



The Commonwealth of Massachusetts
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Community Sanitation Program
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November 16, 2018

Michael Rodrigues, Superintendent
MCI Concord
965 Elm Street
P.O. Box 9106
Concord, MA 01742 (electronic copy)

Re: Facility Inspection - MCI Concord

Dear Superintendent Rodrigues:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of MCI Concord on November 6, 7, and 8, 2018 accompanied by Sergeant George Frascarelli and Chris Ward, Environmental Health and Safety Officers. Violations noted during the inspection are listed below including 115 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

A BUILDING

Lobby

No Violations Noted

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

Female Bathroom

No Violations Noted

Male Bathroom

No Violations Noted

Administration Area

Male Bathroom

No Violations Noted

<i>Janitor's Closet</i> 105 CMR 451.353	Interior Maintenance: Unlabeled chemical bottle
<i>Female Bathroom</i>	No Violations Noted
<i>Offices</i>	No Violations Noted
<i>Coffee Station</i>	No Violations Noted
Trap Area	No Violations Noted
<i>Holding Tank</i>	
<i>Cell A</i>	No Violations Noted
<i>Cell B</i>	No Violations Noted
<u>B BUILDING</u>	
Hallway (on Right)	
<i>Front Visitor's Bathroom</i>	No Violations Noted
<i>Slop Sink Closet</i> 105 CMR 451.353*	Interior Maintenance: Light shield missing
<i>Staff Bathroom</i>	No Violations Noted
<i>Training Room</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator out-of-order
<i>Computer Room</i>	No Violations Noted
Visiting Room	No Violations Noted
<i>Back Room (on Right)</i>	No Violations Noted
Treasurer's Office Area	No Violations Noted
<i>Inmate Bathroom (Urinalysis Bathroom)</i>	No Violations Noted

Treasurer's Bathroom

No Violations Noted

Treasurer's Kitchenette

No Violations Noted

B Corridor

Vending Machines

No Violations Noted

Inmate Bathroom

No Violations Noted

Slop Sink Closet
105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

No Violations Noted

Offices

No Violations Noted

B Building Control

No Violations Noted

Control Bathroom

No Violations Noted

C BUILDING

Unable to Inspect – Closed

SMU

SMU Property

No Violations Noted

Search Room # C1-3

No Violations Noted

Search Room # C1-4

No Violations Noted

Cell Extraction Room # C1-6

No Violations Noted

Lieutenant Office # C1-7

No Violations Noted

Sergeant Office # C1-8
105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Property # C1-9

No Violations Noted

Medical Exam Room # C1-10

No Violations Noted

Staff Bathroom # C1-11

No Violations Noted

Slop Sink Room # C1-62

No Violations Noted

Control

No Violations Noted

Bathroom # C1-21B

No Violations Noted

First Tier

Showers

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # C1-24, C1-25, and C1-26

Cells

No Violations Noted

Staff Break Room # C1-22

No Violations Noted

Law Library # C1-23

No Violations Noted

Recreational Decks

No Violations Noted

Second Tier

Slop Sink Room # C2-62

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover missing

Showers

105 CMR 451.123

Maintenance: Soap scum on walls and floor in shower # C2-60

105 CMR 451.123

Maintenance: Soap scum on floor in shower # C2-61

105 CMR 451.123*

Maintenance: Soap scum on walls in shower # C2-24

105 CMR 451.123

Maintenance: Soap scum on walls in shower # C2-25 and C2-26

105 CMR 451.123*

Maintenance: Ceiling vent dusty in shower # C2-24 and C2-25

105 CMR 451.123*

Maintenance: Floor paint damaged in shower # C2-25

Cells

105 CMR 451.103

Mattresses: Mattress damaged in cell # 36 and 47

Interview Room # C2-22

No Violations Noted

Law Library # C2-23

No Violations Noted

Recreational Deck

No Violations Noted

D BUILDING

Control Area

No Violations Noted

Food Service Area

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor surface rough throughout kitchen

Dry Storage Area

No Violations Noted

Mop Room

No Violations Noted

Cooler (# 1)

No Violations Noted

Prep & Leftovers Cooler (# 2)

No Violations Noted

Produce Freezer (# 3)

No Violations Noted

Vegetable Freezer (# 4) & Paper Closet

No Violations Noted

Ice machine

No Violations Noted

Staff Office

No Violations Noted

Staff Bathroom

FC 3-305.12(B)

Food Storage, Prohibited Areas: Food stored in toilet rooms, box of cereal stored in staff bathroom

FC 4-903.12 (A)(2)

Protection of Clean Items, Storing: Food product stored in an inappropriate location, single service articles stored in bathroom

Inmate Bathroom

No Violations Noted

Tool Storage Room (outside Inmate Bathroom)

No Violations Noted

Freezer (# 6)

No Violations Noted

Refrigerator (# 5)

No Violations Noted

Bakery Storage

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor tile damaged

Halal Freezer

No Violations Noted

Kosher Freezer

FC 6-202.11(A)

Design, Construction, and Installation; Functionality: Light bulbs not shatter-resistant or protected by light shields

Pots & Pans Room

FC 4-501.114(C)(2)

Maintenance and Operation; Equipment: Quaternary ammonium solution lower than the manufacturers recommended concentration in 3-compartment sink

FC 2-402.11

Hygienic Practices; Hair Restraints: Food service personnel not wearing appropriate hair restraints, beard guard not worn effectively

Reach-In Warmers

No Violations Noted

South Side

Kettles & Ovens Hood Area

No Violations Noted

Handwash Sink

No Violations Noted

Tray Prep

No Violations Noted

Traulsen Cooler

No Violations Noted

Old Food Service Line

No Violations Noted

Food Warmers

No Violations Noted

South Side Dining Room

Unable to Inspect – No Longer Used

North Side

Hoods

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, light out under hood

Handwash Sink

No Violations Noted

Tray Prep Tables

No Violations Noted

Food Service Line

FC 3-501.16(A)(1)

Limitation of Growth of Organisms, Temperature and Time Control: Time/Temperature control for safety food not held at the proper hot holding temperature, steak temperature recorded at 105°F

Food Warmers
FC 4-502.11(C)

Maintenance and Operation, Utensils and Temperature and Pressure Measuring Devices:
Ambient air temperature measuring device not accurate within the intended range of use
in hot holding unit near warewash room

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a
state of good repair, gaskets do not create a tight seal on hot holding unit near warewash
room

Mechanical Warewashing Room
FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor surface damaged
throughout room

North Side Dining Room
FC 6-501.11
FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, ceiling leaking
Maintenance and Operation; Repairing: Facility not in good repair, wall radiator missing
cover

E BUILDING

Unable to Inspect – Closed

H BUILDING

Basement

H-1 Area

Unable to Inspect – No Longer Used

Workout Room
105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, bubbler out-of-order

Inmate Bathroom
105 CMR 451.126*
105 CMR 451.110(A)*
105 CMR 451.123

Water Supply: No hot water supplied to handwash sink
Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink
Maintenance: Floor dirty throughout bathroom

First Floor

Control

No Violations Noted

Control Bathroom
105 CMR 451.123

Maintenance: Shower walls dirty

Gym
105 CMR 451.353*

Interior Maintenance: Workout equipment padding damaged

Recreational Office
105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, thermometer broken in refrigerator

Mop Closet (in Gym)

Unable to Inspect – Locked

CO Office

No Violations Noted

Staff Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink # 1 continually running

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, toilet # 1 out-of-order

Slop Sink Room

No Violations Noted

Barber Shop

No Violations Noted

Barber Shop Closet

No Violations Noted

Library

No Violations Noted

Library Office

Unable to Inspect – Locked

Library Bathroom

Unable to Inspect – Locked

Canteen

Unable to Inspect – Locked

Storage

Unable to Inspect – Locked

Second Floor

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, water bubbler near Female Staff Bathroom clogged

Inmate Bathroom

Unable to Inspect – In Use

Male Staff Bathroom

No Violations Noted

Female Staff Bathroom

Unable to Inspect – Locked

Slop Sink Room

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Inmate Bathroom

Unable to Inspect – No Longer Used

Classrooms

Rooms

105 CMR 451.141*

Screens: Screen damaged in room # 312 and 313

105 CMR 451.141

Screens: Screen damaged in room # 313A and 314

Law Library
105 CMR 451.141*

Screens: Screens missing

I BUILDING

Control

No Violations Noted

Handwash Sink Area

No Violations Noted

Staff Bathroom

No Violations Noted

Side Office

No Violations Noted

Storage

No Violations Noted

Back Staff Bathroom

No Violations Noted

Back Inmate Bathroom

No Violations Noted

Back Storage Area

105 CMR 451.350

Structural Maintenance: Back door not rodent and weathertight

Paint Shop Inmate Bathroom

Unable to Inspect – No Longer Used

Tool Control Officer's Bathroom

No Violations Noted

Director of Engineering Office

No Violations Noted

Director of Engineering Bathroom

No Violations Noted

Back Staff Bathroom

No Violations Noted

J BUILDING

J Control Corridor

Female Staff Bathroom

Unable to Inspect – Locked

Male Staff Bathroom

Unable to Inspect – In Use

Janitor's Closet

Unable to Inspect – Locked

Building J Control

No Violations Noted

Control Bathroom

Unable to Inspect – In Use

Staff Kitchen & Dining Room**Kitchen Area***Inmate Bathroom*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 90⁰F at handwash sink

Pantry

No Violations Noted

Kettle Room

No Violations Noted

2-Compartment Sink

No Violations Noted

Handwash Sink

105 CMR 451.126

Hot Water: Hot water temperature recorded at 100⁰F at handwash sink

Dishwashing Area

No Violations Noted

3-Compartment Sink

No Violations Noted

Food Service Line

FC 3-501.16(A)(2)

Limitation of Growth of Organisms, Temperature and Time Control: Refrigerator temperature recorded at 49⁰F

Beverage Air Refrigerator

No Violations Noted

Ice Machine

No Violations Noted

Back Hallway

FC 3-304.12(B)

Preventing Contamination from Utensils: Dispensing utensil handle stored below the food line within containers that can be closed

Staff Bathroom

No Violations Noted

Refrigerators and Freezer Units

No Violations Noted

Baking and Prep Room

FC 5-205.11(B)

Plumbing System, Operations and Maintenance: Handwashing sink used for an unapproved purpose, dirty dishes observed in handwash sink

Walk-in Refrigerator

No Violations Noted

Outside-Dry Storage

No Violations Noted

Dining Room

FC 6-202.15(A)(3)

Design, Construction, and Installation; Functionality: Outer door propped open

Janitor's Closet

FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, drain cover not secured to slop sink

Second Floor

Phase II Mental Health

Disciplinary Office

Unable to Inspect – Locked

Inmate Bathroom-Waiting Area

No Violations Noted

Staff Bathroom (across from Waiting Area)

No Violations Noted

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored not stored properly

Staff Bathroom (next to Janitor's Closet)

No Violations Noted

Office/Break Area

No Violations Noted

Interview Rooms

No Violations Noted

Offices

No Violations Noted

Classrooms

No Violations Noted

Phase II Classification (through secured door)

Staff Break Room

105 CMR 451.110(A)*

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Female Staff Bathroom

No Violations Noted

Janitor's Closet

Unable to Inspect – Locked

Male Staff Bathroom

No Violations Noted

Conference Room

No Violations Noted

Offices

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator temperature recorded at 50⁰F in Assignment Office

105 CMR 451.353

Interior Maintenance: Ceiling tiles water damaged in Mail Room

Female Staff Bathroom

No Violations Noted

Janitor's Closet

No Violations Noted

Male Staff Bathroom

No Violations Noted

Slop Sink Room

No Violations Noted

J Housing Units

Unit J1

105 CMR 451.321*

Cell Size: Inadequate floor space in cells

Common Area

No Violations Noted

Slop Sink

No Violations Noted

Staff Bathroom

No Violations Noted

CPO Office

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

Staff Office

Unable to Inspect – Locked

First Tier

Cells

No Violations Noted

Showers

105 CMR 451.123

Maintenance: Floor tile damaged in shower # 1

Second Tier

Cells

No Violations Noted

<i>Showers</i> 105 CMR 451.123*	Maintenance: Floor tiles damaged in shower # 1 and 2
<i>Third Tier</i>	
<i>Cells</i> 105 CMR 451.353*	Interior Maintenance: Ceiling paint damaged in cell # 26
<i>Showers</i>	Unable to Inspect – In Use
<u>Unit J2</u>	
105 CMR 451.321*	Cell Size: Inadequate floor space in cells
<i>Common Area</i>	
	No Violations Noted
<i>Staff Bathroom</i> 105 CMR 451.123* 105 CMR 451.126*	Maintenance: Floor paint damaged Hot Water: Hot water temperature recorded at 90 ⁰ F
<i>CPO Office</i>	No Violations Noted
<i>Slop Sink Closet</i> 105 CMR 451.344 105 CMR 451.353	Illumination in Habitable Areas: Light not functioning properly, light out Interior Maintenance: Wet mop stored in bucket
<i>First Tier</i>	
<i>Cells</i> 105 CMR 451.353*	Interior Maintenance: Ceiling paint damaged in cell # 2
<i>Showers</i>	No Violations Noted
<i>Second Tier</i>	
<i>Cells</i> 105 CMR 451.353*	Interior Maintenance: Ceiling paint damaged in cell # 21, 22, and 27
<i>Showers</i> 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123	Maintenance: Floor tiles missing in shower # 1 Maintenance: Floor tiles missing in shower # 3 Maintenance: Wall dirty above doorway in shower # 2
<i>Storage Closet</i>	No Violations Noted
<i>Third Tier</i>	
105 CMR 451.141	Screens: Screens missing in windows
<i>Cells</i> 105 CMR 451.353*	Interior Maintenance: Ceiling paint damaged in cell # 43

Showers

No Violations Noted

Slop Sink Closet

Unable to Inspect – No Longer Used

Storage Closet

Unable to Inspect – No Longer Used

Unit J3

105 CMR 451.321*

Cell Size: Inadequate floor space in cells

Common Area

No Violations Noted

Staff Bathroom

105 CMR 451.126*

105 CMR 451.123*

105 CMR 451.123

Hot Water: Hot water temperature recorded at 60⁰F

Maintenance: Floor paint damaged

Maintenance: Unlabeled chemical bottles

CPO Office

No Violations Noted

Slop Sink Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

First Tier

Cells

No Violations Noted

Showers

105 CMR 451.123*

105 CMR 451.123

105 CMR 451.123

Maintenance: Floor paint damaged in shower # 3

Maintenance: Floor paint damaged in shower # 1

Maintenance: Soap scum observed on shower curtain in shower # 1 and 3

Second Tier

Cells

No Violations Noted

Showers

105 CMR 451.123

Unable to Inspect Shower # 2 – In Use

Maintenance: Soap scum observed on shower curtain in shower # 1

Third Tier

105 CMR 451.141

Screens: Screens missing in windows

Cells

No Violations Noted

Showers

105 CMR 451.123

105 CMR 451.123

Maintenance: Soap scum on shower curtain in shower # 1 and 2

Maintenance: Floor epoxy damaged in shower # 1

Slop Sink Closet

Unable to Inspect – Locked

Storage Closet

Unable to Inspect – No Longer Used

Unit J4

105 CMR 451.321*

Cell Size: Inadequate floor space in cells

Common Area

105 CMR 451.353

Interior Maintenance: Ceiling vent dusty

Staff Bathroom

105 CMR 451.123

Maintenance: Ceiling damaged

CPO Office

No Violations Noted

Staff Office

105 CMR 451.200*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.353

Interior Maintenance: Ceiling vent missing grille/louver

First Tier

Cells

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 6

Showers

105 CMR 451.123*

Maintenance: Floor tiles damaged in shower # 2

Slop Sink

No Violations Noted

Second Tier

Cells

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Floor tiles missing in shower # 2

105 CMR 451.123*

Maintenance: Floor tiles damaged in shower # 1

105 CMR 451.123*

Maintenance: Wall board damaged in shower # 1

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower # 1 leaking

Third Tier

Cells

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Floor tiles missing in shower # 1

105 CMR 451.123

Maintenance: Wall covering damaged in shower # 1

Slop Sink Closet

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover missing

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Storage Closet

Unable to Inspect – No Longer Used

Hallway outside J4 Unit

105 CMR 451.353

Interior Maintenance: Ceiling water damaged

105 CMR 451.353

Interior Maintenance: Ceiling tiles missing

J5 Unit

105 CMR 451.321*

Cell Size: Inadequate floor space in cells

Common Area

105 CMR 451.353*

Interior Maintenance: Ceiling dirty by wall vent near cell # 45

Staff Bathroom

No Violations Noted

CPO Office

No Violations Noted

First Tier

Cells

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Wall board damaged in shower # 1

105 CMR 451.123

Maintenance: Bottom of wall board dirty in shower # 2

Slop Sink Closet

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Second Tier

Cells

No Violations Noted

Showers

No Violations Noted

Third Tier

Cells

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Floor damaged in shower # 1

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, shower head leaking in shower # 2

105 CMR 451.123*

Maintenance: Soap scum on shower curtain in shower # 2

Slop Sink

Unable to Inspect – No Longer Used

Storage Closet

Unable to Inspect – No Longer Used

J6 Unit

105 CMR 451.321*
105 CMR 451.130

Cell Size: Inadequate floor space in cells
Plumbing: Plumbing not maintained in good repair, bubbler outside unit out-of-order

Common Area

105 CMR 451.353*

Interior Maintenance: Ceiling dirty by wall vent near cell # 31

Staff Bathroom

105 CMR 451.126

Hot Water: Hot water temperature recorded at 100⁰F at handwash sink

CPO Office

Unable to Inspect – Locked

Staff Office

No Violations Noted

Slop Sink Closet

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover missing

First Tier***Cells***

105 CMR 451.353

Interior Maintenance: Wall face plate missing in cell # 11

Showers

105 CMR 451.123*

Unable to Inspect Shower # 2 – In Use
Maintenance: Floor damaged in shower # 1

Second Tier***Cells***

No Violations Noted

Showers

105 CMR 451.123*

Unable to Inspect Shower # 1 – In Use
Maintenance: Floor tiles damaged in shower # 2

Third Tier***Cells***

No Violations Noted

Showers

105 CMR 451.123

Maintenance: Floor tiles missing in shower # 2

Slop Sink Closet

Unable to Inspect – No Longer Used

Storage

Unable to Inspect – No Longer Used

J7 Unit***Orientation Rooms***

105 CMR 451.117

Toilet Fixtures: Toilet fixtures dirty

Health Service Unit

Female Staff Breakroom # C-121

105 CMR 451.126* Hot Water: Hot water temperature recorded at 85⁰F

Staff Break Room # C-119A

105 CMR 451.200* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, utensils left uncovered

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water handle leaking

Back Storage # C-120A

No Violations Noted

Med Room # C-122

Unable to Inspect – No Longer Used

Nurse's Control Area

No Violations Noted

Med Room # C-124

No Violations Noted

Med Room # C-125B

No Violations Noted

Exam Room # C-126

105 CMR 451.126 Hot Water: Hot water temperature recorded at 80⁰F

X-Ray Room # C-127

No Violations Noted

Dental Exam Room # C-129 and C-130

Unable to Inspect – In Use

Exam Room # C-118A

No Violations Noted

Medical Director's Office # C-117A

No Violations Noted

Office # C-116A

No Violations Noted

Phlebotomy Room # C-114A

No Violations Noted

Psychiatrist Office # C-113A

No Violations Noted

Nurse Practitioner's Office # C-112A

No Violations Noted

Trauma Room # C-111A (Waste Log)

No Violations Noted

Exam Room/Biohazard Room # C-110A

No Violations Noted

Optometry Room # C-108A

No Violations Noted

Bathroom # C-107

No Violations Noted

Holding Cell # 102-104

No Violations Noted

Medical Record Supervisor Room # 132

105 CMR 451.353 Interior Maintenance: Ceiling water damaged

Slop Sink # 133

105 CMR 451.130* Plumbing: Plumbing not maintained in good repair, drain cover missing

Medical Unit Cells

Cell # 102-112

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 109

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 106

105 CMR 451.103 Mattresses: Mattress damaged in cell # 108

Shower Unit

No Violations Noted

Records # 109

No Violations Noted

K BUILDING

Staff Bathroom # C-101

No Violations Noted

Inmate Bathroom # C-102

105 CMR 451.123 Maintenance: Entrance door damaged

Janitor's Closet

105 CMR 451.353* Interior Maintenance: Wet mop stored in bucket

Protestant Chapel

No Violations Noted

Catholic Chapel

No Violations Noted

Islamic Chapel

105 CMR 451.350* Structural Maintenance: Ceiling windows leaking

Security Staff Rooms

No Violations Noted

Storage Rooms

No Violations Noted

L BUILDING

Inmate Processing Common Area

No Violations Noted

Property

No Violations Noted

Offices

No Violations Noted

Staff Break Room

No Violations Noted

Staff Bathroom

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 155⁰F

105 CMR 451.353*

Interior Maintenance: Ceiling vent dusty

Clothing Room

No Violations Noted

Clothing Issue Room

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Search Chair Room

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Booking

No Violations Noted

Processing

105 CMR 451.200

Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, utensils left uncovered

Inmate Bathroom

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, handwash sink # 2 out-of-order

Laundry/Storage

No Violations Noted

Upstairs Office

No Violations Noted

Upstairs Office Bathroom

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, cold water handle stuck at handwash sink

Dorms

Old Laundry Room

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Office

No Violations Noted

Offices L1-3

Female Bathroom # L1-4

No Violations Noted

Male Bathroom # L1-5

105 CMR 451.123

Maintenance: Ceiling vent dusty

Office # L1-7

105 CMR 451.200*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gasket dirty

Dorm Control

105 CMR 451.353*

Interior Maintenance: Ceiling vent not working

Control Bathroom

No Violations Noted

Dorm L1

Common Area

No Violations Noted

Janitor's Closet # L1-15

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Storage # L1-11

No Violations Noted

Bathroom # L1-14

105 CMR 451.123*

Maintenance: Floor paint damaged

105 CMR 451.126*

Hot Water: Hot water temperature recorded at 150°F

Shower Room # L1-13 A & B

105 CMR 451.123*

Maintenance: Floor damaged outside showers

105 CMR 451.123*

Maintenance: Floor damaged in shower # 1, 3, 4, 5, 6, 7, 8, 9, and 10

105 CMR 451.123

Maintenance: Floor damaged in shower # 2

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 5, 6, and 9

105 CMR 451.123

Maintenance: Soap scum on shower curtain in shower # 6, 7, and 9

Bathroom # L1-12

105 CMR 451.123*

Maintenance: Floor damaged throughout bathroom

105 CMR 451.123

Maintenance: Wall vent dusty

Dorm L2

Common Area

105 CMR 451.353

Interior Maintenance: Ceiling water damaged

105 CMR 451.103

Mattresses: Mattress damaged at bed # 54

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

Bathroom # L1-22

105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.126*

Maintenance: Floor epoxy damaged throughout
Maintenance: Ceiling damaged
Hot Water: Hot water temperature recorded at 150⁰F

Shower Room # L1-23 A & B

105 CMR 451.123
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123
105 CMR 451.123

Maintenance: Ceiling leaking
Maintenance: Floor damaged outside showers
Maintenance: Floor damaged in shower # 1, 3, 4, 5, 6, 7, 8, 9, and 10
Maintenance: Soap scum on walls in shower # 3 and 10
Maintenance: Soap scum on curtain in shower # 1, 3, 4, and 9
Maintenance: Mold on ceiling in shower # 1
Maintenance: Wall vent dusty in shower # 2, 3, and 8

Bathroom # L1-24

105 CMR 451.123
105 CMR 451.123*
105 CMR 451.123*
105 CMR 451.123
105 CMR 451.123*
105 CMR 451.130

Maintenance: Ceiling leaking
Maintenance: Ceiling water damaged
Maintenance: Ceiling dirty
Maintenance: Unfinished wood on ceiling
Maintenance: Floor damaged
Plumbing: Plumbing not maintained in good repair, handwash sink # 5 continually running
Maintenance: Unlabeled chemical bottle

105 CMR 451.123

Janitor's Closet # L1-21

No Violations Noted

Laundry Area

105 CMR 451.130
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, washers leaking
Plumbing: Plumbing not maintained in good repair, 1 washer out-of-order

Staff Office

No Violations Noted

Staff Bathroom

No Violations Noted

Inmate Bathroom

No Violations Noted

Modular Units

Unable to Inspect – Closed

OUTSIDE FACILITY

Store House

105 CMR 451.350

Structural Maintenance: Exterior stairs damaged near loading dock

Box # 1 – Walk-In Freezer

FC 4-501.11(A)*

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, excessive ice build-up on floor

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, lights out

<i>Box #2 – Walk-In Refrigerator</i>	
FC 4-501.11(A)*	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, wall damaged
FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged
<i>Box # 3</i>	
	No Violations Noted
<i>Inmate Break Room</i>	
105 CMR 451.344	Illumination in Habitable Areas: Light not functioning properly, light out
<i>Chemical Storage Room # 4</i>	
	No Violations Noted
<i>Slop Sink Room</i>	
105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
<i>Male Bathroom</i>	
105 CMR 451.123*	Maintenance: Ceiling vent dusty
<i>Freezer # 5 – Storage</i>	
FC 4-501.11(A)*	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, walls damaged
<i>Cooler # 6 – Storage</i>	
	No Violations Noted
<i>Walk-in Refrigerator # 7</i>	
FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, wall tile damaged
FC 6-501.11	Maintenance and Operation; Repairing: Facility not in good repair, floor drain damaged in hallway outside refrigerator # 7
<i>Freezer (In Walk-in Refrigerator # 7)</i>	
	No Violations Noted
<i>Staff Office</i>	
	No Violations Noted
<i>Staff Bathroom</i>	
105 CMR 451.126*	Hot Water: Hot water temperature recorded at 89 ⁰ F
105 CMR 451.126	Water Supply: No cold water supplied to handwash sink
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, hot water handle leaking at handwash sink
Recycling Area	
105 CMR 451.141*	Screens: Screen damaged
<i>Inmate Bathroom</i>	
105 CMR 451.126*	Hot Water: Hot water temperature recorded at 70 ⁰ F
<i>4-Compartment Sink</i>	
	No Violations Noted

2nd Floor

Dry Goods Storage Room

105 CMR 451.353*

105 CMR 451.200

Interior Maintenance: Ceiling paint damaged

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, dirt/debris observed on bulk food bags

Slop Sink Room

No Violations Noted

Bathroom

No Violations Noted

VEHICLE TRAP

Control Area

No Violations Noted

Staff Bathroom

105 CMR 451.123

Maintenance: Light out

TOWERS

Tower # 1

Unable to Inspect – Closed

Tower # 2

105 CMR 451.141*

105 CMR 451.353*

105 CMR 451.353

105 CMR 451.126*

105 CMR 451.200

Screens: Screen missing

Interior Maintenance: Wall left unfinished

Interior Maintenance: Wall damaged around GFCI outlet

Hot Water: Hot water temperature recorded at 100⁰F

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, exterior of refrigerator damaged

Tower # 3

105 CMR 451.350*

105 CMR 451.126

Structural Maintenance: Soffit damaged on outside of tower

Hot Water: Hot water temperature recorded at 90⁰F

Tower # 4

105 CMR 451.350*

105 CMR 451.350*

105 CMR 451.353

Structural Maintenance: Ceiling damaged

Structural Maintenance: Window cracked

Interior Maintenance: GFCI outlet cover broken

Tower # 5

Unable to Inspect – Closed

Tower # 6

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Observations and Recommendations

1. The inmate population was 628 at the time of inspection.
2. Building C, Building E, and the Training Building outside of the facility are no longer used and was not inspected by the Department.
3. The Department recommended numbering all showers throughout the institution. This will assist the Department and Department of Correction employees to better recognize where issues exist.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail Food". Then under "Regulations" click "2013 Food Code Merged with 105 CMR 590 and 2013 Food Code"

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Processing". Then under "Regulations" click "105 CMR 500.000: Good Manufacturing Practices for Food"

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Kerry Wagner, MPH
Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH
Jana Ferguson, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Thomas Turco, Commissioner, DOC (electronic copy)
Daniel Bennett, Secretary, EOPSS (electronic copy)
Nelson Alves, Director, Policy Development and Compliance Unit (electronic copy)
Sergeant George Frascarelli, FS/EHSO (electronic copy)
Christopher Ward, FSO (electronic copy)
Susan G. Rask, Health Director, Concord Health Department (electronic copy)
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate