient water supply in quantity and pressure at water bubbler
Structural Maintenance: Ceiling water damaged

Janitor's Closet # L1-15

No Violations Noted

Storage # L1-11

No Violations Noted

Bathroom # L1-14

105 CMR 451.123*
105 CMR 451.130

Maintenance: Floor paint damaged
Plumbing: Plumbing not maintained in good repair, cold water continually running at handwash sink # 5

Shower Room # L1-13 A & B

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.130*
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123
105 CMR 451.130

105 CMR 451.123
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123*

Maintenance: Floor damaged in shower # 1-10
Maintenance: Floor paint damaged in shower # 1-10
Maintenance: Soap scum on walls in shower # 1-9
Plumbing: Plumbing not maintained in good repair, face plate damaged in shower # 1
Maintenance: Walls dirty in shower # 1
Maintenance: Soap scum on curtain in shower # 1, 2, 3, 4, 5, 7, and 9
Maintenance: Ceiling left unfinished in shower # 1, 4, 5, 6, and 8
Maintenance: Ceiling paint damaged in shower # 2, 3, 6, and 7
Plumbing: Plumbing not maintained in good repair, face plate damaged in shower # 2 and 9
Maintenance: Ceiling dirty in shower # 3
Maintenance: Shower curtain damaged in shower # 5, 7, and 9
Maintenance: Curtain missing in shower # 8
Maintenance: Baseboard damaged in shower # 8

Bathroom # L1-12

105 CMR 451.123*
105 CMR 451.124

Maintenance: Floor paint damaged
Water Supply: Insufficient water supply in quantity and pressure at handwash sink # 3, 4, and 5

Dorm L2

105 CMR 451.140

Adequate Ventilation: Inadequate ventilation, air conditioning unit not functioning properly

Common Area

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, microwave oven out-of-order

Bathroom # L1-22

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123

Maintenance: Floor epoxy damaged throughout
Maintenance: Ceiling damaged
Maintenance: Floor dirty in toilet stall # 4

Shower Room # L1-23 A & B

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.130
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123*
105 CMR 451.123*

Maintenance: Ceiling paint damaged throughout Shower Room
Maintenance: Floor paint damaged outside showers
Maintenance: Ceiling water damaged in shower # 1
Maintenance: Mold observed on ceiling in shower # 1
Maintenance: Soap scum on floor in shower # 2, 3, and 5
Maintenance: Soap scum on walls in shower # 3 and 9
Maintenance: Floor paint damaged in shower # 1, 3, 4, 5, 6, 7, 8, 9, and 10
Maintenance: Floor damaged in shower # 1, 3, 4, 5, 6, 7, 8, 9, and 10
Plumbing: Plumbing not maintained in good repair, shower leaking in shower # 6
Maintenance: Soap scum on walls in shower # 7
Maintenance: Ceiling water damaged in shower # 7
Maintenance: Baseboard damaged in shower # 7
Maintenance: Curtain missing in shower # 7
Maintenance: Curtain damaged in shower # 8
Maintenance: Baseboard damaged in shower # 10

Bathroom # L1-24
 105 CMR 451.123* Maintenance: Ceiling water damaged
 105 CMR 451.123 Maintenance: Ceiling leaking
 105 CMR 451.123 Maintenance: Light out
 105 CMR 451.123* Maintenance: Floor damaged
 105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 4 out-of-order
 105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # 6 leaking at bottom

Janitor's Closet # L1-21
 No Violations Noted

Laundry Area

Staff Office
 No Violations Noted

Staff Bathroom
 No Violations Noted

Inmate Bathroom
 No Violations Noted

Modular Units

Unable to Inspect – Closed

OUTSIDE FACILITY

Store House

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Box # 1 – Walk-In Freezer
 Unable to Inspect – Not Used

Box #2 – Water & Milk Refrigerator
 FC 4-501.11(A)* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, wall damaged
 FC 6-501.11* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, wall tile damaged

Box # 3
 Unable to Inspect – Not Used

Inmate Break Room
 No Violations Noted

Chemical Storage Room # 4
 No Violations Noted

Slop Sink Room
 Unable to Inspect – Under Construction

Male Bathroom
 No Violations Noted

Freezer # 5 – Storage

FC 3-305.12(I)

FC 6-501.11

Preventing Contamination from the Premises; Food Storage: Food stored in under other sources of contamination, damaged ceiling particles falling onto pallets of rice
Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Facility not in good repair, ceiling damaged and deteriorating

Cooler # 6 – Storage

Unable to Inspect – Not Used

Walk-in Refrigerator # 7

FC 6-501.11*

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Facility not in good repair, wall tile damaged

FC 6-501.11

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods:
Facility not in good repair, wall sheet metal damaged

Freezer (in Walk-in Refrigerator # 7)

No Violations Noted

Freezer # 8

No Violations Noted

Staff Office

No Violations Noted

Staff Bathroom

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 101⁰F

105 CMR 451.126*

Water Supply: No cold water supplied to handwash sink

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water handle leaking at handwash sink

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, excessive water pressure at handwash sink

Break Area (by Staff Office)

No Violations Noted

Recycling Area

105 CMR 451.141*

Screens: Screen damaged

Inmate Bathroom

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 100⁰F

4-Compartment Sink

No Violations Noted

2nd Floor

Dry Goods Storage Room

105 CMR 451.350

Structural Maintenance: Ceiling leaking throughout storage room

105 CMR 451.353*

Interior Maintenance: Ceiling paint damaged

105 CMR 451.350*

Structural Maintenance: Skylight leaking

Slop Sink Room

No Violations Noted

Bathroom

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

VEHICLE TRAP

Control Area

No Violations Noted

Staff Bathroom

105 CMR 451.123

Maintenance: Light bulb not shatter proof

TOWERS

Tower # 1

Unable to Inspect – Closed

Tower # 2

105 CMR 451.141*

Screens: Screen missing

105 CMR 451.353*

Interior Maintenance: Wall left unfinished

105 CMR 451.353*

Interior Maintenance: Wall damaged around outlet

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, exterior of refrigerator damaged

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 101⁰F

Tower # 3

105 CMR 451.350*

Structural Maintenance: Soffit damaged on outside of tower

Tower # 4

105 CMR 451.350*

Structural Maintenance: Ceiling damaged

105 CMR 451.350*

Structural Maintenance: Window cracked

105 CMR 451.353*

Interior Maintenance: Outlet cover broken

105 CMR 451.141

Screens: Screen missing

105 CMR 451.353

Interior Maintenance: Cover to air conditioning unit missing

105 CMR 451.344

Illumination in Habitable Areas: Light not functioning properly, light out in staircase

Tower # 5

Unable to Inspect – Closed

Tower # 6

105 CMR 451.350

Structural Maintenance: Windows broken

Observations and Recommendations

1. The inmate population was 507 at the time of inspection.
2. Building C, Building E, and the Training Building outside of the facility are no longer used and was not inspected by the CSP.
3. The CSP recommends numbering all showers throughout the institution. This will assist the CSP and Department of Correction employees to better recognize where issues exist.
4. At the time of inspection the most current drinking water results were not posted in the Library, the CSP recommends posting the updated drinking water results so that it is accessible to inmates and staff.
5. An underground steam pipe is causing the room temperature in Legal Storage of the I Building to be very high. The CSP, recommended relocating Legal Storage to another location of the facility for the safety of staff and inmates who need to access the materials in this area and keep this area out-of-use.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Medeiros
Environmental Health Inspector, CSP, BEH