The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

67 Forest Street, Suite # 100

Marlborough, MA 01752

Phone: 857-507-7205

KATHLEEN E. WALSH

Secretary

MARGRET R. COOKE Commissioner

**Tel: 617-624-6000**

**www.mass.gov/dph**

MAURA T. HEALEY

Governor

KIMBERLEY DRISCOLL

Lieutenant Governor



April 7, 2023

Joann Lynds, Superintendent

MCI Concord

965 Elm Street

P.O. Box 9106

Concord, MA 01742 (electronic copy)

Re: Facility Inspection – MCI Concord

Dear Superintendent Lynds:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of the MCI Concord on March 27 and 28, 2023 accompanied by Sergeant Robert Montalvo, Environmental Health and Safety Officer and Joel Martin, Fire Safety Officer. Violations noted during the inspection are listed below including 182 repeat violations.

The Department has become aware that the facility does not have a valid Certificate of Occupancy from the State Building Inspector due to the severity of the violations that exist due to leaking roofs in the H Building, L Building and the Storehouse. The leaking roofs have been cited on previous DPH inspection reports and have resulted in water damage to the interior of the buildings. The CSP has received previous plans of correction from your facility outlining your intent to repair the violations, however the violations remain uncorrected. The Department is concerned for the health and safety of both inmates and staff in these buildings.

Should you have any questions, please don’t hesitate to contact me.

Sincerely,



Amy Medeiros

Environmental Health Inspector, CSP, BEH

cc: Margret R. Cooke, Commissioner, DPH

Nalina Narain, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)

Carol A. Mici, Commissioner, DOC (electronic copy)

Terrence Reidy, Secretary, EOPSS (electronic copy)

Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)

Sergeant Robert Montalvo, EHSO (electronic copy)

Joel Martin, FSO (electronic copy)

Melanie Dineen, Health Director, Concord Board of Health (electronic copy)

Clerk, Massachusetts House of Representatives (electronic copy)

Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**A BUILDING**

*Lobby*

105 CMR 451.141 Screens: Screen missing outside Control

*Female Bathroom*

No Violations Noted

*Male Bathroom*

105 CMR 451.141 Screens: Screen missing

*Janitor’s Closet*

No Violations Noted

*Child Care Room*

No Violations Noted

**Locker Room**

No Violations Noted

*Locker Room Bathroom*

Unable to Inspect – In Use

*Locker Room Janitor Closet*

No Violations Noted

**Control**

105 CMR 451.353\* Interior Maintenance: Ceiling leaking near vent

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, no functioning thermometer in refrigerator

*Control Bathroom*

No Violations Noted

**Administration Area**

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Female Bathroom*

105 CMR 451.123 Maintenance: Light out

*Offices*

No Violations Noted

*Conference Room*

105 CMR 451.141 Screens: Screen missing

**Trap Area**

No Violations Noted

*Holding Tank*

No Violations Noted

**B BUILDING**

**Hallway**

*Front Visitor’s Bathroom*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Training Rooms*

No Violations Noted

**Visiting Room**

Unable to Inspect – In Use

*Back Room (on Right)*

Unable to Inspect – In Use

**Young Father’s Visiting Room**

No Violations Noted

*Bathroom*

Unable to Inspect – Not Used

*Inmate Bathroom (Urinalysis Bathroom)*

No Violations Noted

*I.P.S.*

No Violations Noted

**B Corridor**

*Vending Machines*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Offices*

105 CMR 451.200 Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, utensils uncovered in Lieutenant Office

105 CMR 451.200 Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, utensils uncovered in Captain Office

105 CMR 451.330 Room Temperature: Room temperature recorded at 800F in Deputy Superintendent Administrative Assistant Office

105 CMR 451.353 Interior Maintenance: Air conditioner out-of-order in Deputy Superintendent Office

105 CMR 451.353 Interior Maintenance: Air conditioner out-of-order in Deputy Superintendent Administrative Assistant Office

**B Building Control**

*Control Bathroom*

No Violations Noted

**Treasurer Offices (2nd floor)**

*Offices*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Slop Sink*

No Violations Noted

*Female Bathroom*

No Violations Noted

**C BUILDING**

105 CMR 451.320 Cell Size: Inadequate floor space in cells, cells double bunked

**Control**

No Violations Noted

*Slop Sink Closet*

No Violations Noted

*Bathroom*

No Violations Noted

**First Floor**

*Slop Sink*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Day Room*

No Violations Noted

*Barber Shop*

No Violations Noted

*Cells*

105 CMR 451.353\* Interior Maintenance: Floor damaged in cell # 15

105 CMR 451.353 Interior Maintenance: Window not weathertight in cell # 7, 16, and 17

*Showers*

105 CMR 451.123\* Maintenance: Wall paint damaged above door in shower # 2

**Second Floor**

*Slop Sink*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Control Bathroom*

No Violations Noted

*Day Room*

105 CMR 451.350 Structural Maintenance: Window broken

*Office*

No Violations Noted

*Cells*

105 CMR 451.350 Structural Maintenance: Window broken in cell # 30, 31, and 35

105 CMR 451.353 Interior Maintenance: Ceiling damaged in cell # 37

*Showers*

105 CMR 451.123\* Maintenance: Wall vent filled with grass in shower # 1

105 CMR 451.123\* Maintenance: Wall vent not working in shower # 1

105 CMR 451.123\* Maintenance: Wall board separating from wall in shower # 1

105 CMR 451.123\* Maintenance: Baseboard tile damaged in shower # 2

**Basement**

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Wall vent cover missing

*Inmate Bathroom*

No Violations Noted

*Gym*

No Violations Noted

*Art Room*

No Violations Noted

*Laundry Room*

105 CMR 451.353 Interior Maintenance: Dryer not vented to the exterior, dryer duct disconnected

*Kitchen*

No Violations Noted

*Meditation Room*

No Violations Noted

*Game Room*

No Violations Noted

**BAU**

*Property*

No Violations Noted

*Search Room # C1-3*

No Violations Noted

*Search Room # C1-4*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, 1 light out

*Cell Extraction Room # C1-6*

Unable to Inspect – Locked

*Lieutenant Office # C1-7*

No Violations Noted

*Sergeant Office # C1-8*

No Violations Noted

*Property # C1-9*

No Violations Noted

*Medical Exam Room # C1-10*

105 CMR 451.330 Room Temperature: Room temperature recorded at 810F

*Staff Bathroom # C1-11*

No Violations Noted

*Slop Sink Room # C1-62*

No Violations Noted

**Control**

No Violations Noted

*Bathroom # C1-21B*

No Violations Noted

**First Tier**

*Showers*

105 CMR 451.123 Maintenance: Ceiling paint damaged in shower # C1-24

105 CMR 451.123\* Maintenance: Ceiling paint damaged in shower # C1-25 and C1-26

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # C1-24, C1-25, and C1-60

105 CMR 451.123 Maintenance: Soap scum on walls in shower # C1-26 and C1-61

105 CMR 451.123 Maintenance: Soap scum on floor in shower # C1-24 and C1-61

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # C1-25 and C1-60

105 CMR 451.123\* Maintenance: Floor damaged in shower # C1-26 and C1-60

105 CMR 451.123\* Maintenance: Soap scum on bench in shower # C1-60

105 CMR 451.123 Maintenance: Door paint damaged in shower # C1-24, C1-25, C1-26, and C1-61

105 CMR 451.130 Hot Water: Shower water temperature recorded at 950F in shower # C1-61

*Cells* Unable to Inspect Cell # 1-28 – Under Construction

105 CMR 451.103 Mattresses: Mattress damaged in cell # 1-31

105 CMR 451.103\* Mattresses: Mattress damaged in cell # 1-34

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 1-41 and 1-48

105 CMR 451.141 Screens: Screen damaged in cell # 1-41

105 CMR 451.353\* Interior Maintenance: Heater rusted in cell # 1-41

105 CMR 451.353 Interior Maintenance: Heater rusted in cell # 1-42

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in South Side cells

105 CMR 451.353 Interior Maintenance: Heater paint damaged in cell # 1-46 and 1-54

*Staff Break Room # C1-22*

No Violations Noted

*Law Library # C1-23*

No Violations Noted

*Recreational Decks*

No Violations Noted

**Second Tier**

*Slop Sink Room # C2-62*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on walls and floors in shower # C2-24, C2-25, C2-26, C2-60, and C2-61

105 CMR 451.123\* Maintenance: Ceiling paint damaged in shower # C2-24, C2-25, and C2-26

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # C2-25, C2-26, and C2-60

105 CMR 451.123\* Maintenance: Door paint damaged in shower # C2-60

105 CMR 451.123 Maintenance: Door paint damaged in shower # C2-24, C2-25, C2-26, and C2-61

105 CMR 451.123 Maintenance: Floor paint damaged in cell # C2-61

105 CMR 451.123 Maintenance: Ceiling paint damaged in cell # C2-61

*Cells*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged in all cells on South Side

105 CMR 451.353\* Interior Maintenance: Ceiling leaking outside cell # 2-32, 2-35, and 2-40

105 CMR 451.353 Interior Maintenance: Ceiling leaking outside cell # 2-30 and 2-34

105 CMR 451.103 Mattresses: Mattress damaged in cell # 2-53 and 2-59

105 CMR 451.141 Screens: Screen damaged in cell # 2-29, 2-30, 2-31, and 2-32

*Interview Room # C2-22*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Law Library # C2-23*

No Violations Noted

*Offices*

105 CMR 451.353\* Interior Maintenance: Water damaged floor, wall, and ceiling in Corridor # C2-8

105 CMR 451.350 Structural Maintenance: Ceiling leaking in Corridor # C2-8

*Recreational Deck*

No Violations Noted

**D BUILDING**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Control Area**

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling leaking above Control near food preparation areas

**Food Service Area**

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor surface rough throughout kitchen

*Mop Room*

No Violations Noted

*Chemical Closet*

No Violations Noted

*Bread Cooler # 1*

FC 6-501.114(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Non-functional equipment not repaired or removed from premises, Bread Cooler # 1 out-of-order

*Milk Cooler # 2*

FC 6-501.114(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Non-functional equipment not repaired or removed from premises, Milk Cooler # 2 out-of-order

*Produce Cooler # 3*

FC 6-501.114(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Non-functional equipment not repaired or removed from premises, Produce Cooler # 3 out-of-order

*2-Compartment Sink*

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, pipe leaking under sink

*Vegetable Freezer & Paper Closet*

No Violations Noted

*Office*

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling leaking

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Tool Storage Room (outside Inmate Bathroom)*

No Violations Noted

*Dry Storage*

No Violations Noted

*Freezer # 6*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, excessive ice build-up on floor

FC 3-305.11(A)(2)\* Preventing Contamination from Premises: Food exposed to ice, build-up on boxes of food

*Refrigerator # 5*

No Violations Noted

*Ice Machine*

No Violations Noted

*Bakery Storage*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tile damaged

*Kosher Freezer*

No Violations Noted

*Pots & Pans Room*

No Violations Noted

*Reach-in-Coolers*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets damaged on Reach-in-Cooler # 2

**South Side**

*Special Diets*

No Violations Noted

*Kettles & Ovens Hood Area*

No Violations Noted

*Handwash Sink*

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, handwash sink leaking

*Tray Prep*

No Violations Noted

*Old Food Service Line*

No Violations Noted

*Food Warmers*

No Violations Noted

*South Side Dining Room*

No Violations Noted

**Mechanical Warewashing Room**

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor surface damaged throughout room

FC 4-501.112(A) Maintenance and Operation; Equipment: Excessive hot water temperature in the mechanical warewash machinePf, rinse cycle recorded at 202°F

**North Side**

*Hoods*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Prep Tables*

No Violations Noted

*Food Service Line*

No Violations Noted

*Food Warmers*

No Violations Noted

*North Side Dining Room*

No Violations Noted

**E BUILDING**

Unable to Inspect – Closed

**H BUILDING**

105 CMR 451.384 Certificate of Use and Occupancy: No current certificate of use and occupancy

**Basement**

*H-1 Area*

Unable to Inspect – Not Used

**Workout Room**

No Violations Noted

*Inmate Bathroom (in Workout Room)*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal # 1 continuously running

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at bubbler

*Computer Rooms*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

**First Floor**

105 CMR 451.350 Structural Maintenance: Exterior door by Gym not rodent and weathertight

105 CMR 451.353 Interior Maintenance: Threshold damaged at exterior door by Gym

*Gym*

105 CMR 451.350\* Structural Maintenance: Ceiling leaking

105 CMR 451.350\* Structural Maintenance: Floor buckled and splitting with severe water damage

*Gym Control & Bathroom* Unable to Inspect Shower – Not Used

No Violations Noted

*Mop Closet (in Gym)*

Unable to Inspect – Locked

*CO Office*

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

*Slop Sink Room*

No Violations Noted

*Staff Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 550F at handwash sink

*Inmate Bathroom*

Unable to Inspect – In Use

*Slop Sink*

No Violations Noted

***Barber Shop***

105 CMR 451.126 Hot Water: Hot water temperature recorded at 600F at handwash sink

*Barber Shop Closet*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

***Library***

No Violations Noted

*Library Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, utensils uncovered

*Library Bathroom*

No Violations Noted

***Canteen***

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

105 CMR 451.123 Maintenance: Wood wall unfinished in Bathroom

***Storage***

Unable to Inspect – Locked

**Second Floor**

*Inmate Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal # 1 clogged

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure in urinal # 1

*Slop Sink Room*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, water bubbler near slop sink out-of-order

105 CMR 451.353 Interior Maintenance: Ceiling vent blocked

*Male Staff Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 600F at handwash sink

*Female Staff Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, water bubbler near female staff bathroom out-of-order

105 CMR 451.124 Water Supply: Discolored water observed at handwash sink

*Inmate Bathroom*

Unable to Inspect – Not Used

**Classrooms**

105 CMR 451.141\* Screens: Screen damaged in room # 313A

*Law Library*

105 CMR 451.141\* Screens: Screens missing

105 CMR 451.350\* Structural Maintenance: Window broken

**I BUILDING**

*Control*

No Violations Noted

*Legal Storage*

No Violations Noted

*Handwash Sink Area*

No Violations Noted

*Inmate Bathroom*

Unable to Inspect – In Use

*Staff Bathroom*

No Violations Noted

*Side Office*

No Violations Noted

*Storage Area*

No Violations Noted

*Back Staff Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 910F at handwash sink

*Back Inmate Bathroom*

No Violations Noted

*Back Storage Area*

No Violations Noted

*Former Legal Storage (Unoccupied)*

Unable to Inspect – Not Used

*Paint Shop Inmate Bathroom*

No Violations Noted

*Tool Control Officer’s Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water leaking

*Maintenance Office*

No Violations Noted

*Director of Engineering Office*

No Violations Noted

*Break Room*

No Violations Noted

*Director of Engineering Bathroom*

No Violations Noted

*Weld Shop*

No Violations Noted

*Plumbing Department*

Unable to Inspect – Locked

*Electrical Shop*

Unable to Inspect – Locked

*Tool Crib*

Unable to Inspect – Locked

**J BUILDING**

**J Control Corridor**

105 CMR 451.350\* Structural Maintenance: Window broken in hallway door

*Female Staff Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 870F at handwash sink

105 CMR 451.123 Maintenance: Wall damaged behind handwash sink # 1

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # 2 clogged

*Male Staff Bathroom*

Unable to Inspect – In Use

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Hole in ceiling

**Building J Control**

105 CMR 451.353\* Interior Maintenance: Ceiling tiles loose

*Control Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 590F at handwash sink

**Staff Kitchen & Dining Room**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Kitchen Area**

Unable to Inspect – Closed

**Back Hallway**

Unable to Inspect – Closed

**Baking and Prep Room**

Unable to Inspect – Closed

**Outside-Dry Storage**

Unable to Inspect – Closed

**Dining Room**

Unable to Inspect – Closed

**Second Floor**

**Phase II Mental Health**

*Disciplinary Office*

No Violations Noted

*Inmate Bathroom-Waiting Area*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, bubbler clogged

*Staff Bathroom (across from Waiting Area)*

105 CMR 451.124 Water Supply: Excessive cold water supply in quantity and pressure at handwash sink

*Janitor’s Closet*

No Violations Noted

*Staff Bathroom (next to Janitor’s Closet)*

No Violations Noted

*Breakroom*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

*Parole Office/Break Area*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1350F at handwash sink

*Interview Rooms*

No Violations Noted

*Offices*

No Violations Noted

*Classrooms*

No Violations Noted

**Phase II Classification (through secured door)**

*Staff Break Room*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.383(B) Fire Safety System: Facility not in compliance with 780 CMR Massachusetts Building Code provisions for fire safety, toilet paper stacked to ceiling

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink leaking

*Male Staff Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1030F at handwash sink

*Conference Room*

No Violations Noted

*Offices*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

**J Housing Units**

**Unit J1**

105 CMR 451.320\* Cell Size: Inadequate floor space in cells, cells double bunked

***Common Area***

105 CMR 451.353\* Interior Maintenance: Ceiling dirty by wall vent near cell # 30

*Slop Sink*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing

*Staff Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1050F at handwash sink

*Office*

105 CMR 451.126\* Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink

*CO Office*

No Violations Noted

***First Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Two holes in ceiling in shower # 1

105 CMR 451.123\* Maintenance: Soap scum on curtain in shower # 2

105 CMR 451.123 Maintenance: Wall epoxy damaged in shower # 2

***Second Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Floor epoxy damaged in shower # 3 and 4

***Third Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent dusty in cell # 25 and 30

*Showers* Unable to Inspect Shower # 5 – In Use

105 CMR 451.123 Maintenance: Floor epoxy damaged in shower # 6

105 CMR 451.123 Maintenance: Floor dirty in shower # 6

*Closet*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

**J South Hallway**

*Staff Bathroom*

105 CMR 451.123 Maintenance: Floor paint damaged

**Unit J2**

105 CMR 451.320\* Cell Size: Inadequate floor space in cells, cells double bunked

***Common Area***

105 CMR 451.350 Structural Maintenance: Window damaged near entrance

*Staff Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1050F at handwash sink

105 CMR 451.123\* Maintenance: Floor paint damaged

*CPO Office*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

***First Tier***

*Cells*

No Violations Noted

*Showers*

Unable to Inspect – Under Construction

***Second Tier***

*Cells*

No Violations Noted

*Showers* Unable to Inspect Shower # 4 and 6 – In Use

105 CMR 451.123\* Maintenance: Soap scum on curtain in shower # 5

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 5

*Storage Closet*

No Violations Noted

***Third Tier***

No Violations Noted

*Cells*

105 CMR 451.141 Screens: Screen damaged in cell # 37

*Showers*

105 CMR 451.123 Maintenance: Floor dirty in shower # 7

105 CMR 451.123\* Maintenance: Soap scum on curtain in shower # 7 and 8

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 8

*Slop Sink Closet*

No Violations Noted

*Storage Closet*

Unable to Inspect – Locked

*Office*

Unable to Inspect – Locked

**Unit J3**

105 CMR 451.320\* Cell Size: Inadequate floor space in cells, cells double bunked

***Common Area***

105 CMR 451.360 Protective Measures: Bird observed

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Wall paint damaged

*CPO Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, utensils uncovered

*Slop Sink Closet*

No Violations Noted

***First Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 4 and 8

*Showers*

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1

105 CMR 451.123\* Maintenance: Soap scum on curtain in shower # 1

105 CMR 451.123\* Maintenance: Caulking separating from wall in shower # 1

105 CMR 451.123\* Maintenance: Door frame paint damaged in shower # 1

105 CMR 451.123\* Maintenance: Soap scum on curtain in shower # 2

105 CMR 451.123 Maintenance: Caulking separating from wall in shower # 2

105 CMR 451.123 Maintenance: Curtain damaged in shower # 2

105 CMR 451.123\* Maintenance: Curtain missing in shower # 3

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain clogged in shower # 3

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 3

***Second Tier***

*Cells*

105 CMR 451.353\* Interior Maintenance: Wall vent blocked in cell # 26

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 28 and 30

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 24 and 25

*Showers*

Unable to Inspect – Under Construction

***Third Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Faceplate missing in cell # 36

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 37

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 41

105 CMR 451.353\* Interior Maintenance: Wall vent blocked in cell # 42 and 43

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on walls and floor in shower # 7

105 CMR 451.123 Maintenance: Soap scum on walls and floor in shower # 8

*Slop Sink Closet*

Unable to Inspect – Locked

*Storage Closet*

Unable to Inspect – Locked

*Office*

Unable to Inspect – Locked

**Hallway**

105 CMR 451.353\* Interior Maintenance: Ceiling water damaged

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

105 CMR 451.353 Interior Maintenance: Floor water damaged

105 CMR 451.353 Interior Maintenance: Floor tiles missing

**Unit J4 - SAU**

105 CMR 451.320\* Cell Size: Inadequate floor space in cells, cells double bunked

***Common Area***

105 CMR 451.353\* Interior Maintenance: Ceiling dirty by wall vent near cell # 30

*Staff Bathroom*

105 CMR 451.123 Maintenance: Floor paint damaged

*CPO Office*

No Violations Noted

*Staff Office*

Unable to Inspect – Locked

***First Tier***

*Cells*

105 CMR 451.353\* Interior Maintenance: Seat missing at desk in cell # 8

*Showers*

105 CMR 451.123 Maintenance: Holes in wall and ceiling in shower # 1 and 2

*Slop Sink*

No Violations Noted

***Second Tier***

*Cells*

105 CMR 451.141 Screens: Screen damaged in cell # 19

*Showers*

105 CMR 451.123 Maintenance: Soap scum on mat in shower # 3

***Third Tier***

*Cells*

105 CMR 451.141 Screens: Screen damaged in cell # 25

*Showers*

No Violations Noted

*Slop Sink Closet*

Unable to Inspect – Locked

*Storage Closet*

Unable to Inspect – Locked

**J5 Unit**

105 CMR 451.320\* Cell Size: Inadequate floor space in cells, cells double bunked

***Common Area***

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

*CPO Office*

Unable to Inspect – Locked

*Slop Sink Closet*

No Violations Noted

***First Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 6 and 11

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 14

*Showers*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 1 and 2 leaking

105 CMR 451.123 Maintenance: Gap between wallboard and floor tile in shower # 1 and 2

105 CMR 451.123\* Maintenance: Mold on caulking in shower # 1 and 2

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Door frame paint damaged in shower # 1 and 2

105 CMR 451.123\* Maintenance: Ceiling dirty in shower # 2

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 2

105 CMR 451.123\* Maintenance: Door frame paint damaged in shower # 3

105 CMR 451.123\* Maintenance: Caulking separating from wall in shower # 2 and 3

***Second Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 7

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 19 and 25

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 30

*Showers*

105 CMR 451.123\* Maintenance: Door frame paint damaged in shower # 4 and 5

105 CMR 451.123\* Maintenance: Door frame rusted in shower in # 5

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 4 and 6

105 CMR 451.123\* Maintenance: Soap scum on curtain in shower # 4 and 6

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 6 leaking

*Storage Closet*

Unable to Inspect – Locked

***Third Tier***

*Cells*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 36 and 39

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 32

105 CMR 451.353 Interior Maintenance: Faceplate missing in cell # 40

*Showers*

105 CMR 451.123\* Maintenance: Floor epoxy deteriorated in shower # 7

105 CMR 451.123\* Maintenance: Soap scum on curtain in shower # 7 and 8

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, leaking in shower # 7 and 8

105 CMR 451.123\* Maintenance: Mold on caulking in shower # 8

105 CMR 451.123\* Maintenance: Caulking damaged in shower # 8

105 CMR 451.123\* Maintenance: Floor tile damaged in shower # 8

*Slop Sink*

No Violations Noted

*Storage Closet*

No Violations Noted

*Office*

No Violations Noted

**Hallway**

*Staff Bathroom*

Unable to Inspect – Locked

**J6 Unit**

105 CMR 451.320\* Cell Size: Inadequate floor space in cells, cells double bunked

***Common Area***

105 CMR 451.353\* Interior Maintenance: Ceiling dirty by wall vent near cell # 31

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, 1 light out

105 CMR 451.350\* Structural Maintenance: Window damaged at entrance

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Wall paint damaged

*CPO Office*

No Violations Noted

*Staff Office*

No Violations Noted

*Slop Sink Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

***First Tier***

*Cells*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 5

*Showers*

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 2 and 3

105 CMR 451.123\* Maintenance: Mold on caulking in shower # 2

105 CMR 451.123\* Maintenance: Door frame paint damaged in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 3

105 CMR 451.123 Maintenance: Caulking separating from ceiling in shower # 2 and 3

***Second Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 17, 24, and 29

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 25

*Showers*

105 CMR 451.123\* Maintenance: Mold on caulking in shower # 4

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 4, 5, and 6

105 CMR 451.123\* Maintenance: Floor tile damaged in shower # 4 and 6

105 CMR 451.123 Maintenance: Gap between floor tile and wallboard in shower # 5 and 6

105 CMR 451.123 Maintenance: Mold on caulking in shower # 6

***Third Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Faceplate missing in cell # 40 and 42

*Showers*

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 7 and 8

105 CMR 451.123\* Maintenance: Floor tile damaged in shower # 7 and 8

105 CMR 451.123\* Maintenance: Mold on caulking in shower # 7 and 8

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 8 leaking

*Slop Sink Closet*

Unable to Inspect – Not Used

*Storage*

Unable to Inspect – Not Used

*Office*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

**J7 Unit**

*Orientation Rooms*

Unable to Inspect – Not Used

*CO Office*

Unable to Inspect – Not Used

*Inmate Bathroom*

Unable to Inspect – Not Used

*Janitor Closet*

Unable to Inspect – Locked

**Neads Training Room**

No Violations Noted

**Health Service Unit**

*Female Staff Bathroom # C-121*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Staff Break Room # C-119A*

105 CMR 451.200\* Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, utensils uncovered

*Back Storage # C-120A*

No Violations Noted

*Exam Room # C-118A*

No Violations Noted

*Medical Director’s Office # C-117A*

No Violations Noted

*Office # C-116A*

No Violations Noted

*Phlebotomy Room # C-114A*

No Violations Noted

*Psychiatrist Office # C-113A*

No Violations Noted

*Nurse Practitioner’s Office # C-112A*

Unable to Inspect – Locked

*Trauma Room # C-111A (Waste Log)*

105 CMR 480.500(A)(4)\* Procedures; Records; Record-Keeping Log: Generator had no written documentation of emergency contact information

105 CMR 480.500(C)\* Procedures; Records; Record-Keeping Log: Generator had no written contingency plan for spills or accidents and no tools and materials to implement these procedures

105 CMR 480.425(A) Tracking Medical or Biological Waste for Treatment: Generator did not confirm the shipment was received by the treatment facility within 30 days on an approved tracking form

105 CMR 480.500(A)(5) Procedures; Records; Record-Keeping Log: Generator had no written documentation for all on-site waste storage areas including the capacity and duration of waste storage

*Exam Room/Biohazard Room # C-110A*

No Violations Noted

*Bathroom # C-107*

No Violations Noted

*Records # 109A*

No Violations Noted

*Janitor’s Closet # 133*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water not working at slop sink

*Optometry Room # C-108A*

Unable to Inspect – Locked

*Holding Cell # 102-104* Unable to Inspect Cell # 103 and 104 – In Use

No Violations Noted

*Dental Exam Room # C-129 and C-130*

105 CMR 451.353 Interior Maintenance: Stool damaged

*X-Ray Room # C-127*

No Violations Noted

*Med Room # C-122*

Unable to Inspect – Not Used

*Med Room # C-124 & C-125B*

Unable to Inspect – Locked

*Exam Room # C-126*

No Violations Noted

*Medical Record Supervisor Room # 132*

No Violations Noted

*Slop Sink # 133*

Unable to Inspect – Locked

**Medical Unit Cells**

*Cell # 102-112*

No Violations Noted

*Shower Unit*

Unable to Inspect – Locked

*Nurse’s Control Area*

No Violations Noted

**K BUILDING**

*Staff Bathroom # C-101*

No Violations Noted

*Inmate Bathroom # C-102*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, hot water handle leaking

*Security Staff Rooms*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Protestant Chapel*

105 CMR 451.350\* Structural Maintenance: Ceiling windows leaking

105 CMR 451.353\* Interior Maintenance: Wall water damaged under ceiling windows

*Catholic Chapel*

105 CMR 451.350\* Structural Maintenance: Ceiling windows leaking

105 CMR 451.353\* Interior Maintenance: Wall water damaged under ceiling windows

*Islamic Chapel*

105 CMR 451.350\* Structural Maintenance: Ceiling windows leaking

105 CMR 451.353\* Interior Maintenance: Wall water damaged under ceiling windows

105 CMR 451.353\* Interior Maintenance: Towels wrapped around columns

105 CMR 451.353\* Interior Maintenance: Plastic tarp under skylight

*Sacristy Room*

No Violations Noted

**L BUILDING**

105 CMR 451.384 Certificate of Use and Occupancy: No current certificate of use and occupancy

**Booking**

*Inmate Processing Common Area*

No Violations Noted

*Property*

No Violations Noted

*Clothing Room*

No Violations Noted

*Offices*

No Violations Noted

*Staff Break Room*

No Violations Noted

*Staff Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1430F at handwash sink

*Clothing Issue Room*

No Violations Noted

*Search Chair Room/Break Room*

No Violations Noted

*Booking Room*

No Violations Noted

*Processing Room*

105 CMR 451.200\* Food Storage, Preparation and Service: Food service not in compliance with

105 CMR 590.000, utensils uncovered

105 CMR 451.350\* Structural Maintenance: Exterior door by Processing Room not rodent and weathertight

*Inmate Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, handwash sink # 2 out-of-order

105 CMR 451.130\* Plumbing: No backflow preventer at handwash sink # 1, hose connected to sink

*Laundry/Storage*

No Violations Noted

*Upstairs Office*

No Violations Noted

*Upstairs Office Bathroom*

No Violations Noted

**L1 and L2 Dorms**

Unable to Inspect – Closed

**Laundry**

105 CMR 451.353\* Interior Maintenance: Gas meter alarm continuously beeping

*Staff Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*2nd Floor*

No Violations Noted

**Modular Units**

Unable to Inspect – Closed

**OUTSIDE FACILITY**

**Store House**

105 CMR 451.384 Certificate of Use and Occupancy: No current certificate of use and occupancy

*Box # 1 – Storage*

No Violations Noted

*Box #2 – Water & Milk Refrigerator*

No Violations Noted

*Box # 3 – Storage*

No Violations Noted

*Inmate Break Room*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 780F at 2-compartment sink

*Chemical Storage Room # 4*

No Violations Noted

*Slop Sink Room*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, hot water handle leaking

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink

*Inmate Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 810F at handwash sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle leaking at handwash sink

*Freezer # 5 – Storage*

No Violations Noted

*Cooler # 6 – Storage*

No Violations Noted

*Walk-in Refrigerator # 7 – Storage*

No Violations Noted

*Freezer (in Walk-in Refrigerator # 7)*

No Violations Noted

*Freezer # 8*

No Violations Noted

*Staff Office*

No Violations Noted

*Staff Bathroom*

Unable to Inspect – Not Used

*Break Area (by Staff Office)*

No Violations Noted

**Recycling Area**

No Violations Noted

*Inmate Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 910F at handwash sink

*4-Compartment Sink*

No Violations Noted

***2nd Floor***

*Dry Goods Storage Room*

105 CMR 451.350\* Structural Maintenance: Ceiling leaking throughout storage room

105 CMR 451.353\* Interior Maintenance: Large buckets of standing water throughout room

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.350\* Structural Maintenance: Skylights actively leaking

*Slop Sink Room*

No Violations Noted

*Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1000F at handwash sink

**VEHICLE TRAP**

*Control Area*

No Violations Noted

*Staff Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle leaking at handwash sink

**TOWERS**

***Tower # 1***

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet leaking

105 CMR 451.350 Structural Maintenance: Window broken

105 CMR 451.350 Structural Maintenance: Soffit damaged outside tower

105 CMR 451.350 Structural Maintenance: Unfinished exposed wood damaged on exterior of tower

105 CMR 451.353 Interior Maintenance: Railing not secured at top of ladder

***Tower # 2***

105 CMR 451.353\* Interior Maintenance: Air conditioning unit damaged and missing cover

105 CMR 451.350\* Structural Maintenance: Ceiling leaking from old spotlight post

105 CMR 451.124\* Water Supply: Discolored water observed at handwash sink

105 CMR 451.350 Structural Maintenance: Soffit damaged outside tower

105 CMR 451.350 Structural Maintenance: Unfinished exposed wood on exterior of tower

***Tower # 3***

105 CMR 451.350\* Structural Maintenance: Soffit damaged outside of tower

105 CMR 451.350 Structural Maintenance: Unfinished exposed wood on exterior of tower

105 CMR 451.353 Interior Maintenance: Air conditioner not weathertight

105 CMR 451.353 Interior Maintenance: Air conditioner vent damaged

***Tower # 4***

105 CMR 451.350\* Structural Maintenance: Ceiling water damaged

105 CMR 451.141\* Screens: Screen missing

105 CMR 451.353\* Interior Maintenance: Cover to air conditioning unit missing

105 CMR 451.350\* Structural Maintenance: Soffit damaged outside of tower

105 CMR 451.350 Structural Maintenance: Unfinished exposed wood on exterior of tower

105 CMR 451.353 Interior Maintenance: Air conditioner not weathertight

***Tower # 5***

105 CMR 451.124 Water Supply: Discolored water observed at handwash sink

105 CMR 451.126 Hot Water: Hot water temperature recorded at 560F at handwash sink

105 CMR 451.350 Structural Maintenance: Three windows broken

105 CMR 451.350 Structural Maintenance: Unable to open 1 window

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet not secured to wall

***Tower # 6***

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 398 at the time of inspection.
2. At the time of inspection, the Staff Kitchen, Staff Dining Room, Dorm L1, and Dorm L2 were closed and not in use at the time of inspection.
3. Throughout the institution the roofs were observed to be in very poor condition. In many buildings the roofs were actively and continuously leaking causing severe water damage inside of the buildings.
4. The CSP observed the Certificate of Occupancy for the H Building, L Building and the Storehouse had expired on October 24, 2022. The regulation 105 CMR 451.384, requires each facility to have a current certificate of use and occupancy issued by the local building commissioner or inspector of buildings. The H Building, L Building and the Storehouse do not have a current certificate of occupancy. The CSP requests a copy of the current Certificate of Occupancy for these buildings once received.
5. The CSP recommends maintaining all written policies and procedures for compliance with 105 CMR 480.000 in the medical waste binder for increased ease of access.
6. During the inspection of the modular infirmary the Department observed expired certificates from the Radiation Control Program in Dental Exam Room # C-130. The Department recommends contacting the Radiation Control Program for an updated certificate and post conspicuously.
7. It was stated at the time of inspection that Former Legal Storage located in I Building will remain out-of-use until the excessive heat in this area is remedied.
8. The hot water temperature range for handwash sinks is 110°F-130°F and 100°F-112°F for showers.
9. Building E and the Training Building outside of the facility are no longer used and was not inspected by the CSP.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Medeiros Environmental Health Inspector, CSP, BEH