July 27, 2021

Sheila Kelly, Superintendent
MCI Concord
965 Elm Street
P.O. Box 9106
Concord, MA 01742

Re: Facility Inspection – MCI Concord

Dear Superintendent Kelly:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of MCI Concord on June 29 and 30, 2021 accompanied by Sergeant Robert Montalvo, Environmental Health and Safety Officer; and Joel Martin, Fire Safety Officer. Violations noted during the inspection are listed below including 155 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Amy Medeiros
Environmental Health Inspector, CSP, BEH

cc: Margret R. Cooke, Acting Commissioner, DPH
Jan Sullivan, Acting Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Thomas Turco, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Acting Director, Policy Development and Compliance Unit (electronic copy)
Robert Montalvo, EHSO (electronic copy)
Joel Martin, FSO (electronic copy)
Susan G. Rask, RS, Health Director, Concord Board of Health (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)
HEALTH AND SAFETY VIOLATIONS  
(* indicates conditions documented on previous inspection reports)

**A BUILDING**

**Lobby**
- No Violations Noted

**Janitor’s Closet**
- Unable to Inspect – Locked

**Child Care Room**
105 CMR 451.353 Interiors Maintenance: Light shield broken

**Female Bathroom**
105 CMR 451.123* Maintenance: Ceiling light out

**Male Bathroom**
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain cover not secured

**Control**
- No Violations Noted

**Administration Area**

**Male Bathroom**
- No Violations Noted

**Janitor’s Closet**
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, backflow preventor leaking

**Female Bathroom**
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, bubbler out-of-order outside bathroom

**Offices**
- No Violations Noted

**Coffee Station**
- No Violations Noted

**Trap Area**
- No Violations Noted

**Holding Tank**
105 CMR 451.126 Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink in cell # 1
105 CMR 451.126 Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink in cell # 2
105 CMR 451.124 Water Supply: No cold water supplied to handwash sink # 2
105 CMR 451.353 Interior Maintenance: Handwash sink basin rusted in cell # 2
105 CMR 451.117 Toilet Fixtures: Toilet fixtures dirty in cell # 2
B BUILDING

Hallway (on Right)

*Front Visitor’s Bathroom*  No Violations Noted

*Slop Sink Closet*
105 CMR 451.353* Interior Maintenance: Light shield missing
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle missing on slop sink

*Staff Bathroom*  No Violations Noted

*Training Room*  No Violations Noted

*Computer Room*  No Violations Noted

*Visiting Room*  No Violations Noted

*Back Room (on Right)*  No Violations Noted

*Office Area*  No Violations Noted

*Inmate Bathroom (Urinalysis Bathroom)*  No Violations Noted

*Bathroom*  (Unable to Inspect Toilet # 2 – Under Construction)
105 CMR 451.124 Water Supply: No cold water supplied to handwash sink # 1

*I.P.S.*  No Violations Noted

B Corridor

*Vending Machines*  No Violations Noted

*Inmate Bathroom*  No Violations Noted

*Slop Sink Closet*  No Violations Noted

*Male Staff Bathroom*  No Violations Noted

*Female Staff Bathroom*  No Violations Noted
Offices

No Violations Noted

B Building Control

No Violations Noted

Control Bathroom

No Violations Noted

Records (2nd floor)

105 CMR 451.353

Interior Maintenance: Light shield missing over slop sink

C BUILDING

Unable to Inspect – Closed

RHU

Property

No Violations Noted

Search Room # C1-3

No Violations Noted

Search Room # C1-4

No Violations Noted

Cell Extraction Room # C1-6

No Violations Noted

Lieutenant Office # C1-7

No Violations Noted

Sergeant Office # C1-8

No Violations Noted

Property # C1-9

No Violations Noted

Medical Exam Room # C1-10

No Violations Noted

Staff Bathroom # C1-11

No Violations Noted

Slop Sink Room # C1-62

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover not secured on slop sink

Control

No Violations Noted

Bathroom # C1-21B

No Violations Noted
First Tier

**Showers**
105 CMR 451.123 Maintenance: Shower # C1-60 out-of-order
105 CMR 451.123 Maintenance: Ceiling paint damaged in shower # C1-24, C1-25, C1-26, and C1-61
105 CMR 451.123 Maintenance: Soap scum on walls in shower # C1-25

**Cells**
105 CMR 451.353* Interior Maintenance: Floor paint damaged in cell # C1-35

**Staff Break Room # C1-22**
No Violations Noted

**Law Library # C1-23**
No Violations Noted

**Recreational Decks**
No Violations Noted

Second Tier

**Slop Sink Room # C2-62**
No Violations Noted

**Showers**
105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # C2-25
105 CMR 451.123* Maintenance: Floor paint damaged in shower # C2-25
105 CMR 451.123 Maintenance: Door paint damaged in shower # C2-60

**Cells**
No Violations Noted

**Interview Room # C2-22**
No Violations Noted

**Law Library # C2-23**
No Violations Noted

**Recreational Deck**
No Violations Noted

**D BUILDING**
The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Control Area**
No Violations Noted

**Food Service Area**
FC 6-501.11* Maintenance and Operation; Repairing: Facility not in good repair, floor surface rough throughout kitchen

**Storage Area**
No Violations Noted
Mop Room
No Violations Noted

Chemical Closet
No Violations Noted

Bread Cooler # 1
No Violations Noted

Milk Cooler # 2
No Violations Noted

Produce # 3
No Violations Noted

2-Compartment Sink
FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, cold water handle leaking

Vegetable Freezer & Paper Closet
No Violations Noted

Office
FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair refrigerator gaskets damaged

Staff Bathroom
No Violations Noted

Inmate Bathroom
No Violations Noted

Tool Storage Room (outside Inmate Bathroom)
No Violations Noted

Freezer # 6
No Violations Noted

Refrigerator # 5
No Violations Noted

Ice Machine
No Violations Noted

Bakery Storage
FC 6-501.11* Maintenance and Operation; Repairing: Facility not in good repair, floor tile damaged
FC 6-501.114(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Non-functional equipment not repaired or removed from premises, Trueline Freezer out-of-order

Pots & Pans Room
No Violations Noted
South Side

Special Diets Warmer
No Violations Noted

Kettles & Ovens Hood Area
No Violations Noted

Handwash Sink
FC 6-301.12(A)
Numbers and Capacity; Handwashing Sinks: No hand drying method available at handwashing sink

Tray Prep
No Violations Noted

Old Food Service Line
No Violations Noted

Food Warmers
FC 3-501.16(A)(1)
Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 135°F or above, green beans temperature recorded at 122°F in warmer

South Side Dining Room
No Violations Noted

Mechanical Warewashing Room
FC 6-501.11*
Maintenance and Operation; Repairing: Facility not in good repair, floor surface damaged throughout room

North Side

Hoods
No Violations Noted

Handwash Sink
No Violations Noted

Prep Tables
No Violations Noted

Food Service Line
No Violations Noted

Food Warmers
No Violations Noted

North Side Dining Room
Unable to Inspect – Not Used

E BUILDING
Unable to Inspect – Closed
H BUILDING

Basement

H-1 Area
Unable to Inspect – Not Used

Workout Room
No Violations Noted

Inmate Bathroom
105 CMR 451.126*
Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink

Computer Rooms
No Violations Noted

Staff Bathroom
No Violations Noted

First Floor

Control
No Violations Noted

Control Bathroom
No Violations Noted

Gym
No Violations Noted

Recreational Office
No Violations Noted

Mop Closet (in Gym)
Unable to Inspect – Locked

CO Office
No Violations Noted

Slop Sink Room
105 CMR 451.353
Interior Maintenance: Light shield missing
105 CMR 451.344
Illumination in Habitable Areas: Light not functioning properly, light out
105 CMR 451.353
Interior Maintenance: Wet mop stored in bucket

Staff Bathroom
No Violations Noted

Inmate Bathroom
No Violations Noted

Slop Sink
105 CMR 451.353
Interior Maintenance: Slop sink dirty
105 CMR 451.124
Water Supply: No cold water supplied to slop sink

Barber Shop
No Violations Noted
<table>
<thead>
<tr>
<th>Location</th>
<th>Violations Noted</th>
</tr>
</thead>
<tbody>
<tr>
<td>Barber Shop Closet</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Library</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Library Office</td>
<td>105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty</td>
</tr>
<tr>
<td>Library Bathroom</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Canteen</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Storage</td>
<td>Unable to Inspect – Locked</td>
</tr>
<tr>
<td>Second Floor</td>
<td></td>
</tr>
<tr>
<td>Inmate Bathroom</td>
<td>105 CMR 451.126* Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 2 105 CMR 451.353 Interior Maintenance: Light out</td>
</tr>
<tr>
<td>Slop Sink Room</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Male Staff Bathroom</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Female Staff Bathroom</td>
<td>105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, water bubbler near Female Staff Bathroom out-of-order</td>
</tr>
<tr>
<td>Inmate Bathroom</td>
<td>Unable to Inspect – Not Used</td>
</tr>
<tr>
<td>Classrooms</td>
<td></td>
</tr>
<tr>
<td>Rooms</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Law Library</td>
<td>105 CMR 451.141* Screens: Screens missing</td>
</tr>
<tr>
<td>I BUILDING</td>
<td></td>
</tr>
<tr>
<td>Control</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Handwash Sink Area</td>
<td>No Violations Noted</td>
</tr>
<tr>
<td>Staff Bathroom</td>
<td>No Violations Noted</td>
</tr>
</tbody>
</table>
Side Office
Unable to Inspect – Locked

Storage
No Violations Noted

Back Staff Bathroom
No Violations Noted

Back Inmate Bathroom
105 CMR 451.123 Maintenance: Toilet dirty
105 CMR 451.124 Water Supply: Excessive water pressure at handwash sink

Back Storage Area
No Violations Noted

Legal Storage
105 CMR 451.353 Interior Maintenance: Air conditioning unit not functioning properly
105 CMR 451.353 Interior Maintenance: Underground steam pipe causing excessive room temperature of 142°F

Paint Shop Inmate Bathroom
No Violations Noted

Tool Control Officer’s Bathroom
No Violations Noted

Director of Engineering Office
105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, microwave door broken

Director of Engineering Bathroom
No Violations Noted

Back Staff Bathroom
No Violations Noted

J BUILDING

J Control Corridor

Female Staff Bathroom
105 CMR 451.126* Water Supply: Discolored water observed at handwash sink
105 CMR 451.126 Hot Water: Hot water temperature recorded at 140°F

Male Staff Bathroom
105 CMR 451.123* Maintenance: Wall damaged above sink
105 CMR 451.126 Water Supply: Discolored water observed at handwash sink

Janitor’s Closet
No Violations Noted

Building J Control
No Violations Noted
Control Bathroom
No Violations Noted

Staff Kitchen & Dining Room
The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Kitchen Area**

*Inmate Bathroom*
No Violations Noted

*Pantry*
No Violations Noted

*Kettle Room*
No Violations Noted

*2-Compartment Sink*
No Violations Noted

*Handwash Sink*
105 CMR 451.126 Hot Water: Hot water temperature recorded at 147°F

*Dishwashing Area*
FC 4-501.15 Maintenance and Operation; Equipment: Warewashing machine not operating in accordance with manufacturer's instructions, sanitizing cycle water temperature gauge not reading in accordance with data plate

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, water temperature gauge for wash cycle not functioning on warewash machine

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, mold observed on caulking above stainless steel prep tables

*3-Compartment Sink*
No Violations Noted

*Food Service Line*
No Violations Noted

*Beverage Air Refrigerator*
No Violations Noted

*Ice Machine*
No Violations Noted

*Back Hallway*
No Violations Noted

*Staff Bathroom*
No Violations Noted

*Refrigerators and Freezer Units*
FC 4-501.11(B)* Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets dirty
Office
105 CMR 590.002(A)(1)(C) Management and Personnel: No prominently posted food safety certification

Baking and Prep Room
FC 6-501.11* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, floor paint damaged

Walk-in Refrigerator
No Violations Noted

Outside-Dry Storage
No Violations Noted

Dining Room
No Violations Noted

Janitor’s Closet
No Violations Noted

Second Floor

Phase II Mental Health

Disciplinary Office Unable to Inspect – Locked

Inmate Bathroom-Waiting Area
105 CMR 451.123 Maintenance: Floor dirty in bathroom
105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Staff Bathroom (across from Waiting Area)
105 CMR 451.124* Water Supply: No cold water supplied to handwash sink

Janitor’s Closet
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, backflow preventer leaking
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink

Staff Bathroom (next to Janitor’s Closet)
105 CMR 451.123* Maintenance: Ceiling damaged
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

Office/Break Area
105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Interview Rooms
No Violations Noted

Offices
No Violations Noted

Classrooms
No Violations Noted
**Phase II Classification (through secured door)**

<table>
<thead>
<tr>
<th>Location</th>
<th>Violation Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Staff Break Room</strong></td>
<td>No Violations Noted</td>
</tr>
<tr>
<td><strong>Female Staff Bathroom</strong></td>
<td>No Violations Noted</td>
</tr>
<tr>
<td><strong>Janitor’s Closet</strong></td>
<td>No Violations Noted</td>
</tr>
<tr>
<td><strong>Male Staff Bathroom</strong></td>
<td>No Violations Noted</td>
</tr>
<tr>
<td><strong>Conference Room</strong></td>
<td>No Violations Noted</td>
</tr>
<tr>
<td><strong>Offices</strong></td>
<td>No Violations Noted</td>
</tr>
<tr>
<td><strong>Female Staff Bathroom</strong></td>
<td>105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink</td>
</tr>
<tr>
<td><strong>Janitor’s Closet</strong></td>
<td>No Violations Noted</td>
</tr>
<tr>
<td><strong>Male Staff Bathroom</strong></td>
<td>105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink</td>
</tr>
<tr>
<td><strong>J Housing Units</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Unit J1</strong></td>
<td>105 CMR 451.321* Cell Size: Inadequate floor space in cells</td>
</tr>
<tr>
<td><strong>Common Area</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Slop Sink</strong></td>
<td>No Violations Noted</td>
</tr>
<tr>
<td><strong>Staff Bathroom</strong></td>
<td>105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink</td>
</tr>
<tr>
<td><strong>CPO Office</strong></td>
<td>Unable to Inspect – Locked</td>
</tr>
<tr>
<td><strong>CO Office</strong></td>
<td>No Violations Noted</td>
</tr>
<tr>
<td><strong>First Tier</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Cells</strong></td>
<td>105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 6 and 8</td>
</tr>
</tbody>
</table>
Showers
105 CMR 451.123  Maintenance: Caulking damaged in shower # 1
105 CMR 451.123  Maintenance: Floor tile damaged in shower # 2
105 CMR 451.123  Maintenance: Wall paint damaged in shower # 2
105 CMR 451.123  Maintenance: Soap scum on curtain in shower # 1 and 2

Second Tier

Cells
105 CMR 451.353  Interior Maintenance: Ceiling paint damaged in cell # 11 and 14

Showers
105 CMR 451.123  Maintenance: Floor tiles damaged in shower # 1
105 CMR 451.123* Maintenance: Caulking damaged in shower # 2
105 CMR 451.123* Maintenance: Floor tiles damaged in shower # 2

Third Tier

Cells
105 CMR 451.353  No Violations Noted

Showers
105 CMR 451.123* Maintenance: Caulking damaged in shower # 2
105 CMR 451.123* Maintenance: Floor tiles damaged in shower # 2
105 CMR 451.123  Maintenance: Wall board damaged in shower # 2

J South Hallway

Staff Bathroom
105 CMR 451.123  Maintenance: Floor paint damaged

Unit J2
105 CMR 451.321* Cell Size: Inadequate floor space in cells

Common Area
105 CMR 451.123* No Violations Noted

Staff Bathroom
105 CMR 451.123* Maintenance: Floor paint damaged
105 CMR 451.126  Hot Water: Hot water temperature recorded at 102°F

CPO Office
105 CMR 451.123* No Violations Noted

Slop Sink Closet
105 CMR 451.123* No Violations Noted

First Tier

Cells
105 CMR 451.353  Interior Maintenance: Ceiling paint damaged in cell # 5, 8, 9, 11, and 12
### Showers

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>105 CMR 451.123</td>
<td>Maintenance: Debris on floor in shower # 1</td>
</tr>
<tr>
<td>105 CMR 451.123*</td>
<td>Maintenance: Floor tiles damaged in shower # 2</td>
</tr>
<tr>
<td>105 CMR 451.123</td>
<td>Maintenance: Caulking moldy in shower # 2</td>
</tr>
<tr>
<td>105 CMR 451.123</td>
<td>Maintenance: Floor tiles damaged in shower # 3</td>
</tr>
<tr>
<td>105 CMR 451.123</td>
<td>Maintenance: Soap scum on curtain in shower # 1, 2, and 3</td>
</tr>
</tbody>
</table>

**Second Tier**

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>105 CMR 451.353</td>
<td>Interior Maintenance: Ceiling paint damaged on tier outside of cell # 16</td>
</tr>
</tbody>
</table>

**Cells**

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>105 CMR 451.353</td>
<td>Interior Maintenance: Ceiling paint damaged in cell # 24</td>
</tr>
</tbody>
</table>

**Showers**

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>105 CMR 451.123*</td>
<td>Maintenance: Floor tiles damaged in shower # 1</td>
</tr>
<tr>
<td>105 CMR 451.123</td>
<td>Maintenance: Soap scum on curtain in shower # 1 and 2</td>
</tr>
<tr>
<td>105 CMR 451.123*</td>
<td>Maintenance: Floor damaged in shower # 2</td>
</tr>
<tr>
<td>105 CMR 451.123</td>
<td>Maintenance: White substance above doorway and on threshold to shower # 2</td>
</tr>
<tr>
<td>105 CMR 451.130</td>
<td>Plumbing: Plumbing not maintained in good repair, shower # 3 leaking</td>
</tr>
<tr>
<td>105 CMR 451.123</td>
<td>Maintenance: Floor tiles damaged in shower # 3</td>
</tr>
</tbody>
</table>

**Storage Closet**

No Violations Noted

**Third Tier**

No Violations Noted

**Cells**

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>105 CMR 451.353</td>
<td>Interior Maintenance: Ceiling paint damaged in cell # 41</td>
</tr>
</tbody>
</table>

**Showers**

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>105 CMR 451.123*</td>
<td>Maintenance: Floor tiles damaged in shower # 1</td>
</tr>
<tr>
<td>105 CMR 451.123</td>
<td>Maintenance: Door frame rusted in shower # 1 and 2</td>
</tr>
<tr>
<td>105 CMR 451.123</td>
<td>Maintenance: Soap scum on curtain in shower # 1 and 2</td>
</tr>
</tbody>
</table>

**Slop Sink Closet**

Unable to Inspect – Not Used

**Storage Closet**

Unable to Inspect – Not Used

**Office**

No Violations Noted

**Unit J3**

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>105 CMR 451.321*</td>
<td>Cell Size: Inadequate floor space in cells</td>
</tr>
</tbody>
</table>

**Common Area**

No Violations Noted

**Staff Bathroom**

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>105 CMR 451.123*</td>
<td>Maintenance: Floor paint damaged</td>
</tr>
<tr>
<td>105 CMR 451.123*</td>
<td>Maintenance: Unlabeled chemical bottles</td>
</tr>
<tr>
<td>105 CMR 451.126</td>
<td>Hot Water: Hot water temperature recorded at 100°F</td>
</tr>
</tbody>
</table>

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451-21(1)-MCI Concord-Report 7-27-21
CPO Office

No Violations Noted

Slop Sink Closet

No Violations Noted

**First Tier**

*Cells*

105 CMR 451.353  
Interior Maintenance: Ceiling paint damaged in cell # 1, 2, 4, and 10

*Showers*

105 CMR 451.123*  
Maintenance: Floor tile damaged in shower # 2

105 CMR 451.130  
Plumbing: Plumbing not maintained in good repair, faceplate missing in shower # 2

105 CMR 451.123*  
Maintenance: Soap scum on curtain in shower # 2

105 CMR 451.123  
Maintenance: Soap scum on curtain in shower # 3

105 CMR 451.123  
Maintenance: Floor paint damaged in shower # 3

**Second Tier**

*Cells*

105 CMR 451.353  
Interior Maintenance: Ceiling paint damaged in cell # 16 and 20

105 CMR 451.353*  
Interior Maintenance: Ceiling paint damaged in cell # 22 and 25

105 CMR 451.353  
Interior Maintenance: Uncovered junction box in cell # 28

105 CMR 451.350  
Structural Maintenance: Roof leaking, water leaking down wall and plumbing chase near cell # 26

*Showers*

105 CMR 451.123*  
Maintenance: Floor tiles damaged in shower # 1 and 2

105 CMR 451.123  
Maintenance: Caulking moldy in shower # 1 and 3

105 CMR 451.123  
Maintenance: Floor tiles damaged in shower # 3

**Third Tier**

*Cells*

105 CMR 451.353  
Interior Maintenance: Ceiling paint damaged in cell # 37

*Showers*

105 CMR 451.123*  
Maintenance: Floor epoxy damaged in shower # 1

105 CMR 451.123*  
Maintenance: Door frame rusted in shower # 1 and 2

105 CMR 451.123  
Maintenance: Wall paint damaged in shower # 2

*Slop Sink Closet*

No Violations Noted

*Storage Closet*

Unable to Inspect – Not Used

*Office*

No Violations Noted

**Hallway outside J4 Unit**

105 CMR 451.353*  
Interior Maintenance: Ceiling water damaged

105 CMR 451.353*  
Interior Maintenance: Ceiling tiles missing
Unit J4
105 CMR 451.321* Cell Size: Inadequate floor space in cells
105 CMR 451.350 Structural Maintenance: Window cracked at entrance

Common Area
105 CMR 451.353* Interior Maintenance: Ceiling dirty by wall vent near cell # 30
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing at slop sink

Staff Bathroom
Unable to Inspect – In Use

CPO Office
No Violations Noted

Staff Office
No Violations Noted

First Tier

Cells
105 CMR 451.353 Interior Maintenance: Wall vent closed in cell # 1 and 9

Showers
105 CMR 451.123* Maintenance: Wall board damaged in shower # 1
105 CMR 451.123* Maintenance: Floor tiles damaged in shower # 1
105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 2
105 CMR 451.123 Maintenance: Caulking damaged in shower # 2
105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 2

Slop Sink
No Violations Noted

Second Tier

Cells
No Violations Noted

Showers
105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure in shower # 1
105 CMR 451.123 Maintenance: Wall board damaged in shower # 1
105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 1

Third Tier

Cells
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink clogged in cell # 21
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink continually running in cell # 21

Showers
105 CMR 451.123 Maintenance: Wall board damaged in shower # 1 and 2

Slop Sink Closet
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing
Storage Closet

Unable to Inspect – Not Used

**J5 Unit**  
105 CMR 451.321*  
Cell Size: Inadequate floor space in cells

**Common Area**  
105 CMR 451.353*  
Interior Maintenance: Ceiling dirty by wall vent near cell # 45

**Staff Bathroom**  
105 CMR 451.123*  
Maintenance: Floor paint damaged  
105 CMR 451.126  
Hot Water: Hot water temperature recorded at 95°F

**CPO Office**  
Unable to Inspect – Locked

**First Tier**

**Cells**  
105 CMR 451.353  
Interior Maintenance: Ceiling paint damaged in cell # 1  
105 CMR 451.353  
Interior Maintenance: Floor paint damaged in cell # 2

**Showers**  
(Unable to Inspect Shower # 1 – In Use)  
105 CMR 451.123*  
Maintenance: Floor tiles damaged in shower # 2  
105 CMR 451.123  
Maintenance: Soap scum on curtain in shower # 2 and 3  
105 CMR 451.123  
Maintenance: Debris in wall vent in shower # 3

**Slop Sink Closet**  
105 CMR 451.130  
Plumbing: Plumbing not maintained in good repair, drain cover not secured in slop sink  
105 CMR 451.353  
Interior Maintenance: Wet mop stored in bucket  
105 CMR 451.353  
Interior Maintenance: Standing water in mop bucket

**Second Tier**

**Cells**  
105 CMR 451.353*  
Interior Maintenance: Ceiling paint damaged in cell # 30  
105 CMR 451.353  
Interior Maintenance: Wall paint damaged in cell # 26

**Showers**  
(Unable to Inspect Shower # 3 – In Use)  
105 CMR 451.123  
Maintenance: Pooling water on floor outside all showers, leaking down from 3rd tier showers  
105 CMR 451.123  
Maintenance: Soap scum on curtain in shower # 2

**Third Tier**

**Cells**  
105 CMR 451.353  
Interior Maintenance: Ceiling paint damaged in cell # 32, 33, and 36  
105 CMR 451.353  
Interior Maintenance: Wall paint damaged in cell # 36  
105 CMR 451.353  
Interior Maintenance: Uncovered junction box in cell # 36

**Showers**  
105 CMR 451.123  
Maintenance: Floor epoxy damaged in shower # 1  
105 CMR 451.123  
Maintenance: Soap scum on floor in shower # 1  
105 CMR 451.123  
Maintenance: Floor tiles damaged in shower # 2  
105 CMR 451.123  
Maintenance: Soap scum on curtain in shower # 2
Slop Sink
Unable to Inspect – Not Used

Storage Closet
Unable to Inspect – Not Used

Office
Unable to Inspect – Locked

Hallway

Staff Bathroom
No Violations Noted

J6 Unit
105 CMR 451.321*
Cell Size: Inadequate floor space in cells

105 CMR 451.130*
Plumbing: Plumbing not maintained in good repair, bubbler outside unit out-of-order

Common Area
105 CMR 451.353*
Interior Maintenance: Ceiling dirty by wall vent near cell # 31

Staff Bathroom
105 CMR 451.123*
Maintenance: Floor paint damaged

105 CMR 451.126
Hot Water: Hot water temperature recorded at 105°F

CPO Office
Unable to Inspect – Locked

Staff Office
No Violations Noted

Slop Sink Closet
Unable to Inspect – In Use

First Tier

Cells
105 CMR 451.353
Interior Maintenance: Ceiling paint damaged in cell # 1, 4, 5, 13, and 15

Showers
105 CMR 451.123*
Maintenance: Floor damaged in shower # 1

105 CMR 451.123*
Maintenance: Floor tiles damaged in shower # 2

105 CMR 451.123
Maintenance: Caulking moldy in shower # 2

105 CMR 451.123
Maintenance: Debris in wall vent in shower # 2

105 CMR 451.123
Maintenance: Floor tile damaged in shower # 3

105 CMR 451.123
Maintenance: Caulking damaged in shower # 3

105 CMR 451.123*
Maintenance: Paint damaged on door frame in shower # 3

105 CMR 451.123
Maintenance: Soap scum on curtain in shower # 1, 2, and 3

Second Tier

Cells
105 CMR 451.353
Interior Maintenance: Ceiling paint damaged in cell # 16 and 25
Showers  
105 CMR 451.123*  
Maintenance: Floor tile damaged in shower # 2  
105 CMR 451.123  
Maintenance: Floor tile damaged in shower # 3

Third Tier

Cells  
105 CMR 451.353  
Interior Maintenance: Ceiling paint damaged in cell # 35 and 40  
105 CMR 451.353  
Interior Maintenance: Wall paint damaged in cell # 36

Showers  
105 CMR 451.123*  
(Unable to Inspect Shower # 1 – In Use)  
(Unable to Inspect Shower # 2 – In Use)  
Maintenance: Caulking was moldy in shower # 1

Slop Sink Closet  
Unable to Inspect – Not Used

Storage  
Unable to Inspect – Not Used

Office  
No Violations Noted

J7 Unit

Orientation Rooms  
No Violations Noted

Neads Training Room  
No Violations Noted

Health Service Unit

Female Staff Breakroom # C-121  
No Violations Noted

Staff Break Room # C-119A  
No Violations Noted

Back Storage # C-120A  
No Violations Noted

Exam Room # C-118A  
No Violations Noted

Medical Director’s Office # C-117A  
No Violations Noted

Office # C-116A  
Unable to Inspect – In Use

Phlebotomy Room # C-114A  
No Violations Noted

Psychiatrist Office # C-113A  
Unable to Inspect – Locked
Nurse Practitioner’s Office # C-112A
Unable to Inspect – Locked

Trauma Room # C-111A (Waste Log)
No Violations Noted

Exam Room/Biohazard Room # C-110A
No Violations Noted

Bathroom # C-107
No Violations Noted

Records # 109
No Violations Noted

Optometry Room # C-108A
Unable to Inspect – Locked

Holding Cell # 102-104
105 CMR 451.124 Water Supply: No cold water supplied to handwash sink in cell # 104

Dental Exam Room # C-129 and C-130
No Violations Noted

X-Ray Room # C-127
No Violations Noted

Med Room # C-122
Unable to Inspect – Not Used

Med Room # C-124 & C-125B
No Violations Noted

Exam Room # C-126
Unable to Inspect – In Use

Medical Record Supervisor Room # 132
No Violations Noted

Slop Sink # 133
No Violations Noted

Medical Unit Cells

Cell # 102-112
No Violations Noted

Shower Unit
105 CMR 451.123* Maintenance: Bench rusted in shower

Nurse’s Control Area
No Violations Noted
K BUILDING

Staff Bathroom # C-101
No Violations Noted

Inmate Bathroom # C-102
105 CMR 451.123*
Maintenance: Entrance door damaged

Janitor's Closet
105 CMR 451.353*
Interior Maintenance: Wet mop stored in bucket

Protestant Chapel
105 CMR 451.350*
Structural Maintenance: Ceiling windows leaking
105 CMR 451.353
Interior Maintenance: Wall water damaged under ceiling windows

Catholic Chapel
105 CMR 451.350
Structural Maintenance: Ceiling windows leaking
105 CMR 451.353
Interior Maintenance: Wall water damaged under ceiling windows

Islamic Chapel
105 CMR 451.350*
Structural Maintenance: Ceiling windows leaking
105 CMR 451.353
Interior Maintenance: Wall water damaged under ceiling windows

Security Staff Rooms
No Violations Noted

Storage Rooms
No Violations Noted

L BUILDING

Inmate Processing Common Area
No Violations Noted

Property
No Violations Noted

Clothing Room
No Violations Noted

Offices
No Violations Noted

Staff Break Room
No Violations Noted

Staff Bathroom
105 CMR 451.353*
Interior Maintenance: Ceiling vent dusty

Clothing Issue Room
No Violations Noted

Search Chair Room
No Violations Noted
Booking

No Violations Noted

Processing

No Violations Noted

Inmate Bathroom

105 CMR 451.130*
105 CMR 451.110(A)

Plumbing: Plumbing not maintained in good repair, handwash sink # 2 out-of-order

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Laundry/Storage

No Violations Noted

Upstairs Office

No Violations Noted

Upstairs Office Bathroom

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, cold water handle stuck at handwash sink

Dorms

Offices

No Violations Noted

Offices L1-3

Female Bathroom # L1-4

No Violations Noted

Male Bathroom # L1-5

No Violations Noted

Office # L1-7

No Violations Noted

Dorm Control

No Violations Noted

Control Bathroom

No Violations Noted

Dorm L1

105 CMR 451.350*
105 CMR 451.140

Structural Maintenance: Windows not weathertight

Adequate Ventilation: Inadequate ventilation, air conditioning unit not functioning properly

Common Area

105 CMR 451.124*
105 CMR 451.350

Water Supply: Insufficient water supply in quantity and pressure at water bubbler

Structural Maintenance: Ceiling water damaged

Janitor’s Closet # L1-15

No Violations Noted

Storage # L1-11

No Violations Noted
Bathroom # L1-14
105 CMR 451.123* Maintenance: Floor paint damaged
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water continually running at handwash sink # 5

Shower Room # L1-13 A & B
105 CMR 451.123* Maintenance: Floor damaged in shower # 1-10
105 CMR 451.123* Maintenance: Floor paint damaged in shower # 1-10
105 CMR 451.123* Maintenance: Soap scum on walls in shower # 1-9
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, face plate damaged in shower # 1
105 CMR 451.123 Maintenance: Walls dirty in shower # 1
105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1, 2, 3, 4, 5, 7, and 9
105 CMR 451.123 Maintenance: Ceiling left unfinished in shower # 1, 4, 5, 6, and 8
105 CMR 451.123 Maintenance: Ceiling paint damaged in shower # 2, 3, 6, and 7
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, face plate damaged in shower # 2 and 9
105 CMR 451.123 Maintenance: Ceiling dirty in shower # 3
105 CMR 451.123 Maintenance: Shower curtain damaged in shower # 5, 7, and 9
105 CMR 451.123 Maintenance: Curtain missing in shower # 8
105 CMR 451.123* Maintenance: Baseboard damaged in shower # 8

Bathroom # L1-12
105 CMR 451.123* Maintenance: Floor paint damaged
105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at handwash sink # 3, 4, and 5

Dorm L2
105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, air conditioning unit not functioning properly

Common Area
105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, microwave oven out-of-order

Bathroom # L1-22
105 CMR 451.123* Maintenance: Floor epoxy damaged throughout
105 CMR 451.123* Maintenance: Ceiling damaged
105 CMR 451.123 Maintenance: Floor dirty in toilet stall # 4

Shower Room # L1-23 A & B
105 CMR 451.123* Maintenance: Ceiling paint damaged throughout Shower Room
105 CMR 451.123* Maintenance: Floor paint damaged outside showers
105 CMR 451.123* Maintenance: Ceiling water damaged in shower # 1
105 CMR 451.123 Maintenance: Mold observed on ceiling in shower # 1
105 CMR 451.123 Maintenance: Soap scum on floor in shower # 2, 3, and 5
105 CMR 451.123* Maintenance: Soap scum on walls in shower # 3 and 9
105 CMR 451.123* Maintenance: Floor paint damaged in shower # 1, 3, 4, 5, 6, 7, 8, 9, and 10
105 CMR 451.123* Maintenance: Floor damaged in shower # 1, 3, 4, 5, 6, 7, 8, 9, and 10
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower leaking in shower # 6
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 7
105 CMR 451.123 Maintenance: Ceiling water damaged in shower # 7
105 CMR 451.123 Maintenance: Baseboard damaged in shower # 7
105 CMR 451.123 Maintenance: Curtain missing in shower # 7
105 CMR 451.123 Maintenance: Curtain damaged in shower # 8
105 CMR 451.123* Maintenance: Baseboard damaged in shower # 10
Bathroom # L1-24
105 CMR 451.123* Maintenance: Ceiling water damaged
105 CMR 451.123 Maintenance: Ceiling leaking
105 CMR 451.123 Maintenance: Light out
105 CMR 451.123* Maintenance: Floor damaged
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 4 out-of-order
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # 6 leaking at bottom

Janitor's Closet # L1-21
No Violations Noted

Laundry Area

Staff Office
No Violations Noted

Staff Bathroom
No Violations Noted

Inmate Bathroom
No Violations Noted

Modular Units
Unable to Inspect – Closed

OUTSIDE FACILITY

Store House
The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Box # 1 – Walk-In Freezer*
Unable to Inspect – Not Used

*Box #2 – Water & Milk Refrigerator*
FC 4-501.11(A)* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, wall damaged
FC 6-501.11* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, wall tile damaged

*Box # 3*
Unable to Inspect – Not Used

Inmate Break Room
No Violations Noted

Chemical Storage Room # 4
No Violations Noted

Slop Sink Room
Unable to Inspect – Under Construction

Male Bathroom
No Violations Noted
Freezer # 5 – Storage
FC 3-305.12(I)
Preventing Contamination from the Premises; Food Storage: Food stored in under other sources of contamination, damaged ceiling particles falling onto pallets of rice
FC 6-501.11
Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling damaged and deteriorating

Cooler # 6 – Storage
Unable to Inspect – Not Used

Walk-in Refrigerator # 7
FC 6-501.11*
Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling damaged and deteriorating
FC 6-501.11
Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, wall sheet metal damaged

Freezer (in Walk-in Refrigerator # 7)
No Violations Noted

Freezer # 8
No Violations Noted

Staff Office
No Violations Noted

Staff Bathroom
105 CMR 451.126*
Hot Water: Hot water temperature recorded at 101°F
105 CMR 451.126*
Water Supply: No cold water supplied to handwash sink
105 CMR 451.130
Plumbing: Plumbing not maintained in good repair, hot water handle leaking at handwash sink
105 CMR 451.130
Plumbing: Plumbing not maintained in good repair, excessive water pressure at handwash sink

Break Area (by Staff Office)
No Violations Noted

Recycling Area
105 CMR 451.141*
Screens: Screen damaged

Inmate Bathroom
105 CMR 451.126*
Hot Water: Hot water temperature recorded at 100°F

4-Compartment Sink
No Violations Noted

2nd Floor

Dry Goods Storage Room
105 CMR 451.350
Structural Maintenance: Ceiling leaking throughout storage room
105 CMR 451.353*
Interior Maintenance: Ceiling paint damaged
105 CMR 451.350*
Structural Maintenance: Skylight leaking

Slop Sink Room
No Violations Noted

Bathroom
105 CMR 451.130*
Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink
VEHICLE TRAP

Control Area

No Violations Noted

Staff Bathroom

105 CMR 451.123 Maintenance: Light bulb not shatter proof

TOWERS

Tower # 1

Unable to Inspect – Closed

Tower # 2

105 CMR 451.141* Screens: Screen missing
105 CMR 451.353* Interior Maintenance: Wall left unfinished
105 CMR 451.353* Interior Maintenance: Wall damaged around outlet
105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, exterior of refrigerator damaged
105 CMR 451.126* Hot Water: Hot water temperature recorded at 101°F

Tower # 3

105 CMR 451.350* Structural Maintenance: Soffit damaged on outside of tower

Tower # 4

105 CMR 451.350* Structural Maintenance: Ceiling damaged
105 CMR 451.350* Structural Maintenance: Window cracked
105 CMR 451.353* Interior Maintenance: Outlet cover broken
105 CMR 451.141 Screens: Screen missing
105 CMR 451.353 Interior Maintenance: Cover to air conditioning unit missing
105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out in staircase

Tower # 5

Unable to Inspect – Closed

Tower # 6

105 CMR 451.350 Structural Maintenance: Windows broken

Observations and Recommendations

1. The inmate population was 507 at the time of inspection.
2. Building C, Building E, and the Training Building outside of the facility are no longer used and was not inspected by the CSP.
3. The CSP recommends numbering all showers throughout the institution. This will assist the CSP and Department of Correction employees to better recognize where issues exist.
4. At the time of inspection the most current drinking water results were not posted in the Library, the CSP recommends posting the updated drinking water results so that it is accessible to inmates and staff.
5. An underground steam pipe is causing the room temperature in Legal Storage of the I Building to be very high. The CSP, recommended relocating Legal Storage to another location of the facility for the safety of staff and inmates who need to access the materials in this area and keep this area out-of-use.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.
To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Amy Medeiros
Environmental Health Inspector, CSP, BEH