The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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Governor

KIMBERLEY DRISCOLL

Lieutenant Governor

May 25, 2023

Kristie Marchand, Superintendent

MCI Framingham

99 Loring Drive

P.O. Box 9007

Framingham, MA 01704 (electronic copy)

Re: Facility Inspection – MCI Framingham

Dear Superintendent Marchand:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Minimum Requirements for the Management of Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 2013 Food Code; 105 CMR 500.000 Good Manufacturing Practices for Food; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; the Department’s Community Sanitation Program (CSP) conducted an inspection of MCI Framingham on May 15 & 16, 2023 accompanied by Michael Beland, Environmental Health and Safety Officer and Anthony Montonari, Director of Engineering. Violations noted during the inspection are listed below including 40 repeat violations:

Should you have any questions, please don’t hesitate to contact me.

Sincerely,

Amy Medeiros

Environmental Health Inspector, CSP, BEH

cc: Robert Goldstein, MD, PhD, Commissioner, DPH

Nalina Narain, Director, BEH

Steven Hughes, Director, CSP, BEH

Kathleen E. Walsh, Secretary, Executive Office of Health and Human Services (electronic copy)

Carol A. Mici, Commissioner, DOC (electronic copy)

Terrance Reidy, Secretary, EOPSS (electronic copy)

Timothy Gotovich, Director, Policy Development and Compliance Unit (electronic copy)

Michael Beland, EHSO (electronic copy)

Alexandra DePalo, Director, Framingham Department of Public Health (electronic copy)

Clerk, Massachusetts House of Representatives (electronic copy)

Clerk, Massachusetts Senate (electronic copy)

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

**Lobby**

*Male Bathroom # C141A*

No Violations Noted

*Female Bathroom # C133A*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Armory/Lock Shop*

Unable to Inspect – Locked

*Processing*

Unable to Inspect – Locked

**Officer’s Area**

*Muster Room # C111A*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator gasket damaged

*Orientation Room*

Unable to Inspect – In Use

*Staff Gym*

No Violations Noted

*Male Locker Room # 124A*

No Violations Noted

*Female Locker Room # 125A*

105 CMR 451.130 Plumbing: Plumbing not maintained in good repair, faucet not secured on handwash sink # 2

*Mail Room # 116A*

No Violations Noted

*Tool Control # 127A*

No Violations Noted

*Office # C119A*

No Violations Noted

*Computer Room*

No Violations Noted

**Lower Control**

No Violations Noted

**Inner Control**

105 CMR 451.353 Interior Maintenance: Ceiling tiles water damaged

*Janitor’s Closet*

No Violations Noted

*Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 1380F at handwash sink

**Admissions**

*Bathroom # 103A (outside of Admissions)*

No Violations Noted

*Storage Room # C104A*

No Violations Noted

*Property # C106A*

No Violations Noted

*Staff Bathroom # 106A*

No Violations Noted

*Finger Print Room # C148A*

No Violations Noted

*Storage Room # 107A*

No Violations Noted

*Mental Health # 108A*

No Violations Noted

*Medical Room # 109A*

No Violations Noted

*Holding Cell # 105A*

No Violations Noted

*Inmate Shower # 110A*

105 CMR 451.123\* Maintenance: Floor paint damaged

*Inmate Shower # 111A*

105 CMR 451.123\* Maintenance: Floor paint damaged

*Room # 136A*

No Violations Noted

*Control Room # 112A*

105 CMR 451.200\* Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, excessive ice build-up in freezer

*Search Room # 115A and 116A*

No Violations Noted

*Holding Cells*

No Violations Noted

*Officer’s Room # C108A*

No Violations Noted

**Visiting Area**

*Janitor’s Closet # 139A*

No Violations Noted

*Attorney Rooms*

No Violations Noted

*Inmate Bathroom # C138A*

No Violations Noted

*Common Area*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, ice cream vending machine out-of-order

*Female Bathroom # C143A*

No Violations Noted

*Male Bathroom # C142A*

No Violations Noted

*Visitation Play Area # 133A*

No Violations Noted

*Search Room #129A*

Unable to Inspect – Locked

**Smith Food Service # 173**

Unable to Inspect – Not Used

**Smith Hallway**

*Old Smith Dining Hall Room # 172-1*

No Violations Noted

*Officer’s Room # C174*

No Violations Noted

*Office # C136*

Unable to Inspect – Locked

*Old Smith Clinic*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No paper towels at handwash sink

*Staff Bathroom # C131*

No Violations Noted

*Janitor’s Closet # C102*

105 CMR 451.130\* Plumbing: Plumbing not maintained in good repair, drain cover missing on slop sink

*Staff Bathroom # C154*

No Violations Noted

*Multi-Purpose Room # 1*

No Violations Noted

*Multi-Purpose Room # 2*

No Violations Noted

*Multi-Purpose Room # 3*

Unable to Inspect – Locked

*Room # C158*

No Violations Noted

**ATU East**

**Trap**

*Chemical Closet # C129*

Unable to Inspect – Locked

*Day Room # C130*

No Violations Noted

*Medical Equipment Storage Room*

Unable to Inspect – Locked

*Office # C125*

No Violations Noted

**Cell Block**

*Common Area*

No Violations Noted

*Unit Sergeant’s Office # 123*

Unable to Inspect – Locked

*CO’s Office # C124*

No Violations Noted

*Lower Level Janitor’s Closet*

No Violations Noted

*Lower Level Showers*

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 115 and 116

105 CMR 451.123 Maintenance: Door rusted in shower # 115 and 116

105 CMR 451.123 Maintenance: Door frame rusted and paint damaged in shower # 115 and 116

105 CMR 451.123 Maintenance: Dead drain flies on ceiling in shower # 116

*Upper Level Janitor’s Closet*

No Violations Noted

*Upper Level Showers*

105 CMR 451.123 Maintenance: Caulking moldy in shower # 211

105 CMR 451.123 Maintenance: Window broken in shower # 212

105 CMR 451.123 Maintenance: Ceiling paint damaged in shower # 212

105 CMR 451.123 Maintenance: Floor and paint damaged in shower # 210, 211, and 212

105 CMR 451.123 Maintenance: Door frame rusted and paint damaged in shower # 210, 211, and 212

105 CMR 451.123 Maintenance: Door rusted and paint damaged in shower # 210, 211, and 212

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 118, 120, 121, 123, and 128

**ATU West**

Unable to Inspect – Under Construction

**New Line**

105 CMR 451.353 Interior Maintenance: Ceiling tiles water damaged in hallway outside New Line

**Trap**

*CPO’s Office # 157*

No Violations Noted

*Storage Room # C155*

Unable to Inspect – Locked

*Day Room # C153*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles water stained

**Cell Block**

*Break Room # C161*

No Violations Noted

*Lower Level Janitor’s Closet*

No Violations Noted

*Lower Level Showers*

105 CMR 451.123\* Maintenance: Door rusted and paint damaged in shower # 149

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 149

105 CMR 451.123\* Maintenance: Door frame rusted and paint damaged in shower # 149

105 CMR 451.123 Maintenance: Door rusted and paint damaged in shower # 150

105 CMR 451.123 Maintenance: Door frame rusted and paint damaged in shower # 150

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 150

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 150

105 CMR 451.123 Maintenance: Caulking damaged in shower # 150

105 CMR 451.123\* Maintenance: Door window broken in shower # 151

*Upper Level Janitor’s Closet*

No Violations Noted

*Storage Room # 265*

No Violations Noted

*Upper Level Showers*

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 228

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 228 and 229

105 CMR 451.123\* Maintenance: Floor paint damaged in shower # 229 and 230

105 CMR 451.123\* Maintenance: Door rusted and paint damaged in shower # 229 and 230

105 CMR 451.123 Maintenance: Caulking damaged in shower # 229 and 230

105 CMR 451.123\* Maintenance: Ceiling dirty in shower # 230

105 CMR 451.123\* Maintenance: Door frame rusted and paint damaged in shower # 230

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 149 and 160

**North**

**Trap**

*Search Room # 108*

Unable to Inspect – Locked

*Attorney’s Interview Room # C105*

Unable to Inspect – Locked

*Office # 106*

Unable to Inspect – Locked

*Room # 109*

Unable to Inspect – Locked

**Cell Block**

105 CMR 451.353 Interior Maintenance: Ceiling left unfinished

105 CMR 451.353 Interior Maintenance: Ceiling damaged

*Storage Room*

No Violations Noted

*Officer’s Office*

No Violations Noted

*Medical Room*

Unable to Inspect – Locked

*Lower Level Janitor’s Closet*

No Violations Noted

*Lower Level Showers* Unable to Inspect Shower # 114 – Not Used

105 CMR 451.123 Maintenance: Caulking damaged in shower # 112 and 113

*Upper Level Janitor’s Closet*

No Violations Noted

*Upper Level Showers*

105 CMR 451.123 Maintenance: Door rusted in shower # 206

105 CMR 451.123 Maintenance: Door frame rusted and paint damaged in shower # 206 and 207

105 CMR 451.123 Maintenance: Caulking damaged in shower # 206 and 207

105 CMR 451.123 Maintenance: Ceiling vent dusty in shower # 207

105 CMR 451.130 Hot Water: Shower water temperature recorded at 890F in shower # 206

105 CMR 451.124 Water Supply: Insufficient water supply in quantity and pressure in shower # 206

*Storage Room # 226*

No Violations Noted

*Cells*

105 CMR 451.353 Interior Maintenance: Ceiling paint damaged in cell # 103, 109, 111, 113, and 115

105 CMR 451.353 Interior Maintenance: Floor paint damaged in cell # 106

**2nd FLOOR OFFICE AREA**

*Female Bathroom # C210A*

No Violations Noted

*Male Bathroom # C211A*

No Violations Noted

*Janitor’s Closet # C237A*

No Violations Noted

*Room # 205A*

No Violations Noted

*Room # 208A*

Unable to Inspect – Locked

*Room # 207A*

No Violations Noted

*Records Area*

No Violations Noted

*Break Room # C218A*

No Violations Noted

*Deputy of Re-Entry*

No Violations Noted

*EHSO Office*

No Violations Noted

**HSU BUILDING**

**2nd Floor**

*RTU*

Unable to Inspect – Locked

*Medical*

No Violations Noted

*Optometry Office*

Unable to Inspect – Locked

*Catch the Hope Office*

No Violations Noted

*CPO’s Office*

No Violations Noted

*Clinician’s Office & Bathroom*

No Violations Noted

*Janitor’s Closet*

No Violations Noted

*Day Room*

No Violations Noted

*Kitchenette*

105 CMR 451.353 Interior Maintenance: Caulking dirty behind sink

*Officer’s Station*

No Violations Noted

*T.V. Room*

No Violations Noted

*Cells*

No Violations Noted

*Storage Closet (end of Hallway)*

No Violations Noted

*Storage Closet (with Slop Sink)*

Unable to Inspect – Not Used

*Meeting Room*

Unable to Inspect – In Use

*Showers*

105 CMR 451.123\* Maintenance: Floor tiles missing in shower # 1

105 CMR 451.123\* Maintenance: Caulking damaged in shower # 2

105 CMR 451.123 Maintenance: Caulking moldy in shower # 2

105 CMR 451.123 Maintenance: Floor damaged in shower # 3

**1st Floor**

*Medical Records*

No Violations Noted

*Break Room*

No Violations Noted

*Office*

Unable to Inspect – Locked

*Pharmacy & Bathroom*

Unable to Inspect – Locked

*Supply Room # 12*

No Violations Noted

*Supply Room Bathroom*

No Violations Noted

*Health Services Administration (Medical Waste Log)*

105 CMR 480.500(A)(4)\* Procedures; Records; Record-Keeping Log: Generator had no written documentation of emergency contact information

**Infirmary**

*CO’s Office*

No Violations Noted

*CO’s Office Bathroom*

No Violations Noted

*Biohazard Storage Room*

105 CMR 480.100(A)(2) Storage: Primary container was not secured to prevent leakage/loss, full biohazard bag not stored in a manner to prevent leakage and/or loss of contents

105 CMR 480.100(B) Storage Area: Absorbent flooring in storage area, full biohazard bag stored on wooden pallet

105 CMR 480.300(B) Packaging, Labeling, and Shipping: Waste to be sent off-site for treatment was not placed in a secondary container in compliance with 480.300(A), full biohazard bag not stored in secondary container

*Mental Health Interview Room/Search Room*

No Violations Noted

*Shower Room* Unable to Inspect Tub and Shower # 1 and 2 – Not Used

No Violations Noted

*Doctor’s Office*

Unable to Inspect – In Use

*Nurse’s Station*

No Violations Noted

*Medical Cells*

105 CMR 451.322\* Cell Size: Inadequate floor space in dorm rooms

*Storage Room (end of hall)*

No Violations Noted

*Slop Sink/Storage (end of hall)*

No Violations Noted

**Clinical Area**

*Treatment Room # 10*

No Violations Noted

*RN Clinic # 11*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

*Treatment Room # 9*

105 CMR 451.110(A) Hygiene Supplies at Toilet and Handwash Sink: No soap at handwash sink

*Treatment Room # 8*

No Violations Noted

*Lab # 7*

No Violations Noted

*Treatment Room # 6*

No Violations Noted

*Trauma Room # 4*

No Violations Noted

*Dental Room # 2*

Unable to Inspect – Locked

*X-Ray Room # 1*

No Violations Noted

*Waiting Area*

No Violations Noted

*Staff Bathroom # 3*

No Violations Noted

*Inmate Bathroom # 5*

No Violations Noted

**COTTAGES**

Unable to Inspect the Algon, Town Line, and Pioneer Buildings– Closed

**Laurel Building**

*Control*

No Violations Noted

*Control Bathroom*

No Violations Noted

*Common Area*

No Violations Noted

*Kitchen Area*

No Violations Noted

*Refrigerator Room*

No Violations Noted

*Handicapped Bathroom (A)*

No Violations Noted

*Slop Sink Room (A)*

No Violations Noted

*Shower Room (A & B)*

105 CMR 451.123 Maintenance: Baseboard damaged in shower # 1

105 CMR 451.123\* Maintenance: Baseboard damaged in shower # 2 and 3

105 CMR 451.123\* Maintenance: Caulking damaged and moldy in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Excessive condensation observed in shower # 1, 2, and 3

105 CMR 451.123 Maintenance: Wall vent dusty in shower # 1, 2, and 3

*Utility Closet (A)*

No Violations Noted

*Cells (A)*

No Violations Noted

*Cells (B)*

No Violations Noted

*Shower Room (B & C)* Unable to Inspect Shower # 1 – Under Construction

105 CMR 451.123 Maintenance: Grout damaged and moldy in shower # 2 and 3

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 2

105 CMR 451.123 Maintenance: Shower vent not working in shower # 2 and 3

*Utility Closet (C)*

No Violations Noted

*Caustic Closet (C)*

No Violations Noted

*Cells (C)*

No Violations Noted

**MODULAR BUIDING**

Unable to Inspect - Closed

**BREWSTER 1 and 2**

Unable to Inspect - Closed

**OLD ADMINISTRATION BUILDING**

**Lobby**

*Janitor’s Closet # A101 & A103*

No Violations Noted

*Closet # A105*

Unable to Inspect – Locked

*Garden Tool Crib # A107*

Unable to Inspect – Locked

*Storage Closet # A108*

No Violations Noted

*Work Office Tool Crib # A106*

Unable to Inspect – Locked

*Storage Closet # A102*

Unable to Inspect – Locked

*Storage Closet # A104*

Unable to Inspect – Locked

*Officer’s Room # A110*

No Violations Noted

*Peer Support # A109*

No Violations Noted

**A Corridor**

*Entrance*

No Violations Noted

*Offices*

No Violations Noted

*Fire Equipment Room and Bathroom # A111*

No Violations Noted

*NEADS Program Room # A114*

No Violations Noted

*Pre-Release Office & Bathroom (New Horizons) # A116 & A118*

No Violations Noted

*Inmate Bathroom # A120*

No Violations Noted

**B Corridor**

*Classroom # B122*

No Violations Noted

*Recreational Area & Weight Room # B115*

No Violations Noted

*Staff Bathroom # B117*

No Violations Noted

*Slop Sink*

No Violations Noted

*Gym # B119*

105 CMR 451.353 Interior Maintenance: Floor damaged

*Offices*

No Violations Noted

**Operations # B125, B127, & B129**

No Violations Noted

*Operations Bathroom (in # B129)*

No Violations Noted

**Chapel # B134**

No Violations Noted

**C Corridor**

**Inner Perimeter Security**

105 CMR 451.353\* Interior Maintenance: Floor tiles damaged

*Staff Bathroom*

No Violations Noted

*Room # C135*

No Violations Noted

**Culinary Arts**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Office*

105 CMR 590.011(C)(3) Additional Requirements: Food Allergy Awareness Training, food protection manager not certified in allergen awareness training

*Staff Dining Room*

No Violations Noted

*Kitchen*

FC 4-501.11(A) Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, freezer out-of-order

*Dry Storage Room*

No Violations Noted

**Main Serving Room**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

*Inmate Dining Room*

105 CMR 451.353 Interior Maintenance: Floor damaged outside Inmate Dining Room entrance

*Janitor’s Closet*

No Violations Noted

*Refrigerators*

FC 4-501.11(B) Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets dirty

*Serving Line*

FC 6-301.14 Numbers and Capacity; Handwashing Sinks: No handwashing signage located at handwashing sink

FC 5-501.16(C) Refuse, Recyclables, and Returnables; Facilities on the Premises: No trash provided at handwash sink

*Mechanical Warewashing Room*

FC 4-501.112(A)(2)\* Maintenance and Operation, Equipment: Inadequate water temperature in the mechanical warewashing machinePf, rinse cycle was not meeting temperature requirement according to the affixed data plate

**Store Room**

No Violations Noted

*Bathroom*

105 CMR 451.126 Hot Water: Hot water temperature recorded at 830F at handwash sink

**D Corridor**

*Cosmetology # D141, D143, & D145*

Unable to Inspect – Under Construction

*Cosmetology Bathroom*

Unable to Inspect – Locked

*Classrooms*

No Violations Noted

*Offices*

105 CMR 451.200 Food Storage, Preparation and Service: Food preparation not in compliance with 105 CMR 590.000, interior of microwave oven dirty in Office # 159

*Staff Bathroom # 176*

No Violations Noted

**Psychology Corridor**

*Hallway*

No Violations Noted

*Bathroom # D169*

No Violations Noted

*Offices* Unable to Inspect Office # 11 – Under Construction

105 CMR 451.353\* Interior Maintenance: Ceiling severely damaged in Office # 2

**2nd FLOOR**

**Intensive Treatment Unit**

105 CMR 451.353\* Interior Maintenance: Floor tile cracked and damaged in hallway

*CO’s Office*

No Violations Noted

*Shower Room # 1*

105 CMR 451.123 Maintenance: Floor paint damaged in shower # 1

105 CMR 451.123 Maintenance: Soap scum on walls in shower # 1 and 2

*Cells*

105 CMR 451.353 Interior Maintenance: Wall paint damaged in cell # 15

*Nurse’s Station # 203*

No Violations Noted

*Nurse’s Bathroom*

No Violations Noted

*Shower Room # 2* Unable to Inspect Shower # 2 – Not Used

105 CMR 451.123 Maintenance: Soap scum on walls, floor, and door in shower # 1

*Multi-Purpose Room*

No Violations Noted

*Inmate Day Room*

No Violations Noted

*Staff Bathroom # 202*

No Violations Noted

*Administration Office # 209*

No Violations Noted

*Mental Health # 208A*

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, refrigerator dirty

*Break Room # 207*

No Violations Noted

*Program Room # 204*

105 CMR 451.353\* Interior Maintenance: Ceiling tile loose

*Special Housing Office # 206*

No Violations Noted

*Program 2 # 205*

105 CMR 451.353\* Interior Maintenance: Ceiling tile loose

**Parole**

*Parole Bathroom*

No Violations Noted

*Parole Offices # 9-16*

No Violations Noted

*Kitchenette # 210*

No Violations Noted

*Office # 209*

No Violations Noted

**Education**

*Classrooms*

Unable to Inspect – Under Construction

*Staff Bathroom # 218*

Unable to Inspect – Under Construction

*Janitor’s Closet # 221*

No Violations Noted

**Young Mothers # 222**

Unable to Inspect – Under Construction

*Bathroom (in # 222)*

Unable to Inspect – Under Construction

*Storage (in # 222)*

Unable to Inspect – Under Construction

**Industries # 224**

No Violations Noted

*Staff Industries Bathroom*

No Violations Noted

*Inmate Industries Bathroom*

105 CMR 451.123 Maintenance: Wall dirty behind sink

*Offices/Break Room # 223*

No Violations Noted

*Bathroom # 212*

No Violations Noted

*Classrooms A-F*

No Violations Noted

*Law Library # 226*

No Violations Noted

*Library # 228*

No Violations Noted

*Offices*

No Violations Noted

*Staff Bathroom # 231*

No Violations Noted

**3rd FLOOR**

*Chapel*

No Violations Noted

**BASEMENT**

**Laundry Area**

105 CMR 451.353 Interior Maintenance: Standing water on floor near washing machines

**Property**

No Violations Noted

*Bathroom (in Property)*

105 CMR 451.353 Interior Maintenance: Ceiling tiles loose outside bathroom

**Central Kitchen**

The following Food Code violations listed in **BOLD** were observed to be corrected on-site.

**Officer’s Area**

*Inmate’s Bathroom*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Outside Dumpster Area*

No Violations Noted

**Kitchen Area**

FC 6-501.12(A)\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, 1 exterior wall fan dusty

*Handwash Sink*

**FC 5-205.11(B)\* Plumbing System; Operations and Maintenance: Handwashing sink used for an unapproved purposePf, bucket in handwash sink**

*3-Compartment Sink*

**FC 5-205.15(B)\* Plumbing System; Operation and Maintenance: Plumbing system not maintained in good repair, pipes leaking under sink**

*Dumb Waiters*

FC 6-501.11\* Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, dumbwaiters out-of-order

*Prep Area*

FC 4-501.11(A)\* Maintenance and Operation, Equipment: Equipment not maintained in a state of good repair, 1 oven unit out-of-order

**FC 4-501.114(C)(2) Maintenance and Operation; Equipment: Quaternary ammonium compound (QAC) solution lower than the manufacturers recommended concentration**

*Broom Storage Area*

FC 6-201.11\* Design, Construction, and Installation; Cleanability: Floor not smooth and easily cleanable, floor damaged

**FC 6-501.12(A)\* Maintenance and Operation; Cleaning: Facility not cleaned properly, standing water on floor**

*Slop Bucket Refrigerator*

No Violations Noted

*Dry/Baking Storage*

No Violations Noted

*Refrigerator Unit # 5*

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained in a state of good repair, refrigerator gaskets damaged

*Freezer Unit # 6*

No Violations Noted

*2-Compartment Sinks*

No Violations Noted

**Pots and Pans Back Room Storage Area**

No Violations Noted

**Back Hallway**

*Paper Goods Closet*

No Violations Noted

*Water Storage*

Unable to Inspect – Locked

*Walk-In Freezer*

No Violations Noted

*Walk-In Refrigerator*

**FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, walls dirty in refrigerator**

*Back Door Area (by Cooling Units)*

No Violations Noted

*Dry Storage Room*

FC 6-501.12(A) Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not cleaned as often as necessary, walls dirty

FC 6-501.11 Maintenance and Operation; Premises, Structure, Attachments, and Fixtures - Methods: Facility not in good repair, wall paint damaged

**Food Manager’s Office**

FC 4-501.11(B)\* Maintenance and Operation, Equipment: Equipment components not maintained is a state of good repair, refrigerator gaskets damaged

**105 CMR 590.011(C)(3) Additional Requirements: Food Allergy Awareness Training, food protection manager not certified in allergen awareness training**

*Spice Closet*

No Violations Noted

*Food Closet*

No Violations Noted

*Food Manager’s Bathroom*

No Violations Noted

*Closet (near Bathroom)*

No Violations Noted

**POWER PLANT BUILDING # 3**

*Bathroom*

No Violations Noted

*Break Room*

No Violations Noted

**MAINTENANCE BUILDING # 4**

*Main Area*

No Violations Noted

*Director of Engineering’s Office & Bathroom*

No Violations Noted

*Tool Crib*

No Violations Noted

*Paint Room*

Unable to Inspect – Locked

*Office*

No Violations Noted

*Inmate Bathroom*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Break Room*

105 CMR 451.353\* Interior Maintenance: Ceiling tiles missing

105 CMR 451.350 Structural Maintenance: Exterior door not rodent and weathertight

105 CMR 451.353 Interior Maintenance: Exterior door rusted

**Vehicle Trap**

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 198 at the time of inspection.
2. The Smith Food Service area was not in use at the time of inspection.
3. The ATU West, Modular Building, Brewster 1 and 2, Algon Building, Town Line Building, and Pioneer Building were unoccupied and not in use at the time of inspection.
4. At the time of inspection, the mechanical warewashing machine was not operating in accordance with the manufacturer’s data plate for the rinse cycle. Facility staff stated that all utensils and cookware would be washed and rinsed in the 3-compartment sink and then sanitized in the mechanical warewashing machine until the machine could be repaired. It was also stated that Styrofoam would be used for serving meals until the warewash machine could be repaired.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment Regulations or download a copy, please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on "Retail food". Then under DPH Regulations and FDA Code click "Merged Food Code" or "105 CMR 590.000 - State Sanitary Code Chapter X - Minimum Sanitation Standards for Food Establishments".

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Program regulations”. Then under Food Processing click “105 CMR 500.000: Good Manufacturing Practices for Food”.

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Amy Medeiros Environmental Health Inspector, CSP, BEH