



The Commonwealth of Massachusetts  
 Executive Office of Health and Human Services  
 Department of Public Health  
 Bureau of Environmental Health  
 Community Sanitation Program  
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December 22, 2021

Kristie Marchand, Superintendent  
 MCI Framingham  
 99 Loring Drive  
 P.O. Box 9007  
 Framingham, MA 01704

Re: Facility Inspection – MCI Framingham

Dear Superintendent Marchand:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of MCI Framingham on December 14 and 16, 2021 accompanied by Michael Beland, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 59 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Kerry Wagner, MPH  
 Environmental Analyst, CSP, BEH

cc: Margaret R. Cooke, Acting Commissioner, DPH  
 Nalina Narain, Director, BEH  
 Steven Hughes, Director, CSP, BEH  
 Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)  
 Carol A. Mici, Commissioner, DOC (electronic copy)  
 Terrance Reidy, Secretary, EOPSS (electronic copy)  
 Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)  
 Michael Beland, EHSO (electronic copy)  
 Alexandra DePalo, Director, Framingham Department of Public Health (electronic copy)  
 Clerk, Massachusetts House of Representatives (electronic copy)  
 Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

**Lobby**

*Male Bathroom # C141A*

No Violations Noted

*Female Bathroom # C133A*

No Violations Noted

*Janitor's Closet*

105 CMR 451.130\*

105 CMR 451.353

Plumbing: Plumbing not maintained in good repair, drain cover missing  
Interior Maintenance: Wet mop stored in bucket

*Armory/Lock Shop*

No Violations Noted

*Processing*

No Violations Noted

**Officer's Area**

*Muster Room # C111A*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with  
105 CMR 590.000, interior of microwave oven dirty

*Orientation Room*

No Violations Noted

*Staff Gym*

105 CMR 451.344\*

Illumination in Habitable Areas: Light not functioning properly, 1 light out

*Male Locker Room # 124A*

No Violations Noted

*Female Locker Room # 125A*

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, bubbler out-of-order outside locker  
rooms

*Mail Room # 116A*

No Violations Noted

*Tool Control # 127A*

No Violations Noted

*Office # C119A*

Unable to Inspect – Locked

*Computer Room*

No Violations Noted

**Lower Control**

No Violations Noted

## **Inner Control**

*Janitor's Closet*  
105 CMR 451.344

Illumination in Habitable Areas: Light not functioning properly, light out

*Bathroom*

No Violations Noted

## **Admissions**

*Bathroom # 103A (outside of Admissions)*

No Violations Noted

*Storage Room # C104A*

No Violations Noted

*Property # C106A*

No Violations Noted

*Staff Bathroom # 106A*

No Violations Noted

*Finger Print Room # C148A*

No Violations Noted

*Storage Room # 107A*

Unable to Inspect – Locked

*Mental Health # 108A*

No Violations Noted

*Medical Room # 109A*

No Violations Noted

*Holding Cell # 105A*

No Violations Noted

*Inmate Shower # 110A*

No Violations Noted

*Inmate Shower # 111A*

No Violations Noted

*Room # 136A*

No Violations Noted

*Control Room # 112A*

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, mold observed on freezer gaskets

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator drawers damaged

*Search Room # 115A and 116A*

No Violations Noted

<i>Search Room # 117</i> 105 CMR 451.124	Water Supply: Insufficient cold water supply in quantity and pressure at handwash sink
<i>Holding Cells</i> 105 CMR 451.353	Interior Maintenance: Floor tiles damaged near Holding Cells
<i>Officer's Room # C108A</i>	No Violations Noted
<b><u>Visiting Area</u></b>	
<i>Janitor's Closet # 139A</i>	No Violations Noted
<i>Attorney Rooms</i>	No Violations Noted
<i>Inmate Bathroom # C138A</i>	No Violations Noted
<i>Common Area</i>	No Violations Noted
<i>Female Bathroom # C143A</i>	No Violations Noted
<i>Male Bathroom # C142A</i>	No Violations Noted
<i>Visitation Play Area # 133A</i>	No Violations Noted
<i>Search Room #129A</i>	Unable to Inspect – Locked
<b><u>Smith Food Service # 173</u></b>	
	Unable to Inspect – Not Used
<b><u>Smith Hallway</u></b>	
<i>Old Smith Dining Hall Room # 172-1</i> 105 CMR 451.350 105 CMR 451.353	Structural Maintenance: Ceiling leaking Interior Maintenance: Ceiling tiles missing
<i>Officer's Room # C174</i> 105 CMR 451.340	Illumination: Insufficient lighting, 1 light out
<i>Office # C136</i>	Unable to Inspect – In Use
<i>Smith Clinic</i> 105 CMR 451.126	Hot Water: Hot water temperature recorded at 99 <sup>0</sup> F at handwash sink
<i>Staff Bathroom # C131</i>	No Violations Noted

<i>Janitor's Closet # C102</i> 105 CMR 451.353	Interior Maintenance: Wet mop stored upright
<i>Staff Bathroom # C154</i>	No Violations Noted
<i>Multi-Purpose Room # 1</i>	No Violations Noted
<i>Multi-Purpose Room # 2</i> 105 CMR 451.353	Interior Maintenance: Ceiling tile missing
<i>Multi-Purpose Room # 3</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
<i>Room # C158</i>	No Violations Noted
<b><u>ATU East</u></b>	
<b>Trap</b>	
<i>Chemical Closet #C129</i>	No Violations Noted
<i>Day Room #C130</i>	No Violations Noted
<i>Medical Equipment Storage Room</i>	No Violations Noted
<i>Office # C125</i>	No Violations Noted
<b>Cell Block</b>	
<i>Common Area</i>	No Violations Noted
<i>Unit Sergeant's Office # 123</i>	Unable to Inspect – Locked
<i>CO's Office #C124</i>	No Violations Noted
<i>Lower Level Janitor's Closet</i> 105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket

*Lower Level Showers*

105 CMR 451.123	Maintenance: Floor paint damaged in shower # 114 and 116
105 CMR 451.123	Maintenance: Wall paint damage near door frame in shower # 116
105 CMR 451.123	Maintenance: Paint damage on light fixture in shower # 116
105 CMR 451.123	Maintenance: Door frame rusted in shower # 115 and 116
105 CMR 451.123	Maintenance: Door rusted in shower # 115 and 116
105 CMR 451.123	Maintenance: Dead drain flies on ceiling in shower # 115 and 116
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 115 and 116
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 115
105 CMR 451.123	Maintenance: Ceiling vent dusty in shower # 115

*Upper Level Janitor's Closet*

105 CMR 451.353	Interior Maintenance: Wet mop head stored on floor
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*Upper Level Showers*

105 CMR 451.123	Maintenance: Floor paint damaged in shower # 210, 211, and 212
105 CMR 451.123	Maintenance: Paint damage on light fixture in shower # 211
105 CMR 451.123	Maintenance: Door frame rusted in shower # 210, 211, and 212
105 CMR 451.123	Maintenance: Door rusted in shower # 210, 211, and 212
105 CMR 451.123	Maintenance: Ceiling vent rusted in shower # 210, 211, and 212
105 CMR 451.123	Maintenance: Mold on ceiling in shower # 212
105 CMR 451.123	Maintenance: Dead drain flies on ceiling in shower # 210, 211, and 212
105 CMR 451.123	Maintenance: Ceiling vent dusty in shower # 210, 211, and 212
105 CMR 451.123	Maintenance: Mold on caulking in shower # 211 and 212
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 212

*Cells*

105 CMR 451.353	Interior Maintenance: Wall paint damaged in cell # 130
105 CMR 451.353	Interior Maintenance: Spilled coffee on floor outside of cell # 223

**ATU West**

Unable to Inspect – Temporarily Offline

**New Line**

**Trap**

*CPO's Office # 157*

No Violations Noted

*Storage Room # C155*

No Violations Noted

*Day Room # C153*

No Violations Noted

**Cell Block**

*Break Room # C161*

No Violations Noted

*Lower Level Janitor's Closet*

No Violations Noted

*Lower Level Showers*

105 CMR 451.123*	Maintenance: Paint damage on light fixture in shower # 150
105 CMR 451.123	Maintenance: Paint damage on light fixture in shower # 149
105 CMR 451.123*	Maintenance: Floor paint damaged in shower # 149 and 150
105 CMR 451.123	Maintenance: Bench paint damaged in shower # 151
105 CMR 451.123*	Maintenance: Door rusted in shower # 149
105 CMR 451.123*	Maintenance: Door frame rusted in shower # 149
105 CMR 451.123	Maintenance: Door frame rusted in shower # 150
105 CMR 451.123	Maintenance: Ceiling access panel cover rusted in shower # 150
105 CMR 451.123*	Maintenance: Ceiling vent rusted in shower # 149
105 CMR 451.123	Maintenance: Door window broken in shower # 151
105 CMR 451.123	Maintenance: Floor dirty in shower # 151

*Upper Level Janitor's Closet*

No Violations Noted

*Storage Room # 265*

No Violations Noted

*Upper Level Showers*

105 CMR 451.123*	Unable to Inspect Shower # 228 and 229 – In Use
105 CMR 451.123*	Maintenance: Floor paint damaged in shower # 230
105 CMR 451.123	Maintenance: Ceiling vent rusted in shower # 230
105 CMR 451.123	Maintenance: Door rusted in shower # 230
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 230

*Cells*

105 CMR 451.103	Mattresses: Mattress damaged in cell # 256
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**North**

**Trap**

*Search Room # 108*

No Violations Noted

*Attorney's Interview Room # C105*

No Violations Noted

*Office # 106*

Unable to Inspect – Locked

*Room # 109*

No Violations Noted

**Cell Block**

105 CMR 451.353*	Interior Maintenance: Ceiling left unfinished
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*Storage Room*

No Violations Noted

*Officer's Office*

105 CMR 451.340	Illumination: Insufficient lighting, light out
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*Medical Room*

Unable to Inspect – Locked

*Lower Level Janitor's Closet*

105 CMR 451.353

Interior Maintenance: Wet mop stored on floor

*Lower Level Showers*

105 CMR 451.123\*

Unable to Inspect Shower # 113 - COVID19 Positive Shower

105 CMR 451.123\*

Maintenance: Caulking moldy in shower # 112

Maintenance: Bench paint damaged in shower # 114

*Upper Level Janitor's Closet*

105 CMR 451.344

Illumination in Habitable Areas: Light not functioning properly, light out

*Upper Level Showers*

105 CMR 451.123\*

Maintenance: Caulking moldy in shower # 206

105 CMR 451.123

Maintenance: Caulking moldy in shower # 208

105 CMR 451.123\*

Maintenance: Door frame rusted in shower # 207

105 CMR 451.123

Maintenance: Door frame rusted in shower # 206 and 208

105 CMR 451.123\*

Maintenance: Ceiling vent dusty in shower # 206

105 CMR 451.123

Maintenance: Ceiling vent dusty in shower # 207

105 CMR 451.123\*

Maintenance: Ceiling vent rusted in shower # 206, 207, and 208

105 CMR 451.123

Maintenance: Light out in shower # 208

*Storage Room # 226*

105 CMR 451.353\*

Interior Maintenance: Light shield not secure

*Cells*

105 CMR 451.103

Mattresses: Mattress damaged in cell # 104, 108, and 202

105 CMR 451.124

Water Supply: No cold water supplied to handwash sink in cell # 111

105 CMR 451.340

Illumination: Insufficient lighting, light out in cell # 105

105 CMR 451.353

Interior Maintenance: Floor paint damage in cell # 106

105 CMR 451.353

Interior Maintenance: Wall vent blocked in cell # 203

**2<sup>nd</sup> FLOOR OFFICE AREA**

*Female Bathroom # C210A*

No Violations Noted

*Male Bathroom # C211A*

No Violations Noted

*Janitor's Closet # C237A*

105 CMR 451.353

Interior Maintenance: Wet mop stored in slop sink

*Room # 205A*

No Violations Noted

*Room # 208A*

No Violations Noted

*Room # 207A*

No Violations Noted

*Records Area*

No Violations Noted

*Break Room # C218A*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty



*Deputy of Re-Entry*

No Violations Noted

**HSU BUILDING**

**2<sup>nd</sup> Floor**

*RTU*

Unable to Inspect – Locked

*Medical*

105 CMR 451.353

Interior Maintenance: Bird feathers and droppings on interior windowsill

105 CMR 451.350

Structural Maintenance: Window broken

*Optometry Office*

Unable to Inspect – Locked

*Catch the Hope Office*

No Violations Noted

*CPO's Office*

Unable to Inspect – Locked

*Clinician's Office & Bathroom*

No Violations Noted

*Janitor's Closet*

105 CMR 451.353\*

Interior Maintenance: Wet mop stored in bucket

*Day Room*

Unable to Inspect – In Use

*Kitchen*

No Violations Noted

*Officer's Station*

No Violations Noted

*T.V. Room*

No Violations Noted

*Cells*

105 CMR 451.353

Interior Maintenance: Ceiling tile supports damaged in cell # 205

105 CMR 451.353

Interior Maintenance: Ceiling tiles damaged in cell # 214, 215, and 216

105 CMR 451.353

Interior Maintenance: Ceiling tile containing old light fixture not secured to ceiling in cell # 219

*Storage Closet (end of Hallway)*

Unable to Inspect – Locked

*Storage Closet (with Slop Sink)*

Unable to Inspect – Locked

*Meeting Room*

No Violations Noted

*Showers*

Unable to Inspect – In Use

**1<sup>st</sup> Floor**

105 CMR 451.353

Interior Maintenance: Ceiling tiles water damaged in lobby closest to Infirmary entryway

*Medical Records*

No Violations Noted

*Break Room*

No Violations Noted

*Office (Medical Waste Log)*

105 CMR 480.500(B)(2)(a)\*

Procedures; Records; Record-Keeping Log: Generator did not specify off-site treatment parameters, exact date missing on record keeping log for August entry

105 CMR 480.500(B)

Procedures; Records; Record-Keeping Log: Generator did not maintain a record-keeping log for waste sent off-site for treatment, missing December entry

105 CMR 480.425(A)

Tracking Medical or Biological Waste for Treatment: Generator did not confirm the shipment was received by the treatment facility within 30 days on an approved tracking form, tracking form missing for 8/11 shipment

105 CMR 480.500(A)(3)

Procedures; Records; Record-Keeping Log: Generator had no written documentation for blood borne pathogen training

*Pharmacy*

No Violations Noted

*Pharmacy Bathroom*

Unable to Inspect – Closed

*Supply Room # 12*

No Violations Noted

*Supply Room Bathroom*

Unable to Inspect – Locked

*Health Services Administration*

No Violations Noted

**Infirmary**

*CO's Office*

No Violations Noted

*CO's Office Bathroom*

No Violations Noted

*Biohazard Room*

105 CMR 451.353\*

Interior Maintenance: Ceiling water damaged

*Mental Health Interview Room/Search Room*

No Violations Noted

*Shower Room*

105 CMR 451.123\*

Unable to Inspect Tub and Shower # 1 – Not Used

105 CMR 451.130

Maintenance: Wall vent damaged in shower # 3

105 CMR 451.353

Plumbing: Plumbing not maintained in good repair, faucet head leaking in shower # 1

Interior Maintenance: Floor tiles missing near floor drain

*Doctor's Office*

Unable to Inspect – Locked

*Nurse's Station*

No Violations Noted

*Medical Cells*

105 CMR 451.322\*

Cell Size: Inadequate floor space in dorm rooms

105 CMR 451.103

Mattresses: Mattress damaged in cell # 107, 110, and 111

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, handwash sink leaking in cell # 112

105 CMR 451.353

Interior Maintenance: Light fixture rusted in cell # 111

*Storage Room (end of hall)*

No Violations Noted

*Slop Sink/Storage (end of hall)*

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, cold water not working at slop sink

**Clinical Area**

*Treatment Room # 10*

105 CMR 451.353

Interior Maintenance: Floor tiles missing

*RN Clinic # 11*

Unable to Inspect – In Use

*Treatment Room # 9*

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Treatment Room # 8*

No Violations Noted

*Lab # 7*

No Violations Noted

*Treatment Room # 6*

No Violations Noted

*Trauma Room # 4*

No Violations Noted

*Dental Room # 2*

Unable to Inspect – Locked

*X-Ray Room # 1*

No Violations Noted

*Waiting Area*

No Violations Noted

*Staff Bathroom # 3*

No Violations Noted

*Inmate Bathroom # 5*

No Violations Noted

**COTTAGES**

Unable to Inspect the Algon, Town Line, and Pioneer Buildings – Closed

**Laurel Building**

105 CMR 451.126

Hot Water for Bathing and Hygiene: No hot water supplied to building

*Control*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Common Area*

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged above fireplace mantle

*Kitchen Area*

No Violations Noted

*Refrigerator Room*

No Violations Noted

*Handicapped Bathroom (A)*

No Violations Noted

*Slop Sink Room (A)*

No Violations Noted

*Shower Room (A & B)*

105 CMR 451.123\*

105 CMR 451.123

Maintenance: Baseboard damaged in shower # 2 and 3

Maintenance: Caulking damaged in shower # 1, 2, and 3

*Cells (A)*

No Violations Noted

*Cells (B)*

No Violations Noted

*Shower Room (B & C)*

105 CMR 451.123\*

105 CMR 451.130\*

105 CMR 451.123

Maintenance: Baseboard damaged in shower # 1

Hot Water: Shower water temperature recorded at 65<sup>0</sup>F

Maintenance: Caulking damaged in shower # 1, 2, and 3

*Utility Closet (C)*

No Violations Noted

*Caustic Closet (C)*

No Violations Noted

*Cells (C)*

105 CMR 451.353

105 CMR 451.353

Interior Maintenance: Tape on ceiling tile supports in cell # 27

Interior Maintenance: Sheets of plastic covering ceiling tiles and ceiling vent in cell # 28 and 29

**MODULAR BUILDING**

Unable to Inspect - Closed

**BREWSTER 1**

Unable to Inspect - Closed

**BREWSTER 2**

Unable to Inspect - Closed

**OLD ADMINISTRATION BUILDING**

**Lobby**

105 CMR 451.350 Structural Maintenance: Exterior doors not rodent and weathertight

*Janitor's Closet # A101 & A103*

No Violations Noted

*Closet # A105*

Unable to Inspect – Locked

*Garden Tool Crib # A107*

Unable to Inspect – Locked

*Storage Closet # A108*

No Violations Noted

*Work Office Tool Crib # A106*

Unable to Inspect – Locked

*Storage Closet # A102*

Unable to Inspect – Locked

*Storage Closet # A104*

Unable to Inspect – Locked

*Officer's Room # A110*

No Violations Noted

*Peer Support # A109*

No Violations Noted

**A Corridor**

*Entrance*

105 CMR 451.353 Interior Maintenance: Floor tiles missing near threshold outside of offices # A111 and A112

*Office # A112*

105 CMR 451.350 Structural Maintenance: Windowpanes cracked

*Fire Equipment Room and Bathroom # A111*

No Violations Noted

*NEADS Program Room # A114*

105 CMR 451.350 Structural Maintenance: One windowpane cracked

*Pre-Release Office & Bathroom (New Horizons) # A116 & A118*

Unable to Inspect – Locked

*Inmate Bathroom # A120*

No Violations Noted

**B Corridor**

*Classroom # B122*

No Violations Noted

*Recreational Area & Weight Room # B115*

No Violations Noted

*Staff Bathroom # B117*

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 88°F at handwash sink

*Slop Sink*

No Violations Noted

*Gym # B119*

No Violations Noted

*Room # B126*

No Violations Noted

*Room # B128*

No Violations Noted

*Room # B121*

No Violations Noted

*Room # B130*

No Violations Noted

*Room # B123*

No Violations Noted

*Offices # 114-1 & 114-3 (in # B124)*

No Violations Noted

*Operations # B125, B127 & B129*

105 CMR 451.353

Interior Maintenance: Ceiling tiles missing in Operations # B125

105 CMR 451.353

Interior Maintenance: Ceiling tiles water damaged in Operations # B125

105 CMR 451.340

Illumination: Insufficient lighting, 2 lights out in Operations # B127

*Operations Bathroom (in # B129)*

No Violations Noted

*Chapel # B134*

No Violations Noted

**C Corridor**

105 CMR 451.353

Interior Maintenance: Ceiling tiles water damaged in hallway leading towards Culinary

**Inner Perimeter Security**

105 CMR 451.353

Interior Maintenance: Floor tiles damaged

*Staff Bathroom*

No Violations Noted

*Room # C135*

105 CMR 451.340

Illumination: Insufficient lighting, 2 lights out

**Culinary Arts**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Kitchen*

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, Trauslen # 2 out-of-order

FC 5-205.15(B)

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, faucet leaking at 2-compartment sink

FC 6-501.114(A)

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Non-functional equipment not repaired or removed from premises, garbage disposal out-of-order and leaking into bucket

*Staff Dining Room*

No Violations Noted

*Dry Storage Room*

No Violations Noted

**Main Serving Room**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Inmate Dining Room*

Unable to Inspect – Not Used

*Janitor's Closet*

Unable to Inspect – Not Used

*True Refrigerator*

Unable to Inspect – Not Used

*Serving Line*

Unable to Inspect – Not Used

*Mechanical Warewashing Room*

FC 4-501.112(A)(2)\*

Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machine<sup>Pf</sup>, wash, rinse and sanitize cycles were not meeting temperature requirements according to the affixed data plate

FC 4-703.11(B)

Sanitization of Equipment and Utensils; Methods: Mechanical warewash machine does not achieve a utensil surface temperature of 160°F as measured by an irreversible registering temperature indicator<sup>P</sup>

FC 4-302.13

Numbers and Capacities, Utensils, Temperature Measuring Devices, and Testing Devices: No irreversible registering temperature measuring device readily accessible to measure the surface temperature of the utensil<sup>Pf</sup>

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, grease trap rusted

FC 6-501.11

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, floor rust stained around grease trap

**Store Room**

No Violations Noted

*Bathroom*

No Violations Noted

**D Corridor**

*Cosmetology # D141, D143, & D145*

No Violations Noted

*Cosmetology Bathroom*

No Violations Noted

*Room # D156*

Unable to Inspect – Under Construction

*Classroom # D158*

No Violations Noted

*Classroom # D147*

No Violations Noted

*Office # D149*

105 CMR 451.141\*

Screens: Screen missing

*Office # D162*

105 CMR 451.353

105 CMR 451.353

Interior Maintenance: Threshold missing leading into office

Interior Maintenance: Ceiling tiles damaged between Office # 160 and 162

*Office # D160*

105 CMR 451.353

Interior Maintenance: Threshold missing leading into office

*Office # D151*

Unable to Inspect – Locked

*Room # D164*

No Violations Noted

*Office # D153*

No Violations Noted

*Office # D166*

Unable to Inspect – In Use

*Office # D155*

No Violations Noted

*Office # D168*

No Violations Noted

*Office # D170*

Unable to Inspect – In Use

*Office # D172*

No Violations Noted

*Office # D157*

No Violations Noted



*Office # D159*

No Violations Noted

*Classroom # D163/163A*

No Violations Noted

*Staff Bathroom # D176*

No Violations Noted

*Waiting Room # D178*

No Violations Noted

*Office # D165*

No Violations Noted

*C.R.A Room # D161*

Unable to Inspect – Locked

### **Psychology Corridor**

*Hallway*

105 CMR 451.353\*

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged

Interior Maintenance: Floor tiles damaged

*Bathroom # D169*

No Violations Noted

*Offices*

105 CMR 451.340

105 CMR 451.200

105 CMR 451.353

105 CMR 451.353

105 CMR 451.353

Illumination: Insufficient lighting, light out in Office # D194

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty in Office # D194

Interior Maintenance: Floor tiles damaged in Office # D167

Interior Maintenance: Floor tiles missing in Office # D184

Interior Maintenance: Wall paint damaged in Office # D185

### **2<sup>nd</sup> FLOOR**

#### **Intensive Treatment Unit**

105 CMR 451.353

Interior Maintenance: Floor tiles damaged in hallway

*CO's Office*

No Violations Noted

*Shower Room # 1*

105 CMR 451.123

Maintenance: Paint damaged on cove tiles in shower # 1 and 2

*Cells*

105 CMR 451.353

105 CMR 451.141

105 CMR 451.353

Interior Maintenance: Light shield broken in hallway near cell # 15

Screens: Screen damaged in cell # 16

Interior Maintenance: Debris in wall vent in cell # 8

*Nurse's Station # 203*

105 CMR 451.353

105 CMR 451.353

105 CMR 451.353

Interior Maintenance: Floor tiles damaged

Interior Maintenance: Light shield broken

Interior Maintenance: Sprinkler shroud missing, replaced with gauze

*Nurse's Bathroom*

No Violations Noted

*Shower Room # 2*

105 CMR 451.123\*

Maintenance: Soap scum on walls and floor in shower # 1

105 CMR 451.123\*

Maintenance: Soap scum on door in shower # 1

105 CMR 451.123\*

Maintenance: Floor damaged in shower # 1

*Multi-Purpose Room*

No Violations Noted

*Inmate Day Room*

No Violations Noted

*Staff Bathroom # 202*

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 100°F at handwash sink

*Administration Office # 209*

No Violations Noted

*Mental Health # 208A*

No Violations Noted

*Break Room # 207*

105 CMR 451.353

Interior Maintenance: Floor tiles damaged outside of Break Room # 207

105 CMR 451.353

Interior Maintenance: Ceiling tiles water damaged outside of Break Room # 207

*Program Room # 204*

105 CMR 451.353

Interior Maintenance: Ceiling tiles missing

*Special Housing Office # 206*

105 CMR 451.353\*

Interior Maintenance: Ceiling tiles water damaged

*Program 2 # 205*

105 CMR 451.353

Interior Maintenance: Ceiling tiles missing

**Parole**

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in hallway

*Parole Bathroom*

105 CMR 451.123

Maintenance: Wall paint damaged

*Parole Offices # 9-16*

No Violations Noted

*Kitchenette # 210*

No Violations Noted

*Office # 209*

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged in office

**Education**

*Classroom # 213*

105 CMR 451.353

Interior Maintenance: Ceiling tiles not secured to ceiling

<i>Computer Room # 215</i>	No Violations Noted
<i>Classroom # 217</i>	No Violations Noted
<i>Classroom # 214</i> 105 CMR 451.353	Interior Maintenance: Ceiling tiles missing and damaged
<i>Staff Bathroom # 218</i>	No Violations Noted
<i>Janitor's Closet # 221</i>	No Violations Noted
<i>Building and Trades # 222</i> 105 CMR 451.353	Interior Maintenance: Floor tiles damaged near window
<i>Bathroom (in # 222)</i>	No Violations Noted
<i>Storage (in # 222)</i>	No Violations Noted
<i>Industries # 224</i> 105 CMR 451.353 105 CMR 451.353 105 CMR 451.353	Interior Maintenance: Ceiling tiles water damaged Interior Maintenance: Floor tiles damaged Interior Maintenance: Wall paint damaged
<i>Staff Industries Bathroom</i>	No Violations Noted
<i>Inmate Industries Bathroom</i>	No Violations Noted
<i>Bubbler (outside of Bathroom)</i>	No Violations Noted
<i>Offices/Break Room # 223</i>	No Violations Noted
<i>Bathroom # 212</i>	No Violations Noted
<i>Classrooms A-F</i> 105 CMR 451.353	Interior Maintenance: Ceiling tile supports rusted in classroom # 223E
<i>Law Library # 226</i> 105 CMR 451.353	Interior Maintenance: Wall paint damaged
<i>Library # 228</i>	No Violations Noted
<i>Office # 225</i>	No Violations Noted

Office # 232

Unable to Inspect – Not Used

Staff Bathroom # 231  
105 CMR 451.123

Maintenance: Paper towel dispenser damaged

**3<sup>rd</sup> FLOOR**

Chapel

Unable to Inspect – Not Used

**BASEMENT**

Hallway

No Violations Noted

Laundry Area  
105 CMR 451.353\*  
105 CMR 451.126\*

Interior Maintenance: Standing water behind washing machines  
Hot Water: Hot water temperature recorded at 98<sup>0</sup>F

Property

No Violations Noted

Bathroom (in Property)  
105 CMR 451.353\*  
105 CMR 451.123

Interior Maintenance: Ceiling tiles missing outside bathroom  
Maintenance: Ceiling tiles water damaged

**Central Kitchen**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

Dry Storage Room  
**FC 6-501.12(A)\***

**Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed**

Food Manager's Office

No Violations Noted

Spice Closet

No Violations Noted

Food Closet

No Violations Noted

Food Manager's Bathroom

No Violations Noted

Closet (near Bathroom)

No Violations Noted

Freezer Unit

No Violations Noted

Refrigerator Unit

No Violations Noted

*Back Door Area (by Cooling Units)*

FC 6-202.15(A)(3)\* Design, Construction, and Installation; Functionality: Bottom of exterior door not tight-fitting

*Paper Goods Closet*

No Violations Noted

*Water Storage (in Hallway)*

Unable to Inspect – Locked

*Pots and Pans Back Room Storage Area*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor paint damaged

*2-Compartment Sink*

No Violations Noted

*3-Compartment Sink*

FC 5-205.15(B) Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, steam pipe leaking under 3-compartment sink

*Dumb Waiters*

No Violations Noted

*Prep Area*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, 1 kettle out-of-order

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, 1 oven unit out-of-order

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, 2 warmer units out-of-order

**FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed**

*2-Compartment Sink/Handwash Sink*

No Violations Noted

*Refrigerator Unit # 5*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ramp floor plate not secured to floor

*Freezer Unit # 6*

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ramp floor plate not secured to floor

*Dry/Baking Storage*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, ceiling paint damaged  
**FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed**

**FC 3-304.12(B) Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoop stored in flour**

*Broom Storage Area*

FC 6-201.16(A)\*

Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint damaged

FC 6-201.16(A)\*

Design, Construction, and Installation; Cleanability: Ceiling covering not easily cleanable, ceiling paint damaged on duct work

FC 6-201.11\*

Design, Construction and Installation: Floor not easily cleanable, floor damaged

FC 6-501.12(A)\*

Maintenance and Operation; Cleaning: Facility not cleaned properly, standing water on floor

*Slop Bucket Refrigerator*

FC 4-501.11(A)\*

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, walk-in refrigerator door dragging on floor

FC 5-205.15(B)

Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, drain cover missing

*Back Area – Officer’s Area*

No Violations Noted

*Inmate’s Bathroom*

105 CMR 451.123\*

Maintenance: Floor paint damaged

*Staff Bathroom*

No Violations Noted

*Outside Dumpster Area*

No Violations Noted

**POWER PLANT BUILDING # 3**

*Bathroom*

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, faucet leaking at handwash sink

*Break Room*

No Violations Noted

**MAINTENANCE BUILDING # 4**

*Main Area*

No Violations Noted

*Director of Engineering’s Office & Bathroom*

No Violations Noted

*Tool Crib*

No Violations Noted

*Paint Room*

Unable to Inspect – Locked

*Inmate Break Room*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Managers Bathroom*

No Violations Noted

*Break Room*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, freezer dirty

**Vehicle Trap**

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 169 at the time of inspection.
2. During the kitchen inspection, the warewash machine did not reach the appropriate temperature to properly sanitize trays. As an interim measure, it was stated that the Kitchen staff would use single-use trays and manually wash and sanitize dishes.
3. At the time of the Laurel Building inspection, work was being conducted resulting in no hot water being supplied to the building. During the close out meeting it was stated the repairs had been completed and hot water was restored. The CSP requests that the showers and handwash sink be tested throughout the building to ensure hot water is provided within the regulatory requirements.
4. The Smith Food Service area had been taken off-line in August 2019 and was not in use at the time of inspection.
5. The ATU West, Modular Building, Brewster 1 and 2, Algon Building, Town Line Building, and Pioneer Building were empty and not in use at the time of inspection.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Kerry Wagner, MPH  
Environmental Analyst, CSP, BEH