

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

180 Beaman Street, West Boylston, MA 01583

MARYLOU SUDDERS

Secretary

MONICA BHAREL, MD, MPH Commissioner

Tel: 617-624-6000

www.mass.gov/dph

Phone: 508-792-7880 Fax: 508-792-7706

TTY: 508-835-9796

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

February 1, 2018

Allison Hallett, Superintendent

MCI Framingham

P.O. Box 9007

99 Loring Drive

Framingham, MA 01704

Re: Facility Inspection – MCI Framingham

Dear Superintendent Hallett:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of MCI Framingham on January 10 and 11, 2018 accompanied by Tuan Nguyen-Le, Environmental Health and Safety Officer/Fire Safety Officer, Harry Avery, Director of Engineering, and Amy Riordan, Community Sanitation Program. Violations noted during the inspection are listed below including 147 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**SMITH BUILDING**

**Lobby Area**

*Male Bathroom # C141A*

No Violations Noted

*Female Bathroom # C133A*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Armory/Lock Shop*

No Violations Noted

*Processing*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

**Officer’s Area**

*Muster Room # C111A*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Orientation Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, single-service utensils left uncovered

*Staff Gym*

105 CMR 451.344 Illumination in Habitable Areas: Inadequate lighting, 2 lights out

*Male Locker Room # 124A*

105 CMR 451.123\* Maintenance: Ceiling vents dusty

105 CMR 451.123 Maintenance: Light out in shower

*Female Locker Room*

No Violations Noted

*Mail Room # 116A*

No Violations Noted

*Tool Control # 127A*

No Violations Noted

*Office # C119A*

No Violations Noted

**Lower Control**

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

105 CMR 451.353 Interior Maintenance: Ceiling tile missing

**Inner Control**

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Standing water left in bucket

*Bathroom*

No Violations Noted

**Admissions**

*Bathroom # 103A (outside of Admissions)*

105 CMR 451.123\* Maintenance: Tape left on toilet seat

*Storage Room # C104A*

105 CMR 451.353 Interior Maintenance: Light shield not secure

*Property # C106A*

105 CMR 451.353\* Interior Maintenance: Duct insulation damaged

*Staff Bathroom # 106A*

No Violations Noted

*Finger Print Room # C148A*

No Violations Noted

*Storage Room # 107A*

105 CMR 451.353 Interior Maintenance: Ceiling tile loose

*Mental Health # 108A*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

*Medical Room # 109A*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

*Holding Cell # 105A*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

*Inmate Shower # 110A*

105 CMR 451.123\* Maintenance: Floor finish damaged

105 CMR 451.123\* Maintenance: Light rusted

*Inmate Shower # 111A*

105 CMR 451.123\* Maintenance: Floor finish damaged

*Room # 136A*

105 CMR 451.353\* Interior Maintenance: Duct insulation damaged

*Control Room # 112A*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

*Search Room # 115A and 116A (Unable to Inspect # 115 – In Use)*

No Violations Noted

*Holding Cells # 117A and 118A*

No Violations Noted

*Holding Cell # 120A*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Holding Cell # 119A*

No Violations Noted

*Officer’s Room # C108A*

105 CMR 451.353 Interior Maintenance: Ceiling tiles loose

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

**Visiting Area**

*Common Area*

No Violations Noted

*Attorney Rooms*

No Violations Noted

*Inmate Bathroom # C138A*

No Violations Noted

*Janitor’s Closet # 139A*

105 CMR 451.353 Interior Maintenance: Light shield missing

*Female Bathroom # C143A*

No Violations Noted

*Male Bathroom # C142A*

105 CMR 451.123 Maintenance: Bucket full of soap on floor

*Visitation Play Area # 133A*

No Violations Noted

**Smith Food Service**

*Kitchen*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, fan dusty

FC 6-403.11(B) Location and Placement; Employee Accommodations: No locker room area designated for employees, jackets hung on single-service storage shelf

FC 3-501.16(A) Limitation of Growth of Organisms, Temperature and Time Control: Potentially hazardous food not held at the proper hot holding temperature, mixed peas and corn temperature recorded at 122°F

FC 3-501.16(A) Limitation of Growth of Organisms, Temperature and Time Control: Potentially hazardous food not held at the proper hot holding temperature, hamburger patties temperature recorded at 137°F

FC 3-501.16(B) Limitation of Growth of Organisms, Temperature and Time Control: Potentially hazardous food not held at the proper cold holding temperature, potato salad temperature recorded at 64°F

FC 3-501.16(B) Limitation of Growth of Organisms, Temperature and Time Control: Potentially hazardous food not held at the proper cold holding temperature, potato salad temperature in refrigerator recorded at 58°F

FC 5-205.11(B) Plumbing System, Operations and Maintenance: Handwashing sink used for an unapproved purpose, trays stored on top of handwash sink blocking access

*Dining Room # 172*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, light out

**Smith Hallway**

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained

105 CMR 451.353 Interior Maintenance: Ceiling leaking

*Officer’s Room # C174*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in two refrigerators

*Office # C136*

Unable to Inspect – In Use

*Smith Clinic*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

105 CMR 451.344 Illumination in Habitable Areas: Inadequate lighting, ceiling light out

105 CMR 451.353 Interior Maintenance: Handwash sink dirty

*Staff Bathroom # C131*

105 CMR 451.123 Maintenance: Wall tiles missing

*Janitor’s Closet # C102*

105 CMR 451.353\* Interior Maintenance: Ceiling vent dusty

*Staff Bathroom # C154*

Unable to Inspect – In Use

*Multi-Purpose Room # 1*

No Violations Noted

*Multi-Purpose Room # 2*

No Violations Noted

*Multi-Purpose Room # 3*

No Violations Noted

*Room # C158*

No Violations Noted

**ATU East**

**Trap**

*Chemical Closet # C129*

No Violations Noted

*Day Room # C130*

105 CMR 451.353 Interior Maintenance: Exposed wires in wall

*Med Storage*

No Violations Noted

*Office # C125*

No Violations Noted

**Cell Block**

*Common Area*

No Violations Noted

*Unit Sergeant # 123*

No Violations Noted

*CO Office # C124*

No Violations Noted

*Lower Level Janitor’s Closet*

No Violations Noted

*Lower Level Showers*

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 114, 115, and 116

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 115 and 116

105 CMR 451.123\* Maintenance: Ceiling vent rusted in shower # 115 and 116

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 114, 115, and 116

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 115

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 116

105 CMR 451.123 Maintenance: Bench paint damaged in shower # 114

105 CMR 451.123 Maintenance: Wall board not sealed at baseboard in shower # 115

105 CMR 451.123 Maintenance: Ceiling vent damaged in shower # 116

105 CMR 451.123 Maintenance: Shower door rusted in shower # 116

*Upper Level Janitor’s Closet*

No Violations Noted

*Upper Level Showers (Unable to Inspect Shower # 112 – In Use)*

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 210 and 212

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 210 and 212

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 210 and 212

105 CMR 451.123 Maintenance: Door rusted in shower # 210

105 CMR 451.123\* Maintenance: Ceiling damaged in shower # 212

105 CMR 451.123\* Maintenance: Ceiling vent dusty in shower # 212

105 CMR 451.123 Maintenance: Door damaged in shower # 212

*Cells*

No Violations Noted

**ATU West**

**Trap**

*Storage Room # C133*

Unable to Inspect – Locked

*Day Room*

105 CMR 451.353 Interior Maintenance: Seat damaged

*Storage Room*

105 CMR 451.353 Interior Maintenance: Trash scattered on floor

*CPO Office*

No Violations Noted

**Cell Block**

*Common Area*

105 CMR 451.350\* Structural Maintenance: Skylight structure damaged

*CPO Office # C141*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Storage Room # C142*

No Violations Noted

*Lower Level Janitor’s Closet*

No Violations Noted

*Lower Level Showers*

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 144, 145, and 147

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 146

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 144, 145, and 147

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 145

105 CMR 451.123 Maintenance: Wall board not sealed at baseboard in shower # 146

105 CMR 451.123 Maintenance: Tub dirty in shower # 147

*Upper Level Janitor’s Closet*

No Violations Noted

*Upper Level Showers*

105 CMR 451.123\* Maintenance: Walls dirty in shower # 225

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 225, 226, and 227

105 CMR 451.123 Maintenance: Ceiling vent damaged in shower # 227

*Cells*

No Violations Noted

**New Line**

**Trap**

*CPO Office # 157*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

*Storage Room # C155*

No Violations Noted

*Day Room # C153*

105 CMR 451.353 Interior Maintenance: Exposed wires in wall

**Cell Block**

*Break Room # C161*

No Violations Noted

*Lower Level Janitor’s Closet*

No Violations Noted

*Lower Level Showers*

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 149 and 150

105 CMR 451.123\* Maintenance: Door frames rusted in shower # 149, 150, and 151

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 150

105 CMR 451.123\* Maintenance: Ceiling damaged in shower # 149 and 150

*Upper Level Janitor’s Closet*

No Violations Noted

*Storage Room # 265*

No Violations Noted

*Upper Level Showers*

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 228, 229, and 230

105 CMR 451.123\* Maintenance: Door frames rusted in shower # 228, 229, and 230

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 228, 229, and 230

105 CMR 451.123 Maintenance: Door rusted in shower # 228

*Cells*

No Violations Noted

**CCU**

**Trap**

*Search Room # 108*

No Violations Noted

*Attorney’s Interview Room # C105*

No Violations Noted

*Office # 106*

Unable to Inspect – Locked

*Office # 109*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

**Cell Block**

105 CMR 451.353 Interior Maintenance: Ceiling left unfinished

*Inmate Break Room/Storage Room*

105 CMR 451.344 Illumination in Habitable Areas: Inadequate lighting, light out

*Officer’s Office*

105 CMR 451.344 Illumination in Habitable Areas: Inadequate lighting, 2 lights out

*Medical Room & Staff Bathroom*

105 CMR 451.123 Maintenance: Light out

*Lower Level Janitor’s Closet*

105 CMR 451.344 Illumination in Habitable Areas: Inadequate lighting, light out

*Lower Level Showers*

105 CMR 451.123\* Maintenance: Floor surface damaged in shower # 112 and 113

105 CMR 451.123\* Maintenance: Soap scum on floors in shower # 112 and 113

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 112 and 113

105 CMR 451.123 Maintenance: Bench paint damaged in shower # 114

105 CMR 451.130 Hot Water: Shower water temperature recorded at 690F

*Upper Level Janitor’s Closet*

105 CMR 451.331\* Radiators and Heating Pipes: Pipes not properly insulated, insulation damaged

*Upper Level Showers*

105 CMR 451.353\* Maintenance: Soap scum on floor in shower # 206

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 206, 207, and 208

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 206

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 206, 207, and 208

*Storage Room # 226*

No Violations Noted

*Cells*

105 CMR 451.123 Maintenance: Floor tile missing in cell # 213

105 CMR 451.117 Toilet Fixtures: Toilet fixtures dirty in cell # 204 and 209

**2nd FLOOR OFFICE AREA**

*Female Bathroom # C210A*

No Violations Noted

*Male Bathroom # C211A*

No Violations Noted

*Deputy of Re-entry*

No Violations Noted

*Janitor’s Closet # C237A*

No Violations Noted

*Break Room # C218A*

No Violations Noted

*Room # 208A*

No Violations Noted

*Room # 207A*

No Violations Noted

*Room # 205A*

No Violations Noted

Records Area

No Violations Noted

**HSU BUILDING**

**2nd Floor**

*RTU*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Medical*

No Violations Noted

*Optometry Office*

No Violations Noted

*Catch the Hope Office*

No Violations Noted

*CPO Office*

No Violations Noted

*RTU (2nd Office)*

No Violations Noted

*Catch the Hope (2nd Office)*

No Violations Noted

*Bathroom (in Catch the Hope Office)*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Day Room*

No Violations Noted

*Kitchen*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

105 CMR 451.353\* Interior Maintenance: Floor tiles missing

*Officer’s Station*

No Violations Noted

*T.V. Room*

No Violations Noted

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling tile damaged in cell # 216

105 CMR 451.353 Interior Maintenance: Floor tile missing in cell # 207

*Storage Closet*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

105 CMR 451.353 Interior Maintenance: Mattresses stored on floor

*Storage Closet (with slop sink)*

No Violations Noted

*Library*

No Violations Noted

*Showers*

105 CMR 451.123\* Maintenance: Soap scum on floors in shower # 1, 2, and 3

105 CMR 451.123\* Maintenance: Floor tiles missing in shower # 2 and 3

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Tub dirty

105 CMR 451.130 Hot Water: Shower water temperature recorded at 1260F

105 CMR 451.123 Maintenance: Floor tiles missing outside showers

105 CMR 451.123 Maintenance: Bird nests in window

**1st Floor**

*Medical Records*

No Violations Noted

*Break Room*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Office (Medical Waste Log)*

No Violations Noted

*Pharmacy*

No Violations Noted

*Pharmacy Bathroom*

No Violations Noted

*Supply Room # 12*

No Violations Noted

*Supply Room Bathroom*

No Violations Noted

*Health Services Administration*

No Violations Noted

**Infirmary**

*CO’s Office*

105 CMR 451.353\* Interior Maintenance: Floor tile surface damaged

*CO’s Office Bathroom*

No Violations Noted

*Biohazard Room*

No Violations Noted

*Mental Health Interview Room*

No Violations Noted

*Shower Room*

105 CMR 451.123 Maintenance: Ceiling tiles missing

105 CMR 451.123 Maintenance: Wall vent damaged in shower # 3

*Doctor’s Office*

No Violations Noted

*Storage Room*

105 CMR 451.353\* Interior Maintenance: Ceiling left unfinished

*Nurse’s Station*

No Violations Noted

*Medical Cells*

105 CMR 451.322\* Cell Size: Inadequate floor space in dorm rooms

105 CMR 451.103 Mattresses: Mattress damaged in cell # 113

*Detox Room # 114*

105 CMR 451.322\* Cell Size: Inadequate floor space in dorm room

**Clinical Area**

*Treatment Room # 10*

Unable to Inspect – In Use

*RN Clinic # 11*

No Violations Noted

*Treatment Room # 9*

No Violations Noted

*Treatment Room # 8*

No Violations Noted

*Lab # 7*

No Violations Noted

*Treatment Room # 6*

No Violations Noted

*Trauma Room # 4*

105 CMR 451.344 Illumination in Habitable Areas: Inadequate lighting, light out

*Dental Room # 2*

Unable to Inspect – Locked

*X-Ray Room # 1*

No Violations Noted

*Waiting Area*

No Violations Noted

*Staff Bathroom # 3*

105 CMR 451.123 Maintenance: Wall vent blocked

*Inmate Bathroom # 5*

105 CMR 451.123 Maintenance: Wall vent blocked

**COTTAGES**

Unable to Inspect - Closed

**MODULAR BUIDING**

*Office*

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

*Bathroom (in Office)*

No Violations Noted

*Common Area*

No Violations Noted

*Office*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

*Kitchenette*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

105 CMR 451.353 Interior Maintenance: Walls dirty

*Showers*

105 CMR 451.123\* Maintenance: Caulking moldy in handicapped shower

105 CMR 451.123 Maintenance: Bench moldy in handicapped shower

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover loose in shower # 5

105 CMR 451.123 Maintenance: Ceiling rusted throughout shower room

105 CMR 451.123 Maintenance: Standing water outside showers

*Slop Sink Area*

105 CMR 451.353\* Interior Maintenance: Floor damaged near sink

*Bathroom*

105 CMR 451.114\* Shared Toilet and Handwashing Facilities: Inadequate number of toilets per inmate population

105 CMR 451.123 Maintenance: Floor damaged at entrance

**BREWSTER BUILDING**

**Brewster 1**

*Common Area*

No Violations Noted

*CO Office*

No Violations Noted

*Bathroom (in Office)*

105 CMR 451.123 Maintenance: Hole in wall behind toilet

105 CMR 451.123 Maintenance: Floor unfinished

105 CMR 451.126 Water Supply: No cold water supplied to handwash sink

*Slop Sink*

No Violations Noted

*Kitchenette*

No Violations Noted

*CPO Office*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Utility Room*

No Violations Noted

*Rooms*

105 CMR 451.103 Mattresses: Mattress damaged in room # 1 at bed # 6

105 CMR 451.102 Pillows and Linens: Pillow damaged in room # 1 at bed # 7

105 CMR 451.103\* Mattresses: Mattress damaged in room # 2 at bed # 5

105 CMR 451.103 Mattresses: Mattress damaged in room # 2 at bed # 9

105 CMR 451.353 Interior Maintenance: Ceiling vent damaged in room # 3

105 CMR 451.103 Mattresses: Mattress damaged in room # 4 at bed # 5 and 7

105 CMR 451.103 Mattresses: Mattress damaged in room # 8 at bed # 3, 4, and 8

*Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handicapped sink not draining properly

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water handle leaking at handicapped sink

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, handwash sink # 7 out-of-order

105 CMR 451.126 Hot Water: Hot water temperature recorded at 900F

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 2 and # 7 out-of-order

105 CMR 451.117 Toilet Fixtures: Toilet fixtures dirty in stall # 8

105 CMR 451.123 Maintenance: Tape left on toilet in stall # 4, 5, and 6

*Showers*

105 CMR 451.123\* Maintenance: Grab bar missing in shower # 3, 5, and 8

105 CMR 451.123 Maintenance: Grab bar missing in shower # 4

105 CMR 451.123\* Maintenance: Caulking moldy outside all showers

105 CMR 451.123\* Maintenance: Wall vent fan dusty

105 CMR 451.123\* Maintenance: Standing water covered the floor

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, shower # 2 leaking

105 CMR 451.130 Hot Water: Shower water temperature recorded at 1200F

**Brewster 2**

*Common Area*

No Violations Noted

*CO Office*

No Violations Noted

*CO Bathroom*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Razor Storage Room*

105 CMR 451.353\* Interior Maintenance: Floor damaged

*Mop Closet Room*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Bathroom*

105 CMR 451.123\* Maintenance: Wall paint damaged behind handwash sink

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 900F

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 4 out-of-order

S*howers*

105 CMR 451.140\* Adequate Ventilation: Inadequate ventilation, wall fan not working properly

105 CMR 451.123\* Maintenance: Wall paint damaged in shower # 2, 6, and 9

105 CMR 451.123 Maintenance: Shower wall damaged in shower # 2, 3, 4, 5, 6, 7, and 9

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 7 out-of-order

105 CMR 451.123 Maintenance: Wall moldy by shower # 9

105 CMR 451.123 Maintenance: Wallboard not secure above shower # 5

105 CMR 451.130 Hot Water: Shower water temperature recorded at 920F

*Rooms*

105 CMR 451.102 Pillows and Linens: Pillow missing in room # 1 at bed # 3

105 CMR 451.103 Mattresses: Mattress damaged in room # 2 at bed # 2

105 CMR 451.353 Interior Maintenance: Floor tiles missing in room # 2

105 CMR 451.103 Mattresses: Mattress damaged in room # 3 at bed # 6

105 CMR 451.103 Mattresses: Mattress damaged in room # 4 at bed # 5

105 CMR 451.103 Mattresses: Mattress damaged in room # 10 at bed # 4 and 6

*Kitchenette Area*

105 CMR 451.353\* Interior Maintenance: Floor bubbling at sink area

*Slop Sink Room*

No Violations Noted

*Sergeant’s Office*

No Violations Noted

*CPO Office*

No Violations Noted

*First Step*

No Violations Noted

**OLD ADMINISTRATION BUILDING**

**Lobby**

*Entry Way*

No Violations Noted

*Janitor’s Closet # 122-5 & 122-6*

105 CMR 451.353\* Interior Maintenance: Ceiling paint damaged

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Closet # 122-7*

Unable to Inspect – Locked

*Garden Tool Crib # 122-8*

Unable to Inspect – Locked

*Storage Room # 122-3*

Unable to Inspect – Locked

*Work Office Tool Crib # 122-2*

Unable to Inspect – Locked

*Officer’s Room # 121*

No Violations Noted

*Peer Support # 124*

No Violations Noted

**A Corridor**

*Entrance*

No Violations Noted

*Office # 120*

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

*Fire Equipment Room and Bathroom # 119*

105 CMR 451.123 Maintenance: Floor tiles missing

*NEADS Program Room*

No Violations Noted

*Pre-Release Office & Bathroom (New Horizons)*

105 CMR 451.123 Maintenance: Handwash sink dirty

*Inmate Bathroom # 117*

No Violations Noted

**B Corridor**

*Recreational Area # 115*

105 CMR 451.331\* Radiators and Heating Pipes: Pipes not properly insulated

105 CMR 451.344 Illumination in Habitable Areas: Inadequate lighting, light out

*Inmate Weight Room # 118*

105 CMR 451.353 Interior Maintenance: Mirror broken

*Staff Bathroom # 114*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 940F

105 CMR 451.123 Maintenance: Floor tile missing

*Slop Sink*

No Violations Noted

*Gym # 112*

No Violations Noted

*Meeting Room*

105 CMR 451.353 Interior Maintenance: Floor tiles missing

*Office # 109*

No Violations Noted

*Office # 108*

No Violations Noted

*Operations and Bathroom # 102*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

105 CMR 451.200\* Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, uncovered utensils

105 CMR 451.353 Interior Maintenance: Ceiling tile missing outside bathroom

*Chapel*

No Violations Noted

*Administrative Captain’s Office # 107*

105 CMR 451.344 Illumination in Habitable Areas: Inadequate lighting, light out

*Classroom # 110*

No Violations Noted

*Classroom # 111*

No Violations Noted

*Disciplinary Office # 113*

105 CMR 451.344 Illumination in Habitable Areas: Inadequate lighting, light out

*Office # 114-1*

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

*Tool Control Office # 114-3*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

*Classroom # 116*

105 CMR 451.353 Interior Maintenance: Light shield damaged

**C Corridor**

**Inner Perimeter Security**

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of refrigerator dirty

*Staff Bathroom*

No Violations Noted

**Culinary Arts**

*Kitchen*

FC 3-302.12 Preventing Food and Ingredient Contamination: Unlabeled food containers

FC 6-501.114(A) Maintenance and Operations; Maintaining Premises: Nonfunctional equipment not repaired or removed from premises, Traulsen refrigerator out-of-order

105 CMR 590.003(A)(4) Supervision: No prominently posted food safety certification

105 CMR 590.009(G)(3)(b)(1) Special Requirements: Food Allergen Awareness Training, no prominently posted food allergen awareness training certificate

*Staff Dining Room*

No Violations Noted

*Dry Storage Room*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, ceiling damaged

**Food Service Area**

*Inmate Dining Room*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.123 Maintenance: Wall paint damaged

*Serving Line*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on the warmer

FC 4-903.11(A)(3) Protection of Clean Items, Storing: Single-service items not stored at least 6 inches above the floor, cups stored on ground

*Mechanical Warewashing Room*

Unable to Inspect – Under Construction

**Store Room**

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

105 CMR 451.353 Interior Maintenance: Standing water left in bucket

*Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 750F

**D Corridor**

*Cosmetology # 130*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Cosmetology Bathroom*

105 CMR 451.123 Maintenance: Ceiling paint damaged

*Classroom # 131*

105 CMR 451.344 Illumination in Habitable Areas: Inadequate lighting, 3 lights out

*Office # 134*

No Violations Noted

*Office # 135*

No 105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

*Office # 136*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Office # 136-1*

No Violations Noted

*Protestant Chaplain’s Office # 137*

105 CMR 451.344 Illumination in Habitable Areas: Inadequate lighting, light out

*Office # 138*

105 CMR 451.344 Illumination in Habitable Areas: Inadequate lighting, light out

*Catholic Chaplain’s Office # 139*

No Violations Noted

*Office # 140*

No Violations Noted

*NEADS Office # 141*

No Violations Noted

*Office # 142*

No Violations Noted

*Office # 143*

No Violations Noted

*Office # 144*

No Violations Noted

*Office # 145*

No Violations Noted

*Family Service Office # 146*

105 CMR 451.353 Interior Maintenance: Ceiling tiles damaged

105 CMR 451.141 Screens: Screen missing

*Office # 147-1*

Unable to Inspect – Locked

*Staff Bathroom # 147*

Unable to Inspect – In Use

*Waiting Room*

No Violations Noted

*Office # 149*

105 CMR 451.344 Illumination in Habitable Areas: Inadequate lighting, light out

**Psychology Corridor**

*Hallway*

No Violations Noted

*Bathroom*

105 CMR 451.123 Maintenance: Wall left unfinished

*Office # 9*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

*Office # 19*

No Violations Noted

*Office # 4*

105 CMR 451.353 Interior Maintenance: Ceiling left unfinished

*Office # 11*

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained

**2nd FLOOR**

**Intensive Treatment Unit**

*CO’s Office*

No Violations Noted

*Shower Room # 1*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 1 and 2

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 1 and 2

*Cells*

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 7

*Nurse’s Station # 203*

No Violations Noted

*Nurse’s Bathroom*

No Violations Noted

*Shower Room # 2*

105 CMR 451.123\* Maintenance: Soap scum on walls and floor in shower

105 CMR 451.123 Maintenance: Soap scum on door in shower

*Multi-Purpose Room*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Inmate Day Room*

No Violations Noted

*Staff Bathroom # 202*

105 CMR 451.123 Maintenance: Light out

*Administration Office # 209*

No Violations Noted

*Mental Health # 208*

No Violations Noted

*Break Room # 207*

105 CMR 451.344 Illumination in Habitable Areas: Inadequate lighting, light out

*Program Room # 204*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

*Program 2 # 205*

No Violations Noted

**Parole**

*Parole Hallway # 218*

No Violations Noted

*Parole Bathroom*

No Violations Noted

*Parole Offices # 9-16*

No Violations Noted

*Kitchenette*

No Violations Noted

**Education**

*Classroom # 215-5*

No Violations Noted

*Classroom # 215-4*

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

*Classroom # 215-3*

No Violations Noted

*Computer Room # 215-8*

No Violations Noted

*Classroom # 215-2*

No Violations Noted

*Inmate Bathroom # 215-9*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Janitor’s Closet # 216*

105 CMR 451.353\* Interior Maintenance: Floor damaged

*Building and Trades # 214*

105 CMR 451.141 Screens: Screen missing

*Bathroom (in # 214)*

105 CMR 451.123 Maintenance: Light shield missing

*Storage (in # 214)*

No Violations Noted

*Industries # 213*

No Violations Noted

*Staff Industries Bathroom*

No Violations Noted

*Inmate Industries Bathroom*

No Violations Noted

*Bubbler (outside of Bathroom)*

No Violations Noted

*Offices/Break Room # 212*

No Violations Noted

*Bathroom # 212*

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Classroom A*

No Violations Noted

*Classrooms B-F*

No Violations Noted

*Law Library # 211*

105 CMR 451.344 Illumination in Habitable Areas: Inadequate lighting, 4 lights out

*Library # 209-210*

No Violations Noted

*Office # 208*

No Violations Noted

*Office # 207*

No Violations Noted

*Office # 206*

105 CMR 451.344 Illumination in Habitable Areas: Inadequate lighting, light out

*Classroom # 201*

No Violations Noted

*Staff Bathroom*

No Violations Noted

**3rd FLOOR**

*Chapel*

105 CMR 451.350\* Structural Maintenance: Ceiling damaged

105 CMR 451.350 Structural Maintenance: Floor unfinished

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged

*Closet (Right of Alter)*

105 CMR 451.353 Interior Maintenance: Ceiling damaged

**BASEMENT**

*Hallway*

No Violations Noted

*Laundry Area*

105 CMR 451.331\* Radiators and Heating Pipes: Pipes not properly insulated, insulation damaged

105 CMR 451.353 Interior Maintenance: Exterior wall fans dirty

*Inmate Bathroom*

Unable to Inspect – Under Construction

*Property*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator temperature recorded at 470F

*Bathroom (in Property)*

105 CMR 451.123 Maintenance: Ceiling tiles missing

**Main Kitchen**

*Dry Storage Room*

FC 3-305.11(A)(1) Preventing Contamination from Premises: Flour storage container dirty

FC 3-701.11(A) Contaminated Food, Disposition: Unsafe, adulterated, or not honestly presented food not properly reconditioned or discarded, flour package damaged

*Food Manager’s Office*

105 CMR 451.353\* Interior Maintenance: Floor paint damaged

*Storage*

FC 3-304.12(A)\* Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, cups stored in products

FC 3-302.12\* Preventing Food and Ingredient Contamination: Unlabeled food containers, spices not labeled

*Food Manager’s Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

*Freezer Unit*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, interior of door damaged

*Refrigerator Unit*

No Violations Noted

*Water Storage (in Hallway)*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, ceiling damaged

*Back Pots and Pans Storage Area*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor paint damaged

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice machine out-of-order

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, True refrigerator unit out-of-order

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, 3 lights out

*3-Compartment Sink*

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, vent above sink dirty

FC 5-205.15(B) Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, cold water handle missing

*Prep Area*

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed throughout

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, 2 exterior fans dusty

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, door gaskets on warmer damaged and held closed with serving tray

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, wall damaged at ramp

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, ceiling paint damaged throughout the kitchen

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, interior of ovens dirty

FC 6-501.111(B) Maintenance and Operations; Pest Control: Insects observed on ground near door

FC 4-501.114(A) Maintenance and Operation; Equipment: Chlorine sanitizer solution tested less than recommended concentration

FC 6-501.114(A) Maintenance and Operations; Maintaining Premises: Nonfunctional equipment not repaired or removed from premises, 2 warmers out-of-order

FC 5-205.11(B) Plumbing System, Operations and Maintenance: Handwashing sink used for an unapproved purpose, sanitizer bucket in sink

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, 2 lights out

FC 3-304.14(B)(2) Preventing Contamination from Linens: Wet cloth not stored in sanitizer bucket

*Refrigerator Unit # 5*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

*Freezer Unit # 6*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, ice buildup on floor, walls, ceiling, and boxes

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

*Baking Storage*

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, light out

FC 3-701.11(A) Contaminated Food, Disposition: Unsafe, adulterated, or not honestly presented food not properly reconditioned or discarded, mold observed on cake mix packaging

FC 3-305.11(A)(1) Preventing Contamination from Premises: Food storage containers dirty

*Broom Storage Area*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed

FC 6-201.16(A)\* Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint damaged

FC 6-201.16(A)\* Design, Construction, and Installation; Cleanability: Ceiling covering not easily cleanable, ceiling paint damaged

FC 6-201.11\* Design, Construction and Installation: Floor not easily cleanable, floor damaged

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, door frame into broom storage area rusted

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, standing water on floor

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, strong odor present

*Slop Bucket Refrigerator*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, walk-in refrigerator door dragging on floor

*Back Area – Officer’s Area*

No Violations Noted

*Inmate’s Bathroom*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123 Maintenance: Wall damaged

*Dumpster*

FC 5-501.110 Refuse, Recyclables, and Returnables; Operations and Maintenance: Refuse storage not inaccessible to vermin, trash scattered on ground

**POWER PLANT BUILDING # 3**

*Bathroom*

105 CMR 451.123\* Maintenance: Wall vent fan dusty

105 CMR 451.123\* Maintenance: Wall paint damaged

*Break Room*

No 105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

**MAINTENANCE BUILDING # 4**

*Main Area*

No Violations Noted

*Director of Engineering’s Office*

No Violations Noted

*Bathroom in Office*

105 CMR 451.123\* Maintenance: Ceiling tiles water stained

*Tool Crib*

No Violations Noted

*Paint Room*

No Violations Noted

*Inmate Break Room*

105 CMR 451.353 Interior Maintenance: Floor dirty

*Inmate Bathroom*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Wall louvers dirty

*Break Room*

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

**Vehicle Trap**

105 CMR 451.126 Hot Water: Hot water temperature recorded at 750F

**Observations and Recommendations**

1. The inmate population was 390 at the time of inspection.
2. During the inspection of the Clinical Area, the Department observed an expired certificate from the Radiation Control Program in X-Ray Room # 1. The Department recommends contacting the Radiation Control Program for an updated certificate and post conspicuously.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/%7Edms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Amy Medeiros, MPH

Environmental Health Inspector, CSP, BEH

cc: Jana Ferguson, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

Tuan Nguyen-Le, EHSO/FSO

Samuel Wong, PhD, REHS/RS, Director, Framingham Health Department

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Nelson Alves, Director, Policy Development and Compliance Unit