



The Commonwealth of Massachusetts
 Executive Office of Health and Human Services
 Department of Public Health
 Bureau of Environmental Health
 Community Sanitation Program
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May 29, 2019

Michael Rodrigues, Superintendent
 MCI Concord
 965 Elm Street
 P.O. Box 9106
 Concord, MA 01742 (electronic copy)

Re: Facility Inspection - MCI Concord

Dear Superintendent Rodrigues:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of MCI Concord on May 15 and 16, 2019 accompanied by Christopher Ward, Fire Safety Officer. Violations noted during the inspection are listed below including 103 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

A BUILDING

| | |
|----------------------------|----------------------------|
| <i>Lobby</i> | No Violations Noted |
| <i>Janitor's Closet</i> | Unable to Inspect – Locked |
| <i>Female Bathroom</i> | No Violations Noted |
| <i>Male Bathroom</i> | No Violations Noted |
| Administration Area | |
| <i>Male Bathroom</i> | No Violations Noted |

Janitor's Closet
105 CMR 451.353*

Interior Maintenance: Unlabeled chemical bottle

Female Bathroom
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, bubbler out-of-order outside bathroom

Offices

No Violations Noted

Coffee Station

No Violations Noted

Trap Area

No Violations Noted

Holding Tank

Cell A

No Violations Noted

Cell B

No Violations Noted

B BUILDING

Hallway (on Right)

Front Visitor's Bathroom

No Violations Noted

Slop Sink Closet
105 CMR 451.353*

Interior Maintenance: Light shield missing

Staff Bathroom

No Violations Noted

Training Room

No Violations Noted

Computer Room

No Violations Noted

Visiting Room

No Violations Noted

Back Room (on Right)

No Violations Noted

Treasurer's Office Area

No Violations Noted

Inmate Bathroom (Urinalysis Bathroom)

No Violations Noted

Treasurer's Bathroom No Violations Noted

Treasurer's Kitchenette No Violations Noted

I.P.S. No Violations Noted

B Corridor

Vending Machines No Violations Noted

Inmate Bathroom No Violations Noted

Slop Sink Closet No Violations Noted

Male Staff Bathroom Unable to Inspect – In Use

Female Staff Bathroom No Violations Noted

Offices No Violations Noted

B Building Control

Control Bathroom No Violations Noted

Records (2nd floor) No Violations Noted

C BUILDING

Unable to Inspect – Closed

SMU

SMU Property No Violations Noted

Search Room # C1-3 No Violations Noted

Search Room # C1-4 No Violations Noted

Cell Extraction Room # C1-6 No Violations Noted

Lieutenant Office # C1-7

No Violations Noted

Sergeant Office # C1-8

No Violations Noted

Property # C1-9

No Violations Noted

Medical Exam Room # C1-10

No Violations Noted

Staff Bathroom # C1-11

No Violations Noted

Slop Sink Room # C1-62

No Violations Noted

Control

No Violations Noted

Bathroom # C1-21B

No Violations Noted

First Tier

Showers

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # C1-24, C1-25, and C1-26

105 CMR 451.123

Maintenance: Soap scum on floor in shower # C1-24, C1-25, and C1-26

105 CMR 451.123

Maintenance: Ceiling vent dusty in shower # C1-61

Cells

105 CMR 451.103

Mattresses: Mattress damaged in cell # C1-36 and C1-45

Staff Break Room # C1-22

No Violations Noted

Law Library # C1-23

No Violations Noted

Recreational Decks

No Violations Noted

Second Tier

Slop Sink Room # C2-62

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # C2-25, C2-26, and C2-60

105 CMR 451.123

Maintenance: Soap scum on floor in shower # C2-25 and C2-26

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # C2-60 and C2-61

105 CMR 451.123

Maintenance: Soap scum on walls in shower # C2-61

Cells
105 CMR 451.103 Mattresses: Mattress damaged in cell # C2-51
105 CMR 451.102 Pillows and Linens: Pillow damaged in cell # C2-35

Interview Room # C2-22
No Violations Noted

Law Library # C2-23
No Violations Noted

Recreational Deck
No Violations Noted

D BUILDING

Control Area
No Violations Noted

Food Service Area
FC 6-501.11* Maintenance and Operation; Repairing: Facility not in good repair, floor surface rough throughout kitchen

Storage Area
No Violations Noted

Mop Room
No Violations Noted

Milk Cooler
No Violations Noted

Prep & Leftovers Cooler
No Violations Noted

Produce Freezer
No Violations Noted

Vegetable Freezer & Paper Closet
No Violations Noted

Office
No Violations Noted

Staff Bathroom
No Violations Noted

Inmate Bathroom
No Violations Noted

Tool Storage Room (outside Inmate Bathroom)
No Violations Noted

Freezer (# 6)
No Violations Noted

| | |
|---|---|
| <i>Refrigerator (# 5)</i> | No Violations Noted |
| <i>Ice machine</i> | No Violations Noted |
| <i>Bakery Storage</i> FC 6-501.11* FC 4-501.11(B) | Maintenance and Operation; Repairing: Facility not in good repair, floor tile damaged Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, True refrigerator gaskets damaged |
| <i>Halal Freezer</i> | No Violations Noted |
| <i>Kosher Freezer</i> | No Violations Noted |
| <i>Pots & Pans Room</i> | No Violations Noted |
| <i>Reach-In Warmers</i> | No Violations Noted |
| South Side | |
| <i>Kettles & Ovens Hood Area</i> | No Violations Noted |
| <i>Handwash Sink</i> | No Violations Noted |
| <i>Tray Prep</i> | No Violations Noted |
| <i>Traulsen Cooler</i> | No Violations Noted |
| <i>Old Food Service Line</i> | No Violations Noted |
| <i>Food Warmers</i> | No Violations Noted |
| <i>South Side Dining Room</i> | Unable to Inspect – No Longer Used |
| North Side | |
| <i>Hoods</i> FC 6-501.11* | Maintenance and Operation; Repairing: Facility not in good repair, light out under hood |
| <i>Handwash Sink</i> | No Violations Noted |
| <i>Tray Prep Tables</i> | No Violations Noted |

Food Service Line
FC 3-501.16(A)(1)*

Limitation of Growth of Organisms, Temperature and Time Control: Time/Temperature control for safety food not held at the proper hot holding temperature, pasta temperature recorded at 115°F

Food Warmers
FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, hot holding unit not maintaining proper hot holding temperatures

FC 4-501.11(B)*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets do not create a tight seal on hot holding unit near warewash room

FC 3-501.16(A)(1)

Limitation of Growth of Organisms, Temperature and Time Control: Time/Temperature control for safety food not held at the proper hot holding temperature, pasta temperature recorded at 105°F

Mechanical Warewashing Room

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor surface damaged throughout room

FC 4-501.112(A)(2)

Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machine

North Side Dining Room

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, ceiling leaking

E BUILDING

Unable to Inspect – Closed

H BUILDING

Basement

H-1 Area

Unable to Inspect – No Longer Used

Workout Room

No Violations Noted

Inmate Bathroom

Unable to Inspect – In Use

Computer Rooms

No Violations Noted

Staff Bathroom

No Violations Noted

First Floor

Control

No Violations Noted

Control Bathroom

No Violations Noted

Gym

105 CMR 451.344

Illumination in Habitable Areas: Lights not functioning properly, several lights out

| | |
|---|---|
| <i>Recreational Office</i> 105 CMR 451.200 | Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty |
| <i>Mop Closet (in Gym)</i> | Unable to Inspect – Locked |
| <i>CO Office</i> | No Violations Noted |
| <i>Staff Bathroom</i> | No Violations Noted |
| <i>Inmate Bathroom</i> | No Violations Noted |
| <i>Slop Sink Room</i> | No Violations Noted |
| <i>Barber Shop</i> | No Violations Noted |
| <i>Barber Shop Closet</i> | No Violations Noted |
| <i>Library</i> | No Violations Noted |
| <i>Library Office</i> | Unable to Inspect – Locked |
| <i>Library Bathroom</i> | No Violations Noted |
| <i>Canteen</i> | Unable to Inspect – Locked |
| <i>Storage</i> | Unable to Inspect – Locked |
| Second Floor 105 CMR 451.130 | Plumbing: Plumbing not maintained in good repair, water bubbler near Female Staff Bathroom out-of-order |
| <i>Inmate Bathroom</i> 105 CMR 451.126 105 CMR 451.130 105 CMR 451.117 | Hot Water for Bathing and Hygiene: No hot water supplied to handwash sink # 2 Plumbing: Plumbing not maintained in good repair, toilet # 2 out-of-order Toilet Fixtures: Toilet fixtures dirty in stall # 1 and 3 |
| <i>Male Staff Bathroom</i> | No Violations Noted |
| <i>Female Staff Bathroom</i> | No Violations Noted |

Slop Sink Room
105 CMR 451.353* Interior Maintenance: Wet mop stored in bucket
105 CMR 451.353 Interior Maintenance: Standing water in bucket

Inmate Bathroom
Unable to Inspect – No Longer Used

Classrooms

Rooms
Unable to Inspect – In Use

Law Library
105 CMR 451.141* Screens: Screens missing

I BUILDING

Control
No Violations Noted

Handwash Sink Area
No Violations Noted

Staff Bathroom
No Violations Noted

Side Office
No Violations Noted

Storage
No Violations Noted

Back Staff Bathroom
105 CMR 451.126 Hot Water: Hot water temperature recorded at 98⁰F

Back Inmate Bathroom
No Violations Noted

Back Storage Area
105 CMR 451.350* Structural Maintenance: Back door not rodent and weathertight

Paint Shop Inmate Bathroom
Unable to Inspect – No Longer Used

Tool Control Officer's Bathroom
No Violations Noted

Director of Engineering Office
Unable to Inspect – Locked

Director of Engineering Bathroom
Unable to Inspect – Locked

Back Staff Bathroom
No Violations Noted

J BUILDING

J Control Corridor

Female Staff Bathroom
105 CMR 451.126

Water Supply: Discolored water observed at handwash sink

Male Staff Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Building J Control

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator temperature recorded at 46⁰F

Control Bathroom

105 CMR 451.123

Maintenance: Floor dirty

Staff Kitchen & Dining Room

Kitchen Area

Inmate Bathroom

No Violations Noted

Pantry

No Violations Noted

Kettle Room

No Violations Noted

2-Compartment Sink

No Violations Noted

Handwash Sink

No Violations Noted

Dishwashing Area

No Violations Noted

3-Compartment Sink

No Violations Noted

Food Service Line

FC 3-501.16(A)(1)*

Limitation of Growth of Organisms, Temperature and Time Control: Time/Temperature control for safety food not held at the proper hot holding temperature, meatball sub temperature recorded at 111°F

Beverage Air Refrigerator

No Violations Noted

Ice Machine

No Violations Noted

Back Hallway

No Violations Noted

Staff Bathroom

No Violations Noted

Refrigerators and Freezer Units

No Violations Noted

Baking and Prep Room

No Violations Noted

Walk-in Refrigerator

No Violations Noted

Outside-Dry Storage

No Violations Noted

Dining Room

No Violations Noted

Janitor's Closet

FC 5-205.15(B)*

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, drain cover not secured to slop sink

Second Floor

Phase II Mental Health

Disciplinary Office

Unable to Inspect – Locked

Inmate Bathroom-Waiting Area

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink leaking

Staff Bathroom (across from Waiting Area)

Unable to Inspect – Not Used

Janitor's Closet

No Violations Noted

Staff Bathroom (next to Janitor's Closet)

105 CMR 451.123

Maintenance: Ceiling damaged

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

Office/Break Area

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in Parole Office refrigerator

Interview Rooms

No Violations Noted

Offices
No Violations Noted

Classrooms
No Violations Noted

Phase II Classification (through secured door)

Staff Break Room
105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator temperature recorded at 47⁰F
105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, utensils left uncovered

Female Staff Bathroom
105 CMR 451.126 Hot Water: Hot water temperature recorded at 97⁰F at handwash sink

Janitor's Closet
105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

Male Staff Bathroom
No Violations Noted

Conference Room
No Violations Noted

Offices
105 CMR 451.353* Interior Maintenance: Ceiling tiles water damaged in Mail Room

Female Staff Bathroom
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

Janitor's Closet
No Violations Noted

Male Staff Bathroom
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

Slop Sink Room
No Violations Noted

J Housing Units

Unit J1
105 CMR 451.321* Cell Size: Inadequate floor space in cells

Common Area
No Violations Noted

Slop Sink
No Violations Noted

Staff Bathroom
Unable to Inspect – In Use

CPO Office

No Violations Noted

Staff Office

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

First Tier

Cells

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Floor tile damaged in shower # 1

Second Tier

Cells

105 CMR 451.101

Blankets: Blanket damaged in cell # 14

Showers

105 CMR 451.123*

105 CMR 451.123

Maintenance: Floor tiles damaged in shower # 1 and 2

Maintenance: Wall board damaged in shower # 1

Third Tier

Cells

No Violations Noted

Showers

105 CMR 451.123

105 CMR 451.123

(Unable to Inspect Shower # 2 – In Use)

Maintenance: Floor tiles damaged in shower # 1

Maintenance: Wall board damaged in shower # 1

Unit J2

105 CMR 451.321*

Cell Size: Inadequate floor space in cells

Common Area

No Violations Noted

Staff Bathroom

105 CMR 451.123*

105 CMR 451.126*

Maintenance: Floor paint damaged

Hot Water: Hot water temperature recorded at 101⁰F

CPO Office

No Violations Noted

Slop Sink Closet

No Violations Noted

First Tier

Cells

No Violations Noted

Showers

105 CMR 451.123

105 CMR 451.123

Maintenance: Soap scum on shower curtain in shower # 1, 2, and 3

Maintenance: Floor tiles damaged in shower # 3

Second Tier

Cells

105 CMR 451.353*
105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 21, 22, and 27
Interior Maintenance: Ceiling paint damaged in cell # 24

Showers

105 CMR 451.123
105 CMR 451.123

(Unable to Inspect Shower # 2 and 3 – In Use)
Maintenance: Floor tiles damaged in shower # 1
Maintenance: Soap scum on shower curtain in shower # 1

Storage Closet

No Violations Noted

Third Tier

No Violations Noted

Cells

105 CMR 451.353*
105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 43
Interior Maintenance: Ceiling paint damaged in cell # 44

Showers

105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Maintenance: Soap scum on shower curtain in shower # 1 and 2
Maintenance: Floor tiles damaged in shower # 1
Maintenance: Soap scum on floor in shower # 2

Slop Sink Closet

Unable to Inspect – No Longer Used

Storage Closet

Unable to Inspect – No Longer Used

Office

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Unit J3

105 CMR 451.321*

Cell Size: Inadequate floor space in cells

Common Area

105 CMR 451.344

Illumination in Habitable Areas: Lights not functioning properly, several lights out

Staff Bathroom

105 CMR 451.126*
105 CMR 451.123*
105 CMR 451.123*

Hot Water: Hot water temperature recorded at 101⁰F
Maintenance: Floor paint damaged
Maintenance: Unlabeled chemical bottles

CPO Office

Unable to Inspect – Locked

Slop Sink Closet

No Violations Noted

First Tier

Cells

No Violations Noted

Showers

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.130

Maintenance: Floor paint damaged in shower # 1 and 3
Maintenance: Soap scum observed on shower curtain in shower # 1 and 3
Plumbing: Plumbing not maintained in good repair, shower # 2 leaking

Second Tier

Cells

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 25

Showers

105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

(Unable to Inspect Shower # 2 – In Use)
Maintenance: Soap scum observed on shower curtain in shower # 3
Maintenance: Light out in shower # 3
Maintenance: Floor tiles damaged in shower # 3

Third Tier

Cells

No Violations Noted

Showers

105 CMR 451.123*
105 CMR 451.123

(Unable to Inspect Shower # 2 – Under Construction)
Maintenance: Floor epoxy damaged in shower # 1
Maintenance: Gum on ceiling in shower # 1

Slop Sink Closet

Unable to Inspect – Locked

Storage Closet

Unable to Inspect – No Longer Used

Office

No Violations Noted

Hallway outside J4 Unit

105 CMR 451.353*
105 CMR 451.353*

Interior Maintenance: Ceiling water damaged
Interior Maintenance: Ceiling tiles missing

Unit J4

105 CMR 451.321*

Cell Size: Inadequate floor space in cells

Common Area

105 CMR 451.353

Interior Maintenance: Ceiling dirty by wall vent near cell # 30

Staff Bathroom

105 CMR 451.126

Hot Water: Hot water temperature recorded at 95⁰F

CPO Office

No Violations Noted

Staff Office

No Violations Noted

First Tier

Cells

No Violations Noted

Showers

105 CMR 451.123 Maintenance: Floor tiles damaged in shower # 1
105 CMR 451.123 Maintenance: Wall board damaged in shower # 1
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2
105 CMR 451.123* Maintenance: Floor tiles damaged in shower # 2
105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 1 and 2

Slop Sink

No Violations Noted

Second Tier

Cells

No Violations Noted

Showers

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 1 and 2
105 CMR 451.123* Maintenance: Floor tiles damaged in shower # 1 and 2
105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 2
105 CMR 451.123 Maintenance: Soap scum on floor in shower # 1 and 2
105 CMR 451.123* Maintenance: Wall board damaged in shower # 1
105 CMR 451.123 Maintenance: Wall board damaged in shower # 2

Third Tier

Cells

No Violations Noted

Showers

Unable to Inspect – Not Used

Slop Sink Closet

No Violations Noted

Storage Closet

Unable to Inspect – No Longer Used

J5 Unit

105 CMR 451.321* Cell Size: Inadequate floor space in cells

Common Area

105 CMR 451.353* Interior Maintenance: Ceiling dirty by wall vent near cell # 45

Staff Bathroom

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink slow to drain

CPO Office

No Violations Noted

First Tier

Cells

No Violations Noted

Showers

105 CMR 451.123 (Unable to Inspect Shower # 1 – In Use)
Maintenance: Floor tiles damaged in shower # 2

Slop Sink Closet

No Violations Noted

Second Tier

Cells

No Violations Noted

Showers

105 CMR 451.123

Maintenance: Floor tiles damaged in shower # 3

Third Tier

Cells

No Violations Noted

Showers

Unable to Inspect – In Use

Slop Sink

Unable to Inspect – No Longer Used

Storage Closet

Unable to Inspect – No Longer Used

J6 Unit

105 CMR 451.321*

Cell Size: Inadequate floor space in cells

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, bubbler outside unit out-of-order

Common Area

105 CMR 451.353*

Interior Maintenance: Ceiling dirty by wall vent near cell # 31

Staff Bathroom

105 CMR 451.126

Hot Water: Hot water temperature recorded at 135⁰F at handwash sink

CPO Office

Unable to Inspect – Locked

Staff Office

No Violations Noted

Slop Sink Closet

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, drain cover missing

First Tier

Cells

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 15

Showers

105 CMR 451.123*

Maintenance: Floor damaged in shower # 1

105 CMR 451.123

Maintenance: Shower curtain stapled in shower # 1

105 CMR 451.123

Maintenance: Soap scum on shower curtain in shower # 1 and 2

105 CMR 451.123

Maintenance: Floor tiles damaged in shower # 2

105 CMR 451.123

Maintenance: Floor tiles damaged in shower # 3

Second Tier

Cells

No Violations Noted

Showers

(Unable to Inspect Shower # 1 – In Use)
No Violations Noted

Third Tier

Cells

No Violations Noted

Showers

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 1 and 2
105 CMR 451.123 Maintenance: Wall vent cover missing in shower # 2

Slop Sink Closet

Unable to Inspect – No Longer Used

Storage

Unable to Inspect – No Longer Used

Office

No Violations Noted

J7 Unit

Orientation Rooms

No Violations Noted

Health Service Unit

Female Staff Breakroom # C-121

No Violations Noted

Staff Break Room # C-119A

105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, utensils left uncovered
105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, cold water handle leaking

Back Storage # C-120A

No Violations Noted

Exam Room # C-118A

No Violations Noted

Medical Director's Office # C-117A

No Violations Noted

Office # C-116A

No Violations Noted

Phlebotomy Room # C-114A

No Violations Noted

Psychiatrist Office # C-113A
No Violations Noted

Nurse Practitioner's Office # C-112A
No Violations Noted

Trauma Room # C-111A (Waste Log)
No Violations Noted

Exam Room/Biohazard Room # C-110A
No Violations Noted

Bathroom # C-107
No Violations Noted

Records # 109
No Violations Noted

Optometry Room # C-108A
No Violations Noted

Dental Exam Room # C-129 and C-130
No Violations Noted

X-Ray Room # C-127
No Violations Noted

Med Room # C-122
Unable to Inspect – No Longer Used

Med Room # C-124 & C-125B
No Violations Noted

Exam Room # C-126
No Violations Noted

Holding Cell # 102-104
No Violations Noted

Medical Record Supervisor Room # 132
No Violations Noted

Slop Sink # 133
105 CMR 451.130*
Plumbing: Plumbing not maintained in good repair, drain cover missing

Medical Unit Cells

Cell # 102-112
105 CMR 451.124
105 CMR 451.130
Water Supply: No cold water supplied to handwash sink in cell # 102 and 103
Plumbing: Plumbing not maintained in good repair, no hot water push button at handwash sink in cell # 103

Shower Unit
No Violations Noted

Nurse's Control Area

No Violations Noted

K BUILDING

Staff Bathroom # C-101

No Violations Noted

Inmate Bathroom # C-102
105 CMR 451.123*

Maintenance: Entrance door damaged

Janitor's Closet

No Violations Noted

Protestant Chapel

No Violations Noted

Catholic Chapel

No Violations Noted

Islamic Chapel
105 CMR 451.350*

Structural Maintenance: Ceiling windows leaking

Security Staff Rooms

No Violations Noted

Storage Rooms

No Violations Noted

L BUILDING

Inmate Processing Common Area

No Violations Noted

Property

No Violations Noted

Clothing Room

No Violations Noted

Offices

No Violations Noted

Staff Break Room

No Violations Noted

Staff Bathroom
105 CMR 451.126*
105 CMR 451.353*

Hot Water: Hot water temperature recorded at 155⁰F
Interior Maintenance: Ceiling vent dusty

Clothing Issue Room

No Violations Noted

Search Chair Room
105 CMR 451.110(A)*

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Booking

No Violations Noted

Processing

No Violations Noted

Inmate Bathroom

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, handwash sink # 2 out-of-order

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, urinal # 1 out-of-order

Laundry/Storage

No Violations Noted

Upstairs Office

No Violations Noted

Upstairs Office Bathroom

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, cold water handle stuck at handwash sink

Dorms

Old Laundry Room

No Violations Noted

Office

No Violations Noted

Offices L1-3

Female Bathroom # L1-4

105 CMR 451.126

Hot Water: Hot water temperature recorded at 138⁰F

Male Bathroom # L1-5

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Office # L1-7

105 CMR 451.200*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gasket dirty

Dorm Control

105 CMR 451.353*

Interior Maintenance: Ceiling vent not working

Control Bathroom

No Violations Noted

Dorm L1

Common Area

105 CMR 451.124

Water Supply: Insufficient water supply in quantity and pressure at water bubbler

Janitor's Closet # L1-15

No Violations Noted

Storage # L1-11

No Violations Noted

Bathroom # L1-14

105 CMR 451.123*

105 CMR 451.126*

Maintenance: Floor paint damaged

Hot Water: Hot water temperature recorded at 132⁰F

Shower Room # L1-13 A & B

Unable to Inspect – In Use

Bathroom # L1-12

Unable to Inspect – In Use

Dorm L2

Common Area

No Violations Noted

Bathroom # L1-22

105 CMR 451.123*

105 CMR 451.123*

105 CMR 451.130

Maintenance: Floor epoxy damaged throughout

Maintenance: Ceiling damaged

Plumbing: Plumbing not maintained in good repair, hot water handle leaking at handwash sink # 2

Shower Room # L1-23 A & B

Unable to Inspect – In Use

Bathroom # L1-24

105 CMR 451.123*

105 CMR 451.123*

105 CMR 451.123*

105 CMR 451.130

Maintenance: Ceiling water damaged

Maintenance: Unfinished wood on ceiling

Maintenance: Floor damaged

Plumbing: Plumbing not maintained in good repair, toilet # 3 out-of-order

Janitor's Closet # L1-21

No Violations Noted

Laundry Area

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, washers leaking

Staff Office

No Violations Noted

Staff Bathroom

No Violations Noted

Inmate Bathroom

No Violations Noted

Modular Units

Unable to Inspect – Closed

OUTSIDE FACILITY

Store House

105 CMR 451.350*

Structural Maintenance: Exterior stairs damaged near loading dock

Box # 1 – Walk-In Freezer

No Violations Noted

Box #2 – Walk-In Refrigerator

FC 4-501.11(A)*

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, wall damaged

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged

Box # 3

No Violations Noted

Inmate Break Room

105 CMR 451.344*

Illumination in Habitable Areas: Light not functioning properly, light out

Chemical Storage Room # 4

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

Slop Sink Room

105 CMR 451.353

Interior Maintenance: Standing water in mop bucket

105 CMR 451.353*

Interior Maintenance: Wet mop stored in bucket

Male Bathroom

105 CMR 451.123*

Maintenance: Ceiling vent dusty

105 CMR 451.123

Maintenance: Door handle missing

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water handle leaking

Freezer # 5 – Storage

FC 4-501.11(A)*

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, walls damaged

Cooler # 6 – Storage

105 CMR 451.353

Interior Maintenance: Walls damaged

Walk-in Refrigerator # 7

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged

Freezer (in Walk-in Refrigerator # 7)

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice buildup in freezer causing door not to close

Staff Office

No Violations Noted

Staff Bathroom

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 80°F

105 CMR 451.126*

Water Supply: No cold water supplied to handwash sink

105 CMR 451.123

Maintenance: Handwash sink dirty

Break Area (by Staff Office)

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Recycling Area

105 CMR 451.141*

Screens: Screen damaged

Inmate Bathroom
105 CMR 451.126*
105 CMR 451.123

Hot Water: Hot water temperature recorded at 89⁰F
Maintenance: Wall vent dusty

4-Compartment Sink

No Violations Noted

2nd Floor

Dry Goods Storage Room
105 CMR 451.353*
105 CMR 451.350

Interior Maintenance: Ceiling paint damaged
Structural Maintenance: Skylight leaking

Slop Sink Room
105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Bathroom

No Violations Noted

VEHICLE TRAP

Control Area

No Violations Noted

Staff Bathroom
105 CMR 451.123*
105 CMR 451.130

Maintenance: Light out
Plumbing: Plumbing not maintained in good repair, cold water handle loose at handwash sink

TOWERS

Tower # 1

Unable to Inspect – Closed

Tower # 2
105 CMR 451.141*
105 CMR 451.353*
105 CMR 451.353*
105 CMR 451.200*

Screens: Screen missing
Interior Maintenance: Wall left unfinished
Interior Maintenance: Wall damaged around outlet
Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, exterior of refrigerator damaged

Tower # 3
105 CMR 451.350*

Structural Maintenance: Soffit damaged on outside of tower

Tower # 4
105 CMR 451.350*
105 CMR 451.350*
105 CMR 451.353*

Structural Maintenance: Ceiling damaged
Structural Maintenance: Window cracked
Interior Maintenance: Outlet cover broken

Tower # 5

Unable to Inspect – Closed

Tower # 6
105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Observations and Recommendations

1. The inmate population was 618 at the time of inspection.
2. Building C, Building E, and the Training Building outside of the facility are no longer used and was not inspected by the CSP.
3. The CSP recommended numbering all showers throughout the institution. This will assist the CSP and Department of Correction employees to better recognize where issues exist.
4. During the kitchen inspection, the warewash machine did not reach the appropriate temperature to properly sanitize dishes. As an interim measure, Food Service staff members were observed using Styrofoam trays for serving and stated the warewash machine would be serviced.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Medeiros
Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH
Jana Ferguson, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Thomas Turco, Secretary, EOPSS (electronic copy)
Nelson Alves, Director, Policy Development and Compliance Unit (electronic copy)
Christopher Ward, FSO (electronic copy)
Susan G. Rask, RS, Health Director, Concord Board of Health (electronic copy)
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate