

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

January 18, 2019

Allison Hallett, Superintendent

MCI Framingham

P.O. Box 9007

99 Loring Drive

Framingham, MA 01704

Re: Facility Inspection – MCI Framingham

Dear Superintendent Hallett:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of MCI Framingham on January 10 and 11, 2019 accompanied by Mike Beland, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 139 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

*Male Bathroom # C141A*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Female Bathroom # C133A*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, missing drain cover

*Armory/Lock Shop*

No Violations Noted

*Processing*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator doesn’t close properly

**Officer’s Area**

*Muster Room # C111A*

No Violations Noted

*Orientation Room*

Unable to Inspect – In Use

*Staff Gym*

No Violations Noted

*Male Locker Room # 124A*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Female Locker Room*

No Violations Noted

*Mail Room # 116A*

Unable to Inspect – Locked

*Tool Control # 127A*

No Violations Noted

*Office # C119A*

No Violations Noted

**Lower Control**

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

**Inner Control**

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

**Admissions**

*Bathroom # 103A (outside of Admissions)*

Unable to Inspect – Out-of-Order

*Storage Room # C104A*

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light out

*Property # C106A*

No Violations Noted

*Staff Bathroom # 106A*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Finger Print Room # C148A*

No Violations Noted

*Storage Room # 107A*

No Violations Noted

*Mental Health # 108A*

No Violations Noted

*Medical Room # 109A*

105 CMR 480.500(A)(3) Procedures; Records; Record-Keeping Log: Medications stored in the refrigerator with food

*Holding Cell # 105A*

No Violations Noted

*Inmate Shower # 110A*

105 CMR 451.123\* Maintenance: Floor finish damaged

*Inmate Shower # 111A*

105 CMR 451.123\* Maintenance: Floor finish damaged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water not working

105 CMR 451.124 Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink

*Room # 136A*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, floor drain missing

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, water filtration unit leaking

105 CMR 451.331 Radiators and Heating Pipes: Pipes not properly insulated

*Control Room # 112A*

No Violations Noted

*Search Room # 115A and 116A*

No Violations Noted

*Holding Cells # 117A and 118A*

No Violations Noted

*Holding Cell # 120A*

No Violations Noted

*Holding Cell # 119A*

No Violations Noted

*Officer’s Room # C108A*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

**Visiting Area**

*Common Area*

No Violations Noted

*Attorney Rooms*

No Violations Noted

*Inmate Bathroom # C138A*

No Violations Noted

*Janitor’s Closet # 139A*

No Violations Noted

*Female Bathroom # C143A*

No Violations Noted

*Male Bathroom # C142A*

No Violations Noted

*Visitation Play Area # 133A*

No Violations Noted

**Smith Food Service**

*Kitchen*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, fan dusty

FC 5-205.15(B)\* Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, pipe leaking under the counter near warewash machine

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, wall moldy under counter near the warewash machine

FC 4-501.114(C)(2) Maintenance and Operation; Equipment: Quaternary ammonium solution greater than the manufacturers recommended concentration

FC 5-205.11(B) Plumbing System, Operations and Maintenance: Handwashing sink used for an unapproved purpose, cups stored in sink

*Dining Room # 172*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, wall vent dusty

**Smith Hallway**

105 CMR 451.350\* Structural Maintenance: Ceiling leaking

*Officer’s Room # C174*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

*Office # C136*

Unable to Inspect – Locked

*Smith Clinic*

Unable to Inspect – Locked

*Staff Bathroom # C131*

No Violations Noted

*Janitor’s Closet # C102*

No Violations Noted

*Staff Bathroom # C154*

No Violations Noted

*Multi-Purpose Room # 1*

No Violations Noted

*Multi-Purpose Room # 2*

No Violations Noted

*Multi-Purpose Room # 3*

No Violations Noted

*Room # C158*

No Violations Noted

**ATU East**

**Trap**

*Chemical Closet # C129*

No Violations Noted

*Day Room # C130*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Med Storage*

No Violations Noted

*Office # C125*

105 CMR 451.353 Interior Maintenance: Ceiling tiles water damaged

**Cell Block**

*Common Area*

No Violations Noted

*Unit Sergeant # 123*

Unable to Inspect - Locked

*CO Office # C124*

No Violations Noted

*Lower Level Janitor’s Closet*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

*Lower Level Showers*

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 115 and 116

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 116

105 CMR 451.123 Maintenance: Soap scum on floor in shower # 115

105 CMR 451.123\* Maintenance: Ceiling vent rusted in shower # 115 and 116

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 115 and 116

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 115 and 116

105 CMR 451.123\* Maintenance: Bench paint damaged in shower # 114

105 CMR 451.123\* Maintenance: Ceiling vent damaged in shower # 116

105 CMR 451.123\* Maintenance: Shower door rusted in shower # 115 and 116

*Upper Level Janitor’s Closet*

No Violations Noted

*Upper Level Showers*

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 211 and 212

105 CMR 451.123 Maintenance: Door frame rusted in shower # 210

105 CMR 451.123\* Maintenance: Door rusted in shower # 211

105 CMR 451.123 Maintenance: Door rusted in shower # 210 and 212

105 CMR 451.123\* Maintenance: Ceiling damaged in shower # 212

*Cells*

No Violations Noted

**ATU West**

**Trap**

*Storage Room # C133*

No Violations Noted

*Day Room*

105 CMR 451.353\* Interior Maintenance: Seat damaged

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

105 CMR 451.353 Interior Maintenance: Table damaged

*Storage Room*

105 CMR 451.353 Interior Maintenance: Ceiling tiles water damaged

*CPO Office*

No Violations Noted

**Cell Block**

*Common Area*

No Violations Noted

*CPO Office # C141*

No Violations Noted

*Storage Room # C142*

No Violations Noted

*Lower Level Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Lower Level Showers*

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 145 and 146

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 145, 146, and 147

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 145

105 CMR 451.123\* Maintenance: Tub dirty in shower # 147

105 CMR 451.123\* Maintenance: Ceiling vent rusted in shower # 145 and 146

105 CMR 451.123 Maintenance: Bench paint damaged in shower # 147

*Upper Level Janitor’s Closet*

No Violations Noted

*Upper Level Showers*

105 CMR 451.123 Maintenance: Ceiling vent rusted and broken in shower # 224, 225, and 226

105 CMR 451.130 Hot Water: Shower water temperature recorded at 880F

*Cells*

No Violations Noted

**New Line**

**Trap**

*CPO Office # 157*

No Violations Noted

*Storage Room # C155*

No Violations Noted

*Day Room # C153*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

105 CMR 451.353 Interior Maintenance: Ceiling tiles water damaged

**Cell Block**

*Break Room # C161*

No Violations Noted

*Lower Level Janitor’s Closet*

No Violations Noted

*Lower Level Showers*

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 149 and 150

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 149, 150, and 151

105 CMR 451.123\* Maintenance: Ceiling damaged in shower # 149

*Upper Level Janitor’s Closet*

No Violations Noted

*Storage Room # 265*

No Violations Noted

*Upper Level Showers*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 229

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 228

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 228, 229, and 230

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 228, 229, and 230

105 CMR 451.123\* Maintenance: Door rusted in shower # 228, 229, and 230

105 CMR 451.123 Maintenance: Ceiling vent rusted in shower # 229

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 228 and 230

*Cells*

No Violations Noted

**CCU**

**Trap**

*Search Room # 108*

No Violations Noted

*Attorney’s Interview Room # C105*

No Violations Noted

*Office # 106*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Room # 109*

No Violations Noted

**Cell Block**

105 CMR 451.353\* Interior Maintenance: Ceiling left unfinished

*Inmate Break Room/Storage Room*

No Violations Noted

*Officer’s Office*

105 CMR 451.344\* Illumination in Habitable Areas: Inadequate lighting, 2 lights out

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Medical Room & Staff Bathroom*

105 CMR 451.123\* Maintenance: Light out

*Lower Level Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Standing water in buckets

*Lower Level Showers*

105 CMR 451.123\* Maintenance: Floor surface damaged in shower # 112 and 113

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 112 and 113

105 CMR 451.123\* Maintenance: Bench paint damaged in shower # 114

105 CMR 451.123\* Maintenance: Soap scum in tub in shower # 114

105 CMR 451.123 Maintenance: Mold on baseboard in shower # 112 and 113

*Upper Level Janitor’s Closet*

No Violations Noted

*Upper Level Showers*

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 206, 207, and 208

105 CMR 451.123\* Maintenance: Ceiling vent dusty in shower # 206

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 206, 207, and 208

105 CMR 451.123\* Maintenance: Ceiling vent dusty in shower # 207 and 208

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 208

105 CMR 451.123 Maintenance: Door frame rusted in shower # 206 and 207

105 CMR 451.123 Maintenance: Door rusted in shower # 206, 207, and 208

*Storage Room # 226*

No Violations Noted

*Cells*

No Violations Noted

**2nd FLOOR OFFICE AREA**

*Female Bathroom # C210 A*

No Violations Noted

*Male Bathroom # C211 A*

No Violations Noted

*Janitor’s Closet # C237 A*

No Violations Noted

*Room # 205 A*

105 CMR 451.353 Interior Maintenance: Junction box missing face plate on the wall

*Room # 208 A*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, utensils not stored in the inverted position

*Room # 207 A*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Records Area*

No Violations Noted

*Break Room # C218 A*

No Violations Noted

*Deputy of Re-entry*

No Violations Noted

**HSU BUILDING**

**2nd Floor**

*RTU*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

*Medical*

No Violations Noted

*Optometry Office*

No Violations Noted

*Catch the Hope Office*

No Violations Noted

*CPO Office*

No Violations Noted

*RTU (2nd Office)*

No Violations Noted

*Catch the Hope (2nd Office)*

No Violations Noted

*Bathroom (in Catch the Hope Office)*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353\* Interior Maintenance: Standing water in bucket

*Day Room*

No Violations Noted

*Kitchen*

105 CMR 451.110(A)\* Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

105 CMR 451.353 Interior Maintenance: Missing face plate on drawer

*Officer’s Station*

No Violations Noted

*T.V. Room*

No Violations Noted

*Cells*

105 CMR 451.141 Screens: Screen damaged in cell # 210

*Storage Closet (end of Hallway)*

No Violations Noted

*Storage Closet (with Slop Sink)*

105 CMR 451.353 Interior Maintenance: Wall vent dusty

*Meeting Room*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Walls dirty in shower # 1-3

**1st Floor**

*Medical Records*

No Violations Noted

*Break Room*

No Violations Noted

*Office (Medical Waste Log)*

No Violations Noted

*Pharmacy*

No Violations Noted

*Pharmacy Bathroom*

No Violations Noted

*Supply Room # 12*

No Violations Noted

*Supply Room Bathroom*

No Violations Noted

*Health Services Administration*

No Violations Noted

**Infirmary**

*CO’s Office*

105 CMR 451.353\* Interior Maintenance: Floor tile surface damaged

*CO’s Office Bathroom*

No Violations Noted

*Biohazard Room*

No Violations Noted

*Mental Health Interview Room/Search Room*

No Violations Noted

*Shower Room*

105 CMR 451.123\* Maintenance: Wall vent damaged in shower # 3

105 CMR 451.123\* Maintenance: Soap scum on door in shower # 3

*Doctor’s Office*

No Violations Noted

*Storage Room (end of hall)*

No Violations Noted

*Nurse’s Station*

No Violations Noted

*Medical Cells*

105 CMR 451.322\* Cell Size: Inadequate floor space in dorm rooms

**Clinical Area**

*Treatment Room # 10*

No Violations Noted

*RN Clinic # 11*

105 CMR 451.353 Interior Maintenance: Medical table damaged

105 CMR 480.500(A)(3) Procedures; Records; Record-Keeping Log: Medical kit stored in the refrigerator with food

*Treatment Room # 9*

No Violations Noted

*Treatment Room # 8*

No Violations Noted

*Lab # 7*

No Violations Noted

*Treatment Room # 6*

No Violations Noted

*Trauma Room # 4*

No Violations Noted

*Dental Room # 2*

No Violations Noted

*X-Ray Room # 1*

No Violations Noted

*Waiting Area*

No Violations Noted

*Staff Bathroom # 3*

No Violations Noted

*Inmate Bathroom # 5*

No Violations Noted

**COTTAGES**

Unable to Inspect - Closed

**MODULAR BUIDING**

*Office*

No Violations Noted

*Bathroom (in Office)*

No Violations Noted

*Common Area*

No Violations Noted

*Office (Back Area)*

105 CMR 451.353 Interior Maintenance: Floor damaged

*Kitchenette*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Showers (handicapped shower boarded up)*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover loose in shower # 5

105 CMR 451.123\* Maintenance: Ceiling rusted throughout shower room

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 2 out-of-order

*Slop Sink Area*

105 CMR 451.353\* Interior Maintenance: Floor damaged near sink

*Bathroom*

105 CMR 451.114\* Shared Toilet and Handwashing Facilities: Inadequate number of toilets per inmate population

105 CMR 451.123\* Maintenance: Floor damaged at entrance

105 CMR 451.123 Maintenance: Floor severely damaged

**BREWSTER BUILDING**

**Brewster 1**

*Common Area*

No Violations Noted

*CO Office*

No Violations Noted

*Bathroom (in Office)*

No Violations Noted

*Slop Sink*

No Violations Noted

*Kitchenette*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, right faucet leaking

*CPO Office*

Unable to Inspect - Locked

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Floor tiles missing

*Utility Room*

No Violations Noted

*Sprinkler Room*

105 CMR 451.353 Interior Maintenance: Floor damaged

*Rooms*

105 CMR 451.344\* Illumination in Habitable Areas: Light not functioning properly, light out in room # 8

105 CMR 451.103 Mattresses: Mattress damaged in room # 5 at bed # 3

105 CMR 451.103 Mattresses: Mattress damaged in room # 3 at bed # 6

105 CMR 451.103 Mattresses: Mattress damaged in room # 1 at bed # 9

105 CMR 451.353 Interior Maintenance: Baseboard damaged in room # 5

105 CMR 451.353 Interior Maintenance: Floor damaged in room # 6, 7, and 9

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty in room # 10

*Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 520F at sink # 4

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet leaking at sink # 8

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, toilet # 7 out-of-order

105 CMR 451.126 Water Supply: Cold water not working at handwash sink # 5

*Showers*

105 CMR 451.123\* Maintenance: Grab bar missing in shower # 3, 4, 5, and 8

105 CMR 451.123\* Maintenance: Caulking moldy outside shower # 1-8

105 CMR 451.123\* Maintenance: Standing water observed outside showers

105 CMR 451.123\* Maintenance: Shower curtain missing in shower # 2 and 6

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 8 clogged

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 4 continuously running

**Brewster 2**

*Common Area*

No Violations Noted

*CO Office*

No Violations Noted

*CO Bathroom*

No Violations Noted

*First Step*

Unable to Inspect - Locked

*CPO Office*

Unable to Inspect - Locked

*Sergeant’s Office*

No Violations Noted

*Slop Sink Room*

No Violations Noted

*Kitchenette Area*

No Violations Noted

*Rooms*

105 CMR 451.103\* Mattresses: Mattress damaged in room # 10 at bed # 4

105 CMR 451.103 Mattresses: Mattress damaged in room # 8 at bed # 7

105 CMR 451.103 Mattresses: Mattress damaged in room # 6 at bed # 8

105 CMR 451.103 Mattresses: Mattress damaged in room # 3 at bed # 3 and 5

105 CMR 451.353 Interior Maintenance: Floor damaged in room # 3 and 5

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty in room # 1 and 2

S*howers*

105 CMR 451.123\* Maintenance: Shower wall damaged in shower # 2, 3, 4, 5, 6, 7, and 9

105 CMR 451.123\* Maintenance: Wall moldy by shower # 9

105 CMR 451.123\* Maintenance: Shower curtain missing in shower # 1

*Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet # 1 out-of-order

*Mop Closet Room*

No Violations Noted

*Razor Storage Room*

No Violations Noted

**OLD ADMINISTRATION BUILDING**

**Lobby**

*Entry Way*

No Violations Noted

*Janitor’s Closet # 122-5 & 122-6*

No Violations Noted

*Closet # 122-7*

No Violations Noted

*Garden Tool Crib # 122-8*

Unable to Inspect – Locked

*Storage Room # 122-3*

No Violations Noted

*Work Office Tool Crib # 122-2*

No Violations Noted

*Officer’s Room # 121*

No Violations Noted

*Peer Support # 124*

No Violations Noted

**A Corridor**

*Entrance*

105 CMR 451.353 Interior Maintenance: Wall above door frame damaged

*Office # 120*

No Violations Noted

*Fire Equipment Room and Bathroom # 119*

No Violations Noted

*NEADS Program Room*

No Violations Noted

*Pre-Release Office & Bathroom (New Horizons)*

No Violations Noted

*Inmate Bathroom # 117*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No toilet paper in stall

**B Corridor**

*Recreational Area # 115*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

*Inmate Weight Room # 118*

105 CMR 451.353 Interior Maintenance: Unlabeled chemical bottle

*Staff Bathroom # 114*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Slop Sink*

No Violations Noted

*Gym # 112*

No Violations Noted

*Meeting Room*

No Violations Noted

*Office # 109*

No Violations Noted

*Office # 108*

No Violations Noted

*Operations # 102*

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

*Bathroom (in Operations # 102)*

105 CMR 451.123 Maintenance: Ceiling damaged

105 CMR 451.123 Maintenance: Wall vent dusty

*Chapel # 104*

105 CMR 451.353 Interior Maintenance: Wall damaged near window

*Administrative Captain’s Office # 107*

No Violations Noted

*Classroom # 110*

105 CMR 451.353 Interior Maintenance: Wall damaged near outlet

*Classroom # 111*

No Violations Noted

*Disciplinary Office # 113*

No Violations Noted

*Office # 114-1*

No Violations Noted

*Tool Control Office # 114-3*

No Violations Noted

*Classroom # 116*

No Violations Noted

**C Corridor**

**Inner Perimeter Security**

105 CMR 451.360\* Protective Measures: Building not protected against infestation, rodent droppings observed

*Staff Bathroom*

No Violations Noted

**Culinary Arts**

*Kitchen*

No Violations Noted

*Staff Dining Room*

No Violations Noted

*Dry Storage Room*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, ceiling damaged

FC 6-403.11(B) Location and Placement; Employee Accommodations: No locker room area designated for employees, clothing stored on counter top

**Main Serving Room**

*Inmate Dining Room*

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, wall fans dusty

FC 4-202.11(A)(1) Design and Construction, Cleanability: Food contact surface damaged, several table tops damaged

*Janitor’s Closet*

No Violations Noted

*Serving Line*

FC 2-301.14 Hands and Arms: Food employees not washing hands prior to engaging in food preparation

FC 6-301.12 Numbers and Capacity; Handwashing Facilities: No hand drying method available at handwashing sink

FC 6-301.20 Numbers and Capacity; Handwashing Facilities: No waste receptacle provided for disposable towels

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed throughout

FC 6-501.114(A) Maintenance and Operations; Maintaining Premises: Nonfunctional equipment not repaired or removed from premises, warmer broken

*Mechanical Warewashing Room*

FC 5-202.13 Plumbing System, Design: Air gap between water supply inlet (sink hose) and the flood level rim of sink (top of sink) is missing, sink sprayer was laying in the sink

**Store Room**

No Violations Noted

*Bathroom*

No Violations Noted

**D Corridor**

*Cosmetology # 130*

Unable to Inspect - Locked

*Cosmetology Bathroom*

Unable to Inspect - Locked

*Classroom # 131*

Unable to Inspect – Under Construction

*Office # 134*

No Violations Noted

*Office # 135*

No Violations Noted

*Office # 136*

No Violations Noted

*Office # 136-1*

No Violations Noted

*Protestant Chaplain’s Office # 137*

No Violations Noted

*Office # 138*

No Violations Noted

*Catholic Chaplain’s Office # 139*

No Violations Noted

*Office # 140*

No Violations Noted

*NEADS Office # 141*

No Violations Noted

*Office # 142*

No Violations Noted

*Office # 143*

No Violations Noted

*Office # 144*

No Violations Noted

*Office # 145*

No Violations Noted

*Family Service Office # 146*

No Violations Noted

*Office # 147-1*

No Violations Noted

*Staff Bathroom # 147*

No Violations Noted

*Waiting Room*

No Violations Noted

*Office # 149*

No Violations Noted

**Psychology Corridor**

*Hallway*

No Violations Noted

*Bathroom*

No Violations Noted

*Office # 9*

105 CMR 451.353\* Interior Maintenance: Wall paint damaged

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Office # 19*

No Violations Noted

*Office # 4*

No Violations Noted

*Office # 11*

No Violations Noted

**2nd FLOOR**

**Intensive Treatment Unit**

*CO’s Office*

No Violations Noted

*Shower Room # 1*

105 CMR 451.123 Maintenance: Wall board damaged in shower # 1 and 2

*Cells*

No Violations Noted

*Nurse’s Station # 203*

No Violations Noted

*Nurse’s Bathroom*

No Violations Noted

*Shower Room # 2* *(Shower # 2 – No Longer Used)*

105 CMR 451.123\* Maintenance: Soap scum on walls and floor in shower

105 CMR 451.123\* Maintenance: Soap scum on door in shower

*Multi-Purpose Room*

No Violations Noted

*Inmate Day Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet loose

*Staff Bathroom # 202*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 880F

*Administration Office # 209*

Unable to Inspect – Locked

*Mental Health # 208*

No Violations Noted

*Break Room # 207*

No Violations Noted

*Program Room # 204*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

105 CMR 451.353 Interior Maintenance: Floor tiles damaged

*Special Housing Office*

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

*Program 2 # 205*

105 CMR 451.353 Interior Maintenance: Ceiling tiles missing

**Parole**

*Parole Hallway # 218*

No Violations Noted

*Parole Bathroom*

No Violations Noted

*Parole Offices # 9-16*

No Violations Noted

*Kitchenette*

No Violations Noted

**Education**

*Classroom # 215-5*

No Violations Noted

*Classroom # 215-4*

No Violations Noted

*Classroom # 215-3*

No Violations Noted

*Computer Room # 215-8*

No Violations Noted

*Classroom # 215-2*

No Violations Noted

*Staff Bathroom # 215-9*

No Violations Noted

*Janitor’s Closet # 216*

105 CMR 451.353 Interior Maintenance: Standing water left in bucket

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Building and Trades # 214*

No Violations Noted

*Bathroom (in # 214)*

No Violations Noted

*Storage (in # 214)*

No Violations Noted

*Industries # 213*

No Violations Noted

*Staff Industries Bathroom*

105 CMR 451.123 Maintenance: Ceiling tiles missing

*Inmate Industries Bathroom*

No Violations Noted

*Bubbler (outside of Bathroom)*

No Violations Noted

*Offices/Break Room # 212A*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Bathroom # 212*

No Violations Noted

*Classrooms A-F*

No Violations Noted

*Law Library # 211*

No Violations Noted

*Library # 209-210*

No Violations Noted

*Office # 208*

No Violations Noted

*Office # 207*

No Violations Noted

*Office # 206*

105 CMR 451.360 Protective Measures: Building not protected against infestation, rodent droppings observed

*Classroom # 201*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123 Maintenance: Floor tiles damaged

105 CMR 451.123 Maintenance: Wall fan not working

**3rd FLOOR**

*Chapel*

No Violations Noted

*Closet (Right of Alter)*

105 CMR 451.353\* Interior Maintenance: Ceiling damaged

**BASEMENT**

*Hallway*

No Violations Noted

*Laundry Area*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover not secured in front of dryers

105 CMR 451.353 Interior Maintenance: Wall exhaust fans dusty

105 CMR 451.353 Interior Maintenance: Wall exhaust fans don’t fully open

*Property*

105 CMR 451.200 Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, utensils not stored in the inverted position

*Bathroom (in Property)*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing outside bathroom

**Central Kitchen**

105 CMR 590.011(C)(3)(a) Special Requirements: Food Allergen Awareness Training, no prominently posted food allergen awareness training certificate

*Dry Storage Room*

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, mold observed in the Traulsen Unit

FC 6-202.15(A)(3) Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed

*Food Manager’s Office*

No Violations Noted

*Storage*

FC 3-304.12(B)\* Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, cups stored in products

*Food Manager’s Bathroom*

No Violations Noted

*Chemical Closet*

No Violations Noted

*Freezer Unit*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, interior of door damaged

*Refrigerator Unit*

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, raw chicken juice spilled on the floor

*Back Door Area (by Cooling Units)*

FC 6-501.111(B) Maintenance and Operations; Pest Control: Mouse observed

FC 6-202.15(A)(3) Design, Construction, and Installation; Functionality: Outer door not weather and vermin tight

*Paper Goods Closet*

No Violations Noted

*Water Storage (in Hallway)*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, ceiling damaged

*Back Pots and Pans Storage Area*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor paint damaged

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed throughout

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, 2 window panes broken

FC 6-501.114(A) Maintenance and Operations; Maintaining Premises: Nonfunctional equipment not repaired or removed from premises, warmer not in use

*2-Compartment Sink*

FC 3-304.14(B)(1) Preventing Contamination from Linens: Wet cloth not stored in sanitizer bucket

*Prep Area*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed throughout

FC 4-601.11(C)\* Cleaning of Equipment and Utensils, Objective: Nonfood contact surface dirty, interior of ovens dirty

*Refrigerator Unit # 5*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

FC 3-302.11(A)(1)(b) Preventing Food and Ingredient Contamination: Preventing cross contamination, ready-to-eat foods not appropriately separated from raw foods, raw meat stored on top of ready to eat foods

*Freezer Unit # 6*

Unable to Inspect – Under Construction

*Dry/Baking Storage*

FC 3-305.11(A)(1)\* Preventing Contamination from Premises: Food storage containers dirty

FC 6-501.11 Maintenance and Operation; Repairing: Facility not in good repair, ceiling paint damaged

*Broom Storage Area*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed

FC 6-201.16(A)\* Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint damaged

FC 6-201.16(A)\* Design, Construction, and Installation; Cleanability: Ceiling covering not easily cleanable, ceiling paint damaged

FC 6-201.11\* Design, Construction and Installation: Floor not easily cleanable, floor damaged

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, door frame into broom storage area rusted

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, dirty standing water on floor

*Slop Bucket Refrigerator*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, walk-in refrigerator door dragging on floor

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, refrigeration unit not functioning

*Back Area – Officer’s Area*

No Violations Noted

*Inmate’s Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123 Maintenance: Wall paint peeling

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Wall damaged

105 CMR 451.123\* Maintenance: Floor paint damaged

*Dumpster*

No Violations Noted

**POWER PLANT BUILDING # 3**

*Bathroom*

No Violations Noted

*Break Room*

No Violations Noted

**MAINTENANCE BUILDING # 4**

*Main Area*

No Violations Noted

*Director of Engineering’s Office*

Unable to Inspect - Locked

*Bathroom in Office*

Unable to Inspect - Locked

*Tool Crib*

No Violations Noted

*Paint Room*

No Violations Noted

*Inmate Break Room*

105 CMR 451.353\* Interior Maintenance: Floor dirty

*Inmate Bathroom*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Break Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

**Vehicle Trap**

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 970F

**Observations and Recommendations**

1. The inmate population was 420 at the time of inspection.
2. The Department recommends the oven/proof box in Culinary be connected to a power source, or removed from the premises.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Riordan, MPH

Field Supervisor, EAIII, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH

Jana Ferguson, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)

Carol A. Mici, Acting Commissioner, DOC (electronic copy)

Thomas Turco, Secretary, EOPSS (electronic copy)

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Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate