



The Commonwealth of Massachusetts
 Executive Office of Health and Human Services
 Department of Public Health
 Bureau of Environmental Health
 Community Sanitation Program
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 GOVERNOR

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 SECRETARY

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 COMMISSIONER

January 25, 2012

Lynn M. Bissonette, Superintendent
 MCI Framingham
 P.O. Box 9007
 99 Loring Drive
 Framingham, MA 01704

Re: Facility Inspection

Dear Superintendent Bissonette:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, and Department of Public Health Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of the MCI Framingham on January 5 and 6, 2012 accompanied by Chris Lanoue, Director of Engineering, Pamela Dunford, Fire Safety and Environmental Health Officer, and Lizette Melo, Correctional Officer. Violations noted are listed below (* indicates conditions documented on previous inspection reports).

Smith Building

Lobby Area

105 CMR 451.345* Illumination in Common Passage Ways and Areas: Inadequate lighting, several light fixtures not functioning properly

Women's Bathroom C133A

105 CMR 451.123 Maintenance: Toilet seat no longer easily cleanable, toilet seat damaged

Men's Bathroom C141A

No Violations Noted

Janitor's Closet

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, slop sink faucet leaking

Officer's Area

Break Room

No Violations Noted

Men's Locker Room

No Violations Noted

Search Room 115A & 116A

No Violations Noted

Holding Cells 117A-120A

No Violations Noted

Visiting Area

Common Area

105 CMR 451.353

Interior Maintenance: One ceiling vent dirty

105 CMR 451.345

Illumination in Common Passage Ways and Areas: Inadequate lighting, several light fixtures not functioning properly

Inmate Bathroom C138A

No Violations Noted

Janitor's Closet

105 CMR 451.353

Interior Maintenance: Ceiling vent dirty

Women's Bathroom

No Violations Noted

Men's Bathroom

105 CMR 451.123*

Maintenance: Changing table damaged and no longer easily cleanable

Visitation Play Area

105 CMR 451.353

Interior Maintenance: Ceiling vent dirty

Smith Food Service

Kitchen

FC 3-304.15(A)

Preventing Contamination from Utensils: Inappropriate use of single-use gloves, gloves not used while handling food contact items

FC 4-501.114(A)

Maintenance and Operation; Equipment: Chlorine Sanitizer solution tested greater than recommended concentration in mechanical warewashing machine

FC 4-903.11(A)

Protection of Clean Items, Storing: Clean items not protected from contamination, utensils not stored with handles up

FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, excess water pressure at handwash sink

FC 6-403.11(B)

Location and Placement; Employee Accommodations: No locker room area designated for employees, coats stored in inappropriate locations

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, paper towels dispenser rusted and paint damaged

Dinning Room

No Violations Noted

Smith Hallway

Smith Clinic

FC 3-501.16(B)

Limitation of Growth of Organisms, Temperature and Time Control: Refrigerator temperature recorded at 45°F

Janitor's Closet C102

105 CMR 451.353

Interior Maintenance: Wet mop left in bucket

105 CMR 451.353

Interior Maintenance: Vent dirty

ATU West

Common Area

105 CMR 451.345

Illumination in Common Passage Ways and Areas: Inadequate lighting, several light fixtures not functioning properly

Storage Room

105 CMR 451.353

Interior Maintenance: Trash left on cardboard boxes

Day Room

105 CMR 451.345

Illumination in Common Passage Ways and Areas: Inadequate lighting, one light fixture not functioning properly

Sergeant's Office

105 CMR 451.353

FC 3-501.16(B)

Interior Maintenance: Ceiling vent dirty

Limitation of Growth of Organisms, Temperature and Time Control: Refrigerator temperature recorded at 45⁰F

Office C141

105 CMR 451.353

Interior Maintenance: Ceiling vent dirty

Lower Level Janitor's Closet

No Violations Noted

Lower Level Showers

105 CMR 451.123*

105 CMR 451.123

Maintenance: Wall paint damage in shower stall # C145

Maintenance: Vent dirty in shower stall # C142

Upper Level Janitor's Closet

105 CMR 451.353

Interior Maintenance: Duct tape not secured properly to pipe insulation

Upper Level Showers

105 CMR 451.123

105 CMR 451.123

105 CMR 451.123

105 CMR 451.123

Maintenance: Vent cover rusted and damaged in shower stall # C224 and 226

Maintenance: Wall paint damaged in shower stall # C225

Maintenance: Light cover dirty in shower stall # C225

Maintenance: Floor finish damaged in shower stall # C226

Cells

105 CMR 451.353

Interior Maintenance: Wall paint damaged in cell # 144 and 145

New Line

Common Area

105 CMR 451.345

105 CMR 451.350

Illumination in Common Passage Ways and Areas: Inadequate lighting, light fixture not functioning properly outside shower stalls

Structural Maintenance: Floor tile damaged outside cell # 155

Storage Room C155

No Violations Noted

Day Room C153

No Violations Noted

Office C161

No Violations Noted

Janitor's Closet C237A
105 CMR 451.353

Interior Maintenance: Ceiling paint damaged

Break Room C218A

No Violations Noted

HSU Building
Second Floor

Medical Room (2)
105 CMR 451.353

Interior Maintenance: Vent dirty

Ob-Gyn Exam Room (3)

No Violations Noted

Optometry Room (5)

No Violations Noted

Residential Treatment Unit

No Violations Noted

Project Catch the Hope (7)

No Violations Noted

CPOs Office

No Violations Noted

Barton Housing Unit
Hallway

No Violations Noted

Janitor's Closet

No Violations Noted

Library

No Violations Noted

Day Room
FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, refrigerator gasket damaged

Officer's Room

No Violations Noted

Activity Room

No Violations Noted

Shower Room
105 CMR 451.123

Maintenance: Room temperature 53⁰F in shower room

Kitchenette

No Violations Noted

Cells
105 CMR 451.350

Structural Maintenance: Windows not weather tight and structurally sound, window covered with plastic wrap in cell # 220

Clinical Area

Waiting Area

105 CMR 451.353*

Interior Maintenance: Ceiling rusted

Nurses' Bathroom

No Violations Noted

Inmate Bathroom

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink leaking due to water controls not being installed properly

X-Ray Room # 1

105 CMR 451.350

Structural Maintenance: Floor tiles damaged

Dental Room # 2

105 CMR 451.126

Hot Water: Hot water temperature recorded at 92⁰F

Nurses' Break Room

No Violations Noted

Trauma Room # 4

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, faucet leaking

Trauma Room # 6

105 CMR 451.350

Structural Maintenance: Floor tiles missing

Lab #7

No Violations Noted

Treatment Room # 8

No Violations Noted

Treatment Room # 9

No Violations Noted

Treatment Room # 10

No Violations Noted

RN Clinic # 11

105 CMR 451.350*

Structural Maintenance: Floor tiles missing

Cottages

Laurel Building

105 CMR 451.330*

Room Temperature: Room temperature inconsistent throughout the cottage, room temperature measured in excess of 80⁰F in some areas

105 CMR 451.350*

Structural Maintenance: Windows not weather tight and structurally sound throughout the cottage

Common Area

105 CMR 451.353*

Interior Maintenance: Ceiling panels not installed properly and damaged in several areas

Officer's Room

105 CMR 451.330

Room Temperature: Room temperature 89⁰F

<i>Kitchenette</i> FC 4-501.114(C)(2)*	Maintenance and Operation; Equipment: Quaternary ammonium solution greater than the manufacturers recommended concentration
<i>Refrigerator Room</i>	No Violations Noted
<i>Slop Sink Room (A)</i> 105 CMR 451.353*	Interior Maintenance: Floor finish damaged
<i>Kaivac Machine Storage Room (A)</i>	No Violations Noted
<i>Storage Room (A)</i> 105 CMR 451.350 105 CMR 451.345	Structural Maintenance: Ceiling tiles not installed properly Illumination in Common Passage Ways and Areas: Inadequate lighting, light fixture not functioning properly
<i>Interview Room (A)</i>	No Violations Noted
<i>Caustic Room (C)</i>	No Violations Noted
<i>Shower Room A & B</i> 105 CMR 451.123	Maintenance: Floor finish damaged in shower stall # 1, 2, and 3
<i>Shower Room B & C</i> 105 CMR 451.123 105 CMR 451.123	Maintenance: Soap scum on walls in shower stall # 2 and 4 Maintenance: Floor finish damaged in shower stall # 1, 2, and 3
<i>Hallway A Cells</i> 105 CMR 451.353	Interior Maintenance: Light shield not installed properly in cell # A1
<i>Hallway B Cells</i> 105 CMR 451.350	Structural Maintenance: Window not weather tight and structurally sound, window covered in plastic wrap in cell # B24
<i>Hallway C Cells</i> 105 CMR 451.350	Structural Maintenance: Window not weather tight and structurally sound, window covered in plastic wrap in cell # 28 and 30
<u>Town Line Building</u> 105 CMR 451.350*	Structural Maintenance: Windows not weather tight and structurally sound throughout the cottage
<i>Common Area</i> 105 CMR 451.353*	Interior Maintenance: Ceiling panels not installed properly in several areas
<i>Officer's Room</i>	No Violations Noted
<i>Kitchenette</i> FC 4-501.114(C)(2)	Maintenance and Operation; Equipment: Quaternary ammonium solution greater than the manufacturers recommended concentration

<i>Kitchenette</i> FC 4-501.114(C)(2)*	Maintenance and Operation; Equipment: Quaternary ammonium solution greater than the manufacturers recommended concentration
<i>Refrigerator Room</i>	No Violations Noted
<i>Slop Sink Room (A)</i> 105 CMR 451.353	Interior Maintenance: Floor finish damaged
<i>Storage Room (A)</i>	No Violations Noted
<i>Interview Room (A)</i> 105 CMR 451.350*	Structural Maintenance: Floor tiles damaged
<i>Caustic Room (C)</i>	No Violations Noted
<i>Shower Room A & B</i> 105 CMR 451.123* 105 CMR 451.123 105 CMR 451.123	Maintenance: Ceiling paint damaged in shower rooms Maintenance: Soap scum on walls in shower # 4 Maintenance: Floor finish damaged in shower stalls
<i>Shower Room B & C</i> 105 CMR 451.123	Maintenance: Floor finish damaged in shower stalls
<i>Hallway A Cells</i> 105 CMR 451.350	Structural Maintenance: Window not weather tight and structurally sound, window covered in plastic wrap in cell # A2, A6, and A7
<i>Hallway B Cells</i> 105 CMR 451.350	Structural Maintenance: Window not weather tight and structurally sound, window covered in plastic wrap in cell # B19 and B21
<i>Hallway C Cells</i> 105 CMR 451.350	Structural Maintenance: Window not weather tight and structurally sound, window covered in plastic wrap in cell # C28
<u>Modular Building – Overflow Unit</u>	
<i>Officer's Room</i> 105 CMR 451.350	Structural Maintenance: Floor damaged
<i>Officer's Bathroom</i> 105 CMR 451.123 105 CMR 451.123	Maintenance: Wall panel under sink not secured properly Maintenance: Door knob not secured properly
<i>Common</i> 105 CMR 451.350*	Structural Maintenance: Floor tiles damaged near the entry way and bathroom
<i>Dorm Area</i> 105 CMR 451.353	Interior Maintenance: One ceiling vent dirty
<i>Shower Room</i> 105 CMR 451.123	Maintenance: Ceiling rusted on metal supports

Room # 4

105 CMR 451.322*
105 CMR 451.344

Cell Size: Inadequate floor space in dorm room
Illumination in Habitable Areas: Inadequate lighting, one light fixture not functioning properly
Structural Maintenance: Floor tiles damaged

Room # 5

105 CMR 451.322*
105 CMR 451.350*
105 CMR 451.353

Cell Size: Inadequate floor space in dorm room
Structural Maintenance: Floor tiles damaged
Interior Maintenance: Vent covers damaged near window

Room # 6

105 CMR 451.141
105 CMR 451.322*
105 CMR 451.350*

Screens: Screen damaged
Cell Size: Inadequate floor space in dorm room
Structural Maintenance: Floor tiles damaged

Room # 7

105 CMR 451.101
105 CMR 451.141
105 CMR 451.322*
105 CMR 451.350*

Blankets: Blanket damaged in cell # 8
Screens: Screen damaged
Cell Size: Inadequate floor space in dorm room
Structural Maintenance: Floor tiles damaged

Room # 8

105 CMR 451.141
105 CMR 451.322*
105 CMR 451.350*

Screens: Screen damaged
Cell Size: Inadequate floor space in dorm room
Structural Maintenance: Floor tiles damaged

Room # 9

105 CMR 451.322*
105 CMR 451.350*

Out of order at the time of inspection
Cell Size: Inadequate floor space in dorm room
Structural Maintenance: Floor tiles damaged

Room # 10

105 CMR 451.141
105 CMR 451.322*
105 CMR 451.350*

Screens: Screen damaged
Cell Size: Inadequate floor space in dorm room
Structural Maintenance: Floor tiles damaged

Brewster 2

Common Area

No Violations Noted

Control Room

No Violations Noted

Control Bathroom

No Violations Noted

Razor Storage Room

No Violations Noted

Storage Room

No Violations Noted

Fire System Room

No Violations Noted

Room # 9

105 CMR 451.141*

105 CMR 451.322*

105 CMR 451.344*

105 CMR 451.350*

Screens: Screen damaged

Cell Size: Inadequate floor space in dorm room

Illumination in Habitable Areas: Inadequate lighting, one light fixture not functioning properly

Structural Maintenance: Floor tiles damaged

Room # 10

105 CMR 451.141*

105 CMR 451.322*

105 CMR 451.350*

Screens: Screen damaged

Cell Size: Inadequate floor space in dorm room

Structural Maintenance: Floor tiles damaged

Old Administration Building

A Corridor

Inmate Bathroom # 117

105 CMR 451.110(A)

105 CMR 451.126*

Hygiene Supplies at Toilet and Handwash Sink: No toilet paper in stall # 1

Hot Water: Hot water temperature recorded at 90°F

Pre-Release Office

No Violations Noted

Inmate Weight Room # 118

No Violations Noted

Fire Equipment Room and Bathroom # 119

105 CMR 451.123

105 CMR 451.126*

Maintenance: Inadequate lighting, light fixture not functioning properly

Hot Water: Hot water temperature recorded at 90°F

Back Storage Closets

Hallway

105 CMR 451.350

Structural Maintenance: Exterior door not weather tight

Officer's Room # 121

No Violations Noted

Closet # 122 - 1 & 2

No Violations Noted

Closet # 122 - 3 & 4

No Violations Noted

Janitor's Closet 122-5

105 CMR 451.353*

Interior Maintenance: Ceiling damage repaired not finished in a workman like manner

Closet 122-7

Locked - Room not accessible at the time of inspection

Closet 122-8

105 CMR 451.350

Structural Maintenance: Ceiling damaged

Office 120

No Violations Noted

CO Office 124

No Violations Noted

<i>Protestant Chaplain's Office 137</i>	No Violations Noted
<i>Office 138</i>	No Violations Noted
<i>Catholic Chaplain's Office 139</i>	No Violations Noted
<i>Needs Office 141</i>	No Violations Noted
<i>Office 142</i>	No Violations Noted
<i>Office 143</i>	No Violations Noted
<i>Family Service Office 146</i>	No Violations Noted
<i>Staff Bathroom 147</i> 105 CMR 451.126	Hot Water: Hot water temperature recorded at 105 ⁰ F
<i>Waiting Room 148</i>	No Violations Noted
Second Floor	
<i>Intensive Treatment Unit</i>	Under renovation at the time of inspection
<i>Psychology Corridor</i> <i>Offices</i>	No Violations Noted
<i>Kitchenette</i>	No Violations Noted
<i>Bathroom</i>	No Violations Noted
B Corridor <i>Staff Bathroom</i>	No Violations Noted
<i>Classroom 201</i>	No Violations Noted
<i>Office 206</i>	No Violations Noted
<i>Office 208</i>	Under renovation at the time of inspection
<i>Library 209-210</i>	No Violations Noted

Store Room Bathroom

105 CMR 451.126

Hot Water: Hot water temperature recorded at 100⁰F, hot water tank not functioning properly

105 CMR 451.123

Maintenance: Wall repair not finished in a work-person like fashion

Food Service Area

Hallway

FC 6-202.15(D)(1)

Design, Construction, and Installation; Functionality: Screens damaged in exterior windows

Inmate Dining Room

FC 4-501.114(C)(2)

Maintenance and Operation; Equipment: Quaternary ammonium solution greater than the manufacturers recommended concentration

FC 6-202.15(D)(1)

Design, Construction, and Installation; Functionality: Screens not installed properly in exterior windows

FC 6-202.15(D)(1)

Design, Construction, and Installation; Functionality: Screens damaged in exterior windows

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, baseboard not secured properly

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, wall damaged

FC 6-501.111(B)

Maintenance and Operations; Pest Control: Rodent droppings observed around the perimeter of the room and in corners

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, vent fan dirty

Serving Line

FC 3-304.12(A)

Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, ice scoop stored in ice cooler

FC 4-601.11(A)

Cleaning of Equipment and Utensils, Objective: Food contact surface dirty, ice scoop dirty

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

Mechanical Warewashing Room

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, rinse gage not functioning properly

FC 5-205.15(B)

Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, rinse pump leaking

FC 6-501.11

Maintenance and Operation; Repairing: Facility not in good repair, wall paint damaged

Culinary Arts

Kitchen

FC 4-501.11(A)

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, steamer electrical cord damaged

Staff Dining Room

No Violations Noted

Dry Storage Room

FC 6-404.11

Location and Placement; Distressed Merchandise: Dented cans not properly segregated

Basement

Laundry Area

105 CMR 451.353

Interior Maintenance: Portable fan dirty

Bakery Area

- FC 3-304.12(A) Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoop left in cake mix
- FC 6-501.111(B) Maintenance and Operations; Pest Control: Rodent droppings observed in corner of window sill and on the floor
- FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, wall dirty near ramp
- FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, vent fan dirty

Refrigerator Unit # 5

- FC 3-305.11(A)(2)* Preventing Contamination from Premises: Food exposed to dust, fans in cooler dusty

Freezer Unit # 6

- FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice build up observed in freezer unit

Inmate Dining Area

- FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, floor dirty
- FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, floor drain dirty

Dry Goods Storage Room

- FC 6-501.111(B) Maintenance and Operations; Pest Control: Dead insect observed in dry goods container

Broom Storage Area

- FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, yellow door rusted

Slop Bucket Refrigerator

No Violations Noted

Prep-Table Handwash Sink near Can Opener

- FC 6-501.111(B) Maintenance and Operations; Pest Control: Rodent droppings observed in cabinet and drawers

Prep-Counter Handwash Sink near 3-Compartment Sink

- FC 5-202.12(A) Plumbing System, Design: Handwashing sinks water temperature recorded at 102°F

Prep Tables

- FC 6-501.111(B) Maintenance and Operations; Pest Control: Excessive build up of rodent droppings and nesting materials observed under tables
- FC 6-501.111(B) Maintenance and Operations; Pest Control: Rodent droppings observed in prep table drawers

3-Compartment Sink

No Violations Noted

Warmers

No Violations Noted

Back Area – Officer's Area

- FC 4-601.11(A) Cleaning of Equipment and Utensils, Objective: Food contact surface dirty, oil brush damaged and dirty
- FC 6-202.15(A)(2)* Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight

Observations and Recommendations

- Inmate count was 627 at the time of inspection
- Radiation Control Certificate expired
- Water controls were not installed properly in Barton Clinical Area Treatment rooms. The position of the water controls did not allow the controls to be used as hand free controls which are required by the regulations.
- The steamer cord in the Culinary Arts Kitchen was on the ground under a cardboard box. This location may have contributed to the damage of the cord. The electrical outlet for the steamer cord should be located in an area that would not require the cord to be "walked over" during use.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please indicate next to each entry on the inspection report a plan of correction. Said plan of correction must be submitted within ten working days of receiving this report and should detail the specific steps that will be taken and the date of expected compliance. The plan of correction should be submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Community Sanitation Regulations" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments" and "1999 Food Code".

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Lauren Molotnikov

Environmental Health Inspector, CSP, BEH

cc: Suzanne K. Condon, Associate Commissioner, Director, BEH
Steven Hughes, Director, CSP, BEH
JudyAnn Bigby, MD, Secretary, Executive Office of Health and Human Services
Luis S. Spencer, Commissioner, DOC
Pamela Dunford, FS/EHSO
Framingham Board of Health
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Mary Elizabeth Heffernan, EOPS