The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Climate and Environmental Health

Community Sanitation Program

67 Forest Street, Suite # 100

Marlborough, MA 01752

Phone: 857-507-7205



KATHLEEN E. WALSH

Secretary

ROBERT GOLDSTEIN, MD, PhD Commissioner

**Tel: 617-624-6000**

**www.mass.gov/dph**

MAURA T. HEALEY

Governor

KIMBERLEY DRISCOLL

Lieutenant Governor

March 25, 2024

Dean Gray, Superintendent

MCI Concord

965 Elm Street

P.O. Box 9106

Concord, MA 01742 (electronic copy)

Re: Facility Inspection – MCI Concord

Dear Superintendent Gray:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of MCI Concord on March 12 and 13, 2024 accompanied by Officer William Greene, Environmental Health and Safety Officer; and Kevin Smith, Director of Facilities Maintenance. Violations noted during the inspection are listed below including 85 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Amy Medeiros

Environmental Health Inspector, CSP, BCEH

cc: Robert Goldstein, MD, PhD, Commissioner, DPH

Nalina Narain, Director, BCEH

Steven Hughes, Director, CSP, BCEH

Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)

Carol A. Mici, Commissioner, DOC (electronic copy)

Terrence Reidy, Secretary, EOPSS (electronic copy)

Brianna Arruda, Director, Policy Development and Compliance Unit (electronic copy)

William Greene, EHSO (electronic copy)

Joel Martin, FSO (electronic copy)

Melanie Dineen, Health Director, Concord Board of Health (electronic copy)

Clerk, Massachusetts House of Representatives (electronic copy)

Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**A BUILDING**

*Lobby*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Male Bathroom*

Unable to Inspect – In Use

*Janitor’s Closet*

No Violations Noted

*Child Care Room*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

**Locker Room**

No Violations Noted

*Locker Room Bathroom*

No Violations Noted

*Locker Room Janitor Closet*

No Violations Noted

**Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

**Administration Area**

*Male Bathroom*

105 CMR 451.126 Hot Water for Bathing and Hygiene: Hot water temperature 980F at handwash sink

*Janitor’s Closet*

No Violations Noted

*Female Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle stuck at handwash sink # 1

*Offices*

No Violations Noted

*Conference Room*

No Violations Noted

**Trap Area**

No Violations Noted

*Holding Tank*

No Violations Noted

**B BUILDING**

**Hallway**

*Front Visitor’s Bathroom*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Training Rooms*

No Violations Noted

**Visiting Room**

105 CMR 451.124\* Water Supply: Excessive water supply in quantity and pressure drinking fountain

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 500.006(B)(4)(c) Labeling of Food: Perishable and Semi-perishable Food Products available for purchase after last date of sale, sandwich past last date of sale in vending machine

*Back Room (on Right)*

No Violations Noted

**Young Father’s Visiting Room**

No Violations Noted

*Bathroom*

Unable to Inspect – Not Used

*Inmate Bathroom (Urinalysis Bathroom)*

No Violations Noted

*I.P.S.*

No Violations Noted

**B Corridor**

*Inmate Bathroom*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Offices*

No Violations Noted

**B Building Control**

*Control Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink leaking

**Treasurer Offices (2nd Floor)**

*Offices*

No Violations Noted

*Male Bathroom*

Unable to Inspect – In Use

*Slop Sink*

No Violations Noted

*Female Bathroom*

No Violations Noted

**C BUILDING**

105 CMR 451.320\* Cell Size: Inadequate floor space in cells, cells double bunked

**Control**

No Violations Noted

*Slop Sink Closet*

No Violations Noted

*Bathroom*

No Violations Noted

**First Floor**

*Slop Sink*

No Violations Noted

*Day Room*

No Violations Noted

*Barber Shop*

No Violations Noted

*Cells*

No Violations Noted

*Showers*

105 CMR 451.130\* Hot Water: Shower water temperature recorded at 1350F in shower # 1

**Second Floor**

*Slop Sink*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Day Room*

No Violations Noted

*Office*

No Violations Noted

*Cells*

No Violations Noted

*Showers*

No Violations Noted

**Basement**

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Gym*

No Violations Noted

*Art Room*

No Violations Noted

*Laundry Room*

No Violations Noted

*Kitchen*

No Violations Noted

*Meditation Room*

No Violations Noted

*Game Room*

No Violations Noted

**BAU**

*Property*

No Violations Noted

*Search Room # C1-3*

No Violations Noted

*Search Room # C1-4*

No Violations Noted

*Cell Extraction Room # C1-6*

No Violations Noted

*Lieutenant Office # C1-7*

No Violations Noted

*Sergeant Office # C1-8*

No Violations Noted

*Property # C1-9*

No Violations Noted

*Medical Exam Room # C1-10*

No Violations Noted

*Staff Bathroom # C1-11*

No Violations Noted

*Slop Sink Room # C1-62*

No Violations Noted

**Control**

No Violations Noted

*Bathroom # C1-21B*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.117 Toilet Fixtures: Toilet fixture dirty

**First Tier**

*Showers*

105 CMR 451.123 Maintenance: Soap scum on bench in shower # C1-60

*Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in North Side cells

105 CMR 451.353 Interior Maintenance: Floor paint damaged in South Side cells

*Staff Break Room # C1-22*

No Violations Noted

*Law Library # C1-23*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Recreational Decks*

No Violations Noted

**Second Tier**

105 CMR 451.350\* Structural Maintenance: Window broken in Control near C2-22

*Slop Sink Room # C2-62*

No Violations Noted

*Showers*

No Violations Noted

*Cells*

105 CMR 451.353\* Interior Maintenance: Ceiling leaking outside cell # 2-40

105 CMR 451.103 Mattresses: Mattress damaged in cell # 2-42

*Interview Room # C2-22*

No Violations Noted

*Law Library # C2-23*

No Violations Noted

*Offices*

No Violations Noted

*Recreational Deck*

No Violations Noted

**D BUILDING**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Control Area**

No Violations Noted

**Food Service Area**

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor surface rough throughout kitchen

*Chemical Closet*

No Violations Noted

*Mop Room*

No Violations Noted

*Milk Cooler # 1*

No Violations Noted

*Bread Cooler # 2*

No Violations Noted

*Produce Cooler # 3*

No Violations Noted

*2-Compartment Sink*

No Violations Noted

*Vegetable Freezer & Paper Closet*

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling leaking in Paper Closet

*Office*

No Violations Noted

*Staff Bathroom*

105 CMR 451.350 Structural Maintenance: Window not weathertight, covered with plastic

*Inmate Bathroom*

No Violations Noted

*Tool Storage Room (outside Inmate Bathroom)*

No Violations Noted

*Dry Storage*

No Violations Noted

*Freezer # 6*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice build-up on floor

*Refrigerator # 5*

No Violations Noted

*Ice Machine*

No Violations Noted

*Bakery Storage*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tile damaged

*Kosher Freezer*

No Violations Noted

*Pots & Pans Room*

No Violations Noted

*Reach-in-Coolers*

No Violations Noted

**South Side**

*Special Diets*

No Violations Noted

*Kettles & Ovens Hood Area*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Tray Prep*

No Violations Noted

*Old Food Service Line*

No Violations Noted

*Food Warmers*

No Violations Noted

*Dining Room*

No Violations Noted

**Mechanical Warewashing Room**

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling leaking

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor surface damaged throughout room

**North Side**

*Hoods*

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling leaking

*Handwash Sink*

No Violations Noted

*Prep Tables*

No Violations Noted

*Food Service Line*

No Violations Noted

*Food Warmers*

No Violations Noted

*Dining Room*

No Violations Noted

**E BUILDING**

Unable to Inspect – Closed

**H BUILDING**

**Basement**

*H-1 Area*

Unable to Inspect – Not Used

**Workout Room**

No Violations Noted

*Inmate Bathroom (in Workout Room)*

No Violations Noted

*Computer Rooms*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

**First Floor**

No Violations Noted

*Gym*

No Violations Noted

*Gym Control & Bathroom* Unable to Inspect Shower – Not Used

No Violations Noted

*Mop Closet (in Gym)*

Unable to Inspect – Locked

*CO Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Slop Sink Room*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Slop Sink*

No Violations Noted

***Barber Shop***

Unable to Inspect – Locked

*Barber Shop Closet*

Unable to Inspect – Locked

***Library***

No Violations Noted

*Library Office*

Unable to Inspect – Locked

*Library Bathroom*

105 CMR 451.126 Hot Water for Bathing and Hygiene: Hot water temperature 780F at handwash sink

***Canteen***

No Violations Noted

***Storage***

Unable to Inspect – Locked

**Second Floor**

*Inmate Bathroom*

No Violations Noted

*Slop Sink Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink clogged

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

Unable to Inspect – Not Used

**Classrooms**

105 CMR 451.141\* Screens: Screens missing in classrooms

*Law Library*

No Violations Noted

**I BUILDING**

*Control*

No Violations Noted

*Legal Storage*

No Violations Noted

*Handwash Sink Area*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Staff Bathroom*

105 CMR 451.126 Hot Water for Bathing and Hygiene: Hot water temperature 1000F at handwash sink

*Side Office*

Unable to Inspect – Locked

*Storage Area*

No Violations Noted

*Back Staff Bathroom*

No Violations Noted

*Back Inmate Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink clogged

*Back Storage Area*

No Violations Noted

*Former Legal Storage (Unoccupied)*

No Violations Noted

*Paint Shop Inmate Bathroom*

No Violations Noted

*Tool Control Officer’s Bathroom*

No Violations Noted

*Maintenance Office*

No Violations Noted

*Director of Engineering Office*

No Violations Noted

*Break Room*

No Violations Noted

*Director of Engineering Bathroom*

No Violations Noted

*Weld Shop*

No Violations Noted

*Plumbing Department*

Unable to Inspect – Locked

*Electrical Shop*

No Violations Noted

*Tool Crib*

Unable to Inspect – Locked

**J BUILDING**

**J Control Corridor**

105 CMR 451.350\* Structural Maintenance: Window broken in hallway door

*Female Staff Bathroom*

105 CMR 451.124 Water Supply: Discolored water observed at handwash sink # 2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # 2 clogged

*Male Staff Bathroom*

105 CMR 451.123 Maintenance: Light out

*Janitor’s Closet*

No Violations Noted

**Building J Control**

105 CMR 451.350\* Structural Maintenance: Window broken

*Control Bathroom*

No Violations Noted

**Staff Kitchen & Dining Room**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Kitchen Area**

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

**Baking and Prep Room**

**FC 4-903-11(A)(2) Protection of Clean Items, Storing: Single-Use Items not stored in an area where they are protected from contamination, utensils uncovered**

**Outside-Dry Storage**

Unable to Inspect – Closed

**Dining Room**

No Violations Noted

**Second Floor**

**Phase II Mental Health**

*Disciplinary Office*

No Violations Noted

*Inmate Bathroom-Waiting Area*

No Violations Noted

*Staff Bathroom (across from Waiting Area)*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Staff Bathroom (next to Janitor’s Closet)*

No Violations Noted

*Breakroom*

No Violations Noted

*Parole Office/Break Area*

No Violations Noted

*Interview Rooms*

No Violations Noted

*Offices*

No Violations Noted

*Classrooms*

No Violations Noted

**Phase II Classification**

*Staff Break Room*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Male Staff Bathroom*

Unable to Inspect – In Use

*Offices*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Conference Room*

105 CMR 451.353 Interior Maintenance: Ceiling tile missing outside Conference Room

**J Housing Units**

**Unit J1**

105 CMR 451.320\* Cell Size: Inadequate floor space in cells, cells double bunked

***Common Area***

105 CMR 451.353\* Interior Maintenance: Ceiling dirty by wall vent near cell # 30

*Slop Sink*

No Violations Noted

*Staff Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1000F at handwash sink

*Office*

No Violations Noted

*CO Office*

No Violations Noted

***First Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 2 leaking

***Second Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Floor epoxy damaged in shower # 3 and 4

***Third Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 6

*Showers*

105 CMR 451.123\* Maintenance: Floor epoxy damaged in shower # 5 and 6

*Closet*

Unable to Inspect – Locked

**J South Hallway**

*Staff Bathroom*

No Violations Noted

**Unit J2**

105 CMR 451.320\* Cell Size: Inadequate floor space in cells, cells double bunked

***Common Area***

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

*CPO Office*

No Violations Noted

*Slop Sink Closet*

105 CMR 451.126 Hot Water for Bathing and Hygiene: Hot water temperature 1000F at handwash sink

***First Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Floor epoxy damaged in shower # 1 and 2

***Second Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 18

*Showers*

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 5

105 CMR 451.123\* Maintenance: Floor epoxy damaged in shower # 5 and 6

*Storage Closet*

No Violations Noted

***Third Tier***

No Violations Noted

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 40

*Showers* Unable to Inspect Shower # 8 – In Use

No Violations Noted

*Slop Sink Closet*

Unable to Inspect – Locked

*Storage Closet*

Unable to Inspect – Locked

*Office*

No Violations Noted

**Unit J3**

105 CMR 451.320\* Cell Size: Inadequate floor space in cells, cells double bunked

***Common Area***

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1000F at handwash sink

*CPO Office*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

***First Tier***

*Cells*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 7

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 8, 11, and 15

*Showers*

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Floor dirty in shower # 3

***Second Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 21

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 26 and 27

*Showers*

105 CMR 451.123\* Maintenance: Floor epoxy damaged in shower # 4

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 5

105 CMR 451.123 Maintenance: Wall epoxy damaged in shower # 6

***Third Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 42

*Showers* Unable to Inspect Shower # 7 – In Use

105 CMR 451.123 Maintenance: Wall epoxy damaged in shower # 8

*Slop Sink Closet*

Unable to Inspect – Locked

*Storage Closet*

Unable to Inspect – Locked

*Office*

Unable to Inspect – Locked

**Hallway**

No Violations Noted

**Unit J4 - SAU**

105 CMR 451.320\* Cell Size: Inadequate floor space in cells, cells double bunked

***Common Area***

105 CMR 451.353\* Interior Maintenance: Ceiling dirty by wall vent near cell # 30

*Staff Bathroom*

105 CMR 451.126 Hot Water for Bathing and Hygiene: Hot water temperature 1050F at handwash sink

*CPO Office*

No Violations Noted

*Staff Office*

No Violations Noted

***First Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 7

*Showers*

105 CMR 451.123\* Maintenance: Holes in wall and ceiling in shower # 1

105 CMR 451.123\* Maintenance: Holes in ceiling in shower # 2

*Slop Sink*

No Violations Noted

***Second Tier***

*Cells*

No Violations Noted

*Showers*

No Violations Noted

***Third Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Wall damaged in shower # 5

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 6 leaking

*Slop Sink Closet*

Unable to Inspect – Locked

*Storage Closet*

Unable to Inspect – Locked

**J5 Unit**

105 CMR 451.320\* Cell Size: Inadequate floor space in cells, cells double bunked

105 CMR 451.360 Protective Measures: Bird observed in unit

***Common Area***

No Violations Noted

*Staff Bathroom*

No Violations Noted

*CPO Office*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

***First Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 3

*Showers* Unable to Inspect Shower # 2 – In Use

105 CMR 451.123 Maintenance: Wall and ceiling epoxy damaged in shower # 1

***Second Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 17 and 20

*Showers*

Unable to Inspect – Under Construction

*Storage Closet*

Unable to Inspect – Locked

***Third Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Floor epoxy damaged in shower # 7

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 7

105 CMR 451.123\* Maintenance: Floor tile damaged in shower # 8

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 8

105 CMR 451.123 Maintenance: Wall epoxy damaged in shower # 8

*Slop Sink*

Unable to Inspect – Locked

*Storage Closet*

Unable to Inspect – Locked

*Office*

Unable to Inspect – Locked

**Hallway**

*Staff Bathroom*

Unable to Inspect – In Use

**J6 Unit**

105 CMR 451.320\* Cell Size: Inadequate floor space in cells, cells double bunked

***Common Area***

105 CMR 451.353\* Interior Maintenance: Ceiling dirty by wall vent near cell # 31

*Staff Bathroom*

No Violations Noted

*CPO Office*

No Violations Noted

*Staff Office*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

***First Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 7 and 15

*Showers*

105 CMR 451.123\* Maintenance: Wall epoxy damaged in shower # 1

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 2

105 CMR 451.123\* Maintenance: Ceiling paint damaged in shower # 3

105 CMR 451.123 Maintenance: Wall epoxy damaged in shower # 3

***Second Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 26

*Showers*

Unable to Inspect – Under Construction

***Third Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 42

*Showers*

Unable to Inspect – In Use

*Slop Sink Closet*

Unable to Inspect – Not Used

*Storage*

Unable to Inspect – Not Used

*Office*

Unable to Inspect – Locked

**J7 Unit**

*Orientation Rooms*

No Violations Noted

*CO Office*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

**Neads Training Room**

No Violations Noted

**Health Service Unit**

*Female Staff Bathroom # C-121*

No Violations Noted

*Staff Break Room # C-119A*

105 CMR 451.200\* Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, utensils uncovered

*Back Storage # C-120A*

Unable to Inspect – Locked

*Exam Room # C-118A*

No Violations Noted

*Medical Director’s Office # C-117A*

No Violations Noted

*Office # C-116A*

No Violations Noted

*Phlebotomy Room # C-114A*

Unable to Inspect – Locked

*Psychiatrist Office # C-113A*

No Violations Noted

*Nurse Practitioner’s Office # C-112A*

No Violations Noted

*Trauma Room # C-111A (Waste Log)*

105 CMR 480.425(A)\* Tracking Medical or Biological Waste for Treatment: Generator did not confirm the shipment was received by the treatment facility within 30 days on an approved tracking form

*Exam Room/Biohazard Room # C-110A*

Unable to Inspect – In Use

*Bathroom # C-107*

No Violations Noted

*Records # 109A*

No Violations Noted

*Janitor’s Closet # 133*

No Violations Noted

*Optometry Room # C-108A*

No Violations Noted

*Holding Cell # 102-104*

No Violations Noted

*Dental Exam Room # C-129 and C-130*

No Violations Noted

*X-Ray Room # C-127*

Unable to Inspect – Locked

*Med Room # C-122*

Unable to Inspect – Not Used

*Med Room # C-124 & C-125B*

Unable to Inspect – Locked

*Exam Room # C-126*

No Violations Noted

*Medical Record Supervisor Room # 132*

No Violations Noted

*Slop Sink # 133*

Unable to Inspect – Locked

**Medical Unit Cells**

*Cell # 102-112*

No Violations Noted

*Shower Unit*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Nurse’s Control Area*

No Violations Noted

**K BUILDING**

*Staff Bathroom # C-101*

No Violations Noted

*Inmate Bathroom # C-102*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle leaking

*Security Staff Rooms*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Ceiling damaged

*Protestant Chapel*

105 CMR 451.353 Interior Maintenance: Walls damaged under skylights on alter

*Catholic Chapel*

105 CMR 451.353 Interior Maintenance: Walls damaged under skylights on alter

*Islamic Chapel*

105 CMR 451.350 Structural Maintenance: Windows leaking in ceiling, plastic on ceiling

*Sacristy Room*

Unable to Inspect – Locked

**L BUILDING**

105 CMR 451.384\* Certificate of Use and Occupancy: No current certificate of use and occupancy

**Booking**

*Inmate Processing Common Area*

No Violations Noted

*Property*

No Violations Noted

*Clothing*

No Violations Noted

*Offices*

No Violations Noted

*Staff Break Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food service not in compliance with

105 CMR 590.000, utensils uncovered

*Staff Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1380F at handwash sink

*Clothing Issue Room*

No Violations Noted

*Search Chair Room/Break Room*

No Violations Noted

*Booking Room*

No Violations Noted

*Processing Room*

105 CMR 451.200\* Food Storage, Preparation and Service: Food service not in compliance with

105 CMR 590.000, utensils uncovered

*Inmate Bathroom*

105 CMR 451.130\* Plumbing: No backflow preventer at handwash sink # 2

*Laundry/Storage*

No Violations Noted

*Upstairs Office*

No Violations Noted

*Upstairs Office Bathroom*

No Violations Noted

**L1 and L2 Dorms**

Unable to Inspect – Closed

**Laundry**

105 CMR 451.353\* Interior Maintenance: Gas meter alarm continuously beeping

*Staff Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.117\* Toilet Fixtures: Toilet fixture dirty

*2nd Floor*

Unable to Inspect – Closed

**Modular Units**

Unable to Inspect – Closed

**OUTSIDE FACILITY**

**Store House**

105 CMR 451.384\* Certificate of Use and Occupancy: No current certificate of use and occupancy

*Box # 1 – Storage*

No Violations Noted

*Box #2 – Water & Milk Refrigerator*

No Violations Noted

*Box # 3 – Storage*

No Violations Noted

*Inmate Break Room*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 720F at 2-compartment sink

*Chemical Storage Room # 4*

No Violations Noted

*Slop Sink Room*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Freezer # 5 – Storage*

No Violations Noted

*Cooler # 6 – Storage*

No Violations Noted

*Walk-in Refrigerator # 7 – Storage*

No Violations Noted

*Freezer (in Walk-in Refrigerator # 7)*

No Violations Noted

*Freezer # 8*

No Violations Noted

*Staff Office*

No Violations Noted

*Staff Bathroom*

Unable to Inspect – Not Used

*Break Area (by Staff Office)*

No Violations Noted

**Recycling Area**

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*4-Compartment Sink*

No Violations Noted

***2nd Floor***

*Dry Goods Storage Room*

105 CMR 451.350\* Structural Maintenance: Ceiling leaking throughout storage room

105 CMR 451.353\* Interior Maintenance: Large buckets of standing water throughout room

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.350\* Structural Maintenance: Skylights actively leaking

*Slop Sink Room*

No Violations Noted

*Bathroom*

No Violations Noted

**VEHICLE TRAP**

*Control Area*

No Violations Noted

*Staff Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, cold water handle not secured to handwash sink

**TOWERS**

***Tower # 1***

105 CMR 451.350\* Structural Maintenance: Window broken

105 CMR 451.350\* Structural Maintenance: Soffit damaged outside tower

105 CMR 451.350\* Structural Maintenance: Unfinished exposed wood damaged on exterior of tower

***Tower # 2***

105 CMR 451.350\* Structural Maintenance: Soffit damaged outside tower

105 CMR 451.350\* Structural Maintenance: Unfinished exposed wood on exterior of tower

***Tower # 3***

105 CMR 451.350\* Structural Maintenance: Soffit damaged outside of tower

105 CMR 451.350\* Structural Maintenance: Unfinished exposed wood damaged on exterior of tower

***Tower # 4***

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged and leaking

105 CMR 451.350\* Structural Maintenance: Soffit damaged outside of tower

105 CMR 451.350\* Structural Maintenance: Unfinished exposed wood on exterior of tower

***Tower # 5***

105 CMR 451.350\* Structural Maintenance: Three windows broken

105 CMR 451.350\* Structural Maintenance: Unable to open 1 window

***Tower # 6***

105 CMR 451.350\* Structural Maintenance: Unable to open 1 window

105 CMR 451.350\* Structural Maintenance: Ceiling leaking

**Observations and Recommendations**

1. The inmate population was 377 at the time of inspection.
2. The Certificate of Occupancy for the L Building and the Storehouse expired on October 24, 2022. Regulation 105 CMR 451.384, requires each facility to have a current certificate of use and occupancy issued by the local building commissioner or inspector of buildings. The Department has become aware that the facility does not have a valid Certificate of Occupancy from the State Building Inspector due to the severity of previously cited violations related to leaking roofs in the L Building and the Storehouse. The CSP has received previous plans of correction from your facility outlining your intent and progress in repairing the violations, while some violations have been remedied some remain uncorrected. The Department is concerned for the health and safety of both inmates and staff in the areas where these violations have not yet been corrected. The CSP requests a copy of the current Certificate of Occupancy for these buildings once received.
3. At the time of inspection, Dorm L1, Dorm L2 were closed and not in use at the time of inspection.
4. The hot water temperature range for handwash sinks is 110°F-130°F and 100°F-112°F for showers.
5. Building E and the Training Building outside of the facility are no longer used and were not inspected by the CSP.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Amy Medeiros Environmental Health Inspector, CSP, BCEH