February 14, 2020

Kristie Ladouceur, Superintendent
MCI Framingham
99 Loring Drive
P.O. Box 9007
Framingham, MA 01704

Re: Facility Inspection – MCI Framingham

Dear Superintendent Ladouceur:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of MCI Framingham on January 30 and 31, 2020 accompanied by Michael Beland, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 116 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Amy Medeiros
Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH
Jana Ferguson, Director, BEH
Steven Hughes, Director, CSP, BEH
Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
Carol A. Mici, Commissioner, DOC (electronic copy)
Thomas Turco, Secretary, EOPSS (electronic copy)
Timothy Gotovich, Acting Director, Policy Development and Compliance Unit (electronic copy)
Michael Beland, EHSO (electronic copy)
Sam Wong, PhD, REHS/RS, Director, Framingham Health Department (electronic copy)
Clerk, Massachusetts House of Representatives (electronic copy)
Clerk, Massachusetts Senate (electronic copy)
HEALTH AND SAFETY VIOLATIONS
(* indicates conditions documented on previous inspection reports)

Lobby

Male Bathroom # C141A
No Violations Noted

Female Bathroom # C133A
105 CMR 451.130*
Plumbing: Plumbing not maintained in good repair, toilet not flushing properly

Janitor’s Closet
105 CMR 451.130*
Plumbing: Plumbing not maintained in good repair, missing drain cover

Armory/Lock Shop
Unable to Inspect – Locked

Processing
Unable to Inspect – Locked

Officer’s Area

Muster Room # C111A
No Violations Noted

Orientation Room
No Violations Noted

Staff Gym
No Violations Noted

Male Locker Room # 124A
105 CMR 451.353
Interior Maintenance: Wires exposed on wall by entrance

Female Locker Room #125A
105 CMR 451.130*
Plumbing: Plumbing not maintained in good repair, bubbler out-of-order outside locker rooms

Mail Room # 116A
Unable to Inspect – Locked

Tool Control # 127A
Unable to Inspect – Locked

Office # C119A
No Violations Noted

Lower Control
105 CMR 451.200*
Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Inner Control
105 CMR 451.353
Interior Maintenance: Ceiling tiles missing
Janitor's Closet

No Violations Noted

Bathroom

No Violations Noted

Admissions

Bathroom # 103A (outside of Admissions)
105 CMR 451.123 Maintenance: Handwash sink dirty

Storage Room # C104A
105 CMR 451.353 Interior Maintenance: Light shield not secure

Property # C106A
105 CMR 451.353* Interior Maintenance: Light shield not secure

Staff Bathroom # 106A
No Violations Noted

Finger Print Room # C148A
No Violations Noted

Storage Room # 107A
No Violations Noted

Mental Health # 108A
No Violations Noted

Medical Room # 109A
105 CMR 480.500(A)(3)* Procedures; Records; Record-Keeping Log: Medications stored in the refrigerator with food

Holding Cell # 105A
No Violations Noted

Inmate Shower # 110A
105 CMR 451.123 Maintenance: Floor paint damaged

Inmate Shower # 111A
No Violations Noted

Room # 136A
105 CMR 451.353 Interior Maintenance: Window fan dusty

Control Room # 112A
No Violations Noted

Search Room # 115A and 116A
No Violations Noted

Holding Cells # 117A and 118A
No Violations Noted
Holding Cell # 119A  
No Violations Noted

Holding Cell # 120A  
No Violations Noted

Officer’s Room # C108A  
No Violations Noted

**Visiting Area**

Common Area  
No Violations Noted

Attorney Rooms  
No Violations Noted

Inmate Bathroom # C138A  
No Violations Noted

Janitor’s Closet # 139A  
No Violations Noted

Female Bathroom # C143A  
No Violations Noted

Male Bathroom # C142A  
No Violations Noted

Visitation Play Area # 133A  
No Violations Noted

**Smith Food Service**

Unable to Inspect – Not Used

**Smith Hallway**

Officer’s Room # C174  
No Violations Noted

Office # C136  
Unable to Inspect – Locked

Smith Clinic  
Unable to Inspect – Locked

Staff Bathroom # C131  
No Violations Noted

Janitor’s Closet # C102  
No Violations Noted

Staff Bathroom # C154  
No Violations Noted
Multi-Purpose Room # 1  No Violations Noted

Multi-Purpose Room # 2  No Violations Noted

Multi-Purpose Room # 3  No Violations Noted

Room # C158  No Violations Noted

**ATU East**

**Trap**

Chemical Closet # C129  No Violations Noted

Day Room # C130  No Violations Noted

Med Storage  No Violations Noted

Office # C125  No Violations Noted

**Cell Block**

Common Area
105 CMR 451.344  Illumination in Habitable Areas: Light not functioning properly, 1 light out

Unit Sergeant # 123  Unable to Inspect - Locked

CO’s Office # C124
105 CMR 451.200  Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Lower Level Janitor’s Closet  No Violations Noted

**Lower Level Showers**
105 CMR 451.123*  Maintenance: Bench paint damaged in shower # 114
105 CMR 451.123*  Maintenance: Floor paint damaged in shower # 114, 115, and 116
105 CMR 451.123*  Maintenance: Door frame rusted in shower # 115 and 116
105 CMR 451.123*  Maintenance: Soap scum on walls in shower # 115 and 116
105 CMR 451.123*  Maintenance: Shower door rusted in shower # 116
105 CMR 451.123*  Maintenance: Access panel rusted in shower # 115 and 116
105 CMR 451.123*  Maintenance: Ceiling vent rusted in shower # 116
105 CMR 451.123  Maintenance: Soap wrappers on floor in shower # 116

Upper Level Janitor’s Closet  No Violations Noted
### Upper Level Showers

- **105 CMR 451.123**  
  Maintenance: Baseboard damaged in shower # 210

- **105 CMR 451.123**  
  Maintenance: Floor paint damaged in shower # 211

- **105 CMR 451.123**  
  Maintenance: Ceiling dirty in shower # 212

- **105 CMR 451.123***  
  Maintenance: Floor paint damaged in shower # 210 and 212

- **105 CMR 451.123**  
  Maintenance: Ceiling vent dusty in shower # 210, 211, and 212

- **105 CMR 451.123***  
  Maintenance: Door frame rusted in shower # 210, 211, and 212

- **105 CMR 451.123***  
  Maintenance: Floor paint damaged in shower # 210 and 212

- **105 CMR 451.123***  
  Maintenance: Ceiling vent dusted in shower # 210, 211, and 212

- **105 CMR 451.123***  
  Maintenance: Ceiling vent rusted in shower # 210, 211, and 212

### Cells

- No Violations Noted

### ATU West

### Trap

#### Storage Room # C133

- Unable to Inspect – Locked

### Day Room

- No Violations Noted

### Storage Room

- No Violations Noted

### CPO’s Office

- Unable to Inspect – Locked

### Cell Block

#### Common Area

- **105 CMR 451.344**  
  Illumination in Habitable Areas: Light not functioning properly, 1 light out

### CPO’s Office # C141

- No Violations Noted

### Storage Room # C142

- No Violations Noted

### Lower Level Janitor’s Closet

- No Violations Noted

### Lower Level Showers

- **105 CMR 451.123**  
  Maintenance: Door rusted in shower # 145

- **105 CMR 451.123***  
  Maintenance: Door frame rusted in shower # 145 and 146

- **105 CMR 451.123***  
  Maintenance: Floor paint damaged in shower # 145 and 146

- **105 CMR 451.123**  
  Maintenance: Ceiling dirty in shower # 145 and 146

- **105 CMR 451.123***  
  Maintenance: Ceiling vent rusted in shower # 146

- **105 CMR 451.123***  
  Maintenance: Tub dirty in shower # 147

- **105 CMR 451.123***  
  Maintenance: Bench paint damaged in shower # 147

- **105 CMR 451.123**  
  Maintenance: Floor paint damaged in shower # 147
Upper Level Janitor’s Closet # C227
No Violations Noted

Upper Level Showers
105 CMR 451.123* Maintenance: Ceiling vent rusted in shower # 224, 225, and 226
105 CMR 451.123* Maintenance: Floor paint damaged in shower # 224 and 225
105 CMR 451.123 Maintenance: Floor paint damaged in shower # 226
105 CMR 451.123* Maintenance: Light not secure in shower # 225
105 CMR 451.123 Maintenance: Ceiling dirty in shower # 225
105 CMR 451.123* Maintenance: Ceiling vent dusty in shower # 226

Cells
No Violations Noted

New Line

Trap

CPO’s Office # 157 Unable to Inspect – Locked

Storage Room # C155 Unable to Inspect – Locked

Day Room # C153 No Violations Noted

Cell Block

Break Room # C161 No Violations Noted

Lower Level Janitor’s Closet No Violations Noted

Lower Level Showers Unable to Inspect Shower # 149 – In Use
105 CMR 451.123* Maintenance: Door frame rusted in shower # 150
105 CMR 451.123 Maintenance: Paint damaged on light in shower # 150
105 CMR 451.123* Maintenance: Bench paint damaged in shower # 151

Upper Level Janitor’s Closet No Violations Noted

Storage Room # 265 No Violations Noted

Upper Level Showers
105 CMR 451.123 Maintenance: Baseboard damaged in shower # 228 and 229
105 CMR 451.123* Maintenance: Door frame rusted in shower # 228 and 230
105 CMR 451.123 Maintenance: Door frame rusted in shower # 229
105 CMR 451.123* Maintenance: Floor paint damaged in shower # 228 and 230
105 CMR 451.123 Maintenance: Floor paint damaged in shower # 229
105 CMR 451.123 Maintenance: Ceiling vent rusted in shower # 228, 229, and 230
Cells
No Violations Noted

CCU

Trap

Search Room # 108
No Violations Noted

Attorney’s Interview Room # C105
Unable to Inspect – Locked

Office # 106
No Violations Noted

Room # 109
No Violations Noted

Cell Block

105 CMR 451.353*
Interior Maintenance: Ceiling left unfinished

Inmate Break Room/Storage Room
No Violations Noted

Officer’s Office
No Violations Noted

Medical Room & Staff Bathroom
No Violations Noted

Lower Level Janitor’s Closet
No Violations Noted

Lower Level Showers
105 CMR 451.123*
Maintenance: Caulking moldy in shower # 112
105 CMR 451.123*
Maintenance: Door frame rusted in shower # 113
105 CMR 451.123*
Maintenance: Floor paint damaged in shower # 113
105 CMR 451.123*
Maintenance: Bench paint damaged in shower # 114
105 CMR 451.123*
Maintenance: Soap scum on tub in shower # 114

Upper Level Janitor’s Closet
No Violations Noted

Upper Level Showers
105 CMR 451.123*
Maintenance: Caulking moldy in shower # 206
105 CMR 451.123*
Maintenance: Door frame rusted in shower # 207
105 CMR 451.123*
Maintenance: Soap scum on walls in shower # 206, 207, and 208
105 CMR 451.123
Maintenance: Ceiling vent dusty in shower # 206, 207, and 208
105 CMR 451.130
Hot Water: Shower water temperature recorded at 88°F

Storage Room # 226
No Violations Noted

Cells
105 CMR 451.353
Interior Maintenance: Floor paint damaged in cell # 106
2nd FLOOR OFFICE AREA

Female Bathroom # C210A  No Violations Noted

Male Bathroom # C211A  No Violations Noted

Janitor’s Closet # C237A  No Violations Noted

Room # 205A
105 CMR 451.353*  Interior Maintenance: Junction box missing face plate on the wall

Room # 208A
105 CMR 451.353*  Interior Maintenance: Ceiling tiles loose
105 CMR 451.353  Interior Maintenance: Junction box missing face plate on the wall

Room # 207A  No Violations Noted

Records Area  No Violations Noted

Break Room # C218A  No Violations Noted

Deputy of Re-entry  No Violations Noted

HSU BUILDING

2nd Floor

RTU  Unable to Inspect – In Use

Medical  Unable to Inspect – In Use

Optometry Office  No Violations Noted

Catch the Hope Office  Unable to Inspect – In Use

CPO’s Office  No Violations Noted

RTU (2nd Office)  Unable to Inspect – In Use

Catch the Hope (2nd Office)  No Violations Noted
Bathroom (in Catch the Hope Office)
No Violations Noted

Janitor’s Closet
105 CMR 451.353
Interior Maintenance: Standing water in mop bucket

Day Room
No Violations Noted

Kitchen
105 CMR 451.110(A)
Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

Officer’s Station
No Violations Noted

T.V. Room
No Violations Noted

Cells
105 CMR 451.353*
Interior Maintenance: Hole in wall by toilet in cell # 218

Storage Closet (end of Hallway)
No Violations Noted

Storage Closet (with Slop Sink)
Unable to Inspect – Locked

Meeting Room
No Violations Noted

Showers
105 CMR 451.123*
Maintenance: Tub dirty
105 CMR 451.123
Maintenance: Ventilation in shower room not working
105 CMR 451.123
Maintenance: Soap scum on walls in shower # 2
105 CMR 451.123
Maintenance: Wall board not secured in shower # 3
105 CMR 451.123
Maintenance: Floor tiles missing in shower # 3
105 CMR 451.130
Hot Water: Shower water temperature recorded at 88°F

1st Floor

Medical Records
105 CMR 451.200
Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, no functioning thermometer in refrigerator

Break Room
105 CMR 451.130*
Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink
105 CMR 451.200
Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, no functioning thermometer in refrigerator

Office (Medical Waste Log)
No Violations Noted

Pharmacy
Unable to Inspect – Locked
Pharmacy Bathroom
Unable to Inspect – Locked

Supply Room # 12
No Violations Noted

Supply Room Bathroom
105 CMR 451.126 Hot Water: Hot water temperature recorded at 100°F at handwash sink

Health Services Administration
No Violations Noted

Infirmary

CO’s Office
105 CMR 451.353* Interior Maintenance: Floor tile surface damaged

CO’s Office Bathroom
No Violations Noted

Biohazard Room
105 CMR 451.353* Interior Maintenance: Ceiling water damaged

Mental Health Interview Room/Search Room
No Violations Noted

Shower Room
105 CMR 451.123* Maintenance: Floor tiles damaged outside of showers
105 CMR 451.123 Maintenance: Light shield damaged
105 CMR 451.123 Maintenance: Unfinished wood on wall above tub
105 CMR 451.123 Maintenance: Shower curtain missing in shower # 1
105 CMR 451.123 Maintenance: Floor tiles missing in shower # 1
105 CMR 451.123* Maintenance: Wall vent damaged in shower # 3
105 CMR 451.123 Maintenance: Soap scum on door in shower # 3

Doctor’s Office
No Violations Noted

Nurse’s Station
No Violations Noted

Medical Cells
105 CMR 451.322* Cell Size: Inadequate floor space in dorm rooms

Storage Room (end of hall)
No Violations Noted

Slop Sink/Storage (end of hall)
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, cold water not working at slop sink
105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover not secured at slop sink

Clinical Area

Treatment Room # 10
No Violations Noted
RN Clinic # 11
No Violations Noted

Treatment Room # 9
Unable to Inspect – In Use

Treatment Room # 8
No Violations Noted

Lab # 7
No Violations Noted

Treatment Room # 6
No Violations Noted

Trauma Room # 4
No Violations Noted

Dental Room # 2
No Violations Noted

X-Ray Room # 1
No Violations Noted

Waiting Area
No Violations Noted

Staff Bathroom # 3
No Violations Noted

Inmate Bathroom # 5
No Violations Noted

COTTAGES
(Unable to Inspect the Algon, Town Line, and Pioneer Buildings – Closed)

Laurel Building

Control
No Violations Noted

Control Bathroom
105 CMR 451.123
Maintenance: Vent covered

Common Area
No Violations Noted

Kitchen Area
No Violations Noted

Refrigerator Room
105 CMR 451.200
Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, no functioning thermometer in 1 refrigerator
Staff Bathroom (A)  
No Violations Noted

Slop Sink Room (A)  
105 CMR 451.130  
Plumbing: Plumbing not maintained in good repair, backflow preventer leaking

Shower Room A&B  
105 CMR 451.123  
Maintenance: Baseboard damaged in shower # 2 and 3
105 CMR 451.123  
Maintenance: Soap scum on walls in shower # 1, 2, and 3

Cells (A)  
No Violations Noted

Cells (B)  
No Violations Noted

Shower Room B&C  
105 CMR 451.123  
Maintenance: Baseboard damaged in shower # 1
105 CMR 451.130  
Plumbing: Plumbing not maintained in good repair, shower # 2 leaking
105 CMR 451.130  
Hot Water: Shower water temperature recorded at 80°F

Utility Closet (C)  
No Violations Noted

Caustic Closet (C)  
105 CMR 451.200  
Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, chemicals stored above bottled water

Cells (C)  
No Violations Noted

MODULAR BUILDING  
Unable to Inspect - Closed

BREWSTER 1 & 2  
Unable to Inspect - Closed

OLD ADMINISTRATION BUILDING

Lobby

Janitor’s Closet #A101 & A103  
No Violations Noted

Closet # A105  
Unable to Inspect – Locked

Garden Tool Crib # A107  
Unable to Inspect – Locked

Storage Closet # A108  
Unable to Inspect – Locked

Work Office Tool Crib # A106  
Unable to Inspect – Locked
Storage Closet # A102
Unable to Inspect – Locked

Storage Closet # A104
Unable to Inspect – Locked

Officer’s Room # A110
105 CMR 451.200
Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Peer Support # A109
No Violations Noted

**A Corridor**

Entrance
No Violations Noted

Office # A112
No Violations Noted

Fire Equipment Room and Bathroom # A111
No Violations Noted

NEADS Program Room # A114
No Violations Noted

Pre-Release Office & Bathroom (New Horizons) # A116 & A118
No Violations Noted

Inmate Bathroom # A120
105 CMR 451.126*
Hot Water: Hot water temperature recorded at 72°F at handwash sink

**B Corridor**

Recreational Area & Weight Room # B115
No Violations Noted

Staff Bathroom # B117
105 CMR 451.126
Hot Water: Hot water temperature recorded at 82°F at handwash sink

Slop Sink
No Violations Noted

Gym # B119
No Violations Noted

Room # B126
No Violations Noted

Room # B128
No Violations Noted

Room # B121
No Violations Noted
Room # B130
No Violations Noted

Room # B123
No Violations Noted

Offices # 114-1 & 114-3 (in # B124)
Unable to Inspect Tool Control Office # 114-3 – Locked
No Violations Noted

Operations # B125, B127 & B129
No Violations Noted

Operations Bathroom (in # B129)
No Violations Noted

Chapel # B134
No Violations Noted

C Corridor

Inner Perimeter Security
No Violations Noted

Staff Bathroom
105 CMR 451.126* Hot Water: Hot water temperature recorded at 84°F at handwash sink

Culinary Arts
The following Food Code violations listed in BOLD were observed to be corrected on-site.

Kitchen
FC 4-501.11(B)* Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets damaged on 1 refrigerator
FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, gaskets damaged on 2 freezers
FC 4-903.11(B)(2)* Protection of Clean Items; Storing: Equipment and utensils not stored covered or inverted
FC 5-205.11(A)* Plumbing System; Operations and Maintenance: Handwashing sink not accessiblePr, handwash sink blocked by cart
FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed under storage racks
FC 6-305.11(B) Numbers and Capacities; Dressing Area and Lockers: No area provided for the orderly storage of employee personal belongings, coat and hat stored on food crates
FC 3-304.12(B) Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoops stored in flour and cake mix containers
FC 4-501.114(C)(2) Maintenance and Operation; Equipment: Quaternary ammonium compound (QAC) solution lower than the manufacturers recommended concentration

Staff Dining Room
No Violations Noted
Dry Storage Room
FC 6-501.111*
Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of insects

FC 6-501.112*
Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Trapped insects/cockroaches not removed from premises at a frequency that prevents their accumulation

FC 6-501.111
Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of rodents, dead mouse observed

FC 6-501.12(A)*
Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed

FC 6-501.112
Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Trapped rodent not removed from premises at frequency that prevents their decomposition

FC 6-305.11(B)
Numbers and Capacities; Dressing Area and Lockers: No area provided for the orderly storage of employee personal belongings, coats stored on table

Main Serving Room
The following Food Code violations listed in BOLD were observed to be corrected on-site.

Inmate Dining Room
FC 6-501.12(A)*
Maintenance and Operation; Cleaning: Facility not cleaned properly, wall fans dusty

FC 4-202.11(A)(1)*
Design and Construction, Cleanability: Food contact surface damaged, several table tops damaged

FC 6-501.12(A)
Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed on window sills

Janitor's Closet
No Violations Noted

True Refrigerator
FC 4-501.11(B)*
Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets damaged

Serving Line
No Violations Noted

Mechanical Warewashing Room
FC 6-501.12(A)*
Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed

FC 6-501.12(A)*
Maintenance and Operation; Cleaning: Facility not cleaned properly, wall fan dusty

FC 4-501.112(A)(2)
Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machine, wash, rinse and sanitize steps were not meeting temperature requirements according to the affixed data plate

FC 4-501.11(A)
Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, warewashing machine conveyor belt was not moving trays properly

Store Room
105 CMR 451.200
Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in 1 refrigerator

Bathroom
No Violations Noted
**D Corridor**

*Cosmetology # D141, D143, & D145*

Unable to Inspect - Locked

*Cosmetology Bathroom*

Unable to Inspect - Locked

*Room # D156*

No Violations Noted

*Classroom # D158*

No Violations Noted

*Classroom # D147*

No Violations Noted

*Office # D149*

No Violations Noted

*Office # D162*

No Violations Noted

*Office # D151*

Unable to Inspect - Locked

*Room # D164*

No Violations Noted

*Office # D153*

No Violations Noted

*Office # D166*

No Violations Noted

*Office # D155*

No Violations Noted

*Office # D168*

No Violations Noted

*Office # D170*

No Violations Noted

*Office # D172*

No Violations Noted

*Office # D159*

No Violations Noted

*Classroom # D163*

No Violations Noted

*Staff Bathroom # D176*

No Violations Noted
Waiting Room # D178  No Violations Noted

Office # D165  No Violations Noted

**Psychology Corridor**

**Hallway**
105 CMR 451.353  Interior Maintenance: Ceiling paint damaged

**Bathroom # D169**  No Violations Noted

**Offices**  No Violations Noted

**2nd FLOOR**

**Intensive Treatment Unit**

**CO's Office**  No Violations Noted

**Shower Room # 1**
105 CMR 451.123  Maintenance: Baseboard damaged in shower # 1 and 2
105 CMR 451.123  Maintenance: Soap scup on walls in shower # 1 and 2

**Cells**
105 CMR 451.353  Interior Maintenance: Light shield broken in cell # 15

**Nurse's Station # 203**  No Violations Noted

**Nurse's Bathroom**  No Violations Noted

**Shower Room # 2**  Unable to Inspect Shower # 2 – Not Used
105 CMR 451.123*  Maintenance: Soap scum on walls and floor in shower
105 CMR 451.123*  Maintenance: Soap scum on door in shower

**Multi-Purpose Room**  No Violations Noted

**Inmate Day Room**  No Violations Noted

**Staff Bathroom # 202**
105 CMR 451.126*  Hot Water: Hot water temperature recorded at 86°F at handwash sink

**Administration Office # 209**  No Violations Noted

**Mental Health # 208A**  No Violations Noted
Break Room # 207
No Violations Noted

Program Room # 204
105 CMR 451.353*
Interior Maintenance: Ceiling tiles loose

Special Housing Office # 206
105 CMR 451.353*
Interior Maintenance: Ceiling tiles loose

Program 2 # 205
105 CMR 451.353*
Interior Maintenance: Ceiling tiles loose

Parole

Parole Hallway # 218
No Violations Noted

Parole Bathroom
No Violations Noted

Parole Offices # 9-16
No Violations Noted

Kitchenette # 210
No Violations Noted

Education

Classroom # 215-5
No Violations Noted

Classroom # 215-4
No Violations Noted

Classroom # 212
No Violations Noted

Computer Room # 215-8
No Violations Noted

Classroom # 216
No Violations Noted

Staff Bathroom # 218
No Violations Noted

Janitor's Closet # 221
No Violations Noted

Building and Trades # 222
No Violations Noted

Bathroom (in # 222)
No Violations Noted
Storage (in # 222)  
No Violations Noted

Industries # 224  
No Violations Noted

Staff Industries Bathroom  
No Violations Noted

Inmate Industries Bathroom  
No Violations Noted

Bubbler (outside of Bathroom)  
No Violations Noted

Offices/Break Room # 223  
No Violations Noted

Bathroom # 212  
105 CMR 451.110(A)  
Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Classrooms A-F  
No Violations Noted

Law Library # 226  
No Violations Noted

Library # 228  
105 CMR 451.353  
Interior Maintenance: Ceiling water damaged

Office # 225  
No Violations Noted

Office # 232  
No Violations Noted

Office # 206  
No Violations Noted

Classroom # 201  
No Violations Noted

Staff Bathroom # 231  
105 CMR 451.123*  
Maintenance: Wall fan not working

3rd FLOOR

Chapel  
105 CMR 451.353  
Interior Maintenance: Ceiling paint damaged

Closet (Right of Alter)  
105 CMR 451.353*  
Interior Maintenance: Ceiling damaged
**BASEMENT**

**Hallway**

No Violations Noted

**Laundry Area**

105 CMR 451.353  Interior Maintenance: Standing water behind washing machines
105 CMR 451.353  Interior Maintenance: One washing machine out-of-order

**Property**

105 CMR 451.200  Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

**Bathroom (in Property)**

105 CMR 451.353*  Interior Maintenance: Ceiling tiles missing outside bathroom
105 CMR 451.353*  Interior Maintenance: Ceiling tiles water stained

**Central Kitchen**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Dry Storage Room**

FC 6-501.12(A)*  Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed

**Food Manager’s Office**

FC 3-304.12(B)*  **Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens:** Utensil handle not stored above the food in the container, spoon stored in coffee container

FC 4-501.11(B)  Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets damaged

**Spice Closet**

No Violations Noted

**Food Closet**

FC 3-305.11(A)(3)  **Preventing Contamination from the Premises; Food Storage:** Food not stores at least 6" off the ground, coffee stored on ground

**Food Manager’s Bathroom**

105 CMR 451.110(A)  **Hygiene Supplies at Toilet and Handwash Sink:** No toilet paper

**Closet (near Bathroom)**

Unable to Inspect – Locked

**Freezer Unit**

FC 6-501.11*  Maintenance and Operation; Repairing: Facility not in good repair, interior of door damaged

**Refrigerator Unit**

No Violations Noted

**Back Door Area (by Cooling Units)**

FC 6-501.12(A)  Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed
Paper Goods Closet  
No Violations Noted

Water Storage (in Hallway)  
Unable to Inspect – Locked

Pots and Pans Back Room Storage Area  
FC 6-501.11* Maintenance and Operation; Repairing: Facility not in good repair, floor paint damaged  
FC 6-501.12(A)* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed

2-Compartment Sink  
No Violations Noted

3-Compartment Sink  
No Violations Noted

Dumb Waiters  
FC 6-501.12(A)* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, food debris observed inside and underneath both dumb waiters

Prep Area  
FC 6-501.11* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, 1 light out under hood  
FC 4-501.11(A)* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, 1 kettle out-of-order  
FC 4-501.11(A)* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, 1 oven unit out-of-order  
FC 6-501.111* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of insects, dead cockroaches observed on floor  
FC 4-202.16 Design and Construction; Cleanability: Nonfood-contact surface not free of unnecessary crevices, cockroaches entering kitchen through crevice around kettle floor basin

2-Compartment Sink/Handwash Sink  
No Violations Noted

Refrigerator Unit # 5  
FC 4-501.11(B)* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

Freezer Unit # 6  
FC 4-501.11(A)* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice buildup on ceiling

Dry/Baking Storage  
FC 6-501.11* Maintenance and Operation; Repairing: Facility not in good repair, ceiling paint damaged  
FC 6-501.111* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of insects, insects/cockroach observed  
FC 3-302.11(A)(4) Preventing Contamination after Receiving; Preventing Food and Ingredient Contamination: Food not appropriately covered, corn starch was in an uncovered container
**Broom Storage Area**

FC 6-201.16(A)* Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint damaged

FC 6-201.16(A)* Design, Construction, and Installation; Cleanability: Ceiling covering not easily cleanable, ceiling paint damaged

FC 6-201.11* Design, Construction and Installation: Floor not easily cleanable, floor damaged

FC 6-501.12(A)* Maintenance and Operation; Cleaning: Facility not cleaned properly, standing water on floor

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings and dead cockroaches observed

FC 6-501.111 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of insects/cockroaches

**Slop Bucket Refrigerator**

FC 4-501.11(A)* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, walk-in refrigerator door dragging on floor

FC 5-501.116(B) Refuse, Recyclables, and Returnables; Facilities on the Premises: Soiled receptacles not cleaned after use, excessive buildup of soil observed on slop buckets

**Back Area – Officer’s Area**

No Violations Noted

**Inmate’s Bathroom**

105 CMR 451.123* Maintenance: Floor paint damaged

**Staff Bathroom**

No Violations Noted

**Dumpster**

No Violations Noted

**POWER PLANT BUILDING # 3**

**Bathroom**

No Violations Noted

**Break Room**

No Violations Noted

**MAINTENANCE BUILDING # 4**

**Main Area**

No Violations Noted

**Director of Engineering’s Office**

105 CMR 451.353* Interior Maintenance: Ceiling tiles water damaged

**Bathroom in Office**

No Violations Noted

**Tool Crib**

No Violations Noted

**Paint Room**

No Violations Noted
Inmate Break Room
105 CMR 451.353* Interior Maintenance: Floor dirty
105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with
105 CMR 590.000, interior of refrigerator dirty

Inmate Bathroom
105 CMR 451.123 Maintenance: Ceiling vent dusty

Staff Bathroom
No Violations Noted

Break Room
No Violations Noted

Vehicle Trap
105 CMR 451.126 Hot Water: Hot water temperature recorded at 90°F at handwash sink
105 CMR 451.123 Maintenance: Ceiling vent dusty in bathroom

Observations and Recommendations

1. The inmate population was 237 at the time of inspection.
2. The Smith Food Service area had been taken off-line in August 2019 and was not in use at the time of inspection.
3. The Modular Building, Brewster 1 and 2, Algon Building, Town Line Building, and Pioneer Building were empty and not in use at the time of inspection.
4. The CSP is concerned with the chronic rodent and insect issue in the food service areas and recommended increasing all pest control methods to twice a week and ensuring that all sticky traps are replaced more frequently. It was stated during the inspection that insects are coming into the Central Kitchen through a crevice around the kettle basin; the CSP strongly recommends blocking this crevice to decrease the presence of insects. The CSP also recommended a higher frequency deep cleaning policy which includes cleaning under all storage shelves and equipment in food service areas.
5. At the time of inspection, the warewash machine did not reach the appropriate temperature to properly sanitize dishes. As an interim measure, the CSP recommended switching to Styrofoam or manually sanitize dishes after they have been washed in the warewash machine. The kitchen staff stated a service call would be placed.
6. During the inspection of the Clinical Area, the Department observed an expired certificate from the Radiation Control Program in X-Ray Room # 1. The CSP recommends contacting the Radiation Control Program for an updated certificate and posting it in a conspicuous place.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”. 

451-20(1)-MCI Framingham-Report 2-14-20
This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Amy Medeiros
Environmental Health Inspector, CSP, BEH