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**The Commonwealth of Massachusetts**  
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April 8, 2022

Joann Lynds, Superintendent  
MCI Concord  
965 Elm Street  
P.O. Box 9106  
Concord, MA 01742 (electronic copy)

Re: Facility Inspection – MCI Concord

Dear Superintendent Lynds:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of the MCI Concord on March 16 & 17, 2022 accompanied by Sergeant Robert Montalvo, Environmental Health and Safety Officer; Joel Martin, Fire Safety Officer; and Officer Craig Lefrancois. Violations noted during the inspection are listed below including 140 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,

Amy Medeiros  
Environmental Health Inspector, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH  
Nalina Narain, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)  
Carol A. Mici, Commissioner, DOC (electronic copy)  
Terrence Reidy, Secretary, EOPSS (electronic copy)  
Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)  
Robert Montalvo, EHSO (electronic copy)  
Joel Martin, FSO (electronic copy)  
Susan G. Rask, RS, Health Director, Concord Board of Health (electronic copy)  
Clerk, Massachusetts House of Representatives (electronic copy)  
Clerk, Massachusetts Senate (electronic copy)

## **HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

### **A BUILDING**

#### *Lobby*

No Violations Noted

#### *Female Bathroom*

No Violations Noted

#### *Male Bathroom*

No Violations Noted

#### *Janitor's Closet*

No Violations Noted

#### *Child Care Room*

No Violations Noted

#### **Locker Room**

No Violations Noted

#### *Locker Room Bathroom*

105 CMR 451.123

Maintenance: Mold on ceiling

#### *Locker Room Janitor Closet*

105 CMR 451.353

Interior Maintenance: Wet mop stored upside down

#### **Control**

105 CMR 451.353

Interior Maintenance: Ceiling water damaged outside control

#### **Administration Area**

#### *Male Bathroom*

No Violations Noted

#### *Janitor's Closet*

No Violations Noted

#### *Female Bathroom*

No Violations Noted

#### *Offices*

No Violations Noted

#### *Conference Room*

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

#### **Trap Area**

No Violations Noted

*Holding Tank*

105 CMR 451.117

105 CMR 451.353\*

105 CMR 451.117\*

Toilet Fixtures: Toilet fixtures dirty in cell # 1

Interior Maintenance: Handwash sink basin rusted in cell # 2

Toilet Fixtures: Toilet fixtures dirty in cell # 2

**B BUILDING**

**Hallway**

*Front Visitor's Bathroom*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Training Rooms*

No Violations Noted

**Visiting Room**

No Violations Noted

*Back Room (on Right)*

No Violations Noted

**Young Father's Visiting Room**

No Violations Noted

*Bathroom*

Unable to Inspect – Under Construction

*Inmate Bathroom (Urinalysis Bathroom)*

No Violations Noted

*I.P.S.*

No Violations Noted

**B Corridor**

*Vending Machines*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Slop Sink Closet*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

*Male Staff Bathroom*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, cold water handle leaking at handwash sink # 2

*Female Staff Bathroom*

No Violations Noted

*Offices*

No Violations Noted

**B Building Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

*Treasurer Offices (2<sup>nd</sup> floor)*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, backflow preventor leaking at slop sink

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

**C BUILDING**

**Control**

No Violations Noted

*Slop Sink Closet*

No Violations Noted

*Bathroom*

No Violations Noted

**First Floor**

*Slop Sink*

No Violations Noted

*Dayroom*

No Violations Noted

*Cells*

105 CMR 451.350

Structural Maintenance: Window broken in cell # 11 and 12

*Showers*

105 CMR 451.123

Maintenance: Ceiling paint damaged in shower # 1

**Second Floor**

*Slop Sink*

105 CMR 451.353

Interior Maintenance: Wet mop stored upside down

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123

Maintenance: Wall vent blocked in shower # 1

105 CMR 451.123

Maintenance: Wall board separating from wall in shower # 1

105 CMR 451.123

Maintenance: Baseboard tile damaged in shower # 2

**Basement**

*Male Bathroom*  
105 CMR 451.126

Hot Water: Hot water temperature recorded at 100°F at handwash sink

*Female Bathroom*

No Violations Noted

*Art Room*

No Violations Noted

*Laundry Room*

No Violations Noted

*Kitchen*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

*Meditation Room*

No Violations Noted

*Game Room*

No Violations Noted

**RHU**

*Property*

No Violations Noted

*Search Room # C1-3*

No Violations Noted

*Search Room # C1-4*

No Violations Noted

*Cell Extraction Room # C1-6*

No Violations Noted

*Lieutenant Office # C1-7*

No Violations Noted

*Sergeant Office # C1-8*

No Violations Noted

*Property # C1-9*

No Violations Noted

*Medical Exam Room # C1-10*

No Violations Noted

*Staff Bathroom # C1-11*

No Violations Noted

*Slop Sink Room # C1-62*

No Violations Noted

**Control**

No Violations Noted

*Bathroom # C1-21B*

No Violations Noted

**First Tier**

*Showers*

105 CMR 451.123\*

Maintenance: Ceiling paint damaged in shower # C1-24, C1-25, and C1-26

105 CMR 451.123

Maintenance: Light out in shower # C1-26

105 CMR 451.123

Maintenance: Ceiling dirty in shower # C1-61

*Cells*

105 CMR 451.103

Mattresses: Mattress damaged in cell # 53

*Staff Break Room # C1-22*

No Violations Noted

*Law Library # C1-23*

No Violations Noted

*Recreational Decks*

No Violations Noted

**Second Tier**

*Slop Sink Room # C2-62*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover missing

*Showers*

105 CMR 451.123

Maintenance: Ceiling paint damaged in shower # C2-25 and C2-26

105 CMR 451.123\*

Maintenance: Floor paint damaged in shower # C2-25

105 CMR 451.123\*

Maintenance: Door paint damaged in shower # C2-60

*Cells*

No Violations Noted

*Interview Room # C2-22*

No Violations Noted

*Law Library # C2-23*

No Violations Noted

*Recreational Deck*

No Violations Noted

## **D BUILDING**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

### **Control Area**

FC 6-501.11

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling leaking above Control near food preparation areas

### **Food Service Area**

FC 6-501.11\*

Maintenance and Operation; Repairing: Facility not in good repair, floor surface rough throughout kitchen

*Storage Area*

No Violations Noted

*Mop Room*

No Violations Noted

*Chemical Closet*

No Violations Noted

*Bread Cooler # 1*

No Violations Noted

*Milk Cooler # 2*

No Violations Noted

*Produce # 3*

No Violations Noted

*2-Compartment Sink*

**FC 4-501.114(C)(2)**

**Maintenance and Operation; Equipment: Quaternary ammonium compound (QAC) solution lower than the manufacturers recommended concentration in sanitizer bucket**

*Vegetable Freezer & Paper Closet*

No Violations Noted

*Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Tool Storage Room (outside Inmate Bathroom)*

No Violations Noted

*Freezer # 6*

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, excessive ice build-up on floor and ceiling

*Refrigerator # 5*

No Violations Noted

*Ice Machine*

No Violations Noted

*Bakery Storage*

FC 6-501.11\*

Maintenance and Operation; Repairing: Facility not in good repair, floor tile damaged

*Pots & Pans Room*

No Violations Noted

## **South Side**

*Special Diets Warmer*

No Violations Noted

*Kettles & Ovens Hood Area*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Tray Prep*

No Violations Noted

*Old Food Service Line*

No Violations Noted

*Food Warmers*

**FC 4-501.11(B)**

**Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair warmer gaskets damaged**

*South Side Dining Room*

No Violations Noted

## **Mechanical Warewashing Room**

FC 6-501.11\*

Maintenance and Operation; Repairing: Facility not in good repair, floor surface damaged throughout room

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, warewash machine out-of-order

## **North Side**

*Hoods*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Prep Tables*

No Violations Noted



*Food Service Line*

No Violations Noted

*Food Warmers*

No Violations Noted

*North Side Dining Room*

No Violations Noted

**E BUILDING**

Unable to Inspect – Closed

**H BUILDING**

**Basement**

*H-1 Area*

Unable to Inspect – Not Used

*Workout Room*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.126\*

105 CMR 451.117

Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink

Toilet Fixtures: Toilet fixtures dirty in stall # 2

*Computer Rooms*

No Violations Noted

*Staff Bathroom*

No Violations Noted

**First Floor**

*Control*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Gym*

105 CMR 451.350

105 CMR 451.350

105 CMR 451.350

Structural Maintenance: Ceiling leaking

Structural Maintenance: Ceiling water damaged

Structural Maintenance: Floor buckled and splitting with severe water damage

*Recreational Office*

No Violations Noted

*Mop Closet (in Gym)*

Unable to Inspect – Locked

<i>CO Office</i>	
105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, microwave oven damaged
<i>Slop Sink Room</i>	
	No Violations Noted
<i>Staff Bathroom</i>	
	No Violations Noted
<i>Inmate Bathroom</i>	
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, toilet # 1 out-of-order
105 CMR 451.123	Maintenance: Floor dirty
<i>Slop Sink</i>	
105 CMR 451.353*	Interior Maintenance: Slop sink dirty
<b><i>Barber Shop</i></b>	
	No Violations Noted
<i>Barber Shop Closet</i>	
	No Violations Noted
<b><i>Library</i></b>	
	No Violations Noted
<i>Library Office</i>	
105 CMR 451.200*	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
<i>Library Bathroom</i>	
105 CMR 451.117	Toilet Fixtures: Toilet fixture dirty
<b><i>Canteen</i></b>	
	No Violations Noted
<b><i>Storage</i></b>	
	Unable to Inspect – Locked
<b>Second Floor</b>	
<i>Inmate Bathroom</i>	
	No Violations Noted
<i>Slop Sink Room</i>	
	No Violations Noted
<i>Male Staff Bathroom</i>	
	No Violations Noted

*Female Staff Bathroom*

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, water bubbler near Female Staff Bathroom out-of-order

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water handle leaking at handwash sink

*Inmate Bathroom*

Unable to Inspect – Not Used

**Classrooms**

*Rooms*

No Violations Noted

*Law Library*

105 CMR 451.141\*

Screens: Screens missing

**I BUILDING**

*Control*

No Violations Noted

*Handwash Sink Area*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Side Office*

Unable to Inspect – Locked

*Storage*

No Violations Noted

*Back Staff Bathroom*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 78<sup>0</sup>F at handwash sink

*Back Inmate Bathroom*

No Violations Noted

*Back Storage Area*

No Violations Noted

*Legal Storage*

105 CMR 451.353\*

105 CMR 451.353\*

Interior Maintenance: Air conditioning unit not functioning properly

Interior Maintenance: Underground steam pipe causing excessive room temperature of 133°F

*Paint Shop Inmate Bathroom*

No Violations Noted

*Tool Control Officer's Bathroom*

No Violations Noted

*Director of Engineering Office*

No Violations Noted

*Director of Engineering Bathroom*

No Violations Noted

**J BUILDING**

**J Control Corridor**

*Female Staff Bathroom*

105 CMR 451.126\*

105 CMR 451.130

105 CMR 451.117

Hot Water: Hot water temperature recorded at 140°F

Plumbing: Plumbing not maintained in good repair, handwash sink # 2 clogged

Toilet Fixtures: Toilet fixtures dirty in stall # 1 and 2

*Male Staff Bathroom*

105 CMR 451.123\*

105 CMR 451.117

Maintenance: Wall damaged above sink

Toilet Fixtures: Toilet fixture dirty

*Janitor's Closet*

No Violations Noted

**Building J Control**

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, tray on water bubbler dirty

105 CMR 451.353

Interior Maintenance: Ceiling tiles loose

*Control Bathroom*

105 CMR 451.126

105 CMR 451.117

105 CMR 451.123

Hot Water: Hot water temperature recorded at 149°F at handwash sink

Toilet Fixtures: Toilet fixture dirty

Maintenance: Floor and walls dirty

**Staff Kitchen & Dining Room**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Kitchen Area**

*Inmate Bathroom*

No Violations Noted

*Pantry*

No Violations Noted

*Kettle Room*

No Violations Noted

*2-Compartment Sink*

No Violations Noted

*Handwash Sink*

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 147°F

*Dishwashing Area*

No Violations Noted

*3-Compartment Sink*

No Violations Noted

*Food Service Line*

No Violations Noted

*Beverage Air Refrigerator*

No Violations Noted

*Ice Machine*

**FC 4-602.11(E)(4)(b)**

**Cleaning of Equipment and Utensils, Frequency: Accumulation of soil/mold observed on interior surfaces of ice machine**

**Back Hallway**

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Refrigerators and Freezer Units*

No Violations Noted

*Office*

No Violations Noted

**Baking and Prep Room**

FC 6-501.11\*

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, floor paint damaged

*Walk-in Refrigerator*

No Violations Noted

**Outside-Dry Storage**

No Violations Noted

**Dining Room**

No Violations Noted

*Janitor's Closet*

No Violations Noted

**Second Floor**

**Phase II Mental Health**

*Disciplinary Office*

Unable to Inspect – Locked

*Inmate Bathroom-Waiting Area*

Unable to Inspect – In Use

*Staff Bathroom (across from Waiting Area)*

Unable to Inspect – In Use

*Janitor's Closet*

No Violations Noted

*Staff Bathroom (next to Janitor's Closet)*

105 CMR 451.123\* Maintenance: Ceiling damaged

*Parole Office/Break Area*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 150°F at handwash sink  
105 CMR 451.353 Interior Maintenance: Handwash sink dirty

*Interview Rooms*

No Violations Noted

*Offices*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with  
105 CMR 590.000, interior of microwave oven dirty in Mental Health Office

*Classrooms*

No Violations Noted

**Phase II Classification (through secured door)**

*Staff Break Room*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Janitor's Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Conference Room*

No Violations Noted

*Offices*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with  
105 CMR 590.000, interior of microwave oven dirty in Records Office  
105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with  
105 CMR 590.000, interior of microwave oven dirty in Assignment Sergeant Office

*Female Staff Bathroom*

No Violations Noted

*Janitor's Closet*

105 CMR 451.383(B) Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building  
Code provisions for fire safety, toilet paper stored within 18 inches of ceiling

*Male Staff Bathroom*

No Violations Noted

## **J Housing Units**

### **Unit J1**

105 CMR 451.320\*

Cell Size: Inadequate floor space in cells, cells double bunked

#### ***Common Area***

##### ***Slop Sink***

No Violations Noted

##### ***Staff Bathroom***

105 CMR 451.126

Hot Water: Hot water temperature recorded at 143°F at handwash sink

##### ***CPO Office***

Unable to Inspect – Locked

##### ***CO Office***

No Violations Noted

#### ***First Tier***

##### ***Cells***

105 CMR 451.353\*

Interior Maintenance: Ceiling paint damaged in cell # 8

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 7

##### ***Showers***

105 CMR 451.123

Maintenance: Wallboard damaged in shower # 1

105 CMR 451.123\*

Maintenance: Soap scum on curtain in shower # 1

105 CMR 451.123\*

Maintenance: Floor tile damaged in shower # 2

105 CMR 451.123\*

Maintenance: Wall paint damaged in shower # 2

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 2

#### ***Second Tier***

##### ***Cells***

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 15

##### ***Showers***

105 CMR 451.123

Maintenance: Caulking damaged in shower # 3

105 CMR 451.123

Maintenance: Soap scum on curtain in shower # 3 and 4

105 CMR 451.123\*

Maintenance: Caulking damaged in shower # 4

105 CMR 451.123

Maintenance: Door frame paint damaged in shower # 4

#### ***Third Tier***

##### ***Cells***

No Violations Noted

*Showers*

105 CMR 451.123	Maintenance: Caulking damaged in shower # 5
105 CMR 451.123	Maintenance: Wall board separating from wall in shower # 5 and 6
105 CMR 451.123	Maintenance: Soap scum on curtain in shower # 5 and 6
105 CMR 451.123*	Maintenance: Wall board damaged in shower # 6
105 CMR 451.123*	Maintenance: Caulking damaged in shower # 6
105 CMR 451.123*	Maintenance: Floor tiles damaged in shower # 6
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 6 leaking

**J South Hallway**

*Staff Bathroom*

Unable to Inspect – In Use

**Unit J2**

105 CMR 451.320*	Cell Size: Inadequate floor space in cells, cells double bunked
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***Common Area***

No Violations Noted

*Staff Bathroom*

105 CMR 451.126*	Hot Water: Hot water temperature recorded at 133°F
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*CPO Office*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

***First Tier***

*Cells*

105 CMR 451.353*	Interior Maintenance: Ceiling paint damaged in cell # 12
105 CMR 451.353	Interior Maintenance: Ceiling paint damaged in cell # 2
105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 9 and 10

*Showers*

105 CMR 451.123*	Maintenance: Floor tiles damaged in shower # 2
105 CMR 451.123	Maintenance: Wall board damaged in shower # 2
105 CMR 451.123*	Maintenance: Floor tiles damaged in shower # 3
105 CMR 451.123*	Maintenance: Soap scum on curtain in shower # 1, 2, and 3

***Second Tier***

105 CMR 451.353*	Interior Maintenance: Ceiling paint damaged on tier outside of cell # 16
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*Cells*

105 CMR 451.353*	Interior Maintenance: Ceiling paint damaged in cell # 24
105 CMR 451.353	Interior Maintenance: Ceiling paint damaged on tier outside of cell # 22 and 25
105 CMR 451.353	Interior Maintenance: Wall vent blocked in cell # 20



*Showers*

105 CMR 451.123	Maintenance: Ceiling water damaged above showers
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, drain clogged in shower # 4
105 CMR 451.123*	Maintenance: Soap scum on curtain in shower # 4 and 5
105 CMR 451.123*	Maintenance: White substance above doorway and on threshold to shower # 5
105 CMR 451.123*	Maintenance: Floor damaged in shower # 5
105 CMR 451.123	Maintenance: Soap scum on curtain in shower # 6

*Storage Closet*

No Violations Noted

***Third Tier***

No Violations Noted

*Cells*

105 CMR 451.353	Interior Maintenance: Ceiling paint damaged in cell # 32
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*Showers*

105 CMR 451.123*	Maintenance: Floor tiles damaged in shower # 7
105 CMR 451.123*	Maintenance: Door frame rusted in shower # 7 and 8
105 CMR 451.123*	Maintenance: Soap scum on curtain in shower # 7 and 8
105 CMR 451.123	Maintenance: Floor cracked and damaged in shower # 8

*Slop Sink Closet*

Unable to Inspect – Not Used

*Storage Closet*

Unable to Inspect – Not Used

*Office*

105 CMR 451.200	Food Storage, Preparation and Service: Food storage in compliance with 105 CMR 590.000, refrigerator temperature recorded at 50°F
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**Unit J3**

105 CMR 451.320*	Cell Size: Inadequate floor space in cells, cells double bunked
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***Common Area***

105 CMR 451.360	Protective Measures: Bird observed
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*Staff Bathroom*

105 CMR 451.123*	Maintenance: Floor paint damaged
105 CMR 451.126*	Hot Water: Hot water temperature recorded at 134°F

*CPO Office*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

***First Tier***

*Cells*

105 CMR 451.353*	Interior Maintenance: Ceiling paint damaged in cell # 1, 2, 4, and 10
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*Showers*

105 CMR 451.123	Maintenance: Floor damaged in shower # 1
105 CMR 451.123*	Maintenance: Soap scum on curtain in shower # 2
105 CMR 451.123	Maintenance: Vent rusted in shower # 2
105 CMR 451.123	Maintenance: Shower # 2 leaking
105 CMR 451.123*	Maintenance: Floor paint damaged in shower # 3

***Second Tier***

*Cells*

105 CMR 451.353*	Interior Maintenance: Ceiling paint damaged in cell # 20 and 25
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*Showers*

105 CMR 451.123*	Maintenance: Floor tiles damaged in shower # 4
105 CMR 451.123*	Maintenance: Caulking moldy in shower # 4
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, shower # 5 leaking
105 CMR 451.123*	Maintenance: Floor tiles damaged in shower # 6
105 CMR 451.123	Maintenance: Soap scum on curtain in shower # 4, 5, and 6

***Third Tier***

*Cells*

105 CMR 451.353*	Interior Maintenance: Ceiling paint damaged in cell # 37
105 CMR 451.353	Interior Maintenance: Ceiling paint damaged in cell # 36 and 41
105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # 36

*Showers*

105 CMR 451.123*	Maintenance: Floor epoxy damaged in shower # 7
105 CMR 451.123*	Maintenance: Wall paint damaged in shower # 8
105 CMR 451.123	Maintenance: Soap scum on walls and floors in shower # 7 and 8

*Slop Sink Closet*

No Violations Noted

*Storage Closet*

No Violations Noted

*Office*

Unable to Inspect – Locked

**Hallway outside J4 Unit**

105 CMR 451.353*	Interior Maintenance: Ceiling water damaged
105 CMR 451.353*	Interior Maintenance: Ceiling tiles missing

**Unit J4**

105 CMR 451.320*	Cell Size: Inadequate floor space in cells, cells double bunked
105 CMR 451.350*	Structural Maintenance: Window cracked at entrance

***Common Area***

105 CMR 451.353*	Interior Maintenance: Ceiling dirty by wall vent near cell # 30
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, drain cover missing at slop sink
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, backflow preventor leaking at slop sink

*Staff Bathroom*  
105 CMR 451.123

Maintenance: Ceiling damaged

*CPO Office*

Unable to Inspect – Locked

*Staff Office*  
105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

***First Tier***

*Cells*  
105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 6

*Showers*  
105 CMR 451.123  
105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123

Maintenance: Caulking damaged in shower # 1  
Maintenance: Wall board damaged in shower # 1  
Maintenance: Floor tiles damaged in shower # 1 and 2  
Maintenance: Caulking damaged in shower # 2  
Maintenance: Soap scum on curtain in shower # 2  
Maintenance: Door frame rusted in shower # 2  
Maintenance: Wall board separating from wall in shower # 2

*Slop Sink*

No Violations Noted

***Second Tier***

*Cells*

No Violations Noted

*Showers*  
105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123

Maintenance: Wall board damaged in shower # 3  
Maintenance: Wall board damaged in shower # 4  
Maintenance: Wall board separating from wall in shower # 3 and 4  
Maintenance: Soap scum on curtain in shower # 3 and 4

***Third Tier***

*Cells*

No Violations Noted

*Showers*  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123

Maintenance: Floor tiles damaged in shower # 5  
Maintenance: Wall board separating from wall in shower # 5  
Maintenance: Wall board damaged in shower # 5 and 6  
Maintenance: Soap scum on curtain in shower # 5 and 6  
Maintenance: Walls dirty in shower # 6

*Slop Sink Closet*  
105 CMR 451.130\*  
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover missing  
Plumbing: Plumbing not maintained in good repair, backflow preventor leaking

*Storage Closet*

Unable to Inspect – Not Used

**J5 Unit**

105 CMR 451.320\*

Cell Size: Inadequate floor space in cells, cells double bunked

***Common Area***

105 CMR 451.353\*

Interior Maintenance: Ceiling dirty by wall vent near cell # 45

***Staff Bathroom***

105 CMR 451.123\*

Maintenance: Floor paint damaged

***CPO Office***

Unable to Inspect – Locked

***First Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123

Maintenance: Floor tiles damaged in shower # 1

105 CMR 451.123

Maintenance: Soap scum on curtain in shower # 1

105 CMR 451.123

Maintenance: Caulking moldy in shower # 1 and 2

105 CMR 451.123\*

Maintenance: Floor tiles damaged in shower # 2

105 CMR 451.123

Maintenance: Caulking damaged in shower # 2

105 CMR 451.123

Maintenance: Door frame rusted in shower # 2

105 CMR 451.123

Maintenance: Paint damaged in shower # 3

*Slop Sink Closet*

No Violations Noted

***Second Tier***

*Cells*

105 CMR 451.353\*

Interior Maintenance: Wall paint damaged in cell # 26

*Showers*

105 CMR 451.123

Maintenance: Railing rusted and water damaged outside showers

105 CMR 451.123\*

Maintenance: Pooling water on floor outside all showers, leaking down from 3<sup>rd</sup> tier showers

105 CMR 451.123

Maintenance: Floor tiles damaged in shower # 4

105 CMR 451.123\*

Maintenance: Soap scum on curtain in shower # 5

105 CMR 451.123

Maintenance: Soap scum on curtain in shower # 4 and 6

***Third Tier***

*Cells*

105 CMR 451.353\*

Interior Maintenance: Ceiling paint damaged in cell # 32

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 34 and 39

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 42

*Showers*

105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123

Maintenance: Floor epoxy deteriorated in shower # 7  
Maintenance: Soap scum on curtain in shower # 7  
Maintenance: Floor waterlogged and leaking down to 2<sup>nd</sup> tier in shower # 7 and 8  
Maintenance: Caulking moldy in shower # 8  
Maintenance: Caulking damaged in shower # 8  
Maintenance: Soap scum on curtain in shower # 8

*Slop Sink*

No Violations Noted

*Storage Closet*

No Violations Noted

*Office*

Unable to Inspect – Locked

**Hallway**

*Staff Bathroom*

No Violations Noted

**J6 Unit**

105 CMR 451.320\*

Cell Size: Inadequate floor space in cells, cells double bunked

***Common Area***

105 CMR 451.353\*

Interior Maintenance: Ceiling dirty by wall vent near cell # 31

*Staff Bathroom*

105 CMR 451.123\*  
105 CMR 451.123

Maintenance: Floor paint damaged  
Maintenance: Wall paint damaged

*CPO Office*

Unable to Inspect – Locked

*Staff Office*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

***First Tier***

*Cells*

105 CMR 451.353\*

Interior Maintenance: Ceiling paint damaged in cell # 4

*Showers*

105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123\*

Maintenance: Floor damaged in shower # 1  
Maintenance: Floor tiles damaged in shower # 2 and 3  
Maintenance: Caulking damaged in shower # 2  
Maintenance: Debris in wall vent in shower # 2  
Maintenance: Door frame rusted in shower # 2  
Maintenance: Caulking damaged in shower # 3

105 CMR 451.123\*  
105 CMR 451.123\*

Maintenance: Paint damaged on door frame in shower # 3  
Maintenance: Soap scum on curtain in shower # 1, 2, and 3

### ***Second Tier***

#### *Cells*

105 CMR 451.353\*  
105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 16  
Interior Maintenance: Wall vent blocked in cell # 24

#### *Showers*

105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123\*

Maintenance: Ceiling water damaged outside showers  
Maintenance: Caulking moldy in shower # 4  
Maintenance: Caulking damaged in shower # 4  
Maintenance: Door frame rusted in shower # 5 and 6  
Maintenance: Soap scum on curtain in shower # 5 and 6  
Maintenance: Floor tile damaged in shower # 6

### ***Third Tier***

#### *Cells*

105 CMR 451.350  
105 CMR 451.353\*  
105 CMR 451.353  
105 CMR 451.353\*

Structural Maintenance: Ceiling leaking and water damaged in cell # 35 and 36  
Interior Maintenance: Ceiling paint damaged in cell # 35 and 40  
Interior Maintenance: Ceiling paint damaged in cell # 36  
Interior Maintenance: Wall paint damaged in cell # 36

#### *Showers*

105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.130

Maintenance: Caulking was moldy in shower # 7  
Maintenance: Wall board separating from wall in shower # 7  
Maintenance: Soap scum on curtain in shower # 7 and 8  
Maintenance: Door frame rusted in shower # 7 and 8  
Maintenance: Caulking damaged in shower # 7 and 8  
Maintenance: Floor tile damaged in shower # 7 and 8  
Maintenance: Caulking was moldy in shower # 8  
Plumbing: Plumbing not maintained in good repair, shower # 8 leaking

#### *Slop Sink Closet*

Unable to Inspect – Not Used

#### *Storage*

Unable to Inspect – Not Used

#### *Office*

Unable to Inspect – Locked

### **J7 Unit**

#### *Orientation Rooms*

No Violations Noted

#### **Needs Training Room**

Unable to Inspect – Not Used

## **Health Service Unit**

### *Female Staff Breakroom # C-121*

No Violations Noted

### *Staff Break Room # C-119A*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 155°F at handwash sink

### *Back Storage # C-120A*

No Violations Noted

### *Exam Room # C-118A*

No Violations Noted

### *Medical Director's Office # C-117A*

No Violations Noted

### *Office # C-116A*

Unable to Inspect – Locked

### *Phlebotomy Room # C-114A*

Unable to Inspect – Locked

### *Psychiatrist Office # C-113A*

Unable to Inspect – Locked

### *Nurse Practitioner's Office # C-112A*

Unable to Inspect – Locked

### *Trauma Room # C-111A (Waste Log)*

No Violations Noted

### *Exam Room/Biohazard Room # C-110A*

No Violations Noted

### *Bathroom # C-107*

No Violations Noted

### *Records # 109*

105 CMR 451.353

Interior Maintenance: Hole in ceiling

### *Optometry Room # C-108A*

Unable to Inspect – Locked

### *Holding Cell # 102-104*

No Violations Noted

### *Dental Exam Room # C-129 and C-130*

105 CMR 451.353

Interior Maintenance: Wall damaged above sink in room # C-129

### *X-Ray Room # C-127*

No Violations Noted

*Med Room # C-122*

Unable to Inspect – Not Used

*Med Room # C-124 & C-125B*

No Violations Noted

*Exam Room # C-126*

No Violations Noted

*Medical Record Supervisor Room # 132*

No Violations Noted

*Slop Sink # 133*

No Violations Noted

**Medical Unit Cells**

*Cell # 102-112*

105 CMR 451.360

Protective Measures: Ants observed

*Shower Unit*

No Violations Noted

*Nurse's Control Area*

No Violations Noted

**K BUILDING**

*Staff Bathroom # C-101*

No Violations Noted

*Inmate Bathroom # C-102*

105 CMR 451.123\*

Maintenance: Entrance door damaged

*Janitor's Closet*

No Violations Noted

*Protestant Chapel*

105 CMR 451.350\*

105 CMR 451.353\*

Structural Maintenance: Ceiling windows leaking

Interior Maintenance: Wall water damaged under ceiling windows

*Catholic Chapel*

105 CMR 451.350\*

105 CMR 451.353\*

Structural Maintenance: Ceiling windows leaking

Interior Maintenance: Wall water damaged under ceiling windows

*Islamic Chapel*

105 CMR 451.350\*

105 CMR 451.353\*

Structural Maintenance: Ceiling windows leaking

Interior Maintenance: Wall water damaged under ceiling windows

*Security Staff Rooms*

No Violations Noted

*Storage Rooms*

No Violations Noted



## **L BUILDING**

### *Inmate Processing Common Area*

No Violations Noted

### *Property*

No Violations Noted

### *Clothing Room*

No Violations Noted

### *Offices*

No Violations Noted

### *Staff Break Room*

No Violations Noted

### *Staff Bathroom*

105 CMR 451.353\*

Interior Maintenance: Ceiling vent dusty

105 CMR 451.126

Hot Water: Hot water temperature recorded at 150°F at handwash sink

### *Clothing Issue Room*

No Violations Noted

### *Search Chair Room*

No Violations Noted

### *Booking*

No Violations Noted

### *Processing*

No Violations Noted

### *Inmate Bathroom*

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, handwash sink # 2 out-of-order

### *Laundry/Storage*

No Violations Noted

### *Upstairs Office*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

### *Upstairs Office Bathroom*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 50°F at handwash sink

## **Dorms**

### **Offices L1-3**

Unable to Inspect – Closed

### **Dorm Control**

Unable to Inspect – Closed

## **Dorm L1**

Unable to Inspect – Closed

## **Dorm L2**

Unable to Inspect – Closed

## **Laundry Area**

105 CMR 451.353	Interior Maintenance: Dryer # 1, 2, and 3 out-of-order
105 CMR 451.353	Interior Maintenance: Door broken on dryer # 4
105 CMR 451.353	Interior Maintenance: Dryer # 5 not working properly
105 CMR 451.353	Interior Maintenance: Laundry soap and cleaners leaking from tubing
105 CMR 451.353	Interior Maintenance: Secondary containers for laundry soap dirty

## *Staff Office*

No Violations Noted

## *Staff Bathroom*

No Violations Noted

## *Inmate Bathroom*

105 CMR 451.126	Hot Water: Hot water temperature recorded at 150 <sup>0</sup> F at handwash sink
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## *2<sup>nd</sup> Floor*

105 CMR 451.350	Structural Maintenance: Ceiling leaking
105 CMR 451.353	Interior Maintenance: Standing water on floor

## **Modular Units**

Unable to Inspect – Closed

## **OUTSIDE FACILITY**

### **Store House**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

### *Box # 1 – Walk-In Freezer*

Unable to Inspect – Not Used

### *Box #2 – Water & Milk Refrigerator*

FC 4-501.11(A)*	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, wall damaged
FC 6-501.11*	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, wall tile damaged
FC 4-501.11(A)	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, walk in refrigerator out-of-order

### *Box # 3 – Storage*

Unable to Inspect – Not Used

### *Inmate Break Room*

No Violations Noted

### *Chemical Storage Room # 4*

FC 6-501.11	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, light out
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<i>Slop Sink Room</i> FC 5-205.15(B)	Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, hot water handle leaking
<i>Male Bathroom</i>	No Violations Noted
<i>Freezer # 5 – Storage</i> FC 6-501.11*	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling damaged and deteriorating
<i>Cooler # 6 – Storage</i>	Unable to Inspect – Not Used
<i>Walk-in Refrigerator # 7</i> FC 6-501.11*	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, wall tile damaged
FC 6-501.11*	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, wall sheet metal damaged
FC 4-501.11(A)	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, walk in refrigerator out-of-order
<i>Freezer (in Walk-in Refrigerator # 7)</i> FC 4-501.11(A)	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, out-of-order
<i>Freezer # 8</i>	No Violations Noted
<i>Staff Office</i>	No Violations Noted
<i>Staff Bathroom</i> 105 CMR 451.126*	Hot Water: Hot water temperature recorded at 80°F at handwash sink
105 CMR 451.126*	Water Supply: No cold water supplied to handwash sink
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, hot water handle leaking at handwash sink
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, excessive water pressure at handwash sink
<i>Break Area (by Staff Office)</i>	No Violations Noted
<b>Recycling Area</b> 105 CMR 451.141*	Screens: Screen damaged
<i>Inmate Bathroom</i>	No Violations Noted
<i>4-Compartment Sink</i>	No Violations Noted

## **2<sup>nd</sup> Floor**

### *Dry Goods Storage Room*

105 CMR 451.350\*  
105 CMR 451.353  
105 CMR 451.353\*  
105 CMR 451.350\*

Structural Maintenance: Ceiling leaking throughout storage room  
Interior Maintenance: Large buckets of standing water throughout room  
Interior Maintenance: Ceiling paint damaged  
Structural Maintenance: Skylights leaking

### *Slop Sink Room*

No Violations Noted

### *Bathroom*

105 CMR 451.130\*  
105 CMR 451.117

Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink  
Toilet Fixtures: Toilet fixtures dirty

## **VEHICLE TRAP**

### *Control Area*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with  
105 CMR 590.000, interior of microwave oven dirty

### *Staff Bathroom*

105 CMR 451.344  
105 CMR 451.353

Illumination in Habitable Areas: Light not functioning properly, light out  
Interior Maintenance: Unlabeled chemical bottle

## **TOWERS**

### ***Tower # 1***

Unable to Inspect – Closed

### ***Tower # 2***

105 CMR 451.141\*  
105 CMR 451.353  
105 CMR 451.350

Screens: Screen missing  
Interior Maintenance: Air conditioning unit damaged and missing cover  
Structural Maintenance: Ceiling leaking from old spot light post

### ***Tower # 3***

105 CMR 451.350\*  
105 CMR 451.353  
105 CMR 451.126

Structural Maintenance: Soffit damaged on outside of tower  
Interior Maintenance: Unlabeled chemical bottle  
Hot Water: Hot water temperature recorded at 100<sup>0</sup>F at handwash sink

### ***Tower # 4***

105 CMR 451.350\*  
105 CMR 451.350\*  
105 CMR 451.141\*  
105 CMR 451.353\*  
105 CMR 451.353  
105 CMR 451.350

Structural Maintenance: Ceiling damaged  
Structural Maintenance: Window cracked  
Screens: Screen missing  
Interior Maintenance: Cover to air conditioning unit missing  
Interior Maintenance: Unlabeled chemical bottle  
Structural Maintenance: Soffit damaged on outside of tower

### ***Tower # 5***

Unable to Inspect – Closed

### ***Tower # 6***

105 CMR 451.350\*  
105 CMR 451.353

Structural Maintenance: Windows broken  
Interior Maintenance: Entrance door stuck and difficult to open

## **Observations and Recommendations**

1. The inmate population was 430 at the time of inspection.
2. An underground steam pipe is causing the room temperature in Legal Storage of the I Building to be extremely high. The CSP, is concerned for the health and safety of staff and inmates who need to access the materials in this area and strongly recommended relocating Legal Storage and keeping this area out-of-use.
3. Dorm L1 and L2 were not in use and no inmates were housed in this area due to an underground water pipe leak. The CSP recommended a thorough cleaning of Dorm L1 and L2 before staff and inmates are moved back into the dorms.
4. Throughout the facility, bathrooms and shower areas were observed to be deteriorating and causing unsanitary conditions. The CSP is concerned with the increased risk of disease transmission with the high number of inmates being exposed to such unsanitary conditions. The CSP recommends developing a plan to reconstruct showers with smooth and easily cleanable surfaces as well as developing a higher frequency shower cleaning policy.
5. Throughout the institution the roofs were observed to be in poor condition. In many buildings the roofs were continuously leaking causing severe water damage inside of the buildings.
6. At the time of inspection, the warewash machine was out-of-order. As an interim measure, the facility had switched to Styrofoam trays and disposable utensils. The kitchen staff stated a service call had been placed.
7. Building E and the Training Building outside of the facility are no longer used and was not inspected by the CSP.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Medeiros  
Environmental Health Inspector, CSP, BEH