



The Commonwealth of Massachusetts  
 Executive Office of Health and Human Services  
 Department of Public Health  
 Bureau of Environmental Health  
 Community Sanitation Program  
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February 14, 2020

Kristie Ladouceur, Superintendent  
 MCI Framingham  
 99 Loring Drive  
 P.O. Box 9007  
 Framingham, MA 01704

Re: Facility Inspection – MCI Framingham

Dear Superintendent Ladouceur:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of MCI Framingham on January 30 and 31, 2020 accompanied by Michael Beland, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 116 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Amy Medeiros  
 Environmental Health Inspector, CSP, BEH

- cc: Monica Bharel, MD, MPH, Commissioner, DPH
- Jana Ferguson, Director, BEH
- Steven Hughes, Director, CSP, BEH
- Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)
- Carol A. Mici, Commissioner, DOC (electronic copy)
- Thomas Turco, Secretary, EOPSS (electronic copy)
- Timothy Gotovich, Acting Director, Policy Development and Compliance Unit (electronic copy)
- Michael Beland, EHSO (electronic copy)
- Sam Wong, PhD, REHS/RS, Director, Framingham Health Department (electronic copy)
- Clerk, Massachusetts House of Representatives (electronic copy)
- Clerk, Massachusetts Senate (electronic copy)

## **HEALTH AND SAFETY VIOLATIONS**

(\* indicates conditions documented on previous inspection reports)

### **Lobby**

*Male Bathroom # C141A*

No Violations Noted

*Female Bathroom # C133A*

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, toilet not flushing properly

*Janitor's Closet*

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, missing drain cover

*Armory/Lock Shop*

Unable to Inspect – Locked

*Processing*

Unable to Inspect – Locked

### **Officer's Area**

*Muster Room # C111A*

No Violations Noted

*Orientation Room*

No Violations Noted

*Staff Gym*

No Violations Noted

*Male Locker Room # 124A*

105 CMR 451.353

Interior Maintenance: Wires exposed on wall by entrance

*Female Locker Room #125A*

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, bubbler out-of-order outside locker rooms

*Mail Room # 116A*

Unable to Inspect – Locked

*Tool Control # 127A*

Unable to Inspect – Locked

*Office # C119A*

No Violations Noted

### **Lower Control**

105 CMR 451.200\*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

### **Inner Control**

105 CMR 451.353

Interior Maintenance: Ceiling tiles missing

*Janitor's Closet*

No Violations Noted

*Bathroom*

No Violations Noted

**Admissions**

*Bathroom # 103A (outside of Admissions)*

105 CMR 451.123 Maintenance: Handwash sink dirty

*Storage Room # C104A*

105 CMR 451.353 Interior Maintenance: Light shield not secure

*Property # C106A*

105 CMR 451.353\* Interior Maintenance: Light shield not secure

*Staff Bathroom # 106A*

No Violations Noted

*Finger Print Room # C148A*

No Violations Noted

*Storage Room # 107A*

No Violations Noted

*Mental Health # 108A*

No Violations Noted

*Medical Room # 109A*

105 CMR 480.500(A)(3)\* Procedures; Records; Record-Keeping Log: Medications stored in the refrigerator with food

*Holding Cell # 105A*

No Violations Noted

*Inmate Shower # 110A*

105 CMR 451.123 Maintenance: Floor paint damaged

*Inmate Shower # 111A*

No Violations Noted

*Room # 136A*

105 CMR 451.353 Interior Maintenance: Window fan dusty

*Control Room # 112A*

No Violations Noted

*Search Room # 115A and 116A*

No Violations Noted

*Holding Cells # 117A and 118A*

No Violations Noted

<i>Holding Cell # 119A</i>	No Violations Noted
<i>Holding Cell # 120A</i>	No Violations Noted
<i>Officer's Room # C108A</i>	No Violations Noted
<b><u>Visiting Area</u></b>	
<i>Common Area</i>	No Violations Noted
<i>Attorney Rooms</i>	No Violations Noted
<i>Inmate Bathroom # C138A</i>	No Violations Noted
<i>Janitor's Closet # 139A</i>	No Violations Noted
<i>Female Bathroom # C143A</i>	No Violations Noted
<i>Male Bathroom # C142A</i>	No Violations Noted
<i>Visitation Play Area # 133A</i>	No Violations Noted
<b><u>Smith Food Service</u></b>	Unable to Inspect – Not Used
<b><u>Smith Hallway</u></b>	
<i>Officer's Room # C174</i>	No Violations Noted
<i>Office # C136</i>	Unable to Inspect – Locked
<i>Smith Clinic</i>	Unable to Inspect – Locked
<i>Staff Bathroom # C131</i>	No Violations Noted
<i>Janitor's Closet # C102</i>	No Violations Noted
<i>Staff Bathroom # C154</i>	No Violations Noted

*Multi-Purpose Room # 1*  
No Violations Noted

*Multi-Purpose Room # 2*  
No Violations Noted

*Multi-Purpose Room # 3*  
No Violations Noted

*Room # C158*  
No Violations Noted

**ATU East**

**Trap**

*Chemical Closet # C129*  
No Violations Noted

*Day Room # C130*  
No Violations Noted

*Med Storage*  
No Violations Noted

*Office # C125*  
No Violations Noted

**Cell Block**

*Common Area*  
105 CMR 451.344  
Illumination in Habitable Areas: Light not functioning properly, 1 light out

*Unit Sergeant # 123*  
Unable to Inspect - Locked

*CO's Office # C124*  
105 CMR 451.200  
Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Lower Level Janitor's Closet*  
No Violations Noted

*Lower Level Showers*  
105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123\*  
105 CMR 451.123  
Maintenance: Bench paint damaged in shower # 114  
Maintenance: Floor paint damaged in shower # 114, 115, and 116  
Maintenance: Door frame rusted in shower # 115 and 116  
Maintenance: Soap scum on walls in shower # 115 and 116  
Maintenance: Shower door rusted in shower # 116  
Maintenance: Access panel rusted in shower # 115 and 116  
Maintenance: Ceiling vent rusted in shower # 116  
Maintenance: Soap wrappers on floor in shower # 116

*Upper Level Janitor's Closet*  
No Violations Noted

*Upper Level Showers*

105 CMR 451.123	Maintenance: Baseboard damaged in shower # 210
105 CMR 451.123	Maintenance: Floor paint damaged in shower # 211
105 CMR 451.123	Maintenance: Ceiling dirty in shower # 212
105 CMR 451.123*	Maintenance: Floor paint damaged in shower # 210 and 212
105 CMR 451.123	Maintenance: Ceiling vent dusty in shower # 210, 211, and 212
105 CMR 451.123*	Maintenance: Door frame rusted in shower # 210, 211, and 212
105 CMR 451.123*	Maintenance: Door rusted in shower # 210, 211, and 212
105 CMR 451.123*	Maintenance: Ceiling vent rusted in shower # 210, 211, and 212
105 CMR 451.123*	Maintenance: Ceiling damaged in shower # 212

*Cells*

No Violations Noted

**ATU West**

**Trap**

*Storage Room # C133*

Unable to Inspect – Locked

*Day Room*

No Violations Noted

*Storage Room*

No Violations Noted

*CPO's Office*

Unable to Inspect – Locked

**Cell Block**

*Common Area*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, 1 light out

*CPO's Office # C141*

No Violations Noted

*Storage Room # C142*

No Violations Noted

*Lower Level Janitor's Closet*

No Violations Noted

*Lower Level Showers*

105 CMR 451.123	Maintenance: Door rusted in shower # 145
105 CMR 451.123*	Maintenance: Door frame rusted in shower # 145 and 146
105 CMR 451.123*	Maintenance: Floor paint damaged in shower # 145 and 146
105 CMR 451.123	Maintenance: Ceiling dirty in shower # 145 and 146
105 CMR 451.123*	Maintenance: Ceiling vent rusted in shower # 146
105 CMR 451.123*	Maintenance: Tub dirty in shower # 147
105 CMR 451.123*	Maintenance: Bench paint damaged in shower # 147
105 CMR 451.123	Maintenance: Floor paint damaged in shower # 147

*Upper Level Janitor's Closet # C227*

No Violations Noted

*Upper Level Showers*

105 CMR 451.123*	Maintenance: Ceiling vent rusted in shower # 224, 225, and 226
105 CMR 451.123*	Maintenance: Floor paint damaged in shower # 224 and 225
105 CMR 451.123	Maintenance: Floor paint damaged in shower # 226
105 CMR 451.123*	Maintenance: Light not secure in shower # 225
105 CMR 451.123	Maintenance: Ceiling dirty in shower # 225
105 CMR 451.123*	Maintenance: Ceiling vent dusty in shower # 226

*Cells*

No Violations Noted

**New Line**

**Trap**

*CPO's Office # 157*

Unable to Inspect – Locked

*Storage Room # C155*

Unable to Inspect – Locked

*Day Room # C153*

No Violations Noted

**Cell Block**

*Break Room # C161*

No Violations Noted

*Lower Level Janitor's Closet*

No Violations Noted

*Lower Level Showers*

105 CMR 451.123*	Unable to Inspect Shower # 149 – In Use
105 CMR 451.123	Maintenance: Door frame rusted in shower # 150
105 CMR 451.123*	Maintenance: Paint damaged on light in shower # 150
105 CMR 451.123*	Maintenance: Bench paint damaged in shower # 151

*Upper Level Janitor's Closet*

No Violations Noted

*Storage Room # 265*

No Violations Noted

*Upper Level Showers*

105 CMR 451.123	Maintenance: Baseboard damaged in shower # 228 and 229
105 CMR 451.123*	Maintenance: Door frame rusted in shower # 228 and 230
105 CMR 451.123	Maintenance: Door frame rusted in shower # 229
105 CMR 451.123*	Maintenance: Floor paint damaged in shower # 228 and 230
105 CMR 451.123	Maintenance: Floor paint damaged in shower # 229
105 CMR 451.123	Maintenance: Ceiling vent rusted in shower # 228, 229, and 230

*Cells*  
No Violations Noted

**CCU**

**Trap**

*Search Room # 108*  
No Violations Noted

*Attorney's Interview Room # C105*  
Unable to Inspect – Locked

*Office # 106*  
No Violations Noted

*Room # 109*  
No Violations Noted

**Cell Block**  
105 CMR 451.353\* Interior Maintenance: Ceiling left unfinished

*Inmate Break Room/Storage Room*  
No Violations Noted

*Officer's Office*  
No Violations Noted

*Medical Room & Staff Bathroom*  
No Violations Noted

*Lower Level Janitor's Closet*  
No Violations Noted

*Lower Level Showers*  
105 CMR 451.123\* Maintenance: Caulking moldy in shower # 112  
105 CMR 451.123\* Maintenance: Door frame rusted in shower # 113  
105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 113  
105 CMR 451.123\* Maintenance: Bench paint damaged in shower # 114  
105 CMR 451.123\* Maintenance: Soap scum on tub in shower # 114

*Upper Level Janitor's Closet*  
No Violations Noted

*Upper Level Showers*  
105 CMR 451.123\* Maintenance: Caulking moldy in shower # 206  
105 CMR 451.123\* Maintenance: Door frame rusted in shower # 207  
105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 206, 207, and 208  
105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 206, 207, and 208  
105 CMR 451.130 Hot Water: Shower water temperature recorded at 88<sup>0</sup>F

*Storage Room # 226*  
No Violations Noted

*Cells*  
105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 106



## **2<sup>nd</sup> FLOOR OFFICE AREA**

*Female Bathroom # C210A*

No Violations Noted

*Male Bathroom # C211A*

No Violations Noted

*Janitor's Closet # C237A*

No Violations Noted

*Room # 205A*

105 CMR 451.353\*

Interior Maintenance: Junction box missing face plate on the wall

*Room # 208A*

105 CMR 451.353\*

105 CMR 451.353

Interior Maintenance: Ceiling tiles loose

Interior Maintenance: Junction box missing face plate on the wall

*Room # 207A*

No Violations Noted

*Records Area*

No Violations Noted

*Break Room # C218A*

No Violations Noted

*Deputy of Re-entry*

No Violations Noted

## **HSU BUILDING**

### **2<sup>nd</sup> Floor**

*RTU*

Unable to Inspect – In Use

*Medical*

Unable to Inspect – In Use

*Optometry Office*

No Violations Noted

*Catch the Hope Office*

Unable to Inspect – In Use

*CPO's Office*

No Violations Noted

*RTU (2<sup>nd</sup> Office)*

Unable to Inspect – In Use

*Catch the Hope (2<sup>nd</sup> Office)*

No Violations Noted

*Bathroom (in Catch the Hope Office)*

No Violations Noted

*Janitor's Closet*

105 CMR 451.353

Interior Maintenance: Standing water in mop bucket

*Day Room*

No Violations Noted

*Kitchen*

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

*Officer's Station*

No Violations Noted

*T.V. Room*

No Violations Noted

*Cells*

105 CMR 451.353\*

Interior Maintenance: Hole in wall by toilet in cell # 218

*Storage Closet (end of Hallway)*

No Violations Noted

*Storage Closet (with Slop Sink)*

Unable to Inspect – Locked

*Meeting Room*

No Violations Noted

*Showers*

105 CMR 451.123\*

Maintenance: Tub dirty

105 CMR 451.123

Maintenance: Ventilation in shower room not working

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 2

105 CMR 451.123

Maintenance: Wall board not secured in shower # 3

105 CMR 451.123

Maintenance: Floor tiles missing in shower # 3

105 CMR 451.130

Hot Water: Shower water temperature recorded at 88<sup>0</sup>F

**1<sup>st</sup> Floor**

*Medical Records*

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

*Break Room*

105 CMR 451.130\*

Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

*Office (Medical Waste Log)*

No Violations Noted

*Pharmacy*

Unable to Inspect – Locked

*Pharmacy Bathroom*

Unable to Inspect – Locked

*Supply Room # 12*

No Violations Noted

*Supply Room Bathroom*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 100<sup>0</sup>F at handwash sink

*Health Services Administration*

No Violations Noted

**Infirmary**

*CO's Office*

105 CMR 451.353\*

Interior Maintenance: Floor tile surface damaged

*CO's Office Bathroom*

No Violations Noted

*Biohazard Room*

105 CMR 451.353\*

Interior Maintenance: Ceiling water damaged

*Mental Health Interview Room/Search Room*

No Violations Noted

*Shower Room*

105 CMR 451.123\*

Maintenance: Floor tiles damaged outside of showers

105 CMR 451.123

Maintenance: Light shield damaged

105 CMR 451.123

Maintenance: Unfinished wood on wall above tub

105 CMR 451.123

Maintenance: Shower curtain missing in shower # 1

105 CMR 451.123

Maintenance: Floor tiles missing in shower # 1

105 CMR 451.123\*

Maintenance: Wall vent damaged in shower # 3

105 CMR 451.123

Maintenance: Soap scum on door in shower # 3

*Doctor's Office*

No Violations Noted

*Nurse's Station*

No Violations Noted

*Medical Cells*

105 CMR 451.322\*

Cell Size: Inadequate floor space in dorm rooms

*Storage Room (end of hall)*

No Violations Noted

*Slop Sink/Storage (end of hall)*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, cold water not working at slop sink

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, drain cover not secured at slop sink

**Clinical Area**

*Treatment Room # 10*

No Violations Noted

<i>RN Clinic # 11</i>	No Violations Noted
<i>Treatment Room # 9</i>	Unable to Inspect – In Use
<i>Treatment Room # 8</i>	No Violations Noted
<i>Lab # 7</i>	No Violations Noted
<i>Treatment Room # 6</i>	No Violations Noted
<i>Trauma Room # 4</i>	No Violations Noted
<i>Dental Room # 2</i>	No Violations Noted
<i>X-Ray Room # 1</i>	No Violations Noted
<i>Waiting Area</i>	No Violations Noted
<i>Staff Bathroom # 3</i>	No Violations Noted
<i>Inmate Bathroom # 5</i>	No Violations Noted
<b><u>COTTAGES</u></b>	(Unable to Inspect the Algon, Town Line, and Pioneer Buildings – Closed)
<b>Laurel Building</b>	
<i>Control</i>	No Violations Noted
<i>Control Bathroom</i> 105 CMR 451.123	Maintenance: Vent covered
<i>Common Area</i>	No Violations Noted
<i>Kitchen Area</i>	No Violations Noted
<i>Refrigerator Room</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in 1 refrigerator

*Staff Bathroom (A)*

No Violations Noted

*Slop Sink Room (A)*

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, backflow preventer leaking

*Shower Room A&B*

105 CMR 451.123

Maintenance: Baseboard damaged in shower # 2 and 3

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 1, 2, and 3

*Cells (A)*

No Violations Noted

*Cells (B)*

No Violations Noted

*Shower Room B&C*

105 CMR 451.123

Maintenance: Baseboard damaged in shower # 1

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, shower # 2 leaking

105 CMR 451.130

Hot Water: Shower water temperature recorded at 80<sup>0</sup>F

*Utility Closet (C)*

No Violations Noted

*Caustic Closet (C)*

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, chemicals stored above bottled water

*Cells (C)*

No Violations Noted

**MODULAR BUILDING**

Unable to Inspect - Closed

**BREWSTER 1 & 2**

Unable to Inspect - Closed

**OLD ADMINISTRATION BUILDING**

**Lobby**

*Janitor's Closet # A101 & A103*

No Violations Noted

*Closet # A105*

Unable to Inspect – Locked

*Garden Tool Crib # A107*

Unable to Inspect – Locked

*Storage Closet # A108*

Unable to Inspect – Locked

*Work Office Tool Crib # A106*

Unable to Inspect – Locked

*Storage Closet # A102*

Unable to Inspect – Locked

*Storage Closet # A104*

Unable to Inspect – Locked

*Officer's Room # A110*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

*Peer Support # A109*

No Violations Noted

**A Corridor**

*Entrance*

No Violations Noted

*Office # A112*

No Violations Noted

*Fire Equipment Room and Bathroom # A111*

No Violations Noted

*NEADS Program Room # A114*

No Violations Noted

*Pre-Release Office & Bathroom (New Horizons) # A116 & A118*

No Violations Noted

*Inmate Bathroom # A120*

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 72<sup>0</sup>F at handwash sink

**B Corridor**

*Recreational Area & Weight Room # B115*

No Violations Noted

*Staff Bathroom # B117*

105 CMR 451.126

Hot Water: Hot water temperature recorded at 82<sup>0</sup>F at handwash sink

*Slop Sink*

No Violations Noted

*Gym # B119*

No Violations Noted

*Room # B126*

No Violations Noted

*Room # B128*

No Violations Noted

*Room # B121*

No Violations Noted

Room # B130

No Violations Noted

Room # B123

No Violations Noted

Offices # 114-1 & 114-3 (in # B124)

Unable to Inspect Tool Control Office # 114-3 – Locked  
No Violations Noted

Operations # B125, B127 & B129

No Violations Noted

Operations Bathroom (in # B129)

No Violations Noted

Chapel # B134

No Violations Noted

## C Corridor

### Inner Perimeter Security

No Violations Noted

Staff Bathroom

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 84<sup>0</sup>F at handwash sink

### Culinary Arts

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Kitchen*

FC 4-501.11(B)\*

Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets damaged on 1 refrigerator

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, gaskets damaged on 2 freezers

**FC 4-903.11(B)(2)\***

**Protection of Clean Items; Storing: Equipment and utensils not stored covered or inverted**

**FC 5-205.11(A)\***

**Plumbing System; Operations and Maintenance: Handwashing sink not accessible<sup>Pf</sup>, handwash sink blocked by cart**

**FC 6-501.12(A)**

**Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed under storage racks**

**FC 6-305.11(B)**

**Numbers and Capacities; Dressing Area and Lockers: No area provided for the orderly storage of employee personal belongings, coat and hat stored on food crates**

**FC 3-304.12(B)**

**Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, scoops stored in flour and cake mix containers**

**FC 4-501.114(C)(2)**

**Maintenance and Operation; Equipment: Quaternary ammonium compound (QAC) solution lower than the manufacturers recommended concentration**

*Staff Dining Room*

No Violations Noted

*Dry Storage Room*

FC 6-501.111*	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of insects
FC 6-501.112*	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Trapped insects/cockroaches not removed from premises at a frequency that prevents their accumulation
<b>FC 6-501.111</b>	<b>Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of rodents, dead mouse observed</b>
FC 6-501.12(A)*	Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed
<b>FC 6-501.112</b>	<b>Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Trapped rodent not removed from premises at frequency that prevents their decomposition</b>
FC 6-305.11(B)	Numbers and Capacities; Dressing Area and Lockers: No area provided for the orderly storage of employee personal belongings, coats stored on table

**Main Serving Room**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Inmate Dining Room*

FC 6-501.12(A)*	Maintenance and Operation; Cleaning: Facility not cleaned properly, wall fans dusty
FC 4-202.11(A)(1)*	Design and Construction, Cleanability: Food contact surface damaged, several table tops damaged
FC 6-501.12(A)	Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed on window sills

*Janitor's Closet*

No Violations Noted

*True Refrigerator*

FC 4-501.11(B)*	Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged
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*Serving Line*

No Violations Noted

*Mechanical Warewashing Room*

FC 6-501.12(A)*	Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed
FC 6-501.12(A)*	Maintenance and Operation; Cleaning: Facility not cleaned properly, wall fan dusty
FC 4-501.112(A)(2)	Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machine <sup>Pf</sup> , wash, rinse and sanitize steps were not meeting temperature requirements according to the affixed data plate
FC 4-501.11(A)	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, warewashing machine conveyor belt was not moving trays properly

**Store Room**

105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in 1 refrigerator
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*Bathroom*

No Violations Noted



**D Corridor**

*Cosmetology # D141, D143, & D145*

Unable to Inspect - Locked

*Cosmetology Bathroom*

Unable to Inspect - Locked

*Room # D156*

No Violations Noted

*Classroom # D158*

No Violations Noted

*Classroom # D147*

No Violations Noted

*Office # D149*

No Violations Noted

*Office # D162*

No Violations Noted

*Office # D151*

Unable to Inspect - Locked

*Room # D164*

No Violations Noted

*Office # D153*

No Violations Noted

*Office # D166*

No Violations Noted

*Office # D155*

No Violations Noted

*Office # D168*

No Violations Noted

*Office # D170*

No Violations Noted

*Office # D172*

No Violations Noted

*Office # D159*

No Violations Noted

*Classroom # D163*

No Violations Noted

*Staff Bathroom # D176*

No Violations Noted

*Waiting Room # D178*

No Violations Noted

*Office # D165*

No Violations Noted

**Psychology Corridor**

*Hallway*

105 CMR 451.353

Interior Maintenance: Ceiling paint damaged

*Bathroom # D169*

No Violations Noted

*Offices*

No Violations Noted

**2<sup>nd</sup> FLOOR**

**Intensive Treatment Unit**

*CO's Office*

No Violations Noted

*Shower Room # 1*

105 CMR 451.123

105 CMR 451.123

Maintenance: Baseboard damaged in shower # 1 and 2  
Maintenance: Soap scum on walls in shower # 1 and 2

*Cells*

105 CMR 451.353

Interior Maintenance: Light shield broken in cell # 15

*Nurse's Station # 203*

No Violations Noted

*Nurse's Bathroom*

No Violations Noted

*Shower Room # 2*

105 CMR 451.123\*

105 CMR 451.123\*

Unable to Inspect Shower # 2 – Not Used  
Maintenance: Soap scum on walls and floor in shower  
Maintenance: Soap scum on door in shower

*Multi-Purpose Room*

No Violations Noted

*Inmate Day Room*

No Violations Noted

*Staff Bathroom # 202*

105 CMR 451.126\*

Hot Water: Hot water temperature recorded at 86<sup>0</sup>F at handwash sink

*Administration Office # 209*

No Violations Noted

*Mental Health # 208A*

No Violations Noted

*Break Room # 207*  
No Violations Noted

*Program Room # 204*  
105 CMR 451.353\* Interior Maintenance: Ceiling tiles loose

*Special Housing Office # 206*  
105 CMR 451.353\* Interior Maintenance: Ceiling tiles loose

*Program 2 # 205*  
105 CMR 451.353\* Interior Maintenance: Ceiling tiles loose

**Parole**

*Parole Hallway # 218*  
No Violations Noted

*Parole Bathroom*  
No Violations Noted

*Parole Offices # 9-16*  
No Violations Noted

*Kitchenette # 210*  
No Violations Noted

**Education**

*Classroom # 215-5*  
No Violations Noted

*Classroom # 215-4*  
No Violations Noted

*Classroom # 212*  
No Violations Noted

*Computer Room # 215-8*  
No Violations Noted

*Classroom # 216*  
No Violations Noted

*Staff Bathroom # 218*  
No Violations Noted

*Janitor's Closet # 221*  
No Violations Noted

*Building and Trades # 222*  
No Violations Noted

*Bathroom (in # 222)*  
No Violations Noted

<i>Storage (in # 222)</i>	No Violations Noted
<i>Industries # 224</i>	No Violations Noted
<i>Staff Industries Bathroom</i>	No Violations Noted
<i>Inmate Industries Bathroom</i>	No Violations Noted
<i>Bubbler (outside of Bathroom)</i>	No Violations Noted
<i>Offices/Break Room # 223</i>	No Violations Noted
<i>Bathroom # 212</i> 105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink
<i>Classrooms A-F</i>	No Violations Noted
<i>Law Library # 226</i>	No Violations Noted
<i>Library # 228</i> 105 CMR 451.353	Interior Maintenance: Ceiling water damaged
<i>Office # 225</i>	No Violations Noted
<i>Office # 232</i>	No Violations Noted
<i>Office # 206</i>	No Violations Noted
<i>Classroom # 201</i>	No Violations Noted
<i>Staff Bathroom # 231</i> 105 CMR 451.123*	Maintenance: Wall fan not working

**3<sup>rd</sup> FLOOR**

<i>Chapel</i> 105 CMR 451.353	Interior Maintenance: Ceiling paint damaged
<i>Closet (Right of Alter)</i> 105 CMR 451.353*	Interior Maintenance: Ceiling damaged

## **BASEMENT**

### *Hallway*

No Violations Noted

### *Laundry Area*

105 CMR 451.353

Interior Maintenance: Standing water behind washing machines

105 CMR 451.353

Interior Maintenance: One washing machine out-of-order

### *Property*

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

### *Bathroom (in Property)*

105 CMR 451.353\*

Interior Maintenance: Ceiling tiles missing outside bathroom

105 CMR 451.353\*

Interior Maintenance: Ceiling tiles water stained

## **Central Kitchen**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

### *Dry Storage Room*

FC 6-501.12(A)\*

Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed

### *Food Manager's Office*

**FC 3-304.12(B)\***

**Protection from Contamination After Receiving; Preventing Contamination from Equipment, Utensils, and Linens: Utensil handle not stored above the food in the container, spoon stored in coffee container**

FC 4-501.11(B)

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

### *Spice Closet*

No Violations Noted

### *Food Closet*

**FC 3-305.11(A)(3)**

**Preventing Contamination from the Premises; Food Storage: Food not stored at least 6" off the ground, coffee stored on ground**

### *Food Manager's Bathroom*

**105 CMR 451.110(A)**

**Hygiene Supplies at Toilet and Handwash Sink: No toilet paper**

### *Closet (near Bathroom)*

Unable to Inspect – Locked

### *Freezer Unit*

FC 6-501.11\*

Maintenance and Operation; Repairing: Facility not in good repair, interior of door damaged

### *Refrigerator Unit*

No Violations Noted

### *Back Door Area (by Cooling Units)*

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed

*Paper Goods Closet*

No Violations Noted

*Water Storage (in Hallway)*

Unable to Inspect – Locked

*Pots and Pans Back Room Storage Area*

FC 6-501.11\*

Maintenance and Operation; Repairing: Facility not in good repair, floor paint damaged

**FC 6-501.12(A)\***

**Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed**

*2-Compartment Sink*

No Violations Noted

*3-Compartment Sink*

No Violations Noted

*Dumb Waiters*

FC 6-501.12(A)\*

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, food debris observed inside and underneath both dumb waiters

*Prep Area*

FC 6-501.11\*

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, 1 light out under hood

FC 4-501.11(A)\*

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, 1 kettle out-of-order

FC 4-501.11(A)\*

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, 1 oven unit out-of-order

FC 6-501.111\*

Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of insects, dead cockroaches observed on floor

FC 4-202.16

Design and Construction; Cleanability: Nonfood-contact surface not free of unnecessary crevices, cockroaches entering kitchen through crevice around kettle floor basin

*2-Compartment Sink/Handwash Sink*

No Violations Noted

*Refrigerator Unit # 5*

FC 4-501.11(B)\*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

*Freezer Unit # 6*

FC 4-501.11(A)\*

Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice buildup on ceiling

*Dry/Baking Storage*

FC 6-501.11\*

Maintenance and Operation; Repairing: Facility not in good repair, ceiling paint damaged

**FC 6-501.111\***

**Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of insects, insects/cockroach observed**

**FC 3-302.11(A)(4)**

**Preventing Contamination after Receiving; Preventing Food and Ingredient Contamination: Food not appropriately covered, corn starch was in an uncovered container**

*Broom Storage Area*

FC 6-201.16(A)*	Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint damaged
FC 6-201.16(A)*	Design, Construction, and Installation; Cleanability: Ceiling covering not easily cleanable, ceiling paint damaged
FC 6-201.11*	Design, Construction and Installation: Floor not easily cleanable, floor damaged
FC 6-501.12(A)*	Maintenance and Operation; Cleaning: Facility not cleaned properly, standing water on floor
FC 6-501.12(A)	Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings and dead cockroaches observed
FC 6-501.111	Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of insects/cockroaches

*Slop Bucket Refrigerator*

FC 4-501.11(A)*	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, walk-in refrigerator door dragging on floor
FC 5-501.116(B)	Refuse, Recyclables, and Returnables; Facilities on the Premises: Soiled receptacles not cleaned after use, excessive buildup of soil observed on slop buckets

*Back Area – Officer’s Area*

No Violations Noted

*Inmate’s Bathroom*

105 CMR 451.123*	Maintenance: Floor paint damaged
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*Staff Bathroom*

No Violations Noted

*Dumpster*

No Violations Noted

**POWER PLANT BUILDING # 3**

*Bathroom*

No Violations Noted

*Break Room*

No Violations Noted

**MAINTENANCE BUILDING # 4**

*Main Area*

No Violations Noted

*Director of Engineering’s Office*

105 CMR 451.353*	Interior Maintenance: Ceiling tiles water damaged
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*Bathroom in Office*

No Violations Noted

*Tool Crib*

No Violations Noted

*Paint Room*

No Violations Noted

*Inmate Break Room*  
105 CMR 451.353\*  
105 CMR 451.200

Interior Maintenance: Floor dirty  
Food Storage, Preparation and Service: Food storage not in compliance with  
105 CMR 590.000, interior of refrigerator dirty

*Inmate Bathroom*  
105 CMR 451.123

Maintenance: Ceiling vent dusty

*Staff Bathroom*

No Violations Noted

*Break Room*

No Violations Noted

### **Vehicle Trap**

105 CMR 451.126  
105 CMR 451.123

Hot Water: Hot water temperature recorded at 90<sup>0</sup>F at handwash sink  
Maintenance: Ceiling vent dusty in bathroom

### **Observations and Recommendations**

1. The inmate population was 237 at the time of inspection.
2. The Smith Food Service area had been taken off-line in August 2019 and was not in use at the time of inspection.
3. The Modular Building, Brewster 1 and 2, Algon Building, Town Line Building, and Pioneer Building were empty and not in use at the time of inspection.
4. The CSP is concerned with the chronic rodent and insect issue in the food service areas and recommended increasing all pest control methods to twice a week and ensuring that all sticky traps are replaced more frequently. It was stated during the inspection that insects are coming into the Central Kitchen through a crevice around the kettle basin; the CSP strongly recommends blocking this crevice to decrease the presence of insects. The CSP also recommended a higher frequency deep cleaning policy which includes cleaning under all storage shelves and equipment in food service areas.
5. At the time of inspection, the warewash machine did not reach the appropriate temperature to properly sanitize dishes. As an interim measure, the CSP recommended switching to Styrofoam or manually sanitize dishes after they have been washed in the warewash machine. The kitchen staff stated a service call would be placed.
6. During the inspection of the Clinical Area, the Department observed an expired certificate from the Radiation Control Program in X-Ray Room # 1. The CSP recommends contacting the Radiation Control Program for an updated certificate and posting it in a conspicuous place.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Food Protection Program regulations". Then under Food Processing click "105 CMR 500.000: Good Manufacturing Practices for Food".



This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



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Amy Medeiros  
Environmental Health Inspector, CSP, BEH