

# HOUSING MEDIATION PROGRAM

## DO YOU HAVE TENANTS THAT ARE IN ARREARS DUE TO COVID-19?

FREE mediation services are available to help you work out a plan with them if rental assistance stalls or does not resolve all the issues.

### HOW CAN MEDIATION HELP?

Trained mediators can help landlords and their tenants find a workable solution for everyone.



### WHEN CAN MEDIATION HELP?

Contact your local mediation center as soon as there is a problem.

Mediation services are available even before an eviction is filed.

### WHY SHOULD I CHOOSE MEDIATION?

- Free and faster alternative to court action
- High rate of success
- No tenant income eligibility limit for services
- Allows for flexible and creative outcomes
- Can help with ongoing communication or relationship issues

For more information about the Housing Mediation Program, go to

[resolutionma.org/housing](https://resolutionma.org/housing)