

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

May 29, 2019

Michael Rodrigues, Superintendent

MCI Concord

965 Elm Street

P.O. Box 9106

Concord, MA 01742 (electronic copy)

Re: Facility Inspection - MCI Concord

Dear Superintendent Rodrigues:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of MCI Concord on May 15 and 16, 2019 accompanied by Christopher Ward, Fire Safety Officer. Violations noted during the inspection are listed below including 103 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**A BUILDING**

*Lobby*

No Violations Noted

*Janitor’s Closet*

Unable to Inspect – Locked

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

**Administration Area**

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Unlabeled chemical bottle

*Female Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, bubbler out-of-order outside bathroom

*Offices*

No Violations Noted

*Coffee Station*

No Violations Noted

**Trap Area**

No Violations Noted

***Holding Tank***

*Cell A*

No Violations Noted

*Cell B*

No Violations Noted

**B BUILDING**

**Hallway (on Right)**

*Front Visitor’s Bathroom*

No Violations Noted

*Slop Sink Closet*

105 CMR 451.353\* Interior Maintenance: Light shield missing

*Staff Bathroom*

No Violations Noted

*Training Room*

No Violations Noted

*Computer Room*

No Violations Noted

**Visiting Room**

No Violations Noted

*Back Room (on Right)*

No Violations Noted

**Treasurer’s Office Area**

No Violations Noted

*Inmate Bathroom (Urinalysis Bathroom)*

No Violations Noted

*Treasurer’s Bathroom*

No Violations Noted

*Treasurer’s Kitchenette*

No Violations Noted

I.P.S.

No Violations Noted

**B Corridor**

*Vending Machines*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

*Male Staff Bathroom*

Unable to Inspect – In Use

*Female Staff Bathroom*

No Violations Noted

*Offices*

No Violations Noted

**B Building Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

*Records (2nd floor)*

No Violations Noted

**C BUILDING**

Unable to Inspect – Closed

**SMU**

*SMU Property*

No Violations Noted

*Search Room # C1-3*

No Violations Noted

*Search Room # C1-4*

No Violations Noted

*Cell Extraction Room # C1-6*

No Violations Noted

*Lieutenant Office # C1-7*

No Violations Noted

*Sergeant Office # C1-8*

No Violations Noted

*Property # C1-9*

No Violations Noted

*Medical Exam Room # C1-10*

No Violations Noted

*Staff Bathroom # C1-11*

No Violations Noted

*Slop Sink Room # C1-62*

No Violations Noted

**Control**

No Violations Noted

*Bathroom # C1-21B*

No Violations Noted

**First Tier**

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # C1-24, C1-25, and C1-26

105 CMR 451.123 Maintenance: Soap scum on floor in shower # C1-24, C1-25, and C1-26

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # C1-61

*Cells*

105 CMR 451.103 Mattresses: Mattress damaged in cell # C1-36 and C1-45

*Staff Break Room # C1-22*

No Violations Noted

*Law Library # C1-23*

No Violations Noted

*Recreational Decks*

No Violations Noted

**Second Tier**

*Slop Sink Room # C2-62*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # C2-25, C2-26, and C2-60

105 CMR 451.123 Maintenance: Soap scum on floor in shower # C2-25 and C2-26

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # C2-60 and C2-61

105 CMR 451.123 Maintenance: Soap scum on walls in shower # C2-61

*Cells*

105 CMR 451.103 Mattresses: Mattress damaged in cell # C2-51

105 CMR 451.102 Pillows and Linens: Pillow damaged in cell # C2-35

*Interview Room # C2-22*

No Violations Noted

*Law Library # C2-23*

No Violations Noted

*Recreational Deck*

No Violations Noted

**D BUILDING**

**Control Area**

No Violations Noted

**Food Service Area**

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor surface rough throughout kitchen

*Storage Area*

No Violations Noted

*Mop Room*

No Violations Noted

*Milk Cooler*

No Violations Noted

*Prep & Leftovers Cooler*

No Violations Noted

*Produce Freezer*

No Violations Noted

*Vegetable Freezer & Paper Closet*

No Violations Noted

*Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Tool Storage Room (outside Inmate Bathroom)*

No Violations Noted

*Freezer (# 6)*

No Violations Noted

*Refrigerator (# 5)*

No Violations Noted

*Ice machine*

No Violations Noted

*Bakery Storage*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tile damaged

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, True refrigerator gaskets damaged

*Halal Freezer*

No Violations Noted

*Kosher Freezer*

No Violations Noted

*Pots & Pans Room*

No Violations Noted

*Reach-In Warmers*

No Violations Noted

**South Side**

*Kettles & Ovens Hood Area*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Tray Prep*

No Violations Noted

*Traulsen Cooler*

No Violations Noted

*Old Food Service Line*

No Violations Noted

*Food Warmers*

No Violations Noted

*South Side Dining Room*

Unable to Inspect – No Longer Used

**North Side**

*Hoods*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, light out under hood

*Handwash Sink*

No Violations Noted

*Tray Prep Tables*

No Violations Noted

*Food Service Line*

FC 3-501.16(A)(1)\* Limitation of Growth of Organisms, Temperature and Time Control: Time/Temperature control for safety food not held at the proper hot holding temperature, pasta temperature recorded at 115°F

*Food Warmers*

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, hot holding unit not maintaining proper hot holding temperatures

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets do not create a tight seal on hot holding unit near warewash room

FC 3-501.16(A)(1) Limitation of Growth of Organisms, Temperature and Time Control: Time/Temperature control for safety food not held at the proper hot holding temperature, pasta temperature recorded at 105°F

*Mechanical Warewashing Room*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor surface damaged throughout room

FC 4-501.112(A)(2) Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machine

*North Side Dining Room*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, ceiling leaking

**E BUILDING**

Unable to Inspect – Closed

**H BUILDING**

**Basement**

*H-1 Area*

Unable to Inspect – No Longer Used

*Workout Room*

No Violations Noted

*Inmate Bathroom*

Unable to Inspect – In Use

*Computer Rooms*

No Violations Noted

*Staff Bathroom*

No Violations Noted

**First Floor**

*Control*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Gym*

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, several lights out

*Recreational Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Mop Closet (in Gym)*

Unable to Inspect – Locked

*CO Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Slop Sink Room*

No Violations Noted

***Barber Shop***

No Violations Noted

*Barber Shop Closet*

No Violations Noted

***Library***

No Violations Noted

*Library Office*

Unable to Inspect – Locked

*Library Bathroom*

No Violations Noted

***Canteen***

Unable to Inspect – Locked

***Storage***

Unable to Inspect – Locked

**Second Floor**

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water bubbler near Female Staff Bathroom out-of-order

*Inmate Bathroom*

105 CMR 451.126 Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 2

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 2 out-of-order

105 CMR 451.117 Toilet Fixtures: Toilet fixtures dirty in stall # 1 and 3

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Slop Sink Room*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Standing water in bucket

*Inmate Bathroom*

Unable to Inspect – No Longer Used

**Classrooms**

*Rooms*

Unable to Inspect – In Use

*Law Library*

105 CMR 451.141\* Screens: Screens missing

**I BUILDING**

*Control*

No Violations Noted

*Handwash Sink Area*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Side Office*

No Violations Noted

*Storage*

No Violations Noted

*Back Staff Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 980F

*Back Inmate Bathroom*

No Violations Noted

*Back Storage Area*

105 CMR 451.350\* Structural Maintenance: Back door not rodent and weathertight

*Paint Shop Inmate Bathroom*

Unable to Inspect – No Longer Used

*Tool Control Officer’s Bathroom*

No Violations Noted

*Director of Engineering Office*

Unable to Inspect – Locked

*Director of Engineering Bathroom*

Unable to Inspect – Locked

*Back Staff Bathroom*

No Violations Noted

**J BUILDING**

**J Control Corridor**

*Female Staff Bathroom*

105 CMR 451.126 Water Supply: Discolored water observed at handwash sink

*Male Staff Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

**Building J Control**

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator temperature recorded at 460F

*Control Bathroom*

105 CMR 451.123 Maintenance: Floor dirty

**Staff Kitchen & Dining Room**

**Kitchen Area**

*Inmate Bathroom*

No Violations Noted

*Pantry*

No Violations Noted

*Kettle Room*

No Violations Noted

*2-Compartment Sink*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Dishwashing Area*

No Violations Noted

*3-Compartment Sink*

No Violations Noted

*Food Service Line*

FC 3-501.16(A)(1)\* Limitation of Growth of Organisms, Temperature and Time Control: Time/Temperature control for safety food not held at the proper hot holding temperature, meatball sub temperature recorded at 111°F

*Beverage Air Refrigerator*

No Violations Noted

*Ice Machine*

No Violations Noted

**Back Hallway**

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Refrigerators and Freezer Units*

No Violations Noted

**Baking and Prep Room**

No Violations Noted

*Walk-in Refrigerator*

No Violations Noted

**Outside-Dry Storage**

No Violations Noted

**Dining Room**

No Violations Noted

*Janitor’s Closet*

FC 5-205.15(B)\* Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, drain cover not secured to slop sink

**Second Floor**

**Phase II Mental Health**

*Disciplinary Office*

Unable to Inspect – Locked

*Inmate Bathroom-Waiting Area*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, sink leaking

*Staff Bathroom (across from Waiting Area)*

Unable to Inspect – Not Used

*Janitor’s Closet*

No Violations Noted

*Staff Bathroom (next to Janitor’s Closet)*

105 CMR 451.123 Maintenance: Ceiling damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

*Office/Break Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in Parole Office refrigerator

*Interview Rooms*

No Violations Noted

*Offices*

No Violations Noted

*Classrooms*

No Violations Noted

**Phase II Classification (through secured door)**

*Staff Break Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator temperature recorded at 470F

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, utensils left uncovered

*Female Staff Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 970F at handwash sink

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Male Staff Bathroom*

No Violations Noted

*Conference Room*

No Violations Noted

*Offices*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water damaged in Mail Room

*Female Staff Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

*Janitor’s Closet*

No Violations Noted

*Male Staff Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

*Slop Sink Room*

No Violations Noted

**J Housing Units**

**Unit J1**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

***Common Area***

No Violations Noted

*Slop Sink*

No Violations Noted

*Staff Bathroom*

Unable to Inspect – In Use

*CPO Office*

No Violations Noted

*Staff Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

***First Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Floor tile damaged in shower # 1

***Second Tier***

*Cells*

105 CMR 451.101 Blankets: Blanket damaged in cell # 14

*Showers*

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Wall board damaged in shower # 1

***Third Tier***

*Cells*

No Violations Noted

*Showers* (Unable to Inspect Shower # 2 – In Use)

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 1

105 CMR 451.123 Maintenance: Wall board damaged in shower # 1

**Unit J2**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

***Common Area***

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1010F

*CPO Office*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

***First Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 3

***Second Tier***

*Cells*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 21, 22, and 27

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 24

*Showers* (Unable to Inspect Shower # 2 and 3 – In Use)

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 1

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 1

*Storage Closet*

No Violations Noted

***Third Tier***

No Violations Noted

*Cells*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 43

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 44

*Showers*

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 1 and 2

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 1

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 2

*Slop Sink Closet*

Unable to Inspect – No Longer Used

*Storage Closet*

Unable to Inspect – No Longer Used

*Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

**Unit J3**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

***Common Area***

105 CMR 451.344 Illumination in Habitable Areas: Lights not functioning properly, several lights out

*Staff Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1010F

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Unlabeled chemical bottles

*CPO Office*

Unable to Inspect – Locked

*Slop Sink Closet*

No Violations Noted

***First Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 1 and 3

105 CMR 451.123\* Maintenance: Soap scum observed on shower curtain in shower # 1 and 3

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 2 leaking

***Second Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 25

*Showers* (Unable to Inspect Shower # 2 – In Use)

105 CMR 451.123 Maintenance: Soap scum observed on shower curtain in shower # 3

105 CMR 451.123 Maintenance: Light out in shower # 3

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 3

***Third Tier***

*Cells*

No Violations Noted

*Showers* (Unable to Inspect Shower # 2 – Under Construction)

105 CMR 451.123\* Maintenance: Floor epoxy damaged in shower # 1

105 CMR 451.123 Maintenance: Gum on ceiling in shower # 1

*Slop Sink Closet*

Unable to Inspect – Locked

*Storage Closet*

Unable to Inspect – No Longer Used

*Office*

No Violations Noted

**Hallway outside J4 Unit**

105 CMR 451.353\* Interior Maintenance: Ceiling water damaged

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

**Unit J4**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

***Common Area***

105 CMR 451.353 Interior Maintenance: Ceiling dirty by wall vent near cell # 30

*Staff Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 950F

*CPO Office*

No Violations Noted

*Staff Office*

No Violations Noted

***First Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 1

105 CMR 451.123 Maintenance: Wall board damaged in shower # 1

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 2

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 1 and 2

*Slop Sink*

No Violations Noted

***Second Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 1 and 2

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1 and 2

105 CMR 451.123\* Maintenance: Wall board damaged in shower # 1

105 CMR 451.123 Maintenance: Wall board damaged in shower # 2

***Third Tier***

*Cells*

No Violations Noted

*Showers*

Unable to Inspect – Not Used

*Slop Sink Closet*

No Violations Noted

*Storage Closet*

Unable to Inspect – No Longer Used

**J5 Unit**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

***Common Area***

105 CMR 451.353\* Interior Maintenance: Ceiling dirty by wall vent near cell # 45

*Staff Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink slow to drain

*CPO Office*

No Violations Noted

***First Tier***

*Cells*

No Violations Noted

*Showers* (Unable to Inspect Shower # 1 – In Use)

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 2

*Slop Sink Closet*

No Violations Noted

***Second Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 3

***Third Tier***

*Cells*

No Violations Noted

*Showers*

Unable to Inspect – In Use

*Slop Sink*

Unable to Inspect – No Longer Used

*Storage Closet*

Unable to Inspect – No Longer Used

**J6 Unit**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, bubbler outside unit out-of-order

***Common Area***

105 CMR 451.353\* Interior Maintenance: Ceiling dirty by wall vent near cell # 31

*Staff Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1350F at handwash sink

*CPO Office*

Unable to Inspect – Locked

*Staff Office*

No Violations Noted

*Slop Sink Closet*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing

***First Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 15

*Showers*

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1

105 CMR 451.123 Maintenance: Shower curtain stapled in shower # 1

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 1 and 2

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 2

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 3

***Second Tier***

*Cells*

No Violations Noted

*Showers* (Unable to Inspect Shower # 1 – In Use)

No Violations Noted

***Third Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 1 and 2

105 CMR 451.123 Maintenance: Wall vent cover missing in shower # 2

*Slop Sink Closet*

Unable to Inspect – No Longer Used

*Storage*

Unable to Inspect – No Longer Used

*Office*

No Violations Noted

**J7 Unit**

*Orientation Rooms*

No Violations Noted

**Health Service Unit**

*Female Staff Breakroom # C-121*

No Violations Noted

*Staff Break Room # C-119A*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, utensils left uncovered

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, cold water handle leaking

*Back Storage # C-120A*

No Violations Noted

*Exam Room # C-118A*

No Violations Noted

*Medical Director’s Office # C-117A*

No Violations Noted

*Office # C-116A*

No Violations Noted

*Phlebotomy Room # C-114A*

No Violations Noted

*Psychiatrist Office # C-113A*

No Violations Noted

*Nurse Practitioner’s Office # C-112A*

No Violations Noted

*Trauma Room # C-111A (Waste Log)*

No Violations Noted

*Exam Room/Biohazard Room # C-110A*

No Violations Noted

*Bathroom # C-107*

No Violations Noted

*Records # 109*

No Violations Noted

*Optometry Room # C-108A*

No Violations Noted

*Dental Exam Room # C-129 and C-130*

No Violations Noted

*X-Ray Room # C-127*

No Violations Noted

*Med Room # C-122*

Unable to Inspect – No Longer Used

*Med Room # C-124 & C-125B*

No Violations Noted

*Exam Room # C-126*

No Violations Noted

*Holding Cell # 102-104*

No Violations Noted

*Medical Record Supervisor Room # 132*

No Violations Noted

*Slop Sink # 133*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing

**Medical Unit Cells**

*Cell # 102-112*

105 CMR 451.124 Water Supply: No cold water supplied to handwash sink in cell # 102 and 103

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, no hot water push button at handwash sink in cell # 103

*Shower Unit*

No Violations Noted

*Nurse’s Control Area*

No Violations Noted

**K BUILDING**

*Staff Bathroom # C-101*

No Violations Noted

*Inmate Bathroom # C-102*

105 CMR 451.123\* Maintenance: Entrance door damaged

*Janitor’s Closet*

No Violations Noted

*Protestant Chapel*

No Violations Noted

*Catholic Chapel*

No Violations Noted

*Islamic Chapel*

105 CMR 451.350\* Structural Maintenance: Ceiling windows leaking

*Security Staff Rooms*

No Violations Noted

*Storage Rooms*

No Violations Noted

**L BUILDING**

*Inmate Processing Common Area*

No Violations Noted

*Property*

No Violations Noted

*Clothing Room*

No Violations Noted

*Offices*

No Violations Noted

*Staff Break Room*

No Violations Noted

*Staff Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1550F

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Clothing Issue Room*

No Violations Noted

*Search Chair Room*

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

*Booking*

No Violations Noted

*Processing*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, handwash sink # 2 out-of-order

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, urinal # 1 out-of-order

*Laundry/Storage*

No Violations Noted

*Upstairs Office*

No Violations Noted

*Upstairs Office Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, cold water handle stuck at handwash sink

**Dorms**

*Old Laundry Room*

No Violations Noted

*Office*

No Violations Noted

**Offices L1-3**

*Female Bathroom # L1-4*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1380F

*Male Bathroom # L1-5*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Office # L1-7*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gasket dirty

**Dorm Control**

105 CMR 451.353\* Interior Maintenance: Ceiling vent not working

*Control Bathroom*

No Violations Noted

**Dorm L1**

*Common Area*

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure at water bubbler

*Janitor’s Closet # L1-15*

No Violations Noted

*Storage # L1-11*

No Violations Noted

*Bathroom # L1-14*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1320F

*Shower Room # L1-13 A & B*

Unable to Inspect – In Use

*Bathroom # L1-12*

Unable to Inspect – In Use

**Dorm L2**

*Common Area*

No Violations Noted

*Bathroom # L1-22*

105 CMR 451.123\* Maintenance: Floor epoxy damaged throughout

105 CMR 451.123\* Maintenance: Ceiling damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle leaking at handwash sink # 2

*Shower Room # L1-23 A & B*

Unable to Inspect – In Use

*Bathroom # L1-24*

105 CMR 451.123\* Maintenance: Ceiling water damaged

105 CMR 451.123\* Maintenance: Unfinished wood on ceiling

105 CMR 451.123\* Maintenance: Floor damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 3 out-of-order

*Janitor’s Closet # L1-21*

No Violations Noted

**Laundry Area**

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, washers leaking

*Staff Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

**Modular Units**

Unable to Inspect – Closed

**OUTSIDE FACILITY**

**Store House**

105 CMR 451.350\* Structural Maintenance: Exterior stairs damaged near loading dock

*Box # 1 – Walk-In Freezer*

No Violations Noted

*Box #2 – Walk-In Refrigerator*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, wall damaged

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged

*Box # 3*

No Violations Noted

*Inmate Break Room*

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light out

*Chemical Storage Room # 4*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Slop Sink Room*

105 CMR 451.353 Interior Maintenance: Standing water in mop bucket

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Male Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

105 CMR 451.123 Maintenance: Door handle missing

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water handle leaking

*Freezer # 5 – Storage*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, walls damaged

*Cooler # 6 – Storage*

105 CMR 451.353 Interior Maintenance: Walls damaged

*Walk-in Refrigerator # 7*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged

*Freezer (in Walk-in Refrigerator # 7)*

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice buildup in freezer causing door not to close

*Staff Office*

No Violations Noted

*Staff Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 800F

105 CMR 451.126\* Water Supply: No cold water supplied to handwash sink

105 CMR 451.123 Maintenance: Handwash sink dirty

*Break Area (by Staff Office)*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

**Recycling Area**

105 CMR 451.141\* Screens: Screen damaged

*Inmate Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 890F

105 CMR 451.123 Maintenance: Wall vent dusty

*4-Compartment Sink*

No Violations Noted

***2nd Floor***

*Dry Goods Storage Room*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.350 Structural Maintenance: Skylight leaking

*Slop Sink Room*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Bathroom*

No Violations Noted

**VEHICLE TRAP**

*Control Area*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Light out

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water handle loose at handwash sink

**TOWERS**

***Tower # 1***

Unable to Inspect – Closed

***Tower # 2***

105 CMR 451.141\* Screens: Screen missing

105 CMR 451.353\* Interior Maintenance: Wall left unfinished

105 CMR 451.353\* Interior Maintenance: Wall damaged around outlet

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, exterior of refrigerator damaged

***Tower # 3***

105 CMR 451.350\* Structural Maintenance: Soffit damaged on outside of tower

***Tower # 4***

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.350\* Structural Maintenance: Window cracked

105 CMR 451.353\* Interior Maintenance: Outlet cover broken

***Tower # 5***

Unable to Inspect – Closed

***Tower # 6***

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

**Observations and Recommendations**

1. The inmate population was 618 at the time of inspection.
2. Building C, Building E, and the Training Building outside of the facility are no longer used and was not inspected by the CSP.
3. The CSP recommended numbering all showers throughout the institution. This will assist the CSP and Department of Correction employees to better recognize where issues exist.
4. During the kitchen inspection, the warewash machine did not reach the appropriate temperature to properly sanitize dishes. As an interim measure, Food Service staff members were observed using Styrofoam trays for serving and stated the warewash machine would be serviced.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Medeiros Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH

Jana Ferguson, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)

Carol A. Mici, Commissioner, DOC (electronic copy)

Thomas Turco, Secretary, EOPSS (electronic copy)

Nelson Alves, Director, Policy Development and Compliance Unit (electronic copy)

Christopher Ward, FSO (electronic copy)

Susan G. Rask, RS, Health Director, Concord Board of Health (electronic copy)

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate