The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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December 22, 2021

Kristie Marchand, Superintendent

MCI Framingham

99 Loring Drive

P.O. Box 9007

Framingham, MA 01704

Re: Facility Inspection – MCI Framingham

Dear Superintendent Marchand:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of MCI Framingham on December 14 and 16, 2021 accompanied by Michael Beland, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 59 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

 Sincerely,

 Kerry Wagner, MPH

 Environmental Analyst, CSP, BEH

cc: Margaret R. Cooke, Acting Commissioner, DPH

Nalina Narain, Director, BEH

 Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)

 Carol A. Mici, Commissioner, DOC (electronic copy)

Terrance Reidy, Secretary, EOPSS (electronic copy)

Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)

Michael Beland, EHSO (electronic copy)

Alexandra DePalo, Director, Framingham Department of Public Health (electronic copy)

 Clerk, Massachusetts House of Representatives (electronic copy)

 Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**Lobby**

*Male Bathroom # C141A*

 No Violations Noted

*Female Bathroom # C133A*

 No Violations Noted

*Janitor’s Closet*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Armory/Lock Shop*

 No Violations Noted

*Processing*

 No Violations Noted

**Officer’s Area**

*Muster Room # C111A*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Orientation Room*

 No Violations Noted

*Staff Gym*

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, 1 light out

*Male Locker Room # 124A*

 No Violations Noted

*Female Locker Room # 125A*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, bubbler out-of-order outside locker rooms

*Mail Room # 116A*

 No Violations Noted

*Tool Control # 127A*

 No Violations Noted

*Office # C119A*

Unable to Inspect – Locked

*Computer Room*

 No Violations Noted

**Lower Control**

 No Violations Noted

**Inner Control**

*Janitor’s Closet*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

*Bathroom*

 No Violations Noted

**Admissions**

*Bathroom # 103A (outside of Admissions)*

 No Violations Noted

*Storage Room # C104A*

 No Violations Noted

*Property # C106A*

 No Violations Noted

*Staff Bathroom # 106A*

 No Violations Noted

*Finger Print Room # C148A*

 No Violations Noted

*Storage Room # 107A*

Unable to Inspect – Locked

*Mental Health # 108A*

 No Violations Noted

*Medical Room # 109A*

 No Violations Noted

*Holding Cell # 105A*

 No Violations Noted

*Inmate Shower # 110A*

 No Violations Noted

*Inmate Shower # 111A*

 No Violations Noted

*Room # 136A*

 No Violations Noted

*Control Room # 112A*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, mold observed on freezer gaskets

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator drawers damaged

*Search Room # 115A and 116A*

 No Violations Noted

*Search Room # 117*

105 CMR 451.124 Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink

*Holding Cells*

105 CMR 451.353 Interior Maintenance: Floor tiles damaged near Holding Cells

*Officer’s Room # C108A*

 No Violations Noted

**Visiting Area**

*Janitor’s Closet # 139A*

 No Violations Noted

*Attorney Rooms*

 No Violations Noted

*Inmate Bathroom # C138A*

 No Violations Noted

*Common Area*

 No Violations Noted

*Female Bathroom # C143A*

 No Violations Noted

*Male Bathroom # C142A*

 No Violations Noted

*Visitation Play Area # 133A*

 No Violations Noted

*Search Room #129A*

Unable to Inspect – Locked

**Smith Food Service # 173**

Unable to Inspect – Not Used

**Smith Hallway**

*Old Smith Dining Hall Room # 172-1*

105 CMR 451.350 Structural Maintenance: Ceiling leaking

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

*Officer’s Room # C174*

105 CMR 451.340 Illumination: Insufficient lighting, 1 light out

*Office # C136*

Unable to Inspect – In Use

*Smith Clinic*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 990F at handwash sink

*Staff Bathroom # C131*

 No Violations Noted

*Janitor’s Closet # C102*

105 CMR 451.353 Interior Maintenance: Wet mop stored upright

*Staff Bathroom # C154*

 No Violations Noted

*Multi-Purpose Room # 1*

 No Violations Noted

*Multi-Purpose Room # 2*

105 CMR 451.353 Interior Maintenance: Ceiling tile missing

*Multi-Purpose Room # 3*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Room # C158*

 No Violations Noted

**ATU East**

**Trap**

*Chemical Closet #C129*

 No Violations Noted

*Day Room #C130*

 No Violations Noted

*Medical Equipment Storage Room*

 No Violations Noted

*Office # C125*

 No Violations Noted

**Cell Block**

*Common Area*

 No Violations Noted

*Unit Sergeant’s Office # 123*

Unable to Inspect – Locked

*CO’s Office #C124*

 No Violations Noted

*Lower Level Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Lower Level Showers*

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 114 and 116

105 CMR 451.123 Maintenance: Wall paint damage near door frame in shower # 116

105 CMR 451.123 Maintenance: Paint damage on light fixture in shower # 116

105 CMR 451.123 Maintenance: Door frame rusted in shower # 115 and 116

105 CMR 451.123 Maintenance: Door rusted in shower # 115 and 116

105 CMR 451.123 Maintenance: Dead drain flies on ceiling in shower # 115 and 116

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 115 and 116

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 115

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 115

*Upper Level Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop head stored on floor

*Upper Level Showers*

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 210, 211, and 212

105 CMR 451.123 Maintenance: Paint damage on light fixture in shower # 211

105 CMR 451.123 Maintenance: Door frame rusted in shower # 210, 211, and 212

105 CMR 451.123 Maintenance: Door rusted in shower # 210, 211, and 212

105 CMR 451.123 Maintenance: Ceiling vent rusted in shower # 210, 211, and 212

105 CMR 451.123 Maintenance: Mold on ceiling in shower # 212

105 CMR 451.123 Maintenance: Dead drain flies on ceiling in shower # 210, 211, and 212

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 210, 211, and 212

105 CMR 451.123 Maintenance: Mold on caulking in shower # 211 and 212

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 212

*Cells*

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 130

105 CMR 451.353 Interior Maintenance: Spilled coffee on floor outside of cell # 223

**ATU West**

Unable to Inspect – Temporarily Offline

**New Line**

**Trap**

*CPO’s Office # 157*

 No Violations Noted

*Storage Room # C155*

 No Violations Noted

*Day Room # C153*

 No Violations Noted

**Cell Block**

*Break Room # C161*

 No Violations Noted

*Lower Level Janitor’s Closet*

 No Violations Noted

*Lower Level Showers*

105 CMR 451.123\* Maintenance: Paint damage on light fixture in shower # 150

105 CMR 451.123 Maintenance: Paint damage on light fixture in shower # 149

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 149 and 150

105 CMR 451.123 Maintenance: Bench paint damaged in shower # 151

105 CMR 451.123\* Maintenance: Door rusted in shower # 149

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 149

105 CMR 451.123 Maintenance: Door frame rusted in shower # 150

105 CMR 451.123 Maintenance: Ceiling access panel cover rusted in shower # 150

105 CMR 451.123\* Maintenance: Ceiling vent rusted in shower # 149

105 CMR 451.123 Maintenance: Door window broken in shower # 151

105 CMR 451.123 Maintenance: Floor dirty in shower # 151

*Upper Level Janitor’s Closet*

 No Violations Noted

*Storage Room # 265*

 No Violations Noted

*Upper Level Showers* Unable to Inspect Shower # 228 and 229 – In Use

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 230

105 CMR 451.123\* Maintenance: Ceiling vent rusted in shower # 230

105 CMR 451.123 Maintenance: Door rusted in shower # 230

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 230

*Cells*

105 CMR 451.103 Mattresses: Mattress damaged in cell # 256

**North**

**Trap**

*Search Room # 108*

 No Violations Noted

*Attorney’s Interview Room # C105*

 No Violations Noted

*Office # 106*

Unable to Inspect – Locked

*Room # 109*

 No Violations Noted

**Cell Block**

105 CMR 451.353\* Interior Maintenance: Ceiling left unfinished

*Storage Room*

 No Violations Noted

*Officer’s Office*

105 CMR 451.340 Illumination: Insufficient lighting, light out

*Medical Room*

Unable to Inspect – Locked

*Lower Level Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored on floor

*Lower Level Showers* Unable to Inspect Shower # 113 - COVID19 Positive Shower

105 CMR 451.123\* Maintenance: Caulking moldy in shower # 112

105 CMR 451.123\* Maintenance: Bench paint damaged in shower # 114

*Upper Level Janitor’s Closet*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

*Upper Level Showers*

105 CMR 451.123\* Maintenance: Caulking moldy in shower # 206

105 CMR 451.123 Maintenance: Caulking moldy in shower # 208

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 207

105 CMR 451.123 Maintenance: Door frame rusted in shower # 206 and 208

105 CMR 451.123\* Maintenance: Ceiling vent dusty in shower # 206

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 207

105 CMR 451.123\* Maintenance: Ceiling vent rusted in shower # 206, 207, and 208

105 CMR 451.123 Maintenance: Light out in shower # 208

*Storage Room # 226*

105 CMR 451.353\* Interior Maintenance: Light shield not secure

*Cells*

105 CMR 451.103 Mattresses: Mattress damaged in cell # 104, 108, and 202

105 CMR 451.124 Water Supply: No cold water supplied to handwash sink in cell # 111

105 CMR 451.340 Illumination: Insufficient lighting, light out in cell # 105

105 CMR 451.353 Interior Maintenance: Floor paint damage in cell # 106

105 CMR 451.353 Interior Maintenance: Wall vent blocked in cell # 203

**2nd FLOOR OFFICE AREA**

*Female Bathroom # C210A*

 No Violations Noted

*Male Bathroom # C211A*

 No Violations Noted

*Janitor’s Closet # C237A*

105 CMR 451.353 Interior Maintenance: Wet mop stored in slop sink

*Room # 205A*

 No Violations Noted

*Room # 208A*

 No Violations Noted

*Room # 207A*

 No Violations Noted

*Records Area*

 No Violations Noted

*Break Room # C218A*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Deputy of Re-Entry*

 No Violations Noted

**HSU BUILDING**

**2nd Floor**

*RTU*

Unable to Inspect – Locked

*Medical*

105 CMR 451.353 Interior Maintenance: Bird feathers and droppings on interior windowsill

105 CMR 451.350 Structural Maintenance: Window broken

*Optometry Office*

Unable to Inspect – Locked

*Catch the Hope Office*

 No Violations Noted

*CPO’s Office*

Unable to Inspect – Locked

*Clinician’s Office & Bathroom*

 No Violations Noted

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Day Room*

Unable to Inspect – In Use

*Kitchen*

 No Violations Noted

*Officer’s Station*

 No Violations Noted

*T.V. Room*

 No Violations Noted

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling tile supports damaged in cell # 205

105 CMR 451.353 Interior Maintenance: Ceiling tiles damaged in cell # 214, 215, and 216

105 CMR 451.353 Interior Maintenance: Ceiling tile containing old light fixture not secured to ceiling in cell # 219

*Storage Closet (end of Hallway)*

Unable to Inspect – Locked

*Storage Closet (with Slop Sink)*

Unable to Inspect – Locked

*Meeting Room*

 No Violations Noted

*Showers*

Unable to Inspect – In Use

**1st Floor**

105 CMR 451.353 Interior Maintenance: Ceiling tiles water damaged in lobby closest to Infirmary entryway

*Medical Records*

 No Violations Noted

*Break Room*

 No Violations Noted

*Office (Medical Waste Log)*

105 CMR 480.500(B)(2)(a)\* Procedures; Records; Record-Keeping Log: Generator did not specify off-site treatment parameters, exact date missing on record keeping log for August entry

105 CMR 480.500(B) Procedures; Records; Record-Keeping Log: Generator did not maintain a record-keeping log for waste sent off-site for treatment, missing December entry

105 CMR 480.425(A) Tracking Medical or Biological Waste for Treatment: Generator did not confirm the shipment was received by the treatment facility within 30 days on an approved tracking form, tracking form missing for 8/11 shipment

105 CMR 480.500(A)(3) Procedures; Records; Record-Keeping Log: Generator had no written documentation for blood borne pathogen training

*Pharmacy*

 No Violations Noted

*Pharmacy Bathroom*

Unable to Inspect – Closed

*Supply Room # 12*

 No Violations Noted

*Supply Room Bathroom*

Unable to Inspect – Locked

*Health Services Administration*

 No Violations Noted

**Infirmary**

*CO’s Office*

 No Violations Noted

*CO’s Office Bathroom*

 No Violations Noted

*Biohazard Room*

105 CMR 451.353\* Interior Maintenance: Ceiling water damaged

*Mental Health Interview Room/Search Room*

 No Violations Noted

*Shower Room* Unable to Inspect Tub and Shower # 1 – Not Used

105 CMR 451.123\* Maintenance: Wall vent damaged in shower # 3

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet head leaking in shower # 1

105 CMR 451.353 Interior Maintenance: Floor tiles missing near floor drain

*Doctor’s Office*

Unable to Inspect – Locked

*Nurse’s Station*

 No Violations Noted

*Medical Cells*

105 CMR 451.322\* Cell Size: Inadequate floor space in dorm rooms

105 CMR 451.103 Mattresses: Mattress damaged in cell # 107, 110, and 111

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink leaking in cell # 112

105 CMR 451.353 Interior Maintenance: Light fixture rusted in cell # 111

*Storage Room (end of hall)*

 No Violations Noted

*Slop Sink/Storage (end of hall)*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, cold water not working at slop sink

**Clinical Area**

*Treatment Room # 10*

105 CMR 451.353 Interior Maintenance: Floor tiles missing

*RN Clinic # 11*

Unable to Inspect – In Use

*Treatment Room # 9*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Treatment Room # 8*

No Violations Noted

*Lab # 7*

 No Violations Noted

*Treatment Room # 6*

 No Violations Noted

*Trauma Room # 4*

 No Violations Noted

*Dental Room # 2*

Unable to Inspect – Locked

*X-Ray Room # 1*

No Violations Noted

*Waiting Area*

No Violations Noted

*Staff Bathroom # 3*

No Violations Noted

*Inmate Bathroom # 5*

No Violations Noted

**COTTAGES**

 Unable to Inspect the Algon, Town Line, and Pioneer Buildings– Closed

**Laurel Building**

105 CMR 451.126 Hot Water for Bathing and Hygiene: No hot water supplied to building

*Control*

 No Violations Noted

*Control Bathroom*

 No Violations Noted

*Common Area*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged above fireplace mantle

*Kitchen Area*

 No Violations Noted

*Refrigerator Room*

 No Violations Noted

*Handicapped Bathroom (A)*

 No Violations Noted

*Slop Sink Room (A)*

 No Violations Noted

*Shower Room (A & B)*

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 2 and 3

105 CMR 451.123 Maintenance: Caulking damaged in shower # 1, 2, and 3

*Cells (A)*

 No Violations Noted

*Cells (B)*

 No Violations Noted

*Shower Room (B & C)*

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 1

105 CMR 451.130\* Hot Water: Shower water temperature recorded at 650F

105 CMR 451.123 Maintenance: Caulking damaged in shower # 1, 2, and 3

*Utility Closet (C)*

 No Violations Noted

*Caustic Closet (C)*

 No Violations Noted

*Cells (C)*

105 CMR 451.353 Interior Maintenance: Tape on ceiling tile supports in cell # 27

105 CMR 451.353 Interior Maintenance: Sheets of plastic covering ceiling tiles and ceiling vent in cell # 28 and 29

**MODULAR BUIDING**

 Unable to Inspect - Closed

**BREWSTER 1**

 Unable to Inspect - Closed

**BREWSTER 2**

 Unable to Inspect - Closed

**OLD ADMINISTRATION BUILDING**

**Lobby**

105 CMR 451.350 Structural Maintenance: Exterior doors not rodent and weathertight

*Janitor’s Closet # A101 & A103*

 No Violations Noted

*Closet # A105*

 Unable to Inspect – Locked

*Garden Tool Crib # A107*

 Unable to Inspect – Locked

*Storage Closet # A108*

 No Violations Noted

*Work Office Tool Crib # A106*

 Unable to Inspect – Locked

*Storage Closet # A102*

 Unable to Inspect – Locked

*Storage Closet # A104*

 Unable to Inspect – Locked

*Officer’s Room # A110*

 No Violations Noted

*Peer Support # A109*

 No Violations Noted

**A Corridor**

*Entrance*

105 CMR 451.353 Interior Maintenance: Floor tiles missing near threshold outside of offices # A111

 and A112

*Office # A112*

105 CMR 451.350 Structural Maintenance: Windowpanes cracked

*Fire Equipment Room and Bathroom # A111*

 No Violations Noted

*NEADS Program Room # A114*

105 CMR 451.350 Structural Maintenance: One windowpane cracked

*Pre-Release Office & Bathroom (New Horizons) # A116 & A118*

Unable to Inspect – Locked

*Inmate Bathroom # A120*

 No Violations Noted

**B Corridor**

*Classroom # B122*

 No Violations Noted

*Recreational Area & Weight Room # B115*

 No Violations Noted

*Staff Bathroom # B117*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 880F at handwash sink

*Slop Sink*

 No Violations Noted

*Gym # B119*

 No Violations Noted

*Room # B126*

 No Violations Noted

*Room # B128*

 No Violations Noted

*Room # B121*

 No Violations Noted

*Room # B130*

 No Violations Noted

*Room # B123*

 No Violations Noted

*Offices # 114-1 & 114-3 (in # B124)*

No Violations Noted

*Operations # B125, B127 & B129*

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing in Operations # B125

105 CMR 451.353 Interior Maintenance: Ceiling tiles water damaged in Operations # B125

105 CMR 451.340 Illumination: Insufficient lighting, 2 lights out in Operations # B127

*Operations Bathroom (in # B129)*

 No Violations Noted

*Chapel # B134*

 No Violations Noted

**C Corridor**

105 CMR 451.353 Interior Maintenance: Ceiling tiles water damaged in hallway leading towards Culinary

**Inner Perimeter Security**

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

*Staff Bathroom*

 No Violations Noted

*Room # C135*

105 CMR 451.340 Illumination: Insufficient lighting, 2 lights out

**Culinary Arts**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Kitchen*

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, Trauslen # 2 out-of-order

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, faucet leaking at 2-compartment sink

FC 6-501.114(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Non-functional equipment not repaired or removed from premises, garbage disposal out-of-order and leaking into bucket

*Staff Dining Room*

 No Violations Noted

*Dry Storage Room*

 No Violations Noted

**Main Serving Room**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Inmate Dining Room*

 Unable to Inspect – Not Used

*Janitor’s Closet*

 Unable to Inspect – Not Used

*True Refrigerator*

 Unable to Inspect – Not Used

*Serving Line*

 Unable to Inspect – Not Used

*Mechanical Warewashing Room*

FC 4-501.112(A)(2)\* Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machinePf, wash, rinse and sanitize cycles were not meeting temperature requirements according to the affixed data plate

FC 4-703.11(B) Sanitization of Equipment and Utensils; Methods: Mechanical warewash machine does not achieve a utensil surface temperature of 160°F as measured by an irreversible registering temperature indicatorP

FC 4-302.13 Numbers and Capacities, Utensils, Temperature Measuring Devices, and Testing Devices: No irreversible registering temperature measuring device readily accessible to measure the surface temperature of the utensilPf

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, grease trap rusted

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, floor rust stained around grease trap

**Store Room**

 No Violations Noted

*Bathroom*

 No Violations Noted

**D Corridor**

*Cosmetology # D141, D143, & D145*

 No Violations Noted

*Cosmetology Bathroom*

 No Violations Noted

*Room # D156*

Unable to Inspect – Under Construction

*Classroom # D158*

 No Violations Noted

*Classroom # D147*

 No Violations Noted

*Office # D149*

105 CMR 451.141\* Screens: Screen missing

*Office # D162*

105 CMR 451.353 Interior Maintenance: Threshold missing leading into office

105 CMR 451.353 Interior Maintenance: Ceiling tiles damaged between Office # 160 and 162

*Office # D160*

105 CMR 451.353 Interior Maintenance: Threshold missing leading into office

*Office # D151*

Unable to Inspect – Locked

*Room # D164*

 No Violations Noted

*Office # D153*

No Violations Noted

*Office # D166*

Unable to Inspect – In Use

*Office # D155*

 No Violations Noted

*Office # D168*

 No Violations Noted

*Office # D170*

Unable to Inspect – In Use

*Office # D172*

 No Violations Noted

*Office # D157*

 No Violations Noted

*Office # D159*

 No Violations Noted

*Classroom # D163/163A*

 No Violations Noted

*Staff Bathroom # D176*

 No Violations Noted

*Waiting Room # D178*

 No Violations Noted

*Office # D165*

 No Violations Noted

*C.R.A Room # D161*

Unable to Inspect – Locked

**Psychology Corridor**

*Hallway*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

*Bathroom # D169*

 No Violations Noted

*Offices*

105 CMR 451.340 Illumination: Insufficient lighting, light out in Office # D194

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty in Office # D194

105 CMR 451.353 Interior Maintenance: Floor tiles damaged in Office # D167

105 CMR 451.353 Interior Maintenance: Floor tiles missing in Office # D184

105 CMR 451.353 Interior Maintenance: Wall paint damaged in Office # D185

**2nd FLOOR**

**Intensive Treatment Unit**

105 CMR 451.353 Interior Maintenance: Floor tiles damaged in hallway

*CO’s Office*

 No Violations Noted

*Shower Room # 1*

105 CMR 451.123 Maintenance: Paint damaged on cove tiles in shower # 1 and 2

*Cells*

105 CMR 451.353 Interior Maintenance: Light shield broken in hallway near cell # 15

105 CMR 451.141 Screens: Screen damaged in cell # 16

105 CMR 451.353 Interior Maintenance: Debris in wall vent in cell # 8

*Nurse’s Station # 203*

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

105 CMR 451.353 Interior Maintenance: Light shield broken
105 CMR 451.353 Interior Maintenance: Sprinkler shroud missing, replaced with gauze

*Nurse’s Bathroom*

 No Violations Noted

*Shower Room # 2*

105 CMR 451.123\* Maintenance: Soap scum on walls and floor in shower # 1

105 CMR 451.123\* Maintenance: Soap scum on door in shower # 1

105 CMR 451.123\* Maintenance: Floor damaged in shower # 1

*Multi-Purpose Room*

 No Violations Noted

*Inmate Day Room*

 No Violations Noted

*Staff Bathroom # 202*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 1000F at handwash sink

*Administration Office # 209*

 No Violations Noted

*Mental Health # 208A*

 No Violations Noted

*Break Room # 207*

105 CMR 451.353 Interior Maintenance: Floor tiles damaged outside of Break Room # 207

105 CMR 451.353 Interior Maintenance: Ceiling tiles water damaged outside of Break Room # 207

*Program Room # 204*

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

*Special Housing Office # 206*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water damaged

*Program 2 # 205*

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

**Parole**

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in hallway

*Parole Bathroom*

105 CMR 451.123 Maintenance: Wall paint damaged

*Parole Offices # 9-16*

 No Violations Noted

*Kitchenette # 210*

 No Violations Noted

*Office # 209*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in office

**Education**

*Classroom # 213*

105 CMR 451.353 Interior Maintenance: Ceiling tiles not secured to ceiling

*Computer Room # 215*

 No Violations Noted

*Classroom # 217*

 No Violations Noted

*Classroom # 214*

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing and damaged

*Staff Bathroom # 218*

 No Violations Noted

*Janitor’s Closet # 221*

 No Violations Noted

*Building and Trades # 222*

105 CMR 451.353 Interior Maintenance: Floor tiles damaged near window

*Bathroom (in # 222)*

 No Violations Noted

*Storage (in # 222)*

 No Violations Noted

*Industries # 224*

105 CMR 451.353 Interior Maintenance: Ceiling tiles water damaged

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Staff Industries Bathroom*

 No Violations Noted

*Inmate Industries Bathroom*

 No Violations Noted

*Bubbler (outside of Bathroom)*

 No Violations Noted

*Offices/Break Room # 223*

 No Violations Noted

*Bathroom # 212*

 No Violations Noted

*Classrooms A-F*

105 CMR 451.353 Interior Maintenance: Ceiling tile supports rusted in classroom # 223E

*Law Library # 226*

105 CMR 451.353 Interior Maintenance: Wall paint damaged

*Library # 228*

 No Violations Noted

*Office # 225*

 No Violations Noted

*Office # 232*

 Unable to Inspect – Not Used

*Staff Bathroom # 231*

105 CMR 451.123 Maintenance: Paper towel dispenser damaged

**3rd FLOOR**

*Chapel*

Unable to Inspect – Not Used

**BASEMENT**

*Hallway*

 No Violations Noted

*Laundry Area*

105 CMR 451.353\* Interior Maintenance: Standing water behind washing machines

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 980F

*Property*

 No Violations Noted

*Bathroom (in Property)*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing outside bathroom

105 CMR 451.123 Maintenance: Ceiling tiles water damaged

**Central Kitchen**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Dry Storage Room*

**FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed**

*Food Manager’s Office*

 No Violations Noted

*Spice Closet*

 No Violations Noted

*Food Closet*

 No Violations Noted

*Food Manager’s Bathroom*

 No Violations Noted

*Closet (near Bathroom)*

 No Violations Noted

*Freezer Unit*

 No Violations Noted

*Refrigerator Unit*

No Violations Noted

*Back Door Area (by Cooling Units)*

FC 6-202.15(A)(3)\* Design, Construction, and Installation; Functionality: Bottom of exterior door not tight-fitting

*Paper Goods Closet*

No Violations Noted

*Water Storage (in Hallway)*

Unable to Inspect – Locked

*Pots and Pans Back Room Storage Area*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor paint damaged

*2-Compartment Sink*

No Violations Noted

*3-Compartment Sink*

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, steam pipe leaking under 3-compartment sink

*Dumb Waiters*

 No Violations Noted

*Prep Area*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, 1 kettle out-of-order

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, 1 oven unit out-of-order

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, 2 warmer units out-of-order

**FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed**

*2-Compartment Sink/Handwash Sink*

No Violations Noted

*Refrigerator Unit # 5*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ramp floor plate not secured to floor

*Freezer Unit # 6*

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ramp floor plate not secured to floor

*Dry/Baking Storage*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, ceiling paint damaged

**FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed**

**FC 3-304.12(B) Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoop stored in flour**

*Broom Storage Area*

FC 6-201.16(A)\* Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint damaged

FC 6-201.16(A)\* Design, Construction, and Installation; Cleanability: Ceiling covering not easily cleanable, ceiling paint damaged on duct work

FC 6-201.11\* Design, Construction and Installation: Floor not easily cleanable, floor damaged

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, standing water on floor

*Slop Bucket Refrigerator*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, walk-in refrigerator door dragging on floor

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, drain cover missing

*Back Area – Officer’s Area*

No Violations Noted

*Inmate’s Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

*Staff Bathroom*

No Violations Noted

*Outside Dumpster Area*

 No Violations Noted

**POWER PLANT BUILDING # 3**

*Bathroom*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink

*Break Room*

No Violations Noted

**MAINTENANCE BUILDING # 4**

*Main Area*

 No Violations Noted

*Director of Engineering’s Office & Bathroom*

 No Violations Noted

*Tool Crib*

 No Violations Noted

*Paint Room*

Unable to Inspect – Locked

*Inmate Break Room*

 No Violations Noted

*Inmate Bathroom*

 No Violations Noted

*Managers Bathroom*

 No Violations Noted

*Break Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, freezer dirty

**Vehicle Trap**

 No Violations Noted

**Observations and Recommendations**

1. The inmate population was 169 at the time of inspection.
2. During the kitchen inspection, the warewash machine did not reach the appropriate temperature to properly sanitize trays. As an interim measure, it was stated that the Kitchen staff would use single-use trays and manually wash and sanitize dishes.
3. At the time of the Laurel Building inspection, work was being conducted resulting in no hot water being supplied to the building. During the close out meeting it was stated the repairs had been completed and hot water was restored. The CSP requests that the showers and handwash sink be tested throughout the building to ensure hot water is provided within the regulatory requirements.
4. The Smith Food Service area had been taken off-line in August 2019 and was not in use at the time of inspection.
5. The ATU West, Modular Building, Brewster 1 and 2, Algon Building, Town Line Building, and Pioneer Building were empty and not in use at the time of inspection.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

 Sincerely,

 Kerry Wagner, MPH

Environmental Analyst, CSP, BEH