

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

June 28, 2019

Allison Hallett, Superintendent

MCI Framingham

P.O. Box 9007

99 Loring Drive

Framingham, MA 01704 (electronic copy)

Re: Facility Inspection – MCI Framingham

Dear Superintendent Hallett:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of MCI Framingham on June 17 and 18, 2019 accompanied by Mike Beland, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 107 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

*Male Bathroom # C141A*

No Violations Noted

*Female Bathroom # C133A*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, toilet not flushing properly

*Janitor’s Closet*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, missing drain cover

*Armory/Lock Shop*

Unable to Inspect – Locked

*Processing*

Unable to Inspect – Locked

**Officer’s Area**

*Muster Room # C111A*

No Violations Noted

*Orientation Room*

No Violations Noted

*Staff Gym*

No Violations Noted

*Male Locker Room # 124A*

No Violations Noted

*Female Locker Room #125A*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, bubbler out-of-order outside locker rooms

*Mail Room # 116A*

Unable to Inspect – Locked

*Tool Control # 127A*

Unable to Inspect – Locked

*Office # C119A*

No Violations Noted

**Lower Control**

105 CMR 451.200\* Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty

**Inner Control**

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Bathroom*

No Violations Noted

**Admissions**

*Bathroom # 103A (outside of Admissions)*

No Violations Noted

*Storage Room # C104A*

No Violations Noted

*Property # C106A*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

105 CMR 451.353 Interior Maintenance: Light shield not secure

*Staff Bathroom # 106A*

No Violations Noted

*Finger Print Room # C148A*

No Violations Noted

*Storage Room # 107A*

No Violations Noted

*Mental Health # 108A*

No Violations Noted

*Medical Room # 109A*

105 CMR 480.500(A)(3)\* Procedures; Records; Record-Keeping Log: Medications stored in the refrigerator with food

*Holding Cell # 105A*

No Violations Noted

*Inmate Shower # 110A*

No Violations Noted

*Inmate Shower # 111A*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, cold water broken at handwash sink

105 CMR 451.124\* Water Supply: Insufficient hot water supply in quantity and pressure at handwash sink

*Room # 136A*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, floor drain cover missing

105 CMR 451.331\* Radiators and Heating Pipes: Pipes not properly insulated

*Control Room # 112A*

No Violations Noted

*Search Room # 115A and 116A*

No Violations Noted

*Holding Cells # 117A and 118A*

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 118A

*Holding Cell # 119A*

No Violations Noted

*Holding Cell # 120A*

No Violations Noted

*Officer’s Room # C108A*

No Violations Noted

**Visiting Area**

*Common Area*

No Violations Noted

*Attorney Rooms*

No Violations Noted

*Inmate Bathroom # C138A*

105 CMR 451.123 Maintenance: Walls dirty

*Janitor’s Closet # 139A*

No Violations Noted

*Female Bathroom # C143A*

No Violations Noted

*Male Bathroom # C142A*

No Violations Noted

*Visitation Play Area # 133A*

No Violations Noted

**Smith Food Service**

*Kitchen*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, fan dusty

FC 6-501.12(A) Maintenance and Operation; Cleaning: Facility not cleaned properly, wall dirty under counter near the warewash machine

FC 2-301.14 Hands and Arms: Food employees not washing hands prior to engaging in food preparationP

FC 4-501.15 Maintenance and Operation; Equipment: Warewashing machine not operating in accordance with manufacturer's instructions, chlorine sanitizer was not dispensing

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, warewash machine operating without properly sanitizing

FC 6-501.114(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Non-functional equipment not repaired or removed from premises, warmer broken

*Dining Room # 172*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, wall vent dusty

**Smith Hallway**

*Officer’s Room # C174*

No Violations Noted

*Office # C136*

No Violations Noted

*Smith Clinic*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

*Staff Bathroom # C131*

No Violations Noted

*Janitor’s Closet # C102*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Staff Bathroom # C154*

No Violations Noted

*Multi-Purpose Room # 1*

Unable to Inspect – In Use

*Multi-Purpose Room # 2*

Unable to Inspect – In Use

*Multi-Purpose Room # 3*

Unable to Inspect – In Use

*Room # C158*

No Violations Noted

**ATU East**

**Trap**

*Chemical Closet # C129*

No Violations Noted

*Day Room # C130*

No Violations Noted

*Med Storage*

No Violations Noted

*Office # C125*

No Violations Noted

**Cell Block**

*Common Area*

No Violations Noted

*Unit Sergeant # 123*

Unable to Inspect - Locked

*CO Office # C124*

No Violations Noted

*Lower Level Janitor’s Closet*

No Violations Noted

*Lower Level Showers*

105 CMR 451.123\* Maintenance: Bench paint damaged in shower # 114

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 114

105 CMR 451.123\* Maintenance: Soap scum on floor in shower # 115 and 116

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 115 and 116

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 115 and 116

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 115 and 116

105 CMR 451.123\* Maintenance: Shower door rusted in shower # 115 and 116

105 CMR 451.123 Maintenance: Access panel rusted in shower # 115 and 116

105 CMR 451.123\* Maintenance: Ceiling vent rusted in shower # 116

*Upper Level Janitor’s Closet*

No Violations Noted

*Upper Level Showers*

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 210 and 212

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 210, 211, and 212

105 CMR 451.123\* Maintenance: Door rusted in shower # 210, 211, and 212

105 CMR 451.123 Maintenance: Ceiling vent rusted in shower # 210, 211, and 212

105 CMR 451.123\* Maintenance: Ceiling damaged in shower # 212

*Cells*

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 130

**ATU West**

**Trap**

*Storage Room # C133*

Unable to Inspect – Locked

*Day Room*

105 CMR 451.353\* Interior Maintenance: Table damaged

*Storage Room*

No Violations Noted

*CPO Office*

No Violations Noted

**Cell Block**

*Common Area*

No Violations Noted

*CPO Office # C141*

No Violations Noted

*Storage Room # C142*

No Violations Noted

*Lower Level Janitor’s Closet*

No Violations Noted

*Lower Level Showers*

105 CMR 451.123 Maintenance: Shower curtain damaged in shower # 145

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 145 and 146

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 145 and 146

105 CMR 451.123\* Maintenance: Ceiling vent rusted in shower # 146

105 CMR 451.123\* Maintenance: Tub dirty in shower # 147

105 CMR 451.123 Maintenance: Bench paint damaged in shower # 147

*Upper Level Janitor’s Closet # C227*

No Violations Noted

*Upper Level Showers*

105 CMR 451.123\* Maintenance: Ceiling vent rusted and broken in shower # 224, 225, and 226

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 224 and 225

105 CMR 451.123 Maintenance: Light not secure in shower # 225

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 226

105 CMR 451.130\* Hot Water: Shower water temperature recorded at 900F

*Cells*

No Violations Noted

**New Line**

**Trap**

*CPO Office # 157*

No Violations Noted

*Storage Room # C155*

No Violations Noted

*Day Room # C153*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water damaged

**Cell Block**

*Break Room # C161*

No Violations Noted

*Lower Level Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Lower Level Showers* (Unable to Inspect Shower # 149 – In Use)

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 150

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 151

105 CMR 451.123 Maintenance: Bench paint damaged in shower # 151

*Upper Level Janitor’s Closet*

No Violations Noted

*Storage Room # 265*

No Violations Noted

*Upper Level Showers* (Unable to Inspect Shower # 229 – In Use)

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 228 and 230

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 228 and 230

105 CMR 451.123\* Maintenance: Ceiling vent dusty in shower # 228 and 230

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 149

**CCU**

**Trap**

*Search Room # 108*

No Violations Noted

*Attorney’s Interview Room # C105*

No Violations Noted

*Office # 106*

No Violations Noted

*Room # 109*

No Violations Noted

**Cell Block**

105 CMR 451.353\* Interior Maintenance: Ceiling left unfinished

*Inmate Break Room/Storage Room*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

*Officer’s Office*

105 CMR 451.344\* Illumination in Habitable Areas: Inadequate lighting, 2 lights out

*Medical Room & Staff Bathroom*

No Violations Noted

*Lower Level Janitor’s Closet*

No Violations Noted

*Lower Level Showers*

105 CMR 451.123 Maintenance: Caulking moldy in shower # 112

105 CMR 451.123 Maintenance: Door frame rusted in shower # 113

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 113

105 CMR 451.123\* Maintenance: Bench paint damaged in shower # 114

105 CMR 451.123\* Maintenance: Soap scum in tub in shower # 114

*Upper Level Janitor’s Closet*

No Violations Noted

*Upper Level Showers*

105 CMR 451.123 Maintenance: Caulking moldy in shower # 206

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 206, 207, and 208

105 CMR 451.123\* Maintenance: Door frame rusted in shower # 207 and 208

*Storage Room # 226*

No Violations Noted

*Cells*

No Violations Noted

**2nd FLOOR OFFICE AREA**

*Female Bathroom # C210A*

No Violations Noted

*Male Bathroom # C211A*

No Violations Noted

*Janitor’s Closet # C237A*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Room # 205A*

105 CMR 451.353\* Interior Maintenance: Junction box missing face plate on the wall

*Room # 208A*

105 CMR 451.353 Interior Maintenance: Ceiling tiles loose

*Room # 207A*

No Violations Noted

*Records Area*

No Violations Noted

*Break Room # C218A*

No Violations Noted

*Deputy of Re-entry*

No Violations Noted

**HSU BUILDING**

**2nd Floor**

*RTU*

Unable to Inspect – Locked

*Medical*

No Violations Noted

*Optometry Office*

No Violations Noted

*Catch the Hope Office*

No Violations Noted

*CPO Office*

No Violations Noted

*RTU (2nd Office)*

No Violations Noted

*Catch the Hope (2nd Office)*

No Violations Noted

*Bathroom (in Catch the Hope Office)*

No Violations Noted

*Janitor’s Closet*

105 CMR 451.353 Interior Maintenance: Wet mop stored in bucket

*Day Room*

No Violations Noted

*Kitchen*

No Violations Noted

*Officer’s Station*

No Violations Noted

*T.V. Room*

No Violations Noted

*Cells*

105 CMR 451.353 Interior Maintenance: Hole in wall by toilet in cell # 218

*Storage Closet (end of Hallway)*

No Violations Noted

*Storage Closet (with Slop Sink)*

Unable to Inspect – Not Used

*Meeting Room*

No Violations Noted

*Showers*

105 CMR 451.123 Maintenance: Tub dirty

**1st Floor**

*Medical Records*

No Violations Noted

*Break Room*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet loose at handwash sink

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with

105 CMR 590.000, refrigerator dirty

*Office (Medical Waste Log)*

No Violations Noted

*Pharmacy*

Unable to Inspect – Locked

*Pharmacy Bathroom*

Unable to Inspect – Locked

*Supply Room # 12*

No Violations Noted

*Supply Room Bathroom*

No Violations Noted

*Health Services Administration*

No Violations Noted

**Infirmary**

*CO’s Office*

105 CMR 451.353\* Interior Maintenance: Floor tile surface damaged

*CO’s Office Bathroom*

No Violations Noted

*Biohazard Room*

105 CMR 451.353 Interior Maintenance: Ceiling water damaged

*Mental Health Interview Room/Search Room*

Unable to Inspect – In Use

*Shower Room*

105 CMR 451.123 Maintenance: Shower curtain damaged in shower # 1

105 CMR 451.123\* Maintenance: Wall vent damaged in shower # 3

105 CMR 451.123 Maintenance: Floor tiles damaged outside of showers

*Doctor’s Office*

No Violations Noted

*Storage Room (end of hall)*

No Violations Noted

*Nurse’s Station*

105 CMR 480.500(A)(3) Procedures; Records; Record-Keeping Log: Medication stored in the refrigerator with food

*Medical Cells*

105 CMR 451.322\* Cell Size: Inadequate floor space in dorm rooms

**Clinical Area**

*Treatment Room # 10*

No Violations Noted

*RN Clinic # 11*

No Violations Noted

*Treatment Room # 9*

Unable to Inspect – In Use

*Treatment Room # 8*

No Violations Noted

*Lab # 7*

No Violations Noted

*Treatment Room # 6*

No Violations Noted

*Trauma Room # 4*

No Violations Noted

*Dental Room # 2*

No Violations Noted

*X-Ray Room # 1*

No Violations Noted

*Waiting Area*

No Violations Noted

*Staff Bathroom # 3*

No Violations Noted

*Inmate Bathroom # 5*

Unable to Inspect – In Use

**COTTAGES**

Unable to Inspect - Closed

**MODULAR BUIDING**

*Office*

No Violations Noted

*Bathroom (in Office)*

105 CMR 451.123 Maintenance: Outlet not secured to wall by sink

*Common Area*

No Violations Noted

*Office (Back Area)*

Unable to Inspect – Locked

*Kitchenette*

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

105 CMR 451.353 Interior Maintenance: Floor water damaged

*Showers*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing in shower # 5

105 CMR 451.123\* Maintenance: Ceiling rusted in handicapped shower

105 CMR 451.123 Maintenance: Standing water observed outside showers

*Slop Sink Area*

105 CMR 451.353\* Interior Maintenance: Floor damaged near sink

105 CMR 451.353 Interior Maintenance: Floor water damaged

*Bathroom*

105 CMR 451.114\* Shared Toilet and Handwashing Facilities: Inadequate number of toilets per inmate population

105 CMR 451.123\* Maintenance: Floor damaged at entrance

105 CMR 451.123\* Maintenance: Floor severely damaged

105 CMR 451.123 Maintenance: Floor water damaged by flooded toilet

105 CMR 451.123 Maintenance: Sink counter dirty

**BREWSTER BUILDING**

**Brewster 1**

*Common Area*

No Violations Noted

*CO Office*

No Violations Noted

*Bathroom (in Office)*

No Violations Noted

*Slop Sink*

No Violations Noted

*Kitchenette*

No Violations Noted

*CPO Office*

No Violations Noted

*First Step Office*

Unable to Inspect - Locked

*Janitor’s Closet*

No Violations Noted

*Utility Room*

Unable to Inspect - Locked

*Sprinkler Room*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

*Rooms*

105 CMR 451.101 Blankets: Blanket damaged in room # 6 at bed # 6

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty in room # 7 and 8

*Bathroom*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 960F

105 CMR 451.124 Water Supply: No cold water supplied to handwash sink # 4

*Showers*

105 CMR 451.123\* Maintenance: Caulking moldy outside shower # 1-8

105 CMR 451.123 Maintenance: Shower wall damaged in shower # 3 and 6

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, shower # 5 leaking

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover missing in shower # 8

105 CMR 451.123\* Maintenance: Standing water observed outside showers

105 CMR 451.123 Maintenance: Light out

**Brewster 2**

*Common Area*

No Violations Noted

*CO Office*

No Violations Noted

*CO Bathroom*

No Violations Noted

*First Step*

Unable to Inspect - Locked

*CPO Office*

No Violations Noted

*Sergeant’s Office*

Unable to Inspect - Locked

*Slop Sink Room*

No Violations Noted

*Kitchenette Area*

No Violations Noted

*Rooms*

105 CMR 451.353 Interior Maintenance: Floor damaged in room # 6 and 8

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out in room # 2 and 5

S*howers*

105 CMR 451.123 Maintenance: Wall vent not working

105 CMR 451.123 Maintenance: Shower wall damaged in shower # 2, 3, 4, 5, 6, 7, and 9

*Bathroom*

Unable to Inspect – In Use

*Mop Closet Room*

No Violations Noted

*Razor Storage Room*

No Violations Noted

**OLD ADMINISTRATION BUILDING**

**Lobby**

*Entry Way*

No Violations Noted

*Janitor’s Closet # 122-5 & 122-6*

No Violations Noted

*Closet # 122-7*

Unable to Inspect – Locked

*Garden Tool Crib # 122-8*

Unable to Inspect – Locked

*Storage Room # 122-3*

Unable to Inspect – Locked

*Work Office Tool Crib # 122-2*

Unable to Inspect – Locked

*Officer’s Room # 121*

No Violations Noted

*Peer Support # 124*

No Violations Noted

**A Corridor**

*Entrance*

No Violations Noted

*Office # 120*

No Violations Noted

*Fire Equipment Room and Bathroom # 119*

No Violations Noted

*NEADS Program Room*

No Violations Noted

*Pre-Release Office & Bathroom (New Horizons)*

No Violations Noted

*Inmate Bathroom # 117*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 730F at handwash sink

**B Corridor**

*Recreational Area # 115*

No Violations Noted

*Inmate Weight Room # 118*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, 2 lights out

*Staff Bathroom # 114*

No Violations Noted

*Slop Sink*

No Violations Noted

*Gym # 112*

No Violations Noted

*Meeting Room*

No Violations Noted

*Office # 109*

No Violations Noted

*Office # 108*

Unable to Inspect – Locked

*Operations # 102*

No Violations Noted

*Bathroom (in Operations # 102)*

105 CMR 451.123\* Maintenance: Wall vent dusty

*Chapel # 104*

No Violations Noted

*Administrative Captain’s Office # 107*

Unable to Inspect – Locked

*Classroom # 110*

No Violations Noted

*Classroom # 111*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, light out

*Disciplinary Office # 113*

Unable to Inspect – Under Construction

*Office # 114-1*

No Violations Noted

*Tool Control Office # 114-3*

Unable to Inspect – Locked

*Classroom # 116*

No Violations Noted

**C Corridor**

**Inner Perimeter Security**

No Violations Noted

*Staff Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 900F

**Culinary Arts**

*Kitchen*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets damaged on 2 refrigerators

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets dirty on 2 refrigerators

FC 4-903.11(B)(2) Protection of Clean Items; Storing: Equipment and utensils not stored covered or inverted

*Staff Dining Room*

No Violations Noted

*Dry Storage Room*

FC 6-501.111 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of insects

FC 6-501.112 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Trapped insects not removed from premises at a frequency that prevents their accumulation

**Main Serving Room**

*Inmate Dining Room*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, wall fans dusty

FC 4-202.11(A)(1)\* Design and Construction, Cleanability: Food contact surface damaged, several table tops damaged

*Janitor’s Closet*

No Violations Noted

*True Refrigerator*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets damaged

*Serving Line*

FC 3-501.16(A)(1) Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 135°F or above, cooked cauliflower 128°F at serving line P

FC 3-501.16(A)(1) Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 135°F or above, cooked cauliflower received from Central Kitchen recorded at 110°F P

FC 3-501.16(A)(1) Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Time/temperature control for safety food not held at 135°F or above, cooked rice 120°F at serving lineP

*Mechanical Warewashing Room*

No Violations Noted

**Store Room**

No Violations Noted

*Bathroom*

No Violations Noted

**D Corridor**

*Cosmetology # 130*

Unable to Inspect - Locked

*Cosmetology Bathroom*

Unable to Inspect - Locked

*Classroom # 131*

Unable to Inspect – Under Construction

*Office # 134*

No Violations Noted

*Office # 135*

No Violations Noted

*Office # 136*

105 CMR 451.344 Illumination in Habitable Areas: Light not functioning properly, 3 lights out

*Office # 136-1*

No Violations Noted

*Protestant Chaplain’s Office # 137*

No Violations Noted

*Office # 138*

No Violations Noted

*Catholic Chaplain’s Office # 139*

No Violations Noted

*Office # 140*

No Violations Noted

*NEADS Office # 141*

No Violations Noted

*Office # 142*

No Violations Noted

*Office # 143*

No Violations Noted

*Office # 144*

No Violations Noted

*Office # 145*

No Violations Noted

*Family Service Office # 146*

No Violations Noted

*Office # 147-1*

Unable to Inspect - Locked

*Staff Bathroom # 147*

No Violations Noted

*Waiting Room*

No Violations Noted

*Office # 149*

No Violations Noted

**Psychology Corridor**

*Hallway*

105 CMR 451.353 Interior Maintenance: Wall damaged at end of hallway

*Bathroom # 12*

No Violations Noted

*Offices*

No Violations Noted

**2nd FLOOR**

**Intensive Treatment Unit**

*CO’s Office*

No Violations Noted

*Shower Room # 1*

105 CMR 451.123\* Maintenance: Wall board damaged in shower # 1

*Cells*

No Violations Noted

*Nurse’s Station # 203*

No Violations Noted

*Nurse’s Bathroom*

No Violations Noted

*Shower Room # 2* (Unable to Inspect Shower # 2 – Not Used)

105 CMR 451.123\* Maintenance: Soap scum on walls and floor in shower

105 CMR 451.123\* Maintenance: Soap scum on door in shower

*Multi-Purpose Room*

No Violations Noted

*Inmate Day Room*

No Violations Noted

*Staff Bathroom # 202*

105 CMR 451.126\* Hot Water: Hot water temperature recorded at 870F

*Administration Office # 209*

Unable to Inspect – Locked

*Mental Health # 208*

No Violations Noted

*Break Room # 207*

No Violations Noted

*Program Room # 204*

105 CMR 451.353 Interior Maintenance: Ceiling tiles loose

*Special Housing Office*

105 CMR 451.353 Interior Maintenance: Ceiling tiles loose

*Program 2 # 205*

105 CMR 451.353 Interior Maintenance: Ceiling tiles loose

**Parole**

*Parole Hallway # 218*

No Violations Noted

*Parole Bathroom*

No Violations Noted

*Parole Offices # 9-16*

No Violations Noted

*Kitchenette*

No Violations Noted

**Education**

*Classroom # 215-5*

No Violations Noted

*Classroom # 215-4*

No Violations Noted

*Classroom # 215-3*

No Violations Noted

*Computer Room # 215-8*

No Violations Noted

*Classroom # 215-2*

No Violations Noted

*Staff Bathroom # 215-9*

No Violations Noted

*Janitor’s Closet # 216*

No Violations Noted

*Building and Trades # 214*

No Violations Noted

*Bathroom (in # 214)*

No Violations Noted

*Storage (in # 214)*

No Violations Noted

*Industries # 213*

No Violations Noted

*Staff Industries Bathroom*

No Violations Noted

*Inmate Industries Bathroom*

No Violations Noted

*Bubbler (outside of Bathroom)*

No Violations Noted

*Offices/Break Room # 212A*

No Violations Noted

*Bathroom # 212*

Unable to Inspect – Locked

*Classrooms A-F*

No Violations Noted

*Law Library # 211*

No Violations Noted

*Library # 209-210*

105 CMR 451.353 Interior Maintenance: Ceiling water damaged

*Office # 208*

No Violations Noted

*Office # 207*

No Violations Noted

*Office # 206*

105 CMR 451.360\* Protective Measures: Building not protected against infestation, rodent droppings observed

*Classroom # 201*

No Violations Noted

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Wall fan not working

**3rd FLOOR**

*Chapel*

No Violations Noted

*Closet (Right of Alter)*

105 CMR 451.353\* Interior Maintenance: Ceiling damaged

**BASEMENT**

*Hallway*

No Violations Noted

*Laundry Area*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, drain cover not secured in front of dryers

*Property*

No Violations Noted

*Bathroom (in Property)*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing outside bathroom

105 CMR 451.123 Maintenance: Ceiling tiles loose

**Central Kitchen**

*Dry Storage Room*

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed

FC 6-501.111 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Premises not maintained free of rodents

FC 6-501.112 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Trapped rodent not removed from premises at frequency that prevents their decomposition

*Food Manager’s Office*

No Violations Noted

*Spice Closet*

FC 3-304.12(B)\* Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, cups stored in several products

*Food Manager’s Bathroom*

No Violations Noted

*Closet*

No Violations Noted

*Freezer Unit*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, interior of door damaged

*Refrigerator Unit*

FC 3-501.18(A)(3) Limitation of Growth of Organisms of Public Health Concern, Temperature and Time Control: Refrigerated time/temperature control for safety food prepared on site or by a food processing plant was marked with a date or day the exceeds a temperature and time combination and was not discarded, pudding not discarded P

*Back Door Area (by Cooling Units)*

No Violations Noted

*Paper Goods Closet*

No Violations Noted

*Water Storage (in Hallway)*

Unable to Inspect – Locked

*Pots and Pans Back Room Storage Area*

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, floor paint damaged

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, rodent droppings observed throughout

*2-Compartment Sink*

FC 3-304.12(B)\* Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, cup stored in food product

*Prep Area*

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, 3 lights out under hood

*Refrigerator Unit # 5*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets dirty

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, ramp into refrigerator damaged not allowing refrigerator door to be tight fitting

*Freezer Unit # 6*

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, ice buildup on ceiling and floor

*Dry/Baking Storage*

FC 3-305.11(A)(1)\* Preventing Contamination from Premises: Food storage containers dirty

FC 6-501.11\* Maintenance and Operation; Repairing: Facility not in good repair, ceiling paint damaged

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, heated tray transport unit not working

*Broom Storage Area*

FC 6-201.16(A)\* Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint damaged

FC 6-201.16(A)\* Design, Construction, and Installation; Cleanability: Ceiling covering not easily cleanable, ceiling paint damaged

FC 6-201.11\* Design, Construction and Installation: Floor not easily cleanable, floor damaged

FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, dirty standing water on floor

FC 6-501.16 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Wet mop stored in bucket

*Slop Bucket Refrigerator*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, walk-in refrigerator door dragging on floor

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, refrigeration unit not functioning

*Back Area – Officer’s Area*

No Violations Noted

*Inmate’s Bathroom*

105 CMR 451.123\* Maintenance: Floor paint damaged

105 CMR 451.123\* Maintenance: Wall paint damaged

*Staff Bathroom*

105 CMR 451.123\* Maintenance: Wall damaged

105 CMR 451.123\* Maintenance: Floor paint damaged

*Dumpster*

No Violations Noted

**POWER PLANT BUILDING # 3**

*Bathroom*

No Violations Noted

*Break Room*

No Violations Noted

**MAINTENANCE BUILDING # 4**

*Main Area*

No Violations Noted

*Director of Engineering’s Office*

105 CMR 451.353 Interior Maintenance: Ceiling tiles water damaged

*Bathroom in Office*

No Violations Noted

*Tool Crib*

Unable to Inspect – Locked

*Paint Room*

No Violations Noted

*Inmate Break Room*

105 CMR 451.353\* Interior Maintenance: Floor dirty

105 CMR 451.353 Interior Maintenance: Window broken

*Inmate Bathroom*

No Violations Noted

*Staff Bathroom*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, hot water faucet loose

*Break Room*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of refrigerator dirty

**Vehicle Trap**

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of refrigerator dirty

**Observations and Recommendations**

1. The inmate population was 437 at the time of inspection.
2. Food was cooked in the Central Kitchen then distributed to the Main Serving Room via a dumbwaiter before being distributed at the serving line. At the time of inspection, a temperature was taken of cooked food as it came off the dumbwaiter and was found to be lower than the required hot holding temperature. The serving line in the Main Serving Room also had improper hot holding temperatures at the time of inspection. The food code requires time/temperature control for safety food to be held and served at the proper hot holding temperatures. The CSP recommends training kitchen staff to keep foods at the proper hot and cold holding temperatures when it is transported and distributed at the serving line.
3. The warewash machine was not dispensing sanitizer in the Smith Kitchen; kitchen staff switched to Styrofoam trays and stated a service call would be placed.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,



Amy Medeiros, MPH Environmental Health Inspector, CSP, BEH

cc: Monica Bharel, MD, MPH, Commissioner, DPH

Jana Ferguson, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services (electronic copy)

Carol A. Mici, Commissioner, DOC (electronic copy)

Thomas Turco, Secretary, EOPSS (electronic copy)

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Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate