



The Commonwealth of Massachusetts  
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 Bureau of Environmental Health  
 Community Sanitation Program  
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May 16, 2018

Michael Rodrigues, Superintendent  
 MCI Concord  
 965 Elm Street  
 P.O. Box 9106  
 Concord, MA 01742

Re: Facility Inspection – MCI Concord

Dear Superintendent Rodrigues:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of MCI Concord on May 9, 10, and 11, 2018 accompanied by Sergeant George Frascarelli, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 137 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

**A BUILDING**

*Lobby*

No Violations Noted

*Janitor's Closet*

No Violations Noted

*Female Bathroom*

105 CMR 451.123\*

Maintenance: Door paint damaged

*Male Bathroom*

105 CMR 451.123

Maintenance: Stall door paint damaged

**Administration Area**

*Male Bathroom*

No Violations Noted

<i>Janitor's Closet</i> 105 CMR 451.130* 105 CMR 451.353	Plumbing: Plumbing not maintained in good repair, backflow preventer leaking Interior Maintenance: Light shield missing
<i>Female Bathroom</i>	No Violations Noted
<i>Offices</i>	No Violations Noted
<i>Coffee Station</i>	No Violations Noted
<b>Trap Area</b>	No Violations Noted
<i>Holding Tank</i>	
<i>Cell A</i>	No Violations Noted
<i>Cell B</i>	No Violations Noted
<b><u>B BUILDING</u></b>	
<b>Hallway (on Right)</b>	
<i>Front Visitor's Bathroom</i> 105 CMR 451.110(A)*	Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink
<i>Slop Sink Closet</i> 105 CMR 451.353	Interior Maintenance: Light shield missing
<i>Staff Bathroom</i> 105 CMR 451.123*	Maintenance: Light shield missing
<i>Training Room</i>	No Violations Noted
<i>Computer Room</i>	No Violations Noted
<b>Visiting Room</b>	No Violations Noted
<i>Back Room (on Right)</i>	No Violations Noted
<b>Treasurer's Office Area</b>	No Violations Noted
<i>Inmate Bathroom (Urinalysis Bathroom)</i>	No Violations Noted

<i>Treasurer's Bathroom</i>	No Violations Noted
<i>Treasurer's Kitchenette</i>	No Violations Noted
<b>B Corridor</b>	
<i>Vending Machines</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted
<i>Slop Sink Closet</i>	No Violations Noted
<i>Male Staff Bathroom</i>	Unable to Inspect -- In Use
<i>Female Staff Bathroom</i>	No Violations Noted
<i>Offices</i>	No Violations Noted
<b>B Building Control</b>	
<i>Control Bathroom</i>	No Violations Noted
<b><u>C BUILDING</u></b>	Unable to Inspect – Closed
<b><u>SMU</u></b>	
<i>SMU Property</i>	No Violations Noted
<i>Search Room # C1-3</i>	No Violations Noted
<i>Search Room # C1-4</i>	No Violations Noted
<i>Cell Extraction Room # C1-6</i>	Unable to Inspect – Locked
<i>Lieutenant Office # C1-7</i>	No Violations Noted
<i>Sergeant Office # C1-8</i>	No Violations Noted

*Property # C1-9*

No Violations Noted

*Medical Exam Room # C1-10*

No Violations Noted

*Staff Bathroom # C1-11*

No Violations Noted

*Slop Sink Room # C1-62*

No Violations Noted

**Control**

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Bathroom # C1-21B*

No Violations Noted

**First Tier**

*Showers*

105 CMR 451.123\*

Maintenance: Soap scum on bench in shower # C1-60

105 CMR 451.123\*

Maintenance: Soap scum on walls and floor in shower # C1-25, C1-60, and C1-61

105 CMR 451.123

Maintenance: Soap scum on walls in shower # C1-24 and C1-26

105 CMR 451.123

Maintenance: Floor paint damaged in shower # C1-61

*Cells*

105 CMR 451.103

Mattresses: Mattress damaged in cell # 36

*Staff Break Room # C1-22*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Law Library # C1-23*

No Violations Noted

*Recreational Decks*

No Violations Noted

**Second Tier**

*Slop Sink Room # C2-62*

No Violations Noted

*Showers*

105 CMR 451.123\*

Maintenance: Soap scum on walls and floor in shower # C2-25, C2-26, and C2-61

105 CMR 451.123\*

Maintenance: Soap scum on walls in shower # C2-24 and C2-60

105 CMR 451.123\*

Maintenance: Ceiling vent dusty in shower # C2-24 and C2-25

105 CMR 451.123\*

Maintenance: Floor paint damaged in shower # C2-24 and C2-25

105 CMR 451.123\*

Maintenance: Baseboard damaged in shower # C2-26

*Cells*

105 CMR 451.103

Mattresses: Mattress damaged in cell # 31, 46, 54, 56, 58, and 59

*Interview Room # C2-22*

No Violations Noted

*Law Library # C2-23*

Unable to Inspect -- In Use

*Recreational Deck*

No Violations Noted

**D BUILDING**

**Control Area**

No Violations Noted

**Food Service Area**

FC 6-501.11\*

Maintenance and Operation; Repairing: Facility not in good repair, floor surface rough throughout kitchen

*Dry Storage Area*

No Violations Noted

*Mop Room*

No Violations Noted

*Slop Cooler (# 1)*

No Violations Noted

*Prep & Leftovers Cooler (# 2)*

No Violations Noted

*Produce Freezer (# 3)*

No Violations Noted

*Vegetable Freezer (# 4) & Paper Closet*

No Violations Noted

*Ice machine*

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice machine out-of-order

*Staff Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

Unable to Inspect – In Use

*Tool Storage Room (outside Inmate Bathroom)*

No Violations Noted

*Freezer (# 6)*

No Violations Noted

<i>Milk Refrigerator (# 5)</i>	No Violations Noted
<i>Bakery Storage</i> FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, floor tile damaged
<i>Halal Freezer</i>	No Violations Noted
<i>Kosher Freezer</i>	No Violations Noted
<i>Refrigeration Unit</i>	No Violations Noted
<i>Pots &amp; Pans Room</i>	No Violations Noted
<i>Reach-In Warmers</i>	No Violations Noted
<b>South Side</b>	
<i>Kettles &amp; Ovens Hood Area</i>	No Violations Noted
<i>Handwash Sink</i>	No Violations Noted
<i>Tray Prep</i>	No Violations Noted
<i>Traulsen Cooler</i>	No Violations Noted
<i>Old Food Service Line</i>	No Violations Noted
<i>Food Warmers</i>	No Violations Noted
<i>South Side Dining Room</i>	Unable to Inspect – No Longer Used
<b>North Side</b>	
<i>Hoods</i>	No Violations Noted
<i>Handwash Sink</i> FC 5-202.12(A)*	Plumbing System, Design: Handwashing sinks water temperature recorded at 136 <sup>0</sup> F
<i>Tray Prep Tables</i>	No Violations Noted

*Old Food Service Line*

No Violations Noted

*Food Warmers*

No Violations Noted

*North Side Dining Room*

No Violations Noted

*Mechanical Warewashing Room*

FC 6-501.11\*

Maintenance and Operation; Repairing: Facility not in good repair, floor surface damaged throughout room

**E BUILDING**

Unable to Inspect – Closed

**H BUILDING**

**Basement**

*H-1 Area*

Unable to Inspect – No Longer Used

*Workout Room*

105 CMR 451.353\*

105 CMR 451.130\*

Interior Maintenance: Workout equipment padding damaged  
Plumbing: Plumbing not maintained in good repair, bubbler out-of-order

*Inmate Bathroom*

105 CMR 451.130\*

105 CMR 451.110(A)

105 CMR 451.110(A)

105 CMR 451.123

Plumbing: Plumbing not maintained in good repair, hot water not working at handwash sink  
Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink  
Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink  
Maintenance: Hand dryer broken

**First Floor**

*Control*

No Violations Noted

*Control Bathroom*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower leaking

*Gym*

105 CMR 451.353\*

Interior Maintenance: Workout equipment padding damaged

*Recreational Office*

No Violations Noted

*Mop Closet (in Gym)*

Unable to Inspect – Locked

*CO Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

<i>Inmate Bathroom</i>	Unable to Inspect – In Use
<i>Slop Sink Room</i>	No Violations Noted
<b><i>Barber Shop</i></b>	No Violations Noted
<i>Barber Shop Closet</i>	No Violations Noted
<b><i>Library</i></b>	No Violations Noted
<i>Library Office</i> 105 CMR 451.200*	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
<i>Library Bathroom</i>	No Violations Noted
<b><i>Canteen</i></b>	No Violations Noted
<b><i>Storage</i></b>	Unable to Inspect -- Locked
<b>Second Floor</b>	
<i>Inmate Bathroom</i> 105 CMR 451.130* 105 CMR 451.126*	Plumbing: Plumbing not maintained in good repair, toilet and urinal out-of-order Water Supply: No cold water supplied to handwash sink # 2
<i>Male Staff Bathroom</i>	No Violations Noted
<i>Female Staff Bathroom</i>	No Violations Noted
<i>Slop Sink Room</i>	No Violations Noted
<i>Inmate Bathroom</i>	Unable to Inspect -- No Longer Used
<b>Classrooms</b>	
<i>Room # 312</i> 105 CMR 451.141*	Screens: Screen damaged
<i>Room # 313</i> 105 CMR 451.141*	Screens: Screen damaged
<i>Law Library</i> 105 CMR 451.141*	Screens: Screens missing

## I BUILDING

### *Control*

No Violations Noted

### *Handwash Sink Area*

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, floor drain cover not secure

### *Side Office*

Unable to Inspect – Locked

### *Storage*

No Violations Noted

### *Back Staff Bathroom*

105 CMR 451.350\*

105 CMR 451.126

Structural Maintenance: Back door near bathroom not rodent and weathertight

Hot Water: Hot water temperature recorded at 71°F

### *Back Inmate Bathroom*

No Violations Noted

### *Back Storage Area*

Unable to Inspect – Locked

### *Paint Shop Inmate Bathroom*

Unable to Inspect -- No Longer Used

### *Tool Control Officer's Bathroom*

Unable to Inspect – Locked

### *Director of Engineering Office*

Unable to Inspect – Locked

### *Director of Engineering Bathroom*

Unable to Inspect – Locked

## J BUILDING

### **J Control Corridor**

### *Female Staff Bathroom*

No Violations Noted

### *Male Staff Bathroom*

Unable to Inspect – Locked

### *Janitor's Closet*

No Violations Noted

### **Building J Control**

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator dirty

### *Control Bathroom*

105 CMR 451.123\*

105 CMR 451.123

Maintenance: Floor dirty

Maintenance: Handwash sink dirty

**Staff Kitchen & Dining Room**

**Kitchen Area**

*Inmate Bathroom* No Violations Noted

*Pantry* No Violations Noted

*Kettle Room* No Violations Noted

*2-Compartment Sink* No Violations Noted

*Handwash Sink* No Violations Noted

*Dishwashing Area* No Violations Noted

*3-Compartment Sink* No Violations Noted

*Food Service Line* No Violations Noted

*Beverage Air Refrigerator* No Violations Noted

*Ice Machine* No Violations Noted

**Back Hallway**

*Staff Bathroom* No Violations Noted

*Refrigerators and Freezer Units* No Violations Noted

**Baking and Prep Room** No Violations Noted

*Walk-in Refrigerator* No Violations Noted

**Outside-Dry Storage** No Violations Noted

**Dining Room** No Violations Noted

*Janitor's Closet* No Violations Noted

**Second Floor**

**Phase II Mental Health**

*Disciplinary Office*

Unable to Inspect -- Locked

*Inmate Bathroom-Waiting Area*

No Violations Noted

*Staff Bathroom (across from Waiting Area)*

No Violations Noted

*Janitor's Closet*

No Violations Noted

*Staff Bathroom (next to Janitor's Closet)*

Unable to Inspect -- Locked

*Office/Break Area*

No Violations Noted

*Interview Rooms*

No Violations Noted

*Offices*

No Violations Noted

*Classrooms*

No Violations Noted

**Phase II Classification (through secured door)**

*Staff Break Room*

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Female Staff Bathroom*

No Violations Noted

*Janitor's Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Conference Room*

No Violations Noted

*Offices*

No Violations Noted

*Stop Sink Room*

No Violations Noted

**J Housing Units**

**Unit J1**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

***Common Area***

No Violations Noted

***Slop Sink***

No Violations Noted

***Staff Bathroom***

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 105<sup>0</sup>F

***CPO Office***

No Violations Noted

***Staff Office***

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator temperature recorded at 70<sup>0</sup>F

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

***First Tier***

***Cells***

No Violations Noted

***Showers***

No Violations Noted

***Second Tier***

***Cells***

No Violations Noted

***Showers***

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 1 and 2

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 2

***Third Tier***

***Cells***

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 26

***Showers***

Unable to Inspect – In Use

**Unit J2**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

***Common Area***

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\*  
105 CMR 451.126\*  
105 CMR 451.123

Maintenance: Floor paint damaged  
Hot Water: Hot water temperature recorded at 105°F  
Maintenance: Light shield damaged

*CPO Office*

Unable to Inspect – In Use

*Slop Sink Closet*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, slop sink clogged

***First Tier***

*Cells*

105 CMR 451.353\*  
105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 7  
Interior Maintenance: Ceiling paint damaged in cell # 2 and 5

*Showers*

105 CMR 451.123\*

Maintenance: Soap scum on shower curtain in shower # 2 and 3

***Second Tier***

*Cells*

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 21, 22, and 27

*Showers*

105 CMR 451.123\*  
105 CMR 451.123

Unable to Inspect Shower # 2 and 3 – In Use  
Maintenance: Soap scum on shower curtain in shower # 1  
Maintenance: Floor tiles missing in shower # 1

*Storage Closet*

Unable to Inspect – No Longer Used

***Third Tier***

*Cells*

105 CMR 451.353\*  
105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 43  
Interior Maintenance: Ceiling paint damaged in cell # 44

*Showers*

105 CMR 451.123\*  
105 CMR 451.123

Maintenance: Floor tiles damaged and missing in shower # 1  
Maintenance: Soap scum on shower curtain in shower # 1 and 2

*Slop Sink Closet*

Unable to Inspect – No Longer Used

*Storage Closet*

Unable to Inspect – No Longer Used

**Unit J3**

105 CMR 451.321\*

Cell Size: Inadequate floor space in cells

***Common Area***

No Violations Noted

*Staff Bathroom*  
105 CMR 451.126\*  
105 CMR 451.123

Hot Water: Hot water temperature recorded at 98°F  
Maintenance: Floor paint damaged

*CPO Office*

Unable to Inspect – Locked

*Slop Sink Closet*  
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, slop sink leaking

***First Tier***

*Cells*  
105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 2, 7, 11, 12, 13, 14, and 15

*Showers*  
105 CMR 451.123\*  
105 CMR 451.123

Maintenance: Floor paint damaged in shower # 3  
Maintenance: Paint damaged above door in shower # 2

***Second Tier***

*Cells*

No Violations Noted

*Showers*

Unable to Inspect – In Use

***Third Tier***

*Cells*  
105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 39

*Showers*  
105 CMR 451.123

Unable to Inspect Shower # 1 – In Use  
Maintenance: Soap scum on shower curtain in shower # 2

*Slop Sink Closet*

No Violations Noted

*Storage Closet*

Unable to Inspect – No Longer Used

**Unit J4**  
105 CMR 451.321\*

Cell Size: Inadequate floor space in cells

***Common Area***

No Violations Noted

*Staff Bathroom*  
105 CMR 451.123

Maintenance: Ceiling paint damaged

*CPO Office*

Unable to Inspect – Locked

*Staff Office*  
105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with  
105 CMR 590.000, interior of microwave oven dirty

***First Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123

Maintenance: Floor tiles damaged in shower # 1 and 2

*Slop Sink*

Unable to Inspect – No Longer Used

***Second Tier***

*Cells*

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 12 and 17

*Showers*

105 CMR 451.123\*

Maintenance: Floor tiles missing in shower # 2

105 CMR 451.123

Maintenance: Wall board damaged in shower # 1

105 CMR 451.123

Maintenance: Floor tiles damaged in shower # 1

***Third Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123\*

Maintenance: Soap scum on shower curtain in shower # 1

105 CMR 451.123\*

Maintenance: Soap scum on floor in shower # 2

105 CMR 451.123

Maintenance: Soap scum on floor in shower # 1

105 CMR 451.123

Maintenance: Floor tiles missing in shower # 1 and 2

*Slop Sink Closet*

No Violations Noted

*Storage Closet*

Unable to Inspect -- No Longer Used

**J5 Unit**

105 CMR 451.321\*

Cell Size: Inadequate floor space in cells

***Common Area***

105 CMR 451.353\*

Interior Maintenance: Ceiling dirty by wall vent near cell # 45

*Staff Bathroom*

No Violations Noted

*CPO Office*

No Violations Noted

***First Tier***

*Cells*

No Violations Noted

<i>Showers</i> 105 CMR 451.123*	Maintenance: Wall board damaged in shower # 1
<i>Stop Sink Closet</i>	No Violations Noted
<b><i>Second Tier</i></b>	
<i>Cells</i>	No Violations Noted
<i>Showers</i> 105 CMR 451.123 105 CMR 451.123	Maintenance: Floor tiles damaged in shower # 1 and 3 Maintenance: Soap scum on shower curtain in shower # 1, 2, and 3
<b><i>Third Tier</i></b>	
<i>Cells</i>	No Violations Noted
<i>Showers</i> 105 CMR 451.123* 105 CMR 451.130* 105 CMR 451.123 105 CMR 451.123	Maintenance: Floor damaged in shower # 1 Plumbing: Plumbing not maintained in good repair, shower head leaking in shower # 2 Maintenance: Floor damaged in shower # 2 Maintenance: Soap scum on shower curtain in shower # 1 and 2
<i>Stop Sink</i>	Unable to Inspect -- No Longer Used
<i>Storage Closet</i>	Unable to Inspect -- No Longer Used
<b><u>J6 Unit</u></b> 105 CMR 451.321*	Cell Size: Inadequate floor space in cells
<b><i>Common Area</i></b> 105 CMR 451.353*	Interior Maintenance: Ceiling dirty by wall vent near cell # 31
<i>Staff Bathroom</i>	No Violations Noted
<i>CPO Office</i>	Unable to Inspect -- Locked
<i>Staff Office</i>	No Violations Noted
<i>Stop Sink Closet</i>	No Violations Noted
<b><i>First Tier</i></b>	
<i>Cells</i>	No Violations Noted

*Showers*

105 CMR 451.123\*  
105 CMR 451.130\*  
105 CMR 451.130  
105 CMR 451.123

Maintenance: Floor damaged in shower # 1  
Plumbing: Plumbing not maintained in good repair, shower head leaking in shower # 2  
Plumbing: Plumbing not maintained in good repair, shower head leaking in shower # 1  
Maintenance: Floor tile damaged in shower # 1

***Second Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123

Maintenance: Shower curtain damaged in shower # 1  
Maintenance: Soap scum on shower curtain in shower # 1  
Maintenance: Floor tiles damaged in shower # 2

***Third Tier***

*Cells*

105 CMR 451.353\*  
105 CMR 451.353\*  
105 CMR 451.350

Interior Maintenance: Ceiling paint damaged in cell # 36  
Interior Maintenance: Wall paint damaged in cell # 35 and 36  
Structural Maintenance: Leaking ceiling in cell # 35 and 36

*Showers*

No Violations Noted

*Slop Sink Closet*

Unable to Inspect -- No Longer Used

*Storage*

Unable to Inspect -- No Longer Used

**J7 Unit**

*Orientation Rooms*

No Violations Noted

**Health Service Unit**

*Female Staff Breakroom # C-121*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 101<sup>0</sup>F

*Staff Break Room # C-119A*

105 CMR 451.200\*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, utensils left uncovered

*Back Storage # C-120A*

No Violations Noted

*Med Room # C-122*

Unable to Inspect -- No Longer Used

*Nurse's Control Area*

No Violations Noted

<i>Med Room # C-124</i>	No Violations Noted
<i>Med Room # C-125B</i>	No Violations Noted
<i>Exam Room # C-126</i>	No Violations Noted
<i>X-Ray Room # C-127</i>	No Violations Noted
<i>Dental Exam Room # C-129 and C-130</i>	Unable to Inspect Room C-129 – In Use No Violations Noted
<i>Exam Room # C-118A</i>	No Violations Noted
<i>Medical Director's Office # C-117A</i>	No Violations Noted
<i>Office # C-116A</i>	No Violations Noted
<i>Phlebotomy Room # C-114A</i>	Unable to Inspect – Locked
<i>Psychiatrist Office # C-113A</i>	Unable to Inspect – Locked
<i>Nurse Practitioner's Office # C-112A</i>	Unable to Inspect – Locked
<i>Trauma Room # C-111A (Waste Log)</i>	No Violations Noted
<i>Exam Room/Biohazard Room # C-110A</i>	No Violations Noted
<i>Optometry Room # C-180A</i>	Unable to Inspect – Locked
<i>Bathroom # C-107</i>	No Violations Noted
<i>Holding Cell # 102-104</i>	No Violations Noted
<i>Medical Record Supervisor Room # 132</i>	No Violations Noted
<i>Slop Sink # 133</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, drain cover missing

**Medical Unit Cells**

*Cell # 102-112* No Violations Noted

*Shower Unit* No Violations Noted

*Records # 109* No Violations Noted

**K BUILDING**

*Staff Bathroom # C-101* No Violations Noted

*Inmate Bathroom # C-102* No Violations Noted

*Janitor's Closet*  
105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Protestant Chapel* No Violations Noted

*Catholic Chapel* No Violations Noted

*Islamic Chapel*  
105 CMR 451.350\* Structural Maintenance: Ceiling windows leaking

*Security Staff Rooms* No Violations Noted

*Storage Rooms* No Violations Noted

**L BUILDING**

*Inmate Processing Common Area* No Violations Noted

*Property* No Violations Noted

*Offices* No Violations Noted

*Staff Break Room* No Violations Noted

*Staff Bathroom*  
105 CMR 451.126 Hot Water: Hot water temperature recorded at 156°F  
105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

<i>Clothing Room</i>	No Violations Noted
<i>Clothing Issue Room</i>	No Violations Noted
<i>Search Chair Room</i>	No Violations Noted
<i>Inmate Bathroom</i> 105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, handwash sink # 2 out-of-order
<i>Laundry/Storage</i>	No Violations Noted
<i>Upstairs Office</i>	No Violations Noted
<i>Upstairs Office Bathroom</i> 105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, cold water handle stuck at handwash sink
<b><u>Dorms</u></b>	
<i>Laundry Room</i> 105 CMR 451.353	Interior Maintenance: Dryer broken
<i>Office</i>	No Violations Noted
<b>Offices L1-3</b>	
<i>Female Bathroom # L1-4</i>	No Violations Noted
<i>Male Bathroom # L1-5</i>	No Violations Noted
<i>Office # L1-7</i> 105 CMR 451.200*	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
105 CMR 451.200*	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gasket dirty
<b>Dorm Control</b>	
105 CMR 451.140*	Adequate Ventilation: Inadequate ventilation, ceiling vent not working
105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
<i>Control Bathroom</i>	No Violations Noted
<b>Dorm L1</b>	
<i>Common Area</i> 105 CMR 451.124*	Water Supply: Insufficient water supply in quantity and pressure at bubbler

*Janitor's Closet # L1-15*

No Violations Noted

*Storage # L1-11*

No Violations Noted

*Bathroom # L1-14*

105 CMR 451.123\*  
105 CMR 451.126  
105 CMR 451.130

Maintenance: Floor paint damaged  
Hot Water: Hot water temperature recorded at 150°F  
Plumbing: Plumbing not maintained in good repair, handwash sink # 5 leaking

*Shower Room # L1-13 A & B*

105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123

Maintenance: Floor damaged in shower # 1, 3, 5, 6, 7, 8, 9, and 10  
Maintenance: Soap scum on walls in shower # 1, 2, 3, 4, 5, 7, 8, and 9  
Maintenance: Soap scum on floor in shower # 6  
Maintenance: Baseboard damaged in shower # 8  
Maintenance: Shower head broken in shower # 10  
Maintenance: Floor damaged outside showers  
Maintenance: Floor damaged in shower # 4  
Maintenance: Soap scum on walls in shower # 6  
Maintenance: Soap scum on floor in shower # 3, 8, and 10  
Maintenance: Soap scum on shower curtain in shower # 7 and 8

*Bathroom # L1-12*

105 CMR 451.123

Maintenance: Floor damaged throughout

**Dorm L2**

*Common Area*

105 CMR 451.103

Mattresses: Mattress damaged at bed # 45

*Bathroom # L1-22*

105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123

Maintenance: Floor epoxy damaged throughout  
Maintenance: Ceiling damaged  
Maintenance: Ceiling paint damaged

*Shower Room # L1-23 A & B*

105 CMR 451.123\*  
105 CMR 451.123

Maintenance: Floor damaged outside showers  
Maintenance: Floor damaged in shower # 1, 3, 4, 5, 6, 7, 8, 9, and 10  
Maintenance: Wall damaged at shower handle in shower # 4  
Maintenance: Wall damaged in shower # 7  
Maintenance: Soap scum on walls in shower # 6, 7, 9, and 10  
Maintenance: Soap scum on walls in shower # 3, 4, 5, and 8

*Bathroom # L1-24*

105 CMR 451.130\*  
105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.130  
105 CMR 451.126  
105 CMR 451.123

Plumbing: Plumbing not maintained in good repair, toilet # 4 not flushing properly  
Maintenance: Ceiling damaged  
Maintenance: Ceiling paint damaged  
Maintenance: Floor damaged  
Plumbing: Plumbing not maintained in good repair, handwash sink # 1 out-of-order  
Hot Water: Hot water temperature recorded at 150°F  
Maintenance: Ceiling dirty

*Janitor's Closet # L1-21*

No Violations Noted

**Laundry Area**

No Violations Noted

*Staff Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

**Modular Units**

Unable to Inspect - Closed

**OUTSIDE FACILITY**

**Store House**

*Box # 1 – Walk-In Freezer*

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, excessive ice build-up on floor

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, lights out

*Box #2 – Walk-In Refrigerator*

FC 4-501.11(A)\*

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, wall damaged

FC 6-501.11\*

Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged

*Box #3*

Unable to Inspect – Locked

*Inmate Break Room*

No Violations Noted

*Chemical Storage Room # 4*

105 CMR 451.344\*

Illumination in Habitable Areas: Light not functioning properly, light out

*Slop Sink Room*

No Violations Noted

*Male Bathroom*

105 CMR 451.123\*

Maintenance: Ceiling vent dusty

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, hot and cold water handle leaking at handwash sink

*Freezer # 5 Storage*

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, walls damaged

*Cooler # 6 – Storage*

No Violations Noted

*Walk-in Refrigerator # 7*

FC 6-501.11\*

Maintenance and Operation; Repairing: Facility not in good repair, lights out

FC 6-501.11\*

Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged

*Freezer (In Walk-in Refrigerator # 7)*

No Violations Noted

*Staff Office*

No Violations Noted

*Staff Bathroom*

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 88<sup>0</sup>F

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, hot water handle leaking at handwash sink

105 CMR 451.126

Water Supply: Discolored water observed at handwash sink

**Recycling Area**

105 CMR 451.141\*

Screens: Screen missing

*Inmate Bathroom*

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 76<sup>0</sup>F

105 CMR 451.126

Water Supply: Discolored water observed at handwash sink

*4-Compartment Sink*

No Violations Noted

**2<sup>nd</sup> Floor**

*Dry Goods Storage Room*

105 CMR 451.353\*

Interior Maintenance: Ceiling paint damaged

*Slop Sink Room*

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket with water

*Bathroom*

No Violations Noted

**VEHICLE TRAP**

*Control Area*

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator dirty

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Staff Bathroom*

Unable to Inspect – In Use

**TOWERS**

***Tower # 1***

Unable to Inspect – Closed

***Tower # 2***

105 CMR 451.141\*

Screens: Screen missing

105 CMR 451.353\*

Interior Maintenance: Wall left unfinished

105 CMR 451.126

Hot Water: Hot water temperature recorded at 68<sup>0</sup>F

**Tower # 3**

105 CMR 451.350\* Structural Maintenance: Soffit damaged on outside of tower  
105 CMR 451.141\* Screens: Screen damaged  
105 CMR 451.126 Hot Water: Hot water temperature recorded at 88<sup>0</sup>F

**Tower # 4**

105 CMR 451.350\* Structural Maintenance: Ceiling damaged  
105 CMR 451.350\* Structural Maintenance: Window cracked

**Tower # 5**

Unable to Inspect - - Closed

**Tower # 6**

105 CMR 451.141\* Screens: Screen damaged  
105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

**Observations and Recommendations**

1. The inmate population was 635 at the time of inspection.
2. Building C, Building E, and the Training Building outside of the facility are no longer used and was not inspected by the Department.
3. The Department recommended numbering all showers throughout the institution. This will assist the Department and Department of Correction employees to better recognize where issues exist.
4. The Department has a waiver on file for the privacy partitions for the C Building dated June 5, 2017. This waiver is valid through June 5, 2022.
5. At the time of the inspection, cell # 35 and 36 in the J6 Unit were temporarily placed out of service due to the leaking ceiling.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments" and "[1999 Food Code](#)".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Medeiros, MPH  
Environmental Health Inspector, CSP, BEH

cc: Jana Ferguson, Director, BEH  
Steven Hughes, Director, CSP, BEH  
Marylou Sudders, Secretary, Executive Office of Health and Human Services  
Thomas Turco, Commissioner, DOC  
Sergeant George Frascarelli, FS/EHSO  
Maurice Campbell, FSO  
Susan G. Rask, Health Director, Concord Board of Health  
Clerk, Massachusetts House of Representatives  
Clerk, Massachusetts Senate  
Daniel Bennett, Secretary, EOPSS  
Nelson Alves, Director, Policy Development and Compliance Unit