##### LHEDSEAL

MARYLOU SUDDERS

Secretary

MARGRET R. COOKE Acting Commissioner

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The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

July 27, 2021

Sheila Kelly, Superintendent

MCI Concord

965 Elm Street

P.O. Box 9106

Concord, MA 01742 (electronic copy)

Re: Facility Inspection – MCI Concord

Dear Superintendent Kelly:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of MCI Concord on June 29 and 30, 2021 accompanied by Sergeant Robert Montalvo, Environmental Health and Safety Officer; and Joel Martin, Fire Safety Officer. Violations noted during the inspection are listed below including 155 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,



Amy Medeiros

Environmental Health Inspector, CSP, BEH

cc: Margret R. Cooke, Acting Commissioner, DPH

Jan Sullivan, Acting Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)

Carol A. Mici, Commissioner, DOC (electronic copy)

Thomas Turco, Secretary, EOPSS (electronic copy)

Timothy Gotovich, Acting Director, Policy Development and Compliance Unit (electronic copy)

Robert Montalvo, EHSO (electronic copy)

Joel Martin, FSO (electronic copy)

Susan G. Rask, RS, Health Director, Concord Board of Health (electronic copy)

Clerk, Massachusetts House of Representatives (electronic copy)

Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**A BUILDING**

*Lobby*

No Violations Noted

*Janitor’s Closet*

Unable to Inspect – Locked

*Child Care Room*

105 CMR 451.353 Interior Maintenance: Light shield broken

*Female Bathroom*

105 CMR 451.123\* Maintenance: Ceiling light out

*Male Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain cover not secured

**Control**

No Violations Noted

**Administration Area**

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, backflow preventor leaking

*Female Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, bubbler out-of-order outside bathroom

*Offices*

No Violations Noted

*Coffee Station*

No Violations Noted

**Trap Area**

No Violations Noted

*Holding Tank*

105 CMR 451.126 Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink in cell # 1

105 CMR 451.126 Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink in cell # 2

105 CMR 451.124 Water Supply: No cold water supplied to handwash sink # 2

105 CMR 451.353 Interior Maintenance: Handwash sink basin rusted in cell # 2

105 CMR 451.117 Toilet Fixtures: Toilet fixtures dirty in cell # 2

**B BUILDING**

**Hallway (on Right)**

*Front Visitor’s Bathroom*

No Violations Noted

*Slop Sink Closet*

105 CMR 451.353\* Interior Maintenance: Light shield missing

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle missing on slop sink

*Staff Bathroom*

No Violations Noted

*Training Room*

No Violations Noted

*Computer Room*

No Violations Noted

**Visiting Room**

No Violations Noted

*Back Room (on Right)*

No Violations Noted

**Office Area**

No Violations Noted

*Inmate Bathroom (Urinalysis Bathroom)*

No Violations Noted

*Bathroom* (Unable to Inspect Toilet # 2 – Under Construction)

105 CMR 451.124 Water Supply: No cold water supplied to handwash sink # 1

*I.P.S.*

No Violations Noted

**B Corridor**

*Vending Machines*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Offices*

No Violations Noted

**B Building Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

*Records (2nd floor)*

105 CMR 451.353 Interior Maintenance: Light shield missing over slop sink

**C BUILDING**

Unable to Inspect – Closed

**RHU**

*Property*

No Violations Noted

*Search Room # C1-3*

No Violations Noted

*Search Room # C1-4*

No Violations Noted

*Cell Extraction Room # C1-6*

No Violations Noted

*Lieutenant Office # C1-7*

No Violations Noted

*Sergeant Office # C1-8*

No Violations Noted

*Property # C1-9*

No Violations Noted

*Medical Exam Room # C1-10*

No Violations Noted

*Staff Bathroom # C1-11*

No Violations Noted

*Slop Sink Room # C1-62*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover not secured on slop sink

**Control**

No Violations Noted

*Bathroom # C1-21B*

No Violations Noted

**First Tier**

*Showers*

105 CMR 451.123 Maintenance: Shower # C1-60 out-of-order

105 CMR 451.123 Maintenance: Ceiling paint damaged in shower # C1-24, C1-25, C1-26, and C1-61

105 CMR 451.123 Maintenance: Soap scum on walls in shower # C1-25

*Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in cell # C1-35

*Staff Break Room # C1-22*

No Violations Noted

*Law Library # C1-23*

No Violations Noted

*Recreational Decks*

No Violations Noted

**Second Tier**

*Slop Sink Room # C2-62*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # C2-25

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # C2-25

105 CMR 451.123 Maintenance: Door paint damaged in shower # C2-60

*Cells*

No Violations Noted

*Interview Room # C2-22*

No Violations Noted

*Law Library # C2-23*

No Violations Noted

*Recreational Deck*

No Violations Noted

**D BUILDING**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Control Area**

No Violations Noted

**Food Service Area**

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor surface rough throughout kitchen

*Storage Area*

No Violations Noted

*Mop Room*

No Violations Noted

*Chemical Closet*

No Violations Noted

*Bread Cooler # 1*

No Violations Noted

*Milk Cooler # 2*

No Violations Noted

*Produce # 3*

No Violations Noted

*2-Compartment Sink*

**FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, cold water handle leaking**

*Vegetable Freezer & Paper Closet*

No Violations Noted

*Office*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair refrigerator gaskets damaged

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Tool Storage Room (outside Inmate Bathroom)*

No Violations Noted

*Freezer # 6*

No Violations Noted

*Refrigerator # 5*

No Violations Noted

*Ice Machine*

No Violations Noted

*Bakery Storage*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tile damaged

FC 6-501.114(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Non-functional equipment not repaired or removed from premises, Trueline Freezer out-of-order

*Pots & Pans Room*

No Violations Noted

**South Side**

*Special Diets Warmer*

No Violations Noted

*Kettles & Ovens Hood Area*

No Violations Noted

*Handwash Sink*

**FC 6-301.12(A) Numbers and Capacity; Handwashing Sinks: No hand drying method available at handwashing sinkPf**

*Tray Prep*

No Violations Noted

*Old Food Service Line*

No Violations Noted

*Food Warmers*

**FC 3-501.16(A)(1) Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 135°F or aboveP, green beans temperature recorded at 122°F in warmer**

*South Side Dining Room*

No Violations Noted

**Mechanical Warewashing Room**

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor surface damaged throughout room

**North Side**

*Hoods*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Prep Tables*

No Violations Noted

*Food Service Line*

No Violations Noted

*Food Warmers*

No Violations Noted

*North Side Dining Room*

Unable to Inspect – Not Used

**E BUILDING**

Unable to Inspect – Closed

**H BUILDING**

**Basement**

*H-1 Area*

Unable to Inspect – Not Used

*Workout Room*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.126\* Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink

*Computer Rooms*

No Violations Noted

*Staff Bathroom*

No Violations Noted

**First Floor**

*Control*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Gym*

No Violations Noted

*Recreational Office*

No Violations Noted

*Mop Closet (in Gym)*

Unable to Inspect – Locked

*CO Office*

No Violations Noted

*Slop Sink Room*

105 CMR 451.353 Interior Maintenance: Light shield missing

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Slop Sink*

105 CMR 451.353 Interior Maintenance: Slop sink dirty

105 CMR 451.124 Water Supply: No cold water supplied to slop sink

***Barber Shop***

No Violations Noted

*Barber Shop Closet*

No Violations Noted

***Library***

No Violations Noted

*Library Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Library Bathroom*

No Violations Noted

***Canteen***

No Violations Noted

***Storage***

Unable to Inspect – Locked

**Second Floor**

*Inmate Bathroom*

105 CMR 451.126\* Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 2

105 CMR 451.353 Interior Maintenance: Light out

*Slop Sink Room*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, water bubbler near Female Staff Bathroom out-of-order

*Inmate Bathroom*

Unable to Inspect – Not Used

**Classrooms**

*Rooms*

No Violations Noted

*Law Library*

105 CMR 451.141\* Screens: Screens missing

**I BUILDING**

*Control*

No Violations Noted

*Handwash Sink Area*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Side Office*

Unable to Inspect – Locked

*Storage*

No Violations Noted

*Back Staff Bathroom*

No Violations Noted

*Back Inmate Bathroom*

105 CMR 451.123 Maintenance: Toilet dirty

105 CMR 451.124 Water Supply: Excessive water pressure at handwash sink

*Back Storage Area*

No Violations Noted

*Legal Storage*

105 CMR 451.353 Interior Maintenance: Air conditioning unit not functioning properly

105 CMR 451.353 Interior Maintenance: Underground steam pipe causing excessive room temperature of 142°F

*Paint Shop Inmate Bathroom*

No Violations Noted

*Tool Control Officer’s Bathroom*

No Violations Noted

*Director of Engineering Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, microwave door broken

*Director of Engineering Bathroom*

No Violations Noted

*Back Staff Bathroom*

No Violations Noted

**J BUILDING**

**J Control Corridor**

*Female Staff Bathroom*

105 CMR 451.126\* Water Supply: Discolored water observed at handwash sink

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1400F

*Male Staff Bathroom*

105 CMR 451.123\* Maintenance: Wall damaged above sink

105 CMR 451.126 Water Supply: Discolored water observed at handwash sink

*Janitor’s Closet*

No Violations Noted

**Building J Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

**Staff Kitchen & Dining Room**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Kitchen Area**

*Inmate Bathroom*

No Violations Noted

*Pantry*

No Violations Noted

*Kettle Room*

No Violations Noted

*2-Compartment Sink*

No Violations Noted

*Handwash Sink*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1470F

*Dishwashing Area*

FC 4-501.15 Maintenance and Operation; Equipment: Warewashing machine not operating in accordance with manufacturer's instructions, sanitizing cycle water temperature gauge not reading in accordance with data plate

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, water temperature gauge for wash cycle not functioning on warewash machine

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, mold observed on caulking above stainless steel prep tables

*3-Compartment Sink*

No Violations Noted

*Food Service Line*

No Violations Noted

*Beverage Air Refrigerator*

No Violations Noted

*Ice Machine*

No Violations Noted

**Back Hallway**

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Refrigerators and Freezer Units*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets dirty

*Office*

105 CMR 590.002(A)(1)(C) Management and Personnel: No prominently posted food safety certification

**Baking and Prep Room**

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, floor paint damaged

*Walk-in Refrigerator*

No Violations Noted

**Outside-Dry Storage**

No Violations Noted

**Dining Room**

No Violations Noted

*Janitor’s Closet*

No Violations Noted

**Second Floor**

**Phase II Mental Health**

*Disciplinary Office*

Unable to Inspect – Locked

*Inmate Bathroom-Waiting Area*

105 CMR 451.123 Maintenance: Floor dirty in bathroom

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

*Staff Bathroom (across from Waiting Area)*

105 CMR 451.124\* Water Supply: No cold water supplied to handwash sink

*Janitor’s Closet*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, backflow preventer leaking

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink

*Staff Bathroom (next to Janitor’s Closet)*

105 CMR 451.123\* Maintenance: Ceiling damaged

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

*Office/Break Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Interview Rooms*

No Violations Noted

*Offices*

No Violations Noted

*Classrooms*

No Violations Noted

**Phase II Classification (through secured door)**

*Staff Break Room*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Conference Room*

No Violations Noted

*Offices*

No Violations Noted

*Female Staff Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

*Janitor’s Closet*

No Violations Noted

*Male Staff Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

**J Housing Units**

**Unit J1**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

***Common Area***

*Slop Sink*

No Violations Noted

*Staff Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink

*CPO Office*

Unable to Inspect – Locked

*CO Office*

No Violations Noted

***First Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 6 and 8

*Showers*

105 CMR 451.123 Maintenance: Caulking damaged in shower # 1

105 CMR 451.123 Maintenance: Floor tile damaged in shower # 2

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 2

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1 and 2

***Second Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 11 and 14

*Showers*

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 1

105 CMR 451.123\* Maintenance: Caulking damaged in shower # 2

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 2

***Third Tier***

*Cells*

No Violations Noted

*Showers* (Unable to Inspect Shower # 1 – In Use)

105 CMR 451.123\* Maintenance: Caulking damaged in shower # 2

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 2

105 CMR 451.123 Maintenance: Wall board damaged in shower # 2

**J South Hallway**

*Staff Bathroom*

105 CMR 451.123 Maintenance: Floor paint damaged

**Unit J2**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

***Common Area***

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1020F

*CPO Office*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

***First Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 5, 8, 9, 11, and 12

*Showers*

105 CMR 451.123 Maintenance: Debris on floor in shower # 1

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 2

105 CMR 451.123 Maintenance: Caulking moldy in shower # 2

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 3

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1, 2, and 3

***Second Tier***

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged on tier outside of cell # 16

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 24

*Showers*

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 1

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1 and 2

105 CMR 451.123\* Maintenance: Floor damaged in shower # 2

105 CMR 451.123 Maintenance: White substance above doorway and on threshold to shower # 2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 3 leaking

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 3

*Storage Closet*

No Violations Noted

***Third Tier***

No Violations Noted

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 41

*Showers*

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 1

105 CMR 451.123 Maintenance: Door frame rusted in shower # 1 and 2

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1 and 2

*Slop Sink Closet*

Unable to Inspect – Not Used

*Storage Closet*

Unable to Inspect – Not Used

*Office*

No Violations Noted

**Unit J3**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

***Common Area***

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Unlabeled chemical bottles

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1000F

*CPO Office*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

***First Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 1, 2, 4, and 10

*Showers* (Unable to Inspect Shower # 1 – In Use)

105 CMR 451.123\* Maintenance: Floor tile damaged in shower # 2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faceplate missing in shower # 2

105 CMR 451.123\* Maintenance: Soap scum on curtain in shower # 2

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 3

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 3

***Second Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 16 and 20

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 22 and 25

105 CMR 451.353 Interior Maintenance: Uncovered junction box in cell # 28

105 CMR 451.350 Structural Maintenance: Roof leaking, water leaking down wall and plumbing chase near cell # 26

*Showers*

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Caulking moldy in shower # 1 and 3

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 3

***Third Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 37

*Showers*

105 CMR 451.123\* Maintenance: Floor epoxy damaged in shower # 1

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 1 and 2

105 CMR 451.123 Maintenance: Wall paint damaged in shower # 2

*Slop Sink Closet*

No Violations Noted

*Storage Closet*

Unable to Inspect – Not Used

*Office*

No Violations Noted

**Hallway outside J4 Unit**

105 CMR 451.353\* Interior Maintenance: Ceiling water damaged

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

**Unit J4**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

105 CMR 451.350 Structural Maintenance: Window cracked at entrance

***Common Area***

105 CMR 451.353\* Interior Maintenance: Ceiling dirty by wall vent near cell # 30

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing at slop sink

*Staff Bathroom*

Unable to Inspect – In Use

*CPO Office*

No Violations Noted

*Staff Office*

No Violations Noted

***First Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent closed in cell # 1 and 9

*Showers*

105 CMR 451.123\* Maintenance: Wall board damaged in shower # 1

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 1

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 2

105 CMR 451.123 Maintenance: Caulking damaged in shower # 2

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 2

*Slop Sink*

No Violations Noted

***Second Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure in shower # 1

105 CMR 451.123 Maintenance: Wall board damaged in shower # 1

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 1

***Third Tier***

*Cells*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink clogged in cell # 21

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink continually running in cell # 21

*Showers*

105 CMR 451.123 Maintenance: Wall board damaged in shower # 1 and 2

*Slop Sink Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing

*Storage Closet*

Unable to Inspect – Not Used

**J5 Unit**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

***Common Area***

105 CMR 451.353\* Interior Maintenance: Ceiling dirty by wall vent near cell # 45

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.126 Hot Water: Hot water temperature recorded at 950F

*CPO Office*

Unable to Inspect – Locked

***First Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 1

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 2

*Showers* (Unable to Inspect Shower # 1– In Use)

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 2

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 2 and 3

105 CMR 451.123 Maintenance: Debris in wall vent in shower # 3

*Slop Sink Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover not secured in slop slink

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Standing water in mop bucket

***Second Tier***

*Cells*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 30

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 26

*Showers* (Unable to Inspect Shower # 3 – In Use)

105 CMR 451.123 Maintenance: Pooling water on floor outside all showers, leaking down from 3rd tier showers

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 2

***Third Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 32, 33, and 36

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 36

105 CMR 451.353 Interior Maintenance: Uncovered junction box in cell # 36

*Showers*

105 CMR 451.123 Maintenance: Floor epoxy damaged in shower # 1

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 2

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 2

*Slop Sink*

Unable to Inspect – Not Used

*Storage Closet*

Unable to Inspect – Not Used

*Office*

Unable to Inspect – Locked

**Hallway**

*Staff Bathroom*

No Violations Noted

**J6 Unit**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, bubbler outside unit out-of-order

***Common Area***

105 CMR 451.353\* Interior Maintenance: Ceiling dirty by wall vent near cell # 31

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1050F

*CPO Office*

Unable to Inspect – Locked

*Staff Office*

No Violations Noted

*Slop Sink Closet*

Unable to Inspect – In Use

***First Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 1, 4, 5, 13, and 15

*Showers*

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 2

105 CMR 451.123 Maintenance: Caulking moldy in shower # 2

105 CMR 451.123 Maintenance: Debris in wall vent in shower # 2

105 CMR 451.123 Maintenance: Floor tile damaged in shower # 3

105 CMR 451.123 Maintenance: Caulking damaged in shower # 3

105 CMR 451.123\* Maintenance: Paint damaged on door frame in shower # 3

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1, 2, and 3

***Second Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 16 and 25

*Showers* (Unable to Inspect Shower # 1 – In Use)

105 CMR 451.123\* Maintenance: Floor tile damaged in shower # 2

105 CMR 451.123 Maintenance: Floor tile damaged in shower # 3

***Third Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 35 and 40

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 36

*Showers* (Unable to Inspect Shower # 2 – In Use)

105 CMR 451.123\* Maintenance: Caulking was moldy in shower # 1

*Slop Sink Closet*

Unable to Inspect – Not Used

*Storage*

Unable to Inspect – Not Used

*Office*

No Violations Noted

**J7 Unit**

*Orientation Rooms*

No Violations Noted

**Neads Training Room**

No Violations Noted

**Health Service Unit**

*Female Staff Breakroom # C-121*

No Violations Noted

*Staff Break Room # C-119A*

No Violations Noted

*Back Storage # C-120A*

No Violations Noted

*Exam Room # C-118A*

No Violations Noted

*Medical Director’s Office # C-117A*

No Violations Noted

*Office # C-116A*

Unable to Inspect – In Use

*Phlebotomy Room # C-114A*

No Violations Noted

*Psychiatrist Office # C-113A*

Unable to Inspect – Locked

*Nurse Practitioner’s Office # C-112A*

Unable to Inspect – Locked

*Trauma Room # C-111A (Waste Log)*

No Violations Noted

*Exam Room/Biohazard Room # C-110A*

No Violations Noted

*Bathroom # C-107*

No Violations Noted

*Records # 109*

No Violations Noted

*Optometry Room # C-108A*

Unable to Inspect – Locked

*Holding Cell # 102-104*

105 CMR 451.124 Water Supply: No cold water supplied to handwash sink in cell # 104

*Dental Exam Room # C-129 and C-130*

No Violations Noted

*X-Ray Room # C-127*

No Violations Noted

*Med Room # C-122*

Unable to Inspect – Not Used

*Med Room # C-124 & C-125B*

No Violations Noted

*Exam Room # C-126*

Unable to Inspect – In Use

*Medical Record Supervisor Room # 132*

No Violations Noted

*Slop Sink # 133*

No Violations Noted

**Medical Unit Cells**

*Cell # 102-112*

No Violations Noted

*Shower Unit*

105 CMR 451.123\* Maintenance: Bench rusted in shower

*Nurse’s Control Area*

No Violations Noted

**K BUILDING**

*Staff Bathroom # C-101*

No Violations Noted

*Inmate Bathroom # C-102*

105 CMR 451.123\* Maintenance: Entrance door damaged

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Protestant Chapel*

105 CMR 451.350\* Structural Maintenance: Ceiling windows leaking

105 CMR 451.353 Interior Maintenance: Wall water damaged under ceiling windows

*Catholic Chapel*

105 CMR 451.350 Structural Maintenance: Ceiling windows leaking

105 CMR 451.353 Interior Maintenance: Wall water damaged under ceiling windows

*Islamic Chapel*

105 CMR 451.350\* Structural Maintenance: Ceiling windows leaking

105 CMR 451.353 Interior Maintenance: Wall water damaged under ceiling windows

*Security Staff Rooms*

No Violations Noted

*Storage Rooms*

No Violations Noted

**L BUILDING**

*Inmate Processing Common Area*

No Violations Noted

*Property*

No Violations Noted

*Clothing Room*

No Violations Noted

*Offices*

No Violations Noted

*Staff Break Room*

No Violations Noted

*Staff Bathroom*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Clothing Issue Room*

No Violations Noted

*Search Chair Room*

No Violations Noted

*Booking*

No Violations Noted

*Processing*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, handwash sink # 2 out-of-order

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

*Laundry/Storage*

No Violations Noted

*Upstairs Office*

No Violations Noted

*Upstairs Office Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, cold water handle stuck at handwash sink

**Dorms**

*Offices*

No Violations Noted

**Offices L1-3**

*Female Bathroom # L1-4*

No Violations Noted

*Male Bathroom # L1-5*

No Violations Noted

*Office # L1-7*

No Violations Noted

**Dorm Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

**Dorm L1**

105 CMR 451.350\* Structural Maintenance: Windows not weathertight

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, air conditioning unit not functioning properly

*Common Area*

105 CMR 451.124\* Water Supply: Insufficient water supply in quantity and pressure at water bubbler

105 CMR 451.350 Structural Maintenance: Ceiling water damaged

*Janitor’s Closet # L1-15*

No Violations Noted

*Storage # L1-11*

No Violations Noted

*Bathroom # L1-14*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water continually running at handwash sink # 5

*Shower Room # L1-13 A & B*

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1-10

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 1-10

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1-9

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, face plate damaged in shower # 1

105 CMR 451.123 Maintenance: Walls dirty in shower # 1

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1, 2, 3, 4, 5, 7, and 9

105 CMR 451.123 Maintenance: Ceiling left unfinished in shower # 1, 4, 5, 6, and 8

105 CMR 451.123 Maintenance: Ceiling paint damaged in shower # 2, 3, 6, and 7

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, face plate damaged in shower # 2 and 9

105 CMR 451.123 Maintenance: Ceiling dirty in shower # 3

105 CMR 451.123 Maintenance: Shower curtain damaged in shower # 5, 7, and 9

105 CMR 451.123 Maintenance: Curtain missing in shower # 8

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 8

*Bathroom # L1-12*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at handwash sink # 3, 4, and 5

**Dorm L2**

105 CMR 451.140 Adequate Ventilation: Inadequate ventilation, air conditioning unit not functioning properly

*Common Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, microwave oven out-of-order

*Bathroom # L1-22*

105 CMR 451.123\* Maintenance: Floor epoxy damaged throughout

105 CMR 451.123\* Maintenance: Ceiling damaged

105 CMR 451.123 Maintenance: Floor dirty in toilet stall # 4

*Shower Room # L1-23 A & B*

105 CMR 451.123\* Maintenance: Ceiling paint damaged throughout Shower Room

105 CMR 451.123\* Maintenance: Floor paint damaged outside showers

105 CMR 451.123\* Maintenance: Ceiling water damaged in shower # 1

105 CMR 451.123 Maintenance: Mold observed on ceiling in shower # 1

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 2, 3, and 5

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 3 and 9

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 1, 3, 4, 5, 6, 7, 8, 9, and 10

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1, 3, 4, 5, 6, 7, 8, 9, and 10

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower leaking in shower # 6

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 7

105 CMR 451.123 Maintenance: Ceiling water damaged in shower # 7

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 7

105 CMR 451.123 Maintenance: Curtain missing in shower # 7

105 CMR 451.123 Maintenance: Curtain damaged in shower # 8

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 10

*Bathroom # L1-24*

105 CMR 451.123\* Maintenance: Ceiling water damaged

105 CMR 451.123 Maintenance: Ceiling leaking

105 CMR 451.123 Maintenance: Light out

105 CMR 451.123\* Maintenance: Floor damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 4 out-of-order

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # 6 leaking at bottom

*Janitor’s Closet # L1-21*

No Violations Noted

**Laundry Area**

*Staff Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

**Modular Units**

Unable to Inspect – Closed

**OUTSIDE FACILITY**

**Store House**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Box # 1 – Walk-In Freezer*

Unable to Inspect – Not Used

*Box #2 – Water & Milk Refrigerator*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, wall damaged

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, wall tile damaged

*Box # 3*

Unable to Inspect – Not Used

*Inmate Break Room*

No Violations Noted

*Chemical Storage Room # 4*

No Violations Noted

*Slop Sink Room*

Unable to Inspect – Under Construction

*Male Bathroom*

No Violations Noted

*Freezer # 5 – Storage*

**FC 3-305.12(I) Preventing Contamination from the Premises; Food Storage: Food stored in under other sources of contamination, damaged ceiling particles falling onto pallets of rice**

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling damaged and deteriorating

*Cooler # 6 – Storage*

Unable to Inspect – Not Used

*Walk-in Refrigerator # 7*

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, wall tile damaged

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, wall sheet metal damaged

*Freezer (in Walk-in Refrigerator # 7)*

No Violations Noted

*Freezer # 8*

No Violations Noted

*Staff Office*

No Violations Noted

*Staff Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1010F

105 CMR 451.126\* Water Supply: No cold water supplied to handwash sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle leaking at handwash sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, excessive water pressure at handwash sink

*Break Area (by Staff Office)*

No Violations Noted

**Recycling Area**

105 CMR 451.141\* Screens: Screen damaged

*Inmate Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1000F

*4-Compartment Sink*

No Violations Noted

***2nd Floor***

*Dry Goods Storage Room*

105 CMR 451.350 Structural Maintenance: Ceiling leaking throughout storage room

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.350\* Structural Maintenance: Skylight leaking

*Slop Sink Room*

No Violations Noted

*Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

**VEHICLE TRAP**

*Control Area*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123 Maintenance: Light bulb not shatter proof

**TOWERS**

***Tower # 1***

Unable to Inspect – Closed

***Tower # 2***

105 CMR 451.141\* Screens: Screen missing

105 CMR 451.353\* Interior Maintenance: Wall left unfinished

105 CMR 451.353\* Interior Maintenance: Wall damaged around outlet

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, exterior of refrigerator damaged

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1010F

***Tower # 3***

105 CMR 451.350\* Structural Maintenance: Soffit damaged on outside of tower

***Tower # 4***

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.350\* Structural Maintenance: Window cracked

105 CMR 451.353\* Interior Maintenance: Outlet cover broken

105 CMR 451.141 Screens: Screen missing

105 CMR 451.353 Interior Maintenance: Cover to air conditioning unit missing

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out in staircase

***Tower # 5***

Unable to Inspect – Closed

***Tower # 6***

105 CMR 451.350 Structural Maintenance: Windows broken

**Observations and Recommendations**

1. The inmate population was 507 at the time of inspection.
2. Building C, Building E, and the Training Building outside of the facility are no longer used and was not inspected by the CSP.
3. The CSP recommends numbering all showers throughout the institution. This will assist the CSP and Department of Correction employees to better recognize where issues exist.
4. At the time of inspection the most current drinking water results were not posted in the Library, the CSP recommends posting the updated drinking water results so that it is accessible to inmates and staff.
5. An underground steam pipe is causing the room temperature in Legal Storage of the I Building to be very high. The CSP, recommended relocating Legal Storage to another location of the facility for the safety of staff and inmates who need to access the materials in this area and keep this area out-of-use.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Medeiros Environmental Health Inspector, CSP, BEH