



**MAURA T. HEALEY**  
Governor

**KIMBERLEY DRISCOLL**  
Lieutenant Governor

**The Commonwealth of Massachusetts**  
Executive Office of Health and Human Services  
Department of Public Health  
Bureau of Climate and Environmental Health  
Community Sanitation Program  
67 Forest Street  
Marlborough, MA 01752  
Phone: 857-507-7205

**KATHLEEN E. WALSH**  
Secretary

**ROBERT GOLDSTEIN, MD, PhD**  
Commissioner

Tel: 617-624-6000  
[www.mass.gov/dph](http://www.mass.gov/dph)

November 16, 2023

Dean Gray, Superintendent  
MCI Concord  
965 Elm Street  
P.O. Box 9106  
Concord, MA 01742 (electronic copy)

Re: Facility Inspection – MCI Concord

Dear Superintendent Gray:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department's Community Sanitation Program (CSP) conducted an inspection of MCI Concord on October 30 and 31, and November 1, 2023 accompanied by Officer Joel Martin, Fire and Safety Officer; Officer William Greene, Environmental Health and Safety Officer; and Kevin Smith, Director of Facilities Maintenance. Violations noted during the inspection are listed below including 117 repeat violations:

Should you have any questions, please don't hesitate to contact me.

Sincerely,



Amy Medeiros  
Environmental Health Inspector, CSP, BCEH

cc: Robert Goldstein, MD, PhD, Commissioner, DPH  
Nalina Narain, Director, BCEH  
Steven Hughes, Director, CSP, BCEH  
Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)  
Carol A. Mici, Commissioner, DOC (electronic copy)  
Terrence Reidy, Secretary, EOPSS (electronic copy)  
Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)  
William Greene, EHSO (electronic copy)  
Joel Martin, FSO (electronic copy)  
Melanie Dineen, Health Director, Concord Board of Health (electronic copy)  
Clerk, Massachusetts House of Representatives (electronic copy)  
Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

**A BUILDING**

*Lobby*

No Violations Noted

*Female Bathroom*  
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, toilet out-of-order

*Male Bathroom*

Unable to Inspect – In Use

*Janitor's Closet*

No Violations Noted

*Child Care Room*  
105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

**Locker Room**

No Violations Noted

*Locker Room Bathroom*

No Violations Noted

*Locker Room Janitor Closet*

No Violations Noted

**Control**

No Violations Noted

*Control Bathroom*

No Violations Noted

**Administration Area**

*Male Bathroom*

No Violations Noted

*Janitor's Closet*

No Violations Noted

*Female Bathroom*

No Violations Noted

*Offices*

No Violations Noted

*Conference Room*

No Violations Noted

**Trap Area**

No Violations Noted

*Holding Tank*  
105 CMR 451.130  
  
*105 CMR 451.124*

Plumbing: Plumbing not maintained in good repair, handwash sink slow to drain in cell # 2  
Water Supply: Excessive water supply in quantity and pressure at handwash sink in cell # 2

**B BUILDING**

**Hallway**

*Front Visitor's Bathroom*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Training Rooms*

No Violations Noted

**Visiting Room**

105 CMR 451.124

Water Supply: Excessive water supply in quantity and pressure drinking fountain

*Back Room (on Right)*

No Violations Noted

**Young Father's Visiting Room**

No Violations Noted

*Bathroom*

Unable to Inspect – Not Used

*Inmate Bathroom (Urinalysis Bathroom)*

No Violations Noted

*I.P.S.*

No Violations Noted

**B Corridor**

*Inmate Bathroom*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

*Male Staff Bathroom*

No Violations Noted

*Female Staff Bathroom*

No Violations Noted

*Offices*

No Violations Noted

**B Building Control**

*Control Bathroom*  
105 CMR 451.123

Maintenance: Handwash sink dirty

**Treasurer Offices (2<sup>nd</sup> Floor)**

*Offices*

No Violations Noted

*Male Bathroom*

No Violations Noted

*Slop Sink*

No Violations Noted

*Female Bathroom*

No Violations Noted

**C BUILDING**

105 CMR 451.320\*

Cell Size: Inadequate floor space in cells, cells double bunked

**Control**

No Violations Noted

*Slop Sink Closet*

No Violations Noted

*Bathroom*

No Violations Noted

**First Floor**

*Slop Sink*

No Violations Noted

*Day Room*

No Violations Noted

*Barber Shop*

105 CMR 451.353

Interior Maintenance: Wall damaged

*Cells*

105 CMR 451.117

Toilet Fixtures: Toilet fixture dirty in cell # 21

*Showers*

105 CMR 451.123\*  
105 CMR 451.130

Maintenance: Wall paint damaged above door in shower # 1  
Hot Water: Shower water temperature recorded at 123<sup>0</sup>F in shower # 1

**Second Floor**

*Slop Sink*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Day Room*

No Violations Noted

*Office*

Unable to Inspect – Locked

*Cells*

105 CMR 451.353

Interior Maintenance: Floor rusted in cell # 29 and 31

*Showers*

105 CMR 451.123

Maintenance: Grout deteriorated in shower # 2

**Basement**

*Staff Bathroom*

Unable to Inspect – In Use

*Inmate Bathroom*

No Violations Noted

*Gym*

No Violations Noted

*Art Room*

No Violations Noted

*Laundry Room*

No Violations Noted

*Kitchen*

No Violations Noted

*Meditation Room*

No Violations Noted

*Game Room*

No Violations Noted

**BAU**

*Property*

No Violations Noted

*Search Room # CI-3*

No Violations Noted

<i>Search Room # C1-4</i>	No Violations Noted
<i>Cell Extraction Room # C1-6</i>	No Violations Noted
<i>Lieutenant Office # C1-7</i>	No Violations Noted
<i>Sergeant Office # C1-8</i>	No Violations Noted
<i>Property # C1-9</i>	No Violations Noted
<i>Medical Exam Room # C1-10</i>	No Violations Noted
<i>Staff Bathroom # C1-11</i>	No Violations Noted
<i>Slop Sink Room # C1-62</i>	No Violations Noted
<b>Control</b>	No Violations Noted
<i>Bathroom # C1-21B</i>	No Violations Noted
<b>First Tier</b>	
<i>Showers</i>	
105 CMR 451.123*	Maintenance: Floor damaged in shower # C1-26 and C1-60
105 CMR 451.123	Maintenance: Floor damaged in shower # C1-24 and C1-61
105 CMR 451.123*	Maintenance: Door paint damaged in shower # C1-24, C1-25, C1-26, and C1-61
<i>Cells</i>	
105 CMR 451.353	Interior Maintenance: Floor paint damaged in North Side cells
<i>Staff Break Room # C1-22</i>	
105 CMR 451.353	Interior Maintenance: Floor paint damaged
<i>Law Library # C1-23</i>	
105 CMR 451.353	Interior Maintenance: Floor paint damaged
<i>Recreational Decks</i>	
	No Violations Noted
<b>Second Tier</b>	
105 CMR 451.350	Structural Maintenance: Window broken in Control near C2-22
<i>Slop Sink Room # C2-62</i>	
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, sink clogged

*Showers*

105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123\*

Maintenance: Ceiling paint damaged in shower # C2-24, C2-25, and C2-26  
Maintenance: Floor paint damaged in shower # C2-25, C2-26, C2-60, and C2-61  
Maintenance: Floor paint damaged in shower # C2-24 and C2-62  
Maintenance: Door paint damaged in shower # C2-24, C2-25, C2-26, C2-60, and C2-61

*Cells*

105 CMR 451.353\*  
105 CMR 451.353\*  
105 CMR 451.103

Interior Maintenance: Floor paint damaged in cell # 2-41  
Interior Maintenance: Ceiling leaking outside cell # 2-40  
Mattresses: Mattress damaged in cell # 2-49

*Interview Room # C2-22*

No Violations Noted

*Law Library # C2-23*

No Violations Noted

*Offices*

No Violations Noted

*Recreational Deck*

No Violations Noted

**D BUILDING**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Control Area**

No Violations Noted

**Food Service Area**

FC 6-501.11\*

**Maintenance and Operation; Repairing:** Facility not in good repair, floor surface rough throughout kitchen

*Chemical Closet*

No Violations Noted

*Mop Room*

No Violations Noted

*Bread Cooler # 1*

No Violations Noted

*Milk Cooler # 2*

No Violations Noted

*Produce Cooler # 3*

No Violations Noted

*2-Compartment Sink*

No Violations Noted

*Vegetable Freezer & Paper Closet*

No Violations Noted



*Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Tool Storage Room (outside Inmate Bathroom)*

No Violations Noted

*Dry Storage*

**FC 3-304.11 (A)**

**Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Food in contact with dirty equipment/utensils<sup>P</sup>, salt container dirty**

*Freezer # 6*

FC 4-501.11(A)\*

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, excessive ice build-up on floor

FC 3-305.11(A)(2)\*

Preventing Contamination from Premises: Food exposed to ice, build-up on boxes of food

**FC 4-501.11(B)**

**Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets dirty**

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets damaged

*Refrigerator # 5*

FC 6-501.11

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling leaking next to Refrigerator # 5

*Ice Machine*

**FC 4-602.11(E)(4)(b)**

**Cleaning of Equipment and Utensils, Frequency: Accumulation of soil/mold observed on interior surfaces of ice machine**

*Bakery Storage*

FC 6-501.11\*

Maintenance and Operation; Repairing: Facility not in good repair, floor tile damaged

**FC 4-501.11(B)**

**Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets dirty**

*Kosher Freezer*

No Violations Noted

*Pots & Pans Room*

No Violations Noted

*Reach-in-Coolers*

No Violations Noted

**South Side**

*Special Diets*

No Violations Noted

*Kettles & Ovens Hood Area*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Tray Prep*

**FC 4-501.114(C)(2)**

**Maintenance and Operation; Equipment: Quaternary ammonium compound (QAC) solution lower than the manufacturers recommended concentration in bucket**

*Old Food Service Line*

No Violations Noted

*Food Warmers*

**FC 3-501.16(A)(1)**

**Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 135°F or above<sup>P</sup>, potatoes temperature recorded at 124°F**

**FC 3-501.16(A)(1)**

**Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 135°F or above<sup>P</sup>, fish patties temperature recorded at 104°F**

*Dining Room*

FC 6-202.15(D)(1)

FC 6-501.11

Design, Construction, and Installation; Functionality: Screens missing from windows  
Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ceiling leaking

**Mechanical Warewashing Room**

FC 6-501.11\*

Maintenance and Operation; Repairing: Facility not in good repair, floor surface damaged throughout room

FC 4-501.112(A)\*

Maintenance and Operation; Equipment: Excessive hot water temperature in the mechanical warewash machine<sup>Pf</sup>, rinse cycle recorded at 202°F

**North Side**

*Hoods*

No Violations Noted

*Handwash Sink*

No Violations Noted

*Prep Tables*

No Violations Noted

*Food Service Line*

No Violations Noted

*Food Warmers*

No Violations Noted

*Dining Room*

FC 6-202.15(D)(1)

Design, Construction, and Installation; Functionality: Screens missing from windows

**E BUILDING**

Unable to Inspect – Closed

**H BUILDING**

105 CMR 451.384\*

Certificate of Use and Occupancy: No current certificate of use and occupancy

**Basement**

*H-1 Area*

Unable to Inspect – Not Used

**Workout Room**

No Violations Noted

*Inmate Bathroom (in Workout Room)*

No Violations Noted

*Computer Rooms*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

**First Floor**

No Violations Noted

*Gym*

No Violations Noted

*Gym Control & Bathroom*

Unable to Inspect Shower – Not Used  
No Violations Noted

*Mop Closet (in Gym)*

Unable to Inspect – Locked

*CO Office*

No Violations Noted

*Slop Sink Room*

Unable to Inspect – Locked

*Staff Bathroom*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, cold water handle leaking at handwash sink

*Inmate Bathroom*

105 CMR 451.123

Maintenance: Standing water observed on floor

*Slop Sink*

No Violations Noted

**Barber Shop**

No Violations Noted

<i>Barber Shop Closet</i>	No Violations Noted
<b><i>Library</i></b>	No Violations Noted
<i>Library Office</i>	No Violations Noted
<i>Library Bathroom</i> 105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, handwash sink out-of-order
<b><i>Canteen</i></b> 105 CMR 451.123*	Maintenance: Wood wall unfinished in Bathroom
<b><i>Storage</i></b>	Unable to Inspect – Locked
<b>Second Floor</b>	
<i>Inmate Bathroom</i>	No Violations Noted
<i>Slop Sink Room</i>	No Violations Noted
<i>Male Staff Bathroom</i>	No Violations Noted
<i>Female Staff Bathroom</i>	No Violations Noted
<i>Inmate Bathroom</i>	Unable to Inspect – Not Used
<b>Classrooms</b> 105 CMR 451.141	Screens: Screens missing in all classrooms
<i>Law Library</i>	No Violations Noted
<b><u>I BUILDING</u></b>	
<i>Control</i>	No Violations Noted
<i>Legal Storage</i>	No Violations Noted
<i>Handwash Sink Area</i>	No Violations Noted
<i>Inmate Bathroom</i>	No Violations Noted

<i>Staff Bathroom</i>	No Violations Noted
<i>Side Office</i>	No Violations Noted
<i>Storage Area</i>	No Violations Noted
<i>Back Staff Bathroom</i> 105 CMR 451.126*	Hot Water: Hot water temperature recorded at 82 <sup>0</sup> F at handwash sink
<i>Back Inmate Bathroom</i>	No Violations Noted
<i>Back Storage Area</i>	No Violations Noted
<i>Former Legal Storage (Unoccupied)</i> 105 CMR 451.350	Structural Maintenance: Ceiling leaking above large sliding door
<i>Paint Shop Inmate Bathroom</i>	No Violations Noted
<i>Tool Control Officer's Bathroom</i>	No Violations Noted
<i>Maintenance Office</i>	No Violations Noted
<i>Director of Engineering Office</i>	No Violations Noted
<i>Break Room</i>	No Violations Noted
<i>Director of Engineering Bathroom</i>	No Violations Noted
<i>Weld Shop</i>	No Violations Noted
<i>Plumbing Department</i>	No Violations Noted
<i>Electrical Shop</i>	No Violations Noted
<i>Tool Crib</i>	No Violations Noted

**J BUILDING**

**J Control Corridor**  
105 CMR 451.350\*                      Structural Maintenance: Window broken in hallway door

*Female Staff Bathroom*

No Violations Noted

*Male Staff Bathroom*

105 CMR 451.123

Maintenance: Wall damaged behind handwash sink # 1

*Janitor's Closet*

No Violations Noted

**Building J Control**

105 CMR 451.350

Structural Maintenance: Window broken

*Control Bathroom*

Unable to Inspect – In Use

**Staff Kitchen & Dining Room**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Kitchen Area**

Unable to Inspect – Closed

**Back Hallway**

Unable to Inspect – Closed

**Baking and Prep Room**

Unable to Inspect – Closed

**Outside-Dry Storage**

Unable to Inspect – Closed

**Dining Room**

Unable to Inspect – Closed

**Second Floor**

**Phase II Mental Health**

*Disciplinary Office*

No Violations Noted

*Inmate Bathroom-Waiting Area*

No Violations Noted

*Staff Bathroom (across from Waiting Area)*

No Violations Noted

*Janitor's Closet*

No Violations Noted

*Staff Bathroom (next to Janitor's Closet)*

No Violations Noted

*Breakroom*

105 CMR 451.200\*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

<i>Parole Office/Break Area</i>	No Violations Noted
<i>Interview Rooms</i>	No Violations Noted
<i>Offices</i>	No Violations Noted
<i>Classrooms</i>	No Violations Noted
<b>Phase II Classification</b>	
<i>Staff Break Room</i>	No Violations Noted
<i>Female Staff Bathroom</i>	No Violations Noted
<i>Janitor's Closet</i> 105 CMR 451.353	Interior Maintenance: Wall damaged outside Janitor's Closet
<i>Male Staff Bathroom</i>	No Violations Noted
<i>Offices</i>	No Violations Noted
<i>Female Staff Bathroom</i>	No Violations Noted
<i>Janitor's Closet</i>	No Violations Noted
<i>Male Staff Bathroom</i>	No Violations Noted
<i>Conference Room</i> 105 CMR 451.353	Interior Maintenance: Ceiling tile water damaged outside Conference Room
<b><u>J Housing Units</u></b> 105 CMR 451.353	Interior Maintenance: Ceiling water damaged outside Unit J1
<b><u>Unit J1</u></b> 105 CMR 451.320*	Cell Size: Inadequate floor space in cells, cells double banded
<b><i>Common Area</i></b> 105 CMR 451.353*	Interior Maintenance: Ceiling dirty by wall vent near cell # 30
<i>Slop Sink</i>	No Violations Noted
<i>Staff Bathroom</i> 105 CMR 451.126*	Hot Water: Hot water temperature recorded at 98 <sup>0</sup> F at handwash sink

*Office*

No Violations Noted

*CO Office*

No Violations Noted

***First Tier***

*Cells*

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 17

*Showers*

105 CMR 451.123

Maintenance: Floor epoxy damaged in shower # 1

105 CMR 451.123

Maintenance: Soap scum on curtain in shower # 1

105 CMR 451.123\*

Maintenance: Soap scum on curtain in shower # 2

105 CMR 451.123\*

Maintenance: Wall epoxy damaged in shower # 2

***Second Tier***

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123\*

Maintenance: Floor epoxy damaged in shower # 3 and 4

105 CMR 451.123

Maintenance: Soap scum on curtain in shower # 3 and 4

***Third Tier***

*Cells*

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 24

*Showers*

105 CMR 451.123

Maintenance: Floor epoxy damaged in shower # 5

105 CMR 451.123\*

Maintenance: Floor epoxy damaged in shower # 6

*Closet*

Unable to Inspect – Locked

**J South Hallway**

*Staff Bathroom*

105 CMR 451.123\*

Maintenance: Floor paint damaged

**Unit J2**

105 CMR 451.320\*

Cell Size: Inadequate floor space in cells, cells double bunked

***Common Area***

No Violations Noted

*Staff Bathroom*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink slow to drain

105 CMR 451.123\*

Maintenance: Floor paint damaged

*CPO Office*

No Violations Noted



*Slop Sink Closet*

No Violations Noted

***First Tier***

*Cells*

105 CMR 451.353  
105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 2 and 8  
Interior Maintenance: Floor paint damaged in cell # 10, 12, and 13

*Showers*

105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123

Maintenance: Wall epoxy damaged in shower # 1 and 2  
Maintenance: Hole around shower head in shower # 3  
Maintenance: Soap scum on curtain in shower # 1, 2, and 3

***Second Tier***

*Cells*

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 17, 20, 24, 25, and 26

*Showers*

105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123

Maintenance: Door frame rusted in shower # 4  
Maintenance: Wall epoxy damaged in shower # 5  
Maintenance: Soap scum and mold on curtain in shower # 5  
Maintenance: Door frame rusted in shower # 5  
Maintenance: Soap scum on curtain in shower # 6  
Maintenance: Floor epoxy damaged in shower # 4, 5, and 6

*Storage Closet*

No Violations Noted

***Third Tier***

No Violations Noted

*Cells*

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 41, 43, and 44

*Showers*

105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123\*

Maintenance: Floor epoxy damaged in shower # 7 and 8  
Maintenance: Debris in vent in shower # 7 and 8  
Maintenance: Soap scum on curtain in shower # 7 and 8

*Slop Sink Closet*

Unable to Inspect – Locked

*Storage Closet*

Unable to Inspect – Locked

*Office*

Unable to Inspect – Locked

**Unit J3**

105 CMR 451.320\*

Cell Size: Inadequate floor space in cells, cells double bunked

***Common Area***

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\*  
105 CMR 451.126

Maintenance: Floor paint damaged  
Hot Water: Hot water temperature recorded at 140<sup>0</sup>F at handwash sink

*CPO Office*

105 CMR 451.200\*  
  
105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, utensils uncovered  
Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

*Slop Sink Closet*

No Violations Noted

***First Tier***

*Cells*

105 CMR 451.353  
105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 3, 6, and 8  
Interior Maintenance: Ceiling paint damaged in cell # 1, 2, 5, and 7

*Showers*

105 CMR 451.123\*  
105 CMR 451.123  
105 CMR 451.123\*

Unable to Inspect Shower # 3 – Not Used  
Maintenance: Floor damaged in shower # 1  
Maintenance: Floor damaged in shower # 2  
Maintenance: Soap scum and mold on curtain in shower # 1 and 2

***Second Tier***

*Cells*

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 21 and 24

*Showers*

105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123  
105 CMR 451.123

Maintenance: Soap scum and mold on curtain in shower # 4 and 5  
Maintenance: Wall epoxy damaged in shower # 5  
Maintenance: Curtain missing in shower # 6  
Maintenance: Floor epoxy damaged in shower # 4, 5, and 6

***Third Tier***

*Cells*

105 CMR 451.353  
105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 32 and 34  
Interior Maintenance: Ceiling paint damaged in cell # 35

*Showers*

105 CMR 451.123

Maintenance: Floor epoxy damaged in shower # 7 and 8

*Slop Sink Closet*

Unable to Inspect – Locked

*Storage Closet*

Unable to Inspect – Locked

*Office*

Unable to Inspect – Locked

**Hallway**

105 CMR 451.353\*  
105 CMR 451.353\*

Interior Maintenance: Ceiling water damaged outside Unit J4  
Interior Maintenance: Ceiling tiles missing outside Unit J4

**Unit J4 - SAU**

105 CMR 451.320\*

Cell Size: Inadequate floor space in cells, cells double bunked

***Common Area***

105 CMR 451.353\*  
105 CMR 451.344

Interior Maintenance: Ceiling dirty by wall vent near cell # 30  
Illumination in Habitable Areas: Light not functioning properly, light out

***Staff Bathroom***

105 CMR 451.123\*

Maintenance: Floor paint damaged

***CPO Office***

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator # 2

***Staff Office***

Unable to Inspect – Locked

***First Tier***

***Cells***

No Violations Noted

***Showers***

105 CMR 451.123\*

Maintenance: Holes in wall and ceiling in shower # 1 and 2

***Slop Sink***

No Violations Noted

***Second Tier***

***Cells***

No Violations Noted

***Showers***

105 CMR 451.123

Maintenance: Door frame paint damaged in shower # 3 and 4

***Third Tier***

***Cells***

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 26

***Showers***

105 CMR 451.123

Maintenance: Wall damaged in shower # 5

***Slop Sink Closet***

Unable to Inspect – Locked

***Storage Closet***

Unable to Inspect – Locked

**J5 Unit**

105 CMR 451.320\*

Cell Size: Inadequate floor space in cells, cells double bunked

***Common Area***

No Violations Noted

***Staff Bathroom***

No Violations Noted

***CPO Office***

105 CMR 451.330

Room Temperature: Room temperature 81<sup>0</sup>F

***Slop Sink Closet***

No Violations Noted

***First Tier***

***Cells***

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 2, 3, 5, 9, and 10

***Showers***

105 CMR 451.123

Maintenance: Excessive condensation on ceiling in shower # 1

105 CMR 451.123\*

Maintenance: Floor tiles damaged in shower # 1 and 2

105 CMR 451.123

Maintenance: Wall epoxy damaged in shower # 2 and 3

105 CMR 451.123

Maintenance: Soap scum on curtain in shower # 1, 2, and 3

***Second Tier***

***Cells***

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 17

***Showers***

105 CMR 451.123\*

Maintenance: Floor tiles damaged in shower # 4 and 6

105 CMR 451.123\*

Maintenance: Soap scum on curtain in shower # 4 and 6

105 CMR 451.123

Maintenance: Soap scum on curtain in shower # 5

***Storage Closet***

Unable to Inspect – Locked

***Third Tier***

***Cells***

105 CMR 451.353\*

Interior Maintenance: Ceiling paint damaged in cell # 32 and 39

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 33, 37, and 43

***Showers***

105 CMR 451.123\*

Maintenance: Floor epoxy damaged in shower # 7

105 CMR 451.123

Maintenance: Wall epoxy damaged in shower # 7

105 CMR 451.123\*

Maintenance: Soap scum on curtain in shower # 7 and 8

105 CMR 451.123\*

Maintenance: Floor tile damaged in shower # 8

105 CMR 451.123

Maintenance: Baseboard damaged in shower # 8

***Slop Sink***

Unable to Inspect – Locked

*Storage Closet*

Unable to Inspect – Locked

*Office*

Unable to Inspect – Locked

**Hallway**

*Staff Bathroom*

Unable to Inspect – Locked

**J6 Unit**

105 CMR 451.320\*

Cell Size: Inadequate floor space in cells, cells double bunked

***Common Area***

105 CMR 451.353\*

Interior Maintenance: Ceiling dirty by wall vent near cell # 31

105 CMR 451.344\*

Illumination in Habitable Areas: Light not functioning properly, 1 light out

*Staff Bathroom*

105 CMR 451.123\*

Maintenance: Floor paint damaged

*CPO Office*

No Violations Noted

*Staff Office*

No Violations Noted

*Slop Sink Closet*

No Violations Noted

***First Tier***

*Cells*

105 CMR 451.353

Interior Maintenance: Floor paint damaged in cell # 1 and 7

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 13

*Showers*

105 CMR 451.123\*

Maintenance: Floor damaged in shower # 1

105 CMR 451.123

Maintenance: Wall epoxy damaged in shower # 1

105 CMR 451.123\*

Maintenance: Floor tiles damaged in shower # 2 and 3

105 CMR 451.123

Maintenance: Ceiling paint damaged in shower # 2 and 3

105 CMR 451.123

Maintenance: Soap scum on curtain in shower # 1, 2, and 3

***Second Tier***

*Cells*

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in cell # 16

105 CMR 451.353\*

Interior Maintenance: Ceiling paint damaged in cell # 25

*Showers*

105 CMR 451.123

Maintenance: Baseboard damaged in shower # 4

105 CMR 451.123\*

Maintenance: Floor tile damaged in shower # 4 and 6

105 CMR 451.123

Maintenance: Excessive condensation on ceiling in shower # 4 and 6

105 CMR 451.123

Maintenance: Soap scum and mold on curtain in shower # 4 and 5

105 CMR 451.123

Maintenance: Ceiling paint damaged in shower # 6

**Third Tier**

*Cells*

No Violations Noted

*Showers*

105 CMR 451.123\*

Maintenance: Floor tile damaged in shower # 7 and 8

105 CMR 451.123

Maintenance: Soap scum and mold on curtain in shower # 7 and 8

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, shower # 8 leaking

*Slop Sink Closet*

Unable to Inspect – Not Used

*Storage*

Unable to Inspect – Not Used

*Office*

Unable to Inspect – Locked

**J7 Unit**

*Orientation Rooms*

No Violations Noted

*CO Office*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Inmate Bathroom*

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sinks

**Needs Training Room**

No Violations Noted

**Health Service Unit**

*Female Staff Bathroom # C-121*

105 CMR 451.353\*

Interior Maintenance: Ceiling vent dusty

*Staff Break Room # C-119A*

105 CMR 451.200\*

Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, utensils uncovered

*Back Storage # C-120A*

No Violations Noted

*Exam Room # C-118A*

Unable to Inspect – In Use

*Medical Director's Office # C-117A*

No Violations Noted

*Office # C-116A*

Unable to Inspect – Locked

*Phlebotomy Room # C-114A*  
No Violations Noted

*Psychiatrist Office # C-113A*  
No Violations Noted

*Nurse Practitioner's Office # C-112A*  
No Violations Noted

*Trauma Room # C-111A (Waste Log)*  
105 CMR 480.425(A)\* Tracking Medical or Biological Waste for Treatment: Generator did not confirm the shipment was received by the treatment facility within 30 days on an approved tracking form

*Exam Room/Biohazard Room # C-110A*  
No Violations Noted

*Bathroom # C-107*  
No Violations Noted

*Records # 109A*  
No Violations Noted

*Janitor's Closet # 133*  
105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, hot water not working at slop sink  
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, backflow preventer leaking at slop sink

*Optometry Room # C-108A*  
Unable to Inspect – Locked

*Holding Cell # 102-104*  
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 102

*Dental Exam Room # C-129 and C-130*  
105 CMR 451.353 Interior Maintenance: Stool damaged  
105 CMR 451.353 Interior Maintenance: Ceiling vent dusty in # C-130

*X-Ray Room # C-127*  
No Violations Noted

*Med Room # C-122*  
Unable to Inspect – Not Used

*Med Room # C-124 & C-125B*  
Unable to Inspect – Locked

*Exam Room # C-126*  
No Violations Noted

*Medical Record Supervisor Room # 132*  
No Violations Noted

*Slop Sink # 133*  
Unable to Inspect – Locked

**Medical Unit Cells**

*Cell # 102-112*  
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 108, 109, 110, and 112  
105 CMR 451.353 Interior Maintenance: Seat damaged at desk in cell # 107

*Shower Unit*  
105 CMR 451.123 Maintenance: Ceiling vent dusty

*Nurse's Control Area*  
No Violations Noted

**K BUILDING**

*Staff Bathroom # C-101*  
Unable to Inspect – Closed

*Inmate Bathroom # C-102*  
Unable to Inspect – Closed

*Security Staff Rooms*  
Unable to Inspect – Closed

*Janitor's Closet*  
Unable to Inspect – Closed

*Protestant Chapel*  
Unable to Inspect – Closed

*Catholic Chapel*  
Unable to Inspect – Closed

*Islamic Chapel*  
Unable to Inspect – Closed

*Sacristy Room*  
Unable to Inspect – Closed

**L BUILDING**

105 CMR 451.384\* Certificate of Use and Occupancy: No current certificate of use and occupancy

**Booking**

*Inmate Processing Common Area*  
No Violations Noted

*Property*  
No Violations Noted

*Clothing*  
No Violations Noted

*Offices*  
No Violations Noted



<i>Staff Break Room</i>	No Violations Noted
<i>Staff Bathroom</i> 105 CMR 451.126*	Hot Water: Hot water temperature recorded at 137 <sup>0</sup> F at handwash sink
<i>Clothing Issue Room</i>	No Violations Noted
<i>Search Chair Room/Break Room</i>	No Violations Noted
<i>Booking Room</i>	No Violations Noted
<i>Processing Room</i> 105 CMR 451.200*  105 CMR 451.350*	Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, utensils uncovered Structural Maintenance: Exterior door by Processing Room not rodent and weathertight
<i>Inmate Bathroom</i> 105 CMR 451.130	Plumbing: No backflow preventer at handwash sink # 2
<i>Laundry/Storage</i>	No Violations Noted
<i>Upstairs Office</i>	No Violations Noted
<i>Upstairs Office Bathroom</i>	No Violations Noted
<b>L1 and L2 Dorms</b>	Unable to Inspect – Closed
<b>Laundry</b> 105 CMR 451.353*	Interior Maintenance: Gas meter alarm continuously beeping
<i>Staff Office</i>	No Violations Noted
<i>Staff Bathroom</i>	No Violations Noted
<i>Inmate Bathroom</i> 105 CMR 451.117	Toilet Fixtures: Toilet fixture dirty
<i>2<sup>nd</sup> Floor</i>	No Violations Noted
<b><u>Modular Units</u></b>	Unable to Inspect – Closed

**OUTSIDE FACILITY**

**Store House**

105 CMR 451.384\* Certificate of Use and Occupancy: No current certificate of use and occupancy

*Box # 1 – Storage*

No Violations Noted

*Box #2 – Water & Milk Refrigerator*

No Violations Noted

*Box # 3 – Storage*

No Violations Noted

*Inmate Break Room*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 73<sup>0</sup>F at 2-compartment sink

*Chemical Storage Room # 4*

No Violations Noted

*Slop Sink Room*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, hot water handle leaking

*Inmate Bathroom*

No Violations Noted

*Freezer # 5 – Storage*

No Violations Noted

*Cooler # 6 – Storage*

No Violations Noted

*Walk-in Refrigerator # 7 – Storage*

No Violations Noted

*Freezer (in Walk-in Refrigerator # 7)*

No Violations Noted

*Freezer # 8*

No Violations Noted

*Staff Office*

No Violations Noted

*Staff Bathroom*

Unable to Inspect – Not Used

*Break Area (by Staff Office)*

No Violations Noted

**Recycling Area**

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*4-Compartment Sink*

No Violations Noted

**2<sup>nd</sup> Floor**

*Dry Goods Storage Room*

105 CMR 451.350\*  
105 CMR 451.353\*  
105 CMR 451.353\*  
105 CMR 451.350\*

Structural Maintenance: Ceiling leaking throughout storage room  
Interior Maintenance: Large buckets of standing water throughout room  
Interior Maintenance: Ceiling paint damaged  
Structural Maintenance: Skylights actively leaking

*Slop Sink Room*

No Violations Noted

*Bathroom*

No Violations Noted

**VEHICLE TRAP**

*Control Area*

No Violations Noted

*Staff Bathroom*

105 CMR 451.130\*  
  
105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water handle leaking at handwash sink  
Plumbing: Plumbing not maintained in good repair, cold water handle not secured to handwash sink

**TOWERS**

***Tower # 1***

105 CMR 451.350\*  
105 CMR 451.350\*  
105 CMR 451.350\*

Structural Maintenance: Window broken  
Structural Maintenance: Soffit damaged outside tower  
Structural Maintenance: Unfinished exposed wood damaged on exterior of tower

***Tower # 2***

105 CMR 451.350\*  
105 CMR 451.350\*

Structural Maintenance: Soffit damaged outside tower  
Structural Maintenance: Unfinished exposed wood on exterior of tower

***Tower # 3***

105 CMR 451.350\*  
105 CMR 451.350\*

Structural Maintenance: Soffit damaged outside of tower  
Structural Maintenance: Unfinished exposed wood damaged on exterior of tower

***Tower # 4***

105 CMR 451.350\*  
105 CMR 451.350\*  
105 CMR 451.350\*  
105 CMR 451.353

Structural Maintenance: Ceiling water damaged and leaking  
Structural Maintenance: Soffit damaged outside of tower  
Structural Maintenance: Unfinished exposed wood on exterior of tower  
Interior Maintenance: Grab rail not secured at top of ladder

***Tower # 5***

105 CMR 451.124\*  
105 CMR 451.126\*  
105 CMR 451.350\*  
105 CMR 451.350\*

Water Supply: Discolored water observed at handwash sink  
Hot Water: Hot water temperature recorded at 100°F at handwash sink  
Structural Maintenance: Three windows broken  
Structural Maintenance: Unable to open 1 window

**Tower # 6**

105 CMR 451.350	Structural Maintenance: Unable to open 1 window
105 CMR 451.350	Structural Maintenance: Ceiling leaking
105 CMR 451.350	Structural Maintenance: Door and door frame not rodent and weathertight

**Observations and Recommendations**

1. The inmate population was 380 at the time of inspection.
2. The CSP observed the Certificate of Occupancy for the H Building, L Building, and the Storehouse had expired on October 24, 2022. The regulation 105 CMR 451.384, requires each facility to have a current certificate of use and occupancy issued by the local building commissioner or inspector of buildings. The Department has become aware that the facility does not have a valid Certificate of Occupancy from the State Building Inspector due to the severity of previously cited violations related to leaking roofs in the H Building, L Building, and the Storehouse. The CSP has received previous plans of correction from your facility outlining your intent and progress in repairing the violations, while some violations have been remedied some remain uncorrected. The Department is concerned for the health and safety of both inmates and staff in the areas where these violations have not yet been corrected. The CSP requests a copy of the current Certificate of Occupancy for these buildings once received.
3. At the time of inspection, the Staff Kitchen, Staff Dining Room, Dorm L1, Dorm L2, and K Building were closed and not in use at the time of inspection.
4. The CSP recommends maintaining all written policies and procedures for compliance with 105 CMR 480.000 in the medical waste binder for increased ease of access.
5. The hot water temperature range for handwash sinks is 110°F-130°F and 100°F-112°F for showers.
6. Building E and the Training Building outside of the facility are no longer used and were not inspected by the CSP.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Mederios  
Environmental Health Inspector, CSP, BCEH