

**Department of Mental Health
Adult Community Clinical Services**

Frequently Asked Questions

**Rehab Option: Reporting Rehabilitative Encounters-
Medical and Psychiatric Hospitals, Skilled Nursing / Rehab Facilities, Substance
Abuse Treatment Facilities, Crisis Stabilization, Incarcerations, Shelters, and
DMH Respite Services**

Question: What are the guidelines for reporting a Rehabilitative Encounter when a Person is enrolled in ACCS and is:

- Inpatient at a:
 - ✧ medical hospital,
 - ✧ psychiatric hospital or the psychiatric unit of a general hospital,
 - ✧ DMH acute psychiatric facility (Corrigan and Pocasset)
 - ✧ DMH continuing care psychiatric facility (Worcester, Tewksbury, Shattuck, Taunton),
 - ✧ skilled nursing / rehab facility,
 - ✧ substance abuse treatment facility; or
- Staying in a crisis stabilization bed at an Emergency Services Program; or
- Incarcerated in a correctional facility; or
- Residing in a shelter; or Respite

Answer:

1. An ACCS provider may report a Rehabilitative Encounter for a Person who is residing in a shelter.
2. An ACCS provider may report a Rehabilitative Encounter for a Person who is enrolled in a DMH Respite Services. In this instance Rehabilitative Encounters may only be reported for activities completed by the ACCS provider for the:
 - Development, update and revision of the Comprehensive Assessment (CA)
 - Development, review and revision of the Community Service Plan
 - Resolution of critical needs – Initial Critical Needs Plan.
3. **Rehabilitative reporting is NOT allowed for Persons who are:**
 - Inpatient at a medical hospital
 - Inpatient at a psychiatric hospital or the psychiatric unit of a general hospital
 - Inpatient at a DMH acute psychiatric facility (Corrigan and Pocasset)
 - Inpatient at a DMH continuing care psychiatric facility (Worcester, Tewksbury, Shattuck, Taunton)
 - Inpatient at a skilled nursing / rehab facility
 - Inpatient in a substance abuse treatment facility
 - Staying in a crisis stabilization bed at an Emergency Services Program
 - Incarcerated in a correctional facility.

However, reporting Rehabilitative Encounters **is allowed** for Persons on the day of admission/incarceration and/or day of discharge/release from one of the situations in (3) above, provided that the allowable rehabilitative activity takes place prior to the actual admission/incarceration or after the actual discharge/release.

Evidence of staff work will be, in all cases, the completion of an ACCS Monthly Note which must identify the rehabilitative activities for which the ACCS provider is reporting a Rehabilitative Encounter.

(See [ACCS Billing Guidelines for coding](#))