

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

November 16, 2018

Michael Rodrigues, Superintendent

MCI Concord

965 Elm Street

P.O. Box 9106

Concord, MA 01742 (electronic copy)

Re: Facility Inspection - MCI Concord

Dear Superintendent Rodrigues:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of MCI Concord on November 6, 7, and 8, 2018 accompanied by Sergeant George Frascarelli and Chris Ward, Environmental Health and Safety Officers. Violations noted during the inspection are listed below including 115 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**A BUILDING**

*Lobby*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Female Bathroom*

No Violations Noted

*Male Bathroom*

No Violations Noted

**Administration Area**

*Male Bathroom*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Female Bathroom*

No Violations Noted

*Offices*

No Violations Noted

*Coffee Station*

No Violations Noted

**Trap Area**

No Violations Noted

***Holding Tank***

*Cell A*

No Violations Noted

*Cell B*

No Violations Noted

**B BUILDING**

**Hallway (on Right)**

*Front Visitor’s Bathroom*

No Violations Noted

*Slop Sink Closet*

105 CMR 451.353\* Interior Maintenance: Light shield missing

*Staff Bathroom*

No Violations Noted

*Training Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator out-of-order

*Computer Room*

No Violations Noted

**Visiting Room**

No Violations Noted

*Back Room (on Right)*

No Violations Noted

**Treasurer’s Office Area**

No Violations Noted

*Inmate Bathroom (Urinalysis Bathroom)*

No Violations Noted

*Treasurer’s Bathroom*

No Violations Noted

*Treasurer’s Kitchenette*

No Violations Noted

**B Corridor**

*Vending Machines*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Slop Sink Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Offices*

No Violations Noted

**B Building Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

**C BUILDING**

Unable to Inspect – Closed

**SMU**

*SMU Property*

No Violations Noted

*Search Room # C1-3*

No Violations Noted

*Search Room # C1-4*

No Violations Noted

*Cell Extraction Room # C1-6*

No Violations Noted

*Lieutenant Office # C1-7*

No Violations Noted

*Sergeant Office # C1-8*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

*Property # C1-9*

No Violations Noted

*Medical Exam Room # C1-10*

No Violations Noted

*Staff Bathroom # C1-11*

No Violations Noted

*Slop Sink Room # C1-62*

No Violations Noted

**Control**

No Violations Noted

*Bathroom # C1-21B*

No Violations Noted

**First Tier**

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # C1-24, C1-25, and C1-26

*Cells*

No Violations Noted

*Staff Break Room # C1-22*

No Violations Noted

*Law Library # C1-23*

No Violations Noted

*Recreational Decks*

No Violations Noted

**Second Tier**

*Slop Sink Room # C2-62*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing

*Showers*

105 CMR 451.123 Maintenance: Soap scum on walls and floor in shower # C2-60

105 CMR 451.123 Maintenance: Soap scum on floor in shower # C2-61

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # C2-24

105 CMR 451.123 Maintenance: Soap scum on walls in shower # C2-25 and C2-26

105 CMR 451.123\* Maintenance: Ceiling vent dusty in shower # C2-24 and C2-25

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # C2-25

*Cells*

105 CMR 451.103 Mattresses: Mattress damaged in cell # 36 and 47

*Interview Room # C2-22*

No Violations Noted

*Law Library # C2-23*

No Violations Noted

*Recreational Deck*

No Violations Noted

**D BUILDING**

**Control Area**

No Violations Noted

**Food Service Area**

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor surface rough throughout kitchen

*Dry Storage Area*

No Violations Noted

*Mop Room*

No Violations Noted

*Cooler (# 1)*

No Violations Noted

*Prep & Leftovers Cooler (# 2)*

No Violations Noted

*Produce Freezer (# 3)*

No Violations Noted

*Vegetable Freezer (# 4) & Paper Closet*

No Violations Noted

*Ice machine*

No Violations Noted

*Staff Office*

No Violations Noted

*Staff Bathroom*

FC 3-305.12(B) Food Storage, Prohibited Areas: Food stored in toilet rooms, box of cereal stored in staff bathroom

FC 4-903.12 (A)(2) Protection of Clean Items, Storing: Food product stored in an inappropriate location, single service articles stored in bathroom

*Inmate Bathroom*

No Violations Noted

*Tool Storage Room (outside Inmate Bathroom)*

No Violations Noted

*Freezer (# 6)*

No Violations Noted

*Refrigerator (# 5)*

No Violations Noted

*Bakery Storage*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tile damaged

*Halal Freezer*

No Violations Noted

*Kosher Freezer*

FC 6-202.11(A) Design, Construction, and Installation; Functionality: Light bulbs not shatter-resistant or protected by light shields

*Pots & Pans Room*

FC 4-501.114(C)(2) Maintenance and Operation; Equipment: Quaternary ammonium solution lower than the manufacturers recommended concentration in 3-compartment sink

FC 2-402.11 Hygienic Practices; Hair Restraints: Food service personnel not wearing appropriate hair restraints, beard guard not worn effectively

*Reach-In Warmers*

No Violations Noted

**South Side**

*Kettles & Ovens Hood Area*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Tray Prep*

No Violations Noted

*Traulsen Cooler*

No Violations Noted

*Old Food Service Line*

No Violations Noted

*Food Warmers*

No Violations Noted

*South Side Dining Room*

Unable to Inspect – No Longer Used

**North Side**

*Hoods*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, light out under hood

*Handwash Sink*

No Violations Noted

*Tray Prep Tables*

No Violations Noted

*Food Service Line*

FC 3-501.16(A)(1) Limitation of Growth of Organisms, Temperature and Time Control: Time/Temperature control for safety food not held at the proper hot holding temperature, steak temperature recorded at 105°F

*Food Warmers*

FC 4-502.11(C) Maintenance and Operation, Utensils and Temperature and Pressure Measuring Devices: Ambient air temperature measuring device not accurate within the intended range of use in hot holding unit near warewash room

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets do not create a tight seal on hot holding unit near warewash room

*Mechanical Warewashing Room*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor surface damaged throughout room

*North Side Dining Room*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, ceiling leaking

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, wall radiator missing cover

**E BUILDING**

Unable to Inspect – Closed

**H BUILDING**

**Basement**

*H-1 Area*

Unable to Inspect – No Longer Used

*Workout Room*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, bubbler out-of-order

*Inmate Bathroom*

105 CMR 451.126\* Water Supply: No hot water supplied to handwash sink

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

105 CMR 451.123 Maintenance: Floor dirty throughout bathroom

**First Floor**

*Control*

No Violations Noted

*Control Bathroom*

105 CMR 451.123 Maintenance: Shower walls dirty

*Gym*

105 CMR 451.353\* Interior Maintenance: Workout equipment padding damaged

*Recreational Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, thermometer broken in refrigerator

*Mop Closet (in Gym)*

Unable to Inspect – Locked

*CO Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # 1 continually running

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 1 out-of-order

*Slop Sink Room*

No Violations Noted

***Barber Shop***

No Violations Noted

*Barber Shop Closet*

No Violations Noted

***Library***

No Violations Noted

*Library Office*

Unable to Inspect – Locked

*Library Bathroom*

Unable to Inspect – Locked

***Canteen***

Unable to Inspect – Locked

***Storage***

Unable to Inspect – Locked

**Second Floor**

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water bubbler near Female Staff Bathroom clogged

*Inmate Bathroom*

Unable to Inspect – In Use

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

Unable to Inspect – Locked

*Slop Sink Room*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Inmate Bathroom*

Unable to Inspect – No Longer Used

**Classrooms**

*Rooms*

105 CMR 451.141\* Screens: Screen damaged in room # 312 and 313

105 CMR 451.141 Screens: Screen damaged in room # 313A and 314

*Law Library*

105 CMR 451.141\* Screens: Screens missing

**I BUILDING**

*Control*

No Violations Noted

*Handwash Sink Area*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Side Office*

No Violations Noted

*Storage*

No Violations Noted

*Back Staff Bathroom*

No Violations Noted

*Back Inmate Bathroom*

No Violations Noted

*Back Storage Area*

105 CMR 451.350 Structural Maintenance: Back door not rodent and weathertight

*Paint Shop Inmate Bathroom*

Unable to Inspect – No Longer Used

*Tool Control Officer’s Bathroom*

No Violations Noted

*Director of Engineering Office*

No Violations Noted

*Director of Engineering Bathroom*

No Violations Noted

*Back Staff Bathroom*

No Violations Noted

**J BUILDING**

**J Control Corridor**

*Female Staff Bathroom*

Unable to Inspect – Locked

*Male Staff Bathroom*

Unable to Inspect – In Use

*Janitor’s Closet*

Unable to Inspect – Locked

**Building J Control**

No Violations Noted

*Control Bathroom*

Unable to Inspect – In Use

**Staff Kitchen & Dining Room**

**Kitchen Area**

*Inmate Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 900F at handwash sink

*Pantry*

No Violations Noted

*Kettle Room*

No Violations Noted

*2-Compartment Sink*

No Violations Noted

*Handwash Sink*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1000F at handwash sink

*Dishwashing Area*

No Violations Noted

*3-Compartment Sink*

No Violations Noted

*Food Service Line*

FC 3-501.16(A)(2) Limitation of Growth of Organisms, Temperature and Time Control: Refrigerator temperature recorded at 490F

*Beverage Air Refrigerator*

No Violations Noted

*Ice Machine*

No Violations Noted

**Back Hallway**

FC 3-304.12(B) Preventing Contamination from Utensils: Dispensing utensil handle stored below the food line within containers that can be closed

*Staff Bathroom*

No Violations Noted

*Refrigerators and Freezer Units*

No Violations Noted

**Baking and Prep Room**

FC 5-205.11(B) Plumbing System, Operations and Maintenance: Handwashing sink used for an unapproved purpose, dirty dishes observed in handwash sink

*Walk-in Refrigerator*

No Violations Noted

**Outside-Dry Storage**

No Violations Noted

**Dining Room**

FC 6-202.15(A)(3) Design, Construction, and Installation; Functionality: Outer door propped open

*Janitor’s Closet*

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, drain cover not secured to slop sink

**Second Floor**

**Phase II Mental Health**

*Disciplinary Office*

Unable to Inspect – Locked

*Inmate Bathroom-Waiting Area*

No Violations Noted

*Staff Bathroom (across from Waiting Area)*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored not stored properly

*Staff Bathroom (next to Janitor’s Closet)*

No Violations Noted

*Office/Break Area*

No Violations Noted

*Interview Rooms*

No Violations Noted

*Offices*

No Violations Noted

*Classrooms*

No Violations Noted

**Phase II Classification (through secured door)**

*Staff Break Room*

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Female Staff Bathroom*

No Violations Noted

*Janitor’s Closet*

Unable to Inspect – Locked

*Male Staff Bathroom*

No Violations Noted

*Conference Room*

No Violations Noted

*Offices*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator temperature recorded at 500F in Assignment Office

105 CMR 451.353 Interior Maintenance: Ceiling tiles water damaged in Mail Room

*Female Staff Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Slop Sink Room*

No Violations Noted

**J Housing Units**

**Unit J1**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

***Common Area***

No Violations Noted

*Slop Sink*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*CPO Office*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Staff Office*

Unable to Inspect – Locked

***First Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Floor tile damaged in shower # 1

***Second Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 1 and 2

***Third Tier***

*Cells*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 26

*Showers*

Unable to Inspect – In Use

**Unit J2**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

***Common Area***

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 900F

*CPO Office*

No Violations Noted

*Slop Sink Closet*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

***First Tier***

*Cells*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 2

*Showers*

No Violations Noted

***Second Tier***

*Cells*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 21, 22, and 27

*Showers*

105 CMR 451.123\* Maintenance: Floor tiles missing in shower # 1

105 CMR 451.123 Maintenance: Floor tiles missing in shower # 3

105 CMR 451.123 Maintenance: Wall dirty above doorway in shower # 2

*Storage Closet*

No Violations Noted

***Third Tier***

105 CMR 451.141 Screens: Screens missing in windows

*Cells*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged in cell # 43

*Showers*

No Violations Noted

*Slop Sink Closet*

Unable to Inspect – No Longer Used

*Storage Closet*

Unable to Inspect – No Longer Used

**Unit J3**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

***Common Area***

No Violations Noted

*Staff Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 600F

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123 Maintenance: Unlabeled chemical bottles

*CPO Office*

No Violations Noted

*Slop Sink Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

***First Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 3

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 1

105 CMR 451.123 Maintenance: Soap scum observed on shower curtain in shower # 1 and 3

***Second Tier***

*Cells*

No Violations Noted

*Showers* Unable to Inspect Shower # 2 – In Use

105 CMR 451.123 Maintenance: Soap scum observed on shower curtain in shower # 1

***Third Tier***

105 CMR 451.141 Screens: Screens missing in windows

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 1 and 2

105 CMR 451.123 Maintenance: Floor epoxy damaged in shower # 1

*Slop Sink Closet*

Unable to Inspect – Locked

*Storage Closet*

Unable to Inspect – No Longer Used

**Unit J4**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

***Common Area***

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Staff Bathroom*

105 CMR 451.123 Maintenance: Ceiling damaged

*CPO Office*

No Violations Noted

*Staff Office*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.353 Interior Maintenance: Ceiling vent missing grille/louver

***First Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 6

*Showers*

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 2

*Slop Sink*

No Violations Noted

***Second Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Floor tiles missing in shower # 2

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 1

105 CMR 451.123\* Maintenance: Wall board damaged in shower # 1

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 1 leaking

***Third Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Floor tiles missing in shower # 1

105 CMR 451.123 Maintenance: Wall covering damaged in shower # 1

*Slop Sink Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Storage Closet*

Unable to Inspect – No Longer Used

**Hallway outside J4 Unit**

105 CMR 451.353 Interior Maintenance: Ceiling water damaged

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

**J5 Unit**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

***Common Area***

105 CMR 451.353\* Interior Maintenance: Ceiling dirty by wall vent near cell # 45

*Staff Bathroom*

No Violations Noted

*CPO Office*

No Violations Noted

***First Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Wall board damaged in shower # 1

105 CMR 451.123 Maintenance: Bottom of wall board dirty in shower # 2

*Slop Sink Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

***Second Tier***

*Cells*

No Violations Noted

*Showers*

No Violations Noted

***Third Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower head leaking in shower # 2

105 CMR 451.123\* Maintenance: Soap scum on shower curtain in shower # 2

*Slop Sink*

Unable to Inspect – No Longer Used

*Storage Closet*

Unable to Inspect – No Longer Used

**J6 Unit**

105 CMR 451.321\* Cell Size: Inadequate floor space in cells

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, bubbler outside unit out-of-order

***Common Area***

105 CMR 451.353\* Interior Maintenance: Ceiling dirty by wall vent near cell # 31

*Staff Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1000F at handwash sink

*CPO Office*

Unable to Inspect – Locked

*Staff Office*

No Violations Noted

*Slop Sink Closet*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing

***First Tier***

*Cells*

105 CMR 451.353 Interior Maintenance: Wall face plate missing in cell # 11

*Showers* Unable to Inspect Shower # 2 – In Use

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1

***Second Tier***

*Cells*

No Violations Noted

*Showers* Unable to Inspect Shower # 1 – In Use

105 CMR 451.123\* Maintenance: Floor tiles damaged in shower # 2

***Third Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Floor tiles missing in shower # 2

*Slop Sink Closet*

Unable to Inspect – No Longer Used

*Storage*

Unable to Inspect – No Longer Used

**J7 Unit**

*Orientation Rooms*

105 CMR 451.117 Toilet Fixtures: Toilet fixtures dirty

**Health Service Unit**

*Female Staff Breakroom # C-121*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 850F

*Staff Break Room # C-119A*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, utensils left uncovered

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water handle leaking

*Back Storage # C-120A*

No Violations Noted

*Med Room # C-122*

Unable to Inspect – No Longer Used

*Nurse’s Control Area*

No Violations Noted

*Med Room # C-124*

No Violations Noted

*Med Room # C-125B*

No Violations Noted

*Exam Room # C-126*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 800F

*X-Ray Room # C-127*

No Violations Noted

*Dental Exam Room # C-129 and C-130*

Unable to Inspect – In Use

*Exam Room # C-118A*

No Violations Noted

*Medical Director’s Office # C-117A*

No Violations Noted

*Office # C-116A*

No Violations Noted

*Phlebotomy Room # C-114A*

No Violations Noted

*Psychiatrist Office # C-113A*

No Violations Noted

*Nurse Practitioner’s Office # C-112A*

No Violations Noted

*Trauma Room # C-111A (Waste Log)*

No Violations Noted

*Exam Room/Biohazard Room # C-110A*

No Violations Noted

*Optometry Room # C-108A*

No Violations Noted

*Bathroom # C-107*

No Violations Noted

*Holding Cell # 102-104*

No Violations Noted

*Medical Record Supervisor Room # 132*

105 CMR 451.353 Interior Maintenance: Ceiling water damaged

*Slop Sink # 133*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing

**Medical Unit Cells**

*Cell # 102-112*

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 109

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 106

105 CMR 451.103 Mattresses: Mattress damaged in cell # 108

*Shower Unit*

No Violations Noted

*Records # 109*

No Violations Noted

**K BUILDING**

*Staff Bathroom # C-101*

No Violations Noted

*Inmate Bathroom # C-102*

105 CMR 451.123 Maintenance: Entrance door damaged

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Protestant Chapel*

No Violations Noted

*Catholic Chapel*

No Violations Noted

*Islamic Chapel*

105 CMR 451.350\* Structural Maintenance: Ceiling windows leaking

*Security Staff Rooms*

No Violations Noted

*Storage Rooms*

No Violations Noted

**L BUILDING**

*Inmate Processing Common Area*

No Violations Noted

*Property*

No Violations Noted

*Offices*

No Violations Noted

*Staff Break Room*

No Violations Noted

*Staff Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1550F

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Clothing Room*

No Violations Noted

*Clothing Issue Room*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Search Chair Room*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

*Booking*

No Violations Noted

*Processing*

105 CMR 451.200 Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, utensils left uncovered

*Inmate Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, handwash sink # 2 out-of-order

*Laundry/Storage*

No Violations Noted

*Upstairs Office*

No Violations Noted

*Upstairs Office Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, cold water handle stuck at handwash sink

**Dorms**

*Old Laundry Room*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Office*

No Violations Noted

**Offices L1-3**

*Female Bathroom # L1-4*

No Violations Noted

*Male Bathroom # L1-5*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Office # L1-7*

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gasket dirty

**Dorm Control**

105 CMR 451.353\* Interior Maintenance: Ceiling vent not working

*Control Bathroom*

No Violations Noted

**Dorm L1**

*Common Area*

No Violations Noted

*Janitor’s Closet # L1-15*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Storage # L1-11*

No Violations Noted

*Bathroom # L1-14*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1500F

*Shower Room # L1-13 A & B*

105 CMR 451.123\* Maintenance: Floor damaged outside showers

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1, 3, 4, 5, 6, 7, 8, 9, and 10

105 CMR 451.123 Maintenance: Floor damaged in shower # 2

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 5, 6, and 9

105 CMR 451.123 Maintenance: Soap scum on shower curtain in shower # 6, 7, and 9

*Bathroom # L1-12*

105 CMR 451.123\* Maintenance: Floor damaged throughout bathroom

105 CMR 451.123 Maintenance: Wall vent dusty

**Dorm L2**

*Common Area*

105 CMR 451.353 Interior Maintenance: Ceiling water damaged

105 CMR 451.103 Mattresses: Mattress damaged at bed # 54

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Bathroom # L1-22*

105 CMR 451.123\* Maintenance: Floor epoxy damaged throughout

105 CMR 451.123\* Maintenance: Ceiling damaged

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1500F

*Shower Room # L1-23 A & B*

105 CMR 451.123 Maintenance: Ceiling leaking

105 CMR 451.123\* Maintenance: Floor damaged outside showers

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1, 3, 4, 5, 6, 7, 8, 9, and 10

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 3 and 10

105 CMR 451.123 Maintenance: Soap scum on curtain in shower # 1, 3, 4, and 9

105 CMR 451.123 Maintenance: Mold on ceiling in shower # 1

105 CMR 451.123 Maintenance: Wall vent dusty in shower # 2, 3, and 8

*Bathroom # L1-24*

105 CMR 451.123 Maintenance: Ceiling leaking

105 CMR 451.123\* Maintenance: Ceiling water damaged

105 CMR 451.123\* Maintenance: Ceiling dirty

105 CMR 451.123 Maintenance: Unfinished wood on ceiling

105 CMR 451.123\* Maintenance: Floor damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # 5 continually running

105 CMR 451.123 Maintenance: Unlabeled chemical bottle

*Janitor’s Closet # L1-21*

No Violations Noted

**Laundry Area**

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, washers leaking

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, 1 washer out-of-order

*Staff Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

**Modular Units**

Unable to Inspect – Closed

**OUTSIDE FACILITY**

**Store House**

105 CMR 451.350 Structural Maintenance: Exterior stairs damaged near loading dock

*Box # 1 – Walk-In Freezer*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, excessive ice build-up on floor

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, lights out

*Box #2 – Walk-In Refrigerator*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, wall damaged

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged

*Box # 3*

No Violations Noted

*Inmate Break Room*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

*Chemical Storage Room # 4*

No Violations Noted

*Slop Sink Room*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Male Bathroom*

105 CMR 451.123\* Maintenance: Ceiling vent dusty

*Freezer # 5 – Storage*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, walls damaged

*Cooler # 6 – Storage*

No Violations Noted

*Walk-in Refrigerator # 7*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, floor drain damaged in hallway outside refrigerator # 7

*Freezer (In Walk-in Refrigerator # 7)*

No Violations Noted

*Staff Office*

No Violations Noted

*Staff Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 890F

105 CMR 451.126 Water Supply: No cold water supplied to handwash sink

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, hot water handle leaking at handwash sink

**Recycling Area**

105 CMR 451.141\* Screens: Screen damaged

*Inmate Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 700F

*4-Compartment Sink*

No Violations Noted

***2nd Floor***

*Dry Goods Storage Room*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, dirt/debris observed on bulk food bags

*Slop Sink Room*

No Violations Noted

*Bathroom*

No Violations Noted

**VEHICLE TRAP**

*Control Area*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123 Maintenance: Light out

**TOWERS**

***Tower # 1***

Unable to Inspect – Closed

***Tower # 2***

105 CMR 451.141\* Screens: Screen missing

105 CMR 451.353\* Interior Maintenance: Wall left unfinished

105 CMR 451.353 Interior Maintenance: Wall damaged around GFCI outlet

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1000F

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, exterior of refrigerator damaged

***Tower # 3***

105 CMR 451.350\* Structural Maintenance: Soffit damaged on outside of tower

105 CMR 451.126 Hot Water: Hot water temperature recorded at 900F

***Tower # 4***

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.350\* Structural Maintenance: Window cracked

105 CMR 451.353 Interior Maintenance: GFCI outlet cover broken

***Tower # 5***

Unable to Inspect – Closed

***Tower # 6***

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

**Observations and Recommendations**

1. The inmate population was 628 at the time of inspection.
2. Building C, Building E, and the Training Building outside of the facility are no longer used and was not inspected by the Department.
3. The Department recommended numbering all showers throughout the institution. This will assist the Department and Department of Correction employees to better recognize where issues exist.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

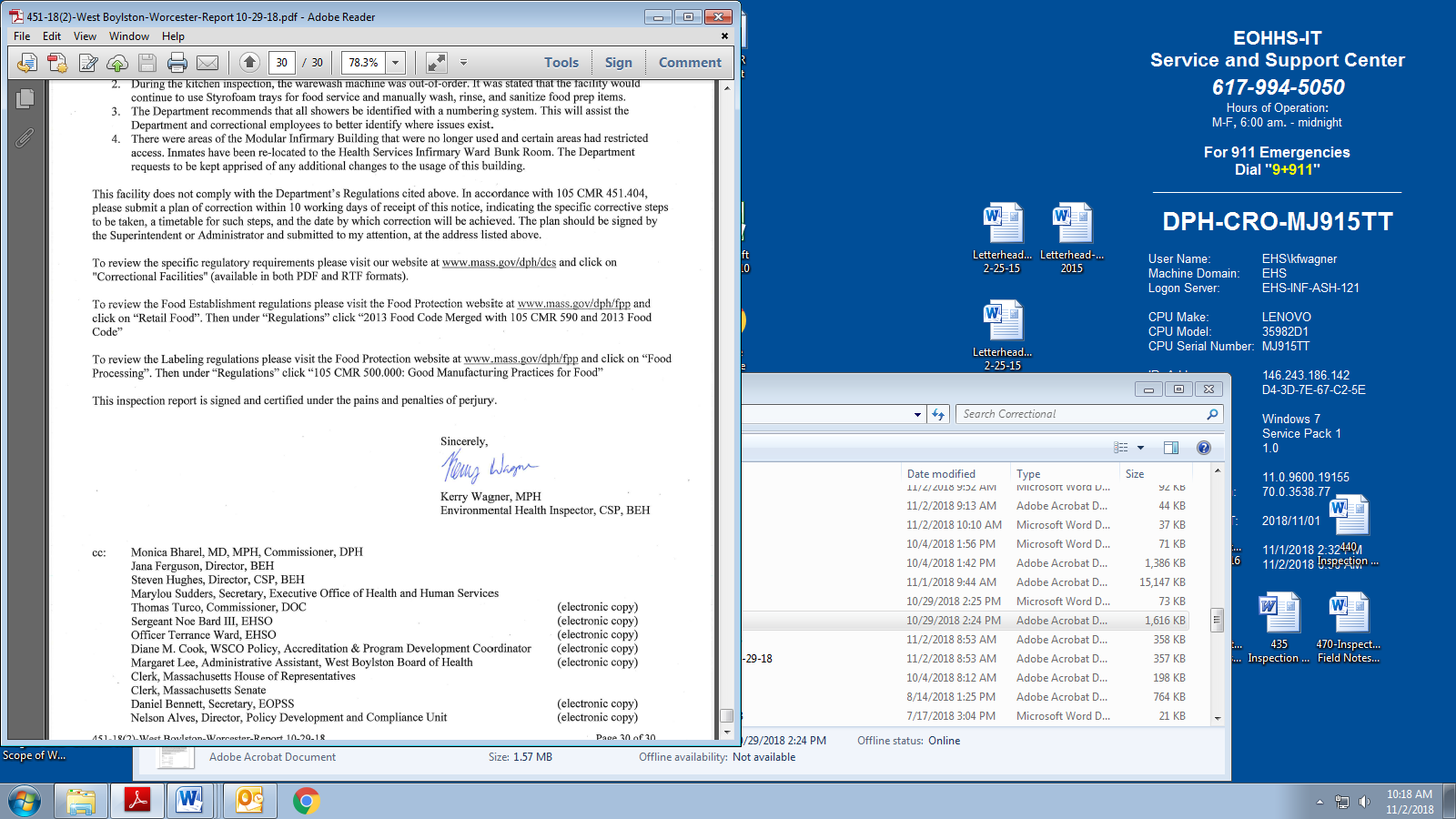
To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Retail Food”. Then under “Regulations” click “2013 Food Code Merged with 105 CMR 590 and 2013 Food Code”

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Processing”. Then under “Regulations” click “105 CMR 500.000: Good Manufacturing Practices for Food”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Kerry Wagner, MPH

Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH

Jana Ferguson, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)

Thomas Turco, Commissioner, DOC (electronic copy)

Daniel Bennett, Secretary, EOPSS (electronic copy)

Nelson Alves, Director, Policy Development and Compliance Unit (electronic copy)

Sergeant George Frascarelli, FS/EHSO (electronic copy)

Christopher Ward, FSO (electronic copy)

Susan G. Rask, Health Director, Concord Health Department (electronic copy)

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate