

Examples of types of cases that would benefit from mediation:



Apparently intractable dispute with high level of conflict requiring help of skilled mediators

There is a complex range of other issues beyond non-payment, such as property condition or landlord/tenant behavior that need resolving

Miscommunication or lack of communication is the primary barrier to agreement and mediation can improve communication

Parties are not far apart, but some repair to the relationship is needed in order to reach agreement

Landlord and tenant are collaborative and willing to come to agreement but need help working out details or a plan for payment arrangements

Tenant does not qualify for available subsidy programs but landlord and tenant are willing to explore other options such as a repayment plan

Tenancy is coming to an end but a “softer landing” (extra time) may be possible through mediating realistic move out plans

Benefits of Mediation

- Gives the parties a sense of control over the outcome of their dispute
- Outcomes reached collaboratively are more lasting/more adhered to
- Gives parties a chance to speak and be listened to – which often has not happened before
- It allows for creative, flexible outcomes
- It is usually cheaper and more timely than legal action and can happen preventatively as well as reactively
- It helps build or retain relationships, especially important to ongoing ones