



The Commonwealth of Massachusetts
Executive Office of Health and Human Services
Department of Public Health
Bureau of Environmental Health
Community Sanitation Program
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June 27, 2017

Allison Hallett, Superintendent
MCI Framingham
P.O. Box 9007
99 Loring Drive
Framingham, MA 01704

Re: Facility Inspection -- MCI Framingham

Dear Superintendent Hallett:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of MCI Framingham on June 12 and 13, 2017 accompanied by Joe Cummings, Corrections Officer and Sergeant Rhonda Cummings. Violations noted during the inspection are listed below including 192 repeat violations:

HEALTH AND SAFETY VIOLATIONS

(* indicates conditions documented on previous inspection reports)

SMITH BUILDING

Lobby Area

Male Bathroom # C141A

105 CMR 451.123 Maintenance: Ceiling vent dusty

Female Bathroom

105 CMR 451.123 Maintenance: Ceiling vent dusty

Janitor's Closet

No Violations Noted

Armory/Lock Shop

Unable to Inspect – Locked

Processing

105 CMR 451.353
105 CMR 451.200

Interior Maintenance: Ceiling vent dusty
Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of refrigerator dirty

Officer's Area

Tool Control # 127A

No Violations Noted

Mail Room

No Violations Noted

Break Room

No Violations Noted

Orientation Room

No Violations Noted

Male Locker Room

105 CMR 451.123*

Interior Maintenance: Ceiling vents dusty

Female Locker Room

105 CMR 451.130*

105 CMR 451.123*

Plumbing: Plumbing not maintained in good repair, faucet # 1 loose
Interior Maintenance: Ceiling vents dusty

Weight Room

No Violations Noted

Lower Control

105 CMR 451.353

Interior Maintenance: Ceiling tiles water stained

Inner Control

105 CMR 451.200*

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Janitor's Closet

105 CMR 451.353*

105 CMR 451.130*

Interior Maintenance: Wall paint peeling
Plumbing: Plumbing not maintained in good repair, missing drain cover

Bathroom

105 CMR 451.123*

Maintenance: Ceiling vent dusty

Admissions

Bathroom # 103A (outside of Admissions)

105 CMR 451.123

Maintenance: Tape left on toilet seat

Storage Room # C104A

No Violations Noted

<i>Property # C106A</i> 105 CMR 451.353*	Interior Maintenance: Duct insulation damaged
<i>Staff Bathroom # 106A</i> 105 CMR 451.123*	Maintenance: Ceiling vent dusty
<i>Finger Print Room # C148A</i>	No Violations Noted
<i>Storage Room # 107A</i>	No Violations Noted
<i>Mental Health # 108A</i> 105 CMR 451.353*	Interior Maintenance: Ceiling tiles water stained
<i>Medical Room # 109A</i> 105 CMR 451.353*	Interior Maintenance: Ceiling tiles water stained
<i>Holding Cell # 105A</i> 105 CMR 451.353*	Interior Maintenance: Ceiling tiles water stained
<i>Inmate Shower # 110A</i> 105 CMR 451.123* 105 CMR 451.123	Maintenance: Floor finish damaged Maintenance: Light rusted
<i>Inmate Shower # 111A</i> 105 CMR 451.123*	Maintenance: Floor finish damaged
<i>Room # 136A</i> 105 CMR 451.353* 105 CMR 451.353	Interior Maintenance: Duct insulation damaged Interior Maintenance: Debris behind the dryer
<i>Control Room # 112A</i> 105 CMR 451.353*	Interior Maintenance: Ceiling tiles water stained
<i>Search Room # 115A and 116A</i>	No Violations Noted
<i>Holding Cells # 117A and 118A</i>	No Violations Noted
<i>Holding Cell # 120A</i> 105 CMR 451.353 105 CMR 451.353	Interior Maintenance: Ceiling vent dusty Interior Maintenance: Wall paint peeling
<i>Holding Cell # 119A</i>	No Violations Noted
<i>Officer's Room # C108A</i> 105 CMR 451.353	Interior Maintenance: Ceiling tiles water stained

Visiting Area

Common Area

105 CMR 451.353*

105 CMR 451.200

Interior Maintenance: Ceiling vents dusty

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Attorney Rooms

No Violations Noted

Inmate Bathroom # C138A

No Violations Noted

Janitor's Closet

No Violations Noted

Female Bathroom # C143A

No Violations Noted

Male Bathroom # C142A

No Violations Noted

Visitation Play Area

105 CMR 451.353*

Interior Maintenance: Ceiling vents dusty

Smith Food Service

Kitchen

FC 6-501.12(A)*

FC 6-501.11*

FC 6-501.12(A)*

FC 6-501.12(A)*

Maintenance and Operation; Cleaning: Facility not cleaned properly, ceiling vents dusty

Maintenance and Operation; Repairing: Facility not in good repair, floor tiles damaged

Maintenance and Operation; Cleaning: Facility not cleaned properly, fan dusty

Maintenance and Operation; Cleaning: Facility not cleaned properly, wall behind dishwasher dirty

FC 2-401.11

Hygienic Practices Food Contamination Prevention: Food service personnel drinking in an inappropriate area, uncovered soda cup observed on counter

FC 4-501.114(C)(2)

Maintenance and Operation; Equipment: Quaternary ammonium solution greater than the manufacturers recommended concentration

FC 4-501.114(C)(1)

Maintenance and Operation; Equipment: Quaternary ammonium compound (QAC) solution temperature below 75°F, solution tested 71°F

Dining Room # 172

No Violations Noted

Smith Hallway

Smith Clinic

No Violations Noted

Officer's Room # C174

No Violations Noted

Office # C136

105 CMR 451.353

Interior Maintenance: Ceiling vent dusty

Janitor's Closet # C102

105 CMR 451.353*

Interior Maintenance: Ceiling vent dusty

Staff Bathroom # C131

No Violations Noted

Staff Bathroom # C154

No Violations Noted

Multi-Purpose Room # 1

No Violations Noted

Multi-Purpose Room # 2

No Violations Noted

Multi-Purpose Room # 3

No Violations Noted

Room # C158

No Violations Noted

ATU East

Trap

Chemical Closet # C129

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

Day Room # C130

105 CMR 451.353*

Interior Maintenance: Ceiling vent dusty

Med Storage

105 CMR 451.353

Interior Maintenance: Ceiling vent dusty

Office # C125

No Violations Noted

Cell Block

Common Area

105 CMR 451.200

Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

Unit Sergeant # 123

No Violations Noted

CO Office # C124

No Violations Noted

Lower Level Janitor's Closet

No Violations Noted

Lower Level Showers

105 CMR 451.123*

Maintenance: Floor paint peeling in shower # 114, 115, and 116

105 CMR 451.123*

Maintenance: Soap scum on floor in shower # 114, 115, and 116

105 CMR 451.123*

Maintenance: Ceiling vent rusted in shower # 114, 115, and 116

105 CMR 451.123*

Maintenance: Door frame rusted in shower # 114, 115, and 116

105 CMR 451.123

Maintenance: Soap scum on walls in shower # 115

Upper Level Janitor's Closet

No Violations Noted

Upper Level Showers

105 CMR 451.123*	Maintenance: Floor paint damaged in shower # 210, 211, and 212
105 CMR 451.123*	Maintenance: Ceiling damaged in shower # 212
105 CMR 451.123*	Maintenance: Door frame rusted in shower # 210, 211, and 212
105 CMR 451.123	Maintenance: Walls dirty in shower # 210, 211, and 212
105 CMR 451.123	Maintenance: Ceiling vent dusty in shower # 211 and 212

Cells

105 CMR 451.353*	Interior Maintenance: Ceiling paint peeling in cell # 128
105 CMR 451.103*	Mattresses: Mattress damaged in cell # 221

ATU West

Trap

Storage Room # C133

No Violations Noted

Day Room

105 CMR 451.353*	Interior Maintenance: Ceiling vent dusty
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Storage Room

No Violations Noted

CPO Office

No Violations Noted

Cell Block

Common Area

105 CMR 451.350*	Structural Maintenance: Skylight structure damaged
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CPO Office # C141

No Violations Noted

Storage Room # C142

105 CMR 451.353*	Interior Maintenance: Ceiling vent dusty
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Lower Level Janitor's Closet

105 CMR 451.353	Interior Maintenance: Wet mop stored in bucket
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Lower Level Showers

105 CMR 451.123*	Maintenance: Door frames rusted in shower # 144, 145, and 147
105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 144 and 145
105 CMR 451.123	Maintenance: Soap scum on floor in shower # 147
105 CMR 451.123*	Maintenance: Floor paint peeling in shower # 144, 145, and 147

Upper Level Janitor's Closet

105 CMR 451.353	Interior Maintenance: Standing water left in bucket
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Upper Level Showers

105 CMR 451.123*	Maintenance: Walls dirty in shower # 225
105 CMR 451.123	Maintenance: Soap scum on walls in shower # 226

Cells

105 CMR 451.353*

Interior Maintenance: Floor tile damaged in cell # 136 and 143

New Line

Trap

CPO Office # 157

105 CMR 451.353*

Interior Maintenance: Ceiling tiles water stained

Storage Room # C155

No Violations Noted

Day Room # C153

105 CMR 451.353*

Interior Maintenance: Ceiling vent dusty

Cell Block

Break Room # C161

No Violations Noted

Lower Level Janitor's Closet

No Violations Noted

Lower Level Showers

105 CMR 451.123*

Maintenance: Floor paint damaged in shower # 149 and 150

105 CMR 451.123*

Maintenance: Door frames rusted in shower # 149, 150, and 151

105 CMR 451.123*

Maintenance: Wall dirty in shower # 149 and 150

105 CMR 451.123*

Maintenance: Ceiling damaged in shower # 149 and 150

Upper Level Janitor's Closet

No Violations Noted

Storage Room # 265

105 CMR 451.353*

Interior Maintenance: Ceiling vent dusty

Upper Level Showers

105 CMR 451.123*

Maintenance: Walls dirty in shower # 228, 229, and 230

105 CMR 451.123*

Maintenance: Door frames rusted in shower # 228, 229, and 230

105 CMR 451.123

Maintenance: Ceiling vent dusty in shower # 228 and 230

105 CMR 451.123*

Maintenance: Floor paint peeling in shower # 228, 229, and 230

Cells

105 CMR 451.353

Interior Maintenance: Floor tiles damaged in cell # 154

CCU

Trap

Search Room # 108

No Violations Noted

Attorney's Interview Room # C105

No Violations Noted

<i>Office # 106</i> 105 CMR 451.353	Interior Maintenance: Ceiling vent dusty
<i>Office # 109</i> 105 CMR 451.353*	Interior Maintenance: Ceiling tiles water stained
Cell Block	
<i>Common Area</i>	No Violations Noted
<i>Inmate Break Room/Storage Room</i>	No Violations Noted
<i>Officer's Office</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
<i>Medical Room & Staff Bathroom</i>	No Violations Noted
<i>Lower Level Janitor's Closet</i>	No Violations Noted
<i>Lower Level Showers</i> 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Floor surface damaged in shower # 112 and 113 Maintenance: Soap scum on floors in shower # 112 and 113
<i>Upper Level Janitor's Closet</i> 105 CMR 451.331*	Radiators and Heating Pipes: Pipes not properly insulated, insulation damaged
<i>Upper Level Showers</i> 105 CMR 451.353* 105 CMR 451.130* 105 CMR 451.123*	Maintenance: Soap scum on floor in shower # 1, 2, and 3 Hot Water: Shower water temperature recorded at 67°F Maintenance: Floor paint peeling in shower # 1, 2, and 3
<i>Storage Room # 226</i> 105 CMR 451.353*	Interior Maintenance: Ceiling vents dusty
<i>Cells</i> 105 CMR 451.140	Adequate Ventilation: Inadequate ventilation, wall vent blocked in cell # 212

2nd FLOOR OFFICE AREA

<i>Female Bathroom # C210A</i>	No Violations Noted
<i>Male Bathroom # C211A</i>	No Violations Noted
<i>Deputy of Re-entry</i>	No Violations Noted
<i>Janitor's Closet # C237A</i>	No Violations Noted

Break Room # C218A

No Violations Noted

Room # 208A

No Violations Noted

Room # 207A

105 CMR 451.353*

Interior Maintenance: Ceiling vent dusty

Room # 205A

No Violations Noted

HSU BUILDING

2nd Floor

Therapeutic Office # 1

No Violations Noted

OBGYN Office

No Violations Noted

Therapeutic Office # 2

No Violations Noted

Therapeutic Office # 3

No Violations Noted

Office

No Violations Noted

Optometry Office

No Violations Noted

Catch the Hope Office

No Violations Noted

Bathroom (in Catch the Hope Office)

No Violations Noted

Janitor's Closet

105 CMR 451.130

105 CMR 451.353

Plumbing: Plumbing not maintained in good repair, hot water not functioning
Interior Maintenance: Standing water left in bucket

Day Room

No Violations Noted

Kitchen

105 CMR 451.110(A)*

105 CMR 451.353

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink
Interior Maintenance: Floor tiles missing

Officer's Station

No Violations Noted

T.V. Room

No Violations Noted

Cells

No Violations Noted

Storage Closet

105 CMR 451.353

Interior Maintenance: Ceiling tiles missing

Storage Closet (with slop sink)

105 CMR 451.353*

Interior Maintenance: Wall vent dusty

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink not functioning

Library

No Violations Noted

Showers

105 CMR 451.123*

Maintenance: Soap scum on floors in shower # 1, 2, and 3

105 CMR 451.123*

Maintenance: Floor tiles missing in shower # 1, 2, and 3

1st Floor

Medical Records

No Violations Noted

Break Room

105 CMR 451.353*

Interior Maintenance: Floor tiles damaged

Pharmacy

No Violations Noted

Pharmacy Bathroom

No Violations Noted

Supply Room # 12

No Violations Noted

Supply Room Bathroom

No Violations Noted

Health Services Administration

No Violations Noted

Infirmery

CO's Office

105 CMR 451.353*

Interior Maintenance: Floor tile surface damaged

CO's Office Bathroom

No Violations Noted

Biohazard Room

No Violations Noted

Mental Health Interview Room

No Violations Noted

<i>Shower Room</i>	No Violations Noted
<i>Doctor's Office</i>	No Violations Noted
<i>Storage Room</i> 105 CMR 451.353*	Interior Maintenance: Ceiling left unfinished
<i>Nurse's Station</i>	No Violations Noted
<i>Medical Cells</i> 105 CMR 451.322* 105 CMR 451.103	Cell Size: Inadequate floor space in dorm rooms Mattresses: Mattress damaged in cell # 109
<i>Detox Room # 114</i> 105 CMR 451.322*	Cell Size: Inadequate floor space in dorm room
Clinical Area	
<i>Treatment Room # 10</i> 105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink
<i>RN Clinic # 11</i> 105 CMR 480.500(A)(3)	Procedures; Records; Record-Keeping Log: Norovirus kit stored in the freezer with food
<i>Treatment Room # 9</i> 105 CMR 451.353	Interior Maintenance: Ceiling tiles missing
<i>Treatment Room # 8</i>	No Violations Noted
<i>Lab # 7</i>	No Violations Noted
<i>Treatment Room # 6</i>	No Violations Noted
<i>Trauma Room # 4</i>	No Violations Noted
<i>Dental Room # 2</i>	No Violations Noted
<i>X-Ray Room # 1</i>	No Violations Noted
<i>Waiting Area</i>	No Violations Noted
<i>Staff Bathroom # 3</i> 105 CMR 451.123	Maintenance: Wall vent dusty
<i>Inmate Bathroom # 5</i>	No Violations Noted

COTTAGES

Unable to Inspect - Closed

MODULAR BUILDING

Office

No Violations Noted

Bathroom (in Office)

No Violations Noted

Common Area

105 CMR 451.353*

Interior Maintenance: Ceiling vents dusty

105 CMR 451.103

Mattresses: Mattress damaged at bed # 37

Kitchenette

105 CMR 451.353*

Interior Maintenance: Floor tiles damaged

Showers

105 CMR 451.123*

Maintenance: Ceiling vent dusty

105 CMR 451.130

Hot Water: Shower water temperature recorded at 124⁰F

105 CMR 451.123*

Maintenance: Caulking moldy in handicapped shower

Slop Sink Area

105 CMR 451.353

Interior Maintenance: Floor damaged near sink

Bathroom

105 CMR 451.130*

Plumbing: Plumbing not maintained in good repair, sink # 5 out-of-order

105 CMR 451.114*

Shared Toilet and Handwashing Facilities: Inadequate number of toilets per inmate population

BREWSTER BUILDING

Brewster 1

Common Area

No Violations Noted

CO Office

No Violations Noted

Bathroom (in Office)

No Violations Noted

CPO Office

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, gaskets moldy on refrigerator

Janitor's Closet

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, sink not functioning properly

105 CMR 451.353

Interior Maintenance: Wet mop stored in bucket

Utility Room

No Violations Noted

Rooms

105 CMR 451.103	Mattresses: Mattress damaged in room # 10 at bed # 2
105 CMR 451.103	Mattresses: Mattress damaged in room # 7 at bed # 5 and 2
105 CMR 451.103	Mattresses: Mattress damaged in room # 4 at bed # 4 and 6
105 CMR 451.103	Mattresses: Mattress damaged in room # 3 at bed # 2 and 9
105 CMR 451.103	Mattresses: Mattress damaged in room # 2 at bed # 5

Bathroom

105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, last sink continuously running
105 CMR 451.123	Maintenance: Ceiling vent dusty

Showers

105 CMR 451.123	Maintenance: Grab bar missing in shower # 3, 5, and 8
105 CMR 451.123	Maintenance: Caulking moldy outside all showers
105 CMR 451.123	Maintenance: Wall vent fan dusty
105 CMR 451.123	Maintenance: Standing water covered the floor
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, shower # 2 leaking

Brewster 2

Common Area

No Violations Noted

CO Office

No Violations Noted

CO Bathroom

105 CMR 451.123*	Maintenance: Light shield missing
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Razor Storage Room

105 CMR 451.353*	Interior Maintenance: Floor damaged
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Mop Closet Room

105 CMR 451.353	Interior Maintenance: Floor tiles damaged
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Bathroom

105 CMR 451.123*	Maintenance: Wall paint peeling behind handwash sink
105 CMR 451.126*	Hot Water: Hot water temperature recorded at 100 ⁰ F
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, sink # 4 continuously running

Showers

105 CMR 451.140*	Adequate Ventilation: Inadequate ventilation, wall fan not working properly
105 CMR 451.123*	Maintenance: Wall paint peeling in shower # 2, 3, 4, 6, and 9
105 CMR 451.123	Maintenance: Wall paint peeling in shower # 5
105 CMR 451.123*	Maintenance: Wall paint peeling in main shower area

Rooms

105 CMR 451.141*	Screens: Screen damaged in room # 8
105 CMR 451.103	Mattresses: Mattress damaged in room # 3 at bed # 5

Kitchenette Area

105 CMR 451.353	Interior Maintenance: Floor bubbling at sink area
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Slop Sink Room

No Violations Noted

Sergeant's Office

No Violations Noted

CPO Office

No Violations Noted

First Step

No Violations Noted

OLD ADMINISTRATION BUILDING

Lobby

Entry Way

105 CMR 451.353* Interior Maintenance: Ceiling tiles water stained

Janitor's Closet # 122-5 & 122-6

105 CMR 451.353* Interior Maintenance: Ceiling paint peeling

105 CMR 451.353* Interior Maintenance: Wet mop stored in bucket

Closet # 122-7

Unable to Inspect – Locked

Garden Tool Crib # 122-8

Unable to Inspect – Locked

Storage Room # 122-3

No Violations Noted

Work Office Tool Crib # 122-2

No Violations Noted

Officer's Room # 121

105 CMR 451.353* Interior Maintenance: Ceiling tiles water stained

Peer Support # 124

No Violations Noted

A Corridor

Entrance

105 CMR 451.353 Interior Maintenance: Wall paint peeling

Office # 120

105 CMR 451.353 Interior Maintenance: Ceiling tiles water stained

Fire Equipment Room and Bathroom # 119

No Violations Noted

NEADS Program Room

No Violations Noted

Pre-Release Office & Bathroom

No Violations Noted

Inmate Bathroom # 117

105 CMR 451.110(A)

Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

B Corridor

Recreational Area # 115

105 CMR 451.331

Radiators and Heating Pipes: Pipes not properly insulated

105 CMR 451.200

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Inmate Weight Room # 118

No Violations Noted

Staff Bathroom # 114

105 CMR 451.126

Hot Water: Hot water temperature recorded at 73°F

105 CMR 451.130

Plumbing: Plumbing not maintained in good repair, hot water faucet loose

Slop Sink

No Violations Noted

Gym # 112

No Violations Noted

Staff Break Room

105 CMR 451.353

Interior Maintenance: Floor tiles damaged near vending machine

Office # 109

No Violations Noted

Office # 108

No Violations Noted

Operations # 102

105 CMR 451.353*

Interior Maintenance: Ceiling tiles water stained

105 CMR 451.200

Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, uncovered utensils

Administrative Captain's Office # 107

Unable to inspect - Locked

Classroom # 110

No Violations Noted

Classroom # 111

No Violations Noted

Disciplinary Office # 113

No Violations Noted

Office # 114-1

No Violations Noted

Tool Control Office # 114-3

105 CMR 451.353

Interior Maintenance: Missing and loose ceiling tiles

105 CMR 451.200*

Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator temperature recorded at 52°F

No Violations Noted

C Corridor

Inner Perimeter Security

105 CMR 451.200

Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, uncovered utensils

Staff Bathroom

105 CMR 451.123*

Maintenance: Wet mop stored in bucket

105 CMR 451.123*

Maintenance: Ceiling tiles loose

Culinary Arts

Kitchen

No Violations Noted

Staff Dining Room

No Violations Noted

Dry Storage Room

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, ceiling damaged

Food Service Area

Inmate Dining Room

FC 6-501.12(A)*

Maintenance and Operation; Cleaning: Facility not cleaned properly, wall fans dusty

Serving Line

FC 6-501.12(A)*

Maintenance and Operation; Cleaning: Facility not cleaned properly, mouse droppings observed

FC 4-501.11(B)*

Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, gaskets damaged on the warmer, unit doesn't close properly

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, wall damaged near phone

FC 6-501.12(A)*

Maintenance and Operation; Cleaning: Facility not cleaned properly, stationary fans dusty

FC 4-501.15

Maintenance and Operation, Equipment: Warewashing machine not operating in accordance with manufacturer's instructions, machine not functioning

Mechanical Warewashing Room

FC 6-201.11*

Design, Construction, and Installation; Cleanability: Walls not easily cleanable, unfinished wood near warewash machine

FC 5-202.12(A)*

Plumbing System, Design: No air gap between faucet and sink

FC 6-501.12(A)*

Maintenance and Operation; Cleaning: Facility not cleaned properly, stationary fans dusty

FC 6-501.12(A)*

Maintenance and Operation; Cleaning: Facility not cleaned properly, walls dirty behind warewash machine

FC 6-201.16(A)*

Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint peeling

FC 6-501.11*

Maintenance and Operation; Repairing: Facility not in good repair, pipes not properly insulated

FC 6-501.12(A)

Maintenance and Operation; Cleaning: Facility not cleaned properly, floor dirty

FC 6-201.11*

Design, Construction, and Installation; Cleanability: Walls not easily cleanable near tray return

FC 6-501.12(A)	Maintenance and Operation; Cleaning: Facility not cleaned properly, wall vents dusty
FC 6-501.16	Maintenance and Operation; Cleaning: Wet mop stored in bucket
FC 6-202.11(A)	Design, Construction, and Installation; Functionality: Light bulbs not shatter-resistant or protected by light shields
FC 6-202.11(A)	Design, Construction, and Installation; Functionality: Light shield not secure

Store Room

No Violations Noted

Bathroom

105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, no hot water at handwash sink
105 CMR 451.123	Maintenance: Dishes stored in sink

D Corridor

Cosmetology # 130

No Violations Noted

Cosmetology Bathroom

No Violations Noted

Classroom # 131

No Violations Noted

Office # 134

No Violations Noted

Office # 135

Unable to Inspect – Locked

Office # 136

No Violations Noted

Office # 136-1

105 CMR 451.353	Interior Maintenance: Wall paint peeling under air conditioner
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Protestant Chaplain's Office # 137

No Violations Noted

Office # 138

105 CMR 451.200*	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
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Catholic Chaplain's Office # 139

No Violations Noted

Office # 140

No Violations Noted

NEADS Office # 141

No Violations Noted

Office # 142

No Violations Noted

<i>Office # 143</i> 105 CMR 451.353	Interior Maintenance: Missing light shield
<i>Office # 144</i>	No Violations Noted
<i>Office # 145</i> 105 CMR 451.200*	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
<i>Family Service Office # 146</i> 105 CMR 451.353	Interior Maintenance: Missing and loose ceiling tiles in side room
<i>Staff Bathroom # 147</i>	No Violations Noted
<i>Waiting Room</i> 105 CMR 451.331	Radiators and Heating Pipes: Pipes not properly insulated
<i>Office # 149</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

Psychology Corridor

<i>Hallway</i> 105 CMR 451.353	Interior Maintenance: Ceiling paint peeling
<i>Bathroom</i>	No Violations Noted
<i>Office # 9</i> 105 CMR 451.353*	Interior Maintenance: Wall paint peeling
<i>Break Room</i> 105 CMR 451.200*	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

2nd FLOOR

Intensive Treatment Unit

<i>CO's Office</i>	No Violations Noted
<i>Shower Room # 1</i> 105 CMR 451.123* 105 CMR 451.123*	Maintenance: Soap scum on walls in shower # 1 and 2 Maintenance: Soap scum on floor in shower # 1 and 2
<i>Cells</i>	No Violations Noted
<i>Nurse's Station # 203</i>	No Violations Noted

<i>Nurse's Bathroom</i> 105 CMR 451.123	Maintenance: Ceiling tiles missing
<i>Shower Room # 2</i> 105 CMR 451.130* 105 CMR 451.123	Plumbing: Plumbing not maintained in good repair, no hot water at handwash sink Maintenance: Soap scum on walls and floor in shower
<i>Multi-Purpose Room</i>	No Violations Noted
<i>Inmate Day Room</i>	No Violations Noted
<i>Staff Bathroom # 202</i> 105 CMR 451.123	Maintenance: Wall vent dusty
<i>Administration Office # 209</i>	Unable to Inspect - Locked
<i>Clinician's Office # 208</i>	No Violations Noted
<i>Break Room # 207</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
<i>Program Room # 204</i> 105 CMR 451.353*	Interior Maintenance: Ceiling tiles missing
<i>Program 2 # 205</i>	No Violations Noted
Parole	
<i>Parole Hallway # 218</i>	No Violations Noted
<i>Parole Bathroom</i>	No Violations Noted
<i>Parole Offices # 9-16</i>	No Violations Noted
<i>Kitchenette</i>	No Violations Noted
Education	
<i>Classroom # 215-5</i>	No Violations Noted
<i>Classroom # 215-4</i>	No Violations Noted
<i>Classroom # 215-3</i>	No Violations Noted

<i>Computer Room # 215-8</i>	No Violations Noted
<i>Classroom # 215-2</i>	No Violations Noted
<i>Inmate Bathroom # 215-9</i>	No Violations Noted
<i>Janitor's Closet # 216</i> 105 CMR 451.353	Interior Maintenance: Floor damaged
<i>Building and Trades # 214</i>	No Violations Noted
<i>Bathroom (in # 214)</i>	No Violations Noted
<i>Storage (in # 214)</i>	No Violations Noted
<i>Industries # 213</i>	No Violations Noted
<i>Staff Industries Bathroom</i>	No Violations Noted
<i>Inmate Industries Bathroom</i>	No Violations Noted
<i>Bubbler (outside of Bathroom)</i> 105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, constantly running
<i>Offices/Break Room # 212</i>	No Violations Noted
<i>Bathroom # 212</i> 105 CMR 451.110(A) 105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink
<i>Classroom A</i> 105 CMR 451.200	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
<i>Classrooms B-F</i>	No Violations Noted
<i>Law Library # 211</i>	No Violations Noted
<i>Library # 209-210</i>	No Violations Noted
<i>Office # 208</i>	No Violations Noted

<i>Office # 207</i> 105 CMR 451.353	Interior Maintenance: Ceiling paint peeling
<i>Office # 206</i> 105 CMR 451.200*	Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty
<i>Classroom # 201</i>	No Violations Noted
<i>Staff Bathroom</i> 105 CMR 451.123	Maintenance: Wall vent dusty
<u>3rd FLOOR</u>	
<i>Chapel</i> 105 CMR 451.350 105 CMR 451.350	Structural Maintenance: Ceiling damaged Structural Maintenance: Floor buckling
<u>BASEMENT</u>	
<i>Hallway</i> 105 CMR 451.353	Interior Maintenance: Ceiling tiles loose
<i>Laundry Area</i> 105 CMR 451.331* 105 CMR 451.353* 105 CMR 451.130*	Radiators and Heating Pipes: Pipes not properly insulated, insulation damaged Interior Maintenance: Dryer # 5 out-of-order Plumbing: Plumbing not maintained in good repair, sewer pipe collapsed
<i>Inmate Bathroom</i>	Unable to Inspect – Out-of-Order
<i>Property</i> 105 CMR 451.200*	Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator
<i>Bathroom (in Property)</i>	No Violations Noted
<u>Main Kitchen</u>	
<i>Dry Storage Room</i> FC 6-201.11* FC 6-501.12(A)* FC 6-201.16(A)	Design, Construction and Installation: Floor not easily cleanable, floor paint damaged Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent feces observed Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint peeling
<i>Food Manager's Office</i> 105 CMR 451.353* 105 CMR 590.009(G)(3)(b)(1)	Interior Maintenance: Floor paint peeling Special Requirements: Food Allergen Awareness Training, no prominently posted food allergen awareness training certificate

Storage

FC 3-304.12(A)	Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, cup stored in product
FC 3-302.12	Preventing Food and Ingredient Contamination: Unlabeled food containers, spices not labeled
FC 6-501.12(A)	Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed
FC 3-302.11(A)(4)	Preventing Food and Ingredient Contamination: Preventing cross contamination, food not appropriately covered, spices left uncovered

Food Manager's Bathroom

105 CMR 451.123*	Maintenance: Floor paint damaged
105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, no hot water at handwash sink

Freezer Unit

No Violations Noted

Refrigerator Unit

No Violations Noted

Back Pots and Pans Storage Area

FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, floor paint damaged
FC 4-501.11(A)*	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice machine out-of-order
FC 4-501.11(A)*	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, True refrigerator unit out-of-order

Prep Area

FC 6-501.12(A)*	Maintenance and Operation; Cleaning: Facility not cleaned properly, 2 exterior fans dusty
FC 4-501.11(B)*	Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, door gaskets on warmer damaged
FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, wall damaged at ramp
FC 6-501.12(A)*	Maintenance and Operation; Cleaning: Facility not cleaned properly, wall fans dusty
FC 6-501.11	Maintenance and Operation; Repairing: Facility not in good repair, ceiling paint peeling throughout the kitchen

Refrigerator Unit # 5

FC 3-302.11(A)(4)	Preventing Food and Ingredient Contamination: Preventing cross contamination, food not appropriately covered
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Freezer Unit # 6

FC 6-501.12(A)*	Maintenance and Operation; Cleaning: Facility not cleaned properly, ice buildup on floor, walls, ceiling, and boxes
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Baking Storage

FC 6-501.12(A)*	Maintenance and Operation; Cleaning: Facility not properly cleaned, rodent feces observed
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Broom Storage Area

FC 6-501.12(A)*	Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed
FC 6-201.16(A)*	Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint peeling
FC 6-201.16(A)*	Design, Construction, and Installation; Cleanability: Ceiling covering not easily cleanable, ceiling paint peeling

FC 6-201.11*	Design, Construction and Installation: Floor not easily cleanable, floor damaged
FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, door frame into broom storage area rusted
FC 5-205.15(B)	Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, sink leaking
FC 6-501.11*	Maintenance and Operation; Repairing: Facility not in good repair, standing water on floor
FC 6-501.111(B)	Maintenance and Operations; Pest Control: Insects observed on the ground near the door

Slop Bucket Refrigerator

FC 4-501.11(A)*	Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, walk-in refrigerator door dragging on floor
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Back Area – Officer's Area

No Violations Noted

Inmate's Bathroom

105 CMR 451.123*	Maintenance: Wall paint peeling
105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink
105 CMR 451.110(A)	Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

Staff Bathroom

105 CMR 451.123	Maintenance: Floor damaged
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POWER PLANT BUILDING # 3

Bathroom

105 CMR 451.123*	Maintenance: Wall vent fan dusty
105 CMR 451.123	Maintenance: Wall paint peeling

Break Room

105 CMR 451.130	Plumbing: Plumbing not maintained in good repair, hot water faucet leaking
105 CMR 451.130*	Plumbing: Plumbing not maintained in good repair, water coming from sink was black
105 CMR 451.125*	Drinking Water: Insufficient supply of drinking water, water coming from sink was black

MAINTENANCE BUILDING # 4

Main Area

No Violations Noted

Director of Engineering's Office

105 CMR 451.353	Interior Maintenance: Ceiling tiles missing
105 CMR 451.350	Structural Maintenance: Roof damaged

Bathroom in Office

105 CMR 451.123	Maintenance: Wall paint peeling
105 CMR 451.123	Maintenance: Ceiling tiles water stained

Tool Crib

No Violations Noted

Paint Room

No Violations Noted

Inmate Break Room

No Violations Noted

Inmate Bathroom

No Violations Noted

Staff Bathroom

105 CMR 451.123*

Maintenance: Wall louvers dirty

Break Room

No Violations Noted

Vehicle Trap

105 CMR 451.353

Interior Maintenance: Unlabeled chemical bottle

Observations and Recommendations

1. The inmate population was 459 at the time of inspection.
2. The drinking water provided to staff and inmates within the break room of the Power Plant continues to be black and does not meet the drinking water requirements required under 105 CMR 125: Drinking Water. Your facility submitted a Plan of Correction dated April 27, 2017 indicating the water quality issue at the faucet was repaired on April 27, 2017. The Department is strongly concerned with the absence of a safe and sanitary supply of water for normal drinking needs within this area and requests you provide a plan describing the interim measures you have implemented to ensure the health and safety of inmates and staff while this violation is being corrected.
3. The warewashing area in the C Corridor is in complete disrepair. The unfinished wall and wall behind the warewash machine is constantly exposed to chronic dampness and food debris which has resulted in deterioration and mold growth throughout the area. Additionally, the pipes within this area are not insulated properly leaving exposed insulation in a food area that is difficult to keep clean. According to your Plan of Correction this area was to be repaired and cleaned by April 27, 2017, currently it remains un-corrected. At the time of my inspection this area was not being used because there was a new gas line being installed at the facility. The Department is concerned with the uncorrected violations in this area and requests you to provide a plan describing the interim measures you have implemented to ensure the health and safety of inmates and staff while these violations are being corrected.

This facility does not comply with the Department's Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at www.mass.gov/dph/dcs and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "Retail" click "105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments" and "[1999 Food Code](#)".

To review the Labeling regulations please visit the Food Protection website at www.mass.gov/dph/fpp and click on "Food Protection Regulations". Then under "General Food Regulations" click "105 CMR 520.000: Labeling."

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Biordan, MPH
Environmental Analyst, CSP, BEH

cc: Jan Sullivan, Acting Director, BEH
Steven Hughes, Director, CSP, BEH
Timothy Miley, Director of Government Affairs
Marylou Sudders, Secretary, Executive Office of Health and Human Services
Thomas Turco, Commissioner, DOC
Nolan Griffiths, EHSO
Michael Blanchard, MS, REHS, RS, Director, Framingham Health Department
Clerk, Massachusetts House of Representatives
Clerk, Massachusetts Senate
Daniel Bennett, Secretary, EOPSS
Nelson Alves, Director, Policy Development and Compliance Unit